

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of Sherron
Neal-Putman,

Complainant,

v.

Duke Energy Ohio, Inc.,

Respondent.

Case No. 07-690-EL-CSS

ENTRY

The attorney examiner finds:

- (1) On June 7, 2007, Sherron Neal-Putman (Ms. Putman or complainant) filed a complaint against Duke Energy Ohio, Inc. (Duke or Respondent). In the complaint, Ms. Putman claims that Duke disconnected her electric service without proper notice. Ms. Putman also accuses Duke of refusing to reconnect her service pursuant to an order from the Commission. Ms. Putman seeks compensation for losses attributable to the disconnection of her electricity.
- (2) Duke filed an answer to the complaint on June 27, 2007. In its answer, Duke denies that it disconnected service to the complainant's 33 E. Lakeshore Drive address. Duke alleges that it initiated service in the complainant's name on April 24, 2007. Duke contends that service to Ms. Putman has continued without interruption.
- (3) On July 6, 2007, Ms. Putman filed a pleading alleging that Duke has issued bills that are excessive. Comparing her bill with others, Ms. Putman concludes that the bills do not reflect consumption.
- (4) Duke filed a response to the complainant's July 6, 2007, pleading on July 19, 2007. Duke acknowledges that it misread the complainant's meter on June 25, 2007. Duke conducted a special reading on July 10, 2007. The special reading disclosed an error. Duke alleges that it corrected its billing.

- (5) This case should be scheduled for hearing on Thursday, December 18, 2008, at 12:30 p.m., at the offices of the Commission, 180 East Broad Street, 11th floor, Hearing Room 11-F, Columbus, Ohio 43215-3793.
- (6) Any party intending to present direct expert testimony should comply with Rule 4901-1-29(A)(1)(h), Ohio Administrative Code (O.A.C.), which requires that all such testimony to be offered in this type of proceeding be filed and served upon all parties no later than seven days prior to commencement of the hearing.

It is, therefore,


ORDERED, That this matter is scheduled for public hearing on December 18, 2008, as set forth in Finding (5). It is, further,

ORDERED, That any party intending to present direct expert testimony comply with Rule 4901-1-29(A)(1)(h), O.A.C. It is, further,

ORDERED, That a copy of this entry be served upon all parties and interested persons of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

By:


L. Douglas Jennings
Attorney Examiner

 vrm

Entered in the Journal

NOV 18 2008



Renee J. Jenkins
Secretary