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January 15, 2009

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INVESTIGATION AND AUDIT DIVISION  
PUBLIC UTILITIES COMMISSION OF OHIO

Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus OH 43215-3793

To Whom It May Concern:

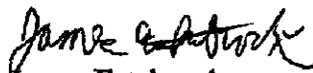
I have used the Ohio Relay Service in my social and professional life for many years. It has helped me live independently and not having to rely on other people to call for me. It is very important for deaf and hard of hearing people to be independent as much as possible and live a full life. Sprint keeps up to date to technology and informs deaf and hard of hearing people new Sprint materials and services. I have always enjoyed attending Sprint workshops and exhibitions.

I am greatly appreciative of the Sprint's financial support with free equipment, relay service, interpreters and operations. Sprint's special pricing of phone devices has tremendously impacted the quality of life for thousands of deaf and hard of hearing people in the state of Ohio, who might not otherwise be able to afford such equipment. The deaf and hard of hearing community, in general, is underemployed and underpaid. Sprint's financial support and generosity has helped to lessen the monetary portion of deaf and hard of hearing people's lives.

I highly encourage you to renew Sprint's contract to provide 711/Cap Relay Services here in Ohio for another four years. As a deaf consumer of these services, I support for continuation of these services which are so imperative and important to Ohio's deaf and hard of hearing population.

Thank you for your cooperation and consideration of this vital issue. Vote "yes" for Sprint for another four years.

Sincerely,



James Estabrook  
Deaf Consumer and Web Developer  
Nationwide Insurance Company

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