

FILE

Subject: Endorsement of Sprint Relay Ohio

From: Richard Bretz

To: Public Utilities of Ohio (PUCO)

RECEIVED

JAN 21 2009

INVESTIGATION AND AUDIT DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

Dear PUCO,

This is a letter of endorsement for Sprint Relay Ohio. For many years, Sprint Relay Ohio has shown strong commitment towards the deaf and hard of hearing community throughout Ohio.

Part of Sprint Relay Ohio's commitment is providing donations to the Deaf Services Center (DSC) of Central & Southern Ohio.

Sprint Relay Ohio continues to provide quality video relay services throughout Ohio and is consistently one of the top video relay services by virtue of their dedication to customer service and improving their video relay services. Sprint Relay Ohio does video phone installations for deaf and hard of hearing people in Ohio and gives basic training to those individuals who received new video phones.

Sprint Relay also provides CapTel relay services for hard of hearing individuals who have received CapTel phones through Sprint Relay Ohio.

I strongly urge PUCO to permit Sprint Relay Ohio to continue to provide valuable services and products to all deaf and hard of hearing people in the State of Ohio.

Regards,

Richard Bretz

859 Carolyn Ave.
Columbus, OH 43224
Video Phone: 614-556-4815

PUCO
RECEIVED-DOCKETING DIV
2009 JAN 23 PM 2:56