

FILE**Hunter, Donielle**

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, November 25, 2008 9:41 AM
To: Docketing
Subject: Docketing
Attachments: 108067.html

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 11/25/2008

Re: Michael Matthaes
673 Glenmon
Columbus, OH 43214

Docketing Case No.:
08-0072-GA-AIR

Notes:

Please docket the attached in the case number above.
Thank-you.

RECEIVED-DOCKETING DIV
2008 NOV 25 AM 10:15
PUCO

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11/25/2008

From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"
Subject: 41380
Sent: 11/22/2008 3:38:16 PM
Message:
WEB ID: 41380 AT:11-22-2008 at 03:38 PM

TYPE: complaint

NAME: Mr. Michael Matthaes

CONTACT SENDER ? No

MAILING ADDRESS:

- *(NO CITY?), (NO STATE??) (NO ZIP??)*
- *(NO COUNTRY??)*

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: *(no e-mail address provided)*

INDUSTRY:Gas

ACCOUNT INFORMATION:

- Company: Columbia Gas
- Name on account: Michael Matthaes
- Service address: 673 Glenmont Avenue, Cols 43214
- *(no service phone number provided?)*
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

I object to the rate increase approved for Columbia Gas. In this time of a down market, job loss, etc., Columbia should not be able to charge more when they are showing a huge profit. My retirement is not increasing and my wife's salary is frozen due to economic conditions.

Also, AEP should not be allowed to charge us for their loss during the power outage. We were without electric for 5 days and lost a lot of food. They need to do a better job of maintaining their lines. Giving more money doesn't equal more service. NO RAISES!!!