

FILE

Hunter, Donielle

**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Wednesday, November 12, 2008 11:40 AM  
**To:** Docketing  
**Subject:** Docketing  
**Attachments:** SHUG111008NT 3771895.pdf

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 11/12/2008

Re: Susan Huggins  
11986 S Bay Dr

Fredricktown, OH 43019


Docketing Case No.:08-917-EL-SSO.

Notes:

OCC information packaged.  
Please docket the attached in the case number above.

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11986 South Bay Drive  
Fredericktown, Ohio 43026  
November 6, 2008

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INVESTIGATION AND AUDIT DIVISION  
PUBLIC UTILITIES COMMISSION OF OHIO

Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, Ohio 43216

TO WHOM IT MAY CONCERN:

As the consumer's advocate for the public utilities, I hope that you are truly looking out for the consumer's best interest when you make the decision regarding the rate hike that American Electric Power is requesting.

The big companies, like we the consumers, must live within their budgets, and we are in tough economic times. Perhaps, after seeing the reports of wages received by the administrative people in this company, the deficit could be quickly decreased if there were fewer staff at the top, receiving such huge salaries. The folks "in the trenches" who keep the electric up and running deserve to make good salaries, and they are truly appreciated, but the overall image of the electric company is one of inadequacy. They have waited too long to update their equipment, and most of us in this area now own generators, for the frequent power outages we experience. The tree-trimming was somewhat effective, but that didn't help the four days of outages experienced when Hurricane Ike blew through.

We all would like to have a forty-five per cent increase in pay over the next three years, but that isn't going to happen, so we must live within our budgets. By the way, we the consumers are also intelligent enough to know that the increase would exceed forty-five per cent, since each increase would be added to the increase from the previous year.

I am appealing to your sensitivity for the plight of the consumer during these difficult times, and I truly hope that you will not grant A. E. P. the huge increase they are requesting. Perhaps it is time for them to "tighten their belts" too, just like the rest of us are experiencing.

Thank you for allowing me to give you my opinion. I have the feeling that I am not alone in this, and we will appreciate your listening to us.

If you have any questions or wish to discuss this over the phone, my number is 740/694-8976. Thank you for your time.

Sincerely,

*Susan C. Huggins*

Susan C. Huggins

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