

FILE

Mohawk Utilities, Inc.
P.O. Box 566
Malvern, Ohio 44644

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Public Utilities Commission of Ohio
Docketing
180 East Broad Street
Columbus, Ohio 42366

Please exchange the adjusted pages for the Company's tariff.

Thank you,



Nancy Knox
Mohawk Utilities, Inc.

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Mohawk Utilities, Inc.
Jon D. Robertson, President
Date Journalized: 07/16/08
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Tariff P.U.C.O. No. 3
Mohawk Utilities, Inc. Water Tariff

GENERAL RULES & REGULATIONS GOVERNING SERVICE

1. When the supply of water is to be temporarily shut-off by the Company, it will give seventy-two (72) hours written notice except in the case of an emergency, to all customers to be affected by the shut-off, stating the purpose for which the shut-off is made and the probable duration of the interruption of service.
2. It is impossible for the Company to guarantee a continuous supply of water, and therefore, customers are cautioned that in any case where a stoppage of water supply might cause damage, (for example, water used for steam boilers, etc.), the customer should arrange for adequate storage capacity.
3. In the interest of public health, and for protection to Company property, the Company will not permit customer service lines or any other lines or pipes carrying, or which are in a position to carry, its water supply to be connected either on or off any premises with any lines or pipes which the Company knows or has good reason to believe is connected with any other source of water supply; nor may any such customer service line be connected in any way to any pipe, tank, vat, or other apparatus which contains liquids, chemicals, or other matter which may flow back into the customer service lines or mains and/or which may endanger the water supply.
4. The Company undertakes to use reasonable care and diligence to provide a constant supply of water at a reasonable pressure, but reserves the right at any time without notice to shut off the mains or service lines for the purpose of making emergency repairs.
5. When an application to install a new customer service, or for water service, or for the reinstatement of water service is made to the Company, it shall be entitled to assume that the piping and fixtures including the customer service line to which the service will be supplied are in order to receive same.
6. The Company shall have the sole right to determine the size, type and location, valves, service lines and connections necessary to give the service applied for. The Company has the privilege of inspecting any tap installed by anyone other than the Company.
7. The Company shall have operating control of all mains, service lines from main to meter, and meters whether installed by the customer or the Company.
8. A separate curb stop and meter are required for each residential dwelling and POA owned building using water.

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- (G) All Company water service lines, curb valves and boxes are to be buried a minimum of 4 feet not to exceed 4 1/2 feet in depth. The customer shall keep the curb box location at original grade and provide access to the Company for operation and maintenance of the curb valve and box. If the curb valve and box become buried deeper than the 4 1/2 feet depth it will be the customer's responsibility to revert back to original grade at his/her expense.

3. Bills and Payment for Service:

- (A) The Company bills monthly. Billing for water service is based on metered service, and will be billed in arrears. A customer charge will be billed monthly and is independent of any usage. The bill will also include a purchased water charge, which is the monthly cost of bulk water purchased from Malvern at \$3.25 per 1000 gallons divided by the number of residential customers.
- (B) The Company will bill the customer \$25 per trip to the customer's premise: to collect payment(s) in lieu of disconnection of service; emergency service call(s), when the emergency is not a result of Company property or actions; meter test(s) or calibrations(s) unless such meter test is provided without charge, meter readings during non-business hours when customer can not provide access to the meter during Company's regular business hours, as specified by Rule 4901:1-15-19 (B)(3), O.A.C.
- (C) Each customer is liable for the payment of all water supplied and for the availability of water service provided to his premises until he has paid his final bill for all charges of any kind.
- (D) All bills and charges due to the Company shall be paid to the Company's office or to any duly authorized agent of the Company.
- (E) Bills will be mailed or delivered to the customer at the address of the premises serviced unless the customer shall, in writing, request that they shall be sent to some other address specified. The failure to receive a bill shall not relieve the customer from the obligation to pay the bill when due.
- (F) All charges for water service are due and payable monthly as stated on the bill.
- (G) A customer bill becomes delinquent if not paid within fifteen (15) days after the billing date. Water service may be discontinued not less than fifteen (15) days after the Company mails a disconnection notice informing the customer of the delinquent bill.
- (H) When a customer desires water service to be discontinued, either temporarily or permanently, he shall so notify the Company at the Company's office.
- (I) No rebates from rates will be allowed because a customer obtains a part of his water or water service from any well, cistern or other source.
- (J) If any bill remains unpaid for fifteen (15) days after it becomes payable, it shall be subject to a five percent (5%) additional charge. Such late payment charge will not be compounded on future delinquencies, is based on current charges only, and is not imposed during any billing period in which payments made exceed the customer's current charges.
- (K) If a customer's payment presented in payment for a bill is returned by the financial institution unpaid, a charge of twenty-two dollars and fifty cents (\$22.50) will be made to the customer account.

4. Disconnection of Service:

- (A) The Company may, without notice, discontinue all or any part of its service to any customer for any of the following reasons: