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INVESTIGATION & ADJUDICATION
PUBLIC UTILITIES COMMISSION OF OHIO

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PUCO

3554 Rosburg Drive
Columbus, Ohio 43228-7089

January 15, 2009

Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215-3793

Sir/Ma'am,

If I may introduce an endorsement that the Sprint Relay would be the primary relay service for the Deaf and hard of hearing customers of Ohio.

Noticed that there has been an impressive technology that has been changing ever since Danny Barrett handling the reins of the Ohio Relay Service. I do know that he would be able to handle and face the new technology that befalls to him and be able to resolve with less difficulty.

I was quite impressed with his "keeping up with everything" that is going on and keeps the Deaf and hard of hearing customers informed of what they can do to make their calls at ease even with their own native language of American Sign Language.

Also appreciated the quality of their service with the Ohio Relay Service ie: 711, CapTel, Sprint's involvement in community, Sprint workers like myself, wireless phone devices with special pricing for deaf and hard of hearing people, relay service education from Sprint, ohiorelay.com website, ASL FILM event sponsorships, monetary or in-kind sponsorships, presence at events, etc... and that you support Sprint's effort to continue providing 711/CapTel relay services here in Ohio.

Once again, shall there be any comments or question, please feel free to get in touch with me.



Steve Sandy
A Deaf Ohio Citizen

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