2600 Maitland Center Pkwv.

Suite 300

Maitland, FL 32751

P.O. Drawer 200

Winter Park, FL

32790-0200

Tel: 407-740-8575

Fax: 407-740-0613

www.tminc.com

Ms. Renee Jenkins, Commission Secretary

Docketing Division

Public Utilities Commission of Ohio 180 East Broad Street. 13th Floor Columbus, Ohio 43215-3793

RE: tw telecom of ohio llc

Docket No. - 90-9011-CT-TRF

P.U.C.O. Tariff No. 8 Tariff Revision

Dear Ms. Jenkins:

Enclosed for filing please find one original and ten (10) copies of the local services tariff revision on behalf of tw telecom of ohio llc along with the Ohio Telecommunications Application Form for Routine Proceedings. The purpose of this filing is to add the 911 Surcharge and make text changes to the Emergency Services Call Plan. The Company respectfully requests this tariff revision to become effective on January 1, 2009. Tariff pages included in this filing are as follows:

First Revised Page 1 Updates Check Sheet
First Revised Page 2 Updates Table of Contents
First Revised Page 45 Adds the 911 Surcharge
First Revised Page 57.6 Text changes

Any questions you may have regarding this filing may be directed to my attention at (407) 740-3002 or via e-mail at cwightman@tminc.com.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for this purpose. Thank you for your assistance.

Sincerek

Connie Wightman Consultant

CW/lw

Enclosures

cc: Tammy Chatfield, Time Warner Telecom (transmittal only)

file: Time Warner Telecom - OH - Local

tms: OH10807

The Public Utilities Commission of Ohio TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS (Effective: 01/18/2008)

In the Matter of the Application of tw telecom	of ohio lle	TRF Docket No. 90	-9011-CT-TRF	
to file a Access Tariff Compliance Revision.)	Case No	TP	
· ·)	NOTE: Unless you have leave the "Case No" field	e reserved a Case # or ar ds BLANK.	e filing a Contract,
Name of Registrant(s) tw telecom of ohio llc				
DBA(s) of Registrant(s)				
Address of Registrant(s) 4625 West 8th Street, Su	ite 500, Indianapolis, In	diana 46268		
Company Web Address www.twtelecom.com				
Regulatory Contact Person(s) Connie Wightma	an	Phone <u>407-7</u>	40-8575 Fax 407	?-740-0613
Regulatory Contact Person's Email Address cy				
Contact Person for Annual Report Pamela Sher			Phone 3	<u>17-713-8977</u>
Address (if different from above)				
Consumer Contact Information Pamela Sherwoo	od, tw telecom of ohio li	lc	Phone 3	17-713-8977
Address (if different from above)		-		
Motion for protective order included with filin	σ? □ Ves ■ No			
Motion for waiver(s) filed affecting this case?		· Waivers may toll any	automatic timeframe	1
<u></u>		,,		.1
Section I – Pursuant to Chapter 4901:11 submitting this form by checking the bo NOTES: (1) For requirements for various application application form noted. (2) Information regarding the number of copies requirements the docketing information system section, by of the Commission.	exes below. CMRS jons, see the identified security wired by the Commission	providers: Please see ction of Ohio Administration on may be obtained from the	the bottom of Sect we Code Section 4901 a Commission's web site	ion II. nd/or the supplemental at <u>www.puco.ohio.gov</u>
Carrier Type Other (explain below)	☐ ILEC	CLEC	□ стѕ	AOS/IOS
Tier 1 Regulatory Treatment				<u> </u>
Change Rates within approved Range	☐ TRF <u>1-6-04(B)</u>	TRF <u>1-6-04(B)</u>		
	(0 day Notice)	(0 day Notice)		
New Service, expanded local calling	☐ ZTA <u>1-6-04(B)</u> (0 day Notice)	☐ ZTA <u>1-6-04(B)</u> (0 day Notice)		
area, correction of textual error Change Terms and Conditions,	☐ ATA <u>1-6-04(B)</u>	ATA 1-6-04(B)		<u> </u>
Introduce non-recurring service charges	(Auto 30 days)	(Auto 30 days)		
Introduce or Increase Late Payment or	☐ ATA <u>1-6-04(B)</u>	ATA 1-6-04(B)		-
Returned Check Charge	(Auto 30 days)	(Auto 30 days)		
Business Contract	☐ CTR <u>1-6-17</u>	CTR <u>1-6-17</u>		
Dusiness Contract	(0 day Notice)	(0 day Notice)		
Withdrawal	ATW <u>1-6-12(A)</u> (Non-Auto)	ATW <u>1-6-12(A)</u> (Auto 30 days)		
		SLF 1-6-04(B)		
Raise the Ceiling of a Rate	Not Applicable	(Auto 30 days)		
Tier 2 Regulatory Treatment				
Residential - Introduce non-recurring	☐ TRF 1-6-05(E)	TRF 1-6-05(E)		
service charges	(0 day Notice)	(0 day Notice)		
Residential - Introduce New Tariffed Tier	☐ TRF <u>1-6-05(C)</u>	☐ TRF <u>1-6-05(C)</u>	TRF <u>1-6-05(C)</u>	
2 Service(s)	(0 day Notice)	(0 day Notice)	(0 day Notice)	
Residential - Change Rates, Terms and	☐ TRF <u>1-6-05(E)</u>	☐ TRF <u>1-6-05(E)</u>	TRF <u>1-6-05(E)</u>	
Conditions, Promotions, or Withdrawal	(0 day Notice)	(0 day Notice)	(0 day Notice)	
Residential - Tier 2 Service Contracts	CTR <u>1-6-17</u> (0 day Notice)	☐ CTR <u>1-6-17</u> (0 day Notice)	CTR <u>1-6-17</u> (0 day Notice)	1
Commercial (Business) Contracts	Not Filed	Not Filed	Not Filed	
Business Services (see "Other" below)	Detariffed	Detariffed	Detariffed	
Residential & Business Toll Services	Detariffed	Detariffed	Detariffed	1
(see "Other" helpu)				

Section I - Part II - Certificate Status and Procedural

Introduce or change access service

Request rural carrier exemption, rural

CMRS Providers See 4901:1-6-15

pursuant to 07-464-TP-COI

carrier supension or modifiction Pole attachment changes in terms and

conditions and price changes.

Other* (explain)

	T'	1313 313 3 3 3 3 3 3 3 3 3 3 3 4 3 4 3 4						
Certificate Status	ILEC	CLEC	CTS	AOS/IOS				
Certification (See Supplemental ACE form)		☐ ACE <u>1-6-10</u> (Auto 30 days)	☐ ACE <u>1-6-10</u> (Auto 30 days)	☐ ACE <u>1-6-10</u> (Auto 30 days)				
Add Exchanges to Certificate	☐ ATA <u>1-6-09(C)</u> (Auto 30 days)	AAC <u>1-6-10(F)</u> (0 day Notice)	CLECs must attach a c Exchange Listing Form					
Abandon all Services - With Customers	☐ ABN <u>1-6-11(A)</u> (Non-Auto)	ABN <u>1-6-11(A)</u> (Auto 90 day)	ABN <u>1-6-11(B)</u> (Auto 14 day)	ABN <u>1-6-11(B)</u> (Auto 14 day)				
Abandon all Services - Without Customers		ABN <u>1-6-11(A)</u> (Auto 30 days)	☐ ABN <u>1-6-11(8)</u> (Auto 14 day)	☐ ABN <u>1-6-11(B)</u> (Auto 14 day)				
Change of Official Name (See below)	ACN <u>1-6-14(B)</u> (Auto 30 days)	ACN <u>1-6-14(B)</u> (Auto 30 days)	CIO <u>1-6-14(A)</u> (0 day Notice)	CIO <u>1-6-14(A)</u> (0 day Notice)				
Change in Ownership (See below)	☐ ACO <u>1-6-14(B)</u> (Auto 30 days)	ACO <u>1-6-14(B)</u> (Auto 30 days)	☐ CIO <u>1-6-14(A)</u> (0 day Notice)	CIO <u>1-6-14(A)</u> (0 day Notice) (
Merger (See below)	☐ AMT <u>1-6-14(B)</u> (Auto 30 days)	☐ AMT <u>1-6-14(B)</u> (Auto 30 days)	☐ CIO <u>1-6-14(A)</u> (0 day Notice)	CIO <u>1-6-14(A)</u> (0 day Notice)				
Transfer a Certificate (See below)	☐ ATC <u>1-6-14(8)</u> (Auto 30 days)	ATC <u>1-6-14(B)</u> (Auto 30 days)	CIO <u>1-6-14(A)</u> (0 day Notice)	☐ CIO <u>1-6-14(A)</u> (0 day Notice)				
Transaction for transfer or lease of property, plant or business (See below)	☐ ATR <u>1-6-14(8)</u> (Auto 30 days)	ATR <u>1-6-14(B)</u> (Auto 30 days)	☐ CIO <u>1-6-14(A)</u> (0 day Notice)	☐ CIO <u>1-6-14(A)</u> (0 day Notice)				
Procedural	***************************************			13.017.313.0138				
Designation of Process Agent(s)	TRF (0 day Notice)	TRF (0 day Notice)	☐ TRF (0 day Notice)	TRF (0 day Notice)				
Section II – Carrier to Carrier (Pursuant to 4901:1-7), CMRS and Other								
Carrier to Carrier	ILEC	CLEC						
Interconnection agreement, or amendment to an approved agreement	☐ NAG <u>1-7-07</u> (Auto 90 day)	☐ NAG <u>1-7-07</u> (Auto 90 day)						
Request for Arbitration	☐ ARB <u>1-7-09</u> (Non-Auto)	ARB <u>1-7-09</u> (Non-Au to)						
Introduce or change c-t-c service tariffs,	ATA 1-7-14	ATA <u>1-7-14</u>						

Business Customer 911 Surcharge
*NOTE: During the interim period between the effective date of the rules and an Applicant's Detariffing Filing, changes to existing
business Tier 2 and all toll services, including the addition of new business Tier 2 and all new toll services, will be processed as 0-day
TRF filmes and briefly described in the "Other" section above

1-7-04 or

[Registration & Change in Operations]

<u>1-7-05</u>

(Auto 30 day)

UNC 1-7-04 or

NAG

(Auto 90 days)

[Interconnection Agreement or Amendment]

(Non-Auto) 1-7-05

UNC <u>1-7-05</u>

(Non-Auto)

(Auto 30 day)

_ ATA (Auto 30 day)

UNC

(Non-Auto)

(Non-Auto)

RCC

(0 day)

UNC 1-7-23(B)

All Section I and II applications that result in a change to one or more tariff pages require, at a minimum, the following exhibits. Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-14 Filing Requirements on the Commission's Web Page for a complete list of exhibits.

L	Exhibit	Description:
	Α	The tariff pages subject to the proposed change(s) as they exist before the change(s)
	В	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in
		the right margin.
	C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
Γ	D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according
L		to the applicable rule(s).

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission,

AFFIDAVIT

Compliance with Commission Rules and Service Standards

I am an officer/agent of the applicant corporation, <u>tw telecom of ohio llc</u>, and am authorized to make this statement on its behalf. (Name)

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901;1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) December 29, 2008

at (Location) Maitland, Florida

*(Signature and Title)
Connie Wightman, Consultant to

tw telecom of ohio lic

(Date) <u>December 29, 2008</u>

This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the
annihilant

VERIFICATION

I, Connie Wightman, verify that I have utilized the Telecommunications Application Form for Routine Proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in souncetion with this case, is true and correct to the best of my knowledge.

*(Signature and Title)

(Date) December 29, 2008

*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

(

Make such filing electronically as directed in Case No 06-900-AU-WVR

Exhibit A

Existing Affected Tariff Pages

CHECK SHEET

All pages inclusive of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

PAGE	REVISION		PAGE	REVISION		PAGE	REVISION	
Title	Original	*	31	Original	*	57.5	Original	*
1	Original	*	32	Original	*	57.6	Original	*
2	Original	*	33	Original	*	58	Original	*
3	Original	*	34	Original	*	59	Original	*
4	Original	*	35	Original	*	59.1	Original	*
5	Original	*	36	Original	*	59.2	Original	*
6	Original	*	37	Original	*	60	Original	*
7	Original	*	38	Original	*	61	Original	*
8	Original	*	39	Original	*	61.1	Original	*
9	Original	*	40	Original	*	61.2	Original	*
10	Original	*	41	Original	*	62	Original	*
11	Original	+	42	Original	*	63	Original	*
12	Original	*	43	Original	*	63 .1	Original	*
13	Original	*	44	Original	*	63.2	Original	*
14	Original	*	45	Original	*	64	Original	*
15	Original	*	46	Original	*	65	Original	*
16	Original	*	47	Original	*	66	Original	*
17	Original	*	48	Original	*	66.1	Original	*
18	Original	*	49	Original	*	67	Original	*
19	Original	*	50	Original	*	68	Original	*
20	Original	*	51	Original	*	68.1	Original	*
2 1	Original	*	52	Original	*	69	Original	*
22	Original	*	53	Original	*	70	Original	*
23	Original	*	54	Original	*	70.1	Original	*
24	Original	*	55	Original	*	71	Original	*
25	Original	*	56	Original	*	72	Original	*
26	Original	*	57	Original	*	73	Original	*
27	Original	*	57,1	Original	*	74	Original	*
28	Original	*	57.2	Original	*			
29	Original		57.3	Original	*			
30	Original	*	57.4	Original	*			

^{* -} indicates those pages included with this filing

Issued: May 6, 2008 Effective: May 6, 2008

Issued by:

Pamela Sherwood, Vice President - Regulatory Affairs

4625 W.86th Street, Suite 500

TABLE OF CONTENTS

CHI	ECK SHI	BET	Page 1
		CONTENTS	2
EXI	PLANAT	ION OF SYMBOLS	6
			Ť
API	PLICATION	ON OF TARIFF	7
1	DEFI	NITIONS	8
2	REGU	JLATIONS	12
	2.1	Undertaking of the Company	1 2
	2.2	Limitations	13
	2.3	Use	14
	2.4	Liabilities of the Company	14
	2.5	Equipment	16
	2.6	Installation and Termination	17
	2.7	Payment and Credit Regulations	18
	2.8	Applicable Law	24
	2.9	Interconnection	24
	2.10	Inspection, Testing and Adjustment	24
	2.11	Tests, Pilots, Promotional Campaigns and Contests	24
	2.12	Service Level Standards and Credit Allowances for Interruption	25
	2.13	Directory Errors	27
	2.14	Special Customer Arrangements	29
	2.15	Other Rules	29
	2.16	Expedited Due Date Service	30
	2.17	Modification of Service Order	31
	2.18	Cancellation of Service Order	31
	2.19	Connection Charges	32
	2.20	Maintenance Visit Charges	32
	2.21	Trouble Reporting	33
	2.22	Services for the Hearing Impaired	33
	2.23	Notices and Communications	34
	2.24	Emergency/Crisis/Disaster Restoration and Provisioning Telecommunications	35
	0.05	Service Priority	
	2.25	Additional Rules Relating to Resale of Service	41
	2.26	Charges Associated with Premises Visit	43
	2.27	Presubscription Procedures	44

Effective: May 6, 2008 Issued: May 6, 2008

Pamela Sherwood, Vice President - Regulatory Affairs 4625 W.86th Street, Suite 500 Indianapolis, IN 42628 Issued by:

SECTION 2 - REGULATIONS, (CONT'D.)

2.27 Presubscription Procedures, (Cont'd.)

2.27.2 Presubscription Charges

A. Application of Charges

After a Customer's initial selection for a presubscribed intraLATA toll carrier, for any change thereafter, an IntraLATA Presubscription Change Charge will apply.

- 1. The charge shall be no greater than those set forth below, unless modified by a Company-specific Commission-approved tariff.
- 2. If the Customer changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.
- B. Nonrecurring Charges IntraLATA Presubscription Change Charge

The IntraLATA Presubscription Change Charge shall be applied as follows:

Per business:

-- Manual Process \$5.50
-- Electronic Process \$1.25

Issued: May 6, 2008 Effective: May 6, 2008

Issued by:

Pamela Sherwood, Vice President - Regulatory Affairs

4625 W.86th Street, Suite 500 Indianapolis, IN 42628

SECTION 5 - NETWORK SERVICES DESCRIPTIONS, (CONT"D.)

5.11 Emergency Services Calling Plan

The Company's Emergency Services Calling Plan provides access (at no additional charge) to emergency services by dialing 0 - or 9-1-1.

Message toll telephone calls, to governmental emergency service agencies, having primary or principal responsibility with respect to the provision of emergency services to person and property in the area from which the call is made, meeting the definition and criteria of an emergency call is offered at no charge to Customers:

Governmental fire fighting, Ohio State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.

An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency services agency in order to seek assistance for such an emergency.

5.12 Supplemental Features

The following features may be purchased for use with the Company's Trunk, PRI and Voice T-1 Services. Features are available as equipment and facilities permit.

5.12.1 Calling Number Delivery

This feature allows the display of the calling party's number on the End User's station equipment.

5.13 Individual Telephone Numbers Service

Customers may order Individual Telephone Numbers Service for use with Inward and Two-Way Trunks and PRI Services. This enables a PBX to route an incoming call directly to an extension number without the need for an attendant. Use of Individual Telephone Numbers Service may require PBX software not provided by the Company. The first telephone number per trunk group is provided at no charge.

The Company will handle requests for large quantities of numbers (i.e., more than 100) on an individual case basis.

Issued: May 6, 2008 Effective: May 6, 2008

Issued by: Pamela Sherwood, Vice President - Regulatory Affairs

4625 W.86th Street, Suite 500

Exhibit B

Proposed Revised Tariff Pages

CHECK SHEET

All pages inclusive of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

PAGE	REVISION		PAGE	REVISION		PAGE	REVISION
Title	Original		31	Original		57.5	Original
1	First	*	32	Original		57.6	First
2	First	*	33	Original		58	Original
3	Original		34	Original		59	Original
4	Original		35	Original		59.1	Original
5	Original		36	Original		59.2	Original
6	Original		37	Original		60	Original
7	Original		38	Original		61	Original
8	Original		39	Original		61.1	Original
9	Original		40	Original		61.2	Original
10	Original		41	Original		62	Original
11	Original		42	Original		63	Original
12	Original		43	Original		63.1	Original
13	Original		44	Original		63.2	Original
14	Original		45	First	*	64	Original
15	Original		46	Original		65	Original
16	Original		4 7	Original		66	Original
17	Original		48	Original		66.1	Original
18	Original		49	Original		67	Original
19	Original		50	Original		68	Original
20	Original		51	Original		68. 1	Original
21	Original		52	Original		69	Original
22	Original		53	Original		70	Original
23	Original		54	Original		70.1	Original
24	Original		55	Original		71	Original
25	Original		5 6	Original		72	Original
26	Original		57	Original		73	Original
27	Original		57.1	Original		74	Original
28	Original		57.2	Original			
29	Original		57.3	Original			
30	Original		57.4	Original			

Effective: January 1, 2009 Issued: December 30, 2008

Pamela Sherwood, Vice President - Regulatory Affairs 4625 $W.86^{th}$ Street, Suite 500 Issued by:

TABLE OF CONTENTS

			<u>Page</u>	
CHE	CK SHE	EET	1	
TAB	LE OF C	CONTENTS	2	
EXP	LANAT:	ION OF SYMBOLS	6	
APP	LICATIO	ON OF TARIFF	7	
1	DEFI	NITIONS	8	
2	REGU	ILATIONS	12	
	2.1	Undertaking of the Company	12	
	2.2	Limitations	13	
	2.3	Use	14	
	2.4	Liabilities of the Company	14	
	2.5	Equipment	16	
	2.6	Installation and Termination	17	
	2.7	Payment and Credit Regulations	18	
	2.8	Applicable Law	24	
	2.9	Interconnection	24	
	2.10	Inspection, Testing and Adjustment	24	
	2.11	Tests, Pilots, Promotional Campaigns and Contests	24	
	2.12	Service Level Standards and Credit Allowances for Interruption	25	
	2.13	Directory Errors	27	
	2.14	Special Customer Arrangements	29	
	2.15	Other Rules	29	
	2.16	Expedited Due Date Service	30	
	2.17	Modification of Service Order	31	
	2.18	Cancellation of Service Order	31	
	2.19	Connection Charges	32	
	2.20	Maintenance Visit Charges	32	
	2.21	Trouble Reporting	33	
	2.22	Services for the Hearing Impaired	33	
	2.23	Notices and Communications	34	
	2.24	Emergency/Crisis/Disaster Restoration and Provisioning Telecommunications Service Priority	35	
	2.25	Additional Rules Relating to Resale of Service	41	
	2.26	Charges Associated with Premises Visit	43	
	2.27	Presubscription Procedures	44	
	2.28	Other Surcharge	45	(N)

Issued: December 30, 2008

Effective: January 1, 2009

Issued by:

Pamela Sherwood, Vice President - Regulatory Affairs 4625 W. 86th Street, Suite 500 Indianapolis, IN 42628

SECTION 2 - REGULATIONS, (CONT'D.)

2.27 Presubscription Procedures, (Cont'd.)

2.27.2 Presubscription Charges

A. Application of Charges

After a Customer's initial selection for a presubscribed intraLATA toll carrier, for any change thereafter, an IntraLATA Presubscription Change Charge will apply.

- 1. The charge shall be no greater than those set forth below, unless modified by a Company-specific Commission-approved tariff.
- 2. If the Customer changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.

B. Nonrecurring Charges IntraLATA Presubscription Change Charge

The IntraLATA Presubscription Change Charge shall be applied as follows:

Per business:

-- Manual Process

\$5.50

-- Electronic Process

\$1.25

2.28 Other Surcharge

A. 911 Surcharge

The 911 Surcharge will be applied to the Customer's invoice for each line, trunk or active voice channel.

Monthly Recurring Charge

911 Surcharge

\$0.12

(X) -----(X)

Issued: December 30, 2008

Effective: January 1, 2009

Issued by:

Pamela Sherwood, Vice President - Regulatory Affairs 4625 W.86th Street, Suite 500

SECTION 5 - NETWORK SERVICES DESCRIPTIONS, (CONT"D.)

5.11 Emergency Services Calling Plan

The Company's Emergency Services Calling Plan provides access (at no additional charge for the call) to emergency services by dialing 0 - or 9-1-1.

(T) (T)

Message toll telephone calls, to governmental emergency service agencies, having primary or principal responsibility with respect to the provision of emergency services to person and property in the area from which the call is made, meeting the definition and criteria of an emergency call is offered at no charge to Customers:

Governmental fire fighting, Ohio State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.

An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency services agency in order to seek assistance for such an emergency.

5.12 Supplemental Features

The following features may be purchased for use with the Company's Trunk, PRI and Voice T-1 Services. Features are available as equipment and facilities permit.

5.12.1 Calling Number Delivery

This feature allows the display of the calling party's number on the End User's station equipment.

5.13 Individual Telephone Numbers Service

Customers may order Individual Telephone Numbers Service for use with Inward and Two-Way Trunks and PRI Services. This enables a PBX to route an incoming call directly to an extension number without the need for an attendant. Use of Individual Telephone Numbers Service may require PBX software not provided by the Company. The first telephone number per trunk group is provided at no charge.

The Company will handle requests for large quantities of numbers (i.e., more than 100) on an individual case basis.

Issued: December 30, 2008 Effective: January 1, 2009

Issued by:

Pamela Sherwood, Vice President - Regulatory Affairs 4625 W.86th Street, Suite 500

Exhibit C

Narrative Summarizing All Changes Proposed in the Application

The purpose of this filing is to add the 911 Surcharge and make text changes to the Emergency Services Call Plan.

Exhibit D

Customer Notice and Affidavit

N/A