BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of John A. Bell, d/b/a John A. Bell, Attorney-at-Law,))
Complainant,	
v) Case No. 08-1313-TP-CSS
AT&T Ohio,)
Respondent.)

ENTRY

The attorney examiner finds:

- (1) On December 19, 2008, John A. Bell d/b/a John A. Bell, Attorney-at-Law (complainant) filed a complaint against AT&T Ohio (AT&T Ohio or respondent) alleging that AT&T Ohio changed his telephone service without proper authorization thereby resulting in unjust and unreasonable charges for telephone service. Complainant also requests that the respondent be prohibited from disconnecting service during the pendency of this complaint.
- (2) A copy of the complaint was mailed to AT&T Ohio on December 19, 2008. AT&T Ohio is instructed to file its answer in accordance with Rule 4901-9-01, Ohio Administrative Code (O.A.C.).
- (3) Pursuant to Rule 4901:1-5-10(I)(3), O.A.C., the complainant's service should not be disconnected during the pendency of this complaint provided that complainant pays either the undisputed portion of the bill or, if the disputed amount is in question, the customer pays the amount paid for the same billing period during the previous year.

It is, therefore,

ORDERED, That AT&T Ohio file its answer in accordance with finding 2. It is, further,

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ORDERED, That AT&T Ohio comply with finding 3 during the pendency of this complaint. It is, further,

ORDERED, That a copy of this entry be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

By: /Jeffrey R. Jones

Attorney Examiner

/vrm 959

Entered in the Journal

DEC 22 2008

Reneé J. Jenkins

Secretary