

FILE**Hunter, Donielle**

From: ContactThePUCO@puc.state.oh.us
Sent: Wednesday, October 29, 2008 2:57 PM
To: Docketing
Subject: Docketing
Attachments: EJEN102908P3 3761118.pdf;
A_POLICY_VIOLATED_FILE_WAS_DETECTED_AND_REMOVED.TXT

RECEIVED-DOCKETING DIV
2008 OCT 29 PM 3:16
PUCO

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 10/29/2008

Re: Eric Jensen
1030 Clubview Blvd N

Columbus, OH 43235

Docketing Case No.:

08-918-EL-SSD

Notes:

called customer to let him know that his comments will be sent to docketing to be added to the case as a permanent part of the record;
Please docket the attached in the case number above.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician SM Date Processed 10/29/08

10/29/2008

Eric Jensen
1030 Clubview Blvd. N.
Columbus, OH 43235

Public Utilities Commission of Ohio
180 E. Broad St.
Columbus, OH 43215

October 23, 2008

RECEIVED

OCT 29 2008

INVESTIGATION AND AUDIT DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

PUCO

2008 OCT 29

RECEIVED - BOOKETING DIV
PM 3:16

I am writing to express my opposition to the 45% rate increase proposed by AEP.

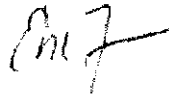
The quality of their service has improved, but remains unacceptable. Power outages occur regularly and can be lengthy. Explanations are hard to come by.

Executive salaries for AEP are among the highest in Ohio and at the top for utilities nationwide. In 2006 AEP's chairman was paid more than \$14 million.

Please take into context the exorbitant salaries and poor service-record at AEP when evaluating their proposal. The previous rate increase granted to AEP has not led to better service or management. Their current proposal will only produce more of the same.

Thank you.

Sincerely,



Eric Jensen