

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, January 20, 2009 10:13 AM
To: Docketing
Subject: Duke Energy

D8-709-EL-AIR
D8-710-EL-ATA
D8-711-EL-AAM

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 1/20/2009

Re: Steven Koetting
4116 Superior Ave

Cincinnati, OH 45236

Docketing Case No.: 08-709-EL-AIR

Notes: From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"
Subject: 42294
Sent: 1/15/2009 11:01:54 AM
Message:
WEB ID: 42294 AT:01-15-2009 at 11:01 AM
TYPE: complaint
NAME: Mr. Steven Koetting
CONTACT SENDER ? Yes
MAILING ADDRESS:
4116 Superior AVE
Cincinnati , Ohio 45236
USA
PHONE INFORMATION:
Home: 513-794-0077
Alternative: 513-624-2424
Fax: (no fax number provided?)
E-MAIL: skoetting@fuse.net
INDUSTRY:Electric
ACCOUNT INFORMATION:
Company: Duke Energy
(no account name provided?)
(no service address provided?)
(no service phone number provided?)
(no account number provided?)
COMPLAINT DESCRIPTION:

RECEIVED - DOCKETING DIV
2009 JAN 20 PM 3:42
PUCO

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician AW Date Processed 1/21/09

I strongly oppose DUKE Energy requesting customers being billed for transmission line damage during the September 2008 windstorm. Approval should not be granted to charge customers for repairs to transmission lines.

Please docket the attached in the case number above.

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, January 20, 2009 10:16 AM
To: Docketing
Subject: Duke Energy

08-709-EL-AIR
08-710-EL-ATA
08-711-EL-AAM

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 1/20/2009

Re: Michelle Iori

Docketing Case No.: 08-709-EL-AIR

Notes: From: "webmaster@puc.state.oh.us"

To: "ContactThePUCO@puc.state.oh.us"

Subject: 42296

Sent: 1/15/2009 11:02:39 AM

Message:

WEB ID: 42296 AT:01-15-2009 at 11:02 AM

TYPE: complaint

NAME: Ms. michelle iori

CONTACT SENDER ? No

MAILING ADDRESS:

(NO CITY?) , (NO STATE??) (NO ZIP??)

(NO COUNTRY??)

PHONE INFORMATION:

Home: (no home phone provided?)

Alternative: (no alternative phone provided?)

Fax: (no fax number provided?)

E-MAIL: (no e-mail address provided)

INDUSTRY:Gas

ACCOUNT INFORMATION:

Company: duke energy

Name on account: Lonny Allison & Michelle Iori

Service address: 4232 applegate ave

Service phone: 5133193889

(no account number provided?)

COMPLAINT DESCRIPTION:

I think it is ridiculous that the customers will have to pay for the windstorm we had in Sept 2008. I was out for 7 days. I lost all of my refrigerated food & could not even stay in my own house. I thought that is the whole reason for the gas & electric company, they fix what is broken & we should not have to pay for it. We are already being over charged, each month, for the service. I feel like the customers are being punished for something that was out of our control.

Please docket the attached in the case number above.

1/20/2009

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, January 20, 2009 10:17 AM
To: Docketing
Subject: Duke Energy

08-709-EL-AIR
08-710-EL-AIR
08-711-EL-AAM

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 1/20/2009

Re: Ken Jones

po box 960 mail drop 309c
Cincinnati, OH 45201

Docketing Case No.: 08-709-EL-AIR

Notes: From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"
Subject: 42295
Sent: 1/15/2009 11:02:09 AM
Message:
WEB ID: 42295 AT:01-15-2009 at 11:02 AM
TYPE: complaint
NAME: Mr. ken jones
CONTACT SENDER ? Yes
MAILING ADDRESS:
265 water ridge ct.
maineville , Ohio 45039
USA
PHONE INFORMATION:
Home: 513-494-1158
Alternative: 513-673-1115
Fax: (no fax number provided?)
E-MAIL: kejoness1224@yahoo.com
INDUSTRY:Electric
ACCOUNT INFORMATION:
Company: duke energy
Name on account: ken jones
Service address: po box 960 mail drop 309c cincinnati ohio 45201
Service phone: 513-421-9500
Account Number: 7250-3517-02-8
COMPLAINT DESCRIPTION:

the wind damage that duke has encountered is the same wind damage i have encountered, no one is paying for my damage so why should i pay for duke's damage. this was an act of nature not something i did.

Please docket the attached in the case number above.

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, January 20, 2009 10:37 AM
To: Docketing
Subject: Docketing
Attachments: KMCG0115092Y 3873730.pdf

08-709-EL-AIR
08-710-EL-ATA
08-711-EL-AAM

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 1/20/2009

Re: Kimberly Mcgraw
5509 Timber

Milford, OH 45150

Docketing Case No.:

08-709-EL-AIR
08-710-EL-ATA
08-711-EL-AAM

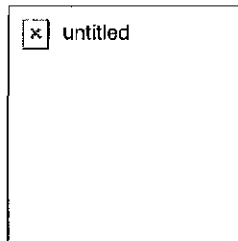
Notes:

Please docket the attached in the case number above.

From: McNaughton, Jeff
Sent: Thursday, January 15, 2009 1:26 PM
To: Schilling, Matt; Zeigler, Sara
Subject: FW:

Sincerely,
Jeff McNaughton
PUCO, Webmaster
614.466.8070

From: Governor Reply [mailto:Governor.Reply@governor.ohio.gov]
Posted At: Thursday, January 15, 2009 11:52 AM
Posted To: WebMasterInbox
Conversation:
Subject:



**TED STRICKLAND
GOVERNOR**

77 South High Street, 30th Floor
Columbus, Ohio 43215-6108
(614) 644-4357 Constituent Hotline
(614) 466-9354 fax
[Contact the Governor, click here.](#)

Responses to this email are not monitored.
Should you need additional assistance, please call the Constituent Hotline or visit the Governor's website to submit another inquiry.

This email and all responses to it may constitute a public record and thus may be made available to anyone who requests it.

From: Kimberly McGraw [mailto:kmcgraw77@gmail.com]
Sent: Thursday, January 15, 2009 10:50 AM
To: Strickland, Governor
Cc: Governor Reply
Subject: Governor Site Issues

Name: Kimberly McGraw
Email: kmcgraw77@gmail.com
Address: 5509 Timber Court
City, State ZIP: Milford Ohio, 45150
Phone: 513-248-0422

Comments:

Mr. Strickland, Im writing in hopes that you can shed some light on what's going on with

the new Duke rider fee that customers are going to have to pay. It's as if the consumers are getting screwed everywhere possible. Was there or was there a natural disaster declared, and did Duke receive money from the Gov.? Please help with this matter.

Sincerely, Kimberly McGraw

Response: Yes

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, January 20, 2009 10:39 AM
To: Docketing
Subject: Docketing
Attachments: JSHA011509R2 3873721.pdf

08-709-EL-AIR
08-710-EL-ATA
08-711-EL-AAM

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 1/20/2009

Re: Jkelly Shannon
6000 High St

Cincinnati, OH 45227

Docketing Case No.:

08-709-EL-AIR
08-710-EL-ATA
08-711-EL-AAM

Notes:

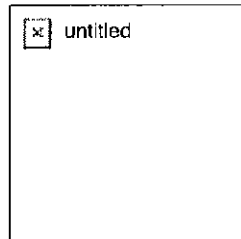
Please docket the attached in the case number above.

1/20/2009

From: McNaughton, Jeff
Sent: Thursday, January 15, 2009 1:27 PM
To: Schilling, Matt; Zeigler, Sara
Subject: FW:

Sincerely,
Jeff McNaughton
PUCO, Webmaster
614.466.8070

From: Governor Reply [mailto:Governor.Reply@governor.ohio.gov]
Posted At: Thursday, January 15, 2009 11:53 AM
Posted To: WebMasterInbox
Conversation:
Subjct:



**TED STRICKLAND
GOVERNOR**

77 South High Street, 30th Floor
Columbus, Ohio 43215-6108
(614) 644-4357 Constituent Hotline
(614) 466-9354 fax
[Contact the Governor, click here.](#)

Responses to this email are not monitored.

Should you need additional assistance, please call the Constituent Hotline or visit the Governor's website to submit another inquiry.

This email and all responses to it may constitute a public record and thus may be made available to anyone who requests it.

From: Kelly Shannon [mailto:kshannon1@cinci.rr.com]
Sent: Thursday, January 15, 2009 11:02 AM
To: Strickland, Governor
Cc: Governor Reply
Subjct: Governor Site Issues

Name: Kelly Shannon
Email: kshannon1@cinci.rr.com
Address: 6000 High Street
City, State ZIP: Cincinnati Ohio, 45227
Phone: 513-233-7292

Comments:

Dear Gov. Strickland: I am writing because I read this morning about Duke Energy here

in Cincinnati is going to bill us, the customers, for the \$31 million they needed to restore our services during the freak windstorm in September. I am a medical transcriptionist who works out of my house, I lost six days worth of work. Can I bill Duke for that? Or for the lost food, gas, ice, fast food, etc. that we needed during the outage? I think is this absolutely ridiculous and do not feel that we should pay for this, with interest. Isn't there something that you can do to help us hardworking people who are paying too much as it is, especially during our economic crisis right now?

Response: Yes

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, January 20, 2009 10:40 AM
To: Docketing
Subject: Docketing
Attachments: MCLA011609M6 3873713.pdf

08-709-EL-AIR
08-710-EL-ATA
08-711-EL-AAM

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 1/20/2009

Re: Matthew Clark
6598 Knottypine Dr

Cincinnati, OH 45230

Docketing Case No.:

08-709-EL-AIR
08-710-EL-ATA
08-711-EL-AAM

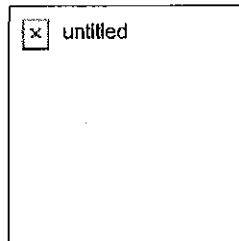
Notes:

Please docket the attached in the case number above.

From: McNaughton, Jeff
Sent: Friday, January 16, 2009 7:47 AM
To: Schilling, Matt; Zeigler, Sara
Subject: FW:

Sincerely,
Jeff McNaughton
PUCO, Webmaster
614.466.8070

From: Governor Reply [mailto:Governor.Reply@governor.ohio.gov]
Poste□**At:** Thursday, January 15, 2009 3:38 PM
Poste□**To:** WebMasterInbox
Conversation:
Subject:



**TED STRICKLAND
GOVERNOR**

77 South High Street, 30th Floor
Columbus, Ohio 43215-6108
(614) 644-4357 Constituent Hotline
(614) 466-9354 fax
[Contact the Governor, click here.](#)

Responses to this email are not monitored.

Should you need additional assistance, please call the Constituent Hotline or visit the Governor's website to submit another inquiry.

This email and all responses to it may constitute a public record and thus may be made available to anyone who requests it.

From: Matthew Clark [mailto:videogolf@hotmail.com]
Sent: Thursday, January 15, 2009 11:17 AM
To: Strickland, Governor
Cc: Governor Reply
Subject: Governor Site Issues

Name: Matthew Clark
Email: videogolf@hotmail.com
Address: 6598 Knottypine Drive
City, State ZIP: Cincinnati Ohio, 45230
Phone: 513-378-7678

Comments:

In a complaint to PUCO: So PUCO has allowed Duke to pass the cost of windstorm

repair to their Cincy customers. With EVERYTHING except for refined automobile fuel - and my guess is that it won't stay reasonable for long when there's a buck to be had - costing more and more seemingly every year, we get this too? How about what the cost was to throw out a whole fridge & freezer's worth of food? I had to have a tree taken down as result of the storm, too. Guess how much that cost? I'll give you a hint: start at \$1,000 & work your way up. In the city of Cincinnati, we've got four "new" tax levies & renewals that will amp up our property taxes this year. We're (the little people) going to get HAMMERED in the next few years in water service bills so MSD can replace their aged infrastructure, a necessity ORDERED by federal courts in a consent decree. Despite the "correction" in the real estate market, my property values jumped - no LEAPED - NEARLY \$10,000 in 2009. Time Warner Cable just increased their rates without warning. I am still paying for a college education completed 10 years ago. Haven't been late on or missed a payment yet. 10 years. Our government is handing out cash to banks & automakers without oversight...not that it would do much good helping individuals, anyway, right PUCO? Where does it end? I am a public employee & my fiancé is a high school teacher. She has a Masters degree & I am a college graduate. We have a modest home, two car payments & until recently, we were confident we could struggle to manage our financial obligations, at the cost of saving any money for down the road. We don't have a home telephone, as it is just ANOTHER expense we cannot afford. I don't generally get too worked up about "stuff," but then again, we have made sound financial decisions and (we thought) we lived within our means, and have NO luxuries. My pocket is only so big. How about telling Duke that, "It's the cost of business," or perhaps, "How's your insurance?" I'd tell them myself, but I'm being crushed under so much financial burden that I can't expand my lungs to shout. I am not looking for sympathy, an explanation or strategies to help me manage. Just WAKE UP!

Response: Yes

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, January 20, 2009 10:58 AM
To: Docketing
Subject: Duke Energy

08-709-EL-AIR
08-710-EL-ATA
08-711-EL-AAM

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 1/20/2009

Re: Clarence Edmonds
4646 Kirby Ave

Cincinnati, OH 45223

Docketing Case No.: 08-709-EL-AIR

Notes: COMPLAINT DESCRIPTION:

My grandfather is 93 yrs old living off social security. During the windstorm of 08 he was out of power for a whole week. He had to replace all the food and there was NOT a decrease in his bill the next month. How is this possible? Now Duke is going to up the price to pay for their losses. What about his losses? He can barely afford energy costs as they are now. This is a shame. Duke is using power to exploit their customers.

Please docket the attached in the case number above.

1/20/2009

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, January 20, 2009 11:00 AM
To: Docketing
Subject: Duke Energy

08-709-EL-AIR
08-710-EL-ATA
08-711-EL-AAM

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 1/20/2009

Re: Pamela Wilson
4 Remington Ct

, OH 45011

Docketing Case No.: 08-709-EL-AIR

Notes: QUESTION DESCRIPTION:

I'd like to know how this is going to be billed/increased...is it the same amount across the board for everyone or will it be by who required the most service?

Please docket the attached in the case number above.

1/20/2009

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, January 20, 2009 11:16 AM
To: Docketing
Subject: Duke Energy

08-709-EL-AIR
08-710-EL-ATA
08-711-EL-AAM

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 1/20/2009

Re: Alan Frost
4344 Beechmont

Cincinnati, OH 45244

Docketing Case No.: 08-709-EL-AIR

Notes: COMPLAINT DESCRIPTION:

RATES ARE ALREADY PUSHED UP, AND DUKE IS WANTING TO GO HIGHER. WHY SHOULD WE PAY FOR THIS? OUR STREET DID NOT HAVE DOWNED TREES THAT HAD TO BE CUT UP. IT WAS A MATTER OF A "GRID" THAT WAS OUT AND NOT SOMETHING WE COULD FIX.

Please docket the attached in the case number above.

1/20/2009

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, January 20, 2009 11:36 AM
To: Docketing
Subject: Docketing

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 1/20/2009

Re: Lorraine Clemons
234 Lyness 151

Harrison, OH 45030

Docketing Case No.:08-709-EL-AIR, 08-710-EL-ATA, 08-711-EL-AAM

Notes:It is ridiculous that Duke Energy is holding us hostage for their costs. We do not have any alternative but to use their services, and we are already paying various surcharges, shipping charges, etc. Which most people cannot afford. My husband has been unable to keep a steady job since 2000, due to medical reasons, and I have been the only one working in our home. I can barely afford to keep my bills current and food on the table now. Why should I pay for their mistakes?
Thank you

Please docket the attached in the case number above.

1/20/2009

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, January 20, 2009 1:19 PM
To: Docketing
Subject: Duke Energy

08-709-EL-AIR
08-710-EL-ATA
08-711-EL-AAM

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 1/20/2009

Re: Thomas Bhir
1616 Otte

Cincinnati, OH 45223

Docketing Case No.: 08-709-EL-AIR

Notes: COMPLAINT DESCRIPTION:

I would like to register a complaint about allowing Duke Energy to bill the consumers for the September 2008 windstorm which caused major damage to us, the consumers. How dare you give the utility company permission to recover their loss for a natural disaster. The economy is going south, we as consumers are already being gouged by the exorbitant prices. It is NOT the consumers' fault that Duke lost money and I take exception to the PUCO giving Duke the OK to bill me for their loss. Please reverse this decision. Sincerely, Thomas O. Bhir

Please docket the attached in the case number above.

1/20/2009

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, January 20, 2009 1:15 PM
To: Docketing
Subject: Duke Energy

08-709-EL-AIR
08-710-EL-ATA
08-711-EL-AAM

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 1/20/2009

Re: Marco Campbell
3743 Woodford Rd
Apt 1
Cincinnati, OH 45213

Docketing Case No.: 08-709-EL-AIR

Notes: COMPLAINT DESCRIPTION:
THEY MAKING HARD FOR ME TO LIVE I AINT HAVE A POWER OUTAGE AT ALL WHY
SHOULD I HAVE TO PAY THESE HIGH BILLS

Please docket the attached in the case number above.

1/20/2009

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, January 20, 2009 1:13 PM
To: Docketing
Subject: Duke Energy

08-709-EL-AIR
08-710-EL-ATA
08-711-EL-AAM

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 1/20/2009

Re: Kim Liddell
9744 Cooper

Cincinnati, OH 45242

Docketing Case No.: 08-709-EL-AIR

Notes: COMPLAINT DESCRIPTION:

To whom it concerns:

I am writing in regards to Duke being able to collect from customers in regards to their "losses due to the windstorm". This is an absolute in justice. They provide a paid service to their customers. If a natural disaster affects their service it is their need to do what ever they can to restore that service. For example Kroger was not able to charge customers for all the food that they lost in their power outage. Or a restaurant isn't able to charge Duke for the 3 days or so that they were unable to open to run their business. Why should the customers of a company be forced to pay for something that also inconvenienced them. Can we invoice Duke for our household repairs (ie roof damage, car damage, landscape damage and food loss?) If Duke may charge us to fix their infrestructure I see no reason that I can not invoice them for similiar losses.

Drew Wenrich Drewwenrich@yahoo.com

Please docket the attached in the case number above.

1/20/2009

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, January 20, 2009 1:10 PM
To: Docketing
Subject: Duke Energy

08-709-EL-AIR
08-710-EL-ATA
08-711-EL-AAM

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 1/20/2009

Re: Tia Richter
1128 Elberon

Cincinnati, OH 45205

Docketing Case No.: 08-709-EL-AIR

Notes: COMPLAINT DESCRIPTION:

I am filing this complaint in regards to the fact that I, as a Duke Entry Customer, will be footing the bill for the September 14th windstorm. The costs of energy are already staggering and unaffordable. This is absolutely ridiculous that yet another expense is pawned off on the customer. Not a single customer is to blame for the windstorm damage, so why are we to pay the price for damages caused? It is absurd to think that regulators could allow for this to be paid, who's pockets are we lining now?

Please docket the attached in the case number above.

1/20/2009

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, January 20, 2009 1:09 PM
To: Docketing
Subject: Duke Energy

08-709-EL-AIR
08-710-EL-ATA
08-711-EL-AAM

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 1/20/2009

Re: J Frank Blue
4100 Harrison

, 00000

Docketing Case No.: 08-709-EL-AIR

Notes: COMPLAINT DESCRIPTION:

I just read about how Duke Energy is going to be billing me for their losses as a result of the Sept. windstorm. I think that is utterly ridiculous and an outright way of cheating hard working people out of their money. I should not be held responsible for the repairs to a system that my money already goes to maintain and It is your responsibility to make sure stays in working order. Every hard working person in the area has already paid quite a bit themselves on the windstorm and so I don;t see why Duke Energy should be any exception to the rule. If they did not have a monopoly on the power industry in Cincinnati I would be switching over such an outrageous claim. To say the least, I am very upset and feel as though I am getting screwed just so a company can cover its losses over an event that as good business minded people should have prepared for. I will not pay for their incompetence.

Please docket the attached in the case number above.

1/20/2009

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, January 20, 2009 1:06 PM
To: Docketing
Subject: Duke Energy

DP-709-EL-AIR
DP-710-EL-ATA
DP-711-EL-AAM

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 1/20/2009

Re: Morgan Mckinney
12017 Westerly

Cincinnati, OH 45231

Docketing Case No.: 08-709-EL-AIR

Notes: COMPLAINT DESCRIPTION:

I can not belive you are allowing Duke to collect from us, the costs they lost for the power outage in September. I mean come on, it was not our fault. We did not get credited for the time with out power- they just jacked up rates so we could not tell a difference in our bill. We did not get reimbursed for the all the food we lost in our fridges and freezers. We did not got paid for the time we had to miss from work because our employers had no power. We did not got paid for the labor of having to clean up fallen trees. We did not get reimbursed for the ice we had to find to keep what food we had left cold to feed our families. Duke Energy is screwing everyone and its getting out of control. Our bills just keep going higher and higher, no matter what you do as the consumer to keep costs down, when is this ever going to be controlled? We are in a god damn recession and yet they continue to bleed us dry..

Please docket the attached in the case number above.

1/20/2009

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, January 20, 2009 1:02 PM
To: Docketing
Subject: Duke Energy

08-710-EL-ATA
08-709-EL-AIR
08-711-EL-AAM

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 1/20/2009

Re: Katie McGeorge
137 Catherine Ct

, 00000

Docketing Case No.: 08-709-EL-AIR

Notes: COMPLAINT DESCRIPTION:

I am writing in to complain against "Ohio Utility regulators have now approved Duke's request to collect the money with interest over time from its customers. Duke will be allowed to create a bill rider to recover the costs over a three year period." I believe this is not a cost that should be paid by the consumers. I personally did not lose any power so Duke collected money from me the entire time. The power outage cost many people lots of dollars. We, the people, were expected to figure out how deal with lost wages, increased gas prices and spoiled food on our own. Duke needs to reach out somewhere else to find their money. I really, really wish I had alternative options for gas and electric. This makes me lose all faith in Duke as a company and brand for Cincinnati.

Please docket the attached in the case number above.

1/20/2009

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, January 20, 2009 1:00 PM
To: Docketing
Subject: Duke Energy

08-709-EL-AIR
08-710-EL-ATA
08-711-EL-AAM

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 1/20/2009

Re: Angela Feldcamp
3547 S Heartwood Rd

Amelia, OH 45102

Docketing Case No.: 08-709-EL-AIR

Notes: COMPLAINT DESCRIPTION:

It is hard enough in this economy for people to pay their bills with the gas prices where they are. People are struggling and you want us to pay for something that was a natural distaster. Why should I pay for that? Do you not have insurance? Does Duke Energy not get enough money from us that now you are going to raise our bills more. You have us because we have to have eletric and heat in order to live so there is nothing we can do but file a complaint. This is not right and you are taking advantage of the american people. If I can't pay my bill should I pass the buck onto my neighbors? NO

Please docket the attached in the case number above.

1/20/2009

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, January 20, 2009 12:57 PM
To: Docketing
Subject: Duke Energy

DA-709-EL-AIR
DA-710-EL-ATA
DA-711-EL-AAM

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 1/20/2009

Re: Gene Masinovsky

, 00000

Docketing Case No.: 08-709-EL-AIR

Notes: COMPLAINT DESCRIPTION:

You are allowing DUKE to to create a bill rider to recover the costs of the wind damage over a three year period with interest?!

This was an act of G-d and Duke should have insurance to cover such expenses. The cost of this should not be passed on to the consumers.

If this goes forward I will be organizing a petition and contacting my state representative.

Thank you.

Please docket the attached in the case number above.

1/20/2009

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, January 20, 2009 12:53 PM
To: Docketing
Subject: Duke Energy

08-709-EL-AIR
08-710-EL-ATA
08-711-EL-AAM

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 1/20/2009

Re: Jessica Zimmerman

, 00000

Docketing Case No.: 08-709-EL-AIR

Notes: COMPLAINT DESCRIPTION:

I am highly outraged that Duke Energy expects its customers to pay the price for the power outage that occurred last September. Please reconsider your decision to allow Duke Energy to pass the fiscal responsibility for this natural disaster onto the same people that suffered through it.

Please docket the attached in the case number above.

1/20/2009

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, January 20, 2009 12:51 PM
To: Docketing
Subject: Duke Energy

08-709-EL-AIR
08-710-EL-ATA
08-711-EL-AAM

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 1/20/2009

Re: Tim Sheff
2867 Harrison

Cincinnati, OH 45211

Docketing Case No.:

Notes: COMPLAINT DESCRIPTION:

I read where as a customer of Duke, I am going to be charged for damages that occurred during a wind storm here in Cincinnati last year. Is this a joke??? We already pay enough ridiculous fees and taxes and now during this economic meltdown we are going to be charged for natural disasters??? Does this mean that I can bill Duke for lost income on days that my business was unable to operate??? That seems fair to me. Thank you, Tim Sheff

Please docket the attached in the case number above.

1/20/2009

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, January 20, 2009 12:48 PM
To: Docketing
Subject: Duke Energy

08-709-EL-AIR
08-710-EL-ATA
08-711-EL-AAM

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 1/20/2009

Re: Chad Daniels
6343 Hickorybark Dr

Loveland, OH 45140

Docketing Case No.: 08-709-EL-AIR

Notes: COMPLAINT DESCRIPTION:

I find is absurd Duke energy allowed to recover the full cost of the windstorm WITH INTEREST. The company had a very poor response to the storm and though it may have been an "act of god" they were way behind on routine mainatence (ie. tree trimming) would would have prevented much of the damage.

Please docket the attached in the case number above.

1/20/2009