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January 29, 2009

Via Overnight Courier

Renee J. Jenkins, Director of Administration
Docketing Department
Public Utilities Commission of Ohio
180 E. Broad St.
Columbus, OH 43215-3793

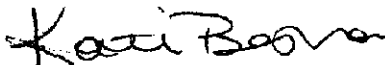
**Re: Docket 09-014-TP-ACE: Application Zayo Bandwidth, LLC to Provide
Resold and Facilities-Based Local Exchange and Competitive
Telecommunications Services
Amendments to Application**

Dear Ms. Jenkins:

On behalf of Zayo Bandwidth, LLC ("Zayo") enclosed for filing are an original and seven (7) copies of the above-referenced Application amendments.

Please date stamp the extra copy of this filing and return it in the self-addressed, postage paid envelope provided. Should you have any questions regarding this Application, please do not hesitate to contact Brett Ferenchak at (202) 373-6697.

Respectfully submitted,



Brett Ferenchak
Katie B. Besha

Counsel for Zayo Bandwidth, LLC

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A/72831381.1

Exhibit A-1 Access Tariff

**REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES
APPLYING TO INTRASTATE ACCESS SERVICES
WITHIN THE STATE OF OHIO
PROVIDED BY
ZAYO BANDWIDTH, LLC**

PRINCIPAL OFFICE

Zayo Bandwidth, LLC's principal office is located at 901 Front Street, Suite 200, Louisville, Colorado 80027. This Tariff is available for public inspection at the above address during regular business hours.

Issued: January 8, 2009

Effective: February 7, 2009

Issued under authority of the Public Utilities Commission of Ohio Case No. 09-014-TP-ACE.

Issued By: Scott E. Beer, General Counsel
901 Front Street, Suite 200
Louisville, Colorado 80027

TABLE OF CONTENTS

TABLE OF CONTENTS	2
CHECKSHEET	4
CONCURRING CARRIERS	5
CONNECTING CARRIERS	5
OTHER PARTICIPATING CARRIERS.....	5
EXPLANATION OF NOTES	6
TARIFF FORMAT	7
SECTION 1 - DEFINITIONS	8
SECTION 2 – RULES AND REGULATIONS	12
2.1 UNDERTAKING OF THE COMPANY	12
2.2 ALLOWANCES FOR INTERRUPTIONS IN SERVICE	16
2.3 USE OF FACILITIES AND SERVICE	17
2.4 MINIMUM PERIOD OF SERVICE	19
2.5 PAYMENT FOR SERVICE RENDERED	20
2.6 CUSTOMER COMPLAINTS AND BILLING DISPUTES	21
2.7 INSPECTION, TESTING AND ADJUSTMENT	22
2.8 OBLIGATIONS OF THE CUSTOMER	23
2.9 DETERMINATION OF MILEAGE	27
2.10 DISCONNECTION AND TERMINATION OF SERVICE	28
2.11 UNLAWFUL USE OF SERVICE	30
SECTION 3 - SWITCHED ACCESS SERVICE	31
3.1 GENERAL	31
3.2 RATE CATEGORIES	31
3.3 OBLIGATIONS OF THE COMPANY	33
3.4 OBLIGATIONS OF THE CUSTOMER	35
3.5 RATE REGULATIONS	36
SECTION 4 - SPECIAL ACCESS SERVICE	37
4.1 POINT-TO-POINT DEDICATED ACCESS SERVICE	37
4.2 SPECIAL CONSTRUCTION	40
4.3 BASIS OF RATES AND CHARGES	41
4.4 OBLIGATIONS OF THE COMPANY	42
4.5 RATE REGULATIONS	44
4.6 SERVICE DESCRIPTIONS	47
4.7 RATES AND CHARGES	48

Issued: January 8, 2009

Effective: February 7, 2009

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Louisville, Colorado 80027

TABLE OF CONTENTS (Cont'd)

SECTION 5 - CARRIER COMMON LINE ACCESS SERVICE	49
5.1 PRESUBSCRIPTION	49
5.2 UNAUTHORIZED PIC CHANGE.....	50
5.3 EXPEDITED PIC SWITCHBACK SERVICE.....	50
SECTION 6 - SPECIAL ARRANGEMENTS.....	51
6.1 SPECIAL CONSTRUCTION	51
6.2 NON-ROUTINE INSTALLATION AND/OR MAINTENANCE	53
SECTION 7 - MEASUREMENT OF ACCESS MINUTES.....	54
7.1 MEASUREMENT OF ACCESS MINUTES AND DETERMINATION OF BALANCE	54
SECTION 8 - BILLING AND COLLECTION.....	55
8.1 GENERAL.....	55
8.2 RECORDING SERVICE.....	55
8.3 BILLING NAME AND ADDRESS SERVICE	61
SECTION 9 - RATES AND CHARGES.....	66
9.1 ACCESS SERVICE.....	66

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CHECKSHEET

<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>
1	Original	26	Original	51	Original
2	Original	27	Original	52	Original
3	Original	28	Original	53	Original
4	Original	29	Original	54	Original
5	Original	30	Original	55	Original
6	Original	31	Original	56	Original
7	Original	32	Original	57	Original
8	Original	33	Original	58	Original
9	Original	34	Original	59	Original
10	Original	35	Original	60	Original
11	Original	36	Original	61	Original
12	Original	37	Original	62	Original
13	Original	38	Original	63	Original
14	Original	39	Original	64	Original
15	Original	40	Original	65	Original
16	Original	41	Original	66	Original
17	Original	42	Original	67	Original
18	Original	43	Original	68	Original
19	Original	44	Original	69	Original
20	Original	45	Original		
21	Original	46	Original		
22	Original	47	Original		
23	Original	48	Original		
24	Original	49	Original		
25	Original	50	Original		

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CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

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EXPLANATION OF SYMBOLS

- (C) Indicates Changed Regulation
- (D) Indicates Discontinued Rate or Regulation
- (I) Indicates Rate Increase
- (M) Indicates Move in Location of Text
- (N) Indicates New Rate or Regulation
- (R) Indicates Rate Reduction
- (T) Indicates Change of Text Only

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TARIFF FORMAT

- A. **Page Numbering** - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between Page 14 and 15 would be 14.1.
- B. **Page Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14.
- C. **Paragraph Numbering Sequence** - There are various levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 1
 - 1.1
 - 1.1.1
 - 1.1.1.1
- D. **Check Sheets** - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the pages contained in the tariff, with a cross-reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. An asterisk designates all revisions made in a given filing (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages.) The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on file with the Commission.

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SECTION 1 - DEFINITIONS

ACCESS CODE - Denotes a uniform code assigned by the Company to an individual Customer. The code has the form 10XXX, 10XXXXX, 950-0XXX, or 950-1XXX.

ACCESS MINUTES - Denotes that usage of exchange facilities in intrastate service for the purpose of calculating chargeable usage.

ACCESS TANDEM - A switching system that provides a traffic concentration and distribution function for originating or terminating traffic between end offices and a Customer's premises.

ANSWER SUPERVISION - The transmission of the switch trunk equipment supervisory signal (off-hook or on-hook) to the Customer's point of termination as an indication that the called party has answered or disconnected.

CALL - A Customer attempt for which the complete address code is provided to the service end office.

CARRIER OR COMMON CARRIER - Any individual, partnership, association, corporation or other entity engaged in intrastate communication for hire by wire or radio between two or more exchanges.

CENTRAL OFFICE - A local Company switching system where exchange service customer station loops are terminated for purposes of interconnection to each other and to trunks.

CHANNEL - A communications path between two or more points of termination.

COMMUNICATIONS SYSTEM - Denotes channels and other facilities, which are capable of communications between terminal equipment provided by other than the Company.

COMMISSION or PUCO – Public Utilities Commission of Ohio.

COMPANY or ZAYO BANDWIDTH – Zayo Bandwidth, LLC

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SECTION 1 - DEFINITIONS (CONT'D)

CUSTOMER - Any individual, partnership, association, corporation or other entity, certificated carrier which subscribes to the services offered under this tariff, including Interexchange Carriers, and is responsible for the payment of charges and compliance with the Company's regulations.

OR WE CAN USE THE DEFINITION DIRECTLY FROM THE COMMISSIONS RULES UNDER LOCAL EXCHANGE CARRIERS.

CUSTOMER - Any person, firm, partnership, corporation, municipality, cooperative organization, government agency, etc. that agrees to purchase a telecommunications service and is responsible for paying charges and for complying with the rules and regulations of the telephone company.

CUSTOMER DESIGNATED PREMISES - The premises specified by the Customer for termination of Access Services.

DUAL TONE MULTIFREQUENCY (DTMF) - Tone signaling, also known as touch tone signaling.

END OFFICE SWITCH - A Company switching system where exchange service customer station loops are terminated for purposes of interconnection to each other and to trunks.

ENTRY SWITCH - First point of switching.

EXCHANGE - A group of lines in a unit generally smaller than a LATA established by the Company for the administration of communications service in a specified area. An Exchange may consist of one or more central offices together with the associated facilities used in furnishing communications service within that area.

FACILITIES - Denotes any cable, poles, conduit, carrier equipment, wire center distribution frames, central office switching equipment, etc., utilized to provide the service offered under this tariff.

FIRST POINT OF SWITCHING - The first Company location at which switching occurs on the terminating path of a call proceeding from the Customer premises to the terminating end office and, at the same time, the last Company location at which switching occurs on the originating path of a call proceeding from the originating end office to the Customer premises.

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SECTION 1 - DEFINITIONS (CONT'D)

INTERSTATE COMMUNICATIONS - Any communications that crosses over a state boundary. Interstate Communications includes interstate and international communications.

INTRASTATE COMMUNICATIONS - Any communication, which originates and terminates within the same state and is subject to oversight by a state regulatory commission as provided by the laws of the state involved.

LOCAL ACCESS AND TRANSPORT AREA (LATA) - A geographic area established for the provision and administration of communications service. A LATA encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.

LOCAL CALLING AREA - A geographical area, as defined in the Company's local or general exchange service tariff in which an End User may complete a call without incurring toll usage charges.

MESSAGE - A Message is a Call as defined above.

OFF-HOOK - The active condition of Switched Access Service or a telephone exchange line.

ON-HOOK - The idle condition of Switched Access Service or a telephone exchange line.

ORIGINATING DIRECTION - The use of Switched Access Service for the origination of calls from an End User premises to a carrier's premises.

POINT OF TERMINATION - The point of demarcation within a customer-designated premises at which the Company's responsibility for the provision of access service ends. The point of demarcation is the point of interconnection between Company communications facilities and customer-provided facilities as defined in Part 68 of the Federal Communications Commission's Rules and Regulations.

PREMISES - A building or buildings on contiguous property, not separated by a public highway or right-of-way.

SERVING WIRE CENTER - The wire center from which the Customer-designated premises normally obtains dial tone from the Company.

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SECTION 1 - DEFINITIONS (CONT'D)

SPECIAL ACCESS CIRCUIT - The physical pathway for transmission of information between a dedicated originating point and a dedicated terminating point.

TERMINATING DIRECTION - The use of Switched Access Service for the completion of calls from a carrier's premises to an End User premises.

TRANSMISSION PATH - An electrical path capable of transmitting signals within the range of the service offering. A transmission path is comprised of physical or derived facilities consisting of any form or configuration of plant used in the telecommunications industry.

TRUNK - A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

TRUNK GROUP - A set of trunks which are traffic engineered as a unit for the establishment of connections between switching systems in which all of the communications paths are interchangeable.

WIRE CENTER - A physical location in which one or more central offices, used for the provision of exchange services, are located.

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SECTION 2 – RULES AND REGULATIONS

2.1 UNDERTAKING OF THE COMPANY

The Company shall be responsible only for the installation, operation and maintenance of service which it provides and does not undertake to transmit messages under this tariff.

Services provided under this tariff are provided 24 hours a day, seven days per week, unless otherwise specified in applicable sections of this tariff.

2.1.1 Liability of the Company

In view of the fact that the customer has exclusive control over the use of service and facilities furnished by the Company, and because certain errors incident to the services and to the use of such facilities of the Company are unavoidable, services and facilities are furnished by the Company subject to the terms, conditions and limitations herein specified:

2.1.1.1 The Company's damages arising out of its negligent acts, or mistakes, omissions, interruptions, delays, errors, or defects during the course of furnishing service, shall in no event exceed an amount equivalent to Zayo Bandwidth's charges for service during the period affected by such negligence, or in which such mistakes, omissions, interruptions, delays, errors, or defects occurred. Any mistakes, omissions, interruptions, delays, errors, or defects that are caused by or materially contributed to by the negligence or willful acts of Customer, or that arise from facilities or equipment used by Customer and not provided by Zayo Bandwidth, shall not result in the imposition of any liability upon Zayo Bandwidth.

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

2.1 UNDERTAKING OF THE COMPANY (CONT'D)

2.1.1 Liability of the Company (Cont'd)

2.1.1.2 Customer shall defend, indemnify, and hold harmless the Company, its officers and directors, employees, and agents from and against any and all lawsuits, claims, demands, penalties, losses, fines, liabilities, damages, and expenses of any kind and nature (including, without limitation, liability to third parties for personal injury or death and for loss or damage to property, and loss or damage to Company property, and injury to Company employees), without limitation whatsoever, that in any way arise out of or result from Customer's operations, installation or maintenance of equipment and facilities, or performance under this tariff, or that arises out of or in any way is connected with Customer's provision of service to its end users, or any use or attempted use by Customer or any such end user of services provided by the Company hereunder; provided that this section shall not apply to the extent that any injury, loss, or damage is caused by the gross negligence or willful misconduct on the part of the Company.

2.1.1.3 The Company will not be liable for any act, omission to act, negligence, or defect in the quality of service of any underlying carrier or other service provider whose facilities or services are used in furnishing any portion of the service received by Customer. Zayo Bandwidth will not be liable for any failure of performance that is caused by or the result of any act or omission by Customer or any entity other than Zayo Bandwidth, that furnishes services, facilities, or equipment used in connection with Zayo Bandwidth's services or facilities.

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

2.1 UNDERTAKING OF THE COMPANY (CONT'D)

2.1.1 Liability of the Company (Cont'd)

2.1.1.4 EXCEPT AS EXPRESSLY PROVIDED IN THIS TARIFF, ZAYO BANDWIDTH MAKES NO EXPRESSED OR IMPLIED REPRESENTATIONS, OR WARRANTIES, INCLUDING ANY WARRANTIES REGARDING MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

2.1.1.5 IN NO EVENT SHALL ZAYO BANDWIDTH BE LIABLE TO CUSTOMER FOR SPECIAL, INCIDENTAL, INDIRECT, CONSEQUENTIAL, OR PUNITIVE DAMAGES (INCLUDING WITHOUT LIMITATION, LOST PROFITS OR REVENUE).

2.1.1.6 Approval of limitation of liability language by the Commission does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequential damage claims, it is also the court's responsibility to determine the validity of the exculpatory clauses.

2.1.2 Limitation of Liability

2.1.2.1 Nothing in this tariff shall be construed to limit the Company's liability in cases of gross negligence or willful misconduct.

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

2.1 UNDERTAKING OF THE COMPANY (CONT'D)

2.1.3 Force Majeure

2.1.3.1 Neither Party shall be responsible for delays or failures in performance, except for the obligation to make payments required under this tariff, resulting from acts or occurrences in the nature of force majeure such as fire, explosion, war, or civil commotion; any law, order, regulation, or ordinance of any government or legal body; strikes; or delays caused by the other Party. In such event, the Party affected shall, upon giving prompt notice to the other, be excused from such performance to the extent of such interference. The affected Party shall use its reasonable efforts to avoid or remove the cause of non-performance and both Parties shall proceed to perform with dispatch once the causes are removed or cease.

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

2.2 ALLOWANCES FOR INTERRUPTIONS IN SERVICE

- 2.2.1 Credit for failure of service or equipment will be allowed only when failure is caused by or occurs in equipment owned, provided, or billed for, by the Company.
- 2.2.2 The following allowances are provided for interruptions in service, as specified for particular services furnished solely by the Company:

The Company shall allow for interruptions in exchange telephone service of 24 hours or more not due to conduct of Customer an amount equal to the fixed monthly charges for exchange service multiplied by the ratio of the days of interruption to thirty days. When interruptions continue beyond 24 hours, credit allowance will be given in successive 24-hour multiples.

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SECTION 2 – RULES AND REGULATIONS (CONT'D)**2.3 USE OF FACILITIES AND SERVICE****2.3.1 Use of Service**

- A. Any service provided under this Tariff may be resold to or shared (jointly used) with other persons at the Customer's option. The Customer remains solely responsible for all use of service ordered by it or billed to its account(s) pursuant to this Tariff, for determining who is authorized to use its service, and for promptly notifying the Company of any unauthorized use. The Customer may advise its customers that a portion of its service is provided by the Company, but the Customer shall not represent that the Company jointly participates with the Customer in the provision of the service.
1. Service may be used for any lawful purpose by the Customer.
 2. The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, number, process, or code. All right, title and interest to such items remain, at all times, solely with the Company.
 3. Recording of telephone conversations of service provided by the Company under this tariff is prohibited except as authorized by applicable federal, state and local laws.

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SECTION 2 - RULES AND REGULATIONS (CONT'D)**2.3 USE OF FACILITIES AND SERVICE (Cont'd)****2.3.2 Limitations**

- E.** Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff. The Company may decline applications for service to or from a location where the necessary facilities or equipment are not available. The Company may discontinue furnishing service in accordance with the terms of this tariff.
- F.** The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control (examples of these conditions are more fully set forth previously in Section 2.1.3 of this tariff), or when service is used in violation of provisions of this tariff or the law.
- G.** The Company does not undertake to transmit messages, but offers the use of its service when available, and, as more fully set forth previously in Section 2.1.3 of this tariff, shall not be liable for errors in transmission or for failure to establish connections.
- H.** The Company reserves the right to discontinue service, limit service, or to impose requirements as required to meet changing regulatory or statutory rules and standards, or when such rules and standards have an adverse material affect on the business or economic feasibility of providing service, as determined by the Company in its reasonable judgment.
- I.** The Company reserves the right to refuse an application for service made by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

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SECTION 2 - RULES AND REGULATIONS (CONT'D)**2.3 USE OF FACILITIES AND SERVICE (Cont'd)****2.3.4 Use and Ownership of Equipment**

The Company's equipment, apparatus, channels and lines shall be carefully used. Equipment furnished by the Company shall remain its property and shall be returned to the Company whenever requested, within a reasonable period following the request, in good condition (subject to reasonable wear and tear). The Customer is required to reimburse the Company for any loss of, or damage to, the facilities or equipment on the Customer's premises, including loss or damage caused by agents, employees or independent contractors of the Customer through any negligence.

2.4 MINIMUM PERIOD OF SERVICE

The minimum period for which services are provided and for which rates and charges are applicable is one month unless otherwise specified. When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not.

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SECTION 2 - RULES AND REGULATIONS (CONT'D)**2.5 PAYMENT FOR SERVICE RENDERED**

- 2.5.1 Zayo Bandwidth will bill Customer monthly, with recurring charges being billed in advance and any usage charges billed in arrears. Payment is due upon receipt by Customer and payable within twenty-two (22) days of the Bill Date (the "Due Date").
- 2.5.2 Payments are past due if not received by the Company by the Due Date. Any amounts past due will be subject to a late payment charge accruing at the rate of 1-1/2% per month until paid. In addition, bills not paid within thirty (30) days of the Bill Date and which have not been disputed in accordance with the procedures set forth in Section 2.7 of this tariff, may result in suspension of access privileges to Zayo Bandwidth's collocate facility if Customer is collocated until the full amount of the bill is paid. Bills not paid within forty (40) days of the Bill Date and which have not been disputed in accordance with the procedures set forth in Section 2.7.1 of this tariff, may result in suspension of service until the overdue payments and any additional charges that may be imposed to restore service have been paid. Failure of the Customer to pay all undisputed amounts by the Due Date is a material breach and a seven (7) day notice shall be required in order to terminate services hereunder for non-payment.
- 2.5.3 The customer is responsible for payment of all charges for service furnished to the customer. Charges based on actual usage during a month will be billed monthly in the month following the month in which the service was used. All fixed monthly and nonrecurring charges for services ordered will be billed monthly in advance.
- 2.5.4 The Company reserves the right to require from an applicant for service advance payments of fixed charges and nonrecurring charges. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated nonrecurring charges for the special construction. The advance payment will be applied to any indebtedness for the service and facilities for which the advance payment is made on the customer's initial bill. Advanced payments for installation costs or special construction will be credited on the first bill in their entirety.

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SECTION 2 - RULES AND REGULATIONS (CONT'D)**2.6 CUSTOMER COMPLAINTS AND BILLING DISPUTES**

2.6.1 In the event that Customer disputes any charges, Customer must submit a written claim describing the disputed amount. Customer shall submit all documentation as may reasonably be required to support the claim. Payment may be withheld for the amounts subject to a dispute submitted prior to the Due Date. All disputes and claims for refunds must be submitted to Zayo Bandwidth within eighteen (18) months of the Bill Date unless the Customer provides documentation after that timeframe. If Customer does not submit a claim as stated above, Customer waives all rights to file a claim thereafter. Zayo Bandwidth shall investigate and resolve all disputes within forty-five (45) days of receipt of the dispute.

If a dispute cannot be resolved with the company, a complaint may be filed with the Commission at 180 E. Broad Street, Columbus, Ohio, 43215.

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SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.7 INSPECTION, TESTING AND ADJUSTMENT

- 2.7.1** The Company may, upon mutually agreed upon notice, make such tests and inspections as may be necessary to determine whether the terms and conditions of this tariff are being complied with in the installation, operation or maintenance of the Customer's or the Company's facilities or equipment. The Company may interrupt service at any time, without penalty or liability, due to the departure from any of these terms and conditions.
- 2.7.2** The Customer shall be responsible for making arrangements or obtaining permission for safe and reasonable access for Company employees or agents of the Company to enter the premises of the Customer or any joint user or customer of the Customer at any mutually agreed upon hour for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.
- 2.7.3** Upon mutually agreed upon notice, the facilities or equipment provided by the Company shall be made available to the Company for such tests and adjustments as may be necessary for their maintenance in a condition satisfactory to the Company. No interruption allowance shall be granted for the time during which such tests and adjustments are made, unless such interruption exceeds twenty-four hours in length and is requested by the Customer.

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SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.8 OBLIGATIONS OF THE CUSTOMER

2.8.1 Damages

The Customer shall reimburse the Company for damages to Company facilities utilized to provide services under this tariff caused by the negligence or willful act of the Customer, or resulting from improper use of the Company's facilities, or due to malfunction of any facilities or equipment provided by other than the Company, except that no Customer shall be liable for another Customer's actions.

2.8.2 Ownership of Facilities

Facilities utilized by the Company to provide service under the provisions of this tariff shall remain the property of the Company. Such facilities shall be returned to the Company by the Customer, whenever requested, within a reasonable period following the request in as good condition as reasonable wear permits.

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SECTION 2 - RULES AND REGULATIONS (CONT'D)**2.8 OBLIGATIONS OF THE CUSTOMER (Cont'd)****2.8.3 Equipment Space and Power**

The Customer shall furnish to the Company, at no charge, equipment space and electrical power required by the Company to provide services under this tariff at the points of termination of such services. The selection of AC or DC power shall be mutually agreed to by the Customer and the Company. The Customer shall make necessary arrangements in order that the Company will have access to such spaces at mutually agreed upon times for installation, testing, repair, maintenance or removal of Company service.

2.8.4 Testing

The services provided under this tariff shall be made available to the Company at mutually agreed upon times in order to permit the Company to test, adjust and maintain the services in satisfactory operating condition. No credit will be allowed for any interruption during such tests and adjustments.

2.8.5 Design of Customer Services

The Customer shall be responsible for its own expense for the overall design of its services and for any redesigning or rearrangements of its services which may be required because of changes in facilities, operations or procedures of the Company, minimum protection criteria or operating or maintenance characteristics of the facilities.

2.8.6 Network Contingency Coordination

The Customer shall, in cooperation with the Company, coordinate in planning the actions to be taken to maintain maximum network capability following natural or man-made disasters which affect telecommunications service.

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SECTION 2 - RULES AND REGULATIONS (CONT'D)**2.8 OBLIGATIONS OF THE CUSTOMER (Cont'd)****2.8.7 Jurisdictional Reports**

For Switched Access services, the Company will use the percentage of interstate originating feature group D to determine the percent of interstate usage to apply to all other switched access services provided by the Company to the Customer.

For Switched Access services for which the Company cannot determine the jurisdictional nature of Customer traffic and its related access minutes, the Company reserves the right to require the Customer to provide a projected estimate of its traffic, split between the interstate and intrastate jurisdictions. The Customer shall upon ordering service, and annually thereafter, report the percentage of interstate use and such report will be used for billing purposes until the Customer reports a different projected interstate percentage for a working trunk group. When the Customer adds trunks to or removes trunks from an existing group, the Customer shall furnish a revised projected interstate percentage that applies to the total trunk group. The revised report will serve as the basis for future billing and will be effective on the next bill date.

No pro-rating or back-billing will be done based on the report. The Company may require call detail records to substantiate projected interstate usage provided to the Company. In the event that the required jurisdictional report is not provided, the Company recorded or estimated percentage of interstate usage will be applied to the bill.

The Company may request this detailed information annually. If the audit results represent a substantial deviation from the Customer's previously reported PIU for the period upon which the audit was based, the call detail records may be requested more than once annually.

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SECTION 2 - RULES AND REGULATIONS (CONT'D)**2.8 OBLIGATIONS OF THE CUSTOMER (Cont'd)****2.8.8 Mixed Interstate and Intrastate Access Service**

When mixed interstate and intrastate Access Service is provided, all charges, including nonrecurring charges, usage charges, and optional features, will be prorated between interstate and intrastate. The percentage provided in the reports as set forth in 8.3.3.D will serve as the basis for prorating the charges. The percentage of an Access Service to be charged as intrastate is applied in the following manner:

- a. For nonrecurring chargeable rate elements, multiply the percent intrastate use times the quantity of chargeable elements times the state tariff rate per element.
- b. For usage sensitive chargeable rate elements, multiply the percent intrastate use times actual use (measure or Company assumed average use) times the stated rate.

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SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.9 DETERMINATION OF MILEAGE

Service for which rates are mileage sensitive are rated on the airline distance between the Company's switch location and Customer-designated premises or the end office of the Customer-designated premises.

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SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.10 Disconnection and Termination of Service

2.10.1 Disconnection of Service Without Notice

Zayo Bandwidth shall have the right to refuse or discontinue telephone service or service arrangements without advance notice, if the acts of the Customer or the conditions upon their premises are such as to indicate an intent to defraud Zayo Bandwidth or to use the Service for unlawful purposes.

Zayo Bandwidth will attempt to contact the Customer by telephone prior to discontinuing the Service or portions thereof. If Zayo Bandwidth is unable to contact the Customer by telephone, a letter will be mailed to the Customer on the same date that their service or service arrangement is discontinued, explaining the reasons for such action and the Customer's right to dispute such action.

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SECTION 2 - RULES AND REGULATIONS (CONT'D)**2.10 DISCONNECTION AND TERMINATION OF SERVICE (CONT'D)****2.10.2. Disconnection of Service Requiring Notice**

Disconnection notices issued by the Company will inform the Customer facing service disconnection of the total amount which the Customer would need to pay in order to avoid disconnection of service. It must also inform the Customer of the Company's legal obligation to provide service to customers whose access service charges are paid, even while their toll service is disconnected for nonpayment of outstanding toll debt.

2.10.2.1 The Company may disconnect service for any of the following reasons, other than for non-payment, provided it has notified the customer of its intent, in writing, to disconnect service and has allowed the customer a reasonable time of not less than thirty (30) days in which to remove the cause for disconnection:

- A** Non-compliance with Regulations. For violation of or non-compliance with Commission's rules and regulations or for violation of or non-compliance with the Company's tariffs on file with the Commission.
- B** Failure on Contractual Obligations. For failure of the customer to fulfill his contractual obligations for service or facilities subject to regulation by the Commission.
- C** Failure to meet the utility's deposit and credit requirements.
- D** For non-payment of a bill for service, provided that the Company has made a reasonable attempt to effect collection and has given the customer written notice of its intent to deny service if settlement of his account is not made and provided the customer has at least seven (7) days notice, in which to make settlement before his service is denied.

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SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.11 UNLAWFUL USE OF SERVICE

2.11.1 Service shall not be used for any purpose in violation of law.

2.11.2 Service shall not be used in any manner that interferes with other persons in the use of their service, prevents other persons from using their service, or otherwise impairs the quality of service to other customers. The Company may require a customer to immediately shut down its transmission of signals if said transmission is causing interference to others or impairing the service of others.

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SECTION 3 - SWITCHED ACCESS SERVICE

3.1 GENERAL

Switched Access Service, which is available to Customers for their use in furnishing their services to End Users, provides a two-point electrical communications path between a Customer's premises and an End User's premises. It provides for the use of common terminating, switching and trunking facilities, and for the use of common subscriber plant of the Company. Switched Access Service provides for the ability to originate calls from an End User's premises to a Customer's premises in the LATA where it is provided. Feature Group D equal access services are available at all Company end offices.

The application of rates for Switched Access Service is described in Sections 3.5 and 3.6 following. Rates and charges for services other than Switched Access Service, e.g., a Customer interLATA toll message service, may also be applicable when Switched Access Service is used in conjunction with these other services.

3.2 RATE CATEGORIES

There are three rate categories which apply to Switched Access Service:

- Local Switching
- Local Transport
- Common Line (see Section 5 of this tariff)

3.2.1 Local Switching

Local Switching provides for the use of end office switching equipment.

Where end offices are appropriately equipped, international dialing may be provided. International dialing provides the capability of switching international calls with service prefix and address codes having more digits than are capable of being switched through a standard equipped end office.

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SECTION 3 - SWITCHED ACCESS SERVICE (CONT'D)**3.2 RATE CATEGORIES (CONT'D)****3.2.3 Local Transport**

The Local Transport rate category provides the transmission facilities between the Customer premises and the end office switch(es) where the Customer traffic is switched to originate or terminate its communications.

Local Transport is a two-way voice frequency transmission path composed of Tandem Switching and Tandem Switched Transport. The two-way voice frequency path permits the transport of calls in the originating direction (from the End User end office switch to the Customer's premises) and in the terminating direction (from the Customer premises to the end office switch), but not simultaneously. The voice frequency transmission path may be comprised of any form or configuration of plant capable of and typically used in the telecommunications industry for the transmission of voice and associated telephone signals within the frequency bandwidth of approximately 300 to 3000 Hz.

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SECTION 3 - SWITCHED ACCESS SERVICE (CONTD)**3.3 OBLIGATIONS OF THE COMPANY**

The Company has certain obligations pertaining only to the provision of Switched Access Service. These obligations are as follows:

3.3.1 Network Management

The Company will administer its network to provide acceptable service levels to all telecommunications users of the Company's network services. Generally, service levels are considered acceptable only when both End Users and Customers are able to establish connections with little or no delay encountered within the Company's network. The Company maintains the right to apply protective controls, i.e., those actions, such as call gapping, which selectively cancel the completion of any traffic carried over its network, including that associated with a Customer's Switched Access Service. Generally, such protective measures would only be taken as a result of occurrences such as a failure or overload of Company or customer facilities, natural disasters, mass calling or national security demands.

3.3.2 Design and Traffic Routing of Switched Access Service

The Company shall design and determine the routing of Switched Access Service, including the selection of the first point of switching and the selection of facilities from the interface to any switching point and to the end offices where busy hour minutes of capacity are ordered. The Company shall also decide if capacity is to be provided by originating only, terminating only, or two-way trunk groups. Finally, the Company will decide whether trunk side access will be provided through the use of two-wire or four-wire trunk terminating equipment. Selection of facilities and equipment and traffic routing of the service are based on standard engineering methods, available facilities and equipment and the Company's traffic routing plans. If the Customer desires different routing or directionality than that determined by the Company, the Company will work cooperatively with the Customer in determining (1) whether the service is to be routed directly to an end office or through an access tandem switch and (2) the directionality of the service.

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SECTION 3 - SWITCHED ACCESS SERVICE (CONT'D)**3.3 OBLIGATIONS OF THE COMPANY (Cont'd)****3.3.3 Provision of Service Performance Data**

Subject to availability, end-to-end service performance data available to the Company through its own service evaluation routines, may also be made available to the Customer based on previously arranged intervals and format. The data provides information on overall end-to-end call completion and non-completion performance e.g., Customer equipment blockage, failure results and transmission performance. The data does not include service performance data which is provided under other tariff sections, e.g., testing service results. If data is to be provided in other than paper format, the charges for such exchange will be determined on an individual case basis.

3.3.4 Trunk Group Measurements Reports

Subject to availability, the Company will make available trunk group data in the form of usage in CCS, peg count and overflow to the Customer based on previously agreed to intervals.

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SECTION 3 - SWITCHED ACCESS SERVICE (CONT'D)**3.4 OBLIGATIONS OF THE CUSTOMER**

The Customer has certain specific obligations pertaining to the use of Switched Access Service. These obligations are as follows:

3.4.1 Report Requirements

Customers are responsible for providing the following reports to the Company, when applicable.

A. Jurisdictional Reports

When a Customer orders Switched Access Service for both interstate and intrastate use, the Customer is responsible for providing reports as set forth in Section 2.8.7 preceding. Charges will be apportioned in accordance with those reports.

B. Code Screening Reports

When a Customer orders service call routing, trunk access limitation or call gapping arrangements, it must report the number of trunks and/or the appropriate codes to be instituted in each end office or access tandem switch, for each of the arrangements ordered.

The Company will administer its network in such a manner that the impact of traffic surges due to peaked 900 Access Service traffic on other access service traffic is minimized. Network management controls as defined in Section 3.3.1 may be implemented at the Company option to ensure acceptable service levels

3.4.2 On and Off-Hook Supervision

The Customer facilities shall provide the necessary on and off-hook supervision for accurate timing of calls.

3.4.3 Trunk Group Measurements Reports

With the agreement of the Customer, trunk group data in the form of usage in CCS, peg count and overflow for its end of all access trunk groups, where technologically feasible, will be made available to the Company. The data will be used to monitor trunk group utilization and service performance and will be based on previously arranged intervals and format.

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SECTION 3 - SWITCHED ACCESS SERVICE (CONT'D)**3.5 RATE REGULATIONS**

This section contains the specific regulations governing the rates and charges that apply for Switched Access Service.

Access Charges are applied on a per access minute basis. Access minute charges are accumulated over a monthly period.

3.5.1 Minimum Periods

Switched Access Service is provided for a minimum period of one month.

3.5.2 Cancellation of Access Service Order

A Customer may cancel an Access Order for the installation of service on any date prior to notification by the Company that service is available for the Customer's Use or prior to the service date, whichever is later. The cancellation date is the date the Company receives written or verbal notice from the Customer that the order is to be canceled. The verbal notice must be followed by written confirmation within 10 days. If a Customer is unable to accept Access Service within 30 calendar days of the original service date, the Access Order will be canceled and applicable charges will apply.

Prior to Firm Order Confirmation Date

If an Access Order is canceled prior to the Firm Order Confirmation date, no charges will apply.

On or After Firm Order Confirmation Date

If an Access Order is canceled on or after the Firm Order Confirmation date, the Customer will be billed a flat cancellation fee, as provided in Section 9.1.1.D.

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SECTION 4 - SPECIAL ACCESS SERVICE**4.1 POINT-TO-POINT DEDICATED ACCESS SERVICE****4.1.1 Description**

Zayo Bandwidth's Local Point to Point service is designed for high-bandwidth voice, data, and video applications that demand the full-time availability of a dedicated service. This service uses Zayo Bandwidth's local SONET rings to provide point-to-point dedicated connections between two of your locations or local access to an inter-exchange carrier (IXC) point of presence (POP) at bandwidths ranging from DS-1 to OC-192.

4.1.2 Service Ordering

This section sets forth the regulations for Access Service Requests (ASR) for Dedicated Transport Service, as defined in this tariff.

The Company reserves the right to require that services offered under this tariff be ordered using an ASR. The format and terms of the ASR will be as specified in the industry Access Service Order Guidelines, unless otherwise specified herein. A Customer may order any number of services of the same type and between the same premises on a single ASR. All details for services for a particular order must be identical.

The Customer shall provide all information necessary for the Company to provide and bill for the requested service. When placing an order for Access Service, the Customer shall provide the following minimum information:

- Customer name and Premises address (es);
- Billing name and address (when different from Customer name and address); and
- Customer contact name(s) and telephone number(s) for the following provisioning activities: order negotiation, order confirmation, interactive design, installation and billing.

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SECTION 4 - SPECIAL ACCESS SERVICE (CONT'D)**4.1 POINT-TO-POINT DEDICATED ACCESS SERVICE (Cont'd)****4.1.3 Access Service Date Intervals**

Access Service is provided with one of the following Service Date intervals:

- Standard Interval
- Negotiated Interval

The Company will specify a FOC and the Service Commencement Date contingent on the ASR being complete as received. To the extent the Access Service can be made available with reasonable effort, the Company will provide the Access Service in accordance with the Customer's requested interval, subject to the following conditions:

A. Standard Interval

The Standard Interval for Switched Service will be 10 business days from the Application Date. This interval only applies to standard service offerings where there are pre-existing facilities to the Customer Premises. Access Services provided under the Standard Interval will be installed during Company business hours.

B. Negotiated Interval

The Company will negotiate a Service Date interval with the Customer when:

1. The Customer requests a Service Date before or beyond the applicable Standard Interval Service Date; or
2. There is no existing facility connecting the Customer Premises with the Company; or
3. The Customer requests a service that is not considered by the Company to be a standard service offering (for example, if Additional Engineering is required to complete the order); or

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SECTION 4 - SPECIAL ACCESS SERVICE (CONT'D)

4.1 POINT-TO-POINT DEDICATED ACCESS SERVICE (Cont'd)

4. The Company determines that Access Service cannot be installed within the Standard Interval.

The Company will offer a Service Date based on the type and quantity of Access Services the Customer has requested. The Negotiated Interval may not exceed by more than six months the Standard Interval Service Date, or, when there is no Standard Interval, the Company offered Service Date.

All services for which rates are applied on an Individual Case Basis are provided with a Negotiated Interval. All contracts shall be filed with the Commission for approval.

4.1.4 Access Service Request Modifications

The Customer may request a modification of its ASR prior to the Service Commencement Date. All modifications must be in writing using the industry ASR process. The Company will make every effort to accommodate a requested modification when it is able to do so with the normal work force assigned to complete such an order within normal business hours.

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SECTION 4 - SPECIAL ACCESS SERVICE (CONT'D)**4.2 SPECIAL CONSTRUCTION****4.2.1 General**

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of Company Facilities may be undertaken by the Company on a reasonable-efforts basis at the request of the Customer. Special construction is that construction undertaken:

1. where facilities are not presently available, and there is no other requirement for the facilities so constructed; or
2. of a type other than that which the Company would normally utilize in the furnishing of its services; or
3. over a route other than that which the Company would normally utilize in the furnishing of its services; or
4. in a quantity greater than that which the Company would normally construct; or
5. on an expedited basis; or
6. on a temporary basis until permanent facilities are available; or
7. involving abnormal costs; or
8. in advance of its normal construction; or
9. when the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariff.

4.2.2 Customer Acceptance

Rates and charges for special construction shall be determined and presented to the Customer for its approval prior to the start of construction. No construction will commence until and unless the Customer accepts in writing the rates and charges as presented by the Company.

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SECTION 4 - SPECIAL ACCESS SERVICE (CONT'D)

4.3 BASIS OF RATES AND CHARGES

Rates and charges shall be based on the costs incurred by the Company and may include any one or any combination of the following:

- A. Nonrecurring Charges;
- B. Recurring Monthly Rates; and/or
- C. Termination Liabilities.

4.3.1 Cost Computation

Special Construction costs may include one or more of the following items to the extent that they are applicable:

4.3.1.1 The installed cost of the facilities to be provided including estimated costs for the rearrangements of existing facilities. The installed cost includes but may not be limited to the cost of:

- 1. equipment and materials provided or used;
- 2. engineering, labor and supervision;
- 3. transportation;
- 4. rights of way; and shipping and delivery.

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SECTION 4 - SPECIAL ACCESS SERVICE (CONT'D)

4.4 OBLIGATIONS OF THE COMPANY

The Company has certain obligations pertaining only to the provision of Dedicated Transport Service. These obligations are as follows:

4.4.1 Network Management

The Company will administer its network to ensure that provision of acceptable service levels to all telecommunications users of the Company's network services. Generally, such protective measures would only be taken as a result of occurrences such as a failure or overload of Company or Customer facilities, natural disasters, mass calling or national security demands.

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SECTION 4 - SPECIAL ACCESS SERVICE (CONT'D)

4.4 OBLIGATIONS OF THE COMPANY (Cont'd)

4.4.2 Design of Point-to-Point Dedicated Access Service

The Company shall design and determine the routing of Point-to-Point Dedicated Access Service.

Selection of facilities and equipment in connection with providing the service are based on standard engineering methods, available facilities and equipment and the Company's traffic routing plans.

If the Customer desires different routing or directionality than that determined by the Company, the Company will work cooperatively with the Customer in determining (1) whether the service is to be routed directly to an end office or through an access tandem switch and (2) the directionality of the service.

4.4.3 Provision of Service Performance Data

Subject to availability, end-to-end service performance data available to the Company through its own service evaluation routines, may also be made available to the Customer based on previously arranged intervals and format. If the data is to be provided in other than paper format, the charges for such exchange will be determined on an individual case basis.

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SECTION 4 - SPECIAL ACCESS SERVICE (CONT'D)**4.5 RATE REGULATIONS**

This section contains the specific regulations governing the rates and charges that apply for *Point-to-Point Dedicated Access Service*.

4.5.1 Recurring and Nonrecurring Charges

Recurring charges are assessed monthly in connection with providing the *Dedicated Transport Service*. Nonrecurring charges are one-time charges that apply for a specific work activity (e.g., installation or change to an existing service).

4.5.2 Minimum Periods

Dedicated Transport Service is provided for a minimum period of one month.

4.5.3 Moves

A move of services involves a change in the physical location of one of the following:

- The point of termination at the Customer's premises
- The Customer's premises

The charges for the move are dependent on whether the move is to a new location within the same building or to a different building as described below.

A. Moves Within the Same Building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one half of the nonrecurring charge for the capacity affected. There will be no change in the minimum period requirements.

B. Moves to a Different Building

Moves to a different building will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established for the new service. The Customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

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SECTION 4 - SPECIAL ACCESS SERVICE (CONT'D)**4.5 RATES AND REGULATIONS (Cont'd)****4.5.4 Installation of Optional Features**

If a separate nonrecurring charge applies for the installation of an optional feature available with Dedicated Transport Service, the charge applies whether the feature is installed coincident with the initial installation of service or at any time subsequent to the initial installation of service.

The charges associated with upgrades in capacity will not apply when the customer maintains the same customer premises location.

4.5.5 Service Rearrangements

Service rearrangements are changes to existing services installed that do not result in either a change in the minimum period requirements or a change in the physical location of the point of termination at the Customer's premises or the Customer's end user's premises. Changes, which result in the establishment of new minimum period obligations, are treated as disconnects and starts.

The charge to the Customer for the service rearrangement is dependent on whether the change is administrative only in nature or involves an actual physical change to the service.

Administrative changes will be made without charge(s) to the Customer. Such changes require the continued provision and billing of the Access Service to the same entity or change in jurisdiction.

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SECTION 4 - SPECIAL ACCESS SERVICE (CONT'D)**4.5 RATES AND REGULATIONS (Cont'd)****4.5.6 Calculation of Mileage**

To determine the rate distance between any two rate centers proceed as follows:

- a. Obtain the "V" and "H" coordinates for each rate center.
- b. Obtain the difference between the "V" coordinates of the two rate centers. Obtain the difference between the "H" coordinates.

Note: The difference is always obtained by subtracting the smaller coordinate from the larger coordinate.

- c. Square each difference obtained in B above.
- d. Add the squares of the "V" difference and the "H" difference obtained in c. above.
- e. Divide the sum of the squares obtained in D above by 10. Round to the next higher whole number if any fraction is obtained.
- f. Obtain the square root of the result obtained in E above. This is the rate distance in miles. (Fractional miles being considered as full miles.)

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SECTION 4 - SPECIAL ACCESS SERVICE (CONT'D)**4.6 SERVICE DESCRIPTIONS****4.6.1 Wideband Digital Data Service (1.544 Mbps)**

Wideband Digital Data Service (WDDS or DS1) is a dedicated high capacity channel used for simultaneous two-way transmission of serial, bipolar, return-to-zero isochronous digital signals at a transmission speed of 1.544 Mbps. Service is furnished on a full-time basis (24 hours a day. Seven days a week).

4.6.2 Rate Descriptions

There are three basic rate elements that apply to WDDS:

- Local Channel
- Interoffice Channel

4.6.2.1 Local Channel

The Local Channel is the channel between a customer's premises and the Company (or Company service provider's) serving wire center.

4.6.2.2 Interoffice Channel

The Interoffice Channel is defined as the component of the service between two Company (or Company provider's) serving wire centers, or between a serving wire center and a Company-designated digital hub. There is a fixed element as well as a mileage-sensitive element. The mileage-sensitive component is based on the airline miles between serving wire centers (or digital hubs) with fractional miles rounded to the next whole mile.

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SECTION 4 - SPECIAL ACCESS SERVICE (CONT'D)**4.7 RATES AND CHARGES****4.7.1 Wideband Digital Data Service (1.544 Mbps)**

		Installation Charges	Monthly Recurring
A.	Local Channel	\$750.00	\$350.00

		<u>Monthly Rates</u>	
B.	Interoffice Channel	<u>Fixed</u>	<u>Per Mile</u>
		\$150.00	\$ 50.00

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SECTION 5 - PRESUBSCRIPTION**5.1 PRESUBSCRIPTION**

- A. Presubscription is an arrangement whereby a local exchange end user of the Company may select and designate to the Company an interexchange carrier (IC) to access, without an access code, for intrastate interLATA or intraLATA calls. For the purposes of this tariff, an "IC" includes any entity authorized by the Public Utilities Commission of Ohio to provide or to resell intrastate, interexchange services. This IC is referred to as the end user's Primary Interexchange Carrier (PIC). The end user may select the Company as its PIC, or may select any other IC that orders originating Feature Group D Switched Access Service either to the Company's end office location or to an authorized local exchange carrier's tandem that sub-tends the Company's end office. When an IC requests a change in an end user's PIC, a non-recurring charge, as set forth in Section 9.17, will be charged to the IC.

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SECTION 5 - PRESUBSCRIPTION (CONT'D)**5.2 UNAUTHORIZED PIC CHANGE**

- A. If an IC requests a Primary Interexchange Carrier (PIC) change on behalf of a billed party (e.g., an end user), and the billed party subsequently denies requesting the change, and the IC is unable to substantiate the change with a letter of authorization signed by the billed party; then:

- The billed party will be reassigned to their previously selected IC. No charge will apply to the billed party for this reassignment.

- The Unauthorized Presubscription Change Charge as set forth in Section 9.1.7.B will apply to the IC that requested the unauthorized PIC change. This charge is applied in addition to the PIC change charge set forth in Section 9.1.7.A following.

5.3 EXPEDITED PIC SWITCHBACK SERVICE

This service provides an expedited method of handling a disputed PIC change on behalf of the end user or its authorized agent.

If the change has occurred within the past 90 days, the end user or its authorized agent will be credited the PIC change charge assessed for the disputed change in PIC, and will be immediately switched back to the former PIC at no charge to the end user. The PIC Switchback Charge as set forth in Section 9.1.7.C will apply to the IC that requested the PIC Switchback to expedite the switchback to the end user's or its authorized agent's former PIC. This charge is applied in addition to the PIC change charge set forth in Section 9.1.7.A following.

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SECTION 6 - SPECIAL ARRANGEMENTS**6.1 SPECIAL CONSTRUCTION****6.1.1 Basis for Charges**

Basis for Charges where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company (including return) and may include:

- 1) Nonrecurring charges;
- 2) Recurring charges;
- 3) Termination liabilities; or
- 4) Combinations of 1), 2) and 3).

6.1.2 Basis for Cost Computation

The costs referred to in 6.1.1 preceding may include one or more of the following items to the extent they are applicable:

- 1) Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:
 - a) Equipment and materials provided or used;
 - b) Engineering, labor and supervision;
 - c) Transportation; and
 - d) Rights of way and/or any required easements.
- 2) Cost of maintenance;
- 3) Depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage;
- 4) Administration, taxes and uncollectible revenue on the basis of reasonable average cost for these items;
- 5) License preparation, processing and related fees;
- 7) Any other identifiable costs related to the facilities provided; or
- 8) An amount for return and contingencies.

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SECTION 6 - SPECIAL ARRANGEMENTS (CONT'D)**6.1 SPECIAL CONSTRUCTION (Cont'd)****6.1.3 Termination of Liability**

A. To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of a customer.

1. The period on which the termination liability is based on the term of the contract.
2. The amount of the maximum termination liability is equal to the estimated amounts (including return) for:

Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:

- a) Equipment and materials provided or used;
- b) Engineering, labor and supervision;
- c) Transportation;
- d) Rights of way and/or any required easements.
- e) License preparation, processing and related fees;
- f) Administrative expenses, processing and related fees;
- g) Cost of removal and restoration, where appropriate; and
- h) Any other identifiable costs related to the specially constructed or rearranged facilities.

B. The termination liability method for calculation the unpaid balance of a term obligation is obtained by pro-rating the sum of the amounts determined as set forth in Section 6.1.3, less the amount the customer has paid, and less estimated net salvage, over the remaining term of the contract. For example, if the contract was for 36 months, and the Customer terminates after 18 months (i.e. one half the term), the Customer will be charged for one half of the sum of the amounts determined as set forth in Section 6.1.3, less estimated net salvage.

C. Inclusion of early termination liability by the company in its tariff or contract does not constitute a determination by the Public Utilities Commission of Ohio (PUCO) that the termination liability imposed by the company is approved or sanctioned by the PUCO. Customers shall be free to pursue whatever legal remedies they may have, should a dispute arise.

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SECTION 6 - SPECIAL ARRANGEMENTS (CONT'D)**6.2 NON-ROUTINE INSTALLATION AND/OR MAINTENANCE**

At the customer's request, installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours, but at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays and/or night hours, additional charges may apply.

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SECTION 7 - MEASUREMENT OF ACCESS MINUTES

7.1 MEASUREMENT OF ACCESS MINUTES AND DETERMINATION OF BALANCE

The Company and Other Network Provider will measure, on a monthly basis, the originating and terminating local usage.

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SECTION 8 - BILLING AND COLLECTION**8.1 GENERAL**

The Company will provide the following services:

- Recording Service
- Billing Name and Address (BNA)

8.2 RECORDING SERVICE

Recording is the entering on magnetic tape or other acceptable media the details of customer messages originated through switched access service. Recording is provided 24 hours a day, 7 days a week.

The company will provide recording service in association with the offering of Feature Groups B for 900 Access Service, C, and D Switched Access Service for customer messages that can be recorded by company-provided automatic message accounting equipment. In addition, where the company records the customer messages on manual tickets, the company will provide recording service for the manual tickets and at offices where the company provides Feature Group A switched access service and has the ability to record the Feature Group A call detail with automatic message accounting equipment and mark the recorded call detail as Feature Group A call detail for a specific customer, the company will provide the recording service for Feature Group A switched access service. At the request of the customer, recording service will be provided for Feature Group D switched access service on an end office and type of call basis. Type of call means message telecommunications service (MTS) including 700 and 900 service, calls originating and/or terminating over a WATS access line, and station message detail recording for MTS and calls originating from a WATS access line.

The company will provide recording service in its operating territory. The minimum territory for which the company will provide recording service is all the appropriately equipped offices in a state operating territory for which the customer has ordered Feature Group A, B for 900 service, C, or D switched access service. A state operating territory of a particular telephone company includes all its LATAs or market areas which are located in the same state including the areas in contiguous states which are assigned to such LATAs or market areas and served by the same company.

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SECTION 8 - BILLING AND COLLECTION (CONT'D)**8.2 RECORDING SERVICE (Cont'd)**

For Feature Group B or 900 Access Service, C, and D Switched Access Service, the term "customer message" used herein denotes an intrastate call originated by a customer's end user. Station message detail recording is an optional feature which provides a record of customer messages originated by MTS and WATS access lines. Such detail will be provided as part of Feature Group D end office and type of call recording service when requested by the customer. For Feature Group A switched access service, the term "customer message" used herein denotes a call over an intrastate Feature Group A switched access service. A call includes both calls originated to and terminated from a Feature Group A switched access service. The beginning and ending of a customer message are determined pursuant to the written instructions of the customer.

8.2.1 Undertaking of the Company

- A. The company will record all customer messages carried over Feature Group B for 900 access service, C, and D switched access service that are available to company-provided recording equipment or operators. The company will record all customer messages, including interLATA intrastate messages and interLATA interstate messages, carried over a Feature Group A switched access service. Unavailable customer service messages (i.e. certain Feature Group C operator and TOPS messages which are not accessible by company-provided equipment or operators) will not be recorded. The recording equipment will be provided at locations selected by the company.
- B. A standard format for the provision of the recorded customer message detail will be established by the company and provided to the customer. If, in the course of company business, it is necessary to change the format, the company will notify the involved customers six months prior to the change.

Assembly and editing, provision of customer detail, data transmission to a customer location, special orders for recording and program development will be provided to the customer on a contractual basis.

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SECTION 8 - BILLING AND COLLECTION (CONT'D)

8.2 RECORDING SERVICE (Cont'd)

8.2.1 Undertaking of the Company (Cont'd)

- C. Recorded customer message detail which is used at the request of the customer to provide message processing and message bill processing service is not retained by the company for longer than 45 days. The rates for unbilled message detail and the billed message detail is retained for reference in place of the recorded customer message detail. For recorded customer message detail not used by message processing service at the customer's request, the company will make every reasonable effort to recover recorded customer message detail previously made available to the customer and make it available again for the customer. The charges as set forth in the rate schedule, following, will apply for all such detail provided. Such a request must be made within thirty (30) days from the date the details were initially made available to the customer.

8.2.2 Liability of the Company

Notwithstanding 8.2.1 preceding, the company's liability for recording service is as follows:

Unless there is an expressed written agreement to the contrary, in the absence of gross negligence or willful misconduct, no liability for damages to the customer or other person or entity other than as set forth in (A) and (B) preceding shall attach to the company for its action or the conduct of its employees in providing recording service.

8.2.3 Obligations of the Customer

The customer shall order recording service under a special order.

The customer shall order recording service at least one month prior to the date when the customer message detail is to be recorded, unless customer's request requires that recording service be provided by end office and type of call, then the ordering interval will be determined on an individual case basis.

The customer shall order recording service for Feature Group D switched access by end office and type of call in accordance with the terms and conditions established on an individual case basis special order.

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SECTION 8 - BILLING AND COLLECTION (CONT'D)

8.2 RECORDING SERVICE (Cont'd)

8.2.4 Payment Arrangements and Audit Provision

8.2.4.1 Notice and Scope

1. Upon forty-five (45) days' prior written notice by the customer to the company (or such shorter period as the parties may mutually agree upon), the customer or its authorized representative shall have the right to commence an audit during normal business hours and at intervals of no more than one audit in any six month period. The audit will be limited to all such records and accounts as may, under recognized accounting practices, contain information bearing upon amounts subject to being billed to the customer's end users by the company as part of its provision of billing and collection services and the changes to the customer for other services provided by the company pursuant to this tariff.
2. The written notice of audit shall identify the date upon which it is to commence, the location, the customer's representatives, the subject matter of the audit, and the materials to be reviewed.
3. The written notice of audit shall be directed to the company's representative at the address stipulated by such representative.
4. The company may, within thirty (30) days of receipt of the customer's notice of audit, postpone commencement by written notice for a period not to exceed fifteen (15) days, but only for good cause. The company shall also indicate the new date for commencement of said audit.
5. Upon completion of the audit, the customer's auditors are to provide an oral report of their findings to the company prior to their departure, followed by a letter within thirty (30) days confirming findings.

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SECTION 8 - BILLING AND COLLECTION (CONT'D)**8.2 RECORDING SERVICE (Cont'd)****8.2.4 Payment Arrangements and Audit Provision****8.2.4.2 Payment of Expense**

Each party shall bear its own expenses in connection with the conduct of an audit. Special data extractions required by the customer for its representative to conduct the audit will be paid for by the customer. "Special data extraction" for auditing purposes shall mean programming, clerical and computer time required to create an output record (from existing data files) that cannot normally be created from current software programs in the production program library.

8.2.4.3 Requests for Examinations

1. In addition to audits, the customer, or its representatives, may request, from time to time, the opportunity to conduct an examination, as defined in (ii) following. The company will make reasonable efforts to accommodate requests for examination and to cooperate in the conduct of an examination.
2. An "examination" shall, for purposes of this section, constitute a reasonable inquiry on a single issue or a specific topic related to billing and collection service for a stated reason.

Upon concurrence by both parties that errors or omissions exist, adjustment shall be made by the proper party to compensate for any errors or omissions disclosed by such examination or audit.

8.2.4.4 Audit Provision

All information received or reviewed by the customer or its authorized representative is to be considered confidential and is not to be distributed, provided or disclosed in any form to anyone not involved in the audit, nor is such information to be used for any other purposes.

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SECTION 8 - BILLING AND COLLECTION (CONT'D)

8.2 RECORDING SERVICE (Cont'd)

8.2.4 Payment Arrangements and Audit Provision (Cont'd)

8.2.4.5 Minimum Period and Minimum Monthly Charges

The minimum period for which recording service without sorting is provided and for which charges apply is one month.

8.2.4.6 Changes to Special Orders

When a customer requests material changes to a pending special order for recording service, the pending special order will be canceled and the requested changes will be undertaken if they can be accommodated by the company under a new special order. A new special order charge will apply.

8.2.5 Rate Regulations

The special order charge as provided in Section 9.1.1.E applies for each special order accepted by the company for recording service or for a subsequently requested change.

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SECTION 8 - BILLING AND COLLECTION (CONT'D)

8.3 BILLING NAME AND ADDRESS SERVICE

Billing Name and Address (BNA) service is the provision of the complete billing name, street address, city or town, state and zip code for a telephone number assigned by the company.

BNA service is provided for the sole purpose of permitting the customer to bill its telephonic communications services to its end users and may not be resold or used for any other purpose, including marketing activity such as market surveys or direct marketing by mail or by telephone.

The customer may not use BNA information to bill for merchandise, gift certificates, catalogs, or other services or products.

BNA services is provided on both a manual and a mechanized basis. On a manual basis, the information will be provided by voice telecommunications or by mail, as appropriate. On a mechanized basis, the information will be entered on magnetic tape containing recorded customer messages.

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SECTION 8 - BILLING AND COLLECTION (CONT'D)**8.3 BILLING AND ADDRESS SERVICE_(CONT'D)**

BNA information is furnished for sent-paid, collect, bill to third number, 700 and 900 service messages and messages charged to a calling card that is resident in the company's database. In addition, BNA information for messages originated from data terminal numbers (DTNs) of data communications services is furnished on a manual basis only.

8.3.1 Undertaking of the Company

- A. A request for information on over 100 and up to 500 telephone numbers should be mailed to the company. The company will provide the response by first class U.S. Mail within ten (10) business days.
- B. Upon receipt of a magnetic tape of recorded customer messages, the company will, at the request of the customer, provide BNA service on a mechanized basis. The tape of messages may be provided by the customer or, where the customer subscribes to recording service as set forth in 8.2 preceding, may be the output from that service. The company will enter the BNA information on the recorded message tape and send the tape to the customer by first class U.S. Mail. Other methods of delivering the data may be negotiated, and charges based on cost will apply.
- C. The company will provide a response to customer-provided tapes by mail within six (6) business days of receipt. The company will process and mail tapes which are the output of recording service every fifth business day.
- D. The company will specify the format in which requests and tapes are to be submitted.
- E. The BNA information will be provided for the calling number furnished to the extent a billing name and address exists in the company customer records information system, including non-published and non-listed numbers. If the billing name and address information for a specific calling number is confidential due to legal, national security, end user or regulatory imposed requirements, the company will provide an indicator on the confidential records.

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SECTION 8 - BILLING AND COLLECTION (CONT'D)

8.3 BILLING AND ADDRESS SERVICE_(CONT'D)

- F. The company will provide the most current BNA information resident in its database. Due to normal end user account activity, there may be instances where the BNA information provided is not the BNA that was applicable at the time the message was originated.

8.3.2 Obligations of the Customer

- A. With each order for BNA service, the customer shall identify the authorized individual and address to receive the BNA information.
- B. A customer which orders BNA service on a mechanized basis and which intends to submit tapes of record messages for processing must provide the company with an acceptable test tape or transmission which includes all call types for which BNA information may be requested.
- C. The customer shall institute adequate internal procedures to insure that BNA information, including that related to non-published and non-listed telephone numbers, is used only for the purpose set forth in this tariff and that BNA information is available only to those customer personnel or agents with a need to know the information. The customer must handle all billing name and address information designated as confidential by the company in accordance with the company's procedures concerning confidential information. The company will provide to the customer a statement of its procedures concerning confidential information.
- D. The customer shall not publicize or represent to others that the company jointly participates with the customer in the development of the customer's end user records, accounts, databases or market data, records, files and databases or other systems it assembles through the use of BNA service.

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SECTION 8 - BILLING AND COLLECTION (CONT'D)**8.3 BILLING AND ADDRESS SERVICE (CONT'D)****8.3.2 Obligations of the Customer (Cont'd)**

- E. When the customer orders BNA service for both interstate and intrastate messages, the projected percentage of interstate use must be provided in a whole number to the company. The company will designate the number obtained by subtracting the projected interstate percentage from 100 (100-projected interstate percentage = intrastate percentage) as the projected intrastate percentage. This whole number percentage will be used by the company to apportion the rates and nonrecurring charges between interstate and intrastate in those circumstances where the recorded message detail is not sufficient to permit the company to determine the appropriate jurisdiction. This percentage will remain in effect until a revised report is received as set forth below.

Effective on the first of January, April, July, and October of each year the customer may update the jurisdictional report. The customer shall forward to the company, to be received no later than 20 calendar days after the first of each such month, a revised report showing the interstate percentage of use for the past three months ending the last day of December, March, June, and September, respectively. Except where jurisdiction can be determined from the recorded message detail, the revised report will serve as the basis for the next three months billing and will be effective on the bill date in the following month (i.e. February, May, August, and November). No prorating or backbilling will be done based on the report. If the customer does not supply the report, the company will assume the percentages to be the same as those provided in the last quarterly report. For those cases in which a quarterly report has never been received from the customer, the company will assume the percentages to be the same as those provided in the order for service.

- F. The company shall use reasonable efforts to provide accurate and complete lists. The company makes no warranties, expressed or implied, as to the accuracy or completeness of these lists.

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SECTION 8 - BILLING AND COLLECTION (CONT'D)**8.3 BILLING AND ADDRESS SERVICE (CONT'D)****8.3.3 Rate Regulations**

- A. Service Implementation Charges as provided in Section 9.1.1.A apply for the initial establishment of BNA service on a manual basis, for the initial establishment of BNA service on a mechanized basis and for establishment of a master BNA list for a customer.
- B. A Customer Message charge as provided in Section 9.1.7 applies for each request for BNA information for a telephone number or DTN number on a manual basis. A charge applies for each message processed to supply BNA information on a mechanized basis.

The company will keep a count of the requests and of the messages processed. The company will bill the customer in accordance with these counts whether or not the company was able to provide BNA information for all request and messages.

- C. Where the recorded message detail is sufficient to determine a message is an intrastate message, the rates set forth in the rate schedule following will apply to each such message.
- D. Usage for which the recorded message detail is insufficient to determine jurisdiction will be prorated by the company between interstate and intrastate. The percentages provided in the reports as set forth in 8.3.3.C preceding will serve as the basis for prorating the charges. The intrastate charges are determined as follows: For usage sensitive (i.e., requests or messages processed) chargeable rate elements, multiply the intrastate percent of messages times the stated tariff rate.
- E. When a customer cancels an order for BNA service after the order date, the service establishment charge applies.

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SECTION 9 – RATES AND CHARGES**9.1 Access Service****9.1.1 Service Orders*****Nonrecurring Charge**
Per Line or Trunk**(A) Service Implementation***

- (1) Installation
- (2) Access Order Charge

(B) Service Date Change**(C) Design Change****(D) Service Cancellation****(E) Special Order Charge**

*Zayo Bandwidth, in the territory served by AT&T of Ohio, is mirroring the switched access rates of AT&T, as they are now set forth in The Ohio Bell Tel. Co. P.U.C.O. Tariff No. 20 which concurs in the Ameritech Operating Companies FCC Tariff No. 2, and as they may be subsequently revised, added to or supplemented; and in the territory served by Verizon, Zayo Bandwidth is mirroring the switched access rates of Verizon as they are now set forth in Verizon North, Inc.'s P.U.C.O. Tariff No. 2 which concurs in Verizon Telephone Companies FCC Tariff No. 14, and as they may be subsequently revised, added to or supplemented.

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SECTION 9 – RATES AND CHARGES (Cont'd)**9.1 Access Service (Cont'd)****9.1.2 Local Transport****(A) Tandem Switched Transport*****Per Access Minute**Termination
Facility (per mile
per minute)
Multiplexing**Per Access Minute****(B) Tandem Switching***

*Zayo Bandwidth, in the territory served by AT&T of Ohio, is mirroring the switched access rates of AT&T, as they are now set forth in The Ohio Bell Tel. Co. P.U.C.O. Tariff No. 20 which concurs in the Ameritech Operating Companies FCC Tariff No. 2, and as they may be subsequently revised, added to or supplemented; and in the territory served by Verizon, Zayo Bandwidth is mirroring the switched access rates of Verizon as they are now set forth in Verizon North, Inc.'s P.U.C.O. Tariff No. 2 which concurs in Verizon Telephone Companies FCC Tariff No. 14, and as they may be subsequently revised, added to or supplemented.

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Louisville, Colorado 80027

SECTION 9 – RATES AND CHARGES (Cont'd)

9.1 Access Service (Cont'd)

9.1.3 Local Switching*

9.1.4 Toll Free Data Base Access Service*

Basic Toll Free Access Query

Per Query

9.1.6 Billing and Collection*

Recording, per customer message

BNA Service Establishment Charge

Query Charge per Telephone Number

*Zayo Bandwidth, in the territory served by AT&T of Ohio, is mirroring the switched access rates of AT&T, as they are now set forth in The Ohio Bell Tel. Co. P.U.C.O. Tariff No. 20 which concurs in the Ameritech Operating Companies FCC Tariff No. 2, and as they may be subsequently revised, added to or supplemented; and in the territory served by Verizon, Zayo Bandwidth is mirroring the switched access rates of Verizon as they are now set forth in Verizon North, Inc.'s P.U.C.O. Tariff No. 2 which concurs in Verizon Telephone Companies FCC Tariff No. 14, and as they may be subsequently revised, added to or supplemented.

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SECTION 9 – RATES AND CHARGES (Cont'd)

9.1 Access Service (Cont'd)

9.1.7 Presubscription

(A)	Authorized PIC Change	\$5.00 Manual	\$1.25 Automatic
(B)	Unauthorized PIC Change	\$18.00	
(C)	Expedited PIC Switchback	\$10.00	

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Exhibit A-2 Detariffed Services Price List

GENERAL CUSTOMER SERVICES PRICE LIST
FOR THE
STATE OF OHIO

This Price List applies to Business Tier 2 Services and Interexchange Services furnished by Zayo Bandwidth, LLC ("Company") between one or more points in the State of Ohio.

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TABLE OF CONTENTS

	<u>Section</u>	<u>Page</u>
EXPLANATION OF SYMBOLS, REFERENCE MARKS, AND ABBREVIATIONS OF TECHNICAL TERMS USED IN THIS PRICE LIST	Preface	5
APPLICATION OF PRICE LIST	Preface	6
DEFINITIONS	1	1
REGULATIONS	2	1
2.1 Undertaking of the Company	2	1
2.2 Prohibited Uses	2	8
2.3 Obligations of the Customer	2	9
2.4 Customer Equipment and Channels	2	11
2.5 Payment Arrangements	2	13
2.6 Allowances for Interruptions in Service	2	18
2.7 Cancellation of Service	2	21
2.8 Transfers and Assignments	2	21
2.9 Notices and Communications	2	22
2.10 Customer Liability for Unauthorized Use of the Network	2	23
APPLICATION OF RATES	3	
3.1 Introduction	3	1
3.2 Charges Based on Duration of Use	3	1
3.3 Rates Based Upon Distance	3	2
SERVICE AREAS	4	
4.1 Service Areas Map	4	1
4.2 Basic Local Calling Areas	4	1
4.3 Extended Local Calling Areas	4	1

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TABLE OF CONTENTS (Cont'd)

	<u>Section</u>	<u>Page</u>
EXCHANGE ACCESS SERVICE	5	
5.1 General	5	1
5.2 Basic Line Service	5	2
LOCAL CALLING SERVICE	6	1
6.1 Description	6	1
INTRALATA CALLING SERVICE	7	1
7.1 Description	7	1
7.2 Time Periods	7	1
7.3 Rates	7	2
7.4 IntraLATA Toll Presubscription	7	2

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Issued By: Scott E. Beer, General Counsel
Zayo Bandwidth
901 Front Street, Suite 200
Louisville, Colorado 80027

TABLE OF CONTENTS

	<u>Section</u>	<u>Page</u>
MISCELLANEOUS SERVICES	8	1
8.1 Service Implementation	8	1
8.2 Restoration of Service	8	1
8.3 Custom Calling Service	8	1
 SPECIAL ARRANGEMENTS	 9	 1
9.1 Special Construction	9	1
9.2 Individual Case Basis (ICB) Arrangements	9	3
9.3 Temporary Promotional Programs	9	3
 INTEREXCHANGE SERVICE	 10	 1
10.1 Rates Charged Based on Timing of Call	10	1
10.2 Rates Based Upon Calculation of Distance	10	2
10.3 Service Offerings	10	4
10.4 Toll Blocking Policy	10	7

Issued: January 8, 2009

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Issued under authority of the Public Utilities Commission of Ohio Case No. 09-014-TP-ACE.

Issued By: Scott E. Beer, General Counsel
Zayo Bandwidth
901 Front Street, Suite 200
Louisville, Colorado 80027

TABLE OF CONTENTS

	<u>Section</u>	<u>Page</u>
PRICE LIST	11	
11.1 Exchange Access Service	11	1
11.2 Local Calling Service	11	2
11.3 Intralata Calling Service	11	3
11.4 Miscellaneous Services	11	5
11.5 Long Distance Service (LDSI)	11	6
11.6 Miscellaneous Interexchange Services	11	7
11.7 Charge for Connecting or Changing Service	11	8

Issued: January 8, 2009

Effective: February 7, 2009

Issued under authority of the Public Utilities Commission of Ohio Case No. 09-014-TP-ACE.

Issued By: Scott E. Beer, General Counsel
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EXPLANATION OF SYMBOLS, REFERENCE
MARKS, AND ABBREVIATIONS OF TECHNICAL
TERMS USED IN THIS PRICE LIST

The following symbols shall be used in this price list for the purpose indicated below:

- | | |
|---|--|
| C | To signify changed regulation. |
| D | To signify discontinued rate or regulation. |
| I | To signify increased rate. |
| M | To signify a move in the location of text. |
| N | To signify new rate or regulation. |
| R | To signify reduced rate. |
| S | To signify reissued matter. |
| T | To signify a change in text but no change in rate or regulation. |

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APPLICATION OF PRICE LIST

This Price List sets forth the service offerings, rates, terms and conditions applicable to the furnishing of Non Residential intrastate, local exchange and interexchange telecommunications services by Zayo Bandwidth, LLC, hereinafter referred to as the Company, to Customers in the State of Ohio. The Company will provide local exchange service only in the exchanges in which it has an approved interconnection or resale agreement with the incumbent local exchange carrier.

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DEFINITIONS

Certain terms used generally throughout this price list are defined below.

Advance Payment: Part or all of a payment required before the start of service.

Bit: The smallest unit of information in the binary system of notation.

Call Forwarding: Allows an incoming call to be sent elsewhere.

Call Forwarding Station: Allows calls directed to a station line to be routed to a user defined line inside or outside the Customer's telephone system.

Call Forwarding System: Permits calls attempting to terminate to a busy station line to be re-directed to a predetermined line inside or outside the Customer's telephone system.

Call Forwarding Remote: This optional feature allows a user to activate/deactivate the Call Forwarding - All Calls feature or change the forwarded to telephone number from a remote location.

Call Forwarding Busy: Allows incoming calls to a busy station to be routed to a preselected station line or attendant within the same system or outside the system. Intercom calls can be arranged to be forwarded to a number different from DID calls.

Call Forwarding Don't Answer: Allows incoming calls to be automatically routed to a preselected station line or attendant in the same system or outside the system, when the called station is not answered after a preset number of rings. Intercom calls can be arranged to be forwarded to a number different from DID calls.

Call Forwarding Variable Limited: When this feature is activated by a station line user or the attendant, incoming calls to the activated station line or attendant position will be automatically routed to any other selected station line, within the same Centrex system, or to the attendant position. The attendant may also activate this feature for a station line user.

Call Forwarding Variable Unlimited: The same as Call Forwarding Variable Limited except that incoming calls may be automatically routed to a telephone number outside the Centrex system or to station lines within the same Centrex system. The attendant may not activate this feature to a telephone number outside the Centrex system for a station line use. Calls forwarded outside the Centrex system are subject to the appropriate charges for local and toll messages.

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DEFINITIONS (Cont'd)

Call Transfer: Allows a station line user to transfer any established call to another station line in outside the customer group without the assistance of the attendant.

Call Waiting: Permits a line in the talking state to be alerted by a tone when another call is attempting to complete to the line. Audible ringing is returned to the originating line. The Service also pr a hold feature that is activated by a switchhook flash.

Central Office: A local telephone company switching system where telephone exchange customer loops are terminated for purposes of interconnection to each other and to trunks.

Collocation Point: Central Offices where Company has installed equipment and connected to the In Local Exchange Carrier (ILEC) network so that Company can connect to end-user Customers served the particular Central Office via leased unbundled network element loops (UNE loops).

Following is a list of Central Offices in which Company is collocated. The list includes the name, address, and reference code (CLLI) for each Central Office from which Company provides services under price list. The provision of services to a Customer under this price list, except for those services provided to OnNet Customers and Resold-Only Customers, depends upon the existence of a collocation point that serves the Customer area.

City	Address	CO Name	CLLI Code
AKRON	50 w. Bowery St	Akron-Blackstone	AKRNOH25
AKRON	1600 W. Market	Akron-University	AKRNOH86
AKRON	208 Portage Trail E	Cuyahoga Falls	CYFLOH92
TOLEDO	121 N Huron St	Toledo 21	TOLDOH21
TOLEDO	2414 W Sylvania Ave	Toledo 47	TOLDOH47
TOLEDO	3332 Dorr St	Toledo 53	TOLDOH53

Communication Services: The Company's intrastate toll and local exchange switched telephone services offered for both intraLATA and interLATA use.

Company: Zayo Bandwidth, LLC the issuer of this price list.

Customer or Subscriber: The person, firm or corporation that orders service and is responsible for the payment of charges and compliance with the Company's regulations. Customers are classified according to 1) the categories listed below; and for all categories of customers except OnNet Customers and Resold-Only Customers, 2) the Collocation Points listed above for services provided under this price list. A line is defined as a voice or digital circuit with transmission capacity up to 64KB per second.

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DEFINITIONS (Cont'd)

Direct Inward Dial (or "DID"): A service attribute that routes incoming calls directly to stations, by-passing a central answering point.

DID Trunk: A form of local switched access that provides the ability for an outside party to call an internal extension directly without the intervention of the company operator.

Direct Outward Dial (or, "DOD"): A service attribute that allows individual station users to access and dial outside numbers directly.

Duplex Service: Service that provides for simultaneous transmission in both directions

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Joint User: A person, firm or corporation that is designated by the Customer as a user of services furnished to the Customer by Company and to whom a portion of the charges for the service will be billed under a joint user arrangement as specified herein.

Last Number Redial: Enables a station line user to redial the last called number by use of an access code rather than dialing the entire number.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Local Exchange Carrier or ("LEC"): Denotes any individual, partnership, association, joint-stock company, trust or corporation engaged in providing switched communication within an exchange.

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DEFINITIONS (Cont'd)

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, that continue for the agreed upon duration of the service.

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service that does not conform to standards set forth in the Service Order or this price list, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Order: The request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this price list, but the duration of the service is calculated from the Service Commencement Date.

Shared: A facility or equipment system or subsystem that can be used simultaneously by several Customers.

Speed Calling: Permits a station line user to dial selected numbers by using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. The speed calling list is Customer-changeable.

Station: Allows a station line user to add, change or delete telephone numbers from a speed calling list. The list is dedicated to the individual station line user.

System: Allows shared use of speed calling list. A control station will add, change or delete telephone numbers from the list for the group.

Three-Way Calling: Allows a station line user to add a third party to an existing conversation.

Two Way: A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

User or End User: A Customer, Joint User, or any other person authorized by a Customer to use service provided under this price list.

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REGULATIONS**2.1 Undertaking of the Company****2.1.1 Scope**

The Company undertakes to furnish Non-Residential communications service pursuant to the terms of this price list in connection with one-way and/or two-way information transmission between points within the State of Ohio.

Customers and users may use services and facilities provided under this price list to obtain access to services offered by other service providers. The Company is responsible under this price list only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

2.1.2 Shortage of Equipment or Facilities

- (A) The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- (B) The furnishing of service under this price list is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

2.1.3 Terms and Conditions

- (A) Service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this price list, a month is considered to have 30 days.
- (B) Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this price list. Customers will also be required to execute any other documents as may be reasonably requested by the Company.

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REGULATIONS (Cont'd)**2.1 Undertaking of the Company (cont'd)****2.1.3 Terms and Conditions (cont'd)**

- (C) At the expiration of the initial term of the contract period specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon 30 days' written notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this price list prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.
- (D) In any action between the parties to enforce any provision of this price list, the prevailing party shall be entitled to recover its legal fees and court costs from the non-prevailing party in addition to other relief a court may award.
- (E) Service may be terminated upon 7 days written notice to the Customer if
 - (1) the Customer is using the service in violation of this price list; or
 - (2) the Customer is using the service in violation of the law.
- (F) This price list shall be interpreted and governed by the laws of the State of Ohio regardless of its choice of laws provision.
- (G) Incumbent local exchange carriers and their affiliated local telephone companies must not interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
- (H) To the extent that either the Company or any other telephone company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its Customers. At the reasonable request of either party, the Company and the other telephone company shall join the attempt to obtain from the owner of the property access for the other party to serve a person or entity.

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REGULATIONS (Cont'd)2.1 Undertaking of the Company (cont'd)2.1.4 Liability of the Company

Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Adm.Code 4901:1-5(MTSS). These safeguards can be found in the Appendix to Ohio Adm.Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills and disconnection and reconnection of service.

- (A) Unless otherwise determined by the Commission and, except where provided for in the MTSS, this price list, the liability of the Company for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in 2.6. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.
- (B) The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.
- (C) Unless otherwise determined by the Commission, and except where provided for in the MTSS., the Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for or with the services the Company offers.
- (D) The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer provided equipment or facilities.

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REGULATIONS (Cont'd)2.1 Undertaking of the Company (cont'd)2.1.4 Liability of the Company (cont'd)

- (E) The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section 2.1.4(E) as a condition precedent to such installations.
- (F) The Company is not liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.
- (G) The Company shall be indemnified, defended and held harmless by the Customer against any claim, loss or damage arising from Customer's use of services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's own communications.
- (H) No action or proceeding against the Company shall be commenced more than one year after the service is rendered.
- (I) THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.
- (J) Approval of limitation of liability language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

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REGULATIONS (Cont'd)**2.1 Undertaking of the Company (cont'd)****2.1.5 Notification of Service-Affecting Activities**

The Company will provide the Customer reasonable notification, of at least three (3) days, of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

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REGULATIONS (Cont'd)2.1 Undertaking of the Company (cont'd)2.1.6 Provision of Equipment and Facilities

- (A) The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this price list.

In the case of installation of local exchange service, the Company will waive installation charges as required by the Ohio Minimum Telephone Service Standards rules if installation does not occur within the applicable time frames.

- (B) The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- (C) The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- (D) Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which it was provided by the Company.
- (E) The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from any equipment or facilities associated with the Company's provision of service to the Customer.
- (F) The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this price list, the responsibility of the Company shall be limited to the furnishing of facilities offered under this price list and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
- (1) the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
 - (2) the reception of signals by Customer-provided equipment.

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REGULATIONS (Cont'd)**2.1 Undertaking of the Company (cont'd)****2.1.7 Non-Routine Installation**

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply. The Customer shall be provided with an estimate of any such additional charges prior to performance of non-routine installation or maintenance.

2.1.8 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this price list, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken:

- (A) where facilities are *not* presently available, and there is no other requirement for the facilities so constructed;
- (B) of a type other than that which the Company would normally utilize in the furnishing of its services;
- (C) over a route other than that which the Company would normally utilize in the furnishing of its services;
- (D) in a quantity greater than that which the Company would normally construct;
- (E) on an expedited basis;
- (F) on a temporary basis until permanent facilities are available;
- (G) involving abnormal costs; or
- (H) in advance of its normal construction.

2.1.9 Ownership of Facilities

Title to all facilities provided in accordance with this price list remains in the Company, its agents or contractors.

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REGULATIONS (Cont'd)**2.2 Prohibited Uses**

- (A) The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- (B) The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and Ohio Public Utility Commission regulations, policies, orders, and decisions.
- (C) The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
- (D) A Customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this price list will apply.

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REGULATIONS (Cont'd)**2.3 Obligations of the Customer****2.3.1 General**

The Customer shall be responsible for:

- (A) the payment of all applicable charges pursuant to this price list;
- (B) damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- (C) providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- (D) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of fiber optic cable and associated equipment used to provide Communication Services to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1(C). Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or maybe charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;
- (E) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;

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REGULATIONS (Cont'd)**2.3 Obligations of the Customer (cont'd)****2.3.1 General (cont'd)**

- (F) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(D); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- (G) not creating, or allowing to be placed, any liens or other encumbrances on the Company's equipment or facilities; and
- (H) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

2.3.2 Claims

With respect to any service or facility provided by the Company, Customers shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- (A) any loss, destruction or damage to the property of the Company or any third party, or death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- (B) any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

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REGULATIONS (Cont'd)**2.4 Customer Equipment and Channels****2.4.1 General**

A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this price list. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this price list.

2.4.2 Station Equipment

- (A) Terminal equipment on the User's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the User. The User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company Point of Connection.
- (B) The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

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REGULATIONS (Cont'd)**2.4 Customer Equipment and Channels (cont'd)****2.4.3 Interconnection of Facilities**

- (A) Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communication Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- (B) Communication Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the price lists of the other communications carriers that are applicable to such connections.
- (C) Facilities furnished under this price list may be connected to Customer-provided terminal equipment in accordance with the provisions of this price list. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all User-provided wiring shall be installed and maintained in compliance with those regulations.
- (D) Users may interconnect communications facilities that are used in whole or in part for interstate communications to services provided under this price list only to the extent that the user is an "End User" as defined in Section 69.2(m), Title 47, Code of Federal Regulations (1992 edition).

2.4.4 Inspections

- (A) Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- (B) If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

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REGULATIONS (Cont'd)**2.5 Payment Arrangements****2.5.1 Payment for Service**

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

(A) Taxes

The Customer is responsible for the payment of all state, local and E911 taxes, surcharges, utility fees, or other similar fees (i.e., sales tax, municipal utilities tax) that may be levied by a governing body or bodies in conjunction with or as a result of the service furnished under this price list. These charges may appear as separate line items on the Customer's bill, as opposed to being included in the rates contained in the price list. Any such line item charges will be reflected in the Company's price list. The Company shall not assess separately any fees or surcharges, other than government approved sales taxes, without first seeking Commission approval under the appropriate procedures required by the Commission's Retail Rules.

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REGULATIONS (Cont'd)**2.5 Payment Arrangements (cont'd)****2.5.2 Billing and Collection of Charges**

- (A) In the case of Non residential service, Non-recurring charges are due and payable from the Customer within 30 days after the date an invoice is mailed to the Customer by the Company.
- (B) In accordance with Minimum Telephone Service Standards Rule 15 of MTSS, the Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 30 days after the invoice date. When billing is based on Customer usage, charges will be billed monthly for the preceding billing periods.
- (C) When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- (D) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this price list or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- (E) If any portion of the payment is received by the Company after the date due, or if any portion of the payment is received by the Company in funds that are not immediately available, then a late payment penalty shall be due to the Company. The late payment penalty shall be the portion of the payment not received by the date due, multiplied by the lesser of the highest percentage allowable by the Public Utilities Commission of Ohio or a late factor of 1.5% per month. Any late payment fee will not include interest on a previously-charged late payment fee.
- (F) For any check returned to the Company due to insufficient funds, uncollected funds, or closed account, the Customer will be assessed a fee for each check returned. The Company may waive the bad check charge under appropriate circumstances.

Returned check fee \$25.00
- (G) If service is disconnected by the Company in accordance with section 2.5.5 following and later restored, restoration of service will be subject to all applicable installation charges.

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REGULATIONS (Cont'd)2.5 Payment Arrangements (cont'd)2.5.3 Deposits

- (A) The Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:
- (1) two month's charges for a service or facility that has a minimum payment period of one month; or
 - (2) the charges that would apply for the minimum payment period for a service or facility that has a minimum payment period of more than one month; except that the deposit may include an additional amount in the event that a termination charge is applicable.
- (B) After 12 months of satisfactory payment history or when a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.
- Deposits held will accrue interest at a rate determined by the Company, without deductions for any taxes on such deposits. Interest will be paid at a rate of not less than three percent (3%) for deposits held for one hundred eighty days or longer.
- (C) Interest will not accrue on any deposit after the date on which reasonable effort has been made to return it to the Customer.

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REGULATIONS (Cont'd)2.5 Payment Arrangements (cont'd)2.5.4 Discontinuance of Service

- (A) Upon nonpayment of any amounts owing to the Company, the Company may, upon 7 days written notice, discontinue or suspend service without incurring any liability.
- (B) Disconnection notices issued by the Company must inform the Subscriber facing disconnection of the total amount which the Subscriber would need to pay in order to avoid disconnection of its local service. The Company will not disconnect its local services due to the Customer's failure to pay outstanding toll charges.
- (C) Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 30 days' prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- (D) Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by written notice to the Customer, may discontinue or suspend service without incurring any liability.
- (E) Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.
- (F) In the event of fraudulent use of the Company's network, the Company will discontinue service without notice and/or seek legal recourse to recover all costs involved in enforcement of this provision.
- (G) Upon the Company's discontinuance of service to the Customer under Section 2.5.5 (A), 2.5.5(B) or 2.5.5(C), the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this price list, may declare all future monthly and other charges that would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable (discounted to present value at six percent). Commission approval of this provision does not constitute a determination of the reasonableness of termination liability.

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REGULATIONS (Cont'd)**2.5 Payment Arrangements (cont'd)****2.5.5 Disconnection of Service Other Than Toll Service**

- (A) For purposes of this section, all regulated telephone service provided by the Company, except toll service (if any) shall be defined as local service.
- (B) The Company may disconnect its Customer's local service for nonpayment of charges incurred for local service. Such disconnection must be conducted pursuant to all applicable minimum telephone service standards. All practices of the Company pertaining to either the provision of its own toll service, if any, or as a duly authorized agent for another toll service provider shall also conform to the minimum telephone service standards.
 - (1) Disconnection notices issued by the Company must inform the Subscriber facing local service disconnection of the total amount which the Subscriber would need to pay in order to avoid disconnection of local service. It must also inform the Subscriber of the Company's legal obligation to provide "local only" service to Customers whose local service charges are paid, even while their toll service is disconnected for nonpayment of outstanding toll debt.
- (C) The Company is prohibited from disconnecting any Customer's local service for nonpayment of charges incurred by the Customer for toll service.
- (D) Partial payments by a Customer to the Company will be apportioned by the Company to the Company's regulated local service charges first, before being applied by the Company to any toll charges and will be apportioned to regulated telephone service first, before being applied to charges for non regulated services.

2.5.7 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

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REGULATIONS (Cont'd)**2.6 Allowances for Interruptions in Service**

Interruptions in service that are not due to the noncompliance with the provisions of this price list by, the Customer or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth in 2.6.1 for the part of the service that the interruption affects.

2.6.1 Credit for Interruptions

- (A) A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this price list. An interruption period begins when the Customer reports, or the Company discovers, a service, facility or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- (B) For calculating credit allowances, every month is considered to have 30 days. A credit allowance for fixed recurring fees only is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- (C) A credit allowance will be given for interruptions of 30 minutes or more. Credit allowances shall be calculated as follows:

Interruptions of 24 Hours or Less

<u>Length of Interruption</u>	<u>Interruption Period To Be Credited</u>
Less than 30 minutes	None
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including 24 hours	One Day

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

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REGULATIONS (Cont'd)2.6 Allowances for Interruptions in Service2.6.1 Credit for Interruptions

(C) (cont'd)

Over 24 Hours and Less Than 48 Hours. Interruptions over 24 hours and less than 48 hours will be credited a pro-rata portion of the monthly charges.

Over 48 Hours and Less Than 72 Hours. Interruptions over 48 hours and less than 72 hours will be credited 1/3 of one month's recurring charges.

Over 72 Hours Interruptions over 72 hours will be credited one month's recurring charges.

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

The Company may be permitted by the Commission to obtain a grace period of an additional 48 hours in each exchange where otherwise a customer adjustment would accrue due to an extreme, unique or unforeseeable weather-related incident.

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REGULATIONS (Cont'd)2.6 Allowances for Interruptions in Service2.6.2 Limitations on Allowances

No credit allowance will be made for:

- (A) interruptions due to the negligence of, or noncompliance with the provisions of this price list by, the Customer, authorized user, joint user, or other common carrier providing service connected to the service of the Company;
- (B) except as provided for in price list Section 2.1.4(c), interruptions due to the negligence of any person other than the Company, including but not limited to the Customer or other common carriers connected to the Company's facilities;
- (C) interruptions due to the failure or malfunction of non-Company equipment;
- (D) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- (E) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- (F) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- (G) except as provided for in price list Section 2.1.4(c), interruption of service due to circumstances or causes beyond the control of Company; and
- (H) interruptions that occur or continue due to the Customer's failure to authorize replacement of any element of special construction.

No credit will be made for interruptions in local exchange service which

- (A) occur as the result of a negligent or willful act on the part of the Subscriber;
- (B) occur as the result of a malfunction of Subscriber-owned telephone equipment;
- (C) occur as the result of acts of God, military action, wars, insurrections, riots or strikes; or
- (D) are extended by the Company's inability to gain access to the Subscriber's premises due to the Subscriber missing a repair appointment.

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REGULATIONS (Cont'd)**2.6 Allowances for Interruptions in Service****2.6.3 Cancellation For Service Interruption**

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit that has been subject to the outage or cumulative service credits.

2.7 Cancellation of Service

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.6.1 above), the Customer agrees to pay to the Company termination liability charges, as defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period, set forth in Section 2.5.2.

The Customer's termination liability for cancellation of service shall be equal to:

- (A) all unpaid and waived Non-Recurring charges reasonably expended by the Company as well as all costs incurred by Company to establish service to the Customer; plus
- (B) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Customer; plus
- (C) all Recurring Charges specified in the applicable Service Order Price list for the balance of the then current term discounted at the prime rate announced in the Wall Street Journal on the third business day following the date of cancellation; plus
- (D) the difference between a Customer's term rates and the Company's month-to-month rates times the actual length of service.

Inclusion of early termination liability by the Company in its tariff or contract does not constitute a determination by the Public Utilities Commission of Ohio (PUCO) that the termination liability imposed by the Company is approved or sanctioned by the PUCO. Customers shall be free to pursue whatever legal remedies they may have, should a dispute arise.

2.8 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

- (A) pursuant to any sale or transfer of substantially all the assets of the Company; or
- (B) pursuant to any financing, merger or reorganization of the Company.

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REGULATIONS (Cont'd)**2.9 Notices and Communications**

- 2.9.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.9.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.9.3 All notices or other communications required to be given pursuant to this price list will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.9.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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REGULATIONS (Cont'd)**2.10 Customer Liability for Unauthorized Use of the Network****2.10.1 Unauthorized Use of the Network**

Unauthorized use of the Network occurs when a person or entity that does not have actual, apparent, or implied authority to use the Network, obtains the Company's services provided under this price list.

2.10.2 Liability for Unauthorized Use

- (A) The Customer is liable for the unauthorized use of the Network obtained through the fraudulent use of a credit card, provided: (1) the card is an accepted credit card, and (2) the unauthorized use occurs before the Company has been notified.

An accepted credit card is any credit card that a cardholder has requested or applied for and received, or has signed, used, or authorized another person to use to obtain credit. Any credit card issued as a renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholder.

- (B) The liability of the Customer for unauthorized use of the Network by credit card fraud will not exceed the lesser of \$50 or the amount of money, property, labor, or services obtained by the unauthorized user before notification to the Company.
- (C) The Customer must give the Company written notice that an unauthorized use of the credit card has occurred.

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APPLICATION OF RATES**3.1 Introduction**

The regulations set forth in this section govern the application of rates for services contained in other sections of this price list.

3.2 Charges Based on Duration of Use

3.2.1 Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- (A) Calls are measured in durational increments identified for each service. All calls that are fractions of a measurement increment are rounded-up to the next whole unit.
- (B) Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.
- (C) Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- (D) Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- (E) All times refer to local time.

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APPLICATION OF RATES (Cont'd)**3.3 Rates Based Upon Distance**

3.3.1 Where charges for a service are specified based upon distance, the following rules apply:

(A) Distance between two points is measured as airline distance between the rate centers of the originating and terminating telephone lines. The rate center is a set of geographic coordinates, as referenced in the National Exchange Carrier Association, Inc. Tariff FCC No.4, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated 800 or WATS access line), the Company will apply the Rate Center of the Customer's main billing telephone number.

(B) The airline distance between any two Rate Centers is determined as follows:

- (1) Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center from the NECA price list referenced in Section 3.3.1(A).
- (2) Compute the difference between the "V" coordinates of the two Rate Centers; and the difference between the two "H" coordinates.
- (3) Square each difference obtained in step (2) above.
- (4) Add the square of the "V" difference and the square of the "H" difference obtained in step (3) above.
- (5) Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.
- (6) Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.
- (7) FORMULA=

$$\frac{(V1-V2)^2 + (H1-H2)^2}{10}$$

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SERVICE AREAS4.1 Service Areas Map4.2 Basic Local Calling Areas

Exchange Access Service Areas (EASA) are provided (pursuant to Section 5.1) in limited geographic areas. Exchange Services bearing the following NPA-NXX designations are provided at the following locations and in the following areas:

ExchangeExchange Areas in Local Service Area

Akron Exchange

Akron, Greensburg, Hartville, Kent, Manchester, Mogadore, Uniontown, Montrose, Doylestown, Peninsula, Rittman, Sharon Center, Wadsworth, Hudson (342, 650 & 655 exchanges only)

Toledo Exchange

Toledo, Holland, Maumee, Perrysburg, Whitehouse, Metamora, Temperance, MI, Swanton, Grand Rapids, Curtice-Oregon, Stony Ridge, Erie, MI, Woodville, Genora, Elmore, No. Sylvannia, MI, Waterville, Moline, Lost Peninsula, MI, Richfield Center-Berkey, Lambertville Whitford, MI

4.3 Extended Local Calling AreasExchangeExchange Areas in Local Service Area

Akron

Rootstown, Atwater, Ravenna, N. Canton, Richfield

Toledo

Delta, Luckey, Haskin-Totogonany

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EXCHANGE ACCESS SERVICE**5.1 General**

5.5.1 Exchange Access Service provides a Customer with a telephonic connection to, and a unique telephone number address on the public switched telecommunications network. Each Exchange Access Service enables users to:

- (A) receive calls from other stations on the public switched telecommunications network;
- (B) access other services offered by the Company as set forth in this tariff;
- (C) access certain interstate and international calling services provided by the Company;
- (D) access (at no additional charge) the Company's operators and business office for service related assistance;
- (E) access (at no additional charge) emergency services by dialing 0- or 9-1-1; and
- (F) access services provided by other common carriers that purchase the Company's Switched Access services as provided under the Company's Federal and State tariffs, or that maintain other types of traffic exchange arrangements with the Company.

Each Exchange Access Service is available on a "Full" service basis, whereby service is delivered to a demarcation/connection block at the Customer's premises.

The following Exchange Access Services are offered:

Basic Line Service - 4 or more access lines⁽¹⁾

¹ Basic Line Service are not available for less than 4 lines.

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EXCHANGE ACCESS SERVICE (Cont'd)**5.2 Basic Line Service* ⁽¹⁾**

Basic Line Service provides a Business Customer with a four or more, voice-grade telephonic communications channel that can each be used to place or receive one call at a time. Basic Lines are provided for connection of Customer-provided single station sets or facsimile machines to the public switched telecommunications network. Each Basic Line may be configured into a hunt group with other Company-provided Basic Lines. Each Basic Line contains the standard features listed below. Optional features are set forth in Section 5.3 of the price list. Non-recurring and monthly recurring rates per Basic Line are specified in Section 11.1.1 and 11.7 of the Price List.:

*The Monthly Recurring and Usage rates for Basic Line Service apply to all Customers and Subscribers as defined in Section 1, Definitions.

- (1) Service to Basis Line Customers with four or more access lines will receive tier 2 treatment for all access lines in accordance with rule 4901:1-6-05 of the Administration Code.

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EXCHANGE ACCESS SERVICE (Cont'd)**5.3 Custom Local Area Signaling Services (CLASS)****5.3.1 Per Call Blocking**

Per Call Blocking (Calling Number Delivery Blocking) - Enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing *67 from a touchtone phone, or 1167 from a rotary dial phone, to activate the block. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per call blocking will be available on a universal basis to all eligible customers. All public and semi-public payphones of Company will be equipped with Per Call Blocking.

5.3.2 Per Line Blocking

Per Line Blocking (Calling Number Delivery Suppression) - Enables Customers to prevent the disclosure of their telephone number on all outgoing calls, without the necessity of an activation code. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per line Blocking will be provided at no monthly charge on an optional basis to published and non-published customers at their discretion. To deactivate the privacy status, the customer would dial *82 from a touch-tone phone or 1182 from a rotary dial phone before placing a call. After completion of the call, the line reverts back to the privacy status. Law enforcement, domestic shelters and other special agencies will be offered free Per Line Blocking. Per Line Blocking will not be available to public, semi-public, two-party and four-party service customers.

5.3.3 Call Return

Call Return (Automatic Recall) - Enables a customer to return the last incoming call whether or not it was answered. The customer dials the activation code of *69 from a touch-tone phone, or 1169 from a rotary dial phone, and the last incoming call is announced. If the incoming call was placed from a line designated as "private", a fast busy tone will be heard preventing the activation of the Call Return feature. Office-wide Call Return-Block -to- Private prevents Call Return activation when a local or toll calling party blocks their number. To activate the Call Return function the customer would then dial "1 ". If the line is busy when the customer activates the service, a confirmation announcement is heard, the customer hangs up, and a queuing process begins. For the next thirty minutes both the calling and called parties' lines are checked periodically. The call setup is made when both the originating and terminating lines are idle. After activation of the feature, the originating and terminating customers may place other calls without affecting the call return service status. Up to 30 calls maybe held in queue for the Customer's Call Return activation. The callbacks may be to areas where the toll charge would be applicable. This feature cannot be activated for all telephone numbers such as numbers with the 800 or 900 prefixes, or PBX extensions.

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LOCAL CALLING SERVICE6.1 Description

Local Calling Service provides a Customer with the ability to originate calls from a Company-provided access line to all other stations on the public switched telephone network¹ bearing the designation of any central office exchanges, areas, and zones included in the Customer's local calling area.

6.1.1 Basic Local Exchange Service - This calling service allows the Customer unlimited access to all other stations on the public switched telephone network within the Customer's Basic Local Calling Area. All calls to destinations outside the Basic Local Calling Area but within the same state and LATA will be charged the IntraLATA rates as specified in Section 7.3 following.

6.1.2 Expanded Local Exchange Service - This calling service allows the Customer limited access to all other stations on the public switched telephone network within the Customer's Basic Local Calling Area. Additional call to the Basic Local Calling Area will be charged as specified in Section 6.2.1 (A) following. All calls to the Expanded Local Calling Area² will be charged a per call setup and per minute access charge as specified in Section 6.2.1(B) following. All calls to destinations outside the Expanded Local Calling Area but within the same state and LATA will be charged the IntraLATA rates as specified in Section 7.3 following.

(A) Time Periods

Day and Night/Weekend rates apply as follows:

<u>Rates</u>	<u>From</u>	<u>To (but not including)</u>	<u>Days Applicable</u>
Day	9:00 A.M.	9:00 P.M.	Mon. - Fri.

Night/Weekend All other days, times, and holidays.

Holidays include New Year's Day (January 1), Independence Day (July 4), Labor Day (the first Monday in September), Thanksgiving Day (the fourth Thursday in November), and Christmas Day (December 25).

¹ Except calls to other telephone companies¹ caller paid information services (e.g. NPA900, NXX976, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's centralized switching facility.

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INTRALATA CALLING SERVICE7.1 Description

IntraLATA calling service provides a Customer with the ability to originate calls from a Company provided access line to all other stations on the public switched telephone network¹ bearing the designation of any central office exchanges, areas, and zones outside of the Customer's Basic Calling

Area but within the same state and LATA.

7.2 Time Periods

Day, Evening and Night/Weekend rate periods are shown below. On holidays, Evening rates will apply unless a lower rate will normally apply.

<u>Rates</u>	<u>From</u>	<u>To (but not including)</u>	<u>Days Applicable</u>	<u>Discount Applicable</u>
Day	8:00 A.M.	12:00 P.M.	Mon. - Fri.	0%
	1:00 P.M.	5:00 P.M.	Mon. - Fri.	0%
Evening	5:00 P.M.	11:00 P.M.	Mon. - Fri.	25%
Night/ Weekend	All other times			50%

Holidays include New Year's Day (January 1), Independence Day (July 4), Labor Day (the first Monday in September), Thanksgiving Day (the fourth Thursday in November), and Christmas Day (December 25).

¹ Except calls to other telephone companies' caller paid information services (e.g. NPA 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's centralized switching facility.

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INTRALATA CALLING SERVICE (Cont'd)

7.3 Rates

Rates for IntraLATA Calling service are specified in Section 11.3 of the Price List.

7.4 INTRALATA TOLL PRESUBSCRIPTION

After a subscriber's initial selection for a presubscribed intraLATA toll carrier any change thereafter, an IntraLATA Presubscription Change Charge will apply. The IntraLATA Presubscription Change Charge shall be applied as set forth in Section 11.3.2 of the Price List.

If a subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.

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MISCELLANEOUS SERVICES

8.1 Service Implementation

8.1.1 Description

Absent a promotional offering, service implementation charges will apply to new service orders or to orders to change existing service.

8.1.2 Rates

Service implementation rates are specified in Section 11.4.1 of the Price List

8.2 Restoration of Service

8.2.1 Description

A restoration charge applies to the re-establishment of service and facilities suspended because of nonpayment of bills and is payable after the re-establishment of the suspended service and facilities.. The restoration charge does not apply when, after disconnection of service, service is later re-established.

8.2.2 Rates

Rates for restoration of service are specified in Section 11.4.2 of the Price List.

8.3 Custom Calling Service

Rates for business custom calling services are specified in Section 11.4.5 of the Price List.

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SPECIAL ARRANGEMENTS

9.1 Special Construction

9.1.1 Basis for Charges

Where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's price lists, charges will be based on the costs incurred by the Company and may include:

- (A) non-recurring type charges;
- (B) recurring type charges;
- (C) termination liabilities; or
- (D) combinations thereof.

9.1.2 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the Customer.

- (A) The termination liability period is the estimated service life of the facilities provided.
- (B) The amount of the maximum termination liability is equal to the estimated amounts for:

Issued: January 8, 2009

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SPECIAL ARRANGEMENTS**9.1 Special Construction (Cont'd)****9.1.2 Termination Liability (Cont'd)****(B) (Cont'd)**

(1) Cost of installation of the facilities provided including estimated costs for rearrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Cost installed includes the cost of:

(a) equipment and materials provided or used,

(b) engineering, labor and supervision,

(c) transportation, and

(d) rights-of-way;

(2) license preparation, processing, and related fees;

(3) price list preparation, processing, and related fees;

(4) cost of removal and restoration, where appropriate; and

(5) any other identifiable costs related to the specially constructed or rearranged facilities.

(C) The applicable termination liability method for calculating the unpaid balance of a term obligation. The amount of such charge is obtained by multiplying the sum of the amounts determined as set forth in Section 9.1.2(B) preceding by a factor related to the un-expired period of liability and the discount rate for return and contingencies. The amount determined in section 9.1.2(B) preceding shall be adjusted to reflect the re-determined estimate net salvage, including any reuse of the facilities provided. This product is adjusted to reflect applicable taxes.

(D) Inclusion of early termination liability by the company in its tariff or contract does not constitute a determination by the Public Utilities Commission of Ohio (PUCO) that the termination liability imposed by the company is approved or sanctioned by the PUCO. Customers shall be free to pursue whatever legal remedies they may have, should a dispute arise.

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SPECIAL ARRANGEMENTS**9.2 Individual Case Basis (ICB) Arrangements**

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this price list. Rates quoted in response to such competitive requests may be different than those specified for such services in this price list. ICB rates will be offered to the Customer in writing and on a nondiscriminatory basis. Such ICBs will be filed with and approved by the Public Utilities Commission of Ohio under the Retail Rules.

9.3 Temporary Promotional Programs

The Company may establish temporary promotional programs as part of its sales and marketing efforts as may be needed to respond to customer needs.

- (A) **Introduce New Services** - The Company may waive or reduce non-recurring or recurring charges to introduce present or potential Customers to a service not previously received by the Customers.
- (B) **Respond to Competitive Offers** - The Company may waive or reduce non-recurring or recurring charges in response to competitive offers from other service providers.

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INTEREXCHANGE SERVICE**10.1 Rates Charged Based on Timing of Calls**

The Company will offer interexchange services throughout all 88 counties in the State of Ohio. Where charges for service are specified based on the timing of calls, such as the duration of a telephone call, the following rules apply:

10.1.1 When Billing Charges Begin and Terminate For Phone Calls.

The Customer's long distance usage charge is based on the actual usage of the Company's network. Usage begins when the called party picks up the receiver, (i.e. when 2 way communication, often referred to as "conversation time," is possible). When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. When software answer supervision is employed, up to 60 seconds of ringing is allowed before it is billed as usage of the network. A call is terminated when the calling or called party hangs up.

10.1.2 Billing Increments

Unless otherwise specified in this price list, the minimum call duration for billing purposes is 1 minute for a connected call. Calls beyond 1 minute are billed in 1minute increments.

10.1.3 Per Call Billing Charges

Billing will be rounded up to the nearest penny for each call.

10.1.4 Uncompleted Calls

There shall be no charges for uncompleted calls.

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INTEREXCHANGE SERVICE**10.2 Rates Based Upon Calculation of Distance**

Where the charges for service are specified based upon distance, the following rules apply:

10.2.1 Distance between two points is measured as airline distance between the Rate Centers of the originating and terminating telephone lines. The Rate Center is set of geographic coordinates, as referenced in National Exchange Carrier Association, Inc. tariff FCC No. 4, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as dedicated 800 or WATS access line), the Company will apply the Rate Center of the Customer's main billing telephone number.

10.2.2 The airline distance between any two Rate Centers is determined as follows:

- (A) Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center from the above-referenced NECA tariff.
- (B) Compute the difference between the "V" coordinates of the two rate centers; and the difference between the two "H" coordinates.
- (C) Square each difference obtained in step (B) above.

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INTEREXCHANGE SERVICE10.2 Application of Rates (Cont'd)10.2.2 Rates Based Upon Calculation of Distance (Cont'd)

- (D) Add the square of the "V" difference and the square of the "H" difference obtained in step (C).
- (E) Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.
- (F) Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

(G) Formula=
$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

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INTEREXCHANGE SERVICE**10.3 Service Offerings****10.3.1 Long Distance Service (LDS)****(A) Description**

Long Distance Service (LDS) is a communications service which is available for use by Customers twenty-four (24) hours a day. Customers may originate LDS from locations served by the Company, and may terminate in all locations within the State of Ohio. Directory Assistance services are available to Customers of the Company's LDS service subject to the provisions of Section 11.6.1 of this price list.

LDS calls will be billed in 6 second increments with an initial billing period of 6 seconds.

The service is offered in two variations depending upon the method the Customer employs to gain access to the Company's network for use of the service:

Switched LDS* is offered in Feature Group D (FGD) exchanges where the Customer's local telephone lines are presubscribed by the local exchange company to the Company's LDS service, such that "1+" interLATA calls are automatically routed to the Company's network.

Dedicated LDS is offered to the extent facilities are available in those cases where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's POP. The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

Switched Long Distance Service is available only when a customer also receives local exchange service from Zayo Bandwidth. Switched Long Distance Service is not available on a Standalone basis as defined in Section 1 of the price list

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INTEREXCHANGE SERVICE10.3 Service Offerings (Cont'd)10.3.1 Long Distance Service (LDS) (Cont'd)(B) Commitment Levels and Term Plans

LDS is available on a month to month basis or on an optional 1, 2, or 3 year term plan. Discounts off the base rates are available to the Customer according to the commitment level and term plan selected by the Customer. The commitment level is calculated from the monthly total usage generated from the following Company products: shared and dedicated domestic and interstate and intrastate outbound and inbound service, and intraLATA. Charges such as taxes, late payment fees or other service non-recurring and monthly recurring charges will not be included in the total usage amount calculation, as well as usage charges from Directory Assistance and Operator Service.

Should the Customer's actual usage fall below the monthly minimum usage commitment, the Customer is required to pay the Company a fee equal to the difference between the Customer's discounted rate and the higher rate associated with the lower volume.

A Customer who terminates a term plan in the 1st year prior to the term's expiration will be required to pay in one lump sum an amount equaling the selected monthly commitment level times the number of months remaining in the term, plus an amount equal to any promotional credit, or discount, or waiver, if applicable, that was provided to the Customer.

A Customer who terminates a term plan in the 2nd or 3rd year prior to the term's expiration will be required to pay 35% an amount equaling the selected monthly commitment level times the number of months remaining in the term, plus an amount equal to any promotional credit, or discount, or waiver, if applicable, that was provided to the Customer.

(C) Discounts

The discounts described in Section 11.5 on per minute base rates for qualifying usage are based on the monthly commitment level and term plan selected by the Customer.

(D) Rates

The rates for Long Distance Services are provided in Section 11.5.

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INTEREXCHANGE SERVICE10.3 Service Offerings (Cont'd)10.3.2 Miscellaneous Services(A) Directory Assistance (DA)

Company will connect LDS Service Customers to Directory Assistance (DA) for a fee as set forth in Section 11.6.1. A credit allowance for DA will be provided upon request if the Customer experiences poor transmission quality, is cut-off, receives an incorrect telephone number, or misdials the intended DA number (NPA+ 555-1212).

10.3.3 Special Service Arrangements

Customer-specific service arrangements, which may include engineering, installation, construction, facilities, assembly and/or other special services, may be furnished in addition to existing price list offerings. Rates, terms, and conditions plus any additional regulations, if applicable for the special service arrangements will be developed upon the Customer's request. Unless otherwise specified, the regulations for the special service arrangements are in addition to the applicable regulations specified in other sections of this price list.

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INTEREXCHANGE SERVICE**10.4 Toll Blocking Policy**

Company, when providing toll service, may “universally” block access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1+presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy.

10.4.1 Under the terms of the Selective Access Policy, Company when providing toll service, may not deny establishment of 1+ presubscribed toll service on the grounds that the customer has failed to establish creditworthiness, if:

- (a) the customer is able to establish creditworthiness using one of the means for doing so available under the Public Utilities Commission of Ohio’s (PUCO) rules, or
- (b) Company, when providing toll service, exercising its own discretion, does not require the customer to establish creditworthiness (through any of the means available for doing so under the PUC’s rules), or
- (c) Company, when providing toll service, attempts to require the customer to establish creditworthiness using credit establishment procedures which do not comport with the PUCO’s credit establishment policies and/or are not set forth within a PUCO approved price list.

10.4.2 When a prospective customer, who has previously been universally blocked for nonpayment of toll charges by another carrier, seeks to select Company as his or her 1+ carrier of choice, Company may, subject to our price listed toll deposit policies and the Commission’s rules on establishment of service (See MTSS, require a deposit for toll service. This deposit shall be in accordance with the MTSS., but Company, may negotiate a lower deposit.

10.4.3 Company may furnish credit information, acquired from Company’s own experiences with the customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. Company will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act.

10.4.4. Upon payment by the customer of all past due toll debt to Company will remove the block and all 1 + dialing capabilities, including 10-XXX, will be restored.

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PRICE LIST11.1 Exchange Access Service11.1.1 Basic Line Service

	<u>Non Recurring</u>	<u>Monthly Recurring</u>	
		<u>4 Lines</u>	<u>5+Lines</u>
<u>Akron</u>	*		
Basic Business Line Measured Per Line		\$18.65	\$17.70
Basic Business Line Message Per Line		\$23.91	\$17.90
Basic Business Line Flat Per Line		\$30.00	\$28.50
<u>Toledo</u>			
Basic Business Line Measured Per Line		\$18.65	\$17.70
Basic Business Line Message Per Line		\$23.91	\$17.90
Basic Business Line Flat Per Line		\$30.00	\$28.50

*Non Recurring rates are available at Section 11.7.

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PRICE LIST (Cont'd)**11.2 Local Calling Service**

11.2.1 Usage Charges - Per minute charges apply for each call. Timing is in whole minute increments, with a minimum charge of one minute per call.

11.2.2 Monthly Message Allowance

	Basic Calling	Extended Calling
<u>Type of Service</u>	<u>Area</u>	<u>Area</u>
Basic Local	73	N/A
Exchange Service		
Expanded Local	N/A	N/A
Exchange Service		

*Additional message charge of \$0.073 for each message over monthly allowance.

11.2.3 Extended Calling Area - The following usage charges apply to points in the Customer's Extended Calling Area.

<u>MILEAGE</u>	<u>PEAK</u>	<u>OFF-PEAK</u>
0 - 10 (Local)	\$0.0400	\$0.0100
11 - 22	\$0.0450	\$0.0150
23 - 55	\$0.0500	\$0.0200

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PRICE LIST (Cont'd)**11.3 Intralata Calling Service****11.3.1 Rates**

<u>MILEAGE</u>	<u>FIRST MINUTE</u>	<u>ADDITIONAL MINUTE</u>
0 - 10	\$0.19	\$0.16
11 - 22	\$0.25	\$0.21
23 - 55	\$0.28	\$0.20
56 - 124	\$0.28	\$0.20
125+	\$0.28	\$0.20

11.3.2. IntraLATA Presubscription Change Charge

Per business line, trunk or port:	<u>NRC</u>
Manual Change	\$5.00
Automatic Change	\$1.25

If a subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.

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Issued By: Scott E. Beer, General Counsel
Zayo Bandwidth
901 Front Street, Suite 200
Louisville, Colorado 80027

PRICE LIST (Cont'd)11.4 Miscellaneous Services11.4.1 Service ImplementationNon-Recurring

per service order	\$62.85
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11.4.2 Restoration of ServiceNon-Recurring

per occasion	\$62.85
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PRICE LIST (Cont'd)**11.4 Miscellaneous Services (Cont'd)****11.4.5 Custom Calling Service**

	<u>Monthly</u>
(a) Call Waiting	\$7.50
(b) Call Forwarding Variable	\$4.00
(c) Three-Way Calling	\$4.00
(d) Repeat Dialing	\$4.00
(e) Call Return	\$4.00
(f) Caller ID	
- Standard	\$6.50
- With Name Enhancement	\$2.50
(g) Busy Line Transfer	
- Standard	\$0.75
- Customer Control Option	\$1.00

Per-Use/Temporary Features:

	<u>Per Use</u>
(a) Three-Way Calling	\$0.75
(b) Repeat Dialing	\$0.75
(c) Call Forwarding (Temporary)	\$0.90

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Louisville, Colorado 80027

PRICE LIST (Cont'd)11.5 Long Distance Service (LDS)11.5.1 Outbound Switched LDS

<u>Usage per Month</u>	<u>Mont to Month</u>	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
\$0-499.99	\$.1570	\$.1540	\$.1520	\$.1500
\$500.00-1,499.99	\$.1490	\$.1460	\$.1440	\$.1420
\$1,500.00-2,999.99	\$.1410	\$.1380	\$.1360	\$.1340
\$3,000.00-9,999.99	\$.1330	\$.1310	\$.1300	\$.1290
\$10,000.00-19,999.99	\$.1280	\$.1260	\$.1250	\$.1240
\$20,000+	ICB*	ICB*	ICB*	ICB*

11.5.2 Outbound Dedicated LDS

<u>Usage per Month</u>	<u>Mont to Month</u>	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
\$1,500.00-4,999.99	\$.0890	\$.0870	\$.0860	\$.0850
\$5,000.00-16,999.99	\$.0840	\$.0820	\$.0810	\$.0800
\$17,000+	ICB*	ICB*	ICB*	ICB*

* These ICBs were found in contracts on file and approved by the Commission. All contracts will be filed with the Commission for approval.

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Louisville, Colorado 80027

PRICE LIST (Cont'd)

11.6 Miscellaneous Interexchange Services

11.6.1 Directory Assistance

Per requested number \$0.60

11.6.2 Exemptions and Special Rates

(A) Operator Assistance for Handicapped Persons

Operator station surcharges will be waived for operator assistance provided to a caller who identified him or herself as being handicapped and unable to dial the call because of a handicap.

(B) Directory Assistance for Handicapped Persons

There is no charge for Directory Assistance for the first 50 calls in a monthly billing period from handicapped persons. Such persons must contact the Company for credit on their directory assistance calls.

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 Louisville, Colorado 80027

PRICE LIST (Cont'd)**11.7 Charges for Connecting or Changing Service**

	<u>Non-Recurring</u>
Line Connection Charge	
Applies per exchange access line or trunk,	
First Line/Trunk	\$61.59
Additional Line/Trunk (each)	\$36.60
Line Change Charge	
Applies per exchange access line or trunk	
First Line	\$30.15
Additional Line (each)	\$30.15
Premises Work Charge	
Per Hour, 1 Hour minimum	\$80.00
Record Order	\$16.00
Add/Change Order	\$33.62
Move Service Address (1st Line/Trunk)	\$61.59
Move Service Address (each Add'l Line/Trunk)	\$36.60

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Issued By: Scott E. Beer, General Counsel
 Zayo Bandwidth
 901 Front Street, Suite 200
 Louisville, Colorado 80027

Zayo Bandwidth, LLC

Local Exchange Tariff

LOCAL EXCHANGE SERVICES
WITHIN THE STATE OF OHIO

PROVIDED BY

ZAYO BANDWIDTH, LLC

PRINCIPAL OFFICE

Zayo Bandwidth's principal office is located at 901 Front Street, Suite 200, Louisville, Colorado 80027. This Local Exchange Tariff is available for public inspection at the above address during regular business hours and is also available on Zayo Bandwidth's website at www.zayo.com.

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901 Front Street, Suite 200
Louisville, Colorado 80027

CHECK SHEET

<u>SHEET</u>	<u>REVISION</u>
Title Sheet	Original
1	Original
2	Original
3	Original
4	Original

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901 Front Street, Suite 200
Louisville, Colorado 80027

APPLICATION OF TARIFF

This tariff includes certain rates, terms, and conditions for local exchange services required to be included in a tariff by the Commission's Detariffing order. Also in compliance with the Commission's Detariffing order, the service offerings, rates, terms, conditions for the provision of detariffed services are available via the Company's website at www.zayo.com. Specifically, Business Tier 2 Services and Interexchange Services have been detariffed by the Public Utilities Commission and can now be found in the Company's Business Tier 2 Price List at www.zayo.com.

Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio AdmCode 4901:1-5)(MTSS). These safeguards can be found in the Appendix to Ohio Adm.Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnect and reconnection of service.

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Effective: February 7, 2009

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Zayo Bandwidth, LLC
901 Front Street, Suite 200
Louisville, Colorado 80027

SECTION 2 - REGULATIONS**2.1 Deposits**

- 2.1.1 The Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:
- (1) two month's charges for a service or facility that has a minimum payment period of one month; or
 - (2) the charges that would apply for the minimum payment period for a service or facility that has a minimum payment period of more than one month; except that the deposit may include an additional amount in the event that a termination charge is applicable.
- 2.1.2 After 12 months of satisfactory payment history or when a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.
- 2.1.3 Deposits held will accrue interest at a rate determined by the Company, without deductions for any taxes on such deposits. Interest will not accrue on any deposit after the date on which reasonable effort has been made to return it to the Customer.

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901 Front Street, Suite 200
Louisville, Colorado 80027

SECTION 2 - REGULATIONS (Cont'd)**2.2 Billing and Collection of Charges****2.2.1 Late Payment Fees**

If any portion of the payment is received by the Company after the date due, or if any portion of the payment is received by the Company in funds that are not immediately available, then a late payment penalty shall be due to the Company. The late payment penalty shall be the portion of the payment not received by the date due, multiplied by the lesser of the highest percentage allowable by the Public Utilities Commission of Ohio or a late factor of 1.5% per month. Any late payment fee will not include interest on a previously-charged late payment fee.

2.2.2 Returned Checked Fees

For any check returned to the Company due to insufficient funds, uncollected funds, or closed account, the Customer will be assessed a fee for each check returned. The Company may waive the bad check charge under appropriate circumstances.

Returned check fee \$25.00

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 901 Front Street, Suite 200
 Louisville, Colorado 80027

SECTION 3 - MISCELLANEOUS SERVICES AND CHARGES**3.1 Blocking Service****3.1.1 Per Call Blocking**

Per Call Blocking (Calling Number Delivery Blocking) - Enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing *67 from a touchtone phone, or *67 from a rotary dial phone, to activate the block. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per call blocking will be available on a universal basis to all eligible customers. All public and semi-public payphones of Zayo Bandwidth will be equipped with Per Call Blocking.

3.1.2 Per Line Blocking

Per Line Blocking (Calling Number Delivery Suppression) - Enables Customers to prevent the disclosure of their telephone number on all outgoing calls, without the necessity of an activation code. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per line Blocking will be provided at no monthly charge on an optional basis to published and non-published customers at their discretion. To deactivate the privacy status, the customer would dial *82 from a touch-tone phone or 1182 from a rotary dial phone before placing a call. After completion of the call, the line reverts back to the privacy status. Law enforcement, domestic shelters and other special agencies will be offered free Per Line Blocking. Per Line Blocking will not be available to public, semi-public, two-party and four-party service customers.

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Effective: February 7, 2009

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Issued By: Scott E. Beer, General Counsel
Zayo Bandwidth, LLC
901 Front Street, Suite 200
Louisville, Colorado 80027

**Exhibit F-3 Notarized Affidavit Accompanied By Bona Fide Letters Requesting Negotiation,
Proposed Timeline For Construction, Interconnection, and Offering of Service To End Users.**

Attached please find a notarized affidavit along with letters requesting negotiations pursuant to Sections 251 and 252 of the Telecommunications Act of 1996.

BINGHAM

Brett P. Ferenczak
Direct Phone: 202.373.6697
Direct Fax: 202.373.6425
brett.ferenczak@bingham.com

January 29, 2009

VIA EMAIL (contract.management@verizon.com)

Manager - Contract Management
Verizon Wholesale Markets
600 Hidden Ridge
HQEWMNOTICES-CM
Irving, TX 75038

**Re: Request by Zayo Bandwidth, LLC for Interconnection
Negotiations with Verizon**

Dear Sir or Madam:

Pursuant to Section 251 (c)(1) of the Communications Act, as amended ("the Act"), Zayo Bandwidth, LLC ("Zayo"), hereby requests that Verizon enter into negotiations with Zayo for an interconnection agreement in the state of Ohio.

Contact information for Zayo is:

Scott Beer
Zayo Bandwidth, LLC
901 Front Street, Suite 200
Louisville, CO 80027
Phone: (303) 381-4664
Fax: (303) 226-5923
sbeer@zayo.com

Zayo looks forward to entering into a fair and reasonable interconnection agreement with Verizon in accordance with the requirements of the Act. We appreciate your prompt attention to this matter. If you have any questions regarding this request, please contact me.

Respectfully submitted,



Brett P. Ferenczak
Katie B. Besha

Boston
Hartford
Hong Kong
London
Los Angeles
New York
Orange County
San Francisco
Santa Monica
Silicon Valley
Tokyo
Walnut Creek
Washington

Bingham McCutchen LLP
2020 K Street NW
Washington, DC
20006-1806

T 202.373.6000
F 202.373.6001
bingham.com

A/72829951.1

BINGHAM

Brett P. Ferenchak
Direct Phone: 202.373.6697
Direct Fax: 202.373.6425
brett.ferenchak@bingham.com

January 29, 2009

VIA EMAIL (m41654@att.com) AND FIRST-CLASS MAIL

Director - Contract Management
AT&T Inc.
Four AT&T Plaza
311 S. Akard, 9th Floor
Dallas, TX 75202

**Re: Request by Zayo Bandwidth, LLC for Interconnection
Negotiations with The Ohio Bell Telephone Company d/b/a
AT&T Ohio**

Dear Sir or Madam:

Pursuant to Section 251 (c)(1) of the Communications Act, as amended ("the Act"), Zayo Bandwidth, LLC ("Zayo"), hereby requests that AT&T Ohio enter into negotiations with Zayo for an interconnection agreement in the state of Ohio. Specifically, Zayo wishes to execute a new agreement based on the Multi-State Interconnection Agreement as it pertains to Ohio. This agreement should be ISP Option - All Traffic.

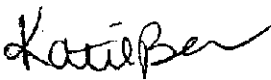
Contact information for Zayo is:

Scott Beer
Zayo Bandwidth, LLC
901 Front Street, Suite 200
Louisville, CO 80027
Phone: (303) 381-4664
Fax: (303) 226-5923
sbeer@zayo.com

Boston
Hartford
Hong Kong
London
Los Angeles
New York
Orange County
San Francisco
Santa Monica
Silicon Valley
Tokyo
Walnut Creek
Washington

Zayo looks forward to entering into a fair and reasonable interconnection agreement with AT&T in accordance with the requirements of the Act. We appreciate your prompt attention to this matter and look forward to receiving a signature-ready copy of the agreement, forwarded to my attention. If you have any questions regarding this request, please contact me.

Respectfully submitted,



Brett P. Ferenchak
Katie B. Besha

Bingham McCutchen LLP
2020 K Street NW
Washington, DC
20006-1806

T 202.373.6000
F 202.373.6001
bingham.com

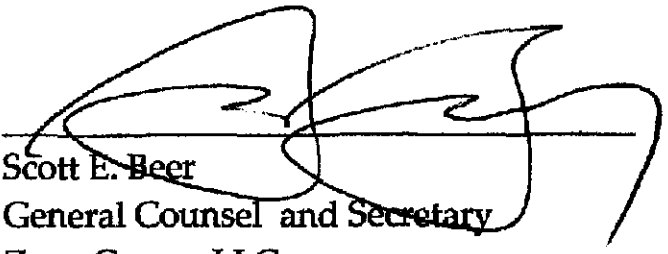
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STATE OF COLORADO
COUNTY OF BOULDER

§
§
§

AFFIDAVIT

I, Scott E. Beer, state that I am the General Counsel and Secretary of Zayo Group, LLC, the parent company of Zayo Bandwidth, LLC (together, the "Company"); that I am authorized to make this Affidavit on behalf of the Company; that Zayo Bandwidth, LLC has requested or is in the process of requesting negotiations to establish interconnection, transport and termination agreements in Ohio with AT&T-Ohio Inc. and Verizon-North Inc.



Scott E. Beer
General Counsel and Secretary
Zayo Group, LLC

Sworn and subscribed before me this 28th day of January, 2009.



Notary Public

My commission expires 6-08-2011

Exhibit B-4 Description of Proposed Market Area

Ultimately, Zayo Bandwidth plans to provide local exchange service in all areas in Ohio currently serviced by AT&T Ohio and Verizon North. A list of Zayo Bandwidth's initial Proposed Market Areas are provided in Exhibit G-5.

Exhibit G-3 Sample Bill and Disconnection Notice



Month/date/ 2009

XYZ Company
1234 Main Street
Anytown, USA

Total Past Due: \$XXX.XX
Local Service Past Due: \$XXX.XX
Long Distance (Toll) Service Past Due: \$XXX.XX
Unregulated Service Past Due: \$XXX.XX

RE: Disconnection of Service for Non-Payment of bills

Our records indicate that the subject amount is past due. We request payment in full of the "Local Service Past Due" amount to be received in our office no later than MONTH/DAY/YEAR or your service will be disconnected, if payment has not been received by the above date. In order to reconnect your service, you will be required to pay an additional deposit equal to two months of usage and you will be required to pay a reconnection fee. Your local service will not be disconnected for non-payment of any charges for long distance (toll) or unregulated telecommunications services that may be included in the "Total Due" amount shown above. However, if the "Long Distance (Toll) Service Past Due" amount or the "Unregulated Service Past Due" amount is not received in our office not later than MONTH/DAY/Year then this portion of your service will be disconnected.

To prevent an interruption of your telephone service and to avoid any additional charges, contact us immediately at (800) 390-6094 to arrange payment to your account in full or PLEASE MAIL YOUR PAYMENT IMMEDIATELY TO:

Zayo Bandwidth
ATTN: Accounts Payable
901 Front Street, Suite 200
Louisville, CO 80027

If you have a complaint in regard to this disconnection notice that can not be resolved after you have called Zayo Bandwidth or for general utility information, business customers may call the Public Utilities Commission of Ohio (PUCO), toll free at 1-800- 686-7826 or for TTY toll free at 1-800-686-1570 from 8:00 am to 5:00 pm weekdays, or visit www.puco.ohio.gov

If you have any questions regarding the amount due or wish to pay by credit card, please contact us at (800) 390-6094.

Sincerely,

Collector's Name
Zayo Bandwidth Customer Care



901 Front St - Suite 200
Louisville, CO 80027

Address Service Requested

☐ Check here for change of address (see reverse for details)

[Redacted]
[Redacted]
[Redacted]
Harrisburg, PA 17120

Remittance Section

Customer Name [Redacted]
Account Number [Redacted]
Past Due Amount .00
Current Charges 14,200.00
Statement Date 12/01/08
Due Date 12/31/08
Total Amount Due: \$14,200.00
Amount Paid \$

Please make checks payable to: Zayo Bandwidth

|||||
Zayo Bandwidth
PO Box 952136
Dallas, TX 75395-2136

Please detach and return above portion with your payment.

Summary of Account

Telecommunications Service	14,200.00
Total Current Charges	14,200.00
Previous Bill	14,200.00
Payment Received	14,200.00
Adjustments	.00
Past Due Amount	.00
Current Charges	14,200.00
Total Amount Due	14,200.00
Due Date	12/31/08

Detail of Payments and Adjustments

Date	Description	Adjustments	Payments
11/25/08	Payment-Thank You		14,200.00
Totals			14,200.00



Account Number: [Redacted]
Statement Date: 12/01/08

Important Messages

Thank you for being a valued Zayo Bandwidth customer!

Paying and Understanding your bill

For Billing Questions call our Customer Service Department at: 1-800-390-6094, Option 3 or email us at billing@zayo.com. To avoid delays in payment processing, please send your payment to the remittance address above.

If your complaint is not resolved after you have called Zayo Bandwidth, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free) or for TTY at 1-800-686-1570 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.puco.ohio.gov. Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickocc.org.



If you have any questions about your bill,
please call Customer Service at 1-800-390-6094

Current Charges Summary**Charges for Services**

For Jan 1, 2009 To Jan 31, 2009

	<u>Amount</u>
Monthly Charges	14,200.00
Total Charges for Services	14,200.00

Taxes and Surcharges

Total Taxes and Surcharges	.00
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Total Current Charges Summary	14,200.00
--------------------------------------	------------------

Service Detail

DS0300000026 - Private Line - Intrastate

Bill From: 01/01/2009

Bill To: 01/31/2009

Service Order Number 1505
Description / Speed TDM-DS3
Term 36
Location A
Location Z

MRC Amt: \$2,400.00

Current Charges for DS0300000026 - Private Line - Intrastate

\$2,400.00

G10000001572 - Ethernet - Intrastate

Bill From: 01/01/2009

Bill To: 01/31/2009

Service Order Number 1504
Description / Speed GIG E 1000M
Term 36
Location A
Location Z

MRC Amt: \$7,000.00

Current Charges for G10000001572 - Ethernet - Intrastate

\$7,000.00

OC0300001573 - Private Line - Intrastate

Bill From: 01/01/2009

Bill To: 01/31/2009

Service Order Number 1506
Description / Speed SONET-OC3
Term 36
Location A
Location Z

MRC Amt: \$4,800.00

Current Charges for OC0300001573 - Private Line - Intrastate

\$4,800.00

Current Charges for Account# 1935

Total MRC Amt: \$14,200.00

Total Charges: \$14,200.00