

October 16, 2008

PUCO
Attention:Docketing Division
180 East Broad Street
Columbus, Ohio 43215

RE:PUCO Case#:07-1112-WS-AIR

I have never written a letter of this type before but never have I felt so desperate. As you know these troubling economic times are impacting everyone in epidemic proportions. I am a small business owner and currently cannot keep up with the daily calls from clients who must cancel their cleaning services that they have had in some cases for 20 years or more. That is not why I am requesting your help.

It has been made public that the Ohio American Water Company who services my home in Blendon Township has been given the approval for another rate hike.

I implore you to investigate the necessity of this increase for several reasons. Obviously the people cannot handle anymore increases to our necessary monthly budgets but the reasons behind the rate hike don't even measure up. They just increased our rates within the past year and the rate increase was more than the proposal they were approved for.

This is getting out of hand and the additional strike to our already overextended budgets will most certainly send the community into a downward spiral.

Please intervene in whatever means that may be at your disposal and put a stop to this . Additionally, Please make it less likely that a company can do this to the people on an annual basis. Rate hikes realistically should be limited to a broader period which would allow people to adjust properly before getting hit again. I personally think that 5 years would be more reasonable.

Your attention to this matter will be greatly appreciated.

Respectfully,



Elizabeth Raymond
6361 Arnett Road
Westerville, Ohio 43081

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