



## The CommLaw Group

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October 21, 2008

**Via Overnight Courier**

Public Utilities Commission of Ohio  
ATN: Docketing Division  
180 East Broad Street  
Columbus, OH 43215-3793

Re: Case No. 08-422-TP-ATA  
Metropolitan Telecommunications of Ohio, Inc.  
d/b/a MetTel  
Revisions to detariffing materials

Dear Sir or Madam:

Pursuant to the request of PUCO Staff, Metropolitan Telecommunications of Ohio, Inc. d/b/a MetTel, hereby respectfully submits an original and ten (10) copies of MetTel's revised Mandatory Detariffing Filing in connection with Case No. 06-1345-TP-ORD.

To the extent there are any questions concerning this request, please contact the undersigned.

Respectfully submitted,

Catherine M. Hannan  
Regulatory Counsel for  
Metropolitan Telecommunications of Ohio, Inc.  
d/b/a MetTel

Enclosures

cc: Mr. Douglas Wile (via electronic transmission)

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
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RATES, TERMS AND CONDITIONS  
RELATING TO THE PROVISION OF  
LOCAL EXCHANGE SERVICES  
& TOLL SERVICES  
IN THE STATE OF OHIO

Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Adm.Code 4901:1-5)(MTSS). These safeguards can be found in the Appendix to Ohio Adm.Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

METROPOLITAN TELECOMMUNICATIONS OF OHIO, INC.  
d/b/a MetTel  
44 Wall Street, 6<sup>th</sup> Floor  
New York, NY 10005  
  
[www.mettel.net](http://www.mettel.net)

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Effective Date: April 2, 2008

David Aranow, President  
44 Wall Street, 14<sup>th</sup> Floor  
New York, NY 10005

1. Local Exchange Service Regulations (cont'd)

1.9 Payment Arrangements (cont'd)

1.9.2 Deposits

A Applicants for service may be required prior to establishing service to provide the Company a security deposit. The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. Reestablishment of credit for service will be in accordance with Rule 4901:1-17-04.

B The deposit will not exceed an amount equal to two month's average monthly bill for all regulated local exchange services for ensuing twelve months, plus thirty percent (30%) of estimated monthly charges.

C Guarantee of Payment: The Company may accept, in lieu of deposit, a contract signed by a guarantor satisfactory to the Company whereby payment of a specified sum, not exceeding the deposit requirement is guaranteed. The term of such contract shall be for no longer than 12 months, but shall automatically terminate after the customer has closed and paid the account with the utility, or at the guarantor's request upon 30 days' written notice to the Company. Should the guarantee contract be insufficient according to (D) below, a cash deposit or a new or additional guarantee may be required for good cause upon reasonable written notice to the customer.

The service of any customer who fails to comply with these requirements may be disconnected upon notice as prescribed in Ohio Rules. The Company shall mail the guarantor copies of all disconnect notices sent to the customer whose account the guarantor has guaranteed unless the guarantor waives such notice in writing.

D Reestablishment of credit: An applicant for service who previously has been a customer of the utility and whose service was discontinued because of nonpayment of his bills may be required to pay such bill together with the reconnection charge, and to reestablish his credit by depositing the amount prescribed in Section 1.9.2.

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1. Local Exchange Service Regulations (cont'd)

1.9 Payment Arrangements (cont'd)

1.9.3 Refund of Deposits

A A deposit will be refunded to a customer after twelve consecutive months of prompt payments, as defined in "Explanation of Terms" and below, of telephone service invoices. A customer has paid his bills for service for twelve consecutive months without having had service discontinued for nonpayment of his bill, and without having had more than two occasions on which his bill was not paid by the time specified by the regulations of the utility regarding prompt payment of bills, and the customer is not currently delinquent in the payment of his bills. The Company will refund the deposit to the customer by direct payment, or, at the customer's request, apply deposit as a credit to the customer's account.

B When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded within 45 days from the date of termination. Before the service or facility is discontinued, the Company will return the deposit to the customer or, at the customer's request, apply deposit as a credit to the Customer's account.

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1. Local Exchange Service Regulations (cont'd)

1.9 Payment Arrangements (cont'd)

1.9.4 Interest to Be Paid on Deposits

A Interest will be paid on in accordance with Rule 4901:1-17-05 of the Ohio Administrative Code. Interest shall accrue on deposits held over 180 days and shall be paid to the Customer as follows:

- (i) by credit to the customer's account once annually;
- (ii) by payment to the Customer upon request, once annually;
- (iii) by adding accrued interest to the amount of the deposit when refunded to the customer;
- (iv) by applying interest to any unpaid bill of the Customer upon termination of service with the Company.

All requirements for establishment of credit will be consistent with Rules 4901:1-17 and 4901:1-5-13 & 14 of the Commission's Minimum Telephone Service Standards.

1.9.5 Bills and Collection of Charges

A Bills will be rendered monthly to Customer. Fixed monthly recurring charges are billed in advance. Usage charges and minimum charges for service are billed in arrears. Customer shall be liable for all accrued local charges, directory charges, long distance charges and other charges arising prior to the service commencement date, as defined herein, and shall pay the Company for any such charges which may be assessed against the Company in any manner.

B All service, monthly recurring charges and non-recurring charges are due and payable within 14 days of the post mark on the bill, provided however, that installation charges may be spread out over 3 months.

C The Company shall present bills for recurring charges monthly to the

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Metropolitan Telecommunications of Ohio, Inc.  
d/b/a MetTel

Ohio Tariff No. 4  
Section 1  
Original Page No. 24

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Customer, in advance of the month which service is provided.

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1. Local Exchange Service Regulations (cont'd)

1.9 Payment Arrangements (cont'd)

1.9.5 Bills and Collection of Charges (cont'd)

D For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.

E A late payment charge of 1.5% is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late charges are to be applied without discrimination.

F A minimum charge of \$10 and a maximum charge of \$25 will be assessed for checks with insufficient funds or non-existing accounts. The Company may waive the bad check charge under appropriate circumstances.

G If Customer chooses to place information services provider (ISP) calls or receives calls via a non-Metropolitan Telecommunications of \_\_\_\_\_ affiliated carrier, customer will be liable for all charges related to such calls; including without limitation, charges billed to the Company or Customer by ISP or other carriers, any applicable rebilling charge and charges for any service provided by the Company or its affiliates.

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2 Service Descriptions and Rates (cont'd)

2.2 Feature Descriptions (cont'd)

**Call Forward**

This optional feature allows all calls directed to a telephone number to be routed to a user defined telephone number. The user can activate/deactivate Call Forward and define a telephone number where all calls will be forwarded. Calls cannot be forwarded to an International Direct Distance Dialing (IDDD) number.

**Call Forward Busy Line**

This optional feature forwards calls to a busy station to a predetermined number. Calls cannot be forwarded to an International Direct Distance Dialing (IDDD) number. The user is charged any applicable usage charges for the forwarded call.

**Call Forward Don't Answer**

Allows users to re-route a call to a predetermined station in the event that the call is not answered within a customer-specified number of rings. Users are charged for any applicable usage charges on the forwarded call.

**Call Pick Up**

This optional feature allows a call to be answered from a different line by dialing a code. All lines in the group must be equipped with this feature. The Customer can have an unlimited number of lines in a Call Pick Up group.

**Caller ID Blocking Per Line**

Provides default blocking of delivery of the calling customer's telephone number. Blocking can be deactivated by the customer by dialing an access code before each call. When the customer hangs up, the default blocking is reinstated.

**Caller ID Blocking Per Call**

Provides blocking of delivery of the calling customer's telephone number on a per call basis. Blocking can be activated by the customer dialing an access code before each call.

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2 Service Descriptions and Rates (cont'd)

2.2 Feature Descriptions (cont'd)

**Call Transfer**

This optional feature allows the user to transfer any established call to another telephone number (inside or outside of the system) without the assistance of an attendant.

**Call Waiting**

This optional feature provides a tone to notify a Customer on an existing call that a second call is waiting.

**Consultation Hold**

This temporary hold feature is inherent in Call Transfer and Three Way Calling. It is activated by depressing the switch hook.

**Direct Connect Hotline**

This optional feature allows a Customer to automatically dial a designated number whenever the originating telephone goes off hook. This feature is assigned to a phone which is used only for this purpose.

**Hunting**

This standard feature routes a call to an idle line in a prearranged group when the called telephone number is busy. Typically this feature is used with the customer's main telephone number and several subtending lines so that the customer can receive calls on several lines, although all calls are placed to the same number. Hunting will not work with Call Forward Busy and Don't Answer.

**Speed Dial**

This optional feature allows a Customer to designate up to six numbers to be called by dialing a code.

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2 Service Descriptions and Rates (cont'd)

2.2 Feature Descriptions (cont'd)

**Speed Dial, Expanded**

This optional feature allows Customer to designate up to thirty numbers to be called by dialing a code.

**Speed Dial, Group**

Allows up to five lines on a Customer's system to share a Speed Dial list. This can be either a six number or expanded speed-dial list.

**Three Way Calling**

Allows a user to add a third party to an existing conversation without expensive conferencing equipment. This feature also allows a user to place a call on hold in order to make a consultation call on the same line. When the consultation call is completed the user hangs-up or depresses the flash key on the telephone and is reconnected to the original conversation.

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2. Service Description and Rates (cont'd)

2.3 Resold Centrex Service (cont'd)

2.3.4 Feature Package

The feature package allows the customer to select any combination or all of the following features for a single monthly recurring charge, rather than subscribing to these features separately:

Call Pick Up	Call Forward - Variable
Call Transfer	Three Way Conference Calling
Call Hold	Call Waiting
Speed Dial	

2.3.4.1 Rate

	Maximum Charge
Call Waiting*	
Non Recurring Charge	\$20.00
Monthly Recurring Charge	\$11.00

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2 Service Description and Rates (cont'd)

2.4 Resold Business Line Service

- A Resold Business Line service offers the Customer a choice of billing options, and a host of optional features. Term plans are also available.

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2 Service Description and Rates (cont'd)

2.4 Resold Business Line Service

2.4.1 Rates

Billing Option 1 - Customers receive a lower monthly recurring line charge in exchange for a term plan.

	Monthly Recurring Charge	Per Call Charge
Term Plan	Max.	Max.
Month to Month	\$75.00	\$.24
One Year	\$63.00	\$.24
Two Year	\$54.00	\$.24
Three Year	\$48.00	\$.24

Billing Option 2 - Customers receive a lower incremental charge in exchange for a term plan.

	Monthly Recurring Charge	Incremental Charge*
Term Plan	Max.	Max.
Month to Month	\$75.00	\$.036
One Year	\$75.00	\$.034
Two Year	\$75.00	\$.032
Three Year	\$75.00	\$.029

\* Billing is in six second increments with an 18 second minimum.

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2 Service Description and Rates

2.5 Features

For feature descriptions, see Section 2.2 and feature rates, see Section 3.2

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2 Service Description and Rates (cont'd)

2.6 Service Conversion Fees

- A Customers will be assessed a non-recurring fee for converting existing lines to the Company's service.

2.6.1 Service Conversion Waiver

- A Customers who opt for a term plan agreement are eligible for 100% waiver of Service Conversion Charges.

2.7 Installation Fees

- A A non-recurring installation fee will be assessed when a new line is added to a new or existing account.

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2     Service Description and Rates (cont'd)

2.12   Reserved for Future Use

2.13   Reserved for Future Use

2.14   Toll Disconnection

Please see section 1.10 for regulations pertaining to disconnection.

2.14.1     DePICing

Max.  
\$5.00

2.15   Carrier to Carrier Rates

As a LEC that provides local service through its own facilities or in combination with its own facilities, all of the company's resale service offerings, with the exception of services not available for resale pursuant to Section IX.C. of the local competition guidelines, are available for resale to any other LEC on a non-discriminatory basis, at the retail rates set forth herein.

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3 Local Exchange Service Price List (cont'd)

3.1 Standard Residence Local Exchange Service (cont'd)

3.1.1 SBC Ameritech Calling Areas (cont'd)

(I) Flat Rate Service

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area.

Individual Line	Monthly Rate
Access Area A	N/A
Access Area B	\$14.25
Access Area C	\$14.25
Access Area D	\$14.25

(II) Measured Rate Service

Customers subscribing to Measured Rate Service will pay a recurring service charge and a local usage per call charge. The Measured Rate Service Customer will be charged a per minute rate for all local calls placed from the Customer's line.

Monthly Recurring Service Charges

	Measured Rate
Access Area A	4.40
Access Area B	4.40
Access Area C	4.40
Access Area D	4.40

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3. Local Exchange Service Price List (cont'd)

3.1 Standard Residence Local Exchange Service (cont'd)

3.1.1 SBC Ameritech Calling Areas (cont'd)

(II) Measured Rate Service (cont'd)

Per Minute Usage Charges - PEAK

Band	First Minute	Add'l Minute
A (10 miles)	0.0406	0.0104
B (22 miles)	0.0406	0.0104
C (999 miles)	0.0406	0.0104

Per Minute Usage Charges - OFF-PEAK

Band	First Minute	Add'l Minute
A (10 miles)	0.0203	0.0052
B (22 miles)	0.0203	0.0052
C (999 miles)	0.0203	0.0052

(III) Message Rate Service

Message Rate Service consists of a fixed monthly rate for usage packages which includes a monthly local usage allowance in the monthly rate. Each local call is charged on a message unit basis and an additional charge is made for local messages in excess of the allowance. The allowance, if not used during one month, is not credited to the customer's account for any other month that service is provided.

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3. Local Exchange Service Price List (cont'd)

3.1 Standard Residence Local Exchange Service (cont'd)

3.1.1 SBC Ameritech Calling Areas (cont'd)

(III) Message Rate Service (cont'd)

Monthly Recurring Service Charges	
	Message Rate
Access Area A	N/A
Access Area B	8.91
Access Area C	8.91
Access Area D	8.91

Local Message Allowances and Charges

The monthly rates for usage packages associated with message rate services include the number of local messages specified below:

Monthly Call Allowance      30

The current charge per additional local message is \$0.08

The maximum charge per additional local message is \$0.08

Unless otherwise requested by the customer, where two or more message rate services of the same class and grade are furnished to a customer from the same central office at given premises, the local message allowance for the service involved is combined and the total usage allowance.

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3. Local Exchange Service Price List (cont'd)

3.1 Standard Residence Local Exchange Service (cont'd)

3.1.1 SBC Ameritech Calling Areas (cont'd)

B. SBC Local Features

Feature	Residential
Call Waiting	4.55
Call Forwarding (Variable)	
Standard	5.00
Speed Calling	
8-Number	4.00
30-Number	4.00
Three-Way Calling	5.00
Caller ID Number	6.00
Caller ID Name <sup>1</sup>	2.95
Distinctive Ring, each line	2.95
Automatic Busy Redial	5.00
Automatic Callback	5.00
Call Selector	4.00
Call Return	5.00
Call Screening	5.00
Non-Published Service	2.00
Additional Listings, each	2.00
Call Trace	7.00
Per Use Local Features	
Call Return	1.49
Busy Redial	0.75
Three-Way Calling	1.49

<sup>1</sup> Caller ID Number must also be purchased

3. Local Exchange Service Price List (cont'd)

3.1 Standard Residence Local Exchange Service (cont'd)

3.1.2 Verizon Calling Areas

B. Usage Sensitive Charges and Allowances

Each call to a telephone number within the customer's exchange area is charged on a usage basis. Extended area usage rates apply to calls made to certain exchanges outside the customer's exchange area. Usage charges apply on customer-dialed station-to-station calls charged to the calling party. Where operator assistance is utilized, the usage charges apply in addition to the charge for operator assistance on local messages. The additional charge for operator assistance would apply if the calling party wants the call billed to another local telephone number.

Monthly Charge

<u>Individual Line</u>	<u>Monthly Rate</u>
Rate Class 1	\$7.82
Rate Class 2	\$8.08
Rate Class 3	\$8.36
Rate Class 4	\$8.75
Rate Class 5	\$9.14
Rate Class 6	\$10.54

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3. Local Exchange Service Price List (cont'd)

3.1 Standard Residence Local Exchange Service (cont'd)

3.1.2 Verizon Calling Areas (cont'd)

B. Usage Sensitive Charges and Allowances (cont'd)

Usage Charges

	PEAK		OFF-PEAK <sup>2</sup>	
	First Minute	Add'l Minute	First Minute	Add'l Minute
Home Calling Area	0.0300	0.0100	0.0150	0.0050
Extended Service Area				
Area A (1-10 miles)	0.0700	0.0200	0.0350	0.0100
Area B (11-22 miles)	0.0900	0.0300	0.0450	0.0150
Area C (22+ miles)	0.1200	0.0400	0.0600	0.0200

C. Zone Rates

1. Description

Zone rates are specified monthly charges for urban grades of exchange service which do not vary with the distance from the base rate area, and are available to customers located within a zone rate area. A zone rate area is that portion of an exchange area which is beyond the base rate area and contiguous thereto, or to another zone rate area of the same exchange within which specified urban grades of service are offered at zone rates. Zone rate areas for each zoned exchange area are defined on maps in the Verizon Exchange Rate Tariff.

<sup>2</sup> 9:00 PM to 7:59 AM Monday through Friday, and all day Saturday, Sunday and Holidays

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3. Local Exchange Service Price List (cont'd)

3.1 Standard Residence Local Exchange Service (cont'd)

3.1.2 Verizon Calling Areas (cont'd)

C. Zone Rates (cont'd)

II. Regulations

*Application of Rates*

The zone rates set forth herein are applicable in all exchanges where zone rate areas have been established.

The zone rates listed in this section are in addition to the rates specified in Section 2 or in Section 2.1 of this tariff for the class and grade of urban exchange service offered and rendered, and apply to each main station.

*Grades of Service*

Zone rate area exchange service is limited to business and residence classes of individual line service and residence two-party and four-party line grade of service.

III. Rates

Grade of Service	Zone Rate Area A	Zone Rate Area B	Zone Rate Area C
Individual Line	\$1.08	\$2.15	\$3.25
Two-Party Line	.93	1.80	2.70
Four-Party Line	.45	.90	1.33

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3. Local Exchange Service Price List (cont'd)

3.1 Standard Residence Local Exchange Service (cont'd)

3.1.2 Verizon Calling Areas (cont'd)

D. Calling Plans

I. Residential Local Package Extra<sup>3</sup>

A. Description

This service is only available to customers in the Verizon service areas. Residential Local Package Extra provides the customer with unlimited direct-dialed local calling with Extended Area Service, unlimited local directory assistance, plus a choice of any or all the following calling features:

*69	Distinctive Ring
Anonymous Call Block	Do Not Disturb
Busy Redial	Priority Call
Call Block	Select Call Forwarding
Call Forwarding	Speed Dialing 8
Call Waiting/ Cancel Call Waiting	Speed Dialing 30
Caller ID	Three-Way Calling

<sup>3</sup> Services are offered where facilities permit.



3. Local Exchange Service Price List (cont'd)

3.1 Standard Residence Local Exchange Service (cont'd)

3.1.2 Verizon Calling Areas (cont'd)

D. Calling Plans (cont'd)

I. Residential Local Package Extra (cont'd)

Residential Local Package Extra is only available on flat-rated single-line residential service. Residential Local Package Extra is not available with the following:

- any other package or bundled offering on the same line
- Lifeline Assistance
- Local Calling Plans
- any measured or message rate services
- employee concession service
- ISDN Service

B. Rates

Monthly Recurring Charges

	<u>Rate</u>
Individual Line, each	\$ 30.95

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3. Local Exchange Service Price List (cont'd)

3.1 Standard Residence Local Exchange Service (cont'd)

3.1.2 Verizon Calling Areas (cont'd)

D. Calling Plans

II. Residential Local Package<sup>4</sup>

A. Description

This service is only available to customers in the Verizon service areas. Residential Local Package provides the customer with unlimited direct-dialed local calling with Extended Area Service, unlimited local directory assistance, plus a choice of up to three of the following calling features:

*69	Distinctive Ring
Anonymous Call Block	Do Not Disturb
Busy Redial	Priority Call
Call Block	Select Call Forwarding
Call Forwarding	Speed Dialing 8
Call Waiting/ Cancel Call Waiting	Speed Dialing 30
Caller ID	Three-Way Calling

<sup>4</sup> Services are offered where facilities permit.

3. Local Exchange Service Price List (cont'd)

3.1 Standard Residence Local Exchange Service (cont'd)

3.1.2 Verizon Calling Areas (cont'd)

D. Calling Plans (cont'd)

II. Residential Local Package (cont'd)

Residential Local Package is only available on flat-rated single-line residential service. Residential Local Package is not available with the following:

- any other package or bundled offering on the same line
- Lifeline Assistance
- Local Calling Plans
- any measured or message rate services
- employee concession service
- ISDN Service

B. Rates

Monthly Recurring Charges

	Rate
Individual Line, each	\$27.95

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3. Local Exchange Service Price List (cont'd)

3.1 Standard Residence Local Exchange Service (cont'd)

3.1.2 Verizon Calling Areas (cont'd)

D. Calling Plans (cont'd)

III. Residential Regional Package<sup>5</sup>

A. Description

Residential Regional Package provides a combination of services available as a package to residential customers. A multiline customer can select a local package on one or more of their lines. Residential Regional Package is only available on flat-rated single-line residential service.

The following services are included in the package offering:

- I. Flat-rated Network Access Line
- II. Unlimited Direct-Dialed Intrastate IntraLATA Message Toll Telephone Service
- III. Service Ordering and Line Connection Charges associated with the initial order or for any subsequent changes to the service.

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<sup>5</sup> Services are offered where facilities permit.

3. Local Exchange Service Price List (cont'd)

3.1 Standard Residence Local Exchange Service (cont'd)

3.1.2 Verizon Calling Areas (cont'd)

D. Calling Plans (cont'd)

III. Residential Regional Package (cont'd)

IV. Choice of Calling Services listed below:

Call Waiting/Cancel Call Waiting  
Caller ID  
Speed Dialing 8  
Speed Dialing 30  
Three-Way Calling

V. Zone Rates

Residential Regional Package is not available with the following:

- any other package or bundled offering on the same line
- Lifeline Assistance
- any measured or message rate services
- employee concession service
- ISDN Service
- Foreign Exchange Service

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3. Local Exchange Service Price List (cont'd)

3.1 Standard Residence Local Exchange Service (cont'd)

3.1.2 Verizon Calling Areas (cont'd)

D. Calling Plans (cont'd)

III. Residential Regional Package (cont'd)

B. Rates

Monthly Recurring Charges

	<u>Rate</u>
Individual Line, each	\$44.95 <sup>6</sup>

<sup>6</sup> The Residential Regional Packages price includes Voice Mail which is a deregulated product.

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3. Local Exchange Service Price List (cont'd)

3.1 Standard Residence Local Exchange Service (cont'd)

3.1.2 Verizon Calling Areas (cont'd)

E. Verizon Local Features

Feature	Residential
Call Waiting	2.50
Cancel Call Waiting	0.50
Call Forwarding (Variable)	
Standard	0.75
Busy/No Answer	3.00
Select Call Forwarding	5.00
Speed Calling	
8-Number	0.75
30-Number	1.25
Three-Way Calling	2.75
Caller ID Number	7.00
Caller ID Name	
Distinctive Ring, each line	6.00

<sup>7</sup> Caller ID Number must also be purchased

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3. Local Exchange Service Price List (cont'd)

3.1 Standard Residence Local Exchange Service (cont'd)

3.1.2 Verizon Calling Areas (cont'd)

E. Verizon Local Features (cont'd)

Feature	Residential
Do Not Disturb	3.00
Fixed Call Forwarding	
Busy	1.00
No Answer	1.00
Busy No Answer	1.25
Automatic Busy Redial	5.00
Call Block	2.00
Anonymous Call Block <sup>8</sup>	1.00
Priority Call	3.00
*69	5.00
Non-Published Service	2.00
Additional Listings, each	1.75
Per Use Local Features <sup>9</sup>	
Call Return	0.75
Busy Redial	0.75
Three-Way Calling	0.75

<sup>8</sup> Anonymous Call Block (ACB) is included at no charge with your Caller ID service. If you do not subscribe to Caller ID, ACB may be ordered separately for a monthly fee.

<sup>9</sup> The maximum monthly charge is \$7.50 per line per local feature type.

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3. Local Exchange Service Price List (cont'd)

3.1 Standard Residence Local Exchange Service (cont'd)

3.1.2 Verizon Calling Areas (cont'd)

F. Verizon Local Feature Packages - Residential

I. Feature Package Option B

Call Waiting, Cancel Call Waiting, Call Forwarding, Three-Way Calling,  
\*69 & Call Block

Residence Service ..... \$ 9.00

II. Feature Package Option A

Call Waiting, Cancel Call Waiting, Call Forwarding, Three-Way Calling,  
Speed Dailing-8, Distinctive Ring, Caller ID, Anonymous Call Block, Call  
Waiting ID<sup>10</sup>, Busy Redial, \*69, Call Block, Do Not Disturb, Select Call  
Forwarding, & Priority Call

Residence Service ..... 16.00

<sup>10</sup> Where available.

3 Local Exchange Service Price List (cont'd)

3.2 Standard Business Local Exchange Service

Standard Business Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Standard Business Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Recurring charges for Standard Business Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

3.2.1 SBC Ameritech Calling Areas

Monthly Recurring Charges

The following charges apply to Standard Business Local Exchange Service lines per month for customers located in the SBC Ameritech Calling Areas. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis. All business services are measured.

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3 Local Exchange Service Price List (cont'd)

3.2 Standard Business Local Exchange Service (cont'd)

3.2.1 SBC Amcritech Calling Areas

A. Message Rate

Message Rate Service consists of a fixed monthly rate for usage packages which includes a monthly local usage allowance in the monthly rate. Each local call is charged on a message unit basis and an additional charge is made for local messages in excess of the allowance. The allowance, if not used during one month, is not credited to the customer's account for any other month that service is provided.

<u>Individual Line</u>	<u>Monthly Rate</u>
Access Area A	N/A
Access Area B	24.40
Access Area C	26.40
Access Area D	28.90

<u>Multiline Key</u>	<u>Monthly Rate</u>
Access Area A	N/A
Access Area B	28.10
Access Area C	30.10
Access Area D	32.60

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3 Local Exchange Service Price List (cont'd)

3.2 Standard Business Local Exchange Service (cont'd)

3.2.1 SBC Ameritech Calling Areas

B. Measured Rate

1. Measured Rate Services

The local usage charges are based upon four measured elements, i.e., the total number of outgoing local messages, the distance and the duration of each local message and the time of day each local message is originated, subject to the following:

a. Distance

The charges for local messages vary based on the airline distance (i.e., rate mileage) between the rate centers of the central offices serving the calling and called stations, determined in the same manner as message toll rate distances.

b. Duration

(1) A charge applies for the initial minute, or fraction thereof, and for each additional minute, or fraction thereof.

(2) A local message is considered as starting at the time telephone communication is established between the calling station and the called telephone number.

(3) Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by the automatic timing equipment in the telephone network.

(4) Chargeable time does not include time lost because of faults or defects in the service.

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3 Local Exchange Service Price List (cont'd)

3.2 Standard Business Local Exchange Service (cont'd)

3.2.1 SBC Ameritech Calling Areas (cont'd)

B. Measured Rate (cont'd)

Monthly Recurring Service Charges

<u>Individual Line</u>	<u>Monthly Rate</u>
Access Area A	N/A
Access Area B	18.25
Access Area C	20.25
Access Area D	22.75

<u>Multiline Key</u>	<u>Monthly Rate</u>
Access Area A	N/A
Access Area B	21.95
Access Area C	23.95
Access Area D	26.45

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3 Local Exchange Service Price List (cont'd)

3.2 Standard Business Local Exchange Service (cont'd)

3.2.1 SBC Ameritech Calling Areas (cont'd)

B. Measured Rate (cont'd)

<u>PBX Trunks</u>	<u>Monthly Rate</u>
Rate Class 1	N/A
Rate Class 2	21.95
Rate Class L	23.95
Rate Class 3	26.45

c. Usage Rates

Per Minute Usage Charges - PEAK

<u>Band</u>	<u>First Minute</u>	<u>Add'l Minute</u>
A (10 miles)	0.0353	0.0088
B (22 miles)	0.0397	0.0132
C (999 miles)	0.0442	0.0177

Per Minute Usage Charges - OFF-PEAK

<u>Band</u>	<u>First Minute</u>	<u>Add'l Minute</u>
A (10 miles)	0.0177	0.0044
B (22 miles)	0.0199	0.0066
C (999 miles)	0.0221	0.0089

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3 Local Exchange Service Price List (cont'd)

3.2 Standard Business Local Exchange Service (cont'd)

3.2.1 SBC Ameritech Calling Areas (cont'd)

C. SBC Local Features

Feature	Business
Call Waiting	5.50
Call Forwarding (Variable)	
Standard	6.50
Speed Calling	
8-Number	6.00
30-Number	6.10
Three-Way Calling	6.50
Caller ID Number	7.00
Caller ID Name <sup>11</sup>	3.50
Distinctive Ring, each line	N/A
Automatic Busy Redial	5.50
Automatic Callback	5.00
Call Selector	4.00
Call Return	5.50
Call Screening	5.50
Non-Published Service	3.50
Additional Listings, each	3.00
Call Trace	7.00
<u>Per Use Local Features</u>	
Call Return	1.49
Busy Redial	0.75
Three-Way Calling	1.49

<sup>11</sup> Caller ID Number must also be purchased

3 Local Exchange Service Price List (cont'd)

3.2 Standard Business Local Exchange Service (cont'd)

3.2.2 Verizon Calling Areas

Monthly Recurring Charges

The following charges apply to Standard Business Local Exchange Service lines per month for customers located in the Verizon Calling Areas. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis. All business services are measured.

A. Flat Rate Calling Service

Flat Rate Local Calling Service provides the customer with unlimited local calls within their local calling area for one flat monthly rate. A local calling area includes their home location and any EAS (Extended Area Service) locations that are available for their service area. Regional toll calls (outside the local area, but within regional boundaries) will be billed separately per minute.

Individual Line	Monthly Rate
Rate Class 1	26.06
Rate Class 2	26.94
Rate Class 3	27.86
Rate Class 4	29.16
Rate Class 5	30.46
Rate Class 6	35.95

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3. Local Exchange Service Price List (cont'd)

3.2 Standard Business Local Exchange Service (cont'd)

3.2.2 Verizon Calling Areas (cont'd)

A. Flat Rate Calling Service (cont'd)

<u>Multiline Key</u>	<u>Monthly Rate</u>
Rate Class 1	39.09
Rate Class 2	40.41
Rate Class 3	41.79
Rate Class 4	43.74
Rate Class 5	45.68
Rate Class 6	47.19

<u>PBX Trunks</u>	<u>Monthly Rate</u>
Rate Class 1	52.12
Rate Class 2	53.88
Rate Class 3	55.72
Rate Class 4	58.32
Rate Class 5	60.91
Rate Class 6	73.25

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3 Local Exchange Service Price List (cont'd)

3.2 Standard Business Local Exchange Service (cont'd)

3.2.2 Verizon Calling Areas (cont'd)

B. Usage Sensitive Charges and Allowances

Each call to a telephone number within the customer's exchange area is charged on a usage basis. Extended area usage rates apply to calls made to certain exchanges outside the customer's exchange area. Usage charges apply on customer-dialed station-to-station calls charged to the calling party. Where operator assistance is utilized, the usage charges apply in addition to the charge for operator assistance on local messages<sup>12</sup>. The additional charge for operator assistance would apply if the calling party wants the call billed to another local telephone number.

Monthly Charges

Individual Line	Monthly Rate
Rate Class 1	15.64
Rate Class 2	16.16
Rate Class 3	16.74
Rate Class 4	17.64
Rate Class 5	18.65
Rate Class 6	24.09

<sup>12</sup> Operator Assistance for Local Messages: A special service charge applies for operator assistance on local calls. This service charge is in addition to the other usage rates for Usage Sensitive Service. Charge per call is \$.50.

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3 Local Exchange Service Price List (cont'd)

3.2 Standard Business Local Exchange Service (cont'd)

3.2.2 Verizon Calling Areas (cont'd)

B. Usage Sensitive Charges and Allowances (cont'd)

<u>Multiline Key</u>	<u>Monthly Rate</u>
Rate Class 1	23.45
Rate Class 2	24.25
Rate Class 3	25.07
Rate Class 4	26.24
Rate Class 5	27.41
Rate Class 6	30.16

<u>PBX Trunks</u>	<u>Monthly Rate</u>
Rate Class 1	31.27
Rate Class 2	32.83
Rate Class 3	34.60
Rate Class 4	36.37
Rate Class 5	38.32
Rate Class 6	49.08

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3 Local Exchange Service Price List (cont'd)

3.2 Standard Business Local Exchange Service (cont'd)

3.2.2 Verizon Calling Areas (cont'd)

B. Usage Sensitive Charges and Allowances (cont'd)

Usage Charges

	PEAK		OFF-PEAK <sup>13</sup>	
	First Minute	Add'l Minute	First Minute	Add'l Minute
Home Calling Area	0.0300	0.0100	0.0150	0.0050
Extended Service Area				
Area A (1-10 miles)	0.0700	0.0200	0.0350	0.0100
Area B (11-22 miles)	0.0900	0.0300	0.0450	0.0150
Area C (22+ miles)	0.1200	0.0400	0.0600	0.0200

<sup>13</sup> 9:00 PM to 7:59 AM Monday through Friday, and all day Saturday, Sunday and Holidays

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3 Local Exchange Service Price List (cont'd)

3.2 Standard Business Local Exchange Service (cont'd)

3.2.2 Verizon Calling Areas (cont'd)

C. Verizon Local Features

Feature	Business
Call Waiting	2.50
Cancel Call Waiting	0.50
Call Forwarding (Variable)	
Standard	2.40
Busy/No Answer	3.00
Select Call Forwarding	5.00
Speed Calling	
8-Number	2.00
30-Number	3.30
Three-Way Calling	3.40
Caller ID Number	7.00
Caller ID Name <sup>14</sup>	
Distinctive Ring, each line	6.00
Do Not Disturb	5.00
Fixed Call Forwarding	
Busy	1.00
No Answer	1.00

<sup>14</sup> Caller ID Number must also be purchased

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3 Local Exchange Service Price List (cont'd)

3.2 Standard Business Local Exchange Service (cont'd)

3.2.2 Verizon Calling Areas (cont'd)

C. Verizon Local Features (cont'd)

Feature	Business
Busy No Answer	1.25
Automatic Busy Redial	5.00
Call Block	2.00
Anonymous Call Block <sup>15</sup>	n/a
Priority Call	5.00
*69	5.00
Non-Published Service	3.50
Additional Listings, each	3.00
Per Use Local Features <sup>16</sup>	
Call Return	0.75
Busy Redial	0.75
Three-Way Calling	0.75

<sup>15</sup> Anonymous Call Block (ACB) is included at no charge with your Caller ID service. If you do not subscribe to Caller ID, ACB may be ordered separately for a monthly fee.

<sup>16</sup> The maximum monthly charge is \$7.50 per line per local feature type.

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3 Local Exchange Service Price List (cont'd)

3.3 Advanced Features (cont'd)

E. MetTel ISDN BRI Service

MetTel ISDN BRI (Basic Rate Interface) uses standard "twisted pair" cables and is nearly three times faster than a 56K dial up line. MetTel ISDN PRI (Primary Rate Interface) uses a 1.544 Mbps digital transport facility (T1). Both services provide the superior clarity of digital transmission, a high-speed data interface and sufficient bandwidth capacity to fulfill your current and future communication needs. MetTel ISDN BRI is a business service only.

ISDN BRI consists of two 64 Kbps B (Bearer) channels and one 16 Kbps D (Data) channel. Each B channel has the ability to integrate voice, data, image and video. The B channels may be kept separate or bonded together to deliver 128 Kbps.

Monthly Recurring Charges

	Monthly Recurring Charge*
ISDN Basic Exchange Digital Line, each	\$10.00
ISDN Basic Exchange Circuit Switched Voice	
First Line	n/a
Second Line	2.00
ISDN Basic Exchange Circuit Switched Data, each	2.00
ISDN Basic Exchange Alternate Circuit Switched Voice/Data, each	2.00

\* These ISDN BRI rates are a supplement to individual Message Rate Service.

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3     Local Exchange Service Price List (cont'd)

3.5     Service Order and Change Charges

Non-recurring charges apply to processing Service Orders for new service, for changes in service, for additions or changes to the Customer's calling features, for changes to the Customer's Primary Interexchange Carrier (PIC) code and for changes in the Customer's billing information.

A.   SBC Service Areas

Line Installation/Move/Add

First Line

Residential	\$36.50
Business	\$62.85

Each Additional Line, Same Order

Residential	\$18.85
Business (lines 2 or 3)	\$37.35

Service Order Charge

First Line

Residential	\$17.65
Business	\$15.85

Each Additional Line

Residential	\$17.65
Business (lines 2 or 3)	\$15.85

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3 Local Exchange Service Price List (cont'd)

3.5 Service Order and Change Charges

A. SBC Service Areas

Line Change Charge/Add or Change Features

First Line	\$17.65
Each Additional Line, Same Order*	\$15.85

Record Order Charge

Residential	\$9.80
Business	\$17.90

B. Verizon Service Areas

Line Installation/Move/Add

First Line	
Residential	\$45.15
Business	\$52.15
Each Additional Line, Same Order	\$15.90
Residential	\$15.90
Business**	\$18.05

IntraLATA PIC Change Charge

IntraLATA Presubscription Change Charge, per business\*\* or residential line, trunk, or port:

- Manual PIC Change	\$5.50
- Electronic PIC Change	\$1.25

The Company will waive one-half of the intraLATA PIC change charge, whether electronic or manual, when such changes are performed simultaneously with an interLATA PIC change.

\* Applies to residential lines and Business Lines 2 and 3 only.

\*\* Applies to Business Lines 2 and 3 only.

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3     Local Exchange Service Price List (cont'd)

3.5     Service Order and Change Charges

B.     Verizon Service Areas (cont'd)

Service Order Charge

First Line

Residential     \$32.05

Business     \$39.05

Each Additional Line

Residential     \$15.90

Business\*\*     \$18.05

Line Change Charge/Add or Change Features

First Line     \$13.10

Each Additional Line, Same Order\*     \$13.10

\* Applies to residential lines and Business Lines 2 and 3 only.

\*\* Applies to Business Lines 2 and 3 only.

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3     Local Exchange Service Price List (cont'd)

3.5     Service Order and Change Charges

3.5.2   Restoration of Service (cont'd)

SBC Service Areas

Per occasion:

Each Line

Complex - Residence	62.30
Complex - Business*	75.85
Simple - Residence	33.55
Simple - Business*	33.55

Verizon Service Areas

Per Occasion

Each Line

Residence	40.35
Business*	38.20

\* Applies to Business Accounts consisting of 1, 2 or 3 lines.

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