

FILE

16 August 2008

RECEIVED-DOCKETING DIV

2008 OCT 29 PM 12: 22

Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, Ohio 43215  
RE: Case Number 07-0829-GS-AIR

PUCO

Dear Commission Members and Staff:

I am writing to express my opposition to allowing Dominion East Ohio's requested rate increase to its monthly "customer service charge." I have inquired with Dominion as to what service this charge actually provides to me. I was told it provided me with a bill and a meter reading. When I mentioned that the cost of an envelope and letter was just a few cents and that my bill is estimated six times a year, I was told I was being "unreasonable" and did not understand the nature of their business. I always asked if receiving my bill via email would result in a reduction in my bill, I was told "no." That being the case, I have decided to continue to receive a printed bill. I do pay my bill by electronic transfer.

I cannot imagine any justification for any increase in this charge. In fact, I would appreciate if the Commission would order Dominion to reduce this charge.

Thank you for your consideration.



Rev. David Connor  
1485 Marlowe Avenue  
Lakewood Ohio 44107  
Tel. 216 226-0346

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician SM Date Processed 10/29/08