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Ms. Renee Jenkins, Commission Secretary  
Docketing Division  
Public Utilities Commission of Ohio  
180 East Broad Street, 13<sup>th</sup> Floor  
Columbus, Ohio 43215-3793

**RE: tw telecom of ohio llc**  
**Docket No. - 90-9011-CT-TRF**  
**P.U.C.O. Tariff No. 8 Tariff Revision**

Dear Ms. Jenkins:

Enclosed for filing please find one original and ten (10) copies of the local services tariff revision on behalf of **tw telecom of ohio llc** along with the Ohio Telecommunications Application Form for Routine Proceedings. The purpose of this filing is to add the 911 Surcharge and make text changes to the Emergency Services Call Plan. The Company respectfully requests this tariff revision to become effective on January 1, 2009. Tariff pages included in this filing are as follows:

- |                         |                           |
|-------------------------|---------------------------|
| First Revised Page 1    | Updates Check Sheet       |
| First Revised Page 2    | Updates Table of Contents |
| First Revised Page 45   | Adds the 911 Surcharge    |
| First Revised Page 57.6 | Text changes              |

Any questions you may have regarding this filing may be directed to my attention at (407) 740-3002 or via e-mail at [cwrightman@tminc.com](mailto:cwrightman@tminc.com).

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for this purpose. Thank you for your assistance.

Sincerely,

Connie Wightman  
Consultant

CW/lw

Enclosures

cc: Tammy Chatfield, Time Warner Telecom (transmittal only)  
file: Time Warner Telecom - OH - Local  
tms: OH10807

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.   
Technician \_\_\_\_\_ Date Processed: **DEC 30 2008**

**The Public Utilities Commission of Ohio**  
**TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS**  
 (Effective: 01/18/2008)

In the Matter of the Application of tw telecom of ohio llc )  
 to file a Access Tariff Compliance Revision. )  
 )  
 )

TRF Docket No. 90-9011-CT-TRF

Case No. \_\_\_\_\_ - **TP** - \_\_\_\_\_

NOTE: Unless you have reserved a Case # or are filing a Contract, leave the "Case No" fields BLANK.

Name of Registrant(s) tw telecom of ohio llc

DBA(s) of Registrant(s) \_\_\_\_\_

Address of Registrant(s) 4625 West 8<sup>th</sup> Street, Suite 500, Indianapolis, Indiana 46268

Company Web Address www.twtelecom.com

Regulatory Contact Person(s) Connie Wightman

Phone 407-740-8575

Fax 407-740-0613

Regulatory Contact Person's Email Address cwightman@tminc.com

Contact Person for Annual Report Pamela Sherwood, tw telecom of ohio llc

Phone 317-713-8977

Address (if different from above) \_\_\_\_\_

Consumer Contact Information Pamela Sherwood, tw telecom of ohio llc

Phone 317-713-8977

Address (if different from above) \_\_\_\_\_

Motion for protective order included with filing?  Yes  No

Motion for waiver(s) filed affecting this case?  Yes  No [Note: Waivers may toll any automatic timeframe.]

**Section I – Pursuant to Chapter 4901:11-6 OAC – Part I – Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below. CMRS providers: Please see the bottom of Section II.**

NOTES: (1) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.

(2) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at [www.puco.ohio.gov](http://www.puco.ohio.gov) under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

<b>Carrier Type</b> <input type="checkbox"/> Other (explain below)	<input type="checkbox"/> ILEC	<input checked="" type="checkbox"/> CLEC	<input type="checkbox"/> CTS	<input type="checkbox"/> AOS/IOS
<b>Tier 1 Regulatory Treatment</b>				
Change Rates within approved Range	<input type="checkbox"/> TRF 1-6-04(B) (0 day Notice)	<input type="checkbox"/> TRF 1-6-04(B) (0 day Notice)		
New Service, expanded local calling area, correction of textual error	<input type="checkbox"/> ZTA 1-6-04(B) (0 day Notice)	<input type="checkbox"/> ZTA 1-6-04(B) (0 day Notice)		
Change Terms and Conditions, Introduce non-recurring service charges	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)		
Introduce or Increase Late Payment or Returned Check Charge	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)		
Business Contract	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)		
Withdrawal	<input type="checkbox"/> ATW 1-6-12(A) (Non-Auto)	<input type="checkbox"/> ATW 1-6-12(A) (Auto 30 days)		
Raise the Ceiling of a Rate	Not Applicable	<input type="checkbox"/> SLF 1-6-04(B) (Auto 30 days)		
<b>Tier 2 Regulatory Treatment</b>				
Residential - Introduce non-recurring service charges	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)		
Residential - Introduce New Tariffed Tier 2 Service(s)	<input type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	
Residential - Change Rates, Terms and Conditions, Promotions, or Withdrawal	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	
Residential - Tier 2 Service Contracts	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	
Commercial (Business) Contracts	Not Filed	Not Filed	Not Filed	
Business Services (see "Other" below)	Detariffed	Detariffed	Detariffed	
Residential & Business Toll Services (see "Other" below)	Detariffed	Detariffed	Detariffed	

**Section I – Part II – Certificate Status and Procedural**

<b>Certificate Status</b>	<b>ILEC</b>	<b>CLEC</b>	<b>CTS</b>	<b>AOS/IOS</b>
Certification (See Supplemental ACE form)		<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)	<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)	<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)
Add Exchanges to Certificate	<input type="checkbox"/> ATA 1-6-09(C) (Auto 30 days)	<input type="checkbox"/> AAC 1-6-10(F) (0 day Notice)	CLECs must attach a current CLEC Exchange Listing Form	
Abandon all Services - With Customers	<input type="checkbox"/> ABN 1-6-11(A) (Non-Auto)	<input type="checkbox"/> ABN 1-6-11(A) (Auto 90 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)
Abandon all Services - Without Customers		<input type="checkbox"/> ABN 1-6-11(A) (Auto 30 days)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)
Change of Official Name (See below)	<input type="checkbox"/> ACN 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ACN 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Change in Ownership (See below)	<input type="checkbox"/> ACO 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ACO 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Merger (See below)	<input type="checkbox"/> AMT 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> AMT 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Transfer a Certificate (See below)	<input type="checkbox"/> ATC 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ATC 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Transaction for transfer or lease of property, plant or business (See below)	<input type="checkbox"/> ATR 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ATR 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
<b>Procedural</b>				
Designation of Process Agent(s)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)

**Section II – Carrier to Carrier (Pursuant to 4901:1-7), CMRS and Other**

<b>Carrier to Carrier</b>	<b>ILEC</b>	<b>CLEC</b>		
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)		
Request for Arbitration	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)		
Introduce or change c-t-c service tariffs,	<input type="checkbox"/> ATA 1-7-14 (Auto 30 day)	<input type="checkbox"/> ATA 1-7-14 (Auto 30 day)		
Introduce or change access service pursuant to 07-464-TP-COI	<input type="checkbox"/> ATA (Auto 30 day)			
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC 1-7-04 or 1-7-05 (Non-Auto)	<input type="checkbox"/> UNC 1-7-04 or 1-7-05 (Non-Auto)		
Pole attachment changes in terms and conditions and price changes.	<input type="checkbox"/> UNC 1-7-23(B) (Non-Auto)	<input type="checkbox"/> UNC 1-7-05 (Non-Auto)		
<b>CMRS Providers</b> See 4901:1-6-15	<input type="checkbox"/> RCC [Registration & Change in Operations] (0 day)		<input type="checkbox"/> NAG [Interconnection Agreement or Amendment] (Auto 90 days)	
<b>Other*</b> (explain) Business Customer 911 Surcharge				

\*NOTE: During the interim period between the effective date of the rules and an Applicant's Detariffing Filing, changes to existing business Tier 2 and all toll services, including the addition of new business Tier 2 and all new toll services, will be processed as 0-day TRF filings, and briefly described in the "Other" section above.

All Section I and II applications that result in a change to one or more tariff pages require, at a minimum, the following exhibits. Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-14 Filing Requirements on the Commission's Web Page for a complete list of exhibits.

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
B	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

**Section III. – Attestation**

**Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.**

**AFFIDAVIT**

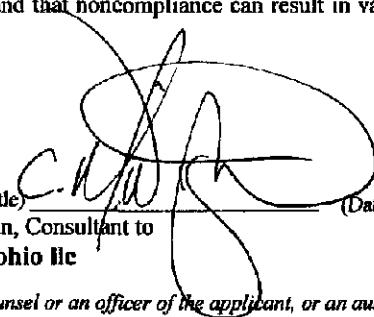
***Compliance with Commission Rules and Service Standards***

I am an officer/agent of the applicant corporation, **tw telecom of ohio llc**, and am authorized to make this statement on its behalf.  
(Name)

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) December 29, 2008 at (Location) Maitland, Florida

\*(Signature and Title)  (Date) December 29, 2008  
Connie Wightman, Consultant to  
**tw telecom of ohio llc**

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

**VERIFICATION**

I, Connie Wightman, verify that I have utilized the Telecommunications Application Form for Routine Proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

\*(Signature and Title)  (Date) December 29, 2008

*\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

***Send your completed Application Form, including all required attachments as well as the required number of copies, to:***

**Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street, Columbus, OH 43215-3793**

***Or***

***Make such filing electronically as directed in Case No 06-900-AU-WVR***

**tw telecom of ohio, llc**

**Exhibit A**

**Existing Affected Tariff Pages**

## CHECK SHEET

All pages inclusive of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

PAGE	REVISION		PAGE	REVISION		PAGE	REVISION	
Title	Original	*	31	Original	*	57.5	Original	*
1	Original	*	32	Original	*	57.6	Original	*
2	Original	*	33	Original	*	58	Original	*
3	Original	*	34	Original	*	59	Original	*
4	Original	*	35	Original	*	59.1	Original	*
5	Original	*	36	Original	*	59.2	Original	*
6	Original	*	37	Original	*	60	Original	*
7	Original	*	38	Original	*	61	Original	*
8	Original	*	39	Original	*	61.1	Original	*
9	Original	*	40	Original	*	61.2	Original	*
10	Original	*	41	Original	*	62	Original	*
11	Original	*	42	Original	*	63	Original	*
12	Original	*	43	Original	*	63.1	Original	*
13	Original	*	44	Original	*	63.2	Original	*
14	Original	*	45	Original	*	64	Original	*
15	Original	*	46	Original	*	65	Original	*
16	Original	*	47	Original	*	66	Original	*
17	Original	*	48	Original	*	66.1	Original	*
18	Original	*	49	Original	*	67	Original	*
19	Original	*	50	Original	*	68	Original	*
20	Original	*	51	Original	*	68.1	Original	*
21	Original	*	52	Original	*	69	Original	*
22	Original	*	53	Original	*	70	Original	*
23	Original	*	54	Original	*	70.1	Original	*
24	Original	*	55	Original	*	71	Original	*
25	Original	*	56	Original	*	72	Original	*
26	Original	*	57	Original	*	73	Original	*
27	Original	*	57.1	Original	*	74	Original	*
28	Original	*	57.2	Original	*			
29	Original	*	57.3	Original	*			
30	Original	*	57.4	Original	*			

\* - indicates those pages included with this filing

Issued: May 6, 2008

Effective: May 6, 2008

Issued by: Pamela Sherwood, Vice President - Regulatory Affairs  
4625 W.86<sup>th</sup> Street, Suite 500  
Indianapolis, IN 42628

OHI0804a

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Issued: May 6, 2008

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4625 W.86<sup>th</sup> Street, Suite 500  
Indianapolis, IN 42628

OHI0804

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**SECTION 2 - REGULATIONS, (CONT'D.)****2.27 Presubscription Procedures, (Cont'd.)****2.27.2 Presubscription Charges****A. Application of Charges**

After a Customer's initial selection for a presubscribed intraLATA toll carrier, for any change thereafter, an IntraLATA Presubscription Change Charge will apply.

1. The charge shall be no greater than those set forth below, unless modified by a Company-specific Commission-approved tariff.
2. If the Customer changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.

**B. Nonrecurring Charges IntraLATA Presubscription Change Charge**

The IntraLATA Presubscription Change Charge shall be applied as follows:

Per business:

--	Manual Process	\$5.50
--	Electronic Process	\$1.25

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Issued: May 6, 2008

Effective: May 6, 2008

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4625 W.86<sup>th</sup> Street, Suite 500  
Indianapolis, IN 42628

OHI0804



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**SECTION 5 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)****5.11 Emergency Services Calling Plan**

The Company's Emergency Services Calling Plan provides access (at no additional charge) to emergency services by dialing 0 - or 9-1-1.

Message toll telephone calls, to governmental emergency service agencies, having primary or principal responsibility with respect to the provision of emergency services to person and property in the area from which the call is made, meeting the definition and criteria of an emergency call is offered at no charge to Customers:

Governmental fire fighting, Ohio State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.

An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency services agency in order to seek assistance for such an emergency.

**5.12 Supplemental Features**

The following features may be purchased for use with the Company's Trunk, PRI and Voice T-1 Services. Features are available as equipment and facilities permit.

**5.12.1 Calling Number Delivery**

This feature allows the display of the calling party's number on the End User's station equipment.

**5.13 Individual Telephone Numbers Service**

Customers may order Individual Telephone Numbers Service for use with Inward and Two-Way Trunks and PRI Services. This enables a PBX to route an incoming call directly to an extension number without the need for an attendant. Use of Individual Telephone Numbers Service may require PBX software not provided by the Company. The first telephone number per trunk group is provided at no charge.

The Company will handle requests for large quantities of numbers (i.e., more than 100) on an individual case basis.

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Issued: May 6, 2008

Effective: May 6, 2008

Issued by: Pamela Sherwood, Vice President - Regulatory Affairs  
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Indianapolis, IN 42628

OHI0804a

**tw telecom of ohio, llc**

**Exhibit B**

**Proposed Revised Tariff Pages**

## CHECK SHEET

All pages inclusive of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

PAGE	REVISION		PAGE	REVISION		PAGE	REVISION
Title	Original		31	Original		57.5	Original
1	First	*	32	Original		57.6	First *
2	First	*	33	Original		58	Original
3	Original		34	Original		59	Original
4	Original		35	Original		59.1	Original
5	Original		36	Original		59.2	Original
6	Original		37	Original		60	Original
7	Original		38	Original		61	Original
8	Original		39	Original		61.1	Original
9	Original		40	Original		61.2	Original
10	Original		41	Original		62	Original
11	Original		42	Original		63	Original
12	Original		43	Original		63.1	Original
13	Original		44	Original		63.2	Original
14	Original		45	First	*	64	Original
15	Original		46	Original		65	Original
16	Original		47	Original		66	Original
17	Original		48	Original		66.1	Original
18	Original		49	Original		67	Original
19	Original		50	Original		68	Original
20	Original		51	Original		68.1	Original
21	Original		52	Original		69	Original
22	Original		53	Original		70	Original
23	Original		54	Original		70.1	Original
24	Original		55	Original		71	Original
25	Original		56	Original		72	Original
26	Original		57	Original		73	Original
27	Original		57.1	Original		74	Original
28	Original		57.2	Original			
29	Original		57.3	Original			
30	Original		57.4	Original			

Issued: December 30, 2008

Effective: January 1, 2009

Issued by: Pamela Sherwood, Vice President - Regulatory Affairs  
4625 W.86<sup>th</sup> Street, Suite 500  
Indianapolis, IN 42628

OH10807

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Issued: December 30, 2008

Effective: January 1, 2009

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4625 W. 86<sup>th</sup> Street, Suite 500  
Indianapolis, IN 42628

OH10807

SECTION 2 - REGULATIONS, (CONT'D.)

2.27 Presubscription Procedures, (Cont'd.)

2.27.2 Presubscription Charges

A. Application of Charges

After a Customer's initial selection for a presubscribed intraLATA toll carrier, for any change thereafter, an IntraLATA Presubscription Change Charge will apply.

1. The charge shall be no greater than those set forth below, unless modified by a Company-specific Commission-approved tariff.
2. If the Customer changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.

B. Nonrecurring Charges IntraLATA Presubscription Change Charge

The IntraLATA Presubscription Change Charge shall be applied as follows:

Per business:

--	Manual Process	\$5.50
--	Electronic Process	\$1.25

2.28 Other Surcharge

A. 911 Surcharge

The 911 Surcharge will be applied to the Customer's invoice for each line, trunk or active voice channel.

	Monthly Recurring Charge
911 Surcharge	\$0.12

(N)  
-----  
(N)

---

SECTION 5 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.11 Emergency Services Calling Plan

The Company's Emergency Services Calling Plan provides access (at no additional charge for the call) to emergency services by dialing 0 - or 9-1-1.

(T)

(T)

Message toll telephone calls, to governmental emergency service agencies, having primary or principal responsibility with respect to the provision of emergency services to person and property in the area from which the call is made, meeting the definition and criteria of an emergency call is offered at no charge to Customers:

Governmental fire fighting, Ohio State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.

An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency services agency in order to seek assistance for such an emergency.

5.12 Supplemental Features

The following features may be purchased for use with the Company's Trunk, PRI and Voice T-1 Services. Features are available as equipment and facilities permit.

5.12.1 Calling Number Delivery

This feature allows the display of the calling party's number on the End User's station equipment.

5.13 Individual Telephone Numbers Service

Customers may order Individual Telephone Numbers Service for use with Inward and Two-Way Trunks and PRI Services. This enables a PBX to route an incoming call directly to an extension number without the need for an attendant. Use of Individual Telephone Numbers Service may require PBX software not provided by the Company. The first telephone number per trunk group is provided at no charge.

The Company will handle requests for large quantities of numbers (i.e., more than 100) on an individual case basis.

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Issued by: Pamela Sherwood, Vice President - Regulatory Affairs  
4625 W.86<sup>th</sup> Street, Suite 500  
Indianapolis, IN 42628

OH10807

**tw telecom of ohio, llc**

**Exhibit C**

**Narrative Summarizing All Changes Proposed in the Application**

**The purpose of this filing is to add the 911 Surcharge and make text changes to the Emergency Services Call Plan.**

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Exhibit D

Customer Notice and Affidavit

N/A