



FILE

December 1, 2008
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www.tminc.com

Renee' Jenkins
Secretary of Commission
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215-3793

90-9212-TP-TRF

RE: Local Tariff Revision for Sage Telecom, Inc.

Dear Ms. Jenkins:

Enclosed for filing are the original and three (3) copies of a local tariff revision filed on behalf of Sage Telecom, Inc. This filing updates directory assistance. The Company respectfully requests an effective date of December 2, 2008, for this filing.

Pages included in this filing are:

72 nd Revised Page 2	Updates Check Sheet
53 rd Revised Page 3	Updates Check Sheet
2 nd Revised Page 29.12	Makes text change
1 st Revised Page 34	Updates directory assistance
2 nd Revised Page 48	Makes text change
9 th Revised Page 57	Updates directory assistance
6 th Revised Page 60	Updates directory assistance

Please acknowledge receipt of this filing by returning file-stamped the extra copy of this cover letter in the self-addressed, stamped envelope enclosed for this purpose. Any question you may have regarding this filing may be directed to me at (407) 740-3006 or via email at croesel@tminc.com.

Sincerely,

Carey Roesel
Consultant to Sage Telecom, Inc.

CR/gs
Enclosures

cc: Andrew Karl - Sage Telecom
file: Sage Telecom - OH Local
tms: ohl0816

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician SM Date Processed DEC 02 2008

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS
(Effective: 01/18/2008)

In the Matter of the Application of Sage Telecom, Inc.
to Provide Local Exchange Services in Ohio

TRF Docket No. 90-9212-TP-TRF

Case No. _____ -TP- _____

NOTE: Unless you have reserved a Case # or are filing a Contract, leave the "Case No" fields BLANK.

Name of Registrant(s) Sage Telecom, Inc.

DBA(s) of Registrant(s) _____

Address of Registrant(s) 805 Central Expressway South, Suite 100, Allen, Texas 75013-2789

Company Web Address www.sagetelecom.net

Regulatory Contact Person(s) Sherri Flatt

Phone 214-495-4847

Fax 214-495-4847

Regulatory Contact Person's Email Address sflatt@sagetelecom.net

Contact Person for Annual Report Sherri Flatt

Phone 214-495-4847

Address (if different from above) _____

Consumer Contact Information Jim Warren

Phone 972-747-4524

Address (if different from above) _____

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

Section I – Pursuant to Chapter 4901:11-6 OAC – Part I – Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below. CMRS providers: Please see the bottom of Section II.

NOTES: (1) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.

(2) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at www.puco.ohio.gov under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

Carrier Type <input type="checkbox"/> Other (explain below)	<input type="checkbox"/> ILEC	<input checked="" type="checkbox"/> CLEC	<input type="checkbox"/> CTS	<input type="checkbox"/> AOS/IOS
Tier 1 Regulatory Treatment				
Change Rates within approved Range	<input type="checkbox"/> TRF 1-6-04(B) (0 day Notice)	<input type="checkbox"/> TRF 1-6-04(B) (0 day Notice)		
New Service, expanded local calling area, correction of textual error	<input type="checkbox"/> ZTA 1-6-04(B) (0 day Notice)	<input type="checkbox"/> ZTA 1-6-04(B) (0 day Notice)		
Change Terms and Conditions, Introduce non-recurring service charges	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)		
Introduce or Increase Late Payment or Returned Check Charge	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)		
Business Contract	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)		
Withdrawal	<input type="checkbox"/> ATW 1-6-12(A) (Non-Auto)	<input type="checkbox"/> ATW 1-6-12(A) (Auto 30 days)		
Raise the Ceiling of a Rate	Not Applicable	<input type="checkbox"/> SLF 1-6-04(B) (Auto 30 days)		
Tier 2 Regulatory Treatment				
Residential - Introduce non-recurring service charges	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)		
Residential - Introduce New Tariffed Tier 2 Service(s)	<input type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	
Residential - Change Rates, Terms and Conditions, Promotions, or Withdrawal	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input checked="" type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	
Residential - Tier 2 Service Contracts	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	
Commercial (Business) Contracts	Not Filed	Not Filed	Not Filed	
Business Services (see "Other" below)	Detariffed	Detariffed	Detariffed	
Residential & Business Toll Services (see "Other" below)	Detariffed	Detariffed	Detariffed	

Section I – Part II – Certificate Status and Procedural

Certificate Status	ILEC	CLEC	CTS	AOS/IOS
Certification (See Supplemental ACE form)		<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)	<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)	<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)
Add Exchanges to Certificate	<input type="checkbox"/> ATA 1-6-09(C) (Auto 30 days)	<input type="checkbox"/> AAC 1-6-10(F) (0 day Notice)	CLECs must attach a current CLEC Exchange Listing Form	
Abandon all Services - With Customers	<input type="checkbox"/> ABN 1-6-11(A) (Non-Auto)	<input type="checkbox"/> ABN 1-6-11(A) (Auto 90 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)
Abandon all Services - Without Customers		<input type="checkbox"/> ABN 1-6-11(A) (Auto 30 days)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)
Change of Official Name (See below)	<input type="checkbox"/> ACN 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ACN 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Change in Ownership (See below)	<input type="checkbox"/> ACO 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ACO 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Merger (See below)	<input type="checkbox"/> AMT 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> AMT 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Transfer a Certificate (See below)	<input type="checkbox"/> ATC 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ATC 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Transaction for transfer or lease of property, plant or business (See below)	<input type="checkbox"/> ATR 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ATR 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Procedural				
Designation of Process Agent(s)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)

Section II – Carrier to Carrier (Pursuant to 4901:1-7), CMRS and Other

Carrier to Carrier	ILEC	CLEC		
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)		
Request for Arbitration	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)		
Introduce or change c-t-c service tariffs,	<input type="checkbox"/> ATA 1-7-14 (Auto 30 day)	<input type="checkbox"/> ATA 1-7-14 (Auto 30 day)		
Introduce or change access service pursuant to 07-464-TP-COI	<input type="checkbox"/> ATA (Auto 30 day)			
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC 1-7-04 or 1-7-05 (Non-Auto)	<input type="checkbox"/> UNC 1-7-04 or 1-7-05 (Non-Auto)		
Pole attachment changes in terms and conditions and price changes.	<input type="checkbox"/> UNC 1-7-23(B) (Non-Auto)	<input type="checkbox"/> UNC 1-7-05 (Non-Auto)		
CMRS Providers See 4901:1-6-15	<input type="checkbox"/> RCC [Registration & Change in Operations] (0 day)		<input type="checkbox"/> NAG [Interconnection Agreement or Amendment] (Auto 90 days)	
Other* (explain) _____				

*NOTE: During the interim period between the effective date of the rules and an Applicant's Detariffing Filing, changes to existing business Tier 2 and all toll services, including the addition of new business Tier 2 and all new toll services, will be processed as 0-day TRF filings, and briefly described in the "Other" section above.

All Section I and II applications that result in a change to one or more tariff pages require, at a minimum, the following exhibits. Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-14 Filing Requirements on the Commission's Web Page for a complete list of exhibits.

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
B	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

Section III. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

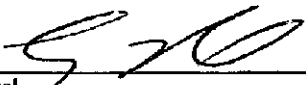
Compliance with Commission Rules and Service Standards

I am an officer/agent of the applicant corporation, Sage Telecom, Inc., and am authorized to make this statement on its behalf.

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on December 1, 2008 at Maitland, FL 32751.

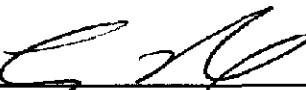


*Carey Roesel
Consultant to Sage Telecom, Inc.
December 1, 2008
Date

**This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

VERIFICATION

I, Carey Roesel, verify that I have utilized the Telecommunications Application Form for Routine Proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.



*Carey Roesel
Consultant to Sage Telecom, Inc.
December 1, 2008
Date

**Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793**

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

Sage Telecom, Inc.

EXHIBIT A

Superseded Tariff Sheets

CHECK SHEET

Pages 1 through 61, inclusive of this Tariff are effective as of the date shown. Revised sheets as named below contain all changes from the original tariff that are in effect on the date thereof.

<u>Page</u>	<u>Number of Revisions Except as Indicated</u>
1	Original
2	Seventy-First*
3	Fifty-Second*
4	First
5	First
6	Original
7	First
8	Original
9	Original
10	Second
11	First
12	Original
13	First
14	Original
15	First
16	Sixth
16.1	Original
17	First
18	Third
19	Original
20	Original
21	Second
22	Original
23	Second
23.1	Third
24	First
25	Original
26	Original
27	Original
28	Eighth*
29	Sixth*
29.1	Fifth*
29.2	Fourth*
29.3	Fifth*
29.4	Fourth*
29.5	Fifth
29.6	Original
29.7	Third*
29.8	Third*
29.9	Second*
29.10	Third*
29.11	Second*
29.12	First
29.13	Third*
30	Fourth*

*New or revised filing

Issued: November 5, 2008

Effective: November 5, 2008

Issued By:
Robert W. McCausland
Vice President and Secretary
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

OHL0815

CHECK SHEET (cont'd)

<u>Page</u>	<u>Number of Revisions Except as Indicated</u>
31	Tenth
32	Fourth
33	Original
34	Original
35	First
36	Second
36.1	First
37	Original
38	Original
39	Original
40	Original
41	First
42	Original
43	Original
44	First
45	Second*
46	First*
47	Second
48	First
49	Fifth*
50	Third
51	Second
52	Second
53	First
54	First
55	Eighth
55.1	Third
55.2	Third
55.3	Fourth
55.4	Original
55.5	Fourth*
55.6	Second
55.7	Third
55.8	First
55.9	Second
55.10	Third
55.10.1	Original
55.11	First
55.12	First
55.13	Original
56	Fifteenth
56.1	Third
57	Eighth
58	Second
59	Third
60	Fifth
61	Fourth

*New or revised filing.

Issued: November 5, 2008

Effective: November 5, 2008

Issued By:
Robert W. McCausland
Vice President and Secretary
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

OHL0815

SECTION 3 - DESCRIPTION OF SERVICES (cont'd)

3.1. Local Exchange Telecommunications Services (cont'd)**3.1.4. Local Service Plans (cont'd)****3.1.4.A. Residential (cont'd)****15. Winback Credits**

Residential Winback customers who return to Sage and subscribe to any currently available Simply Savings, or international plan, are eligible for a credit on their bundled service. To be eligible in a Winback situation, the customer must have previously had local service with Sage, switched their service to another local service provider, and is now returning to Sage as a customer. Customers must choose Sage as their intraLATA and interLATA carrier to qualify and have a zero balance on their previous Sage account. This credit may not be combined with any other Sage promotional offer or credit.

(CT)

Customers who qualify receive notice of this offer through Sage marketing campaigns. This offer includes a one-time credit equal to the amount of their bundle price on their first bill from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services.

16. Win/Winback Bundle Credit

Residential Win/Winback customers who subscribe to any currently available Simply Savings plan or international plan are eligible for a credit on their bundled service. To be eligible in a Winback situation, the customer must have previously had local service with Sage, switched their service to another local service provider, and is now returning to Sage as a customer. Winback customers must have a zero balance on their previous Sage account. All Win/Winback customers must choose Sage as their intraLATA and interLATA carrier to qualify and must be current with no past due amount at the time the credit is issued. This credit may not be combined with any other Sage promotional offer or credit.

(CT)

Customers who qualify receive notice of this offer through Sage marketing campaigns. This offer includes a one-time credit equal to the amount of their bundle price on their fourth bill from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services.

SECTION 3 - DESCRIPTION OF SERVICES (cont'd)**3.1. Local Exchange Telecommunications Services (cont'd)****3.1.6. Operator Assisted Services (cont'd)**

3.1.6.B. Directory Assistance - A service provided to Customers and Users of Sage's local exchange service that allows them to obtain directory assistance by calling the Directory Assistance operator.

1. Directory Assistance charges apply for all requests for which Sage's facilities are used. A maximum of two requested telephone numbers is permitted per Directory Assistance call. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.
2. Non-published telephone numbers are not available from Directory Assistance Service.
3. No credit will be given for requested numbers that are non-published, or for requested telephone numbers that are not found in the directory.
4. A credit will be given for calls to Directory Assistance when the Customer experiences poor transmission or is cut-off during the call;
5. To receive a credit, the Customer must notify the Sage operator or Business Office of the problem experienced.

3.1.6.C. Directory Assistance Call Completion - Provides customers the option of having their local or intraLATA calls automatically completed when they request a telephone listing from the Directory Assistance operator. The call may be completed automatically or by the Directory Assistance operator. The three types of Directory Assistance Call Completion (DACC) offered are as follows:

1. Semi-Automated - The customer receives the requested directory number and then requests the operator to provide call completion to the requested number.
2. Fully-Automated - The customer receives the requested directory number from an automated voice system. The customer accepts DACC by depressing "1" from a touch-tone telephone when prompted by the DACC announcement.
3. Person-to-Person - The customer receives the requested directory number and then requests the operator to complete the call to a specified person.

SECTION 3 - DESCRIPTION OF SERVICES (cont'd)

(RT)

(RT)

3.2 Directory Assistance

(CT)

Directory Assistance ("DA") is a Service that provides Customers with access to telephone number information. Access is obtained by direct dialing 1 + (Area Code) 555-1212 or 1-411.

3.3 Operator Services

(CT)

Operator Services involve assisting Customers with the placement of telephone calls, including collect calls, calling cards, credit card calls, person-to-person calls, third party calls, and other related operator services as well as the obtaining of related information. The Company provides this service for local and intraLATA calls. All other operator assisted calls will be routed to the Company's underlying carrier.

Issued: April 1, 2008

Effective: April 1, 2008

Issued By:
Robert W. McCausland
Vice President and Secretary
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

OHL0804

SECTION 6 – PRICE LIST (cont'd)**6.1. Local Exchange Service (Cont'd)****6.1.3. Operator Assisted Service Rates****6.1.3.A. Operator Handled Calling**

In addition to applicable usage charges, the following operator-assisted charges will apply:

Person-to-Person	\$ 3.00 per call
Station-to-Station	\$ 1.10 per call
Third Number Billed	\$ 1.50 per call
Collect	\$ 2.50 per call

6.1.3.B. Directory Assistance Service

Direct Dialed	\$ 1.50 per call
Via Operator	\$ 1.50 per call
InterLATA Directory Assistance Calls	\$ 1.99 per call

6.1.3.C. Busy Line Verification and Line Interrupt Service

Busy Line Verification	\$ 1.20 per request
Line Interrupt	\$ 1.30 per request

6.1.4. Telephone Directory Service Rates

Service Type	Monthly Rate
Non-Listed Service	
Primary Line	\$ 2.20
Additional Line	\$ 2.20
Non-Published Service	\$ 2.20
Extra Listings/Alternate Listings/ Night Number Listings	
Residential	\$ 3.00 (CR)
Business	\$ 3.00 (CR)
Foreign Listings	\$ 3.00 (CR)
Cross-Reference Listings	\$ 3.00 (CR)
Residence Bold Listing	\$2.50

(CT)
(CT)(RT)
|
|
|
(RT)
(NR)

Issued: November 1, 2007

Effective: November 1, 2007

Issued By:
Robert W. McCausland
Vice President and Secretary
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

OHL0705

SECTION 6 – PRICE LIST (cont'd)

(RT)

(RT)

(CT)

(CT)

(CT)

6.2 Directory Assistance

6.2.1 InterLATA Directory Assistance calls, other than calls placed to 8xx toll free DA:

Per call rate: \$ 1.99

6.2.2 IntraLATA Directory Assistance

Direct Dialed \$ 1.50 per call
Via Operator \$ 1.50 per call

Issued: April 1, 2008

Effective: April 1, 2008

Issued By:
Robert W. McCausland
Vice President and Secretary
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

OHL0804

Sage Telecom, Inc.

EXHIBIT B

Proposed Tariff Sheets

CHECK SHEET

Pages 1 through 61, inclusive of this Tariff are effective as of the date shown. Revised sheets as named below contain all changes from the original tariff that are in effect on the date thereof.

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29.9	Second
29.10	Third
29.11	Second
29.12	Second*
29.13	Third
30	Fourth

*New or revised filing

Issued: December 2, 2008

Effective: December 2, 2008

Issued By:
Robert W. McCausland
Vice President and Secretary
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

OHL0816

CHECK SHEET (cont'd)

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40	Original
41	First
42	Original
43	Original
44	First
45	Second
46	First
47	Second
48	Second
49	Fifth
50	Third
51	Second
52	Second
53	First
54	First
55	Eighth
55.1	Third
55.2	Third
55.3	Fourth
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55.8	First
55.9	Second
55.10	Third
55.10.1	Original
55.11	First
55.12	First
55.13	Original
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57	Ninth*
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Issued: December 2, 2008

Effective: December 2, 2008

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Robert W. McCausland
Vice President and Secretary
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

OHL0816

SECTION 3 - DESCRIPTION OF SERVICES (cont'd)

3.1. Local Exchange Telecommunications Services (cont'd)**3.1.4. Local Service Plans (cont'd)****3.1.4.A. Residential (cont'd)****15. Winback Credits**

Residential Winback customers who return to Sage and subscribe to any currently available Simply Savings, or international plan, are eligible for a credit on their bundled service. To be eligible in a Winback situation, the customer must have previously had local service with Sage, switched their service to another local service provider, and is now returning to Sage as a customer. Customers must choose Sage as their intraLATA and interLATA carrier to qualify and have a zero balance on their previous Sage account. This credit may not be combined with any other Sage promotional offer or credit.

Customers who qualify receive notice of this offer through Sage marketing campaigns. This offer includes a one-time credit equal to the amount of their bundle price on their first bill from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services.

16. Win/Winback Bundle Credit

Residential Win/Winback customers who subscribe to any currently available Simply Savings plan, international plan, or Sage Budget Service Plan are eligible for a credit on their bundled service. To be eligible in a Winback situation, the customer must have previously had local service with Sage, switched their service to another local service provider, and is now returning to Sage as a customer. Winback customers must have a zero balance on their previous Sage account. All Win/Winback customers must choose Sage as their intraLATA and interLATA carrier to qualify and must be current with no past due amount at the time the credit is issued. This credit may not be combined with any other Sage promotional offer or credit.

(CT)

Customers who qualify receive notice of this offer through Sage marketing campaigns. This offer includes a one-time credit equal to the amount of their bundle price on their fourth bill from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services.

SECTION 3 - DESCRIPTION OF SERVICES (cont'd)

3.1. Local Exchange Telecommunications Services (cont'd)

3.1.6. Operator Assisted Services (cont'd)

3.1.6.B. Directory Assistance - A service provided to Customers and Users of Sage's local exchange service that allows them to obtain directory assistance by calling the Directory Assistance operator (dialing 1-411).

(CT)

1. Directory Assistance charges apply for all requests for which Sage's facilities are used. A maximum of two requested telephone numbers is permitted per Directory Assistance call. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.
2. Non-published telephone numbers are not available from Directory Assistance Service.
3. No credit will be given for requested numbers that are non-published, or for requested telephone numbers that are not found in the directory.
4. A credit will be given for calls to Directory Assistance when the Customer experiences poor transmission or is cut-off during the call;
5. To receive a credit, the Customer must notify the Sage operator or Business Office of the problem experienced.

3.1.6.C. Directory Assistance Call Completion - Provides customers the option of having their local or intraLATA calls automatically completed when they request a telephone listing from the Directory Assistance operator. The call may be completed automatically or by the Directory Assistance operator.

(RT)

(RT)

SECTION 3 - DESCRIPTION OF SERVICES (cont'd)

3.2 Directory Assistance

Directory Assistance ("DA") is a Service that provides Customers with access to telephone number information. Access is obtained by direct dialing 1 + (Area Code) 555-1212 for InterLATA DA or 1-411 for Local/IntraLATA DA.

(CT)
(CT)

3.3 Operator Services

Operator Services involve assisting Customers with the placement of telephone calls, including collect calls, calling cards, credit card calls, person-to-person calls, third party calls, and other related operator services as well as the obtaining of related information. The Company provides this service for local and intraLATA calls. All other operator assisted calls will be routed to the Company's underlying carrier.

SECTION 6 – PRICE LIST (cont'd)**6.1. Local Exchange Service (Cont'd)****6.1.3. Operator Assisted Service Rates****6.1.3.A. Operator Handled Calling**

In addition to applicable usage charges, the following operator-assisted charges will apply:

Person-to-Person	\$ 3.00 per call
Station-to-Station	\$ 1.10 per call
Third Number Billed	\$ 1.50 per call
Collect	\$ 2.50 per call

6.1.3.B. Directory Assistance Service

Direct Dialed (1-411)	\$ 1.50 per call
Via Operator (1-411)	\$ 1.50 per call
InterLATA Directory Assistance Calls (1 + (Area Code) 555-1212)	\$ 1.99 per call

(CT)
|
(CT)

6.1.3.C. Busy Line Verification and Line Interrupt Service

Busy Line Verification	\$ 1.20 per request
Line Interrupt	\$ 1.30 per request

6.1.4. Telephone Directory Service Rates

Service Type	Monthly Rate
Non-Listed Service	
Primary Line	\$ 2.20
Additional Line	\$ 2.20
Non-Published Service	\$ 2.20
Extra Listings/Alternate Listings/ Night Number Listings	
Residential	\$ 3.00
Business	\$ 3.00
Foreign Listings	\$ 3.00
Cross-Reference Listings	\$ 3.00
Residence Bold Listing	\$2.50

6.2 Directory Assistance

- 6.2.2 [Reserved for Future Use] (RT)

$$\begin{array}{c} \text{(RT)} \\ | \\ \text{(RT)} \end{array}$$

(CT)

Sage Telecom, Inc.

EXHIBIT C

Description of Tariff Change

This filing updates directory assistance.