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Renée Jenkins, Secretary of Commission
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43266-0573

**RE: Globalcom, Inc., d/b/a GCI Globalcom, Inc.
Replacement Pages to Application to Detariff Certain Tier 2 Services
Case No. 08-787-TP-ATA; TRF No. 90-9043-TP-TRF**

Dear Ms. Jenkins:

In compliance with Case No. 06-1345-TP-ORD, enclosed for filing please find one original and ten (10) copies of replacement pages to the Application to Detariff Certain Tier 2 Services and to make other changes related to the implementation of the Case No. 06-1345-TP-ORD, submitted on behalf of Globalcom, Inc., d/b/a GCI Globalcom, Inc. As requested by Robbin Russell of OH Staff, this filing addresses issues stated in Ms. Russell's memorandum dated November 14, 2008 and makes the requested corrections.

Questions regarding this filing may be directed to my attention at (407) 740-3006 or via e-mail at croesel@tminc.com. Please acknowledge receipt of this filing by date stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for this purpose.

Thank you for your assistance.

Sincerely,

Carey Roesel, Consultant
Globalcom, Inc., d/b/a GCI Globalcom, Inc.

CR/gs
Enclosures

cc: Office of Ohio Utilities Consumer Counsel
Mary Cegelski - Globalcom
File: Globalcom - OH IXC; OH Local
TMS: OHL0801a

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Technician Date Processed 11/24/08

MEMORANDUM

TO: Carey Roesel
Consultant to Globalcom, Inc., d/b/a GCI Globalcom, Inc.
Croesel@tminc.com

FROM: Robbin Russell
Public Utilities Commission of Ohio
Robbin.russell@puc.state.oh.us

RE: In the Matter of the Application of Globalcom, Inc., d/b/a GCI
Globalcom, Inc. to Detariff Certain Tier 2 Services and make other
changes related to the Implementation of Case No. 06-1345-TP-ORD
Case No. 08-787-TP-ATA; 90-9043-TP-TRF

DATE: November 14, 2008

DUE: November 21, 2008

Upon review of the Globalcom, Inc., d/b/a GCI Globalcom, Inc. detariffing application filed June 27, 2008; a few issues need to be addressed. The issues are as follows:

PUCO No. 1:

1. **Title Page** – Please add the following language to this page: “Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Adm.Code 4901:1-5) (MTSS). These safeguards can be found in the Appendix to Ohio Adm.Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.
2. Besides the language listed above, an interexchange (long distance) tariff should only contain the following provisions, charges or services (if those provisions, charges or services are currently offered by the carrier): primary interexchange carrier (PIC) change charge; alternative operator services; inmate operator services; late payment charge; bad check charge; intrastate special and switched access services provided to carriers; N-1-1 service; pole attachments and conduit occupancy; payphone access lines; telecommunications relay service; and deposit language. As such all pages of the tariff that was not filed or revised as a part of this application, that contain anything besides the items listed above must

be removed from the tariff. All current rates, terms and conditions that apply to the services that were removed from the tariff must be made available either by publishing a hard copy catalog or guidebook or by maintaining an internet website with such information.

PUCO No. 2:

3. **Title Page** – Please add the following language to this page: “Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Adm.Code 4901:1-5) (MTSS). These safeguards can be found in the Appendix to Ohio Adm.Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.
4. **Page 22, Section 2.11.14B.1.** – Please remove the incorrect reference to Rule 4901:1-5-17(L) (4) O.A.C and replace with a reference to the Minimum Telephone Service Standard (MTSS) (i.e. MTSS as codified in §4901:1-5 of the OAC.
5. **Page 121, Section 3.5.2** – Please remove the minimum and maximum rate ranges, except for the caller identification service, from this section in compliance with rules 4901:1-6-04(B)(2) and 05(B)(1).

Exhibit C:

6. Upon going to the website listed in this exhibit, I was unable to find the items that we deleted from the proposed revised tariffs. Please provide the correct website address where the detariffed items are located.

If you have any questions, feel free to call me at (614) 466-0401 or email me at the above address.

Robbin Russell
Utility Specialist
Public Utilities Commission of Ohio

TITLE SHEET

PUCO 1

GCI GLOBALCOM, INC.

RESALE TELECOMMUNICATIONS SERVICES

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Toll Services except Deposits, Return Check Charge and Late Payment Charges are now located in the Company's Pricing Guide at www.global-com.com. Technical Terms and Abbreviations and Rules and Regulations can be found in the Company's PUCO 2 Tariff - Resold and Facilities-based Local Exchange Telecommunications Services.

(N)

"Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Adm.Code 4901:1-5) (MTSS). These safeguards can be found in the Appendix to Ohio Adm.Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

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200 East Randolph Street, 23rd Floor
Chicago, Illinois 60601

Case Number: 08-787-TP-ATA

OH0801a

CHECK SHEET

Sheets of this tariff as listed below are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<u>SHEET</u>	<u>REVISION LEVEL</u>		<u>SHEET</u>	<u>REVISION LEVEL</u>	
1	1 st Revised	*	27	1 st Revised	*
2	2 nd Revised	*	28	1 st Revised	*
3	Original		29	1 st Revised	*
4	Original		29.1	1 st Revised	*
5	1 st Revised	*	30	Original	
6	1 st Revised	*	31	1 st Revised	*
7	1 st Revised	*	32	1 st Revised	*
8	1 st Revised	*	33	Original	
9	1 st Revised	*			
10	1 st Revised	*			
11	1 st Revised	*			
12	1 st Revised	*			
13	1 st Revised	*			
14	1 st Revised	*			
15	1 st Revised	*			
16	1 st Revised	*			
17	1 st Revised	*			
18	1 st Revised	*			
19	1 st Revised	*			
20	1 st Revised	*			
21	Original				
22	1 st Revised	*			
23	1 st Revised	*			
24	1 st Revised	*			
25	1 st Revised	*			
26	1 st Revised	*			

* - Included in this filing.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

[Reserved for Future Use]

(D)

(D)

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, CONT'D.

[Reserved for Future Use]

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, CONT'D.

[Reserved for Future Use]

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(D)

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SECTION 2 - RULES AND REGULATIONS

2.1 [Reserved for Future Use]

(D)

(D)

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.2 [Reserved for Future Use]

(D)

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

[Reserved for Future Use]

(D)

(D)

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.3 [Reserved for Future Use]

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

[Reserved for Future Use]

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.4 [Reserved for Future Use]

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

[Reserved for Future Use]

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.5 [Reserved for Future Use]

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.6 [Reserved for Future Use]

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

[Reserved for Future Use]

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.7 [Reserved for Future Use]

2.8 [Reserved for Future Use]

2.9 [Reserved for Future Use]

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

[Reserved for Future Use]

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.10 Payment Arrangements

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2.10.1 Late Payment Charge and Cost of Collection

A one time late fee of 1.5% will be charged on any Company-billed past due balance. A late payment charge of 1.5% is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late charges are to be applied without discrimination. A bill is considered past due on the thirty-first day after the issue date of the bill.

2.10.2 Return Check Charge

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A return check charge will be assessed for checks returned for insufficient funds.

Minimum: \$ 5.00
Maximum: \$30.00

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TITLE SHEET

PUCO 2

**GLOBALCOM, INC., D/B/A
GCI GLOBALCOM, INC.**

90-9043-TP-TRF

Case No. 97-1114-TP-ACE

**RESOLD AND FACILITIES BASED
LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES**

This tariff, filed with the Public Utilities Commission of Ohio contains the rates, terms and conditions applicable to the Resold and Facilities Based Local Exchange Telecommunications Services provided by Globalcom Inc.

The following counties of the Ameritech territories will be effected initially: Clark, Cuyahoga, Delaware, Fairfield, Franklin, Geauga, Lake, Lucas, Madison, Montgomery, Pickway, Portage, Stark, Summit, Warren, and Wood.

“Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Adm.Code 4901:1-5) (MTSS). These safeguards can be found in the Appendix to Ohio Adm.Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

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PAGE	REVISION	PAGE	REVISION	PAGE	REVISION
1	First*	25	Original	49	Original
2	Fourth*	26	Original	50	Original
3	First*	27	Original	51	Original
4	Original	28	Original	52	Original
5	Original	29	Original	53	Original
6	Original	30	Original	54	Original
7	Original	31	Original	55	Original
8	Original	32	Original	56	Original
9	Original	33	Original	57	Original
10	Original	34	Original	58	Original
11	Original	35	Original	59	Original
12	Original	36	Original	60	Original
13	Original	37	Original	61	Original
14	First	38	Second*	62	Original
15	First*	39	Original	63	Original
16	Original	40	Original	64	Original
16.1	First*	41	Original	65	Original
16.2	Original	42	Original	66	Original
16.3	First	43	Original	67	Original
17	Second*	44	Original	68	Original
18	Original	45	Original	69	Original
19	Original	46	Original	70	Original
20	Original	47	Original	71	Original
21	Original	48	Original	72	Original
22	Second*				
23	Third*				
24	First				

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.11 Refusal or Discontinuance by Company, (Cont'd.)

2.11.14 Discontinuance of Service other than Toll Service

- A. For purposes of this section, all regulated telephone services provided by the Company, except toll services, shall be defined as local service.
- B. The Company may disconnect its customer's local service for nonpayment of charges incurred for local service. Such disconnection must be conducted pursuant to all applicable minimum telephone service standards. All practices of the Company pertaining to either the provision of its own toll service, if any, or as a duly-authorized agent for another toll service provider shall also conform to the minimum telephone service standards.
 - 1. Disconnection notices issued by the Company pursuant to the Minimum Telephone Service Standards as codified Chapter 4901:1-5 of the Ohio Administrative Code, must inform the subscribers facing local service disconnection of the total amount which the subscriber would need to pay in order to avoid disconnection of local service. It must also inform the subscriber of the Company's legal obligation to provide "local only" service to customers whose local services charges are paid, even while their toll service is disconnected for nonpayment of outstanding toll debt. (T)
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(T)
- C. The Company is prohibited from disconnecting any customer's local service for nonpayment of charges incurred by the customer for toll service.
- D. Partial payments by a customer to the Company will be apportioned by the Company to the Company's regulated local service charges first before being applied by the Company to any toll charges and will be apportioned to regulated telephone service charges first before being applied to charges for nonregulated services.
- E. Disconnection of Local Service will be conducted pursuant to the Minimum Telephone Service Standards as codified Chapter 4901:1-5 of the Ohio Administrative Code. (T)
|
(T)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, CONT'D.

3.5 Optional Calling Features, (Cont'd.)

3.5.2. Ohio Bell Areas

Residential

Caller identification

Minimum Maximum

\$3.25 \$13.00

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