

OHIOTELNET.COM

LOCAL EXCHANGE SERVICES
P.U.C.O. NO. 1

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES
APPLYING TO LOCAL EXCHANGE AND MESSAGE TOLL SERVICE
WITHIN THE STATE OF OHIO IN THE COUNTIES OF

Licking
Muskingum
Perry

ISSUED: 30 April 2008

EFFECTIVE: 1 May 2008

Issued under authority of the Public Utilities Commission of Ohio,
Dated May 1, 2008, in Case No. 07-1093-TP-TRF

Tom Cotton, President,
OHIOTELNET.COM
25 W. Main St., Newark, Ohio

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CHECK SHEET

Page 1 - 57 inclusive of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

<u>Page</u>	<u>Revision</u>	<u>Date</u>
1	1 st Revised	May 1, 2008
2	1 st Revised	May 1, 2008
3	Original	April 15, 2000
4	1 st Revised	May 1, 2008
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EXPLANATION OF SYMBOLS, REFERENCE MARKS, AND ABBREVIATIONS OF TECHNICAL TERMS USED IN THIS TARIFF.

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The following symbols shall be used in this tariff for the purpose indicated below:

- C - To signify changed regulation.
- D - To signify decreased rate.
- I - To signify increased rate.
- T - Textual Change.
- N - New rate or regulation.

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APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate communications services by OHIOTELNET.COM, to Customers within the local exchange service area defined herein. This tariff is effective only where an approved interconnection agreement exists with the incumbent LEC currently serving such area.

Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Administrative Code 4901:1-5)(MTSS). These safeguards can be found in the Appendix to Ohio Administrative Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

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1. Definitions

Certain terms used generally throughout this tariff are defined below.

Account Codes: Allows a User to allocate local calls to a digital, non-verified account code.

Advance Payment: A payment that may be required by the company as a means of being compensated for an extraordinary expense, including, but not limited to, special construction costs associated with a particular service installation. (T)

(T)

Authorized User: A person, firm, corporation or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

Call Forward Busy: Automatically routes incoming calls to a designated answering point when the called line is busy.

Call Forward No Answer: Automatically routes incoming calls to a designated answering point when the called line does not answer within a pre-specified number of rings.

Call Forward Variable: Automatically routes incoming calls to a designated answering point, regardless of whether the user's Station is idle or busy.

Call Transfer/Consultation/Conference: Provides the capability to transfer or add a third party, using the same line.

Call Waiting: Provides the User with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

Call Waiting Cancel: Allows a User to cancel the Call Waiting feature on a per call basis by dialing a specific two digit code.

Calling Number Delivery: Identifies the 10-digit number of the calling party.

Calling Number Delivery Blocking: Blocks the delivery of the number to the called party on a per call or per line basis.

Class of Service: Class of Service distinguishes between the primary character or nature of use of the service as well as the location to which service is provided, i.e., residential or business. (T)

(T)

Company: OHIOTELNET.COM, Inc., an Ohio corporation, which is the issuer of this tariff.

Commission: The Public Utilities Commission of Ohio.

Conference/Six-Way: The User can sequentially call up to five other people and add them together to make up a six-way call.

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1. Definitions (Cont'd)

Customer: The person, firm, corporation or other entity which orders service and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

Customer Group Dialing Plan: A dialing scheme shared by the members of a Customer group, such as 4 digit internal dialing.

Dial Pulse (DP): The pulse type employed by rotary dial Station sets.

Direct Inward Dialing (DID): A service attribute that routes incoming calls directly to Stations, by-passing a central answering point.

Do Not Disturb: Allows the User to prevent incoming calls from ringing its line by diverting them to a tone or a recorded announcement that informs the caller that the User is not accepting calls at this time.

Dual Tone Multi-Frequency ("DTMF"): The pulse type employed by tone dial Station sets.

Hunting: Routes a call to an idle Station line. With Serial Hunting, calls to a member of a hunt group will search from that point to the end of the group and stop.

Individual Case Basis: A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

Joint User: A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

LATA: A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

Least Idle Trunk Selection (LIDL): LIDL trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the shortest period of time.

Local Calling: A completed call or telephonic communication between a calling Station and any other station within the local service area of the calling Station.

Local Exchange Carrier: Any individual, partnership, association, joint-stock company, trust governmental entity or corporation engaged in the provision of local exchange telephone service.

Mbps: Megabits, or million of Bits, per second.

Message Waiting: This feature provides an indication to a Station User that a message is waiting. Indications may be visual (lamp) or audible (stuttered dialtone).

Most Idle Trunk Selection (MIDL): MIDL Trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the longest period of time.

Multiple Appearance Directory Numbers: A directory number that is assigned more than once to one or more Proprietary Business Sets.

Multi-Frequency ("MF"): An inter-machine pulse-type used for signaling between telephone switches or between telephone switches and PBX/key systems.

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1. Definitions (Cont'd)

Non-Recurring Charges: The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

Off-Hook: The term "off-hook" denotes the active condition of a telephone exchange service line.

On-Hook: The term "on-hook" denotes the idle condition of a telephone exchange service line.

Originating Off-Net: A call terminating on and placed via non-company owned or leased facilities.

Originating On-Net: A call terminating on and placed via company owned or company leased facilities.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Presubscription: Presubscription is an arrangement whereby an end user may select and designate to the Telephone Company an interexchange carrier (IXC) to access, without an access code, for toll calls. This IXC is referred to as the end user's predesignated IXC.

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date.

Service Order: A request for local exchange service by the Customer in a format specified by the Company. Service Orders shall contain or reference the name and address of the Customer, a specific description of the services ordered, the rate to be charged, the duration of the services, and the terms and conditions in this tariff. The customer may initiate a Service Order by telephone, e-mail or other electronic means, or in writing, however, the Company reserves the right to require that Service Orders be executed by the Customer prior to initiating service.

Services: The Company's telecommunications services offered on the Company's network.

Speed Call: Provides a User with the option to call selected directory numbers by dialing a one or two-digit code.

Station: Telephone equipment from or to which calls are placed.

Trunk: A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

User: A Customer or any other person authorized by the Customer to use service provided under this tariff.

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2. Regulations

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service in connection with one-way and/or two-way information transmission between points within the State of Ohio under the terms of this tariff.

Customers may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

2.1.2 Shortage of Equipment or Facilities

2.1.2.1 The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.

2.1.2.2 The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the facilities the Company may obtain from other carriers, from time to time, to furnish service as required at the sole discretion of the Company.

2.1.3 Terms and Conditions

2.1.3.1 Except as otherwise provided herein, service is provided and billed on the basis of a minimum period of at least one month, and shall continue to be provided until canceled by the Customer. Unless otherwise specified herein, for the purpose of computing charges in this tariff, a month is considered to have 30 days. All calculations of dates set forth in this tariff shall be based on calendar days, unless otherwise specified herein.

2.1.3.2 Customers may be required to enter into written Service Orders which shall contain or reference the name of the Customer, a specific description of the service ordered, the rate to be charged, the duration of the services, and the terms and conditions in this tariff.

2.1.3.3 At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon 30 days written notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the Service Order and this tariff prior to termination. The rights and obligations that by their nature extend beyond the termination of the term of the Service Order shall survive such termination.

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2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.3 Terms and Conditions (Cont'd)

2.1.3.4 This tariff shall be interpreted and governed by the laws of the State of Ohio without regard of the State's choice of laws provision.

2.1.3.5 Another Telephone Company must not interfere with the right of any person or entity to obtain service directly from the Company.

2.1.3.6 The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business. Nothing in this provision shall be construed to be inconsistent with number portability requirements.

2.1.3.7 The Customer agrees to operate Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to equipment pursuant to section 2.1.3.8 below.

2.1.3.8 The Customer agrees to return to the Company all Company-provided equipment delivered to Customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision.

2.1.4 Liability of the Company

Because the Customer has exclusive control of its communications over the services furnished by the Company, and because interruptions and errors incident to these services are unavoidable, the services the Company furnishes are subject to the terms, conditions, and limitations specified in this tariff and to such particular terms, conditions, and limitations as set forth in the special regulations applicable to the particular services and facilities furnished under this tariff.

2.1.4.1 The liability of the Company for damages arising out of the furnishing of these services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts of commission or omission, shall be limited to the extension of allowances for interruption and any other remedies specified by the Commission pursuant to the Minimum Telephone Service Standards.

2.1.4.2 The Company shall not be liable or responsible for any special, consequential, exemplary, lost profits, or punitive damages, whether or not caused by the intentional acts or omissions or negligence of the Company's employees, agents or contractors as codified chapter 4901:1-5 of the Ohio Administrative Code (OAC).

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2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company

2.1.4.3 The Company shall not be liable for any failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.

2.1.4.4 The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer provided equipment or facilities.

2.1.4.5 The Company shall not be liable for the claims of vendors supplying equipment to Customers of the Company, which may be installed at premises of the Company, nor shall the Company be liable for the performance of said vendor or vendor's equipment.

2.1.4.6 The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any installation so provided.

2.1.4.7 The Company shall not be liable for any damages resulting from delays in meeting any service dates due to delays resulting from normal construction procedures. Such delays shall include, but not be limited to, delays in obtaining necessary regulatory approvals for construction, delays in obtaining right-of-way approvals and delays in actual construction work.

2.1.4.8 The Company shall not be liable for any damages whatsoever to property resulting from the installation, maintenance, repair or removal of equipment and associated wiring unless the damage is caused by the Company's willful misconduct or negligence.

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2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company

2.1.4.9 The Company shall not incur any liability, direct or indirect, to any person who dials or attempts to dial the digits "9-1-1" or to any other person who may be affected by the dialing of the digits "9-1-1".

2.1.4.10 THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

2.1.4.11 Approval of limitation of liability language by the Commission does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequential damage claims, it is also the court's responsibility to determine the validity of the exculpatory clauses.

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notifications requirements. With some emergency or unplanned service-affecting conditions, such as outage resulting from cable damage, notification to the Customer may not be possible.

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2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.6 Provision of Equipment and Facilities

- 2.1.6.1 Where construction is required, the Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- 2.1.6.2 The Company shall use reasonable efforts to maintain facilities that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities installed by the Company, except upon the written consent of the Company.
- 2.1.6.3 Equipment installed at the Customer Premises for use in connections with the services the Company offers shall not be used for any purpose other than that for which the Company provided it.
- 2.1.6.4 The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:
- (a) the transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
 - (b) the reception of signals by Customer provided equipment; or
 - (c) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

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2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.7 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but at the Customer's request extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.8 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors.

2.1.9 Telecommunications Service Priority

The Telecommunications Service Priority System is the regulatory, administrative and operational system authorizing and providing for priority treatment, to provide and restore National Security Emergency Preparedness Telecommunications service. Under the rules of the Telecommunications Service Priority System, The Telephone Company is authorized and required to provide and restore services with Telecommunications Service Priority assignments before services without such assignments. The provision and restoration of Telecommunications Service Priority System services shall be in compliance with Part 64, Appendix A, of the Federal Communications Commission's Rules and Regulations, the guidelines set forth in the Telecommunications Service Priority for National Security Emergency Preparedness Service User Manual and Service Vendor Handbook.

2.2 Prohibited Uses

2.2.1 The service the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

2.2.2 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.

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LOCAL EXCHANGE SERVICES
P.U.C.O. NO. 1

2. Regulations (Cont'd)

2.3 Obligations of the Customer

2.3.1 The Customer shall be responsible for:

- (a) the payment of all applicable charges pursuant to this tariff;
- (b) reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment.
- (c) providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- (d) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide local exchange service to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1(c). Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;
- (e) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;
- (f) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1 (d) above; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- (g) not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities; and
- (h) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes.

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2. Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.2 Claims

With respect to any service or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- (a) any loss, destruction or damage to property of the Company or any third party, or the death of or injury to persons, including, but not limited to, employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- (b) any claim, loss damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a name not contemplated by the agreement between the Customer and the Company.

2.4 Customer Equipment and Channels

2.4.1 General

A Customer may transmit or receive information or signals via the facilities of the Company.

2.4.2 Station Equipment

2.4.2.1 The Customer is responsible for providing and maintaining any terminal equipment on the Customer premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition that gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in Section 2.6 following is not applicable.

2.4.2.2 The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

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2. Regulations (Cont'd)

2.4 Customer Equipment and Channels (Cont'd)

2.4.3 Interconnection of Facilities

2.4.3.1 Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing local exchange service and the channels, facilities, or equipment of others may be provided at the Customer's expense.

2.4.3.2 Local Service may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.

2.4.3.3 Facilities furnished under this tariff may be connected to Customer provided terminal equipment in accordance with the provisions of this tariff.

2.4.4 Inspections

2.4.4.1 Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2.2 for the installation, operation, and maintenance of Customer-provided facilities and equipment to Company-provided facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections.

2.4.4.2 If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice the customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

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2. Regulations (Cont'd)

2.5 Payment Arrangements

2.5.1 Payment for Service

The Customer is responsible for payment of all charges for service and facilities furnished by the Company to the Customer or its Joint or Authorized Users

2.5.1.1 Taxes: The Customer is responsible for the payment of all state, local and E911 taxes, surcharges, utility fees, or other similar fees (i.e., sales tax, municipal utilities tax) that may be levied by a governing body or bodies in conjunction with or as a result of the services furnished under this tariff. These charges may appear as a separate line item on the customer's bill, as opposed to being included in the rates contained in the tariff. Any such line item charges will be reflected in the Company's tariff. The Company shall not assess separately any fees or surcharges, other than government approved sales taxes.

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2.5.2 Billing and Collection of Charges

Bills will be rendered monthly to Customer.

2.5.2.1 All service, installation, monthly Recurring Charges and Non-Recurring Charges are due and payable upon receipt but no sooner than 14 days from the postmark on the bill.

2.5.2.2 The Company shall present bills for Recurring Charges monthly to the Customer, in advance of the month which service is provided. Usage charges will be billed in arrears.

2.5.2.3 For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.

2.5.2.4 Amounts not paid within 30 days after the date of invoice, but no sooner than 14 days after the postmark on the bill, are considered past due.

2.5.2.5 Checks with insufficient funds or non-existing accounts will be assessed as follows, accept as may be waived under appropriate circumstances:

Max.
\$30.00

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LOCAL EXCHANGE SERVICES
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2. Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.3 Disputed Bills

The Customer shall notify the Company of any disputed items on a bill. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the PUCO in accordance with the Commission's rules of procedure.

PUCO: You may contact the PUCO at 1-800-686-7826 (toll free) or TTY at 1-800-686-1570 (toll free) from 8:00 am to 5:00 pm weekdays or at www.PUCO.ohio.gov. Address: Service Monitoring and Enforcement Department, Public Utilities Commission of Ohio, 180 East Broad Street, Columbus, Ohio 43215

OCC: Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 am to 5:00 pm weekdays or at www.pickocc.org

2.5.4 Advance Payments

To safeguard its interests, the Company may require a Customer to make an Advance Payment before services and facilities are furnished. Advance Payments are intended to compensate the Company for extraordinary or unique business expenses it may incur in providing service to the customer, such as special construction charges. An Advance Payment is not a deposit and a separate deposit calculated in accordance as codified chapter 4901:1-5 of the Ohio Administrative Code (OAC). The Advance Payment will be credited to the Customer's initial bill.

2.5.5 Deposits

2.5.5.1 Applicants for service or existing Customers whose financial condition is not acceptable to the Company, or is not a matter of general knowledge, may be required at any time to provide the Company a security deposit. All deposits will be handled in accordance with the provisions as codified chapter 4901:1-5 of the Ohio Administrative Code (OAC). The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:

- (a) two month's average monthly bill for all regulated local exchange services for the ensuing twelve months, plus thirty percent (30%) of estimated monthly recurring charges.

2.5.5.2 A deposit may be required in addition to an advance payment.

2.5.5.3 When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded within 45 days from the date of termination. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.

2.5.5.4 Deposits held will accrue interest at a rate specified by the PUCO in Rule 4901: 1-17-05 of the Ohio Administrative Code and will be refunded to the customer after twelve consecutive months of payment.

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LOCAL EXCHANGE SERVICES
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2. Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.6 Discontinuance of Service

Denial or disconnection of local service will comply with the rules set forth in the Minimum Telephone Service Standards as codified chapter 4901:1-5 of the Ohio Administrative Code (OAC).

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2. Regulation (Cont'd)

2.6 Allowances for Interruptions of Service

Credit for interruptions of service will be given in compliance with the Minimum Telephone Service Standards (MTSS) as codified chapter 4901:1-5 of the Ohio Administrative Code (OAC).

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2. Regulation (Cont'd)

2.7 Cancellation of Service

2.7.1. Cancellation of Application for Service

2.7.1.1 Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun. The special charges under this section will be calculated and applied on a case-by-case basis.

2.7.2 Cancellation of Service by the Customer

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in 2.6.1 above), Customer agrees to pay to Company following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in 2.5.2: all costs, fees and expenses reasonable incurred in connection with

- (1) All Non-Recurring Charges reasonably expended by Company to establish service to Customer, plus
- (2) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus
- (3) all Recurring Charges specified in the applicable Service Order tariff for the balance of the then current term or as may be pro-rated in the absence of a term contract.

Commission approval of this provision does not constitute a determination of the reasonableness of termination liability.

Inclusion of cancellation liability by the company in this tariff does not constitute a determination by the PUCO that the cancellation liability imposed by the company is approved or sanctioned by the PUCO. Customers shall be free to pursue whatever legal remedies they may have should a dispute arise.

2.8 Transfer and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) pursuant to any sale or transfer of substantially all the assets of the Company; or (b) pursuant to any financing, merger or reorganization of the Company.

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LOCAL EXCHANGE SERVICES
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2. Regulations (Cont'd)

2.9 Notices and Communications

2.9.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.

2.9.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill. (T)

2.9.3 All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

2.9.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

2.9.5 Subscriber bills will contain all of the information required as codified chapter 4901:1-5 of the Ohio Administrative Code (OAC). (T)

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2. Regulations (Cont'd)

2.10 Universal Emergency Number Service – 9-1-1

Where requested by local government authorities, and subject to the availability of facilities, the Company will provide a universal number "911" dialing to its customers for simplified emergency access police, fire, and other emergency services. 911 calls will be routed for answering to a Public Safety Answering Point (PSAP) as designated by the local government unit authorized to establish and operate such systems. The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the local government unit or its designee to answer and respond to such calls.

The 911 Calling Party, by calling 911 Service, gives consent for the Company to provide 911 information consisting of the name, address, telephone number, and other calling party information when available, to Law Enforcement Agencies and other emergency service providers on a call-by-call basis for the purpose of enabling those agencies or service providers to respond to emergency calls for assistance. Database inquiries for 911 information consisting of name, address, telephone number and other information when available, will only be allowed for purposes of dispatching or responding to 911 emergency calls or integrity verification as prescribed by the applicable state codes, rules or legislation. (T)

Customers with Unlisted or Non-published numbers as well as those customers who have requested per line blocking forfeit the privacy afforded by these services on calls made to 911. (T)

The provision of 911 Service by the Company shall not be interpreted, construed, or regarded as being for the benefit of or creating any Company obligation, either expressed or implied, toward any third person or legal entity other than the customer. The company's entire liability to any person for interruption or failure of 911 Service shall be limited to the terms specified in this Tariff or by statute.

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LOCAL EXCHANGE SERVICES
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3. Service Descriptions

3.1 Local Exchange Service: The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

- place or receive calls to any calling Station in the customer's local calling area, as defined herein;
- access enhanced Universal Emergency Number/911 Service where available;
- access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- access Operator Services;
- access Directory Assistance;
- place or receive calls to 800/888 telephone numbers;
- access Telecommunications Relay Service.

The Company's service can not be used to originate calls to other telephone companies caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company.

3.1.1 Exchange Areas Served and associated Local Calling Areas: Exchanges where OHIOTELNET.COM local exchange service is available and their associated local calling areas are specified below. NXX's associated with each particular exchange or zone may be found in the telephone directory published for the Customer's exchange area.

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LOCAL EXCHANGE SERVICES
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3. Service Descriptions

3.1 Local Exchange Service (Cont'd)

3.1.1 Local Calling Areas: (Cont'd)

Section	Zone	Exchange Area Served	Exchanges in Local Calling Area ¹
3.1.1.1	C	GRATIOT	Granville Gratiot Marne Newark St. Louisville Zanesville
3.1.1.2	C	GRANVILLE	<i>Alexandria</i> <i>Columbus</i> Granville Gratiot <i>Hebron</i> <i>Johnstown</i> Marne Newark <i>Pataskala</i> St. Louisville
3.1.1.3	C	MARNE	<i>Fazeysburg</i> Granville Gratiot Marne Newark St. Louisville
3.1.1.4	C	NEWARK	Granville Gratiot <i>Fazeysburg</i> Hebron <i>Glenford</i> <i>Johnstown</i> Marne Newark <i>Pataskala</i> St. Louisville <i>Utica-Homer</i>
3.1.1.5	C	ST. LOUISVILLE	Granville Gratiot Marne Newark St. Louisville <i>Utica-Homer</i>

¹ Exchanges listed in italics are only available as part of the local calling area under the terms and conditions outlined in Extended Local Calling and Community Calling Plans set forth in this tariff.

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3. Service Descriptions

3.1 Local Exchange Service (Cont'd)

3.1.1 Local Calling Areas: (Cont'd)

Section	Zone	Exchange Area Served	Exchanges in Local Calling Area ¹
3.1.1.6	B	ZANESVILLE	Adamsville Dresden Frazeytsburg Fultonham Gratiot New Lexington Norwich Philo Roseville Zanesville

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3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

- 3.1.2 The Company's Local Exchange Service is comprised of four different service elements. Two of the service elements, Switched Network Access Channel and Local Usage are mandatory for all customers subscribing to the Company's local exchange service offerings. The remaining service elements, enhanced features and toll usage, are optional services available to customers.
- 3.1.3 Class of Service: The Local Exchange Service Offering is available in two classes of service distinguished by their primary character or nature of use as well as the location to which service is provided: residential or business.
- 3.1.3.1 Local Exchange Service will be classified as Residential Service where the primary use is for social or domestic purposes and the location to which service is provided is a residence or the bona fide living quarter for a combined residence and business premises.
- 3.1.3.2 Local Exchange Service will be classified as Business Service where the primary use is for paid commercial, professional or institutional activity and the location to which service is provided is a business or commercial location or the service number is listed as the principal or only number for a business in any telecommunications directory.
- 3.1.4 The Company's Local Exchange Service Offering is segmented into 4 Zones generally reflecting each exchange area's relative density and the underlying price distinctions of the incumbent local exchange carrier's services which the Company is reselling. Each of the exchanges listed in 3.1.1 has been assigned a zone designation. At present, the Company's zone rate distinction only applies to the Network Access Channel element of its local exchange service offering. The rates and charges for Network Access Elements listed in Section 3.1.8.2 reflect the zone differential.
- 3.1.5 Switched Network Access Channels include the following features as standard and are offered in the following configurations:
- Touchtone Dialing
 - One Directory Listing plus One Directory
 - Presubscription (both IntraLATA and InterLATA)
 - Calling number delivery blocking/per call
 - Toll restriction
 - 900/976 Blocking
- 3.1.5.1 Basic - Switched Network Access Channels provides the Customer with a single, voice-grade analog communications channel with a single telephone number.
- 3.1.5.2 Basic Trunk- Switched Network Access Channels - provides Customers with voice-grade communication channel(s) to the Customer's Private Branch Exchange (PBX) or Hybrid Key System. Trunks can be used to carry one-way outbound traffic, one-way inbound or two-way traffic. Trunk Configuration options are listed in 3.1.5.5, following. (T)
- 3.1.5.3 Digital Trunk – Switched Network Access Channels provide a DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic or DID Trunks to the Customer's PBX or trunk-capable Key System. Digital Trunk can be used to carry one-way outbound traffic, one-way inbound or two-way traffic, Direct Inward Dialing, or a combination thereof.

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3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.5 Switched Network Access Channels (Cont'd)

3.1.5.4 PRI Trunk – Reserved for Future Use

3.1.5.5 Optional Local Trunk Configurations:

3.1.5.5.1 One-Way Outbound: Provides the Customer with a single analog connection which is restricted to carry outbound traffic only.

3.1.5.5.2 One-Way Inbound or Two-Way: Provides the Customer with individual channels which are used to carry one-way inbound or two-way traffic. One common telephone number will be provided per trunk group.

3.1.5.5.3 Direct Inward Dialing (DID): Provides the Customer with individual channels which can carry one-way inbound traffic. Local Trunks configured for DID service will outpulse the dialed station number to the customer's PBX or Key equipment, thereby, permitting direct routing of the call without the aid of an attendant. The number of digits to be outpulsed must be specified by the Customer

Additional set-up charges and number charges apply for local trunks configured for DID service as specified in Section 3.1.8.1 and 3.1.8.2.

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3.1.6 Local Usage Services – The Company's local exchange service subscribers may choose between two different calling packages: Per Message Calling and Unlimited Local Calling (available to residence subscribers only). Local Usage Service pertains to customer dialed calls to stations within the customer's local exchange or local calling areas as defined in Section 3.1.1

3.1.6.1 Per Message Rate – This option applies a single, per unit charge for each completed local message originated by the customer and terminating within the customer's local calling area.

3.1.6.2 Unlimited Local Calling – This option applies a single monthly charge for unlimited local calls. This usage option is restricted solely to residence customers.

3.1.6.3 Extended Local Calling Services – extended local calling service is a distance-sensitive, measured rate service which provides for local calling between specific exchanges.

3.1.6.4 Community Calling Services – provides for an optional extended local calling area with a flat rate and per minute usage sensitive rates for calls between specific exchanges.

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3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.7 Enhanced Calling Features – are a set of optional features available to the Company's local exchange service Customers that provide additional calling functionality. The Company offers the following optional features, at the rates specified in Section 3.1.8.2:

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3.1.7.1 Call Waiting – This service permits the customer, already talking to another customer, to be informed that another call is waiting. By flashing the switchhook, the customer can transfer to the waiting call while holding the original connection. Subsequent flashes of the switchhook will permit the customer to transfer back and forth between the two calls. Only one call can wait at a time. Other call attempts will receive a busy tone.

(T)(N)

3.1.7.2 Enhanced Call Waiting – This feature allows a customer to prevent, on a per call basis, any incoming call waiting calls on the customer's line. Incoming calls to the access line will receive a busy signal. Cancel call waiting function is automatically deactivated at the end of the current call.

3.1.7.3 Three Way Calling – the feature permits a customer to add a third party to any existing connection. The customer initiating the conference is in control of the connection and cannot hang up without terminating it. If desired, the customer may disconnect the 3rd party from the conference or have a private consultation with him/her prior to establishing the conference.

3.1.7.4 Call Forwarding – This service provides the customer with the ability to automatically forward all of his/her incoming calls to another station. The customer is responsible for any applicable local or toll usage charges associated with the forwarded call.

3.1.7.5 Call Forwarding – Busy – provides customer with call forwarding when calls to the customers number experience a busy condition. The customer is responsible for any applicable local or toll usage charges associated with the forwarded call

3.1.7.6 Call Forwarding – No Answer – provides customer with call forwarding when calls to the customer's number are not answered. Customer may specify the number of ring cycles before the call is forwarded. The customer is responsible for any applicable local or toll usage charges associated with the forwarded call

3.1.7.7 Enhanced Call Forwarding – this feature consists of Call Forward, Call Forwarding – Busy, and Call Forwarding – No Answer. The customer is responsible for any applicable local or toll usage charges associated with the forwarded call

3.1.7.8 Selective Call Forwarding – this feature provides for the call forwarding only of select calls listed in a customer –specified list.

3.1.7.9 Speed Calling (8) – allows the customer the ability to establish abbreviated dialing (via a 2 or 3 digit code) for up to 8 directory numbers.

3.1.7.10 Speed Calling (30) -- allows the customer the ability to establish abbreviated dialing (via a 2 or 3 digit code) for up to 30 directory numbers.

(T)(N)

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- 3.1.7.11 Call Return – This feature enables the customer to return a call to the last incoming caller by dialing a 2-digit code whether the call was answered or not. Incoming calls that are identified as private by per call or per line caller ID blocking will not be returned. If the called line is not busy the call will be placed. If the called line is busy, the call will be placed in queue and for the next 30 minutes the caller and called lines will be check periodically in an effort to complete the call. When both lines become available the call will be completed and the calling party will be notified of the call being completed by a distinctive ring announcement.
- 3.1.7.12 Repeat Dialing – the feature automatically redials the last number the customer attempted to call. If the called line is busy, the call will be placed in queue and for the next 30 minutes the caller and called lines will be check periodically in an effort to complete the call. When both lines become available the call will be completed and the calling party will be notified of the call being completed by a distinctive ring announcement.
- 3.1.7.13 Call Trace – This feature, upon activation, will automatically trace the telephone number of the line used for the last call received by the customer. The intent of this feature is to trace nuisance or harassing telephone calls which violate the Ohio Revised Code Section 2917.21. The customer must dial a Company-designated code, and active must occur prior to the time that either another call or call waiting tone is received by the customer. The customer will receive a recording indicating that there will be a charge and information on how to proceed with the trace. A final recording will indicate if the trace was successful. The traced number will not be provided to the customer.
- 3.1.7.14 Caller ID – this feature enables the customer to view on a display the telephone number of the incoming calls where such information is available.
- 3.1.7.15 Caller ID / with name – this feature enables the customer to view on a display the telephone number and associated directory name of incoming calls where such information is available.
- 3.1.7.16 Caller ID per call blocking – this feature enables the customer to prevent the disclosure of their telephone number on a per call basis. The transmission of the directory number and/or directory name may be temporarily prevented by the caller by dialing an access code prior to making the call. Dialing the access code only prevents the disclosure of the directory number and/or directory name for the initial call immediately following. (T)
- 3.1.7.17 Caller ID per Line blocking -- this feature prevents the disclosure of the customer directory number and/or directory name on all outgoing calls automatically without the need to dial and access code. Caller ID per line blocking is available at no charge, on an optional basis, to customers who subscribe to non-published service. Caller ID per line blocking is available for subscription by all customers at the rates specified in the Companies price list. (T)
- 3.1.7.18 Caller ID on Call Waiting – this feature enables the customer to view on a display the telephone number or telephone number and directory name of an incoming caller when the customer line is already in use and Call Waiting and either Caller ID or Caller ID /with name is enabled.
- 3.1.7.19 Selective Call Acceptance – this feature provides the customer with the ability to screen incoming calls against a list of subscriber-specified directory numbers and then accepts calls only from those specified in the customers list.

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- 3.1.7.20 Selective Call Rejection – this feature provides the customer the ability to prevent or reject incoming calls from specified telephone numbers. When this feature is active, the called party receives no alerting (ringing) for the call that has been rejected. The call is routed to an announcement then subsequently terminated.
- 3.1.7.21 Anonymous Call Rejection – this feature permits the customer to automatically reject all calls that have been market anonymous by the calling party. When this feature is active, the called party receives no alerting (ringing) for the call that has been rejected. The call is routed to an announcement then subsequently terminated.
- 3.1.7.22 Call Selector – this feature provides a distinctive ringing pattern to the subscribing customer for calls received from specific telephone numbers specified by the customer.
- 3.1.7.23 Serial Hunting - this feature provides for the capability of appropriately equipped trunks lines to identify a specific sequence of telephone numbers for incoming calls to be routed to.
- 3.1.7.24 Direct inward Dial (DID) -- this feature provides the ability for inward dialed calls to appropriately equipped trunk stations to terminate directly to a specific telephone station without the assistance of an attendant or operator.

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3.1.7.25 ENHANCED CALLING FEATURE PACKAGES

3.1.7.25.1 OHIOTELNET Caller ID Package

Provides Customers with Caller ID w/ Name, Call Waiting, Cancel Call Waiting and Caller ID on Call Waiting and Call Return as a combined package for a reduced rate.

3.1.7.25.2 OHIOTELNET Premier Caller ID Package

Provides Customers with Caller ID w/Name, Call Waiting, Cancel Call Waiting, Caller ID on Call Waiting, 3-way Calling, Selective Call Acceptance, Call Selector and Call Forwarding as a combined package for a reduced rate.

3.1.7.25.3 OHIOTELNET Total Control Feature Package

Provides Customers with Caller ID w/Name, Call Waiting, Cancel Call Waiting, Caller ID on Call Waiting, 3-way Calling, Selective Call Acceptance, Call Selector, Call Forwarding, Repeat Dial, Call Return, Preferred Call Forwarding, Selective Call Rejection and Speed Call 30 as a combined package for a reduced rate.

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3 Service Descriptions (Cont'd)

3.1.8 Local Exchange Service - Rates and Charges

A Local Exchange Service Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and Message charges as specified in Sections 3.1.2.3.1, 3.1.2.3.2, and 3.1.2.3.4 respectively.

3.1.8.1 Non-Recurring Charges

<u>Service</u>	<u>Residence Maximum</u>	<u>Business Maximum</u>
Service Connection Charge(per line)	\$75.00	\$75.00
Service Connection Charge (per basic trunk)	\$75.00	\$75.00
Service Connection Charge (per digital trunk)	\$300.00	\$300.00
Installation Charge		
• Per digital transport facility	\$600.00	\$600.00
• Per DSO channel activated	\$75.00	\$75.00
Per Trunk Group Configured for DID Svc.	\$500.00	\$500.00
Subsequent Account Changes (Changes, Additions per order)	\$75.00	\$75.00
Presubscription Change (all switched network access channels)		
• Manual Process	\$5.50	\$5.50
• Electronic Process	\$1.25	\$1.25
Optional Feature Activation(per order)	\$30.00	\$30.00

NOTE:

Non-recurring account change charges will not apply during the initial 30 day period following completion of a service order.

If a subscriber changes both the InterLata and IntraLata presubscribed interexchange carrier at the same time, 50% of the otherwise applicable IntraLata presubscription change charge will apply.

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3. Service Descriptions (Cont'd)

3.1.8 Local Exchange Service (Cont'd)

3.1.8.2 Monthly Recurring Charges

Service		Classification	Residence Maximum	Business Maximum
Switched Network Access Channels				
Zone A	Basic Line, Per Line	Tier 1	\$45.00	\$65.00
	Basic Trunk, Per Trunk	Tier 1	\$45.00	\$65.00
Zone B	Basic Line, Per Line	Tier 1	\$45.00	\$65.00
	Basic Trunk, Per Trunk	Tier 1	\$45.00	\$65.00
Zone C	Basic Line, Per Line	Tier 1	\$45.00	\$65.00
	Basic Trunk, Per Trunk	Tier 1	\$45.00	\$65.00
Zone D	Basic Line, Per Line	Tier 1	\$45.00	\$65.00
	Basic Trunk, Per Trunk	Tier 1	\$45.00	\$65.00

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3. Service Descriptions (Cont'd)

3.1.8 Local Exchange Service Rates & Charges (Cont'd)

3.1.8.3 Usage Options: All Local Exchange Service Customers must order one of the following usage options. These rates will apply to all outgoing direct-dialed calls placed to Stations within the caller's local exchange area, as defined herein.

3.1.8.3.1 Per Message Rate: The following rates will be applied on a per call basis, regardless of the duration of the call.

Residence/Business
Max.

Per Call \$.12

3.1.8.3.2 Unlimited Local Calling (Residence Customers Only):

Per Month Max.
\$30.00

3.1.8.3.3 Extended Local Calling

Per Minute (N)

ELC 1-11 miles	\$.08
ELC 12-22 miles	\$.08
ELC 23-55 miles	\$.08

3.1.8.3.4 Community Calling Plan

Per minute of Use \$.08

Monthly – for up to 30 hours \$8.40

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3. Service Descriptions (Cont'd)

3.2 Directory Assistance

A Customer may obtain Local Directory Assistance (DA) in determining telephone numbers within its local calling area by calling the Directory Assistance operator. The Customer may request a maximum of two telephone numbers per call to Directory Assistance service without additional charges. Directory Assistance includes the option for call completion to the requested number at an additional charge as specified below. The Call Completion option provides, when selected by the customer, for the automatic dialing of the requested number.

3.2.1 Each call to Directory Assistance will be charged as follows:

	Classification	<u>Rate</u>
DA, Per call	Tier 2	\$2.00
DA, with Call Completion	Tier 2	\$2.00

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3.2.2 A credit will be given for calls to Directory Assistance as follows:

- The Customer experiences poor transmission or is cut-off during the call; or
- The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify Company's Customer Service representative.

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3. Service Descriptions (Cont'd)

3.3 Operator Assistance (Traditional)

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. In addition to the rates specified in Section 3.1.8.3, surcharges as specified in Section 3.3.1 will apply:

Third Number Billing: Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

Collect Calls: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

Calling Cards: Provides the Customer with the capability to place a call using a calling card with or without the assistance of an operator.

Person to Person: Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

Station to Station: Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

3.3.1 Operator Assisted (Traditional) Surcharges: The following surcharges will be applied on a per call basis.

		<u>Rate</u>
Calling Card/Operator	Tier 2	\$4.00
Calling Card/Automatic	Tier 2	\$4.00
Third Number Billing	Tier 2	\$4.00
Collect Calling	Tier 2	\$4.00
Person to Person	Tier 2	\$4.00
Station to Station	Tier 2	\$4.00

3.3.2 Busy Line Verification and Interrupt Service: Busy Line Verification and Interrupt Service, which is furnished where and to the extent that facilities permit, provides the Customer with the following options:

3.3.2.1 Busy Line Verification: Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.

3.3.2.2 Busy line Verification with Interrupt: The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party.

3.3.2.3 Rates: Rates for Busy Line Verification and Interrupt Service, as specified below, will apply under the following circumstances:

		<u>Per Request</u>
Busy Line Verification	Tier 2	\$3.00
Busy Line Interrupt	Tier 2	\$3.00

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3. Service Descriptions (Cont'd)

3.4 Directory Listings

The Company shall provide a single directory listing, termed the primary listing, in the telephone directory published by the local exchange provider in the Customer's exchange area of the Station number which is designated as the Customer's main billing number. Directory listing of additional Company Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for an additional monthly recurring charge per listing.

3.4.1 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. When more than one line is required to properly list the Customer, no additional charge is made.

3.4.2 The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, contains obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

3.4.3 Each listing must be designated Government, Business, or Residence to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential Section. The Company, upon notification to the Customer, will withdraw any listing that is found to be in violation of its rules with respect thereto.

3.4.4 In order for listing to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

3.4.5 Directory listings are provided in connection with each Customer service as specified herein.

3.4.5.1 Primary Listing: A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.

3.4.5.2 Additional Listings: In connection with local exchange service, additional listings are available only in the name of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified in Section 3.4.5.8 and 3.4.5.9.

3.4.5.3 Nonpublished Listings: Listings that are not printed in directories or available from Directory Assistance. A Nonpublished Telephone Service will be furnished, at the Customer's request providing the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth in Section 2.1.4. Rates for Nonpublished Listings are specified in Sections 3.4.5.8 and 3.4.5.9.

3.4.5.4 Nonlisted Numbers: A Nonlisted number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records will be given to any calling party. Rates for Nonlisted Numbers are specified in Sections 3.4.5.8 and 3.4.5.9.

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3. Service Descriptions (Cont'd)

3.4 Directory Listings (Cont'd)

3.4.5.5 Foreign Listings: Where available, a listing in a phone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific exchange carrier providing the Foreign Listings.

3.4.5.6 Alternate Call Listings: Where available, a listing that references a telephone number that is not the primary listing for the Customer. The Customer must provide written verification that the alternate telephone number is authorized to accept calls.

3.4.5.7 Reference Listing: A listing including additional telephone numbers of the same or another Customer to be called in the event there is not an answer from the Customer's telephone.

3.4.5.8 Recurring Charges: Monthly Recurring Charges associated with Directory Listings are as follows:

	<u>Classification</u>	<u>Per Listing or Per Number Charge</u>
Primary Listing	Tier 1	N/C
Additional Listing	Tier 2	\$4.00
Foreign, Alternate and Reference Listings	Tier 2	\$4.00
Non-Listed Number	Tier 2	\$4.00
Non-Published Number	Tier 1	\$4.00 – Rate Cap

3.4.5.9 Non-Recurring Charges: Non-Recurring charges associated with Directory Listings are as follows:

		<u>Per Listing or Per Number Charge</u>
Primary Listing	Tier 1	N/C
Additional Listing	Tier 2	\$15.00
Foreign, Alternate, and Reference Listings	Tier 2	\$15.00
Non-Listed Number	Tier 2	\$15.00
Non-Published Number	Tier 1	\$15.00 - Rate Cap

3.5 Emergency Services (Enhanced 911): Allows Customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be displayed to the primary E911 provider for display at the Public Service Answering Point (PSAP). Charges for Enhanced 9-1-1 will be a pass through of the charge imposed by the ILEC.

3.6 RESERVED FOR FUTURE USE

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3. Service Descriptions (Cont'd)

3.7 Service Connection Assistance

3.7.1 General:

3.7.1.1 Service Connection Assistance is a telephone assistance program that provides certain eligible residential customers requesting local exchange service with the following benefits:

- a. Wavier of applicable deposit requirements under Section 1 of this tariff.
- b. Full or partial wavier of applicable service connection charges for establishing or re-establishing local exchange service as described in Section 3 of this tariff. (Service Connection Assistance does not apply to network wiring charges).

3.7.2 Regulations

3.7.2.1 Service Connection Assistance is a basic local exchange residential service offering available to customers who are currently participating in one of the following assistance programs:

- a. Home Energy Assistance Program (HEAP);
- b. Emergency - Home Energy Assistance Program (E - HEAP);
- c. Ohio Energy Credits Program (OECF);
- d. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
- e. Food Stamps;
- f. Federal public housing assistance (Section 8); or,
- g. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid).

3.7.2.2 The Telephone Company shall require, as proof of eligibility for Service Connection Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section 3.7.2.1, above; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the carrier if the customer ceases to participate in such program or programs.

3.7.2.3 Customers of Service Connection Assistance cannot be a dependent (as defined by the Federal Income Tax Code) under the age of 60.

3.7.2.4 Service Connection Assistance is available for all grades of service.

3.7.2.5 Service Connection Assistance is available for a single telephone line at the customer's principal place of residence. No other exchange service will be permitted in the same household.

3.7.2.6 Service Connection Assistance shall be available to eligible customers not more than once in a one-year period at the same address. Customers must pay or make arrangements to pay to the Telephone Company any outstanding bills for regulated telephone services in the customer's name, and no other member of the household may owe money for such services previously provided at the Customer's current address.

3.7.2.7 Service Connection Assistance customers are not restricted on the optional services to which they may subscribe.

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3. Service Descriptions (Cont'd)

3.8 MESSAGE TOLL SERVICES

3.8.1. DESCRIPTION OF CHARGES AND RATE COMPONENTS

The service is flat rated and billed in six (6) second increments. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additionally, fractional cents will be rounded off to the nearest higher cent. Unless specified otherwise in this Tariff, the duration of each call for bill purposes will be rounded off to the nearest highest increment.

3.8.2. TIMING OF MESSAGES

- a. Chargeable time begins when connection is established between the calling station and the called station.
- b. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
- c. Chargeable time does not include time lost because of faults or defects in the connection.

3.9 800/888 SERVICES

- 3.9.1 800/888 Service is usage rated and billed in six (6) second increments. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additionally, fractional cents will be rounded off to the nearest higher cent. Unless specified otherwise in this Tariff, the duration of each call for bill purposes will be rounded off to the nearest highest increment.

3.10 Discounts for Persons with Communication Disabilities and Telecommunication Relay Service

Customers of the company with communication disabilities, such as hearing disabled, deaf, deaf/blind, and speech disabled persons, who require the use of a telecommunications device for the communicatively impaired are eligible for a discount on all MTS service, including TRS, as set forward in the price list.

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4. Promotional Offerings

4.1 Promotional Offerings: The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. The waiver of any monthly recurring charges shall be limited to 90 days on a per customer basis. Promotions filed with the PUCO will be effective on the day of filing.

5. Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such service in this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis and will be filed with the PUCO.

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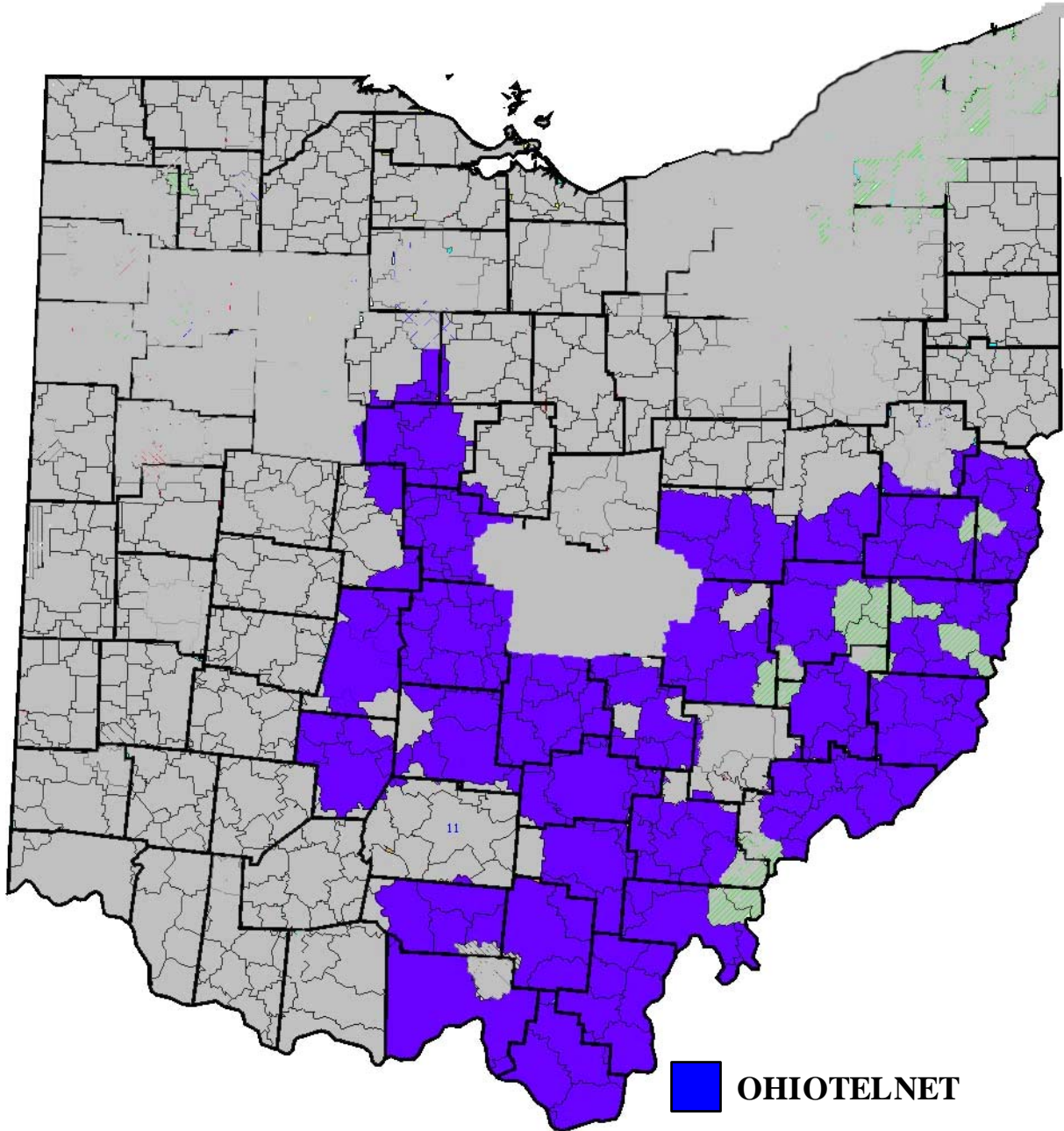
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6. Service Area Map



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25 W. Main St., Newark, Ohio

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LOCAL EXCHANGE SERVICES
P.U.C.O. NO. 1

PRICE LIST

1 Local Exchange Service – Rates and Charges

1.1 Non-recurring charges

<u>Service</u>	<u>Classification</u>	<u>Residence</u>	<u>Business</u>
Service Connection Charge(per line)	Tier 1	\$64.95	\$72.25
Service Connection Charge (per basic trunk)	Tier 1	\$64.95	\$72.25
Service Connection Charge (per digital trunk)	Tier 2	\$300.00	\$300.00
Service Reconnection Fee	Tier 1	\$30.42	\$30.42
Installation Charge			
• Per digital transport facility	Tier 2	\$600.00	\$600.00
• Per DSO channel activated	Tier 2	\$75.00	\$75.00
Per Trunk Group Configured for DID Svc.	Tier 2	\$500.00	\$500.00
Subsequent Account Changes (Changes, Additions per order)	Tier 1	\$32.48	\$41.25
Presubscription Change			
• 1st line	Tier 1	\$5.00	\$5.00
• additional lines per order	Tier 1	\$1.50	\$1.50
Optional Feature Activation(per order)	Tier 2	\$32.48	\$41.25
PIC Charge IntraLATA	Tier 2	\$5.00	\$5.00
PIC Charge InterLATA	Tier 2	\$5.00	\$5.00
Returned Check Charge		\$30.00	\$30.00

ISSUED: 30 April 2008

EFFECTIVE: 1 May 2008

Issued under authority of the Public Utilities Commission of Ohio,
Dated May 1, 2008, in Case No. 07-1093-TP-TRF

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1.2 Monthly Recurring Charges

<u>Service</u>	<u>Classification</u>	<u>Residence</u>	<u>Business</u>
<u>Switched Network Access Channels</u>			
Zone A - Basic Line , Per Line	Tier 1	\$12.50	\$27.25
Basic Trunk, Per Trunk	Tier 1	\$12.50	\$39.95
Digital Trunk, Per Trunk	Tier 2	\$45.00	\$65.00
Zone B - Basic Line , Per Line	Tier 1	\$12.50	\$27.25
Basic Trunk, Per Trunk	Tier 1	\$12.50	\$39.95
Digital Trunk, Per Trunk	Tier 2	\$45.00	\$65.00
Zone C - Basic Line , Per Line	Tier 1	\$12.50	\$27.25
Basic Trunk, Per Trunk	Tier 1	\$12.50	\$39.95
Digital Trunk, Per Trunk		\$45.00	\$65.00
Zone D - Basic Line , Per Line	Tier 1	\$12.50	\$27.25
Basic Trunk, Per Trunk	Tier 1	\$12.50	\$39.95
Digital Trunk, Per Trunk	Tier 2	45.00	\$65.00

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Service	Classification	Residence		Business	
		Activation ³	Monthly	Activation ³	Monthly
<u>Optional Features:</u>					
Call Return	Tier 2	\$1.50	\$5.00	\$1.50	\$5.00
Call Forward Busy	Tier 2		\$1.75		\$2.25
Call Forward No Answer	Tier 2		\$1.75		\$2.25
Call Forward	Tier 2	\$1.50	\$4.00	\$1.50	\$5.00
Enhanced Call Forwarding	Tier 2		\$5.00		\$5.00
Call Forwarding Call Wave	Tier 2		\$1.75		N/A
Calling Number Delivery	Tier 2		\$6.00		\$8.00
Calling Number Delivery w / Name	Tier 2		\$10.50		\$11.00
Calling Number Delivery Blocking – Per Line ²	Tier 2		\$4.00		\$4.00
Calling Number Delivery on Call Waiting	Tier 2		\$2.00		\$2.00
Call Selector	Tier 2		\$5.00		\$5.00
Call Trace	Tier 1	\$8.00	N/A	\$8.00	N/A
Enhanced Call Waiting	Tier 2		\$4.00		\$7.00
Three Way Calling	Tier 2	\$1.50	\$5.00	\$1.50	\$5.00
Remote Call Forwarding	Tier 2		\$20.00		\$20.00
Repeat Dialing	Tier 2	\$1.50	\$5.00		\$5.00
Selective Call Rejection	Tier 2		\$5.00		\$5.00
Selective Call Acceptance	Tier 2		\$5.00		\$5.00
Anonymous Call Rejection	Tier 2		\$3.50		\$3.50
Serial Hunting	Tier 2		\$75.00		\$75.00
Speed Call (up to 8 numbers)	Tier 2		\$4.00		\$5.00
Speed Call (up to 30 numbers)	Tier 2		\$4.00		\$5.00
Direct Inward Dialing	Tier 2				
--(per arrangement)			N/A		\$20.00
--(per 20 DID numbers)			N/A		\$20.00
Long Distance Access	Tier 2		\$1.90		\$1.90
Digital Centrex Line	Tier 2		N/A		\$6.80
Intercom	Tier 2		N/A		\$1.20
Toll Restrictor	Tier 2		\$2.99		\$2.99
<u>Optional Feature Packages</u>					
Ohiotelnet Caller ID Package	Tier 2		\$11.95		\$11.95
Ohiotelnet Premier Caller ID Package	Tier 2		\$15.95		\$15.95
Ohiotelnet Total Control Feature Package	Tier 2		\$16.95		\$19.95
Ohiotelnet Basic Business Feature Package	Tier 2		N/A		\$6.80

² Calling Number Deliver Blocking – Per Line is waived if the customer subscribes to Non-Listed or Non-Published Service.

³ All Per Activation Enhanced Custom Calling Services have a per month cap of \$10.00.

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1.3 Usage Charges

1.3.1 Per Message Rate: The following rates will be applied on a per call basis, regardless of the duration of the call.

	<u>Classification</u>	<u>Residence</u>	<u>Business</u>
Per Call	Tier 1	\$.08	\$.08
1.3.2 ELC Rates -- per minute All mileage bands	Tier 1	\$.08	\$.08
1.3.3 Community Calling Flat Rate Option – per month	Tier 1	\$8.40	\$8.40
Per minute		\$.08	\$.08
Detail Print on Bill – per month		\$1.50	\$1.50

1.4 RESERVED FOR FUTURE USE

1.5 RESERVED FOR FUTURE USE

1.6 RESERVED FOR FUTURE USE

1.7 EMERGENCY 9-1-1 CHARGES

These charges vary by county where Emergency 9-1-1 is available and are a pass through of the charge approved by the Public Utilities Commission of Ohio for the respective ILEC whose services the Company is reselling.

1.8 RESERVED FOR FUTURE USE

1.9 MESSAGE TOLL SERVICE

	<u>Classification</u>	<u>Per Minute</u>
Message Toll Service Originating On Net	Tier 2	\$.10
Message Toll Service Originating Off Net	Tier 2	\$.12

1.10 800/888 SERVICE

	<u>Classification</u>	<u>Per Minute</u>
800/888 Terminating On-Net	Tier 2	\$.10
800/888 Terminating Off-Net	Tier 2	\$.15
800/888 Terminating Direct	Tier 2	\$.08

1.11 MTS DISCOUNTS FOR COMMUNICATIVELY IMPAIRED

Discount from applicable MTS rates 70%

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Case No(s). 90-9109-TP-TRF

Summary: Tariff On behalf of Ohiotelnet to file revised tariff. electronically filed by Ms. Annette M DuBoe on behalf of Ohiotelnet.com, Inc. and DuBoe, Annette M Ms.