## BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Commission's Review of Chapters 4901:1-17 and 4901:1-18 and Rules 4901:1-5-07, 4901:1-10-22, 4901:1-13-11, 4901:1-15-17, 4901:1-21-14, and 4901:1-29-12 of the Ohio Administrative Code.

Case No. 08-723-EL-ORD

# OHIO EDISON COMPANY, THE CLEVELAND ELECTRIC ILLUMINATING COMPANY, AND THE TOLEDO EDISON COMPANY MEMORANDUM CONTRA TO APPLICATIONS FOR REHEARING OF THE CONSUMERS GROUP AND COLUMBIA GAS OF OHIO, INC.

### I. INTRODUCTION

Pursuant to Rule 4901-1-35, Ohio Administrative Code, Ohio Edison Company ("Ohio Edison"), The Cleveland Electric Illuminating Company ("CEI") and The Toledo Edison Company ("Toledo Edison") (collectively, the "Companies"), hereby file their Memorandum Contra to Applications for Rehearing of the Consumers Group<sup>1</sup> and Columbia Gas of Ohio, Inc. ("Columbia Gas"), in the above-captioned case. As explained in detail in the attached Memorandum in Support, the Applications for Rehearing of the Consumers Group and Columbia Gas seek rule changes that would impose unjust and unreasonable burdens on the Companies and should be rejected by the Commission, consistent with the Commission's Finding and Order in this matter.

For these reasons, the Companies respectfully request that the Commission deny the Applications for Rehearing of the Consumers Group and Columbia Gas. This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business. Facinician Date Processed /.2(...9)

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<sup>&</sup>lt;sup>1</sup> The "Consumers Groups" include the Office of the Ohio Consumers' Counsel, the Appalachian People's Action Coalition, Cleveland Housing Network, Empowerment Center of Greater Cleveland, the Neighborhood Environmental Coalition, Consumers for Fair Utility Rates, United Clevelanders Against Poverty, Supports to Encourage Low-Income Families, Cleveland Tenants' Organization, Communities United For Action, May Dugan Center, Pro Seniors, Inc., Harcatus Tri-County Community Action Organization, the Ohio Farm Bureau Federation, and the Edgemont Neighborhood Coalition.

### **II. ARGUMENT**

## A. Application for Rehearing of 4901:1-18-05(B)(2) Extended Payment Plans.

The Consumers Group<sup>1</sup> criticizes the Commission's approval of a modified onesixth plan arguing that the Commission should require utilities to offer both the one-sixth plan and the modified one-sixth plan. The Consumers Group also contends that customers should be able to negotiate the upfront payment for the modified one-sixth plan. The Consumers Group states "The Commission failed to consider that unaffordable payment plans can result in further collection difficulties for customers, additional collection management costs for utilities, and increased debt expense for all ratepayers." The Consumers Groups' arguments and finding against the Commission are incorrect. The Commission did fully consider the modified one-sixth plan. In fact the Commission specifically articulates its attempt to balance and mitigate collection difficulties for customers, additional collection management costs for utilities and increased debt expense for ratepayers, stating:

The Commission believes that Staff's intent, in proposing the modified one-sixth payment plan, is to permit customers to have seven months, rather than six, to bring their utility account current, by first making a good faith down payment and then making timely payments for the next six months.

The Consumers Group fails to recognize that the purpose of "modifying" the onesixth plan was to improve the existing plan and not to create another payment plan

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bearing the same name. The Commission's modification to the one-sixth plan was reasonable and the Consumers Groups' proposed revisions were rightly rejected.

# B. Applications for Rehearing of 4901:1-18-07(A) Reconnection of service.

The Consumers Group and Columbia Gas each oppose the Commission's adoption of revised language governing the reconnection of service that has been disconnected for greater than ten business days. While it is clear that the Consumers Group opposes the change because it was not aware of problems with the existing rule. It is not clear why Columbia Gas opposes the change. In fact, Columbia Gas states that it "agrees with the Commission's intent in providing for different reconnection timelines depending on the length of time (greater than 10 business days, vs. 10 business days or less) that a customer has been disconnected." The Commission's adoption of the revised rule was reasonable and provided a balanced approach. Furthermore, the Commission supported its decision citing the reply comment of AEP and FirstEnergy which confirmed that when a customer prolongs reconnection a utility's workload may be exponentially increased and such customers should be placed in the company's queue for reconnection of service. Finding and Order at 44, citing AEP Reply at 14 and FirstEnergy Reply at 18-19.

Columbia Gas states that "[t]he New Rule does not, however, maintain a clear distinction between customers who have been disconnected for more than ten days and those who have not." It appears that Columbia Gas may merely need clarification as to which customers have been disconnected for more than ten days. The Companies are fully aware of which of their customer have been disconnected for more than ten days and appreciate the balance and flexibility provided in the revised rule.

-3-

# **III.CONCLUSION**

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For the foregoing reasons, the Companies respectfully request the Commission to deny the Applications for Rehearing of the Consumers Group and Columbia Gas.

Respectfully submitted

Ebony L. Milker / James W. Burk, Counsel of Record

James W. Burk, Counsel of Record Ebony L. Miller FIRSTENERGY SERVICE COMPANY 76 South Main Street Akron, OH 44308 Tel: (330) 384-5849 Fax: (330) 384-5849 Fax: (330) 384-3875 burkj@firstenergycorp.com elmiller@firstenergycorp.com

ATTORNEYS FOR OHIO EDISON COMPANY, THE CLEVELAND ELECTRIC ILLUMINATING COMPANY AND THE TOLEDO EDISON COMPANY

#### **CERTIFICATE OF SERVICE**

I hereby certify that a true copy of the foregoing Ohio Edison Company, The Cleveland Electric Illuminating Company, and The Toledo Edison Company Memorandum Contra to Applications for Rehearing of the Consumers Group and Columbia Gas of Ohio, Inc. was served by first-class mail, postage prepaid, to the following parties of record this 26th day of January, 2009:

Ebony L. Miller

Elizabeth L. Anstaett 2250 Huntington Center 41 S. High Street Columbus, OH 43215

Tom Brown Ohio Gas Association, Inc. 200 Civic Center P.O. Box 117 Columbus, OH 43216-0117

Daniel A. Creekmur 200 Civil Center Drive P.O. Box 117 Columbus, OH 43216-0117

Harcatus Tri-County Community, Action Organization 108 N. 2<sup>nd</sup> Street Dennison, OH 44621

Paul Colbert Attorney at Law Cincinnati Gas & Electric Company 139 East Fourth Street 2500 Atrium II Bldg. Cincinnati, OH 45201-0960

Lisa McAlister McNees, Wallace & Nurik 21 East State Street, 17th Floor Columbus, OH 43215-4228

David Bergmann Attorney at Law Office of Consumers Counsel 10 W. Broad Street, Suite 1800 Columbus, OH 43215

Richard Reese Attorney at Law Office of Consumers Counsel 10 W. Broad Street, Suite 1800 Columbus, OH 43215

Lorana Kelly **Community Action Partnership** 719 South Main Street Dayton, OH 45402

Duane W. Luckey, Chief Public Utilities Commission of Ohio Attorney General Station 180 East Broad Street, 9th Floor Columbus, OH 43215-3793

> Tim Walters 4115 Bridge Street Cleveland, OH 44113

Noel Morgan 215 East Ninth Street, Suite 5200 Cincinnati, OH 45202

Mike Piepsny 3631 Perkins Avenue, Suite 3A-4 Cleveland, OH 44114

> Jeffrey A. Diver Executive Director P.O. Box 1322 Hamilton, OH 45012

Mike Walters Pro Seniors, Inc. 7162 Reading Road, Suite 1150 Cincinnati, OH 45237

Michael Smalz Ohio State Legal Service Assoc. 555 Buttles Avenue Columbus, OH 43215-1137

Ellis Jacobs Legal Aid Society of Dayton 333 West First Street, Suite 500 Dayton, OH 45402

Michelle Lucas 108 N. 2<sup>nd</sup> Street Dennison, OH 44621

. .

Dale Arnold Director, Energy Services Ohio Farm Bureau Federation P.O. Box 182383 Columbus, OH 43218

> Tom Mendelsohn 3030 Euclid, Suite 100 Cleveland, OH 44115

Ronald Bridges AARP Ohio 17 S. High Street, Suite 800 Columbus, OH 43215

Deb. J. Bingham Office of the Ohio Consumers' Counsel 10 W. Broad Street, 18<sup>th</sup> Floor Columbus, OH 43215

Patti Mallarnee Office of the Ohio Consumers' Counsel 10 W. Broad Street, Suite 180 Columbus, OH 43215

> Douglas E. Hart Attorney at Law 441 Vine Street, Suite 4192 Cincinnati, OH 45202

Ebony L. Miller FirstEnergy Service Company 76 South Main Street Akron, OH 44308

> Thomas E. Lodge Thompson Hine LLP 10 West Broad Street Columbus, OH 43215

Joseph M. Clark Attorney at Law McNees Wallace & Nurik LLC 21 East State Street, 17<sup>th</sup> Floor Columbus, OH 43215-4228

Stephen M. Howard Vorys, Sater, Seymour and Pease LLP 52 East Gay Street P.O. Box 43216-1008 Columbus, OH 43216-1008

Barth E. Royer Bell & Royer Co LPA 33 South Grant Avenue Columbus, OH 43215-3927

James W. Burk FirstEnergy Service Company 76 South Main Street Akron, OH 44308

Jon F. Kelly AT&T Services, Inc. 150 E. Gay Street, Room 4-A Columbus, OH 43215

Eric B. Gallon Porter Wright Morris & Arthur LLP 41 South High Street, Suite 3000 Columbus, OH 43215

> Anita M. Schafer Duke Energy Ohio 139 E. Fourth Street P.O. Box 960 Cincinnati, OH 45202

Checkfreepay Corporation 15 Sterling Drive P.O. Box 5044 Wallingford, CT 06492-7544

D. Scott Ringo, Jr. Cincinnati Bell Telephone Co LLC 221 E Fourth Street Cincinnati, OH 45202

Douglas E. Lumpkin Franklin County Department of Job and Family Services 80 East Fulton Street Columbus, OH 43215-5174

> Donna Seger-Lawson Dayton Power and Light 1065 Woodman Drive Dayton, OH 45432

Judi L. Sobecki Attorney at Law 1065 Woodman Drive Dayton, OH 45432

Cleveland Housing Network 2999 Payne Avenue Cleveland, OH 44114

Bill Faith Coalition on Homelessness and Housing in Ohio 175 S Third Street Columbus, OH 43215

> Robert G. Kriner Columbia Gas of Ohio, Inc. 200 Civic Center Drive Columbus, OH 43215

Marvin Resnik American Electric Power Serv. Corp. 1 Riverside Plaza, 29<sup>th</sup> Floor Columbus, OH 43215

Page P. Blakemore Constitution Gas Transport Co., Inc. 1005 E. 3900 South Salt Lake City, UT 84124

Joseph Meissner Consumer for Fair Utility Rates 1223 West 6<sup>th</sup> Street Cleveland, OH 44113

Lee Fisher Department of Development 77 South High Street P.O. Box 1001 Columbus, OH 43216-1001

Gregory A. Sciullo Dominion East Ohio 501 Martindale Street, Suite 500 Pittsburgh, PA 15212-5835

> Paul G. Smith Duke Energy Ohio 139 E. Fourth Street Cincinnati, OH 45202

East Ohio Gas Company DBA Dominion East Ohio P.O. Box 165017 Columbus, OH 43216-5017

Dawn Seifried, Controller Eastern Natural Gas Company 5 Radnor Corporate Center, Suite 400 Radnor, PA 19087

Andrew J. Campbell Jones Day 325 John H. McConnell Blvd., Suite 600 Columbus, OH 43215-2673

Empowerment Center of Greater 3030 Euclid Avenue, Unit 100 Cleveland, OH 44115

Daniel G. Foraker, President Foraker Gas Company, Inc. 420 S. State Street New Lexington, OH 43764

> Joseph Herz, President KNG Energy, Inc. 1700 Westfield Drive Findlay, OH 45840

Rev. Mike Frank, Co-Chair Neighborhood Environmental Coalition 5920 Eagle Avenue Cleveland, OH 44127

Phil Cole Ohio Association of Community Action Agencies 50 W. Broad Street, Suite 1616 Columbus, OH 43215

Lisa Hamler-Fuggit Ohio Association of Second Harvest Foodbanks 51 N. High Street, Suite 761 Columbus, OH 43215

> Ohio Department of Development 77 South High Street P.O. Box 1001 Columbus, OH 43216-1001

Roy Rushing, Executive Director Ohio Gas Association 200 Civic Center Drive Columbus, OH 43215

Gregory E. Hitzhusen, M.D. Ohio Interfaith Power and Light P.O. Box 26671 Columbus, OH 43226

Colleen L. Mooney Ohio Partners for Affordable Energy 1431 Mulford Road Columbus, OH 43212

Selwyn J. R. Dias Ohio Power Company 88 E. Broad Street, Suite 800 Columbus, OH 43215-3550 Judith E. Matz Ohio Telecom Association 17 S. High Street, Suite 600 Columbus, OH 43215

1.6

Brian Jonard, President Pike Natural Gas Company Southeastern Natural Gas Company P.O. Box 377 Frazeysburg, OH 43822

> David Rinebolt Law Director 231 West Lima Street P.O. Box 1793 Findlay, OH 45839-1793

Supports to Encourage Low Income Families P.O. Box 1322 Hamilton, OH 45012

> Dean Armstrong, VP Swickard Gas Company P.O. Box 387 Bettsville, OH 44815

Harvey L. Wagner The Cleveland Electric Illuminating Company Ohio Edison Company The Toledo Edison Company 76 South Main Street Akron, OH 44308

United Clevelanders Against Poverty May Dugan Center 4115 Bridge Avenue Cleveland, OH 44113

Ronald E. Christian Vectren Energy Delivery of Ohio, Inc. One Vectren Square Evansville, IN 47708