

BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

- - -

In the Matter of the :
Application of Columbia :
Gas of Ohio, Inc. for :
Authority to Amend Filed : Case Nos. 08-72-GA-AIR
Tariffs to Increase the : 08-73-GA-ALT
Rates and Charges for Gas : 08-74-GA-AAM
Distribution Service, : 08-75-GA-AAM
for Approval of an :
Alternate Form of :
Regulation and for a :
Change in its Rates and :
Charges, for Approval to :
Change Accounting Methods,:
and for Authority to :
Revise its Depreciation :
Accrual Rates. :

- - -

PROCEEDINGS

before Ms. Cheryl Roberto, Commissioner, and Mr. Paul
Duffy, Hearing Examiner, at the Wolfe Park Shelter
House, 105 Park Drive, Columbus, Ohio, called at 6:30
p.m. on Thursday, November 6, 2008.

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1 APPEARANCES:

2 Mr. Stephen B. Seiple
NiSource Corporate Services Company
3 200 Civic Center Drive
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4
On behalf of Columbia Gas of Ohio.

5
Janine L. Migden-Ostrander
6 Ohio Consumers' Counsel
By Mr. Michael E. Idzkowski
7 Assistant Consumers' Counsel
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8 Columbus, Ohio 43215-3485

9 On behalf of the Residential Customers of
Columbia Gas of Ohio.

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1 Thursday Evening Session,

2 November 6, 2008.

3 - - -

4 EXAMINER DUFFY: Let's go on the record

5 then. The Public Utilities Commission of Ohio has

6 assigned for public hearing at this time and place

7 case numbers 08-72, 08-73, 08-74, 08-75, which are

8 captioned In the Matter of the Application of

9 Columbia Gas of Ohio for Authority to Increase Rates

10 and Charges for its Gas Distribution Service and

11 Other Related Matters.

12 As previously stated, my name is Paul

13 Duffy, and I am the person assigned by the Commission

14 to conduct this hearing tonight. First thing I'd

15 like to do is take any appearances we have.

16 On behalf of Columbia, please.

17 MR. SEIPLE: On behalf of Columbia Gas of

18 Ohio, Inc., Stephen B. Seiple, 200 Civic Center

19 Drive, Columbus, Ohio 43215. I'd also like to

20 indicate that we have a fair number of people here
21 tonight who are available to assist customers if they
22 have questions about their bills or about the
23 company, about the rate agreement, or any other
24 matters.
25 I'm not going to introduce them all, but

1 I'd like to introduce just a couple of them. One is
2 Jack Partridge, the president of Columbia Gas of
3 Ohio. We also have Dave Monte, our general manager
4 in charge of Operations, as well as Steve Sylvester
5 who's also -- he's in the back, also in charge of
6 Operations in the Columbus area. At the very back we
7 have Carol Wilson, she and some other folks back
8 there are the ones who can take information about
9 your accounts, and if you have questions about your
10 specific accounts, Carol and those folks can help
11 you.

12 We also have information back there about
13 energy assistance programs, weatherization programs,
14 and things of that nature.

15 All these folks will stick around during
16 and after the hearing if anybody has questions.

17 EXAMINER DUFFY: All right. Is there any
18 other party who wishes to make an appearance tonight?

19 MR. IDZKOWSKI: Yeah, we would, your

20 Honor. I am Mike Idzkowski. I'm an assistant
21 consumers' counsel with the office of the Ohio
22 Consumers' Counsel. The office of the Ohio
23 Consumers' Counsel represents the residential
24 customers of Columbia Gas.

25 Also with me from the Ohio Consumers'

1 Counsel is Marty Berkowitz to my left, Patricia Chang
2 somewhere, and Ray Foeller to my right. We'll be
3 glad to talk with anyone about this case if they'd
4 like to and answer any questions that we can. Thank
5 you.

6 EXAMINER DUFFY: Are there any other
7 parties who wish to make an appearance?

8 All right. In just a minute I will begin
9 calling witnesses forward so you can begin making
10 your statements on the record. The process tonight
11 will be you will come forward, I will swear you in, I
12 will ask you to give your name and address to the
13 court reporter, and then I will give you time to make
14 your statement.

15 I do wish that everyone speaking would
16 sort of speak out that way so that the audience can
17 hear you and also the court reporter.

18 To save time as people come forward so we
19 don't have to take time to swear each one in

20 individually, I would like to ask everyone who
21 intends to testify tonight if they would please raise
22 their right hand.

23 (Witnesses sworn.)

24 EXAMINER DUFFY: Let the record reflect
25 that all the witnesses tonight were sworn in. And

1 the first name we have on the list is Stephen Lilly.

2 I would ask you to stand just to the left of the

3 microphones.

4 MR. LILLY: Facing this way?

5 EXAMINER DUFFY: Yes.

6 - - -

7 STEPHEN LILLY

8 being first duly sworn, as prescribed by law,

9 testified as follows:

10 DIRECT TESTIMONY

11 MR. LILLY: My name is Stephen Lilly. My
12 address is 3053 Splitrock Road, Columbus, Ohio 43221.

13 I am here on behalf of my organization,
14 Children's Hunger Alliance, which is a statewide
15 nonprofit based here in Columbus. I am Vice
16 President of that organization. I handle marketing
17 and media.

18 I'm here tonight only to discuss
19 Columbia's role as a corporate citizen. In the

20 opinion of Children's Hunger Alliance, Columbia is
21 not just a good corporate citizen, but a great
22 corporate citizen. Columbia has historically
23 provided us with volunteer support and financial
24 support, the financial support stats for our chief
25 fundraiser, our Menu of Hope event. Also, Columbia

1 represents itself as a steering committee member for
2 that event.

3 Also, grant support has been provided for
4 our school and summer nutrition programs and, in
5 addition to that, volunteer support has been provided
6 for our Building Blocks program where we go into
7 in-home child-care providers and actually help them
8 spruce up their houses so they can provide better
9 care to kids.

10 So from our perspective Columbia is a
11 great corporate citizen, and that's the extent of my
12 testimony.

13 EXAMINER DUFFY: Does anybody have any
14 questions?

15 (No response.)

16 EXAMINER DUFFY: All right. Thank you,
17 Mr. Lilly.

18 MR. LILLY: Thank you very much.

19 EXAMINER DUFFY: Next on the list is Erin

20 Miller.

21 - - -

22 ERIN MILLER

23 being first duly sworn, as prescribed by law,

24 testified as follows:

25 DIRECT TESTIMONY

1 MS. MILLER: My name is Erin Miller. I
2 reside the 36 Granby Place West, Westerville, Ohio
3 43081.

4 Good evening, everyone. I'm representing
5 the Mid-Ohio Regional Planning Commission and the
6 Center for Energy and Environment at the Mid-Ohio
7 Regional Planning Commission, otherwise known as
8 MORPC. We would like to express our support for
9 Columbia Gas of Ohio's demand-side management and
10 WarmChoice programs as you consider the company's
11 rate increase proposal.

12 If you're not familiar with who MORPC is,
13 we're a voluntary association of 45 local governments
14 in central Ohio with programs, planning, and services
15 spanning 12 counties throughout the central Ohio
16 area.

17 Our Center for Energy and Environment was
18 just launched in November of last year and our goal
19 is to address the new environmental and energy

20 challenges facing our region and our country through
21 innovative and collaborative partnerships, programs,
22 and policies.

23 Columbia Gas's promotion and funding of
24 the very vital and necessary programs are an
25 important part of this rate increase proposal, and

1 I'd like to share with you this evening about how
2 this is going to benefit Ohio residents, local
3 communities, and our state's quality of life and our
4 economy.

5 First, MORPC's interest in energy
6 efficiency goes back for over 20 years. We've been
7 providing the WarmChoice program for Columbia Gas of
8 Ohio in Franklin County since 1987.

9 The WarmChoice program, if you're not
10 familiar, is a low-income weatherization program.
11 Program clients receive an energy audit and services
12 to reduce energy usage such as replacing old
13 furnaces, putting in attic and sidewall insulation,
14 and it's documented that these services are providing
15 an average savings of 23 percent reduction on
16 clients' energy bills which can add up to about
17 \$325 per year in savings. And that's an average.
18 We've seen it up to 50 percent of savings in some of
19 the homes that we've done.

20 The programs also directly support a
21 major goal of MORPC's public policy agenda which is
22 to promote energy efficiency and conservation. We
23 have a public policy agenda that's shaped by members
24 of our Central Ohio Regional Policy Roundtable, which
25 is really long, but it's a group of diverse interests

1 representing the 12-county region which includes not
2 only our members, the local governments, but also
3 businesses, nonprofits, and educational institutions
4 from throughout central Ohio.

5 For our central Ohio communities we also
6 see implementation of energy efficiency measures as
7 an important strategy to reduce greenhouse gas
8 emissions and to achieve our air quality attainment
9 for central Ohio, which we are in nonattainment thus
10 far.

11 It's been estimated that these measures
12 could help reduce carbon dioxide emissions into the
13 air by nearly 458,000 tons through the programs that
14 Columbia Gas has put into the rate case.

15 The other component of Columbia Gas's
16 plan to invest millions in improving its natural gas
17 pipeline system in Ohio is going to be great for jobs
18 and for the environment, which are meaningful and
19 significant benefits to local governments and to all

20 of our residents.

21 Recently we had the privilege of serving

22 on Columbia Gas's demand-side management stakeholder

23 group and we're excited to see that the WarmChoice

24 program that we've been doing for 20 years is going

25 to be expanded and new programs are going to be

1 created to serve all residential customers, not just
2 low income, as well as commercial and industrial
3 customers.

4 This will also include assistance to our
5 members, which are always searching for ways to
6 reduce their energy usage, and then reducing taxpayer
7 dollars expenditures on energy costs to operate city
8 halls and police stations, et cetera.

9 The expeditious authorization of the
10 energy efficiency programs is critical and it's going
11 to allow us as a WarmChoice provider to be able to
12 properly ramp up our service delivery in 2009 so we
13 can make sure that our crews and contractors have
14 staff on board and, again, this is green jobs, green
15 jobs that are occurring.

16 So in summary, the many benefits of the
17 WarmChoice program is helping Ohio residents
18 effectively deal with rising energy costs. As was
19 said earlier, this is not talking about the cost of

20 gas, that's out of everyone's control; the less we
21 use, the less demand there will be on the gas, the
22 less cost the gas will be for everyone in the world.

23 And it improves the value of Ohio homes
24 and neighborhoods, improves of the safety, health,
25 and comfort of the homes, and helps our state address

1 energy security and global warming issues.

2 I just wanted to read real quickly a card
3 that we have received from -- and we get cards like
4 this from our clients on a daily basis, they're very
5 appreciative of the programs that are offered through
6 Columbia Gas, so I just wanted to read this real
7 quick.

8 "Dear Tony," who is one of our
9 supervisors, "I appreciate the weatherization program
10 that you did for me. It's like being in a new house
11 and was especially welcome during February's cold
12 weather. All the people that worked here were
13 courteous and efficient, they get my thanks too. I'm
14 looking forward to meeting you."

15 So these are the kind of cards we get,
16 again, on a daily basis. Everyone is very, very
17 thankful for the program that Columbia Gas has been
18 providing to the community for the past 20 years.
19 And we actually have a client who wanted to come

20 tonight to testify but she got sick and she couldn't,

21 so she submitted her testimony in writing.

22 And I don't know if I'm allowed to read

23 her testimony or not, or just submit it for the

24 record.

25 EXAMINER DUFFY: You may summarize it.

1 Go ahead.

2 MR. MILLER: Her name is Rheba Otey and
3 she lives at 2142 Oriole Place in Columbus, 43219.
4 She says "I was looking forward to giving my
5 testimony tonight at the hearing on the Columbia Gas
6 rate case at Wolfe Park Shelter House, however, I
7 have been battling in illness for the past month.

8 "I am so sorry I cannot be there in
9 person. I wanted to come and tell you how great I
10 think the program is and how it has helped me.

11 "I was impressed mostly by the MORPC
12 staff." It's who they get to see, but without
13 Columbia, we wouldn't be able to be out there.

14 "My neighbor told me about the program
15 and I called and talked with Ms. PJ. She never once
16 made me feel like I was getting a hand-out.
17 Mr. Wagoner was so happy to help me. He was so
18 joyous and it showed that he enjoyed helping people.
19 Mr. Wildman came and measured for a new furnace and

20 hot water tank, which I otherwise could not afford.

21 Everyone that came here treated me with great

22 respect. They were efficient and knowledgeable. My

23 house is so warm now, and I appreciate all that was

24 done.

25 "I would love to be there and tell you in

1 person, please feel free to call me if you have any
2 questions.

3 "Sincerely, Mrs. Otey."

4 EXAMINER DUFFY: Since we have members of
5 the media here, if there's anybody in the general
6 public who thinks they may be eligible for Warm
7 Choice, what would they do?

8 MS. MILLER: They would call us at
9 614/621-1171. And we'll check your eligibility and
10 get you enrolled in the program.

11 EXAMINER DUFFY: Any questions?

12 (No response.)

13 EXAMINER DUFFY: Thank you.

14 The next name is Ruth Evans.

15 - - -

16 RUTH EVANS

17 being first duly sworn, as prescribed by law,
18 testified as follows:

19 DIRECT TESTIMONY

20 MS. EVANS: Hello. My name is Ruth

21 Evans. I'm talking about my home at 244 East Gates,

22 Columbus, Ohio.

23 I've got a small story to tell you about

24 the risers. They contacted me and told me that my

25 gas line was leaking and I had to replace my gas

1 line, which I did, from the alley clear up to the
2 house.

3 Then they said I had to take my meter out
4 of the basement and buy a riser and put it outside.
5 So I did that.

6 Then they tell me -- they send me a note
7 telling me that they're going to refund my riser
8 because they're going to replace all risers in
9 Columbus that are bad and that I already have a new
10 one. Fine.

11 So I called the number, and they sent me
12 an application and told me to be sure and send my
13 bill back to them that I paid. And I did that. Then
14 I threw away the letter, which I shouldn't have done.

15 But then they tell me that I'm not
16 eligible because of three factors, three things you
17 have to do: You have to have a licensed plumber, you
18 have to have a leaky riser, and one other thing and I
19 can't recall what that is, but they said they were

20 not going to refund me for my riser.

21 And I am telling you that they're going

22 to still charge my bill for a riser. And I asked

23 them why and they said because other people have

24 leaky risers. I don't want to pay for somebody

25 else's riser. I've got a brand-new riser. Why

1 should I have to? That's my whole point.

2 I'm a senior citizen, I'm on a limited

3 income, and there's no reason why I should have to

4 pay for somebody else's riser. Thank you.

5 EXAMINER DUFFY: Thank you.

6 The next person is, I forgot my reading

7 glasses, so it's -- they're at 562 East Main Street.

8 And your name is?

9 - - -

10 NATHAN MINERD

11 being first duly sworn, as prescribed by law,

12 testified as follows:

13 DIRECT TESTIMONY

14 MR. MINERD: Nathan MinerD. Address is

15 562 East Main Street, Columbus, Ohio.

16 Good evening. My name is Nathan MinerD.

17 I'm the director of Corporate Relations and Research

18 Development for Columbus Housing Partnership.

19 Columbus Housing Partnership is a private nonprofit

20 organization founded in the belief that a decent and
21 affordable home is the cornerstone of family life and
22 a healthy community.
23 Columbus Housing Partnership provides
24 quality affordable housing and related services to
25 low- to moderate-income households in Columbus and

1 the surrounding area, surrounding eight counties.

2 Through its activities Columbus Housing
3 Partnership, or CHP, is a partner in improving
4 communities and enhancing the lives of its residents.

5 Columbus Housing Partnership is very
6 pleased to call Columbia Gas a key partner.
7 Important partners like Columbia Gas have provided
8 CHP with necessary resources to support programs
9 related to affordable housing.

10 Columbia Gas's support of CHP has allowed
11 us to reach many families in need of affordable
12 rental housing. It has enabled us to provide counsel
13 to those on the verge of losing their homes. Their
14 support has given us the resources to provide
15 financial fitness education and home buyer education
16 to many individuals and families taking that step
17 into home ownership.

18 Their support has helped us to
19 revitalize, beautify, and reinvigorate many of the

20 existing neighborhoods. We applaud Columbia Gas for
21 their commitment to the central Ohio community and,
22 on behalf of Columbus Housing Partnership, we
23 appreciate their support. Thank you.

24 EXAMINER DUFFY: Any questions?

25 (No response.)

1 EXAMINER DUFFY: Thank you.

2 We have another person at the same
3 address. Was there anything else? Okay, we'll move
4 on to the next one then.

5 Makedo Porter.

6 - - -

7 MAKEDO PORTER

8 being first duly sworn, as prescribed by law,
9 testified as follows:

10 DIRECT TESTIMONY

11 MS. PORTER: Hi. My name is Makedo
12 Porter. I'm with the North Linden Area Commission.
13 I'm a resident in North Linden, and I'm here to talk
14 about Columbia Gas did some infrastructure work in
15 the North Linden area and they replaced gas lines and
16 also moved some meters outside for folks, and we
17 actually didn't hear any -- from our perspective,
18 from the North Linden Area Commission's perspective,
19 it was a -- What's the word? -- good, a positive

20 project. We didn't hear any negative comments from
21 the folks who live in the area where the work was
22 done.

23 Having the meters brought outside allows
24 people to have a more convenient gas reading, they
25 don't have to worry about letting people into their

1 homes to have their meters read. And then replacing
2 the gas lines is a preventive measure, kind of doing
3 something before there is a problem. There wasn't
4 necessarily a problem with those lines, but replacing
5 old gas lines before they became problematic.

6 That's all I have.

7 EXAMINER DUFFY: Okay. Thank you very
8 much.

9 And the next one is Kelley Munnerlyn.

10 - - -

11 KELLEY MUNNERLYN

12 being first duly sworn, as prescribed by law,
13 testified as follows:

14 DIRECT TESTIMONY

15 MR. MUNNERLYN: Munnerlyn. My name is
16 Kelley Munnerlyn. I'm at 203 Sherborne Drive,
17 Columbus, Ohio 43219 in Eastgate.

18 I have four issues, and I'm not going to
19 do them in no particular order, but I will say this,

20 I'm one of those baby boomers that decided to take
21 care of an aging parent. Now, unfortunately, because
22 of my income, I don't qualify for any programs, but,
23 you know, if I put my gas bill in my mother's name
24 and with her income and with her age, she will
25 qualify for programs, but that's cheating the system

1 and I don't want to do that.

2 There should be something in place that
3 would allow someone who is taking care of a parent,
4 and because she's there all day long, you know, got
5 the gas turned up, just Mama's staying warm. No deal
6 with that. But at the same time, if I want to get a
7 program that she will qualify for -- had she lived by
8 herself, she will qualify for a program.

9 There needs to be something put in place
10 for the people who are caring for their aging parents
11 that would allow them to get into some type of
12 program that will offset, you know, some of the gas
13 costs because the gas is very high. I have a 4,500
14 square foot home and, you know, trying to heat that
15 up is one deal, you know. I can afford to be there,
16 and that's fine, but at the same time why does it
17 seem like I'm being penalized by Columbia Gas for
18 not, you know, for taking care of my mother? Because
19 I could beat the system.

20 So I'm glad I'm here, because I could
21 have her apply for the gas, put it in her name, and
22 then all would be good. But then there's a lot of
23 people like me who would not be able to benefit from
24 a hearing such as this.
25 So hopefully you guys will take this,

1 you'll read this, and you'll start putting plans in
2 place for people who are taking care of their parents
3 that if an elderly person qualified for a program,
4 then a person caring for them should also qualify for
5 that program. That's my first thing.

6 Second thing is I have a big issue
7 with -- and because I take care of my mother I have
8 to always call my reading in because my gas meter's
9 inside my house. So I'm very diligent, every month,
10 on making sure that I call the reading in. Even with
11 that, I believe that my gas bill is incorrect because
12 I have been calling this thing in for the last seven
13 years and I run my gas from -- only from December, I
14 run it from December all the way to March, even with
15 that I'm still not getting an average gas bill that I
16 know that I should be getting.

17 My house has been winterized, we went
18 through all the steps, but why is it that my gas bill
19 is so inconsistent? It's because they're not

20 accepting the readings that I'm calling in. And they
21 probably don't believe for the house that I'm in and
22 the size that I'm in, because you guys are aware of
23 the square footage of the homes that you've got for
24 heating, that my gas bill should be that, and it is
25 because I have taken steps. I've went to all the

1 precautions to make sure that I'm doing everything
2 possible to make sure that my gas bill is a
3 reasonable rate for me.

4 And number two -- I'm sorry, number
5 three, how will this rate hike improve the quality of
6 life? I mean, you guys are saying it's going to
7 improve the quality of life. Like how? How is this
8 rate -- what is it going to do? What will you do
9 with the additional funds that it's going to make
10 people who are customers, make their lives better?
11 You haven't said how that's going to happen, it's
12 just like it's a company statement, "Your life will
13 be better if we raise your rate." But how? How will
14 you make me feel warm and fuzzy as one of your
15 customers with you raising my rates? I have a
16 problem with that.

17 And lastly, there's so many programs --
18 this is almost piggyback on the original thing, but
19 there are so many programs for the moderate to low

20 income, you know, and to me it's insulting. It's

21 insulting that it's like I'm being penalized or

22 victimized for being successful, you know.

23 If I make more than, I mean, something

24 has to be done for the middle class. Something has

25 to be done for the middle class, and especially the

1 ones who can't afford their parents. There has to be
2 some kind of a program in place that we qualify for
3 but not -- we don't make enough money to pay for it,
4 and yet we don't make enough money to qualify either,
5 so we're stuck right there in the middle, and that
6 is -- the majority of the people who are paying these
7 bills are in the same position that I am.

8 So thank you for your time.

9 EXAMINER DUFFY: Okay. Thank you.

10 Is there anyone else who wishes to
11 testify? I'm sorry, we do have a second sheet. Ty
12 Marsh.

13 - - -

14 TY MARSH

15 being first duly sworn, as prescribed by law,
16 testified as follows:

17 DIRECT TESTIMONY

18 MR. MARSH: Good evening, Commissioner.

19 My name is Ty Marsh. I'm president and CEO of the

20 Columbus Chamber of Commerce, a 2,500 member business
21 organization whose mission is to lead and support
22 economic growth and development in the greater
23 Columbus region with the mission of growth and
24 prosperity. That means what we really do every day
25 is, one, try to attract new companies and employees

1 to this region while helping our existing companies
2 grow and prosper, and also promoting a start-up
3 business -- start-up environment.

4 When we undertake those two objectives,
5 we hear from companies in terms of what is it going
6 to take for you to expand to this region? What is it
7 going to take for you to relocate in this region?

8 One of the consistent themes that comes
9 up is that they need to have infrastructure, and
10 infrastructure takes many forms, one is highway
11 infrastructure making sure that we have the roads or
12 the railroads or the air traffic to meet their needs.
13 Infrastructure also takes the form of fiber optics.
14 Do we have the infrastructure to carry the lines of
15 communication on high-speed internet? And three is
16 the infrastructure of our utilities, to provide
17 service in the most cost-effective basis that's
18 reliable and the companies can count on for them to
19 grow and prosper.

20 Columbia Gas undertaking its important
21 program to replace 4,000 miles of pipeline in Ohio,
22 this will again help us at the Chamber fulfill our
23 mission of attracting new jobs and companies. Having
24 modern, new, upgraded pipeline, again, provides
25 greater efficiency and greater reliability of service

1 to what the companies are asking for.

2 In undertaking this we are fortunate as a
3 region to have the presence of Columbia Gas, a
4 company that has that history of community and
5 regional stewardship and is dedicated to providing
6 safe, reliable service to its customers, both
7 residential and commercial.

8 And this investment that they're
9 undertaking in the infrastructure is important not
10 only to our region's economic health, but to our
11 state's as well. Columbia Gas already is a major
12 employer in our state with over 1,200 employees.
13 What this new project will do is not only ensure
14 another 1,400 jobs in the laying of the pipeline and
15 construction, but again, we'll be able -- for us at
16 the Chamber -- to talk to companies, both those
17 expanding or those thinking about coming to Ohio to
18 say this is an asset we have in terms of modern,
19 reliable gas lines.

20 Columbia Gas has been a good corporate
21 partner for many decades. The company and its
22 employees work hard to improve all of our communities
23 throughout the region and the state with their
24 volunteerism to our community schools, for nonprofit
25 organizations, organizations like the Chamber of

1 Commerce, and their service to customers in need and
2 environmental leadership.

3 The Chamber is very proud to have a
4 partner like Columbia Gas to help us fulfill our
5 mission of continued growth and prosperity, and all
6 that means there are jobs for our region.

7 Thank you.

8 EXAMINER DUFFY: Thank you.

9 Is there anyone else who wishes to
10 testify tonight?

11 MS. EVANS: Could I do a follow-up on
12 something?

13 EXAMINER DUFFY: Sure. Just for the
14 record, we've got to give your name again, Ms. Evans.

15 - - -

16 RUTH EVANS

17 being previously duly sworn, as prescribed by law,
18 testified as follows:

19 FURTHER TESTIMONY

20 MS. EVANS: Ruth Evans. Am I given to
21 understand that Columbia Gas did the line and took
22 out meters out of basements at their cost, and I paid
23 well over a thousand dollars to do mine and get my
24 gas turned back on? Is that true?

25 EXAMINER DUFFY: Okay. That's something

1 we can deal with afterwards, okay?

2 MS. EVANS: I mean, the lady testified
3 that they did the labor up in Linden.

4 EXAMINER DUFFY: Okay. I don't know the
5 extent of that.

6 MS. EVANS: Thank you.

7 EXAMINER DUFFY: But you stick around
8 afterwards and I'll get you an answer, okay?

9 I want to talk to you afterwards too.

10 MR. SEIPLE: I would just like to comment
11 that Mr. Sylvester might be the proper person to
12 address the question Mrs. Evans just had.

13 EXAMINER DUFFY: All right. If there is
14 nothing further, I want to thank the city of Columbus
15 for allowing us to use the facilities.

16 COMMISSIONER ROBERTO: I just want to
17 thank you all for taking the time this evening and
18 coming out and providing your insight. It's very
19 critical to the decision that we'll have to make as a

20 Commission. I appreciate you taking your evening to
21 come down and share your thoughts. Thank you very
22 much.

23 EXAMINER DUFFY: And with that this
24 concludes the public hearing and the testimony will
25 be submitted for the Commission's consideration when

1 they decide this case. Thank you.

2 (The hearing concluded at 7:04 p.m.)

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4 CERTIFICATE

5 I do hereby certify that the foregoing is a
6 true and correct transcript of the proceedings taken
7 by me in this matter on Thursday, November 6, 2008,
8 and carefully compared with my original stenographic
9 notes.

10 _____
11 Maria DiPaolo Jones, Registered
12 Diplomat Reporter and CRR and
Notary Public in and for the
State of Ohio.

13 My commission expires June 19, 2011.

14 (MDJ-3293)

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Summary: Transcript Columbia Gas 11/6/08 electronically filed by Mrs. Jennifer D. Duffer on behalf of Armstrong & Okey, Inc.