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Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43215-3793

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JAN 27 2009

INVESTIGATIVE DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

January 15, 2009

To Whom it May Concern,

I am writing this letter to express my appreciation for the great services Sprint has give to our Deaf Community. Sprint gave us a lot benefited with 711 relay to keep in touch with families and friends and contact with businesses and medical issues. I am currently using wireless device which I purchased through Sprint. They have provided great special programs for Deaf and Hard-Hearing. They has done a great job and great services to help.

Sprint has been BIGGEST GREAT role to our Deaf Community here in OHIO. I hope PUCO will continue to support Sprint. So we can continue to have great services from Sprint. Deaf Community need Sprint to keep continue with 711 service and deaf events to show all the Deaf Community that we all can have a better communication access in all the areas with wireless device and relay service.

Sincerely,

Traci J. Matuszak
Traci J Matuszak

PUCO

2009 FEB -4 AM 10:14

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2009 FEB -4 AM 10:28

PUCO

Traci Matuszak
PO Box 297835
Columbus, OH
43229

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Technician Amr Date Processed 2/4/09

WKER01290925 ✓

William and Hilda Kerek
73761 Pleasant Grove Road
Adena, Ohio, 43901-9520

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JAN 20 2009

PUBLIC UTILITY COMMISSION OF OHIO

January 16, 2009

Public Utility Commission of Ohio
180 East Broad Street
Columbus, OH 43215-3793

Dear PUCO Committee:

We wanted to take a few minutes to write this letter of reference to let you know how deeply indebted and appreciative we are to the Sprint Relay Service and Danny Barrett, Sprint Relay Account Manager. We cannot tell you how impressed we are with the Sprint Relay and Mr. Barrett's service. Our inquiries and concerns were taken care of promptly and courteously. We believe their courteous, efficient and responsive staff is the key to the successful operation of Ohio Relay Service. Such high quality standards and service provided is one of the very best in the country and we rate it as number one. The Sprint Ohio Relay Service meets our highest expectations and we have every right to be proud of this service.

Furthermore, Mr. Danny Barrett, Sprint Account Manager, has always maintained a friendly and "eager to help" attitude. He always goes to great lengths to make sure every deaf/hard of hearing consumers gets the service they need from Ohio Relay Service. His cooperation and professionalism are, indeed, valuable assets to Sprint, Ohio Relay Service and the citizens of Ohio.

Lastly, we ask you to consider renewing the Sprint bid for being the State's Relay Service Provider again and we thank you and the staff of the Public Utility Commission of Ohio for the guidance you have provided during the Sprint Ohio Relay Service operation and look forward to continued enjoyment of Sprint Ohio Relay Service as we know it.

Sincerely yours,

William W. Kerek

William W. Kerek

Hilda A. Kerek

Hilda A. Kerek

SRUTO12909BD



January 16, 2009

Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43215

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JAN 28 2009
INVESTIGATIVE DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

To whom it may concern,

We are writing this letter to inform you that we hope Sprint Relay getting a contract to provide Relay to Ohio for another 4 years. Because it's very important for us and the Deaf Community as well. We are very pleased to use the variety of the services that Sprint Relay offers such as Ohio Relay Service, 711, Cap Tel, Sprint's involvement in community, Sprint workers, wireless phone devices with special pricing for deaf and hard of hearing people, relay service education from Sprint, OhioRelay.com website, ASL Film event sponsorships, presence at events, etc . . . and that we support Sprint's effort to continue providing 711/Cap Tel relay services here in Ohio.

We would appreciate your acceptance this endorsement to continue our services with Sprint Relay.

Thank you in advance for your help and your support.

Stephen and Nancy Rute

cc: Danny Barrett, Sprint Account Manager

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29 Mason Ave

Delaware, OH 43015

Jan. 16, 2009

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JAN 28 2009

INVESTIGATIVE DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

PUCO

180 E. Broad St.

Columbus, OH 43215-3793

Honorable Members of PUCO,

This short note is to let you know that "SPRINT" is providing excellent service to us consumers in many different ways. I have a daughter who is deaf and Ohio relay service (711) has been extremely useful for our family to communicate with her. Their representative, Mr. Danny Barrett has been very generous in helping us navigate for our daughter's needs in regards to use of wireless services. Considering how expensive the equipment and services are, SPRINT charges are extremely reasonable in comparison to other providers.

We will like to see SPRINT continue providing us all the services for deaf and hard of hearing people in state of Ohio. In case you have any questions, I can be reached at above address and/or phone # listed below.

Sincerely,

Subhash C. Doms

(SUBHASH C. DOMS) Ph.D.

740-369-8395

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JAN 20 2009

INVESTIGATION AND COMPLAINTS SECTION
PUBLIC UTILITIES COMMISSION (P.U.C.)

5281 COURTNEY PLACE
COLUMBUS, OHIO 43235

Phone: 614-451-3212

E-Mail: jsbohrman@earthlink.net

January 15, 2009

Public Utility Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215-3793

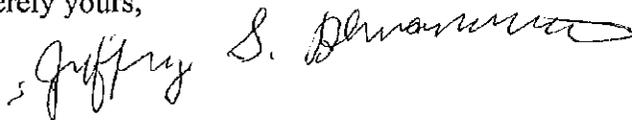
To Whom This May Concern:

As a 28-year resident of Ohio and an user of Ohio Relay since it's inception over fifteen years ago, I am writing this letter to request the full endorsement on my part in awarding Sprint Relay Service another four-year contract to provide it's superior Relay service to individuals who are Deaf, Hard-Of-Hearing, Deaf-Blind, and Speech Impaired. For me who has been deaf since birth and totally blind for the past twenty years, it's quite vital that we have high quality Relay services. Sprint Relay has met ~~to~~ all of my needs. The current Account Manager has worked diligently to help everyone including to a number of us, including myself, with special needs.

I sincerely hope that PUCO will award the Sprint the next contract based on their past high quality service~~s~~s to the residents of Ohio. If you have any questions or issues, please do not hesitate to contact me via one of the channels as noted in the above letterhead.

Thank you.

Sincerely yours,



Jeffrey S. Bohrman, Ph.D.