

FILE

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October 8, 2008

To Whom It May Concern:

INVESTIGATION AND AUDIT DIVISION
PUBLIC UTILITIES COMMISSION OF DELO

As an AEP customer I would like my opinion heard due to AEP's proposed rate hike over the next 3 years. With the economy in a melt down as they say I don't believe that now is the time for any rate increase.

Everyday on the news we hear of the greed of CEO's of huge companies claiming their businesses are in dire straits, as these same CEOs are lining their pockets and living the high life. Whose to say that's not the case here.

I understand the need for updated equipment to meet the greater demands required. But what has AEP been doing with the money they've been making from their customers? Why haven't they been replacing and updating all throughout the years. As the repairmen have been fixing problems they must have reported what needed to be replaced and updated throughout the years. Where some of the more outdated equipment was and what some of the problem areas were. Why wasn't AEP replacing and updating then? Why did they wait and let things get this bad? Didn't the blackout a couple of years ago signify that they needed to invest some of their profits on equipment? Or have the executives of the company been lining their pockets without any regards toward doing their jobs the right way.

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My Family is a one income, one car Family and that car is 20 years old. We live pay check to pay check. All of our extra money goes towards Food and gas. We simply don't know how we would pay for this rate hike. We would most likely invest in a Full house generator and go off the grid. I really believe that would be our only option. So I ask you now to please deny AEP's request I ask you to take into consideration other low income Families like mine and the many senior citizens on fixed incomes who have recently lost most of their life savings in the stock market meltdown.

Thank you

Sheryl Schall



Mrs. Jon Schall
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