#### BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

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In the Matter of the Application of Verizon North Inc. for Approval of an Alternative Form of Regulation of Basic Local Exchange Service and Other Tier 1 Services Pursuant to Chapter 4901:1-4, Ohio Administrative Code.

Case No. 08-989-TP-BLS

#### VERIZON'S SUPPLEMENT TO ITS APPLICATION AND, IN THE ALTERNATIVE, MOTION FOR LEAVE TO SUPPLEMENT ITS APPLICATION

Verizon North Inc. ("Verizon") hereby supplements its Application herein, with the addition of the information set forth and attached hereto as Supplement 1 to its Application for Approval of an Alternative Form of Regulation of Basic Local Exchange Service and Other Tier 1 Services.

In the alternative, and if and to the extent required, Verizon hereby moves the Commission for leave to submit this Supplement. Concurrently, Verizon is filing its Memorandum in Response to the Opposition of the Office of the Ohio Consumers' Counsel and In Support Of Its Motion to Supplement Its Application, which will serve as the Memorandum in Support of Verizon's alternative Motion.

Information contained in this Supplement augments the information supplied in with Verizon's Application. As described in Verizon's Memorandum in Response to the Opposition of the Office of the Ohio Consumers' Counsel and In Support Of Its Motion to Supplement Its Application, Verizon no longer relies on certain information, and specifically certain carriers, identified in its Application.<sup>1</sup>

<sup>&</sup>lt;sup>1</sup> Verizon's Application no longer relies on dPi Teleconnect, TDS Telecom, or TracFone to support its application. Verizon's Memorandum in Response to the Opposition of the Office of the Ohio Consumers' Counsel and In Support Of Its Motion to Supplement Its Application, together with this Supplement, should be deemed controlling.

Finally, as described in Verizon's Memorandum in Support, this information provides only additional support for the findings requested in Verizon's September 2, 2008 Application, and requests <u>no additional relief</u>. Accordingly, Verizon submits that the information supplied herewith does not constitute a "material modification filed subsequent to the initial application," as contemplated by Ohio Administrative Code §4901:1-4-9. Nonetheless, if the Commission concludes otherwise, Verizon submits that response to this limited Supplement warrants only a brief modification of time as described in that Rule.

#### **Conclusion**

For the foregoing reasons, Verizon North Inc. submits its Supplement and, in the alternative, submits that the Commission should grant it leave to do so, and further submits that this Supplement warrants no modification of time or, at most, a brief modification. Finally, Verizon North Inc. that Verizon's Application should be approved in all respects.

Respectfully submitted,

VERIZON NORTH INC.

By: Thomas to dea

Thomas E. Lodge THOMPSON HINE LLP 41 South High Street, Suite 1700 Columbus, Ohio 43215-6101 (614) 469-3200

A. Randall Vogelzang VERIZON SERVICES GROUP HQE02H37 600 Hidden Ridge Irving, TX 75038 (972) 718-2170

Its Attorneys

#### BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

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In the Matter of the Application of Verizon North Inc. for Approval of an Alternative Form of Regulation of Basic Local Exchange Service and Other Tier 1 Services Pursuant to Chapter 4901:1-4, Ohio Administrative Code.

Case No. 08-989-TP-BLS

#### VERIZON'S SUPPLEMENT 1 TO ITS APPLICATION FOR APPROVAL OF AN ALTERNATIVE FORM OF REGULATION OF BASIC LOCAL EXCHANGE SERVICE AND OTHER TIER 1 SERVICES

Supplemental Exhibit 3 – Verification

**Revised Exhibit 3B – Competition – Supporting Information** 

**Revised Matrix of Competitors** 

White Pages Information

**Time Warner Materials** 

**Press Release** 

**Annual Report (Excerpt)** 

VSA Amendments

### **SUPPLEMENTAL EXHIBIT 3**

## VERIFICATION OF VERACITY OF DATA

#### **BEFORE** THE PUBLIC UTILITIES COMMISSION OF OHIO

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In the Matter of the Application of Verizon North Inc. for Approval of an Alternative Form of Regulation of Basic Local Exchange Service and Other Tier 1 Services Pursuant to Chapter 4901:1-4, Ohio Administrative Code.

Case No. 08-989-TP-BLS

#### VERIFICATION

State of Ohio ) County of Marion )

I, Michael T. Colquitt, Vice President of Verizon North Inc., hereby verify that the information contained in this Supplement is true and correct to the best of my knowledge.

min the

Michael T. Colquitt Vice President

Sworn and subscribed before me this  $27^{4}$ day of October, 2008.

Thomas Ei Loo Notary Public

My term expires:

THOMAS E. LODGE, Attorney at Law Notary Public - State of Ohio My commission and the state of the date Section composition date

## **SUPPLEMENTAL EXHIBIT 3B**

## **COMPETITION**

## SUPPORTING INFORMATION

# VERIZON NORTH INC. REVISED AND SUPPLEMENTAL MATRIX OF COMPETITORS BY EXCHANGE

Ashland Time   Athens Time   Athens Time   Bowling Green Time   Brunswick Time   Cambridge Time   Chesapeake Armstr	Time Warner Cable Time Warner Cable Time Warner Cable Cable Time Warner Cable	Sprint Wireless	T-Mobile Wireless OPEX	AT&T Wireless	Armstrong Cable	Level 3 Communications	Buckeye Cehle		
	Warmer able Warmer Warmer able Marner able		OPEX		,		buckaya vavie		
	Warmer able Warmer able Warner able	Sprint Wireless	Communications	AT&T Wireless	T-Mobile Wireless	Level 3 Communications			
	Warner able Warner able	Sprint Wireless	T-Mobile Wireless	AT&T Wireless	Revol Wireless	Level 3 Communications	Buckeye Cable		
	Warner able	Sprint Wireless	T-Mobile Wireless	AT&T Wireless	Revoi Wireless	Level 3 Communications			
		Sprint Wireless	T-Mobile Wireless	AT&T Wireless	Suddenlink	AT&T	Level 3 Communications		
	Armstrong Cable	Sprint Wireless		AT&T	AT&T Wireless				
Circleville C	Time Warner Cable	Sprint Wireless	T-Mobile Wireless	AT&T Wireless	Boost Mobile Wireless	Level 3 Communications			
Delaware C	Time Warner Cable	Sprint Wireless	T-Mobile Wireless	AT&T Wireless	Insight	Revol Wireless	Level 3 Communications		
Englewood C	Time Warner Cable	Sprint Wireless	Jump Mobile Wireless	AT&T Wireless		Cricket Wireless	T-Mobile Wireless	Cincinnati Bell Wireless	Level 3 Communications
	Time Warner Cable	Sprint Wireless		AT&T	AT&T Wireless	Levei 3 Communications			
Time Marion C	Time Warner Cable	Sprint Wireless	T-Mobile Wireless	AT&T Wireless	Heritag <del>e</del> Telephone Company	Level 3 Communications			
Medina Armstro	Armstrong Cable	Sprint Wireless	T-Mobile Wireless	AT&T Wireless	Revol Wireless	Time Warner Cable	Level 3 Communications		
Montrose C	Time Warner Cable	Sprint Wireless	T-Mobile Wireless	AT&T	First Communications	AT&T Wireless	Level 3 Communications		
New Time Philadelphia C	Time Warner Cable	Sprint Wireless	T-Mobile Wireless	AT&T Wireless	Boost Mobile Wireless	Level 3 Communications			
Norwalk Ohio	Ohio Telecom	Sprint Wireless	T-Mobile Wireless	AT&T	Revol Wireless	AT&T Wireless	Time Warner Cable	Level 3 Communications	Buckeye Cable
Plain City C	Time Warner Cable	Sprint Wireless	Cincinnati Bell Wireless	AT&T Wireless	T-Mobite Wireless	Revol Wiretess	Level 3 Communications		
L L	Ohio Telecom	Sprint Wireless	Revol Wireless	AT&T Wireless	T-Mobile Wireless	Time Warner Cable	Level 3 Communications	Buckeye Cable	
Portsmouth 0	Time Warner Cable	Sprint Wireless		AT&T Wireless	nTetos Wireless	Level 3 Communications			
Sylvania Bucke	Buckeye Cable	Sprint Wireless	T-Mobile Wireless	Revol Wireless	AT&T Wireless	Time Warner Cable	Level 3 Communications		
	Cincinnati Bell Wireless	Sprint Wireless	Cleveland Unlimited	AT&T Wireless	Cricket Wireless	T-Mobile Wireless	Time Warner Cable	Level 3 Communications	
_	Cincinnati Bell Wireless	Sprint Wireless	Cleveland Unlimited	AT&T Wireless	T-Mobile Wireless	Cincinnati Bell	Cricket Wireless	Time Warner Cable	Level 3 Communications
Troy C	Time Warner Cable	Sprint Wireless	T-Mobile Wireless	AT&T Wireless	Revol Wireless	Cricket Wireless	Cincinnati Bell Wireless	Level 3 Communications	
Wadsworth C	Time Warner Cable	Sprint Wireless	T-Mobile Wireless	AT&T Wireless	Revot Wireless	Level 3 Communications			
Wilmington Wi	Cincinnati Bell Wireless	Sprint Wireless	Cleveland Unlimited	AT&T Wireless	Cricket Wireless	Time Warner Cable	Level 3 Communications		

This exhibit shows actual screen shots of white page listings, sorted by Exchange. Certain items which are either not used or are customer propriety information (e.g., credit rating assignment) have been omitted.

The examples generally start with a phone number and the type of line over which service is provided (copper). Preceding the phone number is the "1R" designation, which reflects a residential customer.

The CLEC number and entity providing service is listed. Internal codes (Item of Service Code) are listed next to the provider and a description of the listing. The zeros after the name of the CLEC are billing for the customer's service (Verizon bills \$0).

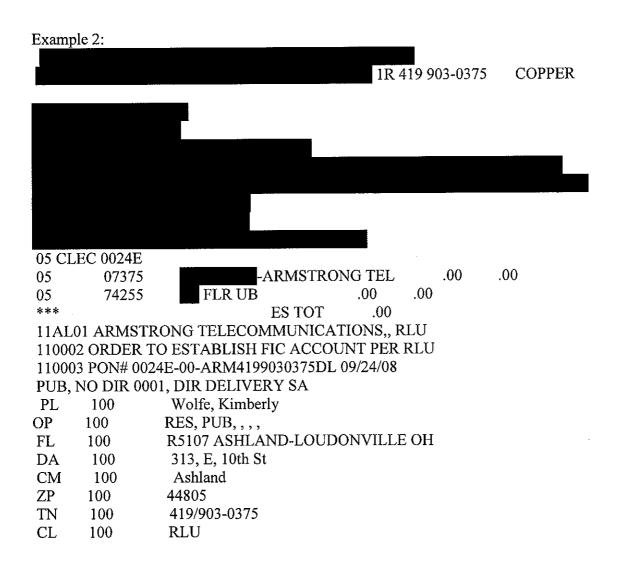
The next section provides a description of the order, purchase order number (PON), whether the customer wants their number published (PUB), the number of directories they are to receive (NO DIR) and where they should be delivered (e.g., service address or SA).

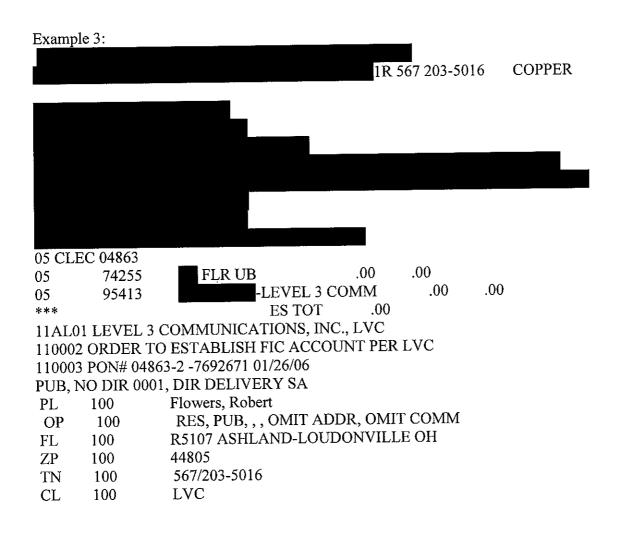
The next section describes the listing itself:

- PL Primary Listing
- OP Option (Residential, Publish)
- FL Name of the Directory
- DA Directory Address
- CM Community
- ZP Zip Code (not published)
- CL CLEC Code

#### ASHLAND EXCHANGE:

Example 1: 1R 419 908-4001 COPPER 05 CLEC 02687 -SPRINT .00 .00 05 71397 .00 FLR UB .00 05 74255 \*\*\* .00 ES TOT 11AL01 SPRINT COMMUNICATIONS COMPANY, UTC 110002 ORDER TO ESTABLISH FIC ACCOUNT PER UTC 110003 PON# 02687-00-2204723888967156 09/04/08 PUB, NO DIR 0001, DIR DELIVERY SA Diener, Traci PL 100 OP 100 RES, PUB, , , , FL 100 **R5160 ASHLAND-LOUDONVILLE OH** 415, , State Route 250 DA 100 Ashland 100 CM ZP 100 44805 TN 100 419/908-4001 CL100 UTC



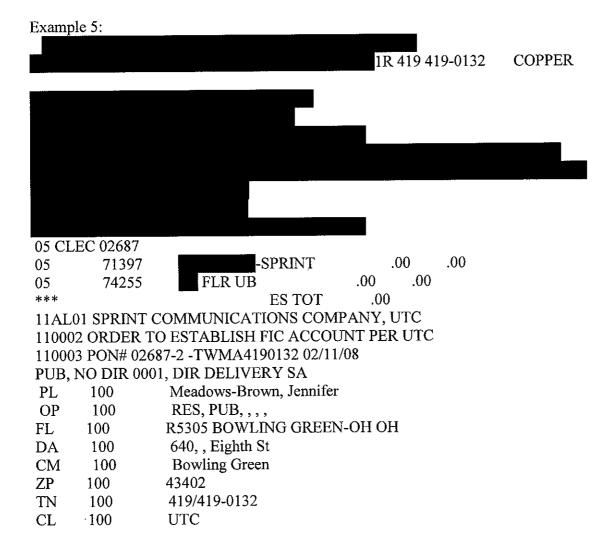


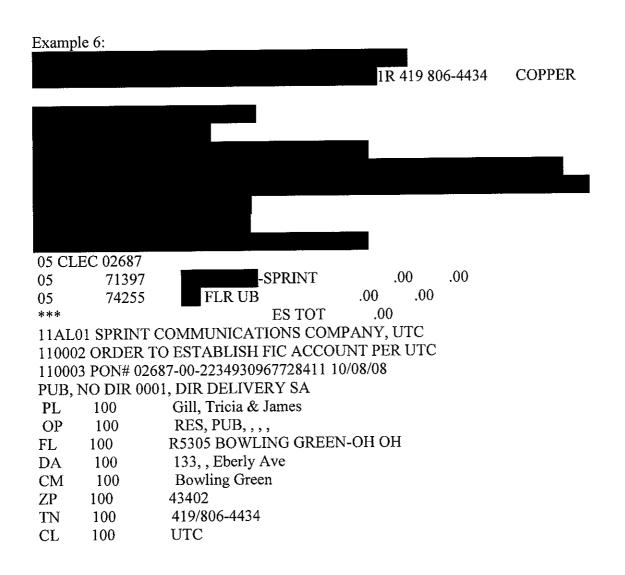
#### **ATHENS EXCHANGE:**

Example 4:

		1R 740 249-4352 COPPER
05 CL	EC 02687	
05	71397	-SPRINT .00 .00
05	74255	FLR UB .00 .00
***		ES TOT .00
		COMMUNICATIONS COMPANY, UTC TO ESTABLISH FIC ACCOUNT PER UTC
		587-00-2229525905024035 10/02/08
		01, DIR DELIVERY SA
PL	100	Harold, Sarah
OP	100	RES, PUB, , , ,
$\mathbf{FL}$	100	R3501 ATHENS OH
DA	100	79, , Grosvenor St
CM	100	Athens
ZP	100	45701
TN	100	740/249-4352
CL	100	UTC

#### **BOWLING GREEN EXCHANGE:**

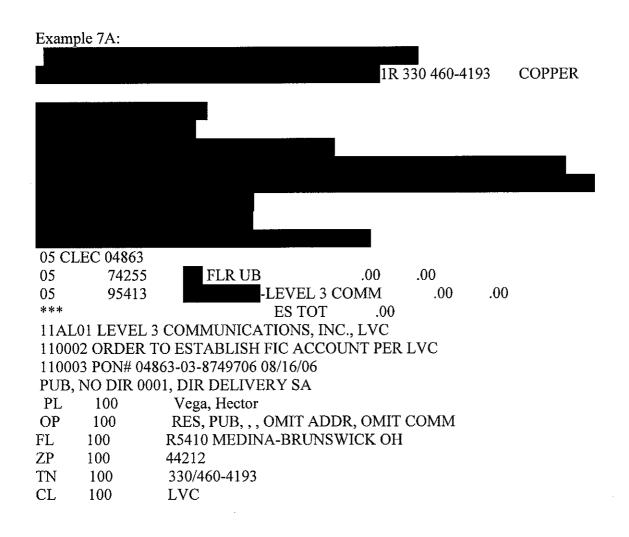




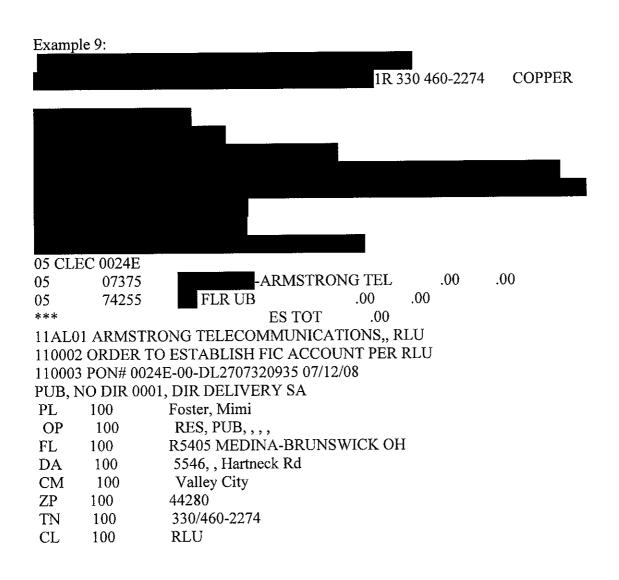
#### **BRUNSWICK EXCHANGE:**

Example 7:

		1R 330 460	0-0055	COPPER
05 CL	EC 02687			
05	71397	-SPRINT .00	.00	
05	74255	FLR UB .00 .00		
* * *		ES TOT .00		
11AL(	01 SPRINT	COMMUNICATIONS COMPANY, UTC		
11000	2 ORDER 7	TO ESTABLISH FIC ACCOUNT PER UTC		
11000	3 PON# 026	687-00-2034619722897335 02/19/08		
PUB,		01, DIR DELIVERY SA		
PL	100	Coughlin, Todd		
OP	100	RES, PUB, , , ,		
FL	100	R5410 MEDINA-BRUNSWICK OH		
DA	100	1890, , Manningford Oval		
CM	100	Brunswick		
ZP	100	44212		
TN	100	330/460-0055		
CL	100	UTC		

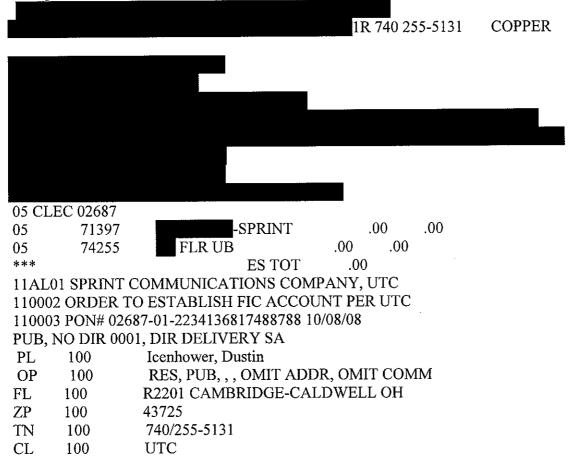


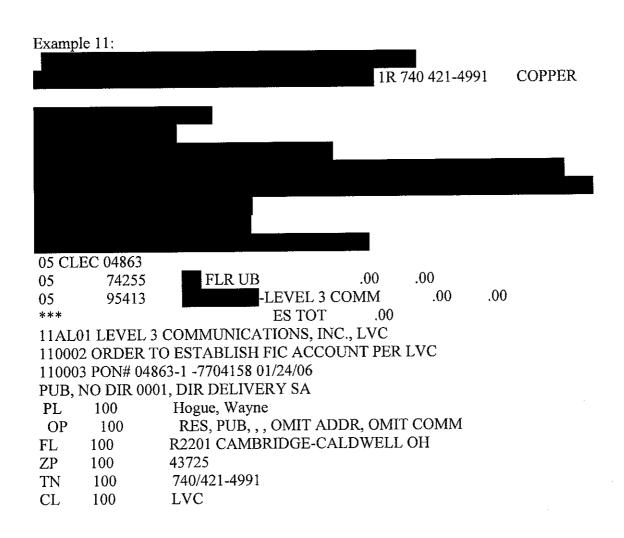
Example 8: 1R 330 460-3000	COPPER
05 CLEC 02687	
05 71397 -SPRINT .00 .00	
05 74255 FLR UB .00 .00	
*** ES TOT .00	
11AL01 SPRINT COMMUNICATIONS COMPANY, UTC	
110002 ORDER TO ESTABLISH FIC ACCOUNT PER UTC	
110003 PON# 02687-00-1924938344470561 10/15/07	
PUB, NO DIR 0001, DIR DELIVERY SA	
PL 100 Schwarz, Heidi	
OP 100 RES, PUB, , , ,	
FL 100 R5410 MEDINA-BRUNSWICK OH	
DA 100 1175, , Arborcrest Dr	
CM 100 Hinckley	
ZP 100 44233	
TN 100 330/460-3000	
CL 100 UTC	

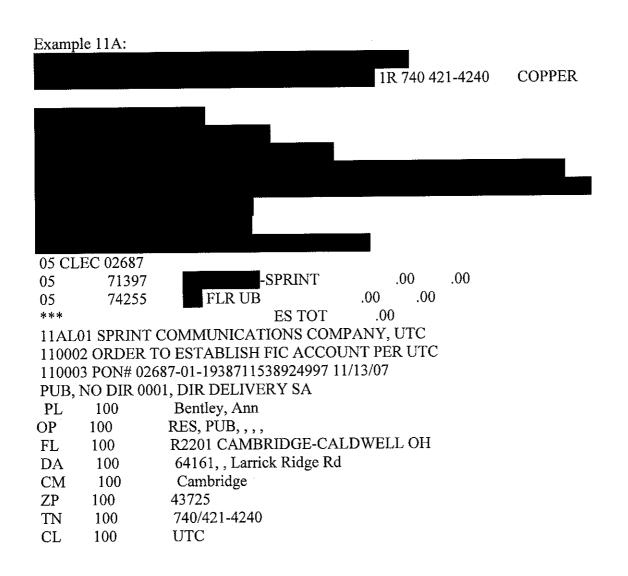


#### **CAMBRIDGE EXCHANGE:**

Example 10:







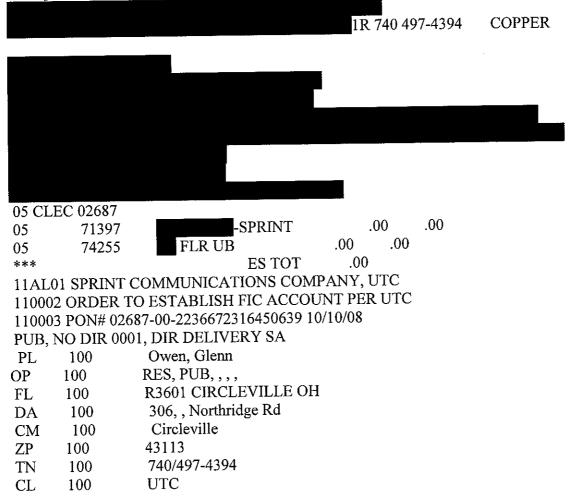
#### **CHESAPEAKE EXCHANGE:**

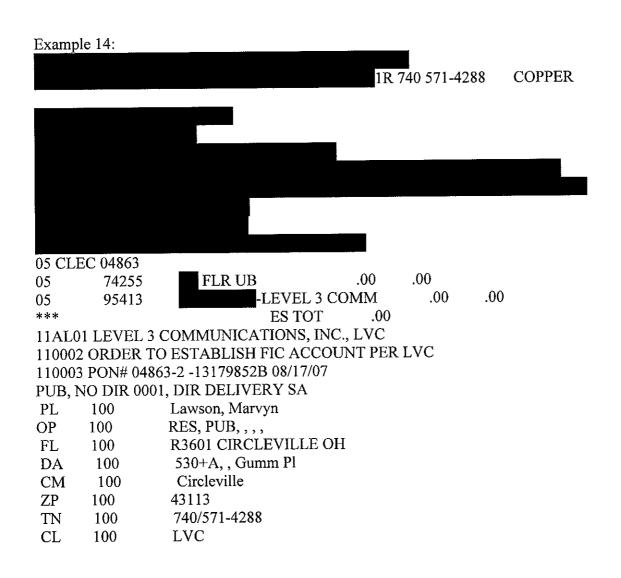
Example 12:

		1R 740 451-0349 COPPER
05 CI	LEC 0024E	
05	07375	-ARMSTRONG TEL .00 .00
05	74255	FLR UB .00 .00
***		ES TOT .00
		RONG TELECOMMUNICATIONS,, RLU
		TO ESTABLISH FIC ACCOUNT PER RLU
		24E-00-ARM7404510349DL 10/03/08
		001, DIR DELIVERY SA
PL	100	Keeton, Sandra
OP	100	RES, PUB, , , ,
FL	100	R3308 CHESAPEAKE OH
DA	100	33, , Pvt Dr 8006 Co Rd 1
CM	100	South Point
ZP	100	45680
TN	100	740/451-0349 DLL
CL	100	RLU

#### **CIRCLEVILLE EXCHANGE:**

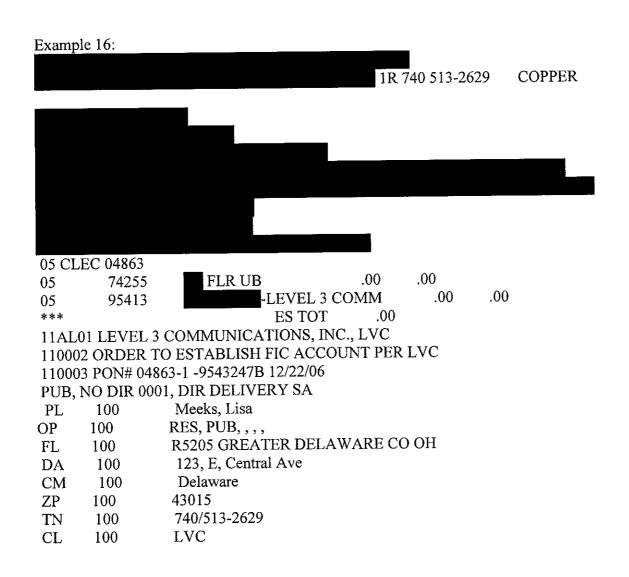
Example 13:





#### **DELAWARE EXCHANGE:**

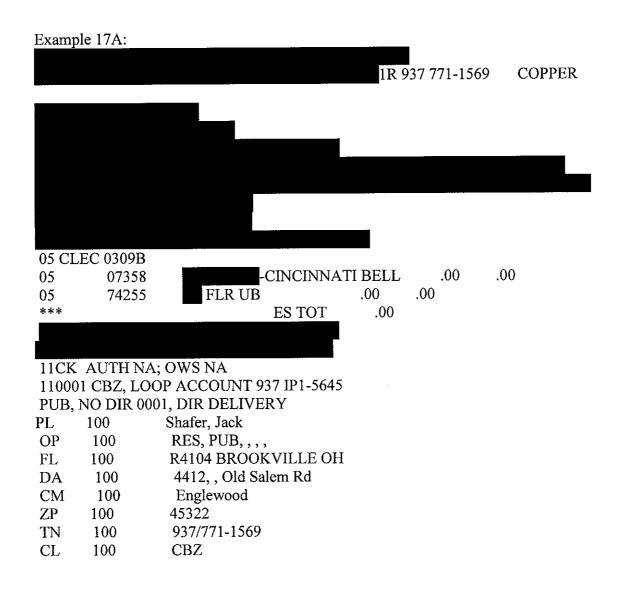
Example 15: COPPER 1R 740 417-4910 05 CLEC 02687 -SPRINT .00 .00 05 71397 .00 74255 FLR UB .00 05 \*\*\* .00 ES TOT 11AL01 SPRINT COMMUNICATIONS COMPANY, UTC 110002 ORDER TO ESTABLISH FIC ACCOUNT PER UTC 110003 PON# 02687-00-2234157605310884 10/07/08 PUB, NO DIR 0001, DIR DELIVERY SA PL 100 Day, Paul RES, PUB, , , , OP 100 **R5205 GREATER DELAWARE CO OH** FL 100 DA 100 159, London Rd CM 100 Delaware 43015 ZP 100 740/417-4910 TN 100 UTC CL100

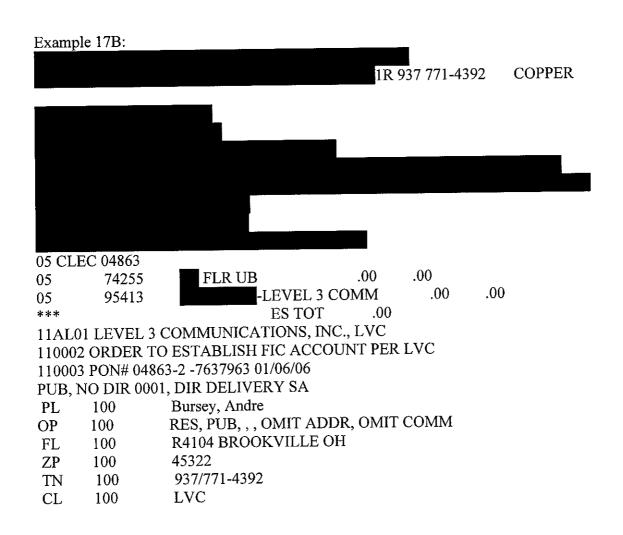


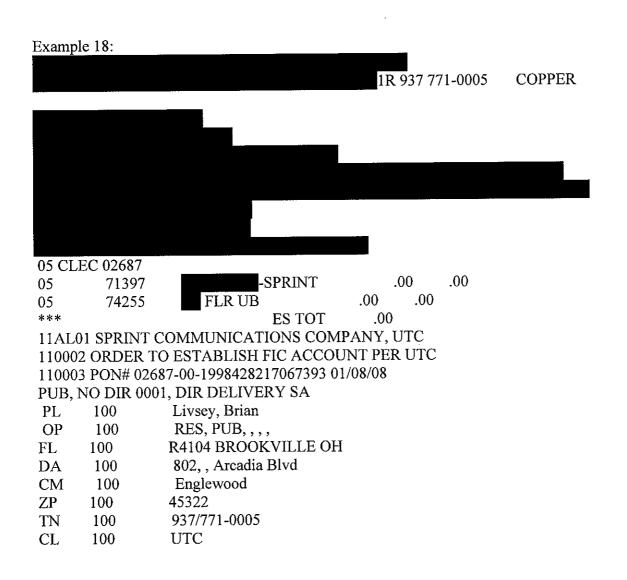
#### **ENGLEWOOD EXCHANGE:**

Example 17:

		1R 937 771-1472 COPPER
05 CL	EC 07229	
05	71398	-MCI METRO .00 .00
05 ***	74255	FLR UB .00 .00 ES TOT .00
		TRO, ATS INCORPORATED, WUA
		O ESTABLISH FIC ACCOUNT PER WUA
		229-01-TWC5818746 09/13/06
		)1, DIR DELIVERY SA
PL	100	Geyer, Camil
OP	100	RES, PUB, , , ,
FL	100	R4104 BROOKVILLE OH
DA	100	210, S, San Bernardino Trl
CM	100	Englewood
ZP	100	45322
TN	100	937/771-1472
CL	100	WUA







#### **JACKSON EXCHANGE:**

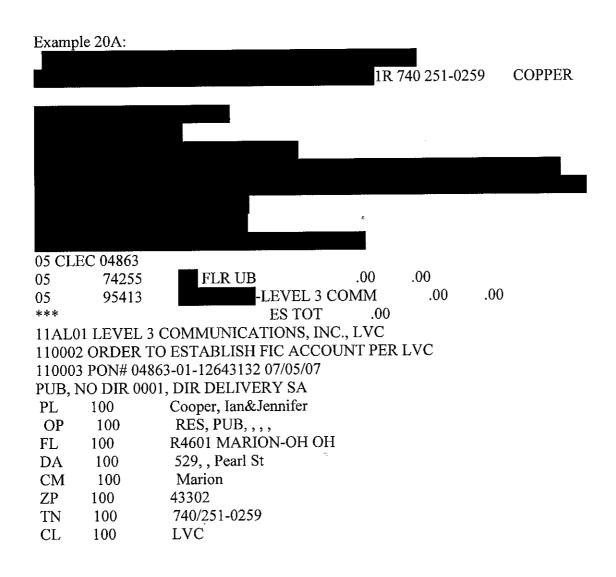
Example 19:

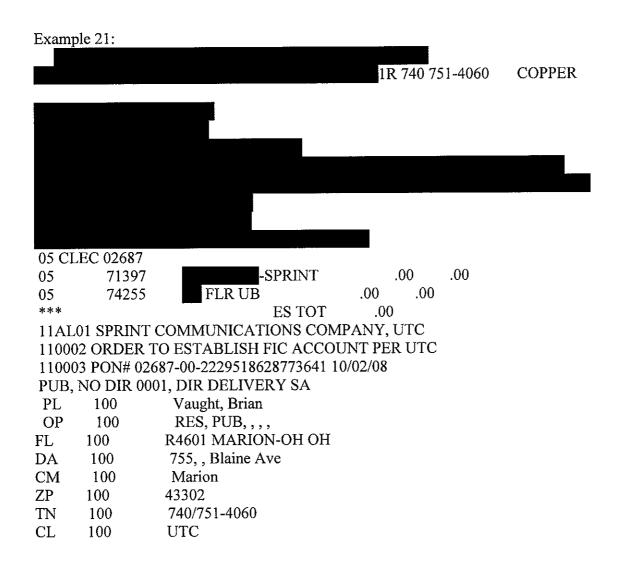
		1R 740 577-3139 COPPER
05 CL	EC 02687	
05	71397	-SPRINT .00 .00
05	74255	FLR UB .00 .00
***		ES TOT .00
11AL	01 SPRINT	COMMUNICATIONS COMPANY, UTC
		TO ESTABLISH FIC ACCOUNT PER UTC
		587-00-2235943815497478 10/09/08
		01, DIR DELIVERY SA
PL	100	Downey, Darin
OP	100	RES, PUB, , , ,
FL	100	R3509 JACKSON-OH OH
DA	100	435, , Broadway St
CM	100	Jackson
ZP	100	45640
TN	100	740/577-3139
CL	100	UTC

#### **MARION EXCHANGE:**

Example 20:

		1R 740 251-0677 COPPER
·		
	EC 02687	
05	71397	-SPRINT .00 .00
05	74255	FLR UB .00 .00
***		ES TOT .00
11AL0	1 SPRINT	COMMUNICATIONS COMPANY, UTC
		TO ESTABLISH FIC ACCOUNT PER UTC
		687-00-1964503075188257 11/30/07
PUB, I		001, DIR DELIVERY SA
PL	100	Barton, Vicki
OP	100	RES, PUB, , , ,
FL	100	R4601 MARION-OH OH
DA	100	468, , Grant St
CM	100	Marion
ZP	100	43302
TN	100	740/251-0677
CL	100	UTC

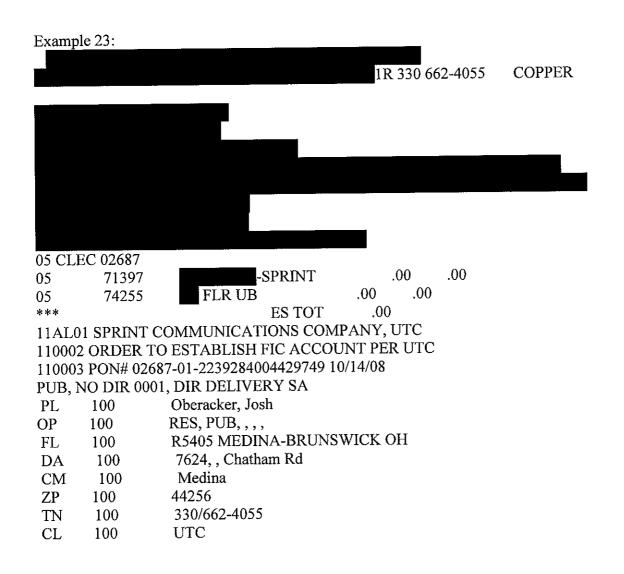


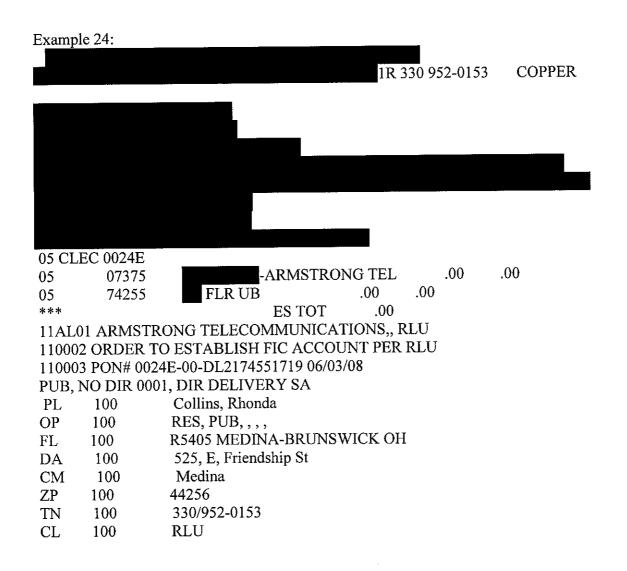


#### **MEDINA EXCHANGE:**

Example 22:

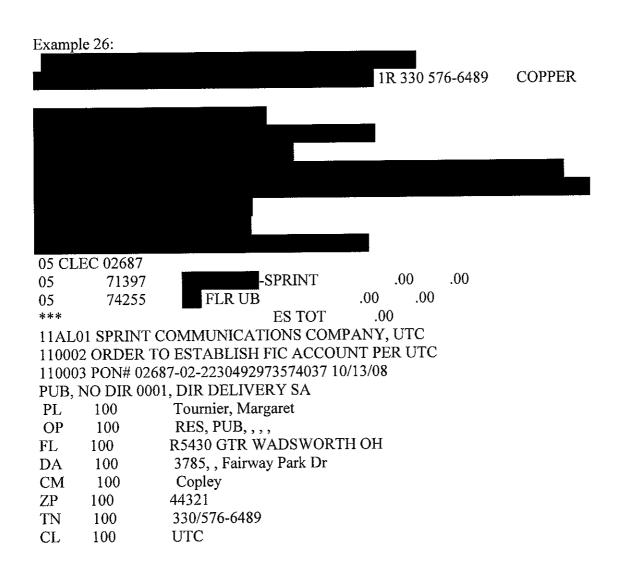
		1R 330 441-4630 COPPER
$\overline{0}5$ CLE	EC 04863	<b>—</b>
05	74255	FLR UB .00 .00
05	95413	-LEVEL 3 COMM .00 .00
***		ES TOT .00
11AL0	1 LEVEL 3	COMMUNICATIONS, INC., LVC
110002	ORDER T	O ESTABLISH FIC ACCOUNT PER LVC
110003	8 PON# 048	63-02-8373435 05/12/06
PUB, N	NO DIR 000	1, DIR DELIVERY SA
PL	100	Tighe, James
OP	100	RES, PUB, , , OMIT ADDR, OMIT COMM
FL	100	R5405 MEDINA-BRUNSWICK OH
ZP	100	44256
TN	100	330/441-4630
CL	100	LVC





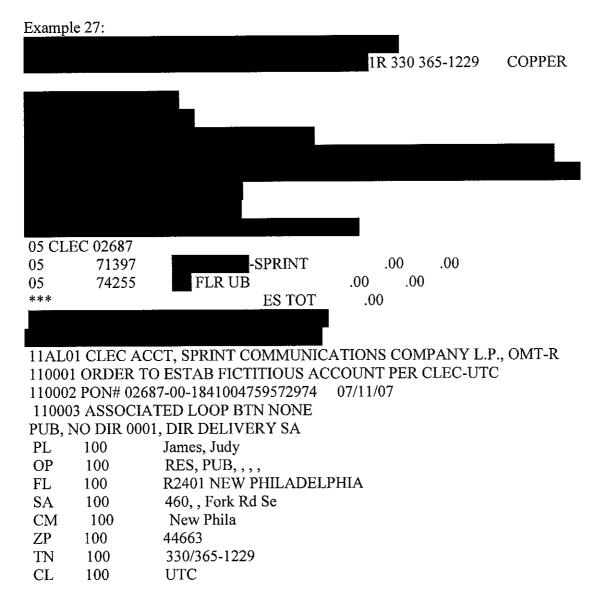
## **MONTROSE EXCHANGE:**

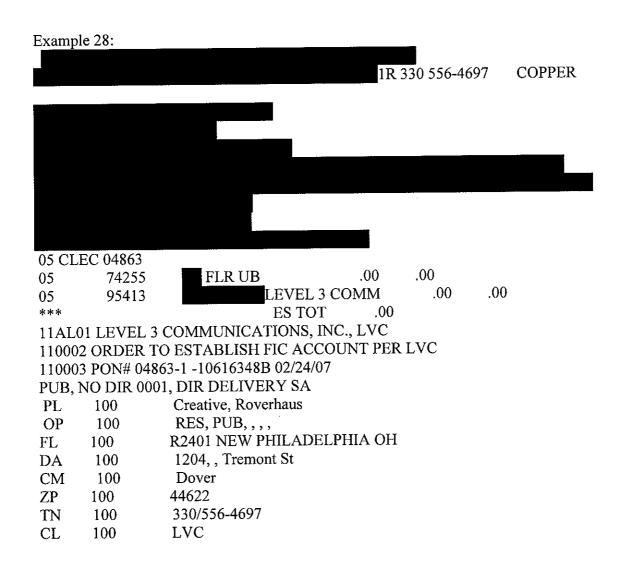
Example 25: 1R 330 576-4979 COPPER 05 CLEC 04863 .00 .00 FLR UB 74255 05 .00 .00 -LEVEL 3 COMM 95413 05 ES TOT .00 \*\*\* 11AL01 LEVEL 3 COMMUNICATIONS, INC., LVC 110002 ORDER TO ESTABLISH FIC ACCOUNT PER LVC 110003 PON# 04863-1 -7919084 02/07/06 PUB, NO DIR 0001, DIR DELIVERY SA Nestico, Alberto PL 100 RES, PUB, , , OMIT ADDR, OMIT COMM OP 100 R5430 GTR WADSWORTH/MNTRSE AREA OH FL 100 ZP 44321 100 330/576-4979 TN 100 LVC 100 CL

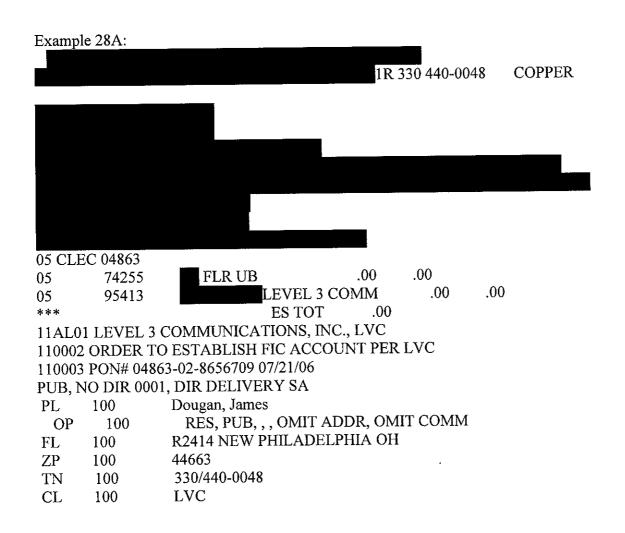


# **NEW PHILADELPHIA EXCHANGE:**

.

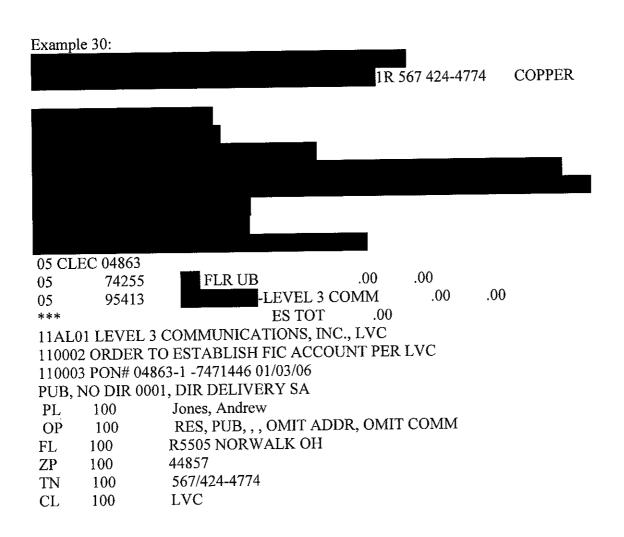






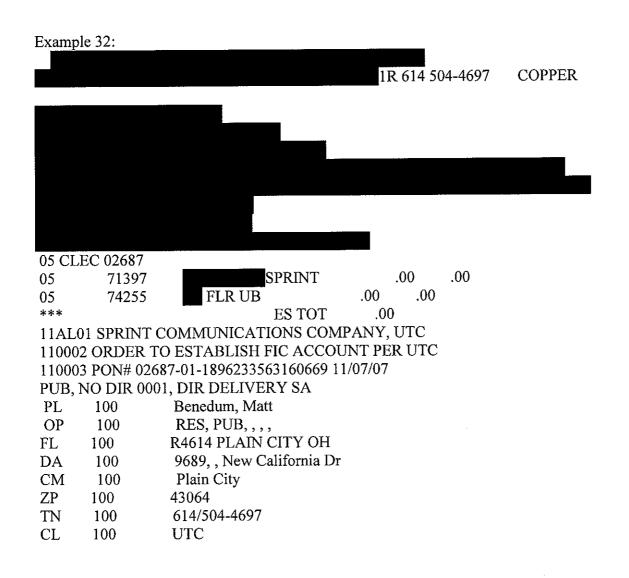
## NORWALK EXCHANGE:

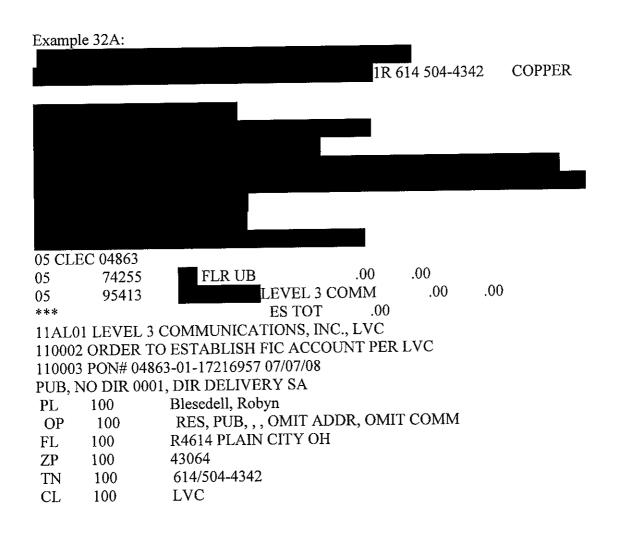
Example 29: COPPER 1R 567 424-6496 05 CLEC 02687 .00 .00 SPRINT 05 71397 FLR UB .00 .00 05 74255 .00 ES TOT \*\*\* 11AL01 SPRINT COMMUNICATIONS COMPANY, UTC 110002 ORDER TO ESTABLISH FIC ACCOUNT PER UTC 110003 PON# 02687-01-2234126688537559 10/08/08 PUB, NO DIR 0001, DIR DELIVERY SA Gede, David PL 100 100 RES, PUB, , , , OP **R5505 NORWALK OH** FL 100 100 89, , Washington St DA Norwalk CM 100 44857 ZP 100 ΤŇ 100 567/424-6496 UTC CL 100



# PLAIN CITY EXCHANGE:

Example 31: 1R 614 504-5381 COPPER 05 CLEC 02687 .00 SPRINT .00 05 71397 FLR UB .00 .00 05 74255 .00 ES TOT \*\*\* 11AL01 SPRINT COMMUNICATIONS COMPANY, UTC 110002 ORDER TO ESTABLISH FIC ACCOUNT PER UTC 110003 PON# 02687-00-2234070468330247 10/07/08 PUB, NO DIR 0001, DIR DELIVERY SA Chan, Andrew PL 100 RES, PUB, , , , OP 100 R4614 PLAIN CITY OH FL 100 7810, , Tullymore Dr 100 DA Dublin CM 100 43016 ZP 100 TN 100 614/504-5381 UTC CL 100





# PORT CLINTON EXCHANGE:

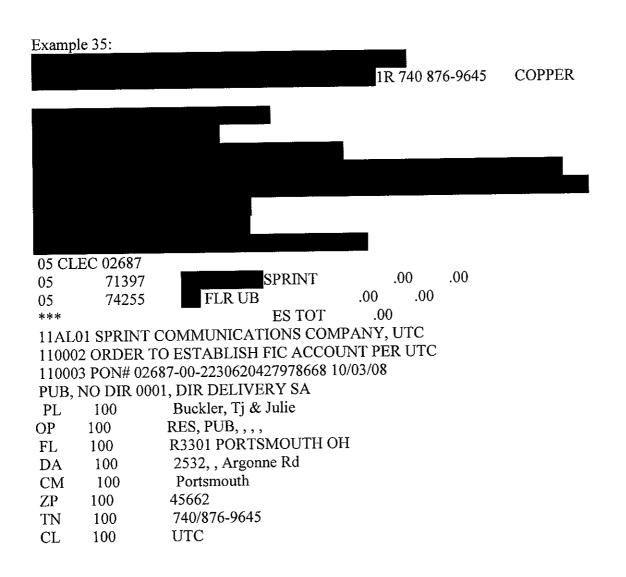
Example 33:

		1R 419 960-7008 COPP	ER
05 CI	EC 02687		
05 CL	71397	SPRINT .00 .00	
05	74255	FLR UB .00 .00	
***		ES TOT .00	
		COMMUNICATIONS COMPANY, UTC	
		TO ESTABLISH FIC ACCOUNT PER UTC	
		687-01-2240064154552040 10/15/08	
PUB, PL	100 NO DIR 00	001, DIR DELIVERY SA Wears, Tally	
OP	100	RES, PUB, , , ,	
FL	100	R5705 PORT CLINTON OH	
DA	100	1195, W, Fremont Rd	
CM	100	Port Clinton	
ZP	100	43452	
TN	100	419/960-7008	
CL	100	UTC	

# **PORTSMOUTH EXCHANGE:**

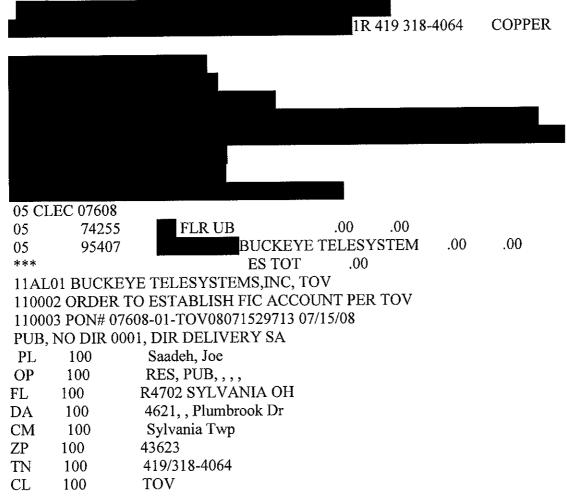
Example 34:

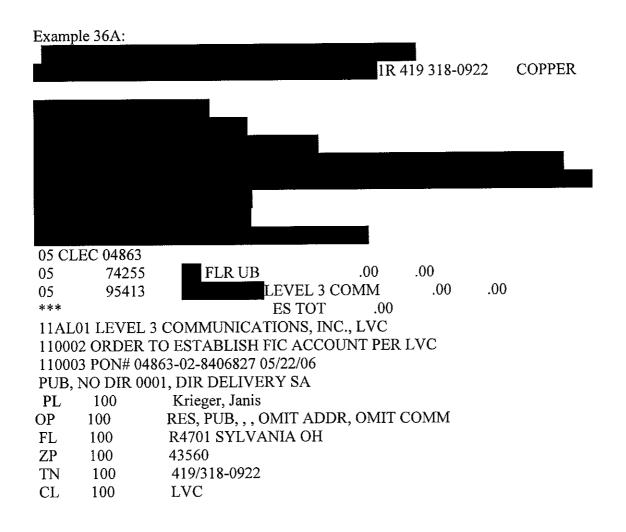
		1R 740 370-4477 COPPER
05 CI	LEC 04863	
05	74255	FLR UB .00 .00
05	95413	LEVEL 3 COMM .00 .00
***		ES TOT .00
		3 COMMUNICATIONS, INC., LVC
		TO ESTABLISH FIC ACCOUNT PER LVC
		863-3 -17105154 06/24/08
		01, DIR DELIVERY SA
PL	100	Krieg, Paul & Darlena
OP	100	RES, PUB, , , OMIT ADDR, OMIT COMM
FL	100	R3307 PORTSMOUTH OH
ZP	100	45657
TN	100	740/370-4477
CL	100	LVC

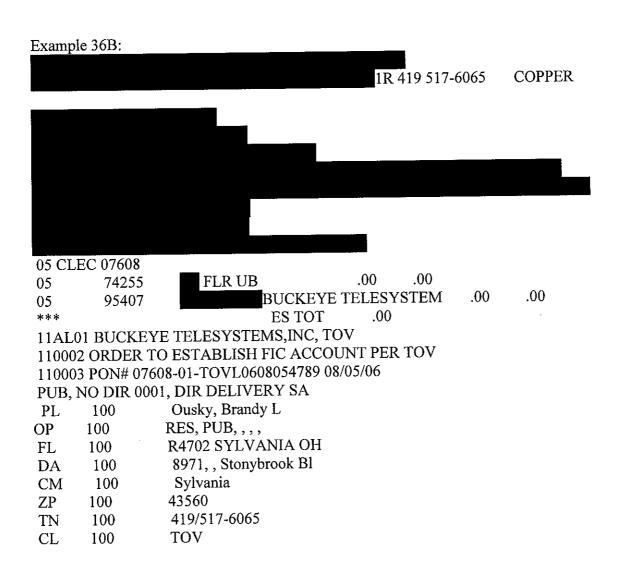


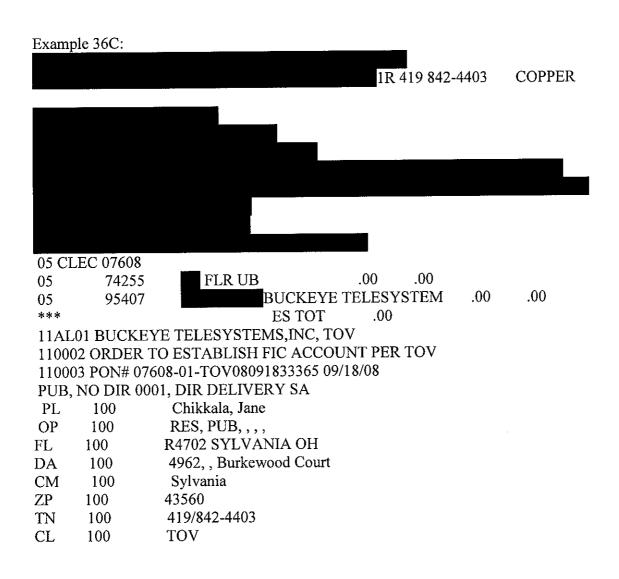
# SYLVANIA EXCHANGE:

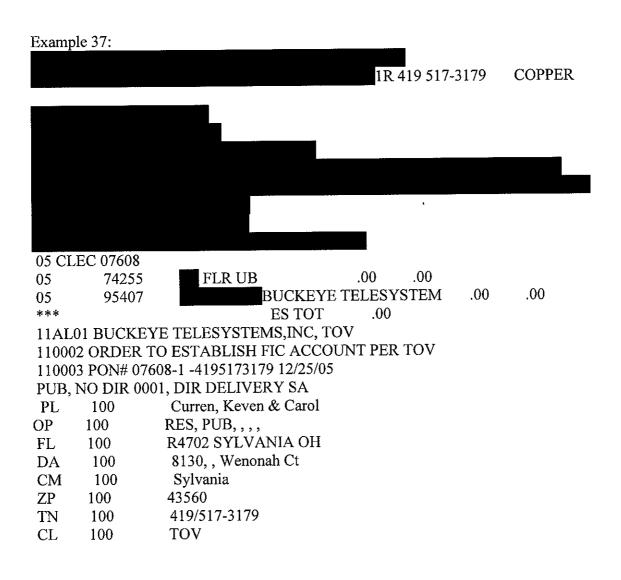
Example 36:

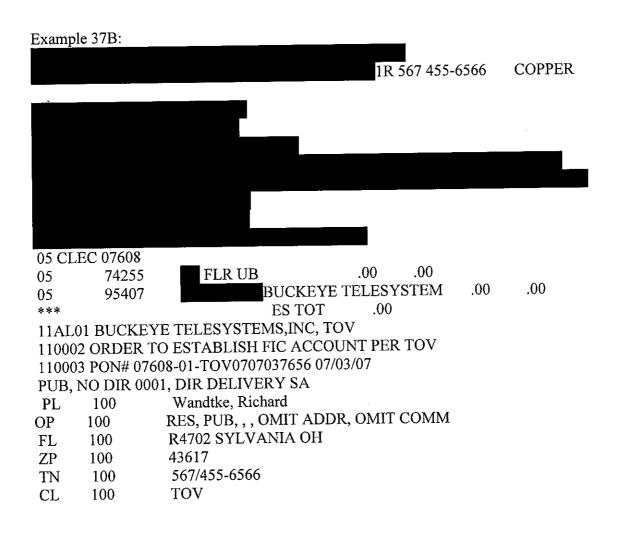










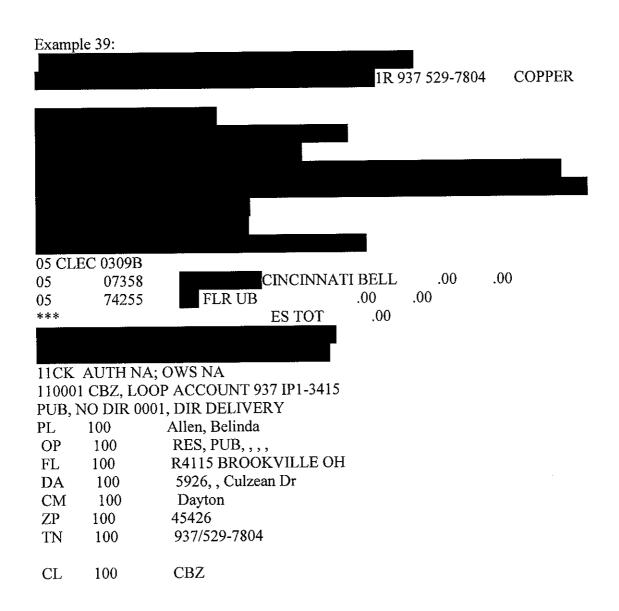


# **TROTWOOD EXCHANGE:**

Example 38:

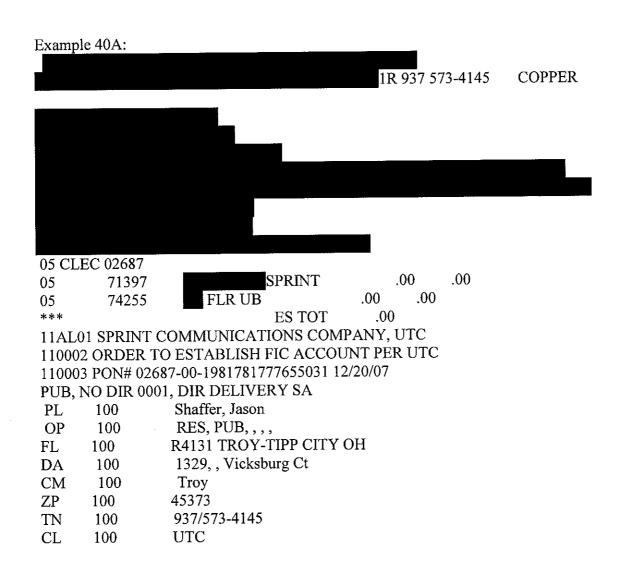
		1R 937 529-4620 COPPER
05 CI	EC 02687	
05	71397	SPRINT .00 .00
05	74255	FLR UB .00 .00
***		ES TOT .00
11AL	01 SPRINT	COMMUNICATIONS COMPANY, UTC
		TO ESTABLISH FIC ACCOUNT PER UTC
		2687-00-2233905075259558 10/07/08
-		001, DIR DELIVERY SA
PL	100	Smith, Donald
OP	100	RES, PUB, , , ,
FL	100	R4115 BROOKVILLE OH
DA	100	6942, , Salem Ave
CM	100	Clayton
ZP	100	45315
ΤŃ	100	937/529-4620
CL	100	UTC

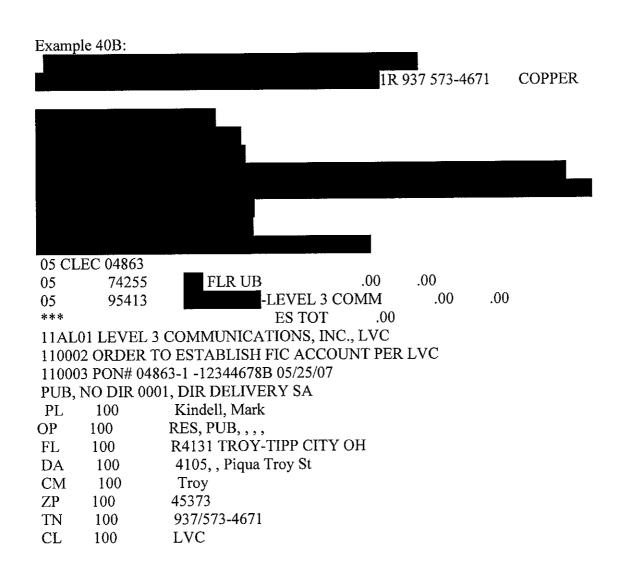
\*

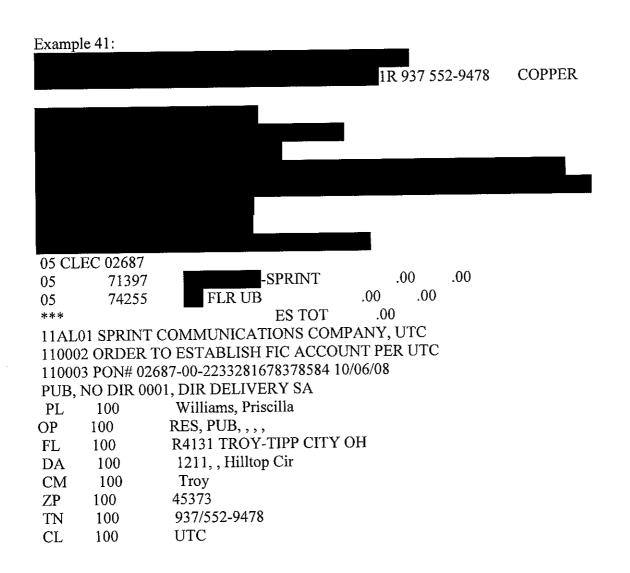


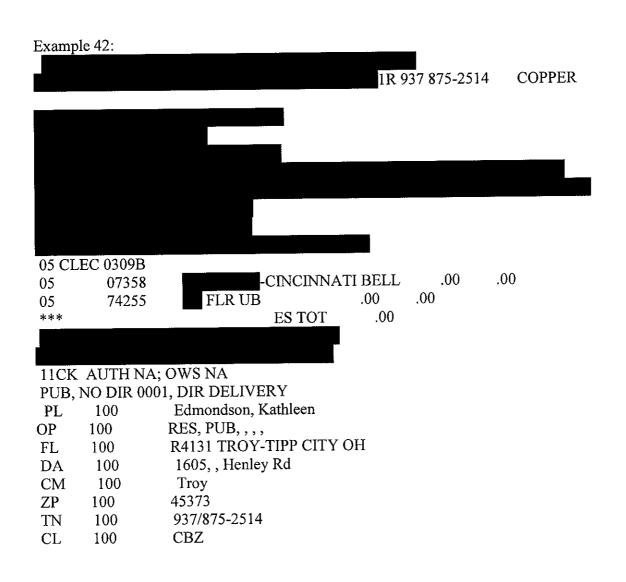
## **TROY EXCHANGE:**

Example 40: COPPER 1R 937 552-2131 05 CLEC 04863 .00 .00 74255 FLR UB 05 .00 LEVEL 3 COMM .00 05 95413 .00 \*\*\* ES TOT 11AL01 LEVEL 3 COMMUNICATIONS, INC., LVC 110002 ORDER TO ESTABLISH FIC ACCOUNT PER LVC 110003 PON# 04863-2 -14632170B 12/21/07 PUB, NO DIR 0001, DIR DELIVERY SA Shuler, Paul PL100 RES, PUB, , , , OP 100 R4131 TROY-TIPP CITY OH FL 100 3250, , Dogwood Dr 100 DA 100 Troy CM 45373 ZP 100 937/552-2131 TN 100 LVC 100 CL



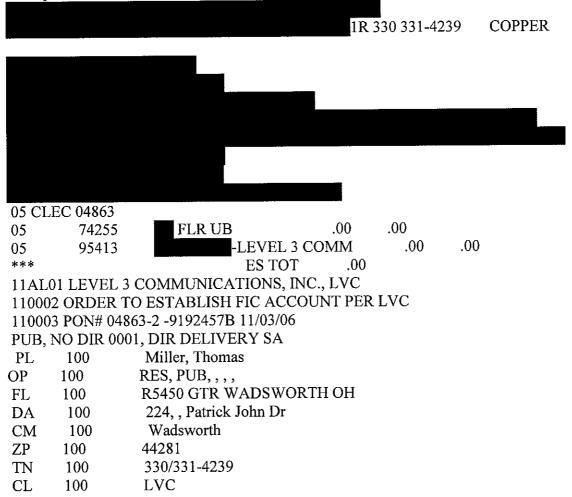


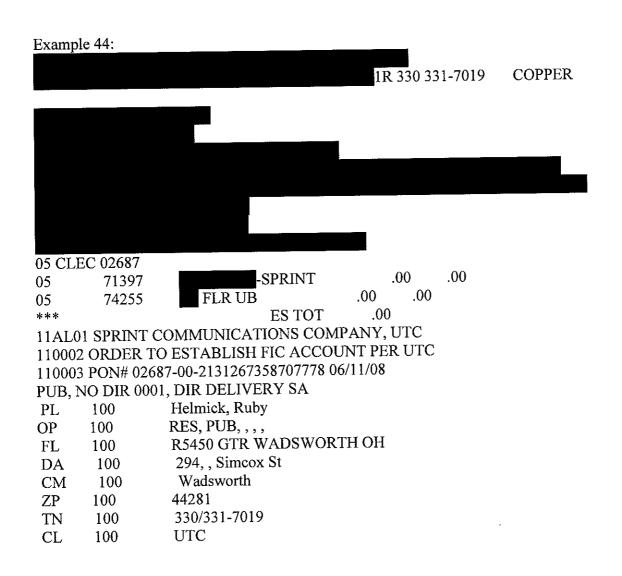




# WADSWORTH EXCHANGE:

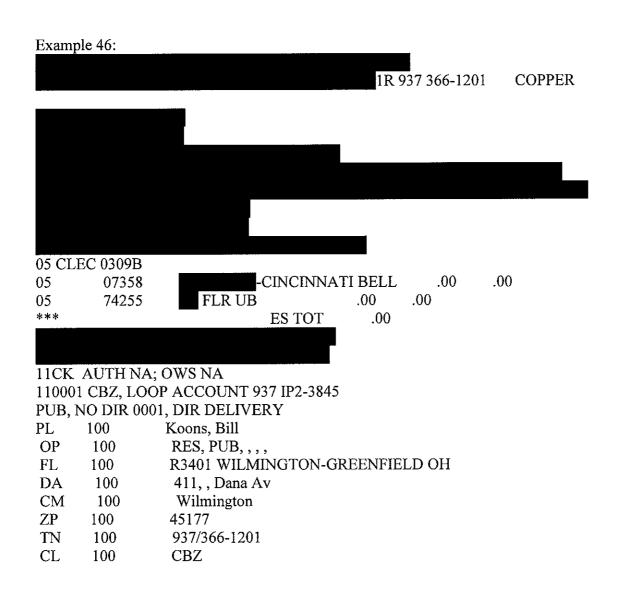
Example 43:

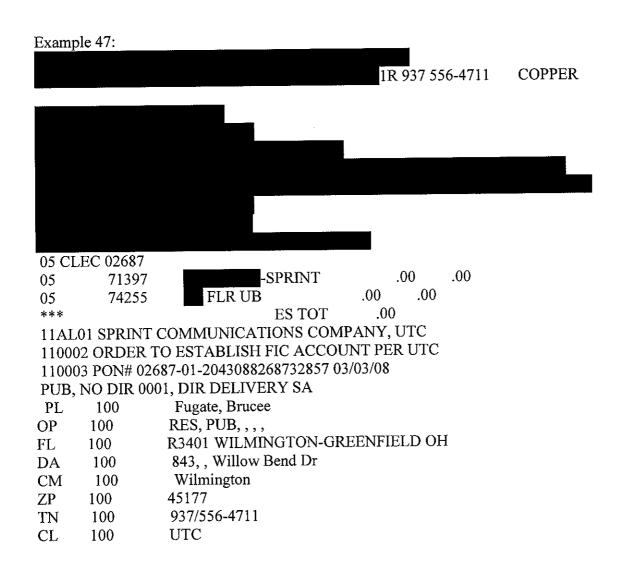




## WILMINGTON EXCHANGE:

Example 45: COPPER 1R 937 366-6348 05 CLEC 02687 -SPRINT .00 .00 71397 05 .00 FLR UB .00 05 74255 \*\*\* ES TOT .00 11AL01 SPRINT COMMUNICATIONS COMPANY, UTC 110002 ORDER TO ESTABLISH FIC ACCOUNT PER UTC 110003 PON# 02687-00-2234820932085001 10/08/08 PUB, NO DIR 0001, DIR DELIVERY SA Liming, Dirk PL 100 RES, PUB, , , , OP 100 R3401 WILMINGTON-GREENFIELD OH 100 FL 342, , Grant St DA 100 Wilmington CM 100 ZP 100 45177 937/366-6348 TN 100 100 UTC CL





### Time Warner Cable and Sprint Nextel Expand Wireline Telephony Services Relationship

Cable industry to utilize Sprint Nextel IP Network to serve more than 2.5 million VoIP subscribers

Sprint Nextel Media Contact: David Gunasegaram, 913-794-1037 david.j.gunasegaram@sprint.com

Time Warner Cable Media Contact: Maureen Huff, 203-328-4807 Maureen.huff@twcable.com

#### RESTON, Va. - 08/03/2006

Sprint Nextel (NYSE: S) today announced a significant expansion of its relationship with Time Warner Cable, the second-largest cable operator in the United States and a unit of Time Warner Inc. (NYSE: TWX). Sprint Nextel has been selected to help provision Time Warner Cable's Digital Phone service in an additional 14 service areas. Time Warner Cable will soon utilize Sprint Nextel's IP Network to offer VoIP (Voice over Internet Protocol) based telephone service across most of its footprint of approximately 28 million homes-passed, except for Time Warner Cable's systems in New Hampshire and Maine.

Sprint Nextel now serves cable companies with a total of more than 1.2 million VoIP subscribers across more than 1,100 rate centers. Over a one-year period, Sprint Nextel is expected to provide cable telephony wireline services to cable companies serving over 2.5 million subscribers. The new five year agreement marks Sprint Nextel's continued expansion into the cable market, creating a revenue stream with strong growth potential. Sprint Nextel plans to continue to use its telecom assets and communications expertise to expand its delivery of telephony solutions to the cable industry.

"Sprint Nextel has proven to be an excellent partner and we look forward to expanding our relationship with them," said Glenn Britt, president and chief executive officer of Time Warner Cable. "Time Warner Cable now serves 1.6 million Digital Phone customers, and telephone has become one of the fastest growing segments of our video, high-speed data and voice bundle."

As part of the agreement, Sprint Nextel will carry long-distance traffic for Time Warner Cable residential customers and provide turnkey telephone services such as 911 services,

relay systems and operator services. Digital phone calls begin on the Time Warner Cable network and travel to its regional data centers. Calls are completed over the Sprint Nextel nationwide network. From the customer's perspective, their inbound and outbound calls will continue to be seamless.

"Our vision for the cable initiative, whether its wireline or wireless, is to deliver compelling, integrated services that provide unique value to customers," said Gary Forsee, Sprint Nextel president and chief executive officer. "This expanded agreement with Time Warner Cable is illustrative of our company's growing importance in the cable sector."

Specific to the agreement with Time Warner Cable, Sprint Nextel will provide:

Interconnection facilities between Time Warner Cable's switch and the public telephone network for local and long-distance calling.

Support for the cable voice telephony through E911 management, new and ported management, directory assistance, operator services and a full suite of other local exchange carrier services.

#### About Sprint Nextel

Sprint Nextel offers a comprehensive range of communications services bringing mobility to consumer, business and government customers. Sprint Nextel is widely recognized for developing, engineering and deploying innovative technologies, including two robust wireless networks offering industry leading mobile data services; instant national and international walkie-talkie capabilities; and an award-winning and global Tier 1 Internet backbone. For more information, visit <u>www.sprint.com</u>.

#### About Time Warner Cable

Time Warner Cable owns and manages cable systems serving 14.4 million subscribers in 33 states. Passing approximately 28 million homes, Time Warner Cable includes some of the most technologically advanced and best-clustered cable systems in the country, with nearly 85 percent of the Company's customers located in five geographic regions: New York, Texas, Ohio, the Carolinas and southern California. Leveraging its leadership in

innovation and quality customer care, Time Warner Cable delivers advanced products and services such as video on demand, high definition television, digital video recorders, high-speed data and Digital Phone. Time Warner Cable is a subsidiary of Time Warner Inc. (NYSE: TWX).

### Safe Harbor" Statement under the Private Securities Litigation Reform Act of 1995

A number of the matters discussed in this document that are not historical or current facts deal with potential future circumstances and developments, in particular, information regarding expected revenues and the availability of products and services. The discussion of such matters is qualified by the inherent risks and uncertainties surrounding future expectations generally and also may materially differ from actual future experience involving any one or more of such matters. Such risks and uncertainties include: competitive conditions and market acceptance of Sprint Nextel's products and services; costs and business risks associated with providing new services; economic conditions in targeted markets; performance of our technologies; timely development and delivery of new technologies; actions by regulatory agencies and the risks that have been described from time to time in Sprint Nextel's reports filed with the SEC, including the annual report on Form 10-K for the year ended December 31, 2005, as amended, and its quarterly report on Form 10-Q for the quarterly period ended March 31, 2006. Forward-looking statements speak only as of the date they were made, and Sprint Nextel has no intention or obligation to update or revise any forward-looking statements in light of new information or future events.



Annual Report 2006

TWC has agreements with Verizon Communications, Inc. ("Verizon") and Sprint Nextel Corporation ("Sprint") under which these companies assist TWC in providing Digital Phone service by routing voice traffic to the public switched telephone network, delivering enhanced 911 service and assisting in local number portability and long distance traffic carriage. In July 2006, TWC agreed to expand its multi-year relationship with Sprint as its primary provider of these services, including in the Acquired Systems. See Item 1A, "Risk Factors — Risks Related to Dependence on Third Parties — TWC may not be able to obtain necessary hardware, software and operational support."

*Circuit-switched Telephone.* In the Exchange, TWC acquired customers in the Comcast Acquired Systems who receive traditional, circuit-switched local and long distance telephone services. TWC continues to provide traditional, circuit-switched services to those subscribers and will continue to do so for some period of time, while it will simultaneously market its Digital Phone product to those customers. After some period of time, TWC intends to discontinue the circuit-switched offering in accordance with regulatory requirements, at which time the only voice services provided by TWC in those systems will be its Digital Phone service.

#### Service Bundles

In addition to selling its services separately, TWC is focused on marketing differentiated packages of multiple services and features, or "bundles," for a single price. Increasingly, many of TWC's customers subscribe to two or three of its services. The bundle represents a discount from the price of buying the services separately and the convenience of a single monthly bill. TWC believes that these "Double Play" and "Triple Play" offerings increase its customers' satisfaction with TWC, increase customer retention and encourage subscription to additional features. In the Legacy Systems as of December 31, 2006, 46.1% of TWC's customers, received at least two services. The table below sets forth the number of TWC's "Double Play" and "Triple Play" customers as of the dates indicated.

	As of December 31,		
	2004	2005	2006(1)
	(in thousands)		
Double Play	2,850	3,099	4,647
Triple Play	145	760	1,523

(1) Double Play and Triple Play subscribers include approximately 68,000 and 24,000 subscribers, respectively, acquired from Comcast in the Exchange who receive traditional, circuit-switched telephone service.

#### **Cross-platform Features**

In support of TWC's bundled services strategy, TWC is developing features that operate across two or more of its services. For example, TWC has begun to offer customers who subscribe to both Time Warner Digital Cable and Digital Phone, at no charge, a Caller ID on TV feature that displays incoming call information on the customer's television set. In July 2006, TWC introduced a new feature called "PhotoShowTV" in its Oceanic division in Hawaii that gives customers who subscribe to both Time Warner Digital Cable and Road Runner high-speed online service the ability to create and share their personal photo shows with TWC's other Time Warner Cable digital video customers using TWC's VOD technology.

#### **New Opportunities**

#### **Commercial Voice**

TWC believes that continued innovation on its advanced cable infrastructure may create additional business opportunities in the future. One such opportunity is the offering of IP-based telephony service to commercial customers as an adjunct to TWC's existing commercial data business. TWC intends to introduce a commercial voice service to small- to medium-sized businesses in most of the Legacy Systems during 2007.

A limited number of vendors of key technologies can lead to less product innovation and higher costs. For these reasons, TWC generally endeavors to establish alternative vendors for materials it consider critical, but may not be able to establish these relationships or be able to obtain required materials on favorable terms. For example, each of TWC's systems currently purchases set-top boxes from a limited number of vendors. This is due to the fact that each of TWC's cable systems uses one of two proprietary conditional access security schemes, which allow TWC to regulate subscriber access to some services, such as premium channels. TWC believes that the proprietary nature of these conditional access schemes makes other manufacturers reluctant to produce set-top boxes. Future innovation in set-top boxes may be restricted until these issues are resolved. In addition, TWC believes that the general lack of compatibility among set-top box operating systems has slowed the industry's development and deployment of digital set-top box applications. TWC has developed a proprietary user interface and interactive programming guide that it expects to introduce in most of its operating areas during 2007. No assurance can be given that TWC's proprietary interface and guide will operate correctly, will be popular with consumers or will be compatible with other products and services that TWC's customers value.

In addition, TWC has agreements with Verizon and Sprint under which these companies assist TWC in providing Digital Phone service to customers by routing voice traffic to the public switched network, delivering enhanced 911 service and assisting in local number portability and long distance traffic carriage. In July 2006, TWC agreed to expand its multi-year relationship with Sprint, selecting Sprint as its primary provider of these services, including in the Acquired Systems. TWC's transition to and reliance on a single provider for the bulk of these services may render it vulnerable to service disruptions.

In addition, in some limited areas, as a result of rulings of the applicable state public utility commissions, Verizon and Sprint cannot provide TWC with certain of their services, including those that use interconnection obtained from certain local telephone companies. While TWC has filed a petition with the FCC requesting clarification that Verizon and Sprint are entitled to provide these services to TWC and, in the interim, plans to provide its Digital Phone service in these limited areas, where possible, by obtaining interconnection directly from the local telephone companies and providing TWC's own 911 connectivity and number portability, TWC's inability to use Sprint and Verizon for these services could negatively impact its ability to offer Digital Phone in certain areas as well as the cost of providing its service.

#### TWC may encounter substantially increased pole attachment costs.

Under federal law, TWC has the right to attach cables carrying video services to the telephone and similar poles of investor-owned utilities at regulated rates. However, because these cables carry services other than video services, such as high-speed data services or new forms of voice services, some utility pole owners have sought to impose additional fees for pole attachment. The U.S. Supreme Court has rejected the efforts of some utility pole owners to make cable attachments carrying Internet traffic ineligible for regulatory protection. Pole owners have, however, made arguments in other areas of pole regulation that, if successful, could significantly increase TWC's costs. In addition, TWC's pole attachment rates may increase insofar as TWC's systems are providing voice services.

Some of the poles TWC uses are exempt from federal regulation because they are owned by utility cooperatives and municipal entities. These entities may not renew TWC's existing agreements when they expire, and they may require TWC to pay substantially increased fees. A number of these entities are currently seeking to impose substantial rate increases. Any inability to secure continued pole attachment agreements with these cooperatives or municipal utilities on commercially reasonable terms could cause TWC's business, financial results or financial condition to suffer.

### The adoption of, or the failure to adopt, certain consumer electronics devices or computers may negatively impact TWC's offerings of new and enhanced services.

Customer acceptance and use of new and enhanced services depend, to some extent, on customers having ready access and exposure to these services. One of the ways this access is facilitated is through the user interface included in TWC's digital set-top boxes. As of December 31, 2006, approximately 54% of TWC's basic video subscribers leased one or more digital set-top boxes from it. The consumer electronics industry's provision of "cable

# **Ohio Department of Commerce Video Service Authorization First Amendment**

# Video Service Provider: Time Warner Cable, LLC

01 Amendment Number: 2007-VSA-0002 VSA Number: Amendment Effective Date: August 6, 2008 December 14, 2017 **VSA Expiration Date:** 

IS HERBEBY GRANTED AN AMENDMENT TO ITS AUTHORIZATION TO PROVIDE VIDEO SERVICE IN THE VIDEO SERVICE AREA SPECIFIED BELOW IN ACCORDANCE WITH AND SUBJECT TO THE PROVISIONS OF 1332 21 THROUGH 1332 34 OF THE OHIO REVISED CODE AND THE TERMS AND CONDITIONS OF THIS AUTHORIZATION.

# Ferms and Conditions of the Authorization

# A. Video Service Area

The sideo service provider is authorized to provide video service in the areas listed on the attached sheet. The municipalities of townships added to the provider's video service area by this amendment are indicated on the attached sheet initialies For all the municipalities or townships indicated in italics on the attached sheet the provider shall comply with all the applicable. Terms and Conditions as set forth in Section-B of this document

### **B.** Notice

# 1. Current Service Area:

No later than 10 days after the effective date of this authorization the video service provider shall provide written notice to the municipal corporations and/or townships where it is currently providing video service that it has been issued this video service authorization. The notice shall state in accordance with 1332.23(B)(2)(d), of the Ohio Revised Code that upon the effective date of this video service authorization the franchise or competitive video service agreement terminates and no provision of that franchise or agreement is enforceable. Further, the notice shall state that the municipal corporation and/or township are advised to review section 1332,221 theough 332.34 of the Ohio Revised Code to determine their rights and responsibilities. The video service provider shall also provide a copy of the above stated notice to the Director of the Ohio Department of Commerce.

#### 2. Future Service Area:

The video service provider shall provide the Director of the Ohio Department of Commerce with a copy of any notice issued to a municipal comporation or township in compliance with the requirements in 1332.27(A) of the Ohio Revised Code. This notice shall be provided to the Director within 5 days of issuance to the municipal corporation or township. The notice provided to the municipal corporation or township shall also state that the municipal corporation and/or township are advised to review section 1332.21 through 1332.34 of the Ohio Revised Code to determine their rights and responsibilities

#### 3. Institutional Network

The video service provider shall provide the Director of the Ohio Department of Commerce with a copy of the one hundred twenty days' written advance notice of termination issued to a municipal corporation or township in compliance with the requirements in R.C. 1332.30(C).

#### 4. R.C. 1332.30 (E)(1) and (F)(1)

If the video service provider contends that its obligation under R.C. 1332.30 (E)(1) and (F)(1) terminates prior to January 1, 2012, then no later than 60 days from the effective date of this authorization the video service provider shall provide written notice to the municipal corporation or township with the earlier termination date. The video service provider shall also provide a copy of the above stated notice to the Director of the Ohio Department of Commerce.

### 5. Customer Service Standards

On February 1, 2008, the video service provider was given 90 days advance written notice that commencing on May 1, 2008, the Director would enforce the Federal Communication Commission's (FCC) customer service regulations listed below. All municipalities and townships listed on the attached sheet shall be the video service area in which the FCC's customer service regulations apply.

47 C.F.R. § 309	Customer Service Obligations
47 C.F.R. § 76.1602	Customer Service- general information
47 C.F.R. § 76.1603	Customer Service- rate and service changes
47 C.F.R. § 76.1619	Information on subscriber bills

A Company

Please be advised that on March 1, 2008, the Public Utilities Commission of Ohio ("PUCO") call center began accepting consumer complaint calls on behalf of the Director. The PUCO call center staff will forward all consumer complaint information to the Department of Commerce's Video Service Authorization Section for followup with the consumer and the video service provider

In accordance with 47 C.F.R. 76.952, the video service provider shall immediately place the following information on the provider shill for all video service areas in which the provider has been issued a video service authorization:

If your complaint is not resolved after you have called your provider please contact the Ohio Department of Commerce at <u>http://www.com.ohio.gov/admn/vsa</u> or via PUCO s call center at 1(800) 686-7826

Cellin

# Time Warner Cable Service Areas VSA Number: 2007-VSA-0002 First Amendment

(NEW AREAS IN ITALICS)

# Sub-Authorizations: -02 ALLEN

Amanda Township American Township Auglaize Township Bath Township Beaverdam Blufton Village Cairo Village Delphos Elida Village Fort Shawnee Village Harrod Village Lafavette Village Lima Marion Township Perry Township **Richland** Township Spencer Township Spencerville Village Sugar Creek Township

# -03 ASHLAND

Loudonville Perry Township Perrysville

### -04 ASHTABULA

Ashtabula Conneaut Geneva Geneva Township Kingsville North Kingsville

### -05 ATHENS

Athens Athens Township

# -06 AUGLAIZE

Buckland Village Cridersville Village Minster New Bremen Village New Knoxville Village St. Marys Uniopolis Wapakoneta

# <u>-08 BROWN</u>

Mount Orab Village

### -09 BUTLER

Lemon Township Madison Township Monroe New Miami St. Clair Township

-10 CARROLL Harrison Township

# <u>-11 CHAMPAIGN</u> Christiansburg Village North Lewisburg Village Urbana

-12 CLARK Springfield

# -13 CLERMONT New Richmond Village Union Township

### -14 CLINTON

Adams Township Blanchester Union Township Washington Township Wilmington

# -16 COSHOCTON

Plainfield Village

### <u>-17 CRAWFORD</u> Crestline Galion

### -18 CUYAHOGA

Bay Village Beachwood Bedford Bentleyville Village Berea Bratenahl Brecksville **Brook Park** Brooklyn Brooklyn Heights Village Chagrin Falls Cleveland **Cleveland Heights** Cuvahoga Heights Euclid Fairview Park Garfield Heights Gates Mills Village Highland Heights **Highland Hills** Hunting Valley Village Independence Lakewood Lvndhurst Maple Heights Mayfield Heights Mayfield Village Middleburg Heights Moreland Hills Village North Olmstead

North Royalton Orange Village Pepper Pike Richmond Heights Seven Hills Shaker Heights Solon South Euclid Strongsville University Heights Valley View Warrensville Heights Westlake Woodmere

### -19 DARKE

Burkettsville Village New Weston Village Union City Village

### -21 DELAWARE

Berkshire Township Concord Township Delaware Township Dublin Liberty Township Powell Village Shawnee Hills Village Westerville

# <u>-22 ERIE</u>

Milan

# -23 FAIRFIELD

Amanda Township Berne Township Greenfield Township Pleasant Township

<u>-24 FAYETTE</u> Washington Courthouse

# -25 FRANKLIN

Bexley Brown Township Clinton Township

Columbus Dublin Franklin Township Gahanna Grandview Heights Grove City Groveport Village Hamilton Township Hilliard Jackson Township Marble Cliff Village Mifflin Township Minerva Park Village Norwich Township Obetz Village Perry Township Pleasant Township Prairie Township **Riverlea** Village Sharon Township Upper Arlington Urbancrest Village Valleyview Village Washington Township Westerville Worthington

# -28 GEAUGA

Bainbridge Township Chardon Township Chester Township Middlefield Munson Township South Russell

### -29 GREENE

Bath Township Beavercreek Township Beavercreek Xenia Xenia Township

<u>-30 GUERNSEY</u> Kimbolton Village/Liberty Township

# -31 HAMILTON

Anderson Township Blue Ash

### -32 HANCOCK

Blufton Village Fostoria Mount Blanchard Village Vanlue Village

-33 HARDIN Kenton

-34 HARRISON Cadiz

# -35 HENRY

Liberty Center Village Napoleon

# -36 HIGHLAND

Mowrystown Village Greenfield White Oak Township

-38 HOLMES Nashville

### -39 HURON

New Haven Township North Fairfield Norwalk Township Townsend Township Willard

# <u>-43 LAKE</u>

Concord Township Eastlake Fairport Harbor Grand River Kirtland Kirtland Hills Lakeline Mentor Mentor-on-the-Lake Painesville Painesville Township Perry Township Timberlake Wickliffe Willoughby Willoughby Hills Willowick

### -44 LAWRENCE

Coal Grove Village Ironton

# -45 LICKING<sup>1</sup>

Eden Township Etna Township Granville Township *Hanover Village* Liberty Township McKean Township Newton Township Pataskala

-46 LOGAN West Liberty Village

### <u>-47 LORAIN</u>

Kipton Lorain North Ridgeville Sheffield Lake South Amherst Vermilion

### -48 LUCAS

Jerusalem Township Monclova Township Springfield Township Swanton Township Waterville Township Waterville Village

# <u>-49 MADISON</u>

South Solon Village

<sup>1</sup> Changed Hanover Township to Hanover Village <u>-50 MAHONING</u> Struthers Youngstown

### -51 MARION

New Bloomington Village

### -52 MEDINA

Brunswick Hills Township Hinckley Township Montville Township Spencer Wadsworth Wadsworth Township

# -54 MERCER

Celina Coldwater Village *Rockford Village* St. Henry Village

# -55 MIAMI

Covington Village Fletcher Village Springcreek Township Washington Township West Milton Village

### -56 MONROE

Lee Township

# -57 MONTGOMERY

Centerville Dayton Englewood Germantown Village Kettering Miami Township North Miami Township South Miamisburg Moraine Oakwood Union Vandalia West Carrolton

<u>-58 MORGAN</u> Malta Village McConnelsville Village

-60 MUSKINGUM Zanesville

# <u>-62 OTTAWA</u>

Allen Township Marblehead Put-in-Bay Village

### -65 PICKAWAY<sup>2</sup>

Harrison Township Scioto Township

### -67 PORTAGE

Brady Lake Village Brimfield Township Franklin Township Garrettsville Kent Palmyra Township Randolph Township Ravenna Rootstown Township Streetsboro Sugar Bush Knolls Tallmadge

-68 PREBLE West Elkton Village

### -69 PUTNAM

Blanchard Township Columbus Grove Village Glandorf Village Ottawa Township Ottawa Village Pleasant Township

<sup>2</sup> Moved Adelphi Village and Kingston Village to Ross County

## -70 RICHLAND

Crestline Lexington Shelby

## <u>-71 ROSS</u>

Adelphi Village Bainbridge Village Chillicothe Clarksburg Village Colerain Township Deerfield Township Frankfort Village Huntington Township Jefferson Township Kingston Village Liberty Township South Salem Twin Township

# -72 SANDUSKY

York Township

# -73 SCIOTO

Bloom Township Harrison Township Porter Township Rush Township South Webster Village Valley Township

### <u>-74 SENECA</u>

Fostoria New Riegel Village Tiffin

### -75 SHELBY

Port Jefferson Village Washington Township Fort Loramie

# -76 STARK

Alliance East Canton Village Canton Hartville Jackson Township Lake Twp Franchise #1 Lake Twp Franchise #2 Louisville Meyers Lake North Canton Plain Township

### <u>-77 SUMMIT</u>

Akron Barberton Bath Township Copley Township Cuyahoga Falls Fairlawn Green Lakemore Monroe Falls Norton Richfield Township Silver Lake Village Springfield Township Stow Tallmadge

### -78 TRUMBULL

Cortland Howland Township Newton Falls Niles Warren

-79 TUSCARAWAS Zoar Village

### -80 UNION

Dublin

-81 VAN WERT Delphos

### -83 WARREN

Blanchester Deerfield Township Lebanon Mason Springboro Waynesville Village

### -85 WAYNE

Burbank Chippewa Township Congress Congress Township Doylestown *Milton Township* 

# -86 WILLIAMS

Bryan *Pioneer Village* Pulaski Township

# <u>-87 WOOD</u>

Lake Township Fostoria Middleton Township Northwood Perrysburg Perrysburg Township Tontogany Village

-88 WYANDOT Carey Village

# **Ohio Department of Commerce Video Service Authorization** Second Amendment

# Video Service Provider: Time Warner Cable, LLC

2007-VSA-0002 VSA Number: VSA Expiration Date: December 14, 2017 Amendment Number: 02 Amendment Effective Date: October 10, 2008

IS HERBEBY GRANTED AN AMENDMENT TO ITS AUTHORIZATION TO PROVIDE VIDEO SERVICE IN THE VIDEO SERVICE AREA SPECIFIED BELOW IN ACCORDANCE WITH AND SUBJECT TO THE PROVISIONS OF 1332.21 THROUGH 1332.34 OF THE OHIO REVISED CODE AND THE TERMS AND CONDITIONS OF THIS AUTHORIZATION

# lerms and Conditions of the Authorization

### A. Video Service Ar

The video service provider is authorized to provide video service in the areas listed on the attached sheet. The municipalities or townships added to the provider's video service area by this amendment are indicated on the attached sheet in italics. For all the municipalities or townships indicated in italics on the attached sheet the provider shall comply with all the applicable Terms and Conditions as set forth in Section B of this document

### **B.** Notice

### 1. Current Service Area:

No later than 10 days after the effective date of this authorization the video service provider shall provide written notice to the municipal corporations and/or townships where it is currently providing video service that it has been issued this video service authorization. The notice shall state in accordance with 1332.23(B)(2)(d) of the Ohio Revised Code that upon the effective date of this video service authorization the franchise or competitive video service agreement terminates and no provision of that franchise or agreement is enforceable. Burther, the notice shall state that the numicipal corporation and/or township are advised to review section 1332/21/through 1332.34 of the Ohio Revised Code to determine their rights and responsibilities. The video service provider shall also provide a copy of the above stated notice to the Director of the Ohio Department of Commerce.

### 2. Future Service Area:

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### 3. Institutional Network

The video service provider shall provide the Director of the Ohio Department of Commerce with a copy of the one hundred twenty days' written advance notice of termination issued to a municipal corporation or township in compliance with the requirements in R.C. 1332.30(C).

### 4. R.C. 1332.30 (E)(1) and (F)(1)

If the video service provider contends that its obligation under R.C. 1332.30 (E)(1) and (F)(1) terminates prior to January 1, 2012, then no later than 60 days from the effective date of this authorization the video service provider shall provide written notice to the municipal corporation or township with the earlier termination date. The video service provider shall also provide a copy of the above stated notice to the Director of the Ohio Department of Commerce.

### 5. Customer Service Standards

On February 1, 2008, the video service provider was given 90 days advance written notice that commencing on May 1, 2008, the Director would enforce the Federal Communication Commission's (FCC) customer service regulations listed below. All municipalities and townships listed on the attached sheet shall be the video service area in which the FCC's customer service regulations apply.

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47 C.F.R. § 76.1602	Customer Service- general information
47 C.F.R. § 76.1603	Customer Service- rate and service changes
47 C.F.R. § 76.1619	Information on subscriber bills

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Please be advised that on March 1, 2008, the Public Utilities Commission of Ohio ("PUCO") call center began accepting consumer complaint calls on behalf of the Director. The PUCO call center staff will forward all consumer complaint information to the Department of Commerce's Video Service Authorization Section for followup with the consumer and the video service provider

In accordance with 47 C.F.R. 76.952, the video service provider shall immediately place the following information on the provider's bill for all video service areas in which the provider has been issued a video service authorization:

If your complaint is not resolved after you have called your provider please contact the Ohio Department of Commerce at <u>http://www.com.ohio.gov/admn/vsa</u> or via PUCO's call center at 1(800) 686-7826

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# Time Warner Cable Service Areas VSA Number: 2007-VSA-0002 Second Amendment (NEW AREAS IN ITALICS)

# Sub-Authorizations: -02 ALLEN

Amanda Township American Township Auglaize Township Bath Township Beaverdam Blufton Village Cairo Village Delphos Elida Village Fort Shawnee Village Harrod Village Lafayette Village Lima Marion Township Perry Township **Richland Township** Spencer Township Spencerville Village Sugar Creek Township

### -03 ASHLAND

Loudonville Perry Township Perrysville

### -04 ASHTABULA

Ashtabula Conneaut Geneva Geneva Township Kingsville North Kingsville

### -05 ATHENS

Athens Athens Township

# -06 AUGLAIZE

Buckland Village Cridersville Village Minster New Bremen Village New Knoxville Village St. Marys Uniopolis Wapakoneta

-08 BROWN Mount Orab Village

#### -09 BUTLER

Lemon Township Madison Township Monroe New Miami St. Clair Township

-10 CARROLL Harrison Township

# -11 CHAMPAIGN

Christiansburg Village North Lewisburg Village Urbana

# <u>-12 CLARK</u>

Springfield

### -13 CLERMONT

New Richmond Village Union Township

# -14 CLINTON

Adams Township Blanchester Union Township Washington Township Wilmington

# -16 COSHOCTON

Coshocton Plainfield Village

#### -17 CRAWFORD

Bucyrus Crestline Galion

## -18 CUYAHOGA

**Bay Village** Beachwood Bedford Bentleyville Village Berea Bratenahl Brecksville **Brook Park** Brooklyn Brooklyn Heights Village **Chagrin Falls** Cleveland **Cleveland Heights** Cuyahoga Heights Euclid Fairview Park Garfield Heights Gates Mills Village Highland Heights **Highland Hills** Hunting Valley Village Independence Lakewood Lyndhurst Maple Heights Mayfield Heights Mayfield Village Middleburg Heights

Moreland Hills Village North Olmstead North Royalton Orange Village Pepper Pike **Richmond Heights** Seven Hills Shaker Heights Solon South Euclid Strongsville University Heights Valley View Warrensville Heights Westlake Woodmere

### <u>-19 DARKE</u>

Burkettsville Village New Weston Village Union City Village

### -20 DEFIANCE Defiance

# -21 DELAWARE

Berkshire Township Concord Township Delaware Delaware Township Dublin Liberty Township Powell Village Shawnee Hills Village Westerville

# -22 ERIE

Milan

# -23 FAIRFIELD

Amanda Township Berne Township Greenfield Township Lancaster Pleasant Township <u>-24 FAYETTE</u> Washington Courthouse

### -25 FRANKLIN

Bexley Brown Township **Clinton** Township Columbus Dublin Franklin Township Gahanna Grandview Heights Grove City Groveport Village Hamilton Township Hilliard Jackson Township Marble Cliff Village Mifflin Township Minerva Park Village Norwich Township Obetz Village Perry Township Pleasant Township Prairie Township **Riverlea** Village Sharon Township Upper Arlington Urbancrest Village Valleyview Village Washington Township Westerville Worthington

### -28 GEAUGA

Bainbridge Township Chardon Township Chester Township Middlefield Munson Township South Russell

### -29 GREENE

Bath Township Beavercreek Township Beavercreek Xenia Xenia Township

### -30 GUERNSEY

Cambridge Cumberland Village Kimbolton Village/Liberty Township

# -31 HAMILTON

Anderson Township Blue Ash

# -32 HANCOCK

Blufton Village Fostoria Mount Blanchard Village Vanlue Village

### -33 HARDIN Kenton

-34 HARRISON Cadiz

# -35 HENRY

Liberty Center Village Napoleon

### -36 HIGHLAND

Mowrystown Village Greenfield White Oak Township

-<u>37 HOCKING</u> Logan

-38 HOLMES Nashville

### <u>-39 HURON</u>

New Haven Township North Fairfield Norwalk Township Townsend Township Willard

### -40 JACKSON

Jackson Wellston

# <u>-42 KNOX</u>

Danville Village Mount Vernon

# <u>-43 LAKE</u>

Concord Township Eastlake Fairport Harbor Grand River Kirtland Kirtland Hills Lakeline Mentor Mentor-on-the-Lake Painesville Painesville Township Perry Township Timberlake Wickliffe Willoughby Willoughby Hills Willowick

# -44 LAWRENCE

Coal Grove Village Ironton

# -45 LICKING

Eden Township Etna Township Granville Township Hanover Village Liberty Township McKean Township Newton Township Pataskala

-46 LOGAN West Liberty Village

-47 LORAIN Kipton Lorain North Ridgeville Sheffield Lake South Amherst Vermilion

## -48 LUCAS

Jerusalem Township Monclova Township Springfield Township Swanton Township Waterville Township Waterville Village

# -49 MADISON

London South Solon Village

### -50 MAHONING

Struthers Youngstown

### -51 MARION

Marion New Bloomington Village

### -52 MEDINA

Brunswick Hills Township Hinckley Township Montville Township Spencer Wadsworth Wadsworth Township

### -54 MERCER Celina

Coldwater Village Rockford Village St. Henry Village

### -55 MIAMI

Covington Village Fletcher Village Springcreek Township Washington Township West Milton Village

-56 MONROE Lee Township

# -57 MONTGOMERY

Centerville Dayton Englewood Germantown Village Kettering Miami Township North Miami Township North Miamisburg Moraine Oakwood Union Vandalia West Carrolton

<u>-58 MORGAN</u> Malta Village McConnelsville Village

-60 MUSKINGUM Zanesville

# -62 OTTAWA

Allen Township Marblehead Put-in-Bay Village

<u>-64 PERRY</u> New Lexington

# <u>-65 PICKAWAY</u> *Circleville* Harrison Township Scioto Township

<u>-67 PORTAGE</u> Brady Lake Village Brimfield Township Franklin Township Garrettsville

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Kent Palmyra Township Randolph Township Ravenna Rootstown Township Streetsboro Sugar Bush Knolls Tallmadge

# -68 PREBLE

West Elkton Village

# -69 PUTNAM

**Blanchard Township** Columbus Grove Village Glandorf Village Ottawa Township Ottawa Village Pleasant Township

### -70 RICHLAND

Crestline Lexington Shelby

# -71 ROSS

Adelphi Village Bainbridge Village Chillicothe Clarksburg Village Colerain Township Deerfield Township Frankfort Village Huntington Township Jefferson Township Kingston Village Liberty Township South Salem Twin Township

# -72 SANDUSKY

York Township

### -73 SCIOTO

Bloom Township Harrison Township Porter Township Rush Township South Webster Village Valley Township

### -74 SENECA

Fostoria New Riegel Village Tiffin

### -75 SHELBY

Port Jefferson Village Washington Township Fort Loramie

# **-76 STARK**

Alliance East Canton Village Canton Hartville Jackson Township Lake Twp Franchise #1 Lake Twp Franchise #2 Louisville Meyers Lake North Canton Plain Township

#### -77 SUMMIT

Akron Barberton Bath Township Copley Township Cuyahoga Falls Fairlawn Green Lakemore Monroe Falls Norton **Richfield** Township Silver Lake Village Springfield Township Stow Tallmadge

### -78 TRUMBULL

Cortland Howland Township Newton Falls Niles Warren

### -79 TUSCARAWAS Zoar Village

### -80 UNION Dublin

Marysville

### -81 VAN WERT

Delphos Van Wert

### -83 WARREN

Blanchester Deerfield Township Lebanon Mason Springboro Waynesville Village

### -85 WAYNE

Burbank Chippewa Township Congress **Congress Township** Doylestown Milton Township

### -86 WILLIAMS

Brvan Pioneer Village Pulaski Township

### -87 WOOD

Lake Township Fostoria Middleton Township Northwood Perrysburg Perrysburg Township Tontogany Village

# -88 WYANDOT Carey Village

# BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

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In the Matter of the Application of Verizon North Inc. for Approval of an Alternative Form of Regulation of Basic Local Exchange Service and Other Tier 1 Services Pursuant to Chapter 4901:1-4, Ohio Administrative Code.

Case No. 08-989-TP-BLS

# **CERTIFICATE OF SERVICE**

The undersigned hereby serves David Bergmann and Terry L. Etter with Verizon's

Supplement to its Application and, in the Alternative, Motion for Leave to Supplement its

Application, by electronic delivery, October 27, 2008.

Thomas E. Lodge

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

10/27/2008 4:24:44 PM

in

Case No(s). 08-0989-TP-BLS

Summary: Amended Application Verizon's Supplement to its Applicationa and, in the Alternative, Motion for Leave to Supplement its Application electronically filed by Mr. Thomas E Lodge on behalf of Verizon North Inc.