

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of Barbara	)	
E. Garstka,	)	
	)	
Complainant,	)	
	)	
v.	)	Case No. 08-1128-TP-CSS
	)	
AT&T Ohio,	)	
	)	
Respondent.	)	

ENTRY

The attorney examiner finds:

- (1) On September 25, 2008, Barbara E. Garstka (Ms. Garstka or complainant) filed a complaint against AT&T Ohio (AT&T). In the complaint, Ms. Garstka refers to problems that relate, in whole or in part, to her digital subscriber line (DSL) service. She also alleges that AT&T owes her a credit for one hundred dollars.
- (2) On October 15, 2008, AT&T filed an answer to the complaint.
- (3) By entry issued November 17, 2008, the attorney examiner requested that the complainant provide a clear, concise statement of the facts underlying the complaint. To determine whether reasonable grounds exist and whether the Commission has jurisdiction, the attorney examiner requested that the complainant provide by December 2, 2008, a description of the service or services at issue.
- (4) To date, the complainant has not provided a statement. Nor has the complainant offered any reasons for failing to abide by the November 17, 2008, entry. The complainant should provide a statement by January 13, 2009. If the complainant does not file a statement by January 13, 2009, the attorney examiner will recommend to the Commission that the complaint be dismissed.


It is, therefore,

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ORDERED, That the complainant file on or before January 13, 2009, a clear and concise statement of the facts underlying the complaint, including the service or services at issue. It is, further,

ORDERED, That a copy of this entry be served upon all parties and interested persons of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

  
By: L. Douglas Jennings  
Attorney Examiner

je9/vrm

Entered in the Journal

DEC. 29 2008



Renee J. Jenkins  
Secretary