

FILE**Hunter, Donielle**

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, October 21, 2008 5:08 PM
To: Docketing
Subject: Docketing
Attachments: A_POLICY_VIOLATED_FILE_WAS_DETECTED_AND_REMOVED.TXT; MPOW102008E43730643.pdf

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 10/21/2008

Re: Michael Powell
4330 Flo Morgan Rd
Portsmouth, OH 45662

Docketing Case No.: 08-989-TP-BLS

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PUCO

Notes:

Please docket the attached in the case number above.

Darita Patterson
Compliance Investigator

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business
Technician ✓ Date Processed OCT 21 2008

10/21/2008

October 17, 2008

Michael & Linda Powell
4330 Flo Morgan Rd.
Portsmouth, OH 45662

RECEIVED

OCT 20 2008

INVESTIGATION
PUBLIC UTILITIES COMMISSION OF OHIO

PUCO
180 E. Broad St.
Columbus, OH 43215

PUCO:

We are writing to encourage you to reject Verizon's request for "alternative regulation". If they are allowed a maximum increase of \$1.25 a year with no oversight or review by you, representing the citizens, you can be sure they will take full advantage.

We are retired and on a fixed income. We have done everything we can to keep our phone bill to a minimum. We don't have any of the extras like caller ID and have even eliminated our ability to make long distance calls. Our next step is to eliminate phone service altogether. This would also eliminate our internet, which we have the minimum plan of \$9.95 a month, and is how we keep in touch with family and friends across the nation.

In Scioto County, Verizon has a monopoly on telephone service. We cannot switch to another company with lower rates.

We have done everything we can to keep our phone bill affordable. Now we must depend on you to protect us from unfair annual increases.

Thank you,

Michael Powell
Linda Powell

Michael & Linda Powell

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