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Ohio Relay Consumer Committee

Jean Cox, Chair
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JAN 21 2009

December 12, 2008

INVESTIGATION DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

PUCO
Beth Blackmer
180 East Broad St.
Columbus, OH 43215

PUCO

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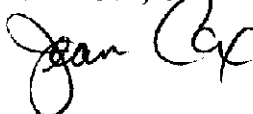
Dear members of the PUCO,

We are writing to let you know a few things about the current Relay Service provided by Sprint Relay and Ohio. Sprint has made a lot of improvements for the last few years with its relay technology. They make it easier for our deaf/hard of hearing consumers to use their technology to contact their hearing family members, co-workers and friends. We want to recognize Sprint for doing a great job of helping provide the Ohio Relay service. Also they often went to extra efforts by coming to the deaf/hard of hearing community to speak to deaf and hard of hearing people.

We, the Ohio Relay Consumer Committee continue to meet four times a year. We discuss many issues which affect state relay users. Danny Barrett, the Relay Manager, has done a great job of keeping the committee updated on Sprint Relay services and at times he would go to great lengths to make sure every deaf/hard of hearing consumers gets the service they need from Ohio Relay. He comes to our meeting regularly. We can see a big picture of his commitment to make sure the Ohio Relay Service be the best they can be.

With this, we ask you to consider renewing the Sprint bid for being the State's Relay Service Provider again. Thank you for consideration in this matter.

Sincerely,
Jean Cox, Chair



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