The Public Utilities Commission of Ohio TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS (Effective: 01/18/2008)

In the Matter of the Application of CenturyTel	of Ohio, Inc.	TRF Docket No. 90-		<u>KF</u>	
to increase the rate Directory Assistance.)	Case No	TP -		
)	NOTE: Unless you have leave the "Case No" fiel		ase # or are fi	ling a Contract,
Name of Registrant(s) <u>CenturyTel of Ohio, Inc.</u> DBA(s) of Registrant(s) <u>CenturyTel</u> Address of Registrant(s) <u>PO Box 4065 Monroe</u> Company Web Address <u>www.centurytel.com</u> Regulatory Contact Person(s) <u>Vickie Norris</u> Regulatory Contact Person's Email Address <u>vi</u>	e, LA 71211	Phone <u>614.2</u> ;	<u>21.5354</u>	Fax <u>614.2</u>	<u> 21.5227</u>
Contact Person for Annual Report Ted Hankin	-			Phone <u>318</u>	<u>8-388-9416</u>
Address (if different from above) Consumer Contact Information <u>Donna Powell</u> Address (if different from above) Motion for protective order included with filin Motion for waiver(s) filed affecting this case?		: Waivers may toll any	automatic		3-340-535 <u>1</u>
Section I – Pursuant to Chapter 4901:11 submitting this form by checking the bo NOTES: (1) For requirements for various application application form noted. (2) Information regarding the number of copies required the docketing information system section, by of the Commission.	xes below. CMRS properties on spee the identified section wired by the Commission related to t	roviders: Please see to to of Ohio Administration of the obtained from the	the bottom ve Code Secti Commission	of Section on 4901 and 's web site at	n II. or the supplemental www.puco.ohio.gov
	M = 0			070	
Carrier Type Other (explain below) Tier 1 Regulatory Treatment		☐ CLEC		CTS	AOS/IOS
Change Rates within approved Range	TRF <u>1-6-04(B)</u> (0 day Notice)	TRF <u>1-6-04(B)</u> (0 day Notice)			
New Service, expanded local calling area, correction of textual error Change Terms and Conditions, Introduce non-recurring service charges Introduce or Increase Late Payment or Returned Check Charge	ZTA <u>1-6-04(B)</u> (0 day Notice) ATA <u>1-6-04(B)</u> (Auto 30 days) ATA <u>1-6-04(B)</u> (Auto 30 days)	ZTA 1-6-04(B) (0 day Notice) ATA 1-6-04(B) (Auto 30 days) ATA 1-6-04(B) (Auto 30 days)			
Business Contract	CTR <u>1-6-17</u>	CTR <u>1-6-17</u>			
Withdrawal	(0 day Notice) ATW <u>1-6-12(A)</u> (Non-Auto)	(0 day Notice) ATW <u>1-6-12(A)</u> (Auto 30 days)			
Raise the Ceiling of a Rate	Not Applicable	SLF <u>1-6-04(B)</u> (Auto 30 days)			
Tier 2 Regulatory Treatment					
Residential - Introduce non-recurring service charges Residential - Introduce New Tariffed Tier 2 Service(s) Residential - Change Rates, Terms and	☐ TRF <u>1-6-05(E)</u> (0 day Notice) ☐ TRF <u>1-6-05(C)</u> (0 day Notice) ☐ TPE 1 6 05(E)	TRF <u>1-6-05(E)</u> (0 day Notice) TRF <u>1-6-05(C)</u> (0 day Notice) TRF 1-6-05(E)	(0 day Noti		
Conditions, Promotions, or Withdrawal	TRF <u>1-6-05(E)</u> (0 day Notice)	(0 day Notice)	(0 day Notion	-	
Residential - Tier 2 Service Contracts	CTR <u>1-6-17</u> (0 day Notice)	CTR <u>1-6-17</u> (0 day Notice)	(0 day Notion		
Commercial (Business) Contracts	Not Filed	Not Filed	Not Filed		
Business Services (see "Other" below)	Detariffed	Detariffed	Detariffe		
Residential & Business Toll Services	Detariffed	Detariffed	Detariffed	d	

(see "Other" below)

Section I – Part II – Certificate Status and Procedural

Certificate Status	ILEC	CLEC	CTS	AOS/IOS
Certification (See Supplemental ACE form)		ACE <u>1-6-10</u> (Auto 30 days)	ACE <u>1-6-10</u> (Auto 30 days)	ACE <u>1-6-10</u> (Auto 30 days)
Add Exchanges to Certificate	ATA <u>1-6-09(C)</u> (Auto 30 days)	AAC <u>1-6-10(F)</u> (0 day Notice)	CLECs must attach a current CLEC Exchange Listing Form	
Abandon all Services - With Customers	☐ ABN <u>1-6-11(A)</u> (Non-Auto)	ABN <u>1-6-11(A)</u> (Auto 90 day)	ABN <u>1-6-11(B)</u> (Auto 14 day)	ABN <u>1-6-11(B)</u> (Auto 14 day)
Abandon all Services - Without Customers		ABN <u>1-6-11(A)</u> (Auto 30 days)	ABN <u>1-6-11(B)</u> (Auto 14 day)	ABN <u>1-6-11(B)</u> (Auto 14 day)
Change of Official Name (See below)	ACN <u>1-6-14(B)</u> (Auto 30 days)	ACN <u>1-6-14(B)</u> (Auto 30 days)	CIO <u>1-6-14(A)</u> (0 day Notice)	CIO <u>1-6-14(A)</u> (0 day Notice)
Change in Ownership (See below)	ACO <u>1-6-14(B)</u> (Auto 30 days)	ACO <u>1-6-14(B)</u> (Auto 30 days)	CIO <u>1-6-14(A)</u> (0 day Notice)	CIO <u>1-6-14(A)</u> (0 day Notice) (
Merger (See below)	AMT <u>1-6-14(B)</u> (Auto 30 days)	AMT <u>1-6-14(B)</u> (Auto 30 days)	CIO <u>1-6-14(A)</u> (0 day Notice)	CIO <u>1-6-14(A)</u> (0 day Notice)
Transfer a Certificate (See below)	ATC <u>1-6-14(B)</u> (Auto 30 days)	ATC <u>1-6-14(B)</u> (Auto 30 days)	CIO <u>1-6-14(A)</u> (0 day Notice)	CIO <u>1-6-14(A)</u> (0 day Notice)
Transaction for transfer or lease of property, plant or business (See below)	ATR <u>1-6-14(B)</u> (Auto 30 days)	ATR <u>1-6-14(B)</u> (Auto 30 days)	CIO <u>1-6-14(A)</u> (0 day Notice)	CIO <u>1-6-14(A)</u> (0 day Notice)
Procedural				
Designation of Process Agent(s)	TRF (0 day Notice)	TRF (0 day Notice)	TRF (0 day Notice)	TRF (0 day Notice)
Section II – Carrier to Carrier (Pursua)	nt to 4901·1-7) CMR	S and Other		

Carrier to Carrier	ILEC	CLEC			
Interconnection agreement, or	NAG <u>1-7-07</u>	□ NAG <u>1-7-07</u>			
amendment to an approved agreement	(Auto 90 day)	(Auto 90 day)			
Request for Arbitration	ARB <u>1-7-09</u>	ARB <u>1-7-09</u>			
'	(Non-Auto)	(Non-Auto)			
Introduce or change c-t-c service tariffs,					
	(Auto 30 day)	(Auto 30 day)			
Introduce or change access service	☐ ATA				
pursuant to 07-464-TP-COI	(Auto 30 day)				
Request rural carrier exemption, rural	UNC <u>1-7-04</u> or	UNC <u>1-7-04</u> or			
carrier supension or modifiction	(Non-Auto) <u>1-7-05</u>	(Non-Auto) 1-7-05			
Pole attachment changes in terms and	UNC 1-7-23(B)	UNC 1-7-05			
conditions and price changes.	(Non-Auto)	(Non-Auto)			
	RCC		☐ NAG		
CMRS Providers See 4901:1-6-15	[Registration & Change in Operations]		[Interconnection Agreement or Amendment]		
	(0 day)		(Auto 90 days)		
Othor* ((-'a)					
Other* (explain)					

All Section I and II applications that result in a change to one or more tariff pages require, at a minimum, the following exhibits. Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-14 Filing Requirements on the Commission's Web Page for a complete list of exhibits.

Exhibit	Description:
Α	The tariff pages subject to the proposed change(s) as they exist before the change(s)
В	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in
	the right margin.
С	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according
	to the applicable rule(s).

^{*}NOTE: During the interim period between the effective date of the rules and an Applicant's Detariffing Filing, changes to existing business Tier 2 and all toll services, including the addition of new business Tier 2 and all new toll services, will be processed as 0-day TRF filings, and briefly described in the "Other" section above.

AFFIDAVIT

Compliance with Commission Rules and Service Standards

I am an officer/agent of the applicant corporation, <u>CenturyTel of Ohio, Inc.</u> (Name)

, and am authorized to make this statement on its behalf.

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) February 11, 2009

at (Location) 17 south High Street, Suite 600, Columbus, OH 43215

*(Signature and Title) /s/ Vickie Norris, Director

(Date) February 11, 2009

• This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

VERIFICATION

I, Vickie Norris

verify that I have utilized the Telecommunications Application Form for Routine Proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*(Signature and Title)/s/ Vickie Norris, Director

(Date) February 11, 2009

*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

Oı

Make such filing electronically as directed in Case No 06-900-AU-WVR

GENERAL CUSTOMER SERVICES TARIFF P.U.C.O. No. 12

CenturyTel of Ohio, Inc.

SECTION 6 Original Sheet No. 91

DIRECTORY LISTINGS

- 6.6 Directory Assistance Call Service (Continued)
 - 6.6.1 Local Directory Assistance
 - 1. The present rate for each direct dialed call to Directory Assistance is \$.30.
 - 2. Where a customer requests toll operator assistance to place a call to Directory Assistance, except in the case of a service difficulty, the charge will be \$.40 per call.
 - 3. Calls to Directory Assistance from Hotels, Hospitals, or lines of customers who have been certified by a physician or recognized agency as unable to use a directory because of a physical handicap are not subject to charge.
 - 4. Calls to intra-area code Directory Assistance from Hotels, Hospitals, or lines of customers who have been certified by a physician or recognized agency as unable to use a directory because of a physical handicap are not subject to charge.

Issued: April 2, 2008 Effective: April 2, 2008

GENERAL CUSTOMER SERVICES TARIFF P.U.C.O. No. 12

CenturyTel of Ohio, Inc.

SECTION 6 Original Sheet No. 92

DIRECTORY LISTINGS

- 6.6 Directory Assistance Call Service (Continued)
 - 6.6.2 National Directory Assistance
 - a. Description

National Directory Assistance Service is provided to customers of the company for the purpose of requesting telephone numbers of individuals or businesses who are located outside the customer's local Directory Assistance service area.

- b. Conditions
 - There are no call allowances or exemptions for National Directory Assistance customers.
 - 2. If a customer dials Directory Assistance for the purpose of obtaining a National Directory Assistance listing, and also asks for a listing within their local Directory Assistance service area, the charge for National Directory Assistance applies.
 - 3. A maximum of two requested telephone numbers are allowed per call.
 - 4. Charges apply to each call placed to National Directory Assistance from a Public Access Line.
 - 5. In locations, including Public Access Lines, where the customer has the capability to dial National Directory Assistance but places a call to the National Directory Assistance service attendant via an operator, the operator assistance charge may apply, in addition to the National Directory Assistance Charge.
- c. Rates

CHARGE

Each call dialed directly by customer

\$ 1.25

Issued: April 2, 2008 Effective: April 2, 2008

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GENERAL CUSTOMER SERVICES TARIFF

P.U.C.O. No. 12

CenturyTel of Ohio, Inc.

SECTION 6 1st Revised Sheet No. 91 Cancels Original Sheet No. 91

DIRECTORY LISTINGS

- 6.6 Directory Assistance Call Service (Continued)
 - 6.6.1 Local Directory Assistance

2.

- 1. The present rate for each direct dialed call to Directory Assistance is \$1.50.

Where a customer requests toll operator assistance to place a call to Directory Assistance,

certified by a physician or recognized agency as unable to use a directory because of a

- except in the case of a service difficulty, the charge will be \$.40 per call.

 Calls to Directory Assistance from Hotels, Hospitals, or lines of customers who have been
- physical handicap are not subject to charge.4. Calls to intra-area code Directory Assistance from Hotels, Hospitals, or lines of customers
- 4. Calls to intra-area code Directory Assistance from Hotels, Hospitals, or lines of customers who have been certified by a physician or recognized agency as unable to use a directory because of a physical handicap are not subject to charge.

Issued: February 11, 2009 Effective: February 12, 2009

GENERAL CUSTOMER SERVICES TARIFF P.U.C.O. No. 12

CenturyTel of Ohio, Inc.

SECTION 6 1st Revised Sheet No. 92 Cancels Original Sheet No. 92

DIRECTORY LISTINGS

- 6.6 Directory Assistance Call Service (Continued)
 - 6.6.2 National Directory Assistance
 - a. Description

National Directory Assistance Service is provided to customers of the company for the purpose of requesting telephone numbers of individuals or businesses who are located outside the customer's local Directory Assistance service area.

- b. Conditions
 - There are no call allowances or exemptions for National Directory Assistance customers.
 - 2. If a customer dials Directory Assistance for the purpose of obtaining a National Directory Assistance listing, and also asks for a listing within their local Directory Assistance service area, the charge for National Directory Assistance applies.
 - 3. A maximum of two requested telephone numbers are allowed per call.
 - 4. Charges apply to each call placed to National Directory Assistance from a Public Access Line.
 - 5. In locations, including Public Access Lines, where the customer has the capability to dial National Directory Assistance but places a call to the National Directory Assistance service attendant via an operator, the operator assistance charge may apply, in addition to the National Directory Assistance Charge.
- c. Rates

CHARGE

Each call dialed directly by customer

\$ 1.50

(1)

Issued: February 11, 2009 Effective: February 12, 2009

Exhibit C

This filing will increase Local Directory Assistance rates from \$.30 to \$1.50 and national Directory Assistance rates from \$1.25 to \$1.50.

Bill Message Req ID#: 8610

Bill Message Description: Price increase – directory assistance

T Companies/States Impacted: T120/OH Dates to Run (Duration): 9/20/08-10/20/08

Requested By: Marketing

Impact: 30,000 Residential & Business customers

File Type: FYI

Effective November 20, 2008, your local directory assistance rate will increase from 30 cents per call to \$1.50 per call, and your national directory assistance rate will increase from \$1.25 per call to \$1.50 per call.

CUSTOMER NOTICE AFFIDAVIT

STATE OF LOUISIANA) SS
PARISH OF)
AFFIDAVIT
I <u>Chantel Mosby</u> am an authorized agent of the applicant corporation, <u>Century Tel of Ohio, Inc.</u> , and am authorized to make this statement on its behalf. I attest that customer notices accompanying this affidavit were sent to affected customers through <u>bill message</u> on <u>9/20/08</u> through <u>10/20/08</u> in accordance with Rule 4901:1-6-16, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.
Executed on 2/11/09 (Location)
/s Director 2/11/09 (Signature and Title) (Date)
Subscribed and sworn to before me this
My A. Le We We will have the way of the way
Notary Public My Commission Expires:
Carry Special Control of the Control

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

2/11/2009 3:22:09 PM

in

Case No(s). 90-5010-TP-TRF

Summary: Tariff tariff change for Directory Assistance. electronically filed by Mrs. Vickie Norris on behalf of CenturyTel of Ohio, Inc.