

CHECK SHEET

The sheets of this tariff are effective as of the date shown. The original and revised sheets named below contain all changes from the original tariff and are in effect on the date shown.

<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>
1*	15 th	Revised	29	Original	57	Original	85* 2nd Revised
2*	10 th	Revised	30	Original	58	Original	86* 2nd Revised
3*	15 th	Revised	31	Original	59	Original	87* 2nd Revised
4		Original	32	Original	60	Original	87.1* 1st Revised
5		Original	33	Original	61	Original	87.2* 1st Revised
6		Original	34	Original	62	Original	88* 2nd Revised
7		Original	35	Original	63	Original	89* 2nd Revised
8		Original	36	Original	64	Original	90* 2nd Revised
9		Original	37	Original	65	Original	90.1* 1st Revised
10		Original	38	Original	66	Original	90.2* 1st Revised
11		Original	39	Original	67	Original	90.3* 1st Revised
12		Original	40	Original	68	Original	91* 2nd Revised
13		Original	41	Original	69	Original	92* 2nd Revised
14		Original	42	Original	70	Original	93* 2nd Revised
15	1 st	Revised	43	Original	71*	1st Revised	94* 2nd Revised
16		Original	44	Original	72	Original	95* 2nd Revised
17		Original	45	Original	73	Original	96* 2nd Revised
18		Original	46	Original	74	Original	97* 2nd Revised
19		Original	47	Original	75	Original	97.1* 1st Revised
20		Original	48	Original	76	Original	97.2* 1st Revised
21		Original	49	Original	77	Original	97.3* 1st Revised
22	2 nd	Revised	50	Original	78	Original	97.4* 1st Revised
23		Original	51	Original	79	1 st Revised	97.5* 2nd Revised
24		Original	52	Original	80	1 st Revised	97.6* 1st Revised
25		Original	53	Original	81	1 st Revised	97.7* 1st Revised
26		Original	54	Original	82	1 st Revised	97.8* 1st Revised
27		Original	55	Original	83	1 st Revised	97.9* 1st Revised
28		Original	56	Original	84	1 st Revised	97.10* 1st Revised
							97.11* 1st Revised

* New or Revised page

ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

ISSUED BY: Director of Regulatory Affairs
121 Champion Way
Canonsburg, Pennsylvania 15317

Issued under authority of the Public Utilities Commission of Ohio in Case No.

CHECK SHEET (Cont'd)

<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>
98*	2nd Revised	115	Original	145*	2nd Revised	172	Original
99*	2nd Revised	116	Original	145.1*	3rd Revised	173	Original
99.1*	1st Revised	117	Original	145.2*	2nd Revised	174	Original
100*	1st Revised	118	Original	145.3*	3rd Revised	174.1	1 st Revised
101*	2nd Revised	119	Original	145.4*	3rd Revised	175	Original
102*	1st Revised	120	Original	145.5*	2nd Revised	176	Original
103	Original	121	Original	145.6*	2nd Revised	177	Original
104	1 st Revised	122	Original	145.7*	3rd Revised	178*	2nd Revised
104.1	Original	123*	2nd Revised	146	Original	179*	2nd Revised
104.2	Original	123.1*	1st Revised	147	Original	180	1 st Revised
105*	2nd Revised	124*	1st Revised	148	Original	181*	1st Revised
105.1*	1st Revised	125*	1st Revised	149	Original	182*	1st Revised
105.2*	1st Revised	126*	1st Revised	150	Original	183*	3rd Revised
106*	1st Revised	127*	1st Revised	151	Original	183.1*	1st Revised
107*	1st Revised	128*	1st Revised	152	Original	183.2*	1st Revised
108*	1st Revised	129*	2nd Revised	153	Original	183.3*	1st Revised
109*	1st Revised	129.1*	1st Revised	154	Original	183.4*	1st Revised
110*	1st Revised	130*	2nd Revised	155	Original	183.5*	1st Revised
111*	1st Revised	131*	2nd Revised	156	Original	184	Original
112*	1st Revised	132*	1st Revised	157	Original	185	Original
113*	2nd Revised	133*	1st Revised	158	Original	186	Original
113.1*	1st Revised	134*	1st Revised	159*	1st Revised	187	Original
113.2*	1st Revised	135*	2nd Revised	160*	1st Revised	188*	3rd Revised
113.3*	1st Revised	135.1*	2nd Revised	161*	1st Revised	189*	3rd Revised
113.4*	1st Revised	135.2*	1st Revised	162*	1st Revised	190*	3rd Revised
113.5*	1st Revised	136*	1st Revised	163	Original	191*	3rd Revised
113.6*	1st Revised	137*	1st Revised	164	Original	192*	1st Revised
113.7*	1st Revised	138*	1st Revised	165	Original	193*	3rd Revised
113.8*	1st Revised	139*	2nd Revised	166	Original	194*	3rd Revised
113.9*	1st Revised	140*	2nd Revised	167	Original	195*	2nd Revised
113.10*	1st Revised	141*	2nd Revised	168	Original	196*	3rd Revised
113.11*	1st Revised	142*	2nd Revised	169	Original	197*	1st Revised
114	Original	143*	2nd Revised	170	Original	197.1*	3rd Revised
		144*	2nd Revised	171	Original	197.2*	2nd Revised
						198*	2nd Revised

* New or Revised page

ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

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CHECK SHEET (Cont'd)

<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>
199*	1st Revised	223.2	1 st Revised	249*	2nd Revised	273	1 st Revised
200*	4th Revised	224*	4th Revised	250*	1st Revised	274	Original
200.1*	2nd Revised	225*	3rd Revised	251*	2nd Revised	275	Original
201	1 st Revised	225.1*	3rd Revised	252*	1st Revised	276	Original
202	3 rd Revised	225.2*	4th Revised	253*	2nd Revised	277	1 st Revised
203	3 rd Revised	226*	6th Revised	254*	3rd Revised	278	2 nd Revised
204*	5th Revised	226.1*	5th Revised	255*	2nd Revised	279	2 nd Revised
205*	5th Revised	227*	2nd Revised	255.1	1 st Revised	280	2 nd Revised
206*	4th Revised	228	3 rd Revised	256*	3rd Revised	281	1 st Revised
207*	1st Revised	229*	4th Revised	256.1	1 st Revised	282	1 st Revised
208*	3rd Revised	230*	8th Revised	257*	3rd Revised	283	1 st Revised
208.1*	1st Revised	230.1*	3rd Revised	257.1*	2nd Revised	284	1 st Revised
208.2*	3rd Revised	231*	7th Revised	257.2*	2nd Revised	285	1 st Revised
208.3*	3rd Revised	232*	6th Revised	258*	3rd Revised	286	2 nd Revised
208.4*	2nd Revised	233	1 st Revised	259	2 nd Revised	287	2 nd Revised
208.5*	2nd Revised	234	1 st Revised	260	1 st Revised	288	2 nd Revised
209	3rd Revised	235	1 st Revised	261*	2nd Revised	289	2 nd Revised
210	Original	236*	3rd Revised	262*	4th Revised	289.1	1 st Revised
211	Original	237*	2nd Revised	262.1*	2nd Revised	289.2	1 st Revised
212	Original	238*	1st Revised	263*	4th Revised	290	2 nd Revised
213*	5th Revised	239*	1st Revised	264*	4th Revised	291	1 st Revised
214*	5th Revised	240*	2nd Revised	265*	1st Revised	292	1 st Revised
214.1*	4th Revised	240.1*	2nd Revised	266	1 st Revised	293	2 nd Revised
215*	5th Revised	240.2*	2nd Revised	267	1 st Revised	293.1	1 st Revised
216*	5th Revised	240.3*	2nd Revised	268	2 nd Revised	294	2 nd Revised
217*	5th Revised	240.4*	2nd Revised	269	1 st Revised	295	2 nd Revised
217.1*	3rd Revised	240.5*	2nd Revised	270	Original	296	Original
218*	4th Revised	241	1st Revised	271	Original		
219*	3rd Revised	242	Original	272	1 st Revised		
219.1	1 st Revised	243	Original	272.1	1 st Revised		
220*	4th Revised	244	Original	272.2	1 st Revised		
221	1 st Revised	245*	2nd Revised	272.3	1 st Revised		
222*	4th Revised	246*	3rd Revised	272.4	1 st Revised		
222.1*	6th Revised	247*	3rd Revised	272.5	1 st Revised		
223*	4th Revised	247.1	1 st Revised				
223.1*	3rd Revised	248*	3rd Revised				

* New or Revised page

ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

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Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.12 AUTOMATIC NUMBER IDENTIFICATION (Cont'd)

2.12.1 Regulations (Cont'd)

- d. The ANI recipient or its designated billing agent is prohibited from reselling, or otherwise disclosing ANI information to any other third party for any use other than those listed in Provision 1, unless the ANI recipient obtains the prior written consent of the subscriber permitting such resale or disclosure.
- e. Violation of any of the foregoing terms and conditions by any ANI recipient other than a Telephone Corporation shall result, after a determination through the Commission's complaint process, in suspension of the transmission of ANI by the Telephone Corporation until such time as the Commission receives written confirmation from the ANI recipient that the violations have ceased or have been corrected. If the Commission determines that there have been three or more separate violations in a 24 month period, delivery of ANI to the offending party shall be terminated under terms and conditions determined by the Commission.

2.12.2 Terms and Conditions

Violation of any of the foregoing terms and conditions by a Telephone Corporation may result in Commission prosecution of penalty and enforcement proceedings.

2.13 MINIMUM TELEPHONE SERVICE STANDARDS

All telephone companies are subject to the commission's rules for Minimum Telephone Service Standards (MTSS) found in chapter 4901:1-5 of the Administrative Code. Customers have certain rights and responsibilities under the Minimum Telephone Service Standards. These safeguards can be found in the Appendix to Ohio Administrative Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of services.

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Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 5 - SUPPLEMENTAL SERVICES

5.1 OPTIONAL CALLING SERVICE

[D]

5.1.1 General

The features in this section are made available monthly, by subscription, on an individual basis or as part of multiple-feature packages. All features are provided subject to availability; features may not be available with all classes of service.

5.1.2 Description of Features

a. 3-Way Calling

3-Way Calling allows a customer to add a third party to an existing call and form a three-way call.

b. 6-Way Calling

6-Way Calling allows a subscriber to call up to five other numbers to create a 6-way conference call.

c. Call Forwarding

Call Forwarding features, when activated, redirect attempted terminating calls to another customer-specified line.

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the customer with the Call Forwarding is billed for the forwarded leg of the call.

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ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

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Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.1 OPTIONAL CALLING SERVICE (Cont'd)

[D]

5.1.2 Description of Features (Cont'd)

c. Call Forwarding (Cont'd)

Call Forwarding - Busy automatically reroutes an incoming call to a customer predesignated number when the called number is busy. The feature is always activated on the subscriber's line. A service order is required to change the forward-to number.

Call Forwarding - Don't Answer automatically reroutes an incoming call to a customer predesignated number when the called number does not answer within a fixed period. The feature is always activated on the subscriber's line. A service order is required to change the forward-to number.

Call Forwarding - Variable allows the customer to choose to reroute incoming calls to another specified telephone number. The customer activates and deactivates this feature, and selects the forward-to number for each activation.

Remote Access to Call Forwarding Variable allows the subscriber to activate and deactivate Call Forwarding Variable from a telephone other than the one to which Call Forwarding Variable is assigned. A pre-assigned PIN provides the subscriber with security for activating and deactivating the feature.

Call Forwarding Fixed automatically re-routes an incoming call to a pre-designated number when Call Forwarding is activated by the user.

d. Call Waiting/Cancel Call Waiting

Call Waiting provides a tone signal to indicate to a customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the customer disconnects from the call.

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EFFECTIVE: July 1, 2008

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Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.1 OPTIONAL CALLING SERVICE (Cont'd)

[D]

5.1.2 Description of Features (Cont'd)

e. Call Waiting Originating

Call Waiting Originating allows the subscriber to apply call waiting treatment to a busy called line for the duration of the call attempt. Use is restricted to the subscriber's inter-terminal group.

f. Distinctive Ringing

This feature enables a user to determine the source of an incoming call from a distinctive ring.

g. Multi-line Hunting

Hunt Group

Hunting is used to search for an idle line within a pre-defined multi-line hunt group. Each line in the multi-line hunt group is assigned a member number used for hunting.

Regular (sequential) Hunting searches for an idle line beginning with the dialed member and continuing by increasing member number to the highest member number. If no idle line is found, a busy signal is returned.

Circular Hunting searches for an idle line beginning with the dialed member and continuing by increasing member number to the highest member number. If no idle line is found, hunting continues from lowest member number up to the member before the dialed number. If no idle line is found, a busy signal is returned.

Uniform Call Distribution Hunting searches for an idle line beginning with the member with the fewest number of completed calls and continuing with the member with the next higher number of completed calls. When two or more members have the same number of completed calls, the hunt is conducted from the lowest to the highest member number. If no idle line is found by the end of the hunting sequence, a busy signal is returned.

[D]

ISSUED: July 1, 2008

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Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.1 OPTIONAL CALLING SERVICES (Cont'd)

5.1.2 Description of Features (Cont'd)

g. Multi-Line Hunting (Cont'd)

Series Completion Hunting (circular arrangement) This feature functions like Circular Hunting, but defines the hunted numbers with a list of up to 16 linked telephone numbers, instead of with a multi-line hunt group. Hunting starts with the called line and, if not idle line is found, ends with the line before the called line.

Queuing for Multi-Line Hunt Groups with Delay Announcements When all members of a multi-line hunt group are busy, incoming calls are queued on a first-in, first-served basis. The calling party is given delay (queuing) treatment consisting of tones and/or customer-provided announcements or music. Queuing for Multi-Line Hunt groups applies only to Circular Hunting and Uniform Call Distribution. It cannot be used with Regular (Sequential) Hunting or with Series Completion Hunting.

h. Speed Calling

Speed Calling allows the subscriber to create and maintain a personal list of hone numbers, each of which can be dialed by entering one or two subscriber-specified digits.

Speed Calling 8 provides for a Speed Calling list of up to eight numbers, each dialed by one digit.

Speed Calling 30 provides for a Speed Calling list of up to 30 numbers, each dialed by two digits.

i. Call Hold

Call Hold allows the subscriber to put an in-progress call on hold, place a second call and conduct a private conversation that the first caller can't hear, disconnect from the second call, then return to the original call.

ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

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Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.1 OPTIONAL CALLING SERVICES (Cont'd)

[D]

5.1.2 Description of Features (Cont'd)

j. Call Transfer

Call Transfer allows the subscriber to transfer an in-progress call to another line. Use is restricted to the subscriber's intra-terminal group.

k. Hot Line

A Hot Line Circuit automatically connects to a pre-determined number when the hot line phone goes off the hook.

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EFFECTIVE: July 1, 2008

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.1 OPTIONAL CALLING SERVICE (Cont'd)

[D]

5.1.3. Rates and Charges (Cont'd)

a. Monthly Rates

Rates for this service are located in Section 13.

b. Connection Charges (Nonrecurring Charges)

Connection charges may apply when a customer requests connection to one or more custom calling features. Orders requested for the same customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same customer account at the same premises.

See Rate Schedule in Section 13 of this tariff.

c. Trial Period

The Company may elect to offer a free or reduced rate trial of any new custom calling feature(s) to prospective customers within 90 days of the establishment of the new feature. See 5.4, Service and Promotional Trials, below.

[D]

ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

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Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.2 ADVANCED CUSTOM CALLING SERVICES

[D]

5.2.1 General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all Advanced Custom Calling services. Transmission levels may not be sufficient in all cases.

5.2.2 Description of Features

a. Caller ID Name and Number

Caller ID Name and Number automatically displays a caller's name and number, if available, on the user's station set display.

b. Automatic Callback

The Automatic Callback feature allows a customer to automatically Callback the last number dialed. This is accomplished by the customer activating a code. The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then Callbacks the call for the customer.

The Automatic Callback feature also allows customers, having reached a busy number, to dial a code before hanging up. Automatic Callback feature then continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free the call is automatically called back and the customer is notified of the connected call via a distinctive ring.

[D]

ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

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Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.2 ADVANCED CUSTOM CALLING SERVICES (Cont'd)

[D]

5.2.2 Description of Features (Cont'd)

b. Automatic Callback (Cont'd)

The following types of calls cannot be Automatically Called back:

- Calls to 800 Service numbers
- Calls to 900 Service numbers
- Calls preceded by an interexchange carrier access code
- International Direct Distance Dialed calls
- Calls to Directory Assistance
- Calls to 911

c. Automatic Recall

The Automatic Recall stores the number of the most recent incoming call (including unanswered incoming calls) to a customer's number. This allows a customer to dial back any missed or unanswered telephone calls.

d. Selective Distinctive Alert

Selective Distinctive Alert allows a user to create a list of up to twelve telephone numbers from which calls will be distinguished by a special ring or, if the line is busy, by a special call waiting tone. The number of the last incoming call can be added to the user's list even if it is not known.

When the feature is activated, calls from numbers on the user's Selective Distinctive Alert list have a special ring or special call waiting tone. Calls from numbers not on the list ring normally.

Using codes entered on the user's station set, the user can at any time: add numbers to or delete numbers from the Selective Distinctive Alert list, and activate or deactivate the feature.

e. Selective Call Acceptance/Forwarding

Selective Call Acceptance/Forwarding allows a user to create a list of up to twelve telephone numbers from which calls will be accepted or forwarded to a user-specified number.

When the feature is activated, calls from numbers that are not on the user's Selective Call Acceptance/Forwarding list are either routed to an announcement that calls are not being accepted or forwarded to a user-specified number.

Using codes entered on the user's station set, the user can at any time: add numbers to or delete numbers from the Selective Call Acceptance/Forwarding list; specify or change the forward-to number; specify how non-accepted calls are treated; and activate or deactivate the feature.

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ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

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Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

[D]

5.2 ADVANCED CUSTOM CALLING SERVICES (Cont'd)

5.2.2 Description of Features (Cont'd)

f. Selective Call Rejection

Selective Call Rejection allows a user to create a list of up to twelve telephone numbers from which calls will not be accepted. The most recent incoming call can be added to the list even if the number is not known.

When the feature is activated, a call from a number on the user's Selective Call Rejection list is routed directly to an announcement that it will not be accepted. Calls from other numbers complete normally.

Using codes entered on the user's station set, the user can at any time: add numbers to or delete numbers from the Selective Call Rejection list, and activate or deactivate the feature.

g. Caller ID Number Only

Caller ID Number automatically displays a caller's number, if available, on the user's station set display.

h. Caller ID Name Only

Caller ID Name automatically displays a caller's name, if available, on the user's analog station set display.

i. Call Trace

Call Trace enables a user to trace the last incoming call in order to take legal action against the caller. The user traces the call by either entering an activation code or pressing a feature button on the station set immediately after its receipt. The call trace is transmitted over a data link to an authorized law enforcement agency. An announcement informs the user whether the trace was successful. The user can then contact the law enforcement agency to take legal action. The user does not receive the Call Trace information.

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ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

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121 Champion Way
Canonsburg, Pennsylvania 15317

Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.2 ADVANCED CUSTOM CALLING SERVICES (Cont'd)

[D]

5.2.2 Description of Features (Cont'd)

j. Bulk Calling Line ID

Bulk Calling Line ID provides PBXs, multi-line hunt groups, and Centrex groups or individual lines with information about calls originating from outside. As an option, the customer can have the same information collected for intra-group calls.

Call information is transmitted from the terminating switch to customer-provided equipment at the customer's premises for recording and storage.

k. Computer Access Restriction

Computer Access Restriction allows a user to create a list of up to 31 telephone numbers from which calls will be accepted for computer access dial-up.

When the feature is activated, calls from numbers that are not on the user's Computer Access Restriction list are routed to an announcement that calls are not being accepted or forwarded to a user-specified number. Using codes entered on the user's station set, the user can at any time: add numbers to or delete numbers from the Computer Access Restriction list; specify how non-accepted calls are treated; and activate or deactivate the feature.

l. Anonymous Call Rejection

Anonymous Call Rejection automatically routes incoming calls that are intentionally marked private to an announcement that such calls are not accepted. The user is not alerted to the incoming call. Calls with numbers or names that are unavailable due to network restrictions or other similar reasons complete normally.

The user can activate and deactivate Anonymous Call Rejection with dialed codes.

Anonymous Call Rejection is included with all Caller ID features. Lines without a Caller ID feature can subscribe to Anonymous Call Rejection as an individual feature.

[D]

ISSUED: July 1, 2008

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Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.2 ADVANCED CUSTOM CALLING SERVICES (Cont'd)

5.2.2 Description of Features (Cont'd)

m. Callback Features Package

The Callback Features Package includes: Automatic Callback, Automatic Recall, and Call Trace.

n. Selective Call Features Package

The Selective Call Features Package includes: Selective Call Acceptance, Selective Call Forward, Selective Call Rejection, and Selective Distinctive Alert.

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ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

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Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.2 ADVANCED CUSTOM CALLING SERVICES (Cont'd)

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5.2.3 Rates and Charges

a. Monthly Rates

Rates for this service are located in Section 6, Residential Network Switched Service, and Section 7, Business Network Switched Service.

b. Connection Charges (Nonrecurring Charges)

Connection charges may apply when a customer requests connection to one or more features. Orders requested for the same customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same customer account at the same premises.

See Rate Schedule in Section 13 of this Tariff.

c. Trial Period

The Company may elect to offer a free or reduced rate trial of any new LASS feature(s) to prospective customers within 90 days of the establishment of the new feature. See 5.4, Service and Promotional Trials, below.

[D]

ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

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Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3 Reserved for Future Use

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ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

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ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3

[D]

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3

[D]

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3

[D]

[D]

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3

[D]

[D]

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3

[D]

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3

[D]

[D]

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

[D]

5.3

[D]

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3

[D]

[D]

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3

[D]

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3

[D]

[D]

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Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3

[D]

[D]

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3

[D]

[D]

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3

[D]

[D]

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Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3

[D]

[D]

ISSUED: July 1, 2008

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Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3

[D]

[D]

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.4 SERVICE AND PROMOTIONAL TRIALS

[D]

5.4.1 General

CONTRACTS

At the option of the Company, service may be offered on a contract basis to meet specialized requirements of the Customer not contemplated in this tariff. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers for a fixed period of time following the initial offering to the first contract Customer as specific in each individual contract.

DEMONSTRATION OF SERVICE PROMOTION

From time to time the Company may demonstrate service for potential Customers by providing free use of its network on a limited basis for a period of time, not to exceed one (1) month. Demonstration of service and the type, duration or quantity of service provided will be at the Company's discretion and regulations established by the Commission. All demonstrations are offered on a non-discriminatory basis, and will be conducted in accordance with Commission rules regarding promotional offerings.

COMPETITIVE RESPONSE PROMOTION

In order to acquire or retain customer, the Company may match certain offers made by other inter-exchange carriers/resellers where the customer can demonstrate to the Company's satisfaction that it intends to accept such offer as an inducement to subscribe to or remain subscribed to such other inter-exchange carrier's/reseller's services. These rates will be offered to the Customer in writing and on a non-discriminatory basis and in accordance with Commission rules regarding promotional offerings. Information concerning contracts resulting from a special request will be submitted to the Commission and such services will be added to this tariff as they are developed.

[D]

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Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.4 SERVICE AND PROMOTIONAL TRIALS (Cont'd)

[D]

5.4.2 Regulations

- a. Appropriate notification of the Trial will be made to all eligible customers and to the Commission. Appropriate notification may include direct mail, bill inserts, broadcast or print media, direct contact or other comparable means of notification. Requests for promotional offerings will be presented to the Commission for its review in accordance with Case No. 95-845-TP-COL.
- b. During a Service Trial, the service(s) is provided automatically to all eligible customers, except those customers who choose not to participate. Customers will be offered the opportunity to decline the trial service both in advance and during the trial. A customer can request that the designated service be removed at any time during the trial and not be billed a recurring charge for the period that the feature was in place. At the end of the trial, customers that do not contact the Company to indicate they wish to retain the service will be disconnected from the service at no charge.
- a. During a Promotional Trial, the service is provided to all eligible customers who ask to participate. Customers will be notified in advance of the opportunity to receive the service in the trial for free. A customer can request that the service be removed at any time during the trial and not be billed a recurring charge for the period that the service was in place. At the end of the trial, customers that do not contact the Company will be disconnected from the service.

[D]

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EFFECTIVE: July 1, 2008

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Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.4 SERVICE AND PROMOTIONAL TRIALS (Cont'd)

[D]

5.4.2 Regulations (Cont'd)

- d. Customers can subscribe to any service listed as part of a Promotional Trial and not be billed the normal Connection Charge. The offering of this trial period option is limited in that a service may be tried only once per customer, per premises.
- e. The Company retains the right to limit the size and scope of a Promotional Trial.

5.5 BUSY VERIFICATION AND INTERRUPT SERVICE

5.5.1 General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

5.5.2 Rate Application

- a. A Verification Charge will apply when:
 - 1. The operator verifies that the line is busy with a call in progress,
 - or
 - 2. The operator verifies that the line is available for incoming calls.

[D]

ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

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Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.5 BUSY VERIFICATION AND INTERRUPT SERVICE (Cont'd)

[D]

5.5.2 Rate Application (Cont'd)

- b. Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.

See Rate Schedule in Section 13 of this tariff.
(Different rates apply for Local requests and Long Distance requests.)

- c. No charge will apply when the calling party advises that the call is from an official public emergency agency.

5.6 TRAP CIRCUIT SERVICE

5.6.1 General

Trap Circuit Service is designed to allow the customer to control the release of an incoming call so that in situations involving emergency or nuisance calls, calls may be held and traced.

[D]

ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

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Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.6 TRAP CIRCUIT SERVICE (Cont'd)

[D]

5.6.2 Regulations

- a. This service is provided when there is a continuing requirement for the identification of the calling party in cases involving nuisance calls or emergency situations or other situations involving law enforcement or public safety.
- b. The customer shall be required to sign a written request for this service. By signing the request the customer shall release the Company from any liability, and the customer agrees to indemnify and hold the Company harmless from any liability it may incur in providing this service. The Company may require the recommendation of an appropriate law enforcement agency prior to providing this service. Any information obtained by the Company in the tracing of a call will be provided only to the law enforcement agency designated. The only exception to this will be emergency situations such as fire, serious illness or other similar situations, in which case the appropriate agency will be notified.
- c. The equipment required to provide this service cannot be operated in all central offices. The service is restricted to locations where facilities permit.
- d. The Company makes no guarantee concerning the tracing and identification of any call when the service is provided. The Company will furnish the service only on the express condition that no liability shall attach to it for any reason arising out of the provision of the service.

5.6.3 Rates

Upon request for this service, the monthly charge to the customer will be increased by any charges incurred by the Company for the provision of this service.

[D]

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Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.8 LOCAL OPERATOR SERVICE

Local calls may be completed or billed with the live or mechanical assistance by the Company's operator center. Calls may be billed collect to the called party, to an authorized 3rd party number, to the originating line, or to a valid authorized calling card. Local calls may be placed on a station to station basis or to a specified party (see Person to Person), or designated alternate. Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service.

See Rate Schedule in Section 14 of this tariff.

5.9 VOICE MAIL SERVICE

[D]

5.9.1 VOICE MESSAGING

Provides users with an electronic voice messaging system, which answers calls when users are on the phone or away from their desk. The voice messaging packages and features are as follows:

1. Voice Mail

A. Voice Mail Features

1. Message Waiting Indication – This feature notifies subscriber of a message stored in saved message bin.
2. Remote Mailbox Access – This feature allows subscriber to retrieve voice mail messages from a remote location.
3. Deleted Message Bin – This feature gives subscriber access to deleted messages for up to seven days.
4. Speed Call – This feature allows subscriber, while listening to a voice mail message, to automatically outdial to the phone number of the person who left the message.
5. Message Sending – This feature allows subscriber to record a message and send it to another mailbox in the system.

[D]

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EFFECTIVE: July 1, 2008

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Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.9 VOICE MAIL SERVICE (Cont'd)

5.9.1 VOICE MESSAGING (Cont'd)

1. Voice Mail (Cont'd)

A. Voice Mail Features (Cont'd)

6. Group Messaging – This feature allows subscriber to record a message and forward it to a group of mailboxes in the system.
7. Future Delivery – This feature allows subscriber to record a message and forward it to one or more mailboxes in the system at a specified time.
8. VoiceCall notification of messages – This feature notifies subscriber, via phone, of messages as they arrive.
9. Call Forwarding – This feature redirects attempted terminating calls to another customer-specific line.

B. Basic Voice Mail Package – This package includes message waiting indication, remote mailbox access, and a deleted message bin.

C. Enhanced Voice Mail Package – This package includes extra mailbox capacity, with unlimited number of saved messages for an unlimited time, and an additional message notification option.

2. Pager Notification – This feature pages subscriber upon receipt of any new message or urgent message.

3. Fax Mail – This feature holds the excess in-coming faxes until they can be successfully delivered. It also sends in-coming faxes to remote faxes.

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[D]

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EFFECTIVE: July 1, 2008

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Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.9 VOICE MAIL SERVICE (Cont'd)

[D]

5.9.1 VOICE MESSAGING (Cont'd)

4. Auto Attendant (Per Menu) – This feature routes calls according to preset directives employing a transfer tree accessed through the telephone keypad. Caller can transfer to department menus, end users, bulletin board, fax service, or dial-by name directory.
5. Unified Messaging – This feature enables subscribers to store their voice, fax, and email messages in one mailbox which can be accessed through a web interface or through a telephone interface.
6. Submailboxes – This feature enables customer to attach up to nine mailboxes to one main mailbox.

See Rate Schedule in Section 14 of this tariff.

[D]

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EFFECTIVE: July 1, 2008

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Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.10 BLOCKING SERVICE

[D]

5.10.1 General

Blocking service is a feature that permits customers to restrict access from their telephone line to various discretionary services. The following blocking options are available to residential and business customers:

- a. 900, 700 Blocking - allows the subscriber to block all calls beginning with the 900 and 700 prefixes (i.e. 900-XXX-XXXX) from being placed.
- b. 900, 971, 974 & 700 Blocking - allows the subscriber to block all calls beginning with the 900, 971, 974 and 700 prefixes from being placed.
- c. Third Number Billed and Collect Call Restriction - provides the subscriber with a method of denying all third number billed and collect calls to a specific telephone number provided the transmitting operator checks their validation data base.
- d. Toll Restriction (1+ and 0+ Blocking) - provides the subscriber with local dialing capabilities but blocks any customer-dialed call that has a long distance charge associated with it.

Toll Restriction will not block the following types of calls: 911 (Emergency), 1 + 800 (Toll Free), and operator assisted toll calls.

- e. Toll Restriction Plus - provides subscribers with Toll Restriction, as described in 1.d. of this Section, and blocking of 411 calls.
- f. Direct Inward Dialing Blocking (Third Party and Collect Call) - provides business customers who subscribe to DID service to have Third Party and Collect Call Blocking on the number ranges provided by the Company.

[D]

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EFFECTIVE: July 1, 2008

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Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.10 BLOCKING SERVICE (Cont'd)

[D]

5.10.2 Regulations

- a. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.
- b. Blocking Service is available where equipment and facilities permit.

5.10.3 Rates and Charges

See Rate Schedule in Section 13 of this tariff.

[D]

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Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.11 CUSTOMIZED NUMBER SERVICE

[D]

5.11.1 General

- a. Customized Number Service allows a customer to order a specified telephone number rather than the next available number.
- b. Customized Number Service is furnished subject to the availability of facilities and requested telephone numbers.
- c. The Company will not be responsible for the manner in which Customized Numbers are used for marketing purposes by the customer.
- d. When a new customer assumes an existing service which includes Customized Number Service, the new customer may keep the Customized Number, at the tariffed rate, with the written consent of the Company and the former customer.
- e. The Company reserves and retains the right:
 - 1. To reject any request for specialized telephone numbers and to refuse requests for specialized telephone numbers;
 - 2. Of custody and administration of all telephone numbers, and to prohibit the assignment of the use of a telephone number by or from any customer to another, except as otherwise provided in this Tariff;
 - 3. To assign or withdraw and reassign telephone numbers in any exchange area as it deems necessary or appropriate in the conduct of its business.
 - 4. The limitation of liability provisions of this tariff in Section 2.1.1 are applicable to Customized Number Service.

[D]

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EFFECTIVE: July 1, 2008

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Canonsburg, Pennsylvania 15317

Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.11 CUSTOMIZED NUMBER SERVICE (Cont'd)

[D]

5.11.2 Conditions

- a. Charges for Customized Number Service apply when a customer:
 - 1. Requests a telephone number other than the next available number from the assignment control list, and such requested number is placed into service within six months of the date of the request.
 - 2. Requests a number change from the customer's present number to a Customized Number.
- b. The Company shall not be liable to any customer for direct, indirect or consequential damages caused by a failure of service, change of number, or assignment of a requested number to another customer whether prior to or after the establishment of service. In no case shall the Company be liable to any person, firm or corporation for an amount greater than such person, firm or corporation has actually paid to the Company for Customized Number Service.

See Rate Schedule in Section 13 of this tariff.

[D]

ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

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Canonsburg, Pennsylvania 15317

Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.12 CUSTOMER REQUESTED SERVICE SUSPENSIONS

[D]

5.12.1 At the request of the customer the Company will suspend incoming and outgoing service on the customer's access line for a period of time not to exceed one year. The equipment is left in place and directory listings are continued during the suspension period without change. At the customer's request the Company will provide the customer with an intercept recording referring callers to another number.

5.12.2 The company will assess a lower monthly rate for Customer Requested Service Suspension as noted below. However, any mileage charges, monthly cable charges or monthly construction charges are still due, without reduction during the period of suspension.

Period of SuspensionCharge

-First Month or Partial Month

Regular Monthly Rate (no reduction)

- Each Additional Month
(up to the one-year limit)

½ Regular Monthly Rate

[D]

ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

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121 Champion Way
Canonsburg, Pennsylvania 15317

Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.13 REMOTE CALL FORWARDING SERVICE [D]

Service Area: Where facilities are available, the service area is defined by the NPA-NXX Codes and Exchanges listed below.

Local Calling Area: Exchanges and zones included in the local calling area for the NXX designations are specified below. NXXs associated with each particular exchange or zone may be found in the directory listings directory published by the incumbent local exchange carrier in the Customer's exchange area.

5.13.1 General

Remote Call Forwarding (RCF) is a local exchange service that utilizes a telephone number and Electronic Central Office facilities by which all incoming calls to the RCF telephone number are forwarded automatically to the subscriber's central office line in the same exchange as the RCF number or in a different exchange or to an inward WATS (800 Service) access line.

5.13.2 Regulations

- a. Remote Call Forwarding service is offered in electronic offices where facilities permit.
 - b. RCF paths may be used singly, in groups, or as overflow paths for foreign exchange trunk groups. Only one forwarding number is permitted per group.
 - c. Remote Call Forwarding is not offered where the terminating number is a coin telephone.
 - d. Identification of the originating telephone number is not provided to the Remote Call Forwarding customer.
- [D]

ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

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Canonsburg, Pennsylvania 15317

Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.13 REMOTE CALL FORWARDING SERVICE (Cont'd)

[D]

5.13.2 Regulations (Cont'd)

- e. Transmission may not be satisfactory on all calls.
- f. Remote Call Forwarding is not represented as suitable for the transmission of data.
- g. [Reserved]
- h. Remote Call Forwarding is provided on condition that the customer subscribe to sufficient RCF paths and terminating facilities to adequately handle calls to the RCF customer without interfering with or impairing any other services offered by the Company.
- i. The minimum charge for the RCF Service is the monthly rate for one month plus the Service Connection Charge.
- j. Charges for the call to the Remote Call Forwarding directory number shall be paid by the calling party.
- k. Each RCF group is entitled to one alphabetical and one classified listing at no additional charge in the directory which serves the associated RCF central office. Overflow paths associated with foreign exchange trunk groups are not listed. All other listing regulations for business individual lines apply, except that no charge applies for non-published service in connection with RCF.

[D]

ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

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Canonsburg, Pennsylvania 15317

Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.13 REMOTE CALL FORWARDING SERVICE (Cont'd)

[D]

5.13.3 Rates

In addition to the rates specified in Section 13 of this tariff, the subscriber to Remote Call Forwarding is responsible for dial type (DDD) station-to-station local and toll charges applicable to calls transferred from the forwarding location to the terminating location. The charge applies for each call answered, including person-to-person and collect calls which are refused at the terminating location. For calls transferred within the same local calling area, the message rate schedule for business service in the RCF central office applies. In exchanges where only flat rate service is furnished, the charge for each local call transferred is a Rate Band 1 (A) charge. No allowance for local calls is included in the RCF monthly rate.

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[D]

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Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

[D]

5.15 Reserved for Future Use

[D]

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EFFECTIVE: July 1, 2008

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Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.15

[D]

[D]

ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

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Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.15

[D]

[D]

ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

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Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.15

[D]

[D]

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EFFECTIVE: July 1, 2008

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Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.15

[D]

[D]

ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

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Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.15

[D]

[D]

ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

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Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.15

[D]

[D]

ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

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Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.16 Reserved for Future Use

[D]

[D]

ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

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Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.16

[D]

[D]

ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

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Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.16

[D]

[D]

ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

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Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.16

[D]

[D]

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EFFECTIVE: July 1, 2008

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES

7.1 GENERAL

Business Network Switched Service provide a business customer with three (3) or less access line connections to the Company's switching network which enables the customer to:

[C]

- a. receive calls from other stations on the public switched telephone network;
- b. access the Company's local calling service;
- c. access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling; and
- d. access the service of providers of interexchange service or intraLATA toll service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX). At the time of initial subscription, the customer shall designate a Primary Interexchange Carrier (PIC) for intra-LATA and inter-LATA toll service. If the customer does not select an intra-LATA PIC, and does not request blocking of intra-LATA toll calls, the Company shall be deemed to have been designated as the customer's intra-LATA PIC.

TelCove, when providing toll service, may "universally" block access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1 + presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy. Under the terms of the Selective Access Policy, TelCove when providing toll service, may not deny establishment of 1 + presubscribed toll service on the grounds that the customer has failed to establish creditworthiness, if: (a) the customer is able to establish creditworthiness using one of the means for doing so available under the Public Utilities Commission of Ohio's (PUCO) rules, or (b) TelCove, when providing toll service, exercising its own discretion, does not require the customer to establish creditworthiness (through any of the means available for doing so under the PUCO rules), or (c) TelCove, when providing toll service, attempts to require the customer to establish creditworthiness using credit establishment procedures which do not comport with the PUCO's credit establishment policies and/or are not set forth within a PUCO approved tariff. When a prospective customer, who has previously been universally blocked for nonpayment of toll charges by another carrier, seeks to select TelCove as his or her 1 + carrier of choice, TelCove may, subject to our tariffed toll deposit policies and the Commission's rules on establishment of service (See Rules 4901:1-5-14 and 4901:1-5-15, Ohio Administrative Code, [O.A.C.]), require a deposit for toll service. This deposit shall be in accordance with Rule 4901:1-5-13 (A) (3), O.A.C., but TelCove may negotiate a lower deposit. TelCove may furnish credit information, acquired from TelCove's won experiences with the customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. TelCove will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act. Upon payment by the customer of all past due toll debt to TelCove, TelCove will remove the block and all 1 + dialing capabilities, including 10 -XXX, will be restored.

ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

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Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 7 - BUSINESS NETWORK SWITCHED SERVICES

7.1 GENERAL (Cont'd)

Business Network Switched Service is provided via three (3) or less channels terminated at the customer's premises. Each Business Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time. [C]

Connection charges as described in Section 2 apply to all service on a one-time basis unless waived pursuant to this Tariff.

ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES [D]

The following Business Access Service Options are offered:

Basic Business Line Service	PBX Trunks
Public Access Lines Service	Centrex-type Service

Basic Business Line Service, PBX trunks, and Centrex-type service are offered with measured rate local service.

All Business Network Switched Service may be connected to customer-provided terminal equipment such as station sets, key systems, PBX systems, or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only. Optional Voice Mail Service is available.

The following features as described in Section 5 are available with Business Line Service for an additional charge:

Three Way Conference, Consultation	Call Waiting/Cancel Call Waiting
Call Forwarding (Variable, Busy Line, Don't Answer)	Speed Calling One Digit
Call Hold	Speed Calling Two Digit

The following supplemental service features are offered to business network switched service subscribers for an additional charge:

Remote Call Forwarding

The following features are available with Business Line Service at an additional charge.

HUNT GROUP CHANGES

Sequential Hunting
Circular Hunting
Uniform Hunting
Queuing With Announcement
Per Queue Set

HUNTING LINE CHANGES

Sequential Hunting
Circular Hunting
Uniform Hunting

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EFFECTIVE: July 1, 2008

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

[D]

The following features are available with Business Line Service at an additional charge.

HUNT GROUP CHANGES

Sequential Hunting
Circular Hunting
Uniform Hunting
Queuing With Announcement
Per Queue Set

HUNTING LINE CHANGES

Sequential Hunting
Circular Hunting
Uniform Hunting

The following LASS features are offered to business network switched service subscribers at an additional charge:

Call ID
Block Call ID
Auto Call Back
Auto Redial
Call Trace
Selective Acceptance,
Forwarding, Rejection

[D]

7.2.1 Basic Business Line Service (Three (3) Access Lines or Less)

[C]

a. General

Basic Business Line Service provides a customer with three (3) or less analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time. Local calling service is available at a flat rate included in the line price, or on a measured usage basis. Basic Business Lines are provided for connection of customer-provided single-line terminal equipment such as station sets or facsimile machines.

[C]

ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.1 Basic Business Line Service (Three (3) Access Lines or Less) (Cont'd)

[C]

a. General (Cont'd)

The following Advanced Features are available at an additional charge:

- 1) Voice Messaging; and
- 2) 6-Way Conference per line.

Each Basic Business Line has the following characteristics:

Terminal Interface: 2-wire
Signaling Type: Loop start
Pulse Types: Dual Tone Multi frequency (DTMF) or Dial Pulse (DP)
Directionality: Two-Way, In-Only, or Out-Only, at the option of the customer

b. Measured Rate Basic Business Line Service (Three (3) Access Lines or Less)

[C]

1. Description

Calls to points within the local exchange area are charged on the basis of the duration of completed calls originating from the customer's service in addition to a base monthly charge. Local calling areas are as specified in Section 11.

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EFFECTIVE: July 1, 2008

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.1 Basic Business Line Service (Cont'd)

- b. Measured Rate Basic Business Line Service (Three (3) Access Lines or Less) (Cont'd) [C]

2. Recurring and Nonrecurring Charges

Charges for each Measured Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's line based on the duration of calls during the billing period. In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff. In certain circumstances, service to customers may require the use of a link (and, or) number portability arrangements provided by the Incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the company by the Incumbent Local Exchange Carrier for the link used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the Company of the Number Portability Arrangement.

ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

[D]

7.2.2 Public Access Line Service

Public Access Line Service provides a single, analog, voice-grade telephonic communications channel that can be used to connect a pay telephone to the Company's switching equipment. Local measured usage charges apply to all local calls originating on this line. Service to customers may require the use of a link and/or number portability arrangements provided by the Incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the company by the Incumbent Local Exchange Carrier for the link used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the Company of the Number Portability Arrangement.

[D]

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.3

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

[D]

7.2.3

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.3

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

[D]

7.2.3

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

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7.2.3

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

[D]

7.2.3

7.2.4 Reserved for Future Use

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.4

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)
7.2.4

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)
7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)
7.2.4

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

[D]

7.2.4

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

[D]

7.2.5 Term Liability/Termination Charges

Several of the services offered above are available at reduced prices if the Customer agrees at the time the order is placed to continued service for a specified period of time ("term"). If the Customer terminates service prior to the end of the term, in part or in whole, then termination charges may apply. If a customer disconnects service prior to the fulfillment of the term plan contracted, then a termination liability will be due to Company from Customer. The termination liability charge will be the difference between the monthly rate for the highest term period which could have been satisfied prior to service discontinuance and the monthly rate for the selected commitment period multiplied by the actual number of months the plan has been in effect. The monthly rates used for this calculation will be those in effect at the time the service is disconnected.

7.2.6 Reserved for Future Use

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INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES

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Section 8 – INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES

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Section 8 - INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

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Section 8 – INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

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Section 8 - INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

8.3

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Section 8 - INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

8.3

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Section 8 - INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

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Section 8 - INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

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[D]

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Section 8 - INTRALATA/INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

[D]

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Section 8 - INTRALATA/INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

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Section 8 - INTRALATA/INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

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Section 8 - INTRALATA/INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

[D]

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Section 10 - SPECIAL ARRANGEMENTS

10.1 SPECIAL CONSTRUCTION

[D]

10.1.1 Basis for Charges

Basis for Charges where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company (including return) and may include:

- a. nonrecurring charges;
- b. recurring charges;
- c. termination liabilities; or
- d. combinations of a., b., and c.

The customer will receive an estimate of any such charges at the time the customer requests service.

10.1.2 Basis for Cost Computation

The costs referred to in 10.1.1 preceding may include one or more of the following items to the extent they are applicable:

- a. Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:
 - (1) equipment and materials provided or used;
 - (2) engineering, labor, and supervision;
 - (3) transportation; and
 - (4) rights of way and/or any required easements.

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Section 10 - SPECIAL ARRANGEMENTS (Cont'd)

10.1 SPECIAL CONSTRUCTION (Cont'd)

[D]

10.1.2 Basis for Cost Computation (Cont'd)

- b. Cost of maintenance.
- c. Depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.
- d. Administration, taxes, and uncollectible revenue on the basis of reasonable average cost for these items.
- e. License preparation, processing, and related fees.
- f. Tariff preparation, processing and related fees.
- g. Any other identifiable costs related to the facilities provided; or
- h. An amount for return and contingencies.

10.1.3 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of a customer.

- a. The period on which the termination liability is based is the estimated service life of the facilities provided.

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EFFECTIVE: July 1, 2008

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Section 10 - SPECIAL ARRANGEMENTS (Cont'd)

10.1 SPECIAL CONSTRUCTION (Cont'd)

[D]

10.1.3 Termination Liability (Cont'd)

- b. The amount of the maximum termination liability is equal to the estimated amounts (including return) for:
 - (1) Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:
 - (a) equipment and materials provided or used;
 - (b) engineering, labor, and supervision;
 - (c) transportation; and
 - (d) rights of way and/or any required easements;
 - (2) license preparation, processing, and related fees;
 - (3) tariff preparation, processing and related fees;
 - (4) cost of removal and restoration, where appropriate; and
 - (5) any other identifiable costs related to the specially constructed or rearranged facilities.
- c. The termination liability method for calculating the unpaid balance of a term obligation is obtained by multiplying the sum of the amounts determined as set forth in Section 10.1.3.b. preceding by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in Section 10.1.3.b. preceding shall be adjusted to reflect the redetermined estimated net salvage, including any reuse of the facilities provided. This amount shall be adjusted to reflect applicable taxes.

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ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

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Section 10 - SPECIAL ARRANGEMENTS (Cont'd)

10.2 NON-ROUTINE INSTALLATION AND/OR MAINTENANCE

[D]

At the customer's request, installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material, and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

10.3 INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

Rates for ICB arrangements will be developed on a case-by-case basis in response to a bona fide request from a customer or prospective customer for service which vary from tariffed arrangements. Rates quoted in response to such requests may be different for tariffed service than those specified for such service in this Tariff. ICB rates will be offered to customers in writing and will be made available to similarly situated customers.

[D]

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EFFECTIVE: July 1, 2008

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Section 13 - RATES & CHARGES (Cont'd)

13.7 SUPPLEMENTAL SERVICES

[D]

13.7.1 OPTIONAL CALLING SERVICE

A. Monthly Charges

Rates for this service are located in the Rate Schedules for Residential Network Switched Services and Business Network Switched Services.

B. Connection Charges (Nonrecurring Charges)

Minimum: \$0.00

Maximum: \$20.00

13.7.2 ADVANCED CUSTOM CALLING SERVICES

A. Monthly Charges

Rates for these services are located in the Rate Schedules for Residential Network Switched Services and Business Network Switched Services.

B. Connection Charges (Nonrecurring Charges)

Minimum: \$0.00

Maximum: \$20.00

[D]

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EFFECTIVE: July 1, 2008

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Section 13 - RATES & CHARGES (Cont'd)

13.7 SUPPLEMENTAL SERVICES (Cont'd)

[D]

13.7.3 CENTREX-TYPE SERVICE

A. Monthly Charges

Rates for this service are located in the Rate Schedules for Network Switched Services and Business Network Switched Services.

B. Connection Charges (Nonrecurring Charges)

Minimum: \$0.00

Maximum: \$20.00

13.7.4 BUSY LINE VERIFICATION AND INTERRUPT SERVICE

	Min.	Max.
Verification Charge, each request	\$0.01	\$2.00
Interrupt Charge, each request	\$0.01	\$2.50

13.7.5 TRAP CIRCUIT SERVICE

Per Request	Minimum:	\$10.00
	Maximum:	\$55.00

[D]

13.7.6 DIRECTORY ASSISTANCE SERVICE

The directory assistance charge applies after the call allowance of two calls per line.

	Min.	Max.
Local, per request	\$0.80	\$1.10
Directory Assistance Call Completion	\$0.40	\$0.75

ISSUED: July 1, 2008

EFFECTIVE: July 1, 2008

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Section 13 - RATES & CHARGES (Cont'd)

13.7 SUPPLEMENTAL SERVICES (Cont'd)

13.7.9 BLOCKING SERVICE

	<u>Nonrecurring Charges</u>	
	<u>Minimum</u>	<u>Maximum</u>
900 and 700 Blocking		
-Residential	\$0.00	\$ 50.00
-Business (up to 200 lines)	\$0.00	\$100.00
900, 971, 974, and 700 Blocking		
-Residential	\$0.00	\$ 50.00
-Business (up to 200 lines)	\$0.00	\$100.00

The nonrecurring charge for initial request of one- and two-line business customers is waived for 90 days from the customer's service establishment date.

ISSUED: July 1, 2008

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Section 13 - RATES & CHARGES (Cont'd)

13.7 SUPPLEMENTAL SERVICES (Cont'd)

[D]

13.7.9 BLOCKING SERVICE (Cont'd)

	Monthly Charges	
	Minimum	Maximum
Third Number Billed and Collect Call Restriction		
-Residential	\$0.00	\$40.00
-Business (up to 200 lines)	\$0.00	\$40.00
Toll Restriction		
-Residential	\$0.00	\$40.00
-Business (up to 200 lines)	\$0.00	\$40.00
Toll Restriction Plus		
-Residential	\$0.00	\$40.00
-Business (up to 200 lines)	\$0.00	\$40.00
Direct Inward Dialing Blocking (Third-Party and Collect Call)		
-Initial Activation	\$0.00	\$50.00
-Subsequent Activation (per line)	\$0.00	\$40.00

Pricing for Blocking Service for a business customer with more than 200 lines will be based on the costs incurred by Company to provide the service.

Connection charges apply as specified in this tariff.

13.7.10 CUSTOMIZED NUMBER SERVICE

	Minimum	Maximum
Set-up Charges		
-Residential Customer	\$0.00	\$ 50.00
-Business Customer	\$0.00	\$100.00

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Section 13 - RATES & CHARGES (Cont'd)

13.7 SUPPLEMENTAL SERVICES (Cont'd)

[D]

13.7.11 REMOTE CALL FORWARDING SERVICE

	<u>Minimum</u>	<u>Maximum</u>
A. Monthly Recurring Rate, per path	\$0.01	\$ 25.00
Recurring rates for this service are located in the Rate Schedules for Residential Network Switched Services and Business Network Switched Services.		
B. Nonrecurring Charges		
- Service Connection	\$0.00	\$100.00
- Change of telephone number to which calls are forwarded, per occasion	\$0.00	\$ 50.00
- Change of Directory Listing, per occasion	\$0.00	\$ 50.00
C. In addition to the above, the subscriber to Remote Call Forwarding is responsible for dial type (DDD) station-to-station local and toll charges applicable to calls transferred from the forwarding location to the termination location. The charge applies for each call answered, including person-to-person and collect calls which are refused at the terminating location. For calls transferred within the same local calling area, the message rate schedule is furnished, the charge for each local call transferred is a Rate Band 1(A) charge. No allowance for local calls is included in the RCF monthly rate.		

13.7.11.1 Reserved for Future Use

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Section 13 - RATES & CHARGES (Cont'd)

13.7 SUPPLEMENTAL SERVICES (Cont'd)

13.7.12 Reserved for Future Use

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[D]

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Section 13 - RATES & CHARGES (Cont'd)

13.7 SUPPLEMENTAL SERVICES (Cont'd)
13.7.12

[D]

[D]

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Section 13 - RATES & CHARGES (Cont'd)

13.7 SUPPLEMENTAL SERVICES (Cont'd)
13.7.12

[D]

[D]

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Section 13 - RATES & CHARGES (Cont'd)

13.7 SUPPLEMENTAL SERVICES (Cont'd)

13.7.13 Reserved for Future Use

[D]

[D]

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EFFECTIVE: July 1, 2008

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Section 13 - RATES & CHARGES (Cont'd)

13.7 SUPPLEMENTAL SERVICES (Cont'd)
13.7.13

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[D]

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Section 13 - RATES & CHARGES (Cont'd)

13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

13.9.1 Basic Business Line Service

	Recurring		Nonrecurring				
	Monthly		First		Additional		
<u>3 Access Lines or Less</u>	Min.	Max.	Min.	Max.	Min.	Max	[C]
Each Base Service Line (Flat)	\$1.00	\$75.00	\$1.00	\$100.00	\$1.00	\$100.00	
Each Base Service Line (Measured)	\$1.00	\$35.00	\$1.00	\$100.00	\$1.00	\$100.00	
Voice Mail Option, per line	\$1.00	\$35.00	\$1.00	\$100.00	\$1.00	\$100.00	[D]
EUCL Multiline Business	\$1.00	\$35.00	\$1.00	\$100.00	\$1.00	\$100.00	
EUCL Residential /One Line Business	\$1.00	\$35.00	\$1.00	\$100.00	\$1.00	\$100.00	
<u>Remote Call Forwarding</u>	Min.	Max.	Min.	Max.	Min.	Max.	[D]
Terminating	\$0.01	\$50.00	\$1.00	\$200.00	\$1.00	\$200.00	
Terminating Paths	\$0.01	\$50.00	\$1.00	\$200.00	\$1.00	\$200.00	
Originating	\$0.01	\$50.00	\$1.00	\$200.00	\$1.00	\$200.00	
Originating Paths	\$0.01	\$50.00	\$1.00	\$200.00	\$1.00	\$200.00	

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Section 13 - RATES & CHARGES (Cont'd)

13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

13.9.1 Measured Rate Basic Business Line Service (Cont'd)

Custom Calling Features:

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	Recurring		Nonrecurring			
	Monthly		First		Additional	
<u>Standard Features – Per Line:</u>	Min.	Max.	Min.	Max.	Min.	Max
3-Way Calling	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Call Forwarding – Variable	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Call Forwarding – Busy Line	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Call Forwarding – Don't Answer	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Call Forwarding Fixed	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Call Forwarding on Call Waiting	\$0.01	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Remote Access to Call Forwarding	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Call Hold	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Call Transfer	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Call Waiting – Terminating	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Call Waiting – Originating	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Hot Line	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Speed Calling 8	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Speed Calling 30	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00
Distinctive Call Forwarding Tone	\$0.25	\$15.00	\$0.01	\$100.00	\$0.01	\$100.00

Tiered Features:

Any 3 Standard Features	\$0.50	\$25.00	\$1.00	\$100.00	\$1.00	\$100.00
Any 4 Standard Features	\$0.75	\$35.00	\$1.00	\$100.00	\$1.00	\$100.00
Any 5 Standard Features	\$1.00	\$35.00	\$1.00	\$100.00	\$1.00	\$100.00
Any 6 Standard Features	\$1.25	\$40.00	\$1.00	\$100.00	\$1.00	\$100.00
Any 7 Standard Features	\$1.50	\$40.00	\$1.00	\$100.00	\$1.00	\$100.00
Any 8 Standard Features	\$1.75	\$45.00	\$1.00	\$100.00	\$1.00	\$100.00
Any 9 Standard Features	\$2.00	\$45.00	\$1.00	\$100.00	\$1.00	\$100.00
Any 10 Standard Features	\$2.25	\$50.00	\$1.00	\$100.00	\$1.00	\$100.00

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EFFECTIVE: July 1, 2008

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Section 13 - RATES & CHARGES (Cont'd)

13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

13.9.1 Measured Rate Basic Business Line Service (Cont'd)

Optional Calling Features: (Cont'd)

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	Recurring		Nonrecurring			
	Monthly		First		Additional	
	Min.	Max.	Min.	Max.	Min.	Max
<u>Hunt Group Charge:</u>						
Sequential Hunting	\$0.01	\$20.00	\$0.01	\$20.00	\$0.01	\$20.00
Circular Hunting	\$0.01	\$20.00	\$0.01	\$20.00	\$0.01	\$20.00
Uniform Hunting	\$0.01	\$20.00	\$0.01	\$20.00	\$0.01	\$20.00
Queuing with Announcement (per queue slot)	\$0.01	\$20.00	\$0.01	\$20.00	\$0.01	\$20.00
<u>Hunting Line Charge:</u>						
Sequential Hunting	\$0.01	\$20.00	\$0.01	\$20.00	\$0.01	\$20.00
Circular Hunting	\$0.01	\$20.00	\$0.01	\$20.00	\$0.01	\$20.00
Uniform Hunting	\$0.01	\$20.00	\$0.01	\$20.00	\$0.01	\$20.00
<u>Voice Messaging</u>						
Basic Voice Mail Package	\$1.00	\$15.00	\$1.00	\$30.00	\$1.00	\$30.00
Enhanced Voice Mail Package	\$1.00	\$15.00	\$1.00	\$30.00	\$1.00	\$30.00
Submailbox Option	\$1.00	\$12.00				
Pager Notification Option	\$1.00	\$12.00				
Fax Mail Option	\$1.00	\$12.00				
Auto Attendant	\$1.00	\$15.00	\$50.00	\$500.00	\$50.00	\$500.00
Auto Attendant Change	\$0.01	\$10.00	\$0.01	\$50.00	\$0.01	\$50.00
Alias Mailbox	\$0.01	\$20.00	\$0.01	\$50.00	\$0.01	\$50.00
Call Forwarding Busy/Don't Answer w/Mailbox	\$0.01	\$20.00	\$0.01	\$50.00	\$0.01	\$50.00
Messaging Feature	\$0.01	\$20.00	\$0.01	\$50.00	\$0.01	\$50.00
Call Forwarding Don't Answer -RC	\$0.01	\$20.00	\$0.01	\$50.00	\$0.01	\$50.00
6-Way Conferencing (per line)	\$0.50	\$20.00	\$0.50	\$20.00	\$0.50	\$20.00

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Section 13 - RATES & CHARGES (Cont'd)

13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

13.9.1 Measured Rate Basic Business Line Service (Cont'd)

Optional Calling Features: (Cont'd)

	Monthly	
	Min.	Max.
<u>Advanced Custom Calling</u>		
<u>Features Line Charge:</u>		
Caller ID Name & Number	\$1.00	\$12.00
Automatic Callback	\$1.00	\$12.00
Automatic Recall	\$1.00	\$12.00
Selective Distinctive Alert	\$1.00	\$12.00
Selective Call Forwarding	\$1.00	\$12.00
Selective Call Acceptance	\$1.00	\$12.00
Caller ID Number Only	\$1.00	\$15.00
Caller ID Name Only	\$1.00	\$15.00
Call Trace	\$1.00	\$12.00
Selective Call Rejection	\$1.00	\$12.00
Computer Access Restriction	\$1.00	\$15.00
Anonymous Call Rejection	\$1.00	\$12.00
Callback Features Pkg	\$1.00	\$15.00
Selective Call Features Pkg	\$1.00	\$15.00
All Call Privacy	\$1.00	\$15.00
Directory Number Privacy	\$1.00	\$15.00
Caller ID on Call Waiting	\$0.01	\$15.00

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Section 13 - RATES & CHARGES (Cont'd)

13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

13.9.2 Public Access Line Service

	<u>Minimum</u>	<u>Maximum</u>
Connection Charge:	\$0.01	\$100.00
Monthly recurring Charges:		
Line	\$5.00	\$ 00

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Section 13 - RATES & CHARGES (Cont'd)

13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

[D]

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Section 13 - RATES & CHARGES (Cont'd)

13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

13.9.3

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[D]

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Section 13 - RATES & CHARGES (Cont'd)

13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

13.9.3

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[D]

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Section 13 - RATES & CHARGES (Cont'd)

13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

[D]

13.9.3

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Section 13 - RATES & CHARGES (Cont'd)

13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

[D]

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13.9 Section 13 - RATES & CHARGES (Cont'd)
 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)
 13.9.4

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Section 13 - RATES & CHARGES (Cont'd)

13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)
13.9.4

[D]

[D]

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Section 13 - RATES & CHARGES (Cont'd)

13.10 SPECIAL SERVICES AND PROGRAMS

13.10.1 Pay Telephone Service

	<u>Monthly</u>		<u>Nonrecurring</u>	
	Min.	Max.	Min.	Max.
a. Incoming/Outgoing Screening	NOC	NOC	NOC	NOC
b. Incoming Blocking	NOC	NOC	NOC	NOC
c. Outgoing Blocking	NOC	NOC	NOC	NOC
d. Coin Supervision Additive	NOC	NOC	NOC	NOC

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13.11 ALTERNATE TELEPHONE NUMBER LISTINGS

	<u>Monthly</u>		<u>Nonrecurring</u>	
	Min.	Max.	Min.	Max.
Non-Published Listing				
Business	\$0.00	\$8.00	\$0.50	\$15.00
Residence	NOC	NOC	NOC	NOC
Semi-Private Listing				
Business	\$0.00	\$8.00	\$0.50	\$15.00
Residence	NOC	NOC	NOC	NOC
Additional Listing				
Business	\$0.00	\$6.00	\$0.50	\$15.00
Residence	NOC	NOC	NOC	NOC

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Section 13 - RATES & CHARGES (Cont'd)

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[D]

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Section 13 - RATES & CHARGES (Cont'd)

13.12

[D]

[D]

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Section 13 - RATES & CHARGES (Cont'd)

13.12

[D]

[D]

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Section 14 - PRICE LIST (Cont'd)

14.7 SUPPLEMENTAL SERVICES

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Ameritech Service Areas (Akron, Cleveland, Columbus, Youngstown)

14.7.1 OPTIONAL CALLING SERVICE

A. Monthly Charges

Current rates for this service are located in the Rate Schedules for Residential Network Switched Services and Business Network Switched Services.

Cleveland

B. Connection Charges (Nonrecurring) \$0.00

14.7.2 ADVANCED CUSTOM CALLING SERVICES

Current rates for these services are located in the Rate Schedules for Network Switched Services and Business Network Switched Services.

14.7.3 CENTREX-TYPE SERVICE

Current rates for this service are located in the Rate Schedules for Network Switched Services and Business Network Switched Services.

14.7.4 BUSY LINE VERIFICATION AND INTERRUPT SERVICE

Cleveland, Columbus

Verification Charge, each request \$1.25

Interrupt Charge, each request \$2.00

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Section 14 - PRICE LIST (Cont'd)14.7 SUPPLEMENTAL SERVICES (Cont'd)
Ameritech Service Areas (Cleveland, Columbus)

[D]

14.7.5 TRAP CIRCUIT SERVICE

Per Request \$35.00

14.7.6 DIRECTORY ASSISTANCE SERVICE

The directory assistance charge applies after the call allowance of two calls per line.

(Cleveland, Columbus)

Local, per request \$1.00

Directory Assistance Call Completion \$0.50

14.7.7 LOCAL OPERATOR SERVICE

(Cleveland)

Customer Dialed Calling Card \$0.36

Operator Station to Station \$1.25

Person-to-Person \$3.00

3rd Number Billed \$1.50

Collect Calls \$1.50

All other Operator Service \$1.50

(Columbus)

Operator Station to Station \$1.25

Person-to-Person \$3.00

3rd Number Billed \$1.50

Collect Calls \$1.50

All other Operator Service \$1.50

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Section 14 - PRICE LIST (Cont'd)

14.7 SUPPLEMENTAL SERVICES (Cont'd)

14.7.8 Voice Messaging
(Cleveland)

	Recurring	Nonrecurring	
	Monthly	First	Additional
Basic Voice Mail Package	\$7.50	\$19.95	\$19.95
Enhanced Voice Mail Package	\$12.50	\$19.95	\$19.95
Submailbox Option	\$3.00	\$0.00	\$0.00
Pager Notification Option	\$2.00	\$0.00	\$0.00
Fax Mail Option	\$2.00	\$0.00	\$0.00
Auto Attendant per Menu (1-5)	\$10.00	\$100.00	\$100.00
Auto Attendant per Menu (6-12)	\$10.00	\$200.00	\$200.00
Auto Attendant per Menu (13-25)	\$10.00	\$300.00	\$300.00
6-Way Conference Call (per line)	NOC	NOC	NOC

(Columbus)

	Recurring	Nonrecurring	
	Monthly	First	Additional
Basic Voice Mail Package	\$7.50	\$19.95	\$19.95
Enhanced Voice Mail Package	\$12.50	\$19.95	\$19.95
Submailbox Option	\$3.00	\$0.00	\$0.00
Pager Notification Option	\$2.00	\$0.00	\$0.00
Fax Mail Option	N/A	N/A	N/A
Auto Attendant per Menu (1-5)	\$10.00	\$100.00	\$100.00
Auto Attendant per Menu (6-12)	\$10.00	\$200.00	\$200.00
Auto Attendant per Menu (13-25)	\$10.00	\$300.00	\$300.00
Auto Attendant Change	\$0.00	\$20.00	\$20.00
Alias Mailbox for Hunt Line	\$0.00	\$0.00	\$0.00
Alias Mailbox for Non-Hunt Line	\$2.00	\$0.00	\$0.00
Call Forwarding Busy w/Mailbox	\$0.00	\$0.00	\$0.00
Call Forwarding Don't Answer w/Mailbox	\$0.00	\$0.00	\$0.00
Messaging Feature	\$0.00	\$0.00	\$0.00
Call Forwarding Don't Answer-RC	\$0.60	\$7.40	\$7.40

14.7.9 BLOCKING SERVICE

Nonrecurring Charges

900 and 700 Blocking

- Residential NOC
- Business (up to 200 lines) ICB

900, 971, 974, and 700 Blocking

- Residential NOC
- Business (up to 200 lines) ICB

The nonrecurring charge for initial request of one and two-line business customers is waived for 90 days from the customer's service establishment date.

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Section 14 - PRICE LIST (Cont'd)

14.7 SUPPLEMENTAL SERVICES (Cont'd) [D]

14.7.9 BLOCKING SERVICE (Cont'd)

Monthly ChargesThird Number Billed and
Collect Call Restriction

- Residential NOC
- Business (up to 200 lines) ICB

Toll Restriction

- Residential NOC
- Business (up to 200 lines) ICB

Toll Restriction Plus

- Residential NOC
- Business (up to 200 lines) ICB

Direct Inward Dialing Blocking
(Third Party and Collect Call)

- Initial Activation NOC
- Subsequent Activation NOC
(per line)

Pricing for Blocking Service for a business customer with more than 200 lines will be based on the costs incurred by Company to provide the service.

Connection charges apply as specified in this tariff.

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Section 14 - PRICE LIST (Cont'd)

14.7 SUPPLEMENTAL SERVICES (Cont'd)

[D]

14.7.10 CUSTOMIZED NUMBER SERVICE

Set-up Charges

Residential Customer

NOC

Business Customer

ICB

14.7.11 REMOTE CALL FORWARDING SERVICE

Ameritech Service Areas (Cleveland)

	Recurring	Nonrecurring	
	Monthly	First	Additional
Terminating	\$36.90	\$0.00	\$0.00
Terminating Paths	\$36.90	\$0.00	\$0.00
Originating	\$36.90	\$0.00	\$0.00
Originating Paths	\$36.90	\$0.00	\$0.00

Ameritech Service Areas (Akron, Columbus, Youngstown)

	Recurring	Nonrecurring	
	Monthly	First	Additional
Terminating	NOC	NOC	NOC
Terminating Paths	NOC	NOC	NOC
Originating	NOC	NOC	NOC
Originating Paths	NOC	NOC	NOC

[D]

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14.7 SUPPLEMENTAL SERVICES (Cont'd)
Ameritech Service Areas (Cleveland, Columbus)*
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Section 14 - PRICE LIST (Cont'd)

14.7 SUPPLEMENTAL SERVICES (Cont'd)
Ameritech Service Areas (Cleveland, Columbus)*

[D]

14.7.12

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Section 14 - PRICE LIST (Cont'd)

14.7 SUPPLEMENTAL SERVICES (Cont'd)
Ameritech Service Areas (Cleveland, Columbus)***

[D]

14.7.12

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Section 14 - PRICE LIST (Cont'd)

14.7 SUPPLEMENTAL SERVICES (Cont'd)
Ameritech Service Areas (Cleveland)**

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Section 14 - PRICE LIST (Cont'd)

14.7 SUPPLEMENTAL SERVICES (Cont'd)
Ameritech Service Areas (Cleveland)**

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14.7.13

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Section 14 - PRICE LIST (Cont'd)

14.9 BUSINESS NETWORK SWITCHED SERVICES

14.9.1 Basic Business Line Service
Ameritech Service Areas (Cleveland)

	<u>Monthly</u>	<u>Non-Recurring First</u>	<u>Additional</u>	
<u>3 Access Lines or Less</u>				
Flat Rate Basic Business Line Service	NOC	NOC	NOC	[C]
Measured Rate Basic Business Line Service	\$28.90	\$62.85	\$62.85	
Ameritech Service Areas (Columbus)				
<u>3 Access Lines or Less</u>				[C]
Flat Rate Basic Business Line Service	\$32.25	\$33.00	\$33.00	
Measured Rate Basic Business Line Service	\$20.25	\$33.50	\$33.50	

Remote Call Forwarding

Ameritech Service Areas (Cleveland)

	<u>Recurring</u>	<u>Nonrecurring</u>		
	<u>Monthly</u>	<u>First</u>	<u>Additional</u>	
Terminating	\$36.90	\$0.00	\$0.00	
Terminating Paths	\$36.90	\$0.00	\$0.00	
Originating	\$36.90	\$0.00	\$0.00	
Originating Paths	\$36.90	\$0.00	\$0.00	[D]

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Section 14 - PRICE LIST (Cont'd)

14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

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14.9.1 Basic Business Line Service (Cont'd)

Custom Calling Features:

Ameritech Service Areas (Akron)

	Recurring	Nonrecurring	
	Monthly	First	Additional
3-Way Calling	NOC	NOC	NOC
6-Way Calling	NOC	NOC	NOC
Call Forwarding Variable	NOC	NOC	NOC
Call Forwarding Busy Line	NOC	NOC	NOC
Call Forwarding Don't Answer	NOC	NOC	NOC
Call Forwarding Fixed	NOC	NOC	NOC
Remote Access to Call Forwarding Variable	NOC	NOC	NOC
Call Waiting Terminating	NOC	NOC	NOC
Call Waiting Originating	NOC	NOC	NOC
Call Hold	NOC	NOC	NOC
Call Transfer	NOC	NOC	NOC
Hot Line	NOC	NOC	NOC
Speed Calling 8	NOC	NOC	NOC
Speed Calling 30	NOC	NOC	NOC
Distinctive Ringing	NOC	NOC	NOC

Ameritech Service Areas (Cleveland)

	Recurring	Nonrecurring	
	Monthly	First	Additional
3-Way Calling	\$4.00	\$7.40	\$7.40
6-Way Calling	NOC	NOC	NOC
Call Forwarding Variable	\$4.00	\$7.40	\$7.40
Call Forwarding Busy Line	\$4.00	\$7.40	\$7.40
Call Forwarding Don't Answer	\$4.00	\$7.40	\$7.40
Call Forwarding Fixed	NOC	NOC	NOC
Remote Access to Call Forwarding Variable	NOC	NOC	NOC
Call Waiting Terminating	\$5.00	\$7.40	\$7.40
Call Waiting Originating	\$5.00	\$7.40	\$7.40
Call Hold	NOC	NOC	NOC
Call Transfer	NOC	NOC	NOC
Hot Line	NOC	NOC	NOC
Speed Calling 8	NOC	NOC	NOC
Speed Calling 30	\$6.80	\$10.75	\$10.75
Distinctive Ringing	\$4.00	\$7.40	\$7.40

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Section 14 - PRICE LIST (Cont'd)

14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.1 Basic Business Line Service (Cont'd)

Custom Calling Features:
Ameritech Service Areas (Columbus)

	Recurring	Nonrecurring	
	Monthly	First	Additional
3-Way Calling	\$4.00	\$7.40	\$7.40
6-Way Calling	N/A	N/A	N/A
Call Forwarding Variable	\$4.00	\$7.40	\$7.40
Call Forwarding Busy	\$0.60	\$7.40	\$7.40
Call Forwarding Don't Answer	\$0.60	\$7.40	\$7.40
Call Forwarding Fixed	\$1.70	\$0.00	\$0.00
Call Forwarding on Call Waiting	\$0.00	\$0.00	\$0.00
Remote Access to Call Forwarding	\$4.50	\$0.00	\$0.00
Call Waiting	\$5.00	\$7.40	\$7.40
Call Waiting Originating	\$5.00	\$7.40	\$7.40
Call Hold	\$2.00	\$0.00	\$0.00
Call Transfer	\$2.50	\$0.00	\$0.00
Hot Line	\$4.00	\$0.00	\$0.00
Speed Calling 8	N/A	N/A	N/A
Speed Calling 30	\$6.80	\$10.75	\$10.75
Distinctive Call Forwarding Tone	\$0.00	\$0.00	\$0.00

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Section 14 - PRICE LIST (Cont'd)

14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.1 Basic Business Line Service (Cont'd)

Custom Calling Features: (Cont'd)

Hunt Group Charge - Ameritech Service Areas (Cleveland)

	Recurring	Nonrecurring	
	Monthly	First	Additional
Sequential Hunting	\$0.01	\$0.01	\$0.01
Circular Hunting	\$0.01	\$0.01	\$0.01
Uniform Hunting	NOC	NOC	NOC
Queuing with Announcement (Per Queue Slot)	NOC	NOC	NOC

Hunting Line Charge - Ameritech Service Areas (Cleveland)

Sequential Hunting	\$0.01	\$0.01	\$0.01
Circular Hunting	\$0.01	\$0.01	\$0.01
Uniform Hunting	NOC	NOC	NOC

Ameritech Service Areas (Columbus)

Regular (Sequential) Hunting	\$3.70	\$0.00	\$0.00
Circular Hunting	\$3.70	\$0.00	\$0.00
Uniform Call Distribution Hunt	\$0.00	\$0.00	\$0.00
Series Completion Hunting	\$0.00	\$0.00	\$0.00

Voice Messaging:Ameritech Service Areas (Cleveland)

Basic Voice Mail Package	\$7.50	\$19.95	\$19.95
Enhanced Voice Mail Package	\$12.50	\$19.95	\$19.95
Submailbox Option	\$3.00	\$0.00	\$0.00
Pager Notification Option	\$2.00	\$0.00	\$0.00
Fax Mail Option	\$2.00	\$0.00	\$0.00
Auto Attendant per Menu (1-5)	\$10.00	\$100.00	\$100.00
Auto Attendant per Menu (6-12)	\$10.00	\$200.00	\$200.00
Auto Attendant per Menu (13-25)	\$10.00	\$300.00	\$300.00
6-Way Conferencing (per line)	\$28.00	\$30.00	\$30.00

Ameritech Service Areas (Columbus)

Basic Voice Mail Package	\$7.50	\$19.95	\$19.95
Enhanced Voice Mail Package	\$12.50	\$19.95	\$19.95
Submailbox Option	\$3.00	\$0.00	\$0.00
Pager Notification Option	\$2.00	\$0.00	\$0.00
Fax Mail Option	N/A	N/A	N/A
Auto Attendant per Menu (1-5)	\$10.00	\$100.00	\$100.00
Auto Attendant per Menu (6-12)	\$10.00	\$200.00	\$200.00
Auto Attendant per Menu (13-25)	\$10.00	\$300.00	\$300.00
Auto Attendant Change	\$0.00	\$20.00	\$20.00
Alias Mailbox for Hunt Line	\$0.00	\$0.00	\$0.00
Alias Mailbox for Non-Hunt Line	\$2.00	\$0.00	\$0.00
Call Forwarding Busy w/Mailbox	\$0.00	\$0.00	\$0.00
Call Forwarding Don't Answer w/Mailbox	\$0.00	\$0.00	\$0.00
Messaging Feature	\$0.00	\$0.00	\$0.00
Call Forwarding Don't Answer-RC	\$0.60	\$7.40	\$7.40

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Section 14 - PRICE LIST (Cont'd)

14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.1 Basic Business Line Service (Cont'd)

Custom Calling Features: (Cont'd)

Monthly Recurring Charges: (Cont'd)

ADVANCED CUSTOM CALLING FEATURES LINE CHARGE

Cleveland Service Area	Recurring	Nonrecurring	
	Monthly	First	Additional
Caller ID Name and Number	\$10.00	\$0.00	\$0.00
Automatic Callback	\$4.00	\$0.00	\$0.00
Automatic Recall	\$4.00	\$0.00	\$0.00
Selective Distinctive Alert	\$4.00	\$0.00	\$0.00
Selective Call Forwarding	\$4.00	\$0.00	\$0.00
Selective Call Acceptance	\$4.00	\$0.00	\$0.00
Caller ID Number Only	\$7.50	\$0.00	\$0.00
Caller ID Name Only	\$8.00	\$0.00	\$0.00
Call Trace	\$4.00	\$0.00	\$0.00
Selective Call Rejection	\$4.00	\$0.00	\$0.00
Bulk Calling Line ID	\$500.00	\$500.00	\$500.00
Computer Access Restriction	\$10.00	\$0.00	\$0.00
Anonymous Call Rejection	\$3.00	\$0.00	\$0.00
Callback Features Package	\$10.00	\$0.00	\$0.00
Selective Call Features Package	\$13.00	\$0.00	\$0.00
Columbus Service Area			
Caller ID Name and Number	\$10.00	\$0.00	\$0.00
Automatic Callback (*69)	\$4.00	\$0.00	\$0.00
Automatic Recall (*66)	\$4.00	\$0.00	\$0.00
Selective Distinctive Alert	\$4.00	\$0.00	\$0.00
Selective Call Forwarding	\$4.00	\$0.00	\$0.00
Selective Call Acceptance	\$4.00	\$0.00	\$0.00
Caller ID Number	\$7.50	\$0.00	\$0.00
Caller ID Name	\$8.00	\$0.00	\$0.00
Call Trace (*57)	\$4.00	\$0.00	\$0.00
Selective Call Rejection	\$4.00	\$0.00	\$0.00
Computer Access Restriction	\$10.00	\$0.00	\$0.00
Anonymous Call Rejection	\$3.00	\$0.00	\$0.00
Callback Features Package	\$10.00	\$0.00	\$0.00
Selective Call Features Package	\$13.00	\$0.00	\$0.00
All Call Privacy	\$5.00	\$0.00	\$0.00
Directory Number Privacy	\$5.00	\$0.00	\$0.00
Caller ID on Call Waiting	\$0.00	\$0.00	\$0.00

14.9.2 Public Access Line Services:

Ameritech Service Areas (Cleveland)

Public Access Line	\$19.95	\$18.50	\$18.50
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- Section 14 - PRICE LIST (Cont'd)
- 14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)
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14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

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Section 14 - PRICE LIST (Cont'd)

14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.3

[D]

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Section 14 - PRICE LIST (Cont'd)

14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.3

[D]

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Section 14 - PRICE LIST (Cont'd)

14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

[D]

14.9.3

[D]

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Section 14 - PRICE LIST (Cont'd)

14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.3

[D]

[D]

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Section 14 - PRICE LIST (Cont'd)

14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

[D]

14.9.3

[D]

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Section 14 - PRICE LIST (Cont'd)

14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

[D]

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Section 14 - PRICE LIST (Cont'd)
14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)
14.9.4

[D]

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14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

[D]

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Section 14 - PRICE LIST (Cont'd)

14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

Ameritech Service Areas (Cleveland, Columbus)*

14.9.4

[D]

[D]

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Section 14 – PRICE LIST (Cont'd)

14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)
Ameritech Service Areas (Cleveland, Columbus)*

14.9.4

[D]

[D]

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14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

[D]

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Section 14 - PRICE LIST (Cont'd)

14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

[D]

14.9.4

[D]

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Section 14 - PRICE LIST (Cont'd)

14.10 SPECIAL SERVICES AND PROGRAMS

14.10.1 Pay Telephone Service

	Monthly	Non-recurring
Feature		
Inbound Call Operator Screening	\$0.00	\$0.00
Outbound Call Operator Screening	\$0.00	\$0.00
900/976 Block	\$0.00	\$0.00
International Call Block	\$0.00	\$0.00
Answer Supervision	\$0.00	\$0.00
1+ Block	\$0.00	\$0.00
Block on Caller ID	\$0.00	\$0.00
Block on Phone Smart Features	\$0.00	\$0.00
PIC Freeze	\$0.00	\$0.00
NXX Blocking	\$ICB	\$ICB

14.10.2 Local Calls

	Initial 3 Minutes	Additional 3 Minutes
Local	\$ 0.35	\$ 0.35
Local (number not recognized)	\$ 0.35	\$ 0.35

- [x] Service offerings listed herein are classified as "grandfathered". Grandfathered services are furnished subject to all the rules and regulations of the tariff the same as would be applicable if the service offerings were not grandfathered. No new installations for these services will be made. Existing customers may remain with the service unless the company provides thirty (30) days written notice that the service will be discontinued. Grandfathered services with no subscribers will be removed from the tariff with prior Commission Approval.

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Section 14 - PRICE LIST (Cont'd)

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Section 14 - PRICE LIST (Cont'd)

14.12

[D]

[D]

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Section 14 - PRICE LIST (Cont'd)

14.12

[D]

[D]

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Section 14 - PRICE LIST (Cont'd)

14.12

[D]

[D]

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Section 14 - PRICE LIST (Cont'd)

14.12

[D]

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Section 14 - PRICE LIST (Cont'd)

14.13 MISCELLANEOUS CHARGES

14.13.1 Return Check Charge

The Company will assess a \$10.00 return check charge for each check returned by a bank.

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Section 14 - PRICE LIST (Cont'd)

14.7 SUPPLEMENTAL SERVICES [D]

Sprint Service Areas (Cleveland, Youngstown)

14.7.1 OPTIONAL CALLING SERVICE

A. Monthly Charges

Current rates for this service are located in the Rate Schedules for Residential Network Switched Services and Business Network Switched Services.

B. Connection Charges (Nonrecurring) \$0.00

14.7.2 ADVANCED CUSTOM CALLING SERVICES

Current rates for these services are located in the Rate Schedules for Network Switched Services and Business Network Switched Services.

14.7.3 CENTREX-TYPE SERVICE

Current rates for this service are located in the Rate Schedules for Network Switched Services and Business Network Switched Services.

14.7.4 BUSY LINE VERIFICATION AND INTERRUPT SERVICE
(Cleveland)

Verification Charge, each request \$1.25

Interrupt Charge, each request \$2.00

(Youngstown)

Verification Charge, each request NOC

Interrupt Charge, each request NOC [D]

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Issued under authority of the Public Utilities Commission of Ohio in Case No.

Section 14 - PRICE LIST (Cont'd)

14.7 SUPPLEMENTAL SERVICES (Cont'd)

Sprint Service Areas (Cleveland, Youngstown)

[D]

14.7.5 TRAP CIRCUIT SERVICE

(Cleveland)

Per Request

\$35.00

(Youngstown)

Per Request

NOC

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14.7.6 DIRECTORY ASSISTANCE SERVICE

The directory assistance charge applies after the call allowance of two calls per line.

(Cleveland)

Local, per request

\$1.00

Directory Assistance Call Completion

\$0.50

(Youngstown)

Local, per request

NOC

Directory Assistance Call Completion

NOC

14.7.7 LOCAL OPERATOR SERVICE

(Cleveland)

Operator Station to Station

\$1.25

Person-to-Person

\$3.00

3rd Number Billed

\$1.50

Collect Calls

\$1.50

All other Operator Service

\$1.50

(Youngstown)

Operator Station to Station

NOC

Person-to-Person

NOC

3rd Number Billed

NOC

Collect Calls

NOC

All other Operator Service

NOC

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Section 14 - PRICE LIST (Cont'd)

14.7 SUPPLEMENTAL SERVICES (Cont'd)

[D]

14.7.8 BLOCKING SERVICE

Nonrecurring Charges

900 and 700 Blocking

- Residential NOC
- Business (up to 200 lines) ICB

900, 971, 974, and 700 Blocking

- Residential NOC
- Business (up to 200 lines) ICB

The nonrecurring charge for initial request of one and two-line business customers is waived for 90 days from the customer's service establishment date.

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Section 14 - PRICE LIST (Cont'd)

[D]

14.7 SUPPLEMENTAL SERVICES (Cont'd)

14.7.8 BLOCKING SERVICE (Cont'd)

Monthly ChargesThird Number Billed and
Collect Call Restriction

- Residential	NOC
- Business (up to 200 lines)	ICB

Toll Restriction

- Residential	NOC
- Business (up to 200 lines)	ICB

Toll Restriction Plus

- Residential	NOC
- Business (up to 200 lines)	\$ICB

Direct Inward Dialing Blocking
(Third Party and Collect Call)

- Initial Activation	NOC
- Subsequent Activation (per line)	NOC

Pricing for Blocking Service for a business customer with more than 200 lines will be based on the costs incurred by Company to provide the service.

Connection charges apply as specified in this tariff.

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Section 14 - PRICE LIST (Cont'd)

14.7 SUPPLEMENTAL SERVICES (Cont'd)

[D]

14.7.9 CUSTOMIZED NUMBER SERVICE

Set-up Charges

Residential Customer

NOC

Business Customer

ICB

14.7.10 REMOTE CALL FORWARDING SERVICE

Sprint Service Areas (Cleveland)

	Recurring	Nonrecurring	
	Monthly	First	Additional
Terminating	\$19.45	\$30.00	\$30.00
Terminating Paths	\$19.45	\$30.00	\$30.00
Originating	\$19.45	\$30.00	\$30.00
Originating Paths	\$19.45	\$30.00	\$30.00

Sprint Service Areas (Youngstown)

	Recurring	Nonrecurring	
	Monthly	First	Additional
Terminating	NOC	NOC	NOC
Terminating Paths	NOC	NOC	NOC
Originating	NOC	NOC	NOC
Originating Paths	NOC	NOC	NOC

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14.7 SUPPLEMENTAL SERVICES (Cont'd)

Sprint Service Areas (Cleveland)*

14.7.11 Reserved for Future Use

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14.7 SUPPLEMENTAL SERVICES (Cont'd)
Sprint Service Areas (Cleveland)*
14.7.11

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14.7 SUPPLEMENTAL SERVICES (Cont'd)
Sprint Service Areas (Cleveland)***
14.7.11

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14.7 SUPPLEMENTAL SERVICES (Cont'd)
Sprint Service Areas (Cleveland)*
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14.7 SUPPLEMENTAL SERVICES (Cont'd)
Sprint Service Areas (Cleveland)**
14.7.12

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Section 14 - PRICE LIST (Cont'd)

14.9 BUSINESS NETWORK SWITCHED SERVICES

14.9.1 Basic Business Line Service
Sprint Service Areas (Cleveland)

	<u>Monthly</u>	<u>Non-Recurring First</u>	<u>Additional</u>
<u>3 Access Lines or Less</u>			
Flat Rate Basic Business Line Service	\$43.45	\$25.00	\$20.00
Measured Rate Basic Business Line Service	\$28.90	\$62.85	\$62.85

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Sprint Service Areas (Youngstown)

Measured Rate Basic Business Line Service	NOC	NOC	NOC
Flat Rate Basic Business Line Service	NOC	NOC	NOC

Remote Call Forwarding

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Sprint Service Areas (Cleveland)

	<u>Recurring</u>	<u>Nonrecurring</u>	
	<u>Monthly</u>	<u>First</u>	<u>Additional</u>
Terminating	\$19.45	\$30.00	\$30.00
Terminating Paths	\$19.45	\$30.00	\$30.00
Originating	\$19.45	\$30.00	\$30.00
Originating Paths	\$19.45	\$30.00	\$30.00

Sprint Service Areas (Youngstown)

	<u>Recurring</u>	<u>Nonrecurring</u>	
	<u>Monthly</u>	<u>First</u>	<u>Additional</u>
Terminating	NOC	NOC	NOC
Terminating Paths	NOC	NOC	NOC
Originating	NOC	NOC	NOC
Originating Paths	NOC	NOC	NOC

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Section 14 - PRICE LIST (Cont'd)

14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

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14.9.1 Basic Business Line Service (Cont'd)

Custom Calling Features:

Sprint Service Areas (Cleveland)

	Recurring	Nonrecurring	
	Monthly	First	Additional
3-Way Calling	\$1.70	\$0.01	\$5.00
6-Way Calling	NOC	NOC	NOC
Call Forwarding Variable	\$1.70	\$0.01	\$5.00
Call Forwarding Busy Line	\$1.70	\$0.01	\$5.00
Call Forwarding Don't Answer	\$1.70	\$0.01	\$5.00
Call Forwarding Fixed	NOC	NOC	NOC
Remote Access to Call Forwarding Variable]	NOC	NOC	NOC
Call Waiting Terminating	\$3.70	\$0.01	\$5.00
Call Waiting Originating	\$3.70	\$0.01	\$5.00
Call Hold	NOC	NOC	NOC
Call Transfer	NOC	NOC	NOC
Hot Line	NOC	NOC	NOC
Speed Calling 8	3.70	0.01	5.00
Speed Calling 30	NOC	NOC	NOC
Distinctive Ringing	\$3.70	\$0.00	\$5.00

Sprint Service Areas (Youngstown)

	Recurring	Nonrecurring	
	Monthly	First	Additional
3-Way Calling	NOC	NOC	NOC
6-Way Calling	NOC	NOC	NOC
Call Forwarding Variable	NOC	NOC	NOC
Call Forwarding Busy Line	NOC	NOC	NOC
Call Forwarding Don't Answer	NOC	NOC	NOC
Call Forwarding Fixed	NOC	NOC	NOC
Remote Access to Call Forwarding Variable	NOC	NOC	NOC
Call Waiting Terminating	NOC	NOC	NOC
Call Waiting Originating	NOC	NOC	NOC
Call Hold	NOC	NOC	NOC
Call Transfer	NOC	NOC	NOC
Hot Line	NOC	NOC	NOC
Speed Calling 8	NOC	NOC	NOC
Speed Calling 30	NOC	NOC	NOC
Distinctive Ringing	NOC	NOC	NOC

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Section 14 - PRICE LIST (Cont'd)

14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.1 Basic Business Line Service (Cont'd)

Optional Calling Features: (Cont'd)

Hunt Group Charge:

Sprint Service Areas (Cleveland)

	Recurring	Nonrecurring	
	Monthly	First	Additional
Sequential Hunting	\$0.01	\$0.01	\$0.01
Circular Hunting	\$0.01	\$0.01	\$0.01
Uniform Hunting	NOC	NOC	NOC
Queuing with Announcement (Per Queue Slot)	NOC	NOC	NOC

Sprint Service Areas (Youngstown)

Sequential Hunting	NOC	NOC	NOC
Circular Hunting	NOC	NOC	NOC
Uniform Hunting	NOC	NOC	NOC
Queuing with Announcement (Per Queue Slot)	NOC	NOC	NOC

Hunting Line Charge:

Sprint Service Areas (Cleveland)

Sequential Hunting	\$0.01	\$0.01	\$0.01
Circular Hunting	\$0.01	\$0.01	\$0.01
Uniform Hunting	NOC	NOC	NOC

Sprint Service Areas (Youngstown)

Sequential Hunting	NOC	NOC	NOC
Circular Hunting	NOC	NOC	NOC
Uniform Hunting	NOC	NOC	NOC

Advanced Features Line Charge:

Sprint Service Areas (Cleveland)

Voice Messaging	Monthly	First	Additional
Basic Voice Mail Package	\$7.50	\$19.95	\$19.95
Enhanced Voice Mail Package	\$12.50	\$19.95	\$19.95
Submailbox Option	\$3.00	\$0.00	\$0.00
Pager Notification Option	\$2.00	\$0.00	\$0.00
Fax Mail Option	\$2.00	\$0.00	\$0.00
Auto Attendant per Menu (1-5)	\$10.00	\$100.00	\$100.00
Auto Attendant per Menu (6-12)	\$10.00	\$200.00	\$200.00
Auto Attendant per Menu (13-25)	\$10.00	\$300.00	\$300.00
6-Way Conferencing (per line)	NOC	NOC	NOC

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[D]

[D]

Section 14 - PRICE LIST (Cont'd)

14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.1 Basic Business Line Service (Cont'd)

Optional Calling Features: (Cont'd)

Monthly Recurring Charges: (Cont'd)

Sprint Service Areas (Cleveland)

Advanced Custom Calling Features Line Charge:

	<u>Monthly</u>
Caller ID Name and Number	\$10.00
Automatic Callback	\$4.00
Automatic Recall	\$4.00
Selective Distinctive Alert	\$4.00
Selective Call Forwarding	\$4.00
Selective Call Acceptance	\$4.00
Caller ID Number Only	\$7.50
Caller ID Name Only	\$8.00
Call Trace	\$4.00
Selective Call Rejection	\$4.00
Computer Access Restriction	\$10.00
Anonymous Call Rejection	\$3.00
Callback Features Pkg.	\$10.00
Selective Call Features Pkg.	\$13.00

<u>Nonrecurring</u>	
<u>First</u>	<u>Additional</u>
\$500.00	\$500.00

Bulk Calling Line ID (Youngstown)	\$500.00
Caller ID Name and Number	NOC
Automatic Callback	NOC
Automatic Recall	NOC
Selective Distinctive Alert	NOC
Selective Call Forwarding	NOC
Selective Call Acceptance	NOC
Caller ID Number Only	NOC
Caller ID Name Only	NOC
Call Trace	NOC
Selective Call Rejection	NOC
Computer Access Restriction	NOC
Anonymous Call Rejection	NOC
Callback Features Pkg.	NOC
Selective Call Features Pkg.	NOC
Bulk Calling Line ID	NOC

14.9.2 Public Access Line Services:	Recurring Charges	Non-Recurring	
	Monthly	First	Additional
Sprint Service Areas (Cleveland)			
Public Access Line	\$43.45	\$25.00	\$20.00
Sprint Service Areas (Youngstown)			
Public Access Line	NOC	NOC	NOC

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14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

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14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

[D]

14.9.3

[D]

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14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.3

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14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.3

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14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

[D]

14.9.3

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14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

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14.9.4

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14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

14.9.4

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14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

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14.9.4

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14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)
14.9.4

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14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

Sprint Service Areas (Cleveland)*

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14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

Sprint Service Areas (Cleveland)*

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14.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)
14.9.4

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14.12
Sprint Service Areas

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14.12
Sprint Service Areas

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Section 14 - PRICE LIST (Cont'd)

14.12
Sprint Service Areas

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14.12

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Section 14 - PRICE LIST (Cont'd)

Sprint Service Areas (Cleveland, Youngstown)

14.13 MISCELLANEOUS CHARGES

14.13.1 Return Check Charge

The Company will assess a \$10.00 return check charge for each check returned by a bank.

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Summary: Tariff Corrections to Application to Detariff electronically filed by Karen M Hyde on behalf of TelCove Operations, LLC