

**FILE****Hunter, Donielle**

**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Tuesday, October 21, 2008 5:23 PM  
**To:** Docketing  
**Subject:** Docketing  
**Attachments:** 104495.html

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 10/21/2008

Re: Teresa Irwin  
7594 Red Fox Ct  
Boardman, OH 44512

RECEIVED-DOCKETING DIV  
2008 OCT 21 PM 5:26  
PUCO

Docketing Case No.:

Notes:  
07-0829-ga-air

Please docket the attached in the case number above.

This is to certify that the images appearing are an  
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Technician \_\_\_\_\_ Date Processed 10/21/2008

10/21/2008

From: "webmaster@puc.state.oh.us"  
To: "ContactThePUCO@puc.state.oh.us"  
Subject: 40663  
Sent: 10/16/2008 8:00:24 PM  
Message:  
WEB ID: 40663 AT:10-16-2008 at 08:00 PM

TYPE: complaint

NAME: Ms. tersa irwin

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 7594 Red Fox Crt.
- Boardman , Ohio 44512
- USA

PHONE INFORMATION:

- Home: (330) 629-7151
- Alternative: *(no alternative phone provided?)*
- Fax: (330)629-9343

E-MAIL: omerta1@zoominternet.net

INDUSTRY:Gas

ACCOUNT INFORMATION:

- *(no utility company name provided?)*
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

I am writing aboutcase #07-0829-ga-air. I am a contractor that installs gas lines. It accounts for 90% of my revenue. You have managed to run me out of business in 1 day. One question - if I have a new service line and everyone on my street has a new service line why am I being charged. You have just managed to ruin alot of peoples lives. You are supposed to listen to the Public and none of you did. No one can afford this increase and it's sinful how you decieved people.

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