

FILE

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January 6, 2009

Renee Jenkins
Chief of Docketing
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43266

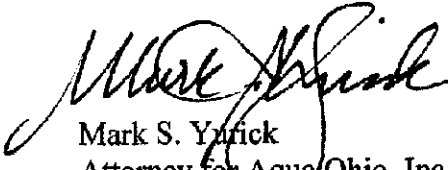
Re: In the Matter of the Application of Aqua Ohio, Inc. for Authority to Assess a
System Improvement Charge in the Lake Erie Division.
Case No. 08-1239-WW-SIC.

Dear Ms. Jenkins:

It has come to my attention that the version of the customer notices filed in the above-referenced case as Exhibit C, Schedule 11 on November 21, 2008 included incorrect language. Please accept the enclosed corrected version of Exhibit C, Schedule 11 for filing in this docket.

Please contact me if you have any questions.

Very truly yours,


Mark S. Yurick
Attorney for Aqua Ohio, Inc.

Enclosures

ND: 4820-7215-3347, v. 1

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Technician SM Date Processed JAN 07 2009

LAKE ERIE DIVISION

CUSTOMER NOTICE: SYSTEM IMPROVEMENT SURCHARGE

On October 7, 2003, Governor Taft signed Senate Bill 44, which became law January 6, 2004. The legislation created an infrastructure improvement surcharge, known as the System Improvement Charge (SIC), to assist water companies to fund the replacement and rehabilitation of infrastructure including aging water mains that are crucial to service reliability and water quality. The surcharge may not exceed three percent per year up to a cap of nine percent.

With the Environmental Protection Agency estimating that approximately \$250 billion is needed to address water system infrastructure throughout the country over the next 20 years, SIC is important legislation, which will assist water companies such as Aqua Ohio, Inc. to accelerate the replacement of old water mains to improve water quality, pressures, flows and long-term system viability. It transforms infrastructure rehabilitation from reactive to proactive and because the SIC will allow customers to pay as the work is being completed, it will likely reduce the amount of future rate requests.

Aqua Ohio, Inc. filed an application November 21, 2008 with the Public Utilities Commission of Ohio (PUCO) in Case No. 08-1239-WW-SIC seeking approval to assess a SIC in its Lake Erie Division. The purpose of seeking authority to assess a SIC in its Lake Erie Division is to recover costs related to certain qualifying infrastructure improvements to Aqua Ohio's distribution system since the last rate case. After conducting an investigation into the application, the PUCO approved Aqua Ohio's request on _____. The PUCO approved the assessment of a surcharge of 3% to your monthly bill. The surcharge will appear on billings on or after _____. The SIC approved by the PUCO will result in the average residential customer's bill being increased by an additional charge in the amount of 87 cents per month for an average residential customer using 5,236 gallons of water per month.

The surcharge will continue to appear on future bills and may be adjusted or eliminated based on the findings of the PUCO.

If you have any questions concerning the impact of the surcharge on your bill, or have any questions regarding SIC, please call Aqua Ohio at 877-987-2782.

FORMER LAKE ERIE EAST DIVISION

CUSTOMER NOTICE: SYSTEM IMPROVEMENT SURCHARGE

On October 7, 2003, Governor Taft signed Senate Bill 44, which became law January 6, 2004. The legislation created an infrastructure improvement surcharge, known as the System Improvement Charge (SIC), to assist water companies to fund the replacement and rehabilitation of infrastructure including aging water mains that are crucial to service reliability and water quality. The surcharge may not exceed three percent per year up to a cap of nine percent.

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The surcharge will continue to appear on future bills and may be adjusted or eliminated based on the findings of the PUCO.

If you have any questions concerning the impact of the surcharge on your bill, or have any questions regarding SIC, please call Aqua Ohio at 877-987-2782.

FORMER NORLICK AND SENECA UTILITIES TERRITORY

CUSTOMER NOTICE: SYSTEM IMPROVEMENT SURCHARGE

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If you have any questions concerning the impact of the surcharge on your bill, or have any questions regarding SIC, please call Aqua Ohio at 877-987-2782.