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September 26, 2008

#### VIA FEDERAL EXPRESS

Ms. Renee J. Jenkins
Director of Administration
Public Utilities Commission of Ohio
180 East Broad Street, 10th Floor
Columbus, OH 43215-3793

90-9006-TP-TRF

RE: Case No. 08-427-TP-ATA - Revisions

MCImetro Access Transmission Services LLC, P.U.C.O. No. 11

Dear Ms. Jenkins:

MCImetro Access Transmission Services LLC ("MCImetro") is filing with your office revisions to Case No. 08-427-TP-ATA per the request of a Commission staff member,

Please accept the revised and new tariff pages for filing under Case No. 08-427-TP-ATA. Please replace or add the tariff sheets as appropriate to MCImetro's P.U.C.O. No. 11.

If you have any questions regarding this request, please call me at (312) 260-3245 or send me an email at shannon.brown@verizonbusiness.com.

Respectively submitted,

hannes & brown

Shannon L. Brown Tariff Manager

Verizon Business

Enclosure

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician TM Date Processed 9/24/2008

CHECK SHEET

Pages 1 - 84 inclusive of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

Issued: September 29, 2008

<sup>\*</sup> New or Revised Sheet

### **CHECK SHEET (Cont'd)**

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#### APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate communications services by MCImetro Access Transmission Services LLC, to Customers within all exchanges where certified and where facilities are available and as further detailed herein. Generally, the services in this tariff do not apply to nonresidential Tier 2 services, except that this tariff does apply to Primary Interexchange Carrier (PIC) change charges; Alternative Operator Services (AOS); late payment and bad check charges, per call and per line blocking; N-1-1 service; pay telephone service and telecommunications relay service. Service descriptions, definitions, terms and conditions, and pricing for the mass market services to residential and small business customers to which this tariff does not apply may be found at www.mci.com/service for residential and at www.mci.com/sb/service for small business. For large and enterprise business (i.e., non-mass market) customers, such information for services to which this tariff does not apply may be found in the "Service Publication and Price Guide" located at http://www.verizonbusiness.com/Guide.

Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Adm. Code 4901:1-5) (MTSS). These safeguards can be found in the Appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

### 2. Regulations (Cont'd)

- 2.1 Undertaking of the Company (Cont'd)
  - 2.1.4 Liability of the Company (Cont'd)
    - 2.1.4.14 With respect to Emergency Number 911 Service:
      - (a) This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.
      - (b) Neither is the Company responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its Users, agencies or municipalities, or the employees or agents of any one of them.
    - 2.1.4.15 The Company will comply with the Minimum Telephone Service Standards as codified in §4901:1-5 of the Ohio Adm. Code in regard to its liability arising from errors or omissions in the Directory Listings or in accepting listing presented by customers or prospective customers.
    - 2.1.4.16 In conjunction with a nonpublished telephone number, as described in McImetro Access Transmission Services LLC Ohio Local Exchange Catalog Schedule No. 1 for Residential and Small Business Customers, Section 3-3.9, the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by number. The Company will try to prevent the disclosure of the number of such telephone, but will not be liable should such number be divulged.

#### 2. Regulations (Cont'd)

- 2.1 Undertaking of the Company (Cont'd)
  - 2.1.4 Liability of the Company (Cont'd)
    - When a Customer with a nonpublished telephone number, as defined 2.1.4.17 herein, places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service upon request of such governmental authority. By subscribing to service under this tariff, Customer acknowledges and agrees with the release of information as described above.
    - In conjunction with the Busy Line Verification and Interrupt Service as 2.1.4.18 described in MCImetro Access Transmission Services LLC Ohio Local Exchange Catalog Schedule No. 1 for Residential and Small Business Customers, Section 3-3.9, the Customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.
    - 2.1.4.19 In accordance with applicable state and federal rules, to the extent that federal and state agencies have jurisdiction, the Company shall not be liable for any act or omission concerning the implementation of Presubscription, as defined herein.
    - Approval of the above tariff language by the PUCO does not 2.1.4.20 constitute a determination by the Commission that the limitation of liability imposed by the Carrier should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims it is also the court's responsibility to determine the validity of any exculpatory clause.
  - 2.1.5

Notification of Service-Affecting Activities
The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventive maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notifications requirements. With some emergency or unplanned service-affecting conditions, such as outage resulting from cable damage, notification to the Customer may not be possible.

- Provision of Equipment and Facilities
  - 2.1.6.1 The Company shall use reasonable efforts, in accordance with the Commission's rules for Minimum Telephone Service Standards, to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff.

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### 2. Regulations (Cont'd)

### 2.5 Payment Arrangements

2.5.1 Payment for Service

The Customer is responsible for payment of all charges for service and facilities furnished by the Company to the Customer or its Joint or Authorized Users. If an entity other than the Company imposes charges on the Company, in addition to its own internal costs, in connection with a service for which a Company Non-Recurring Charge is specified, those charges may be passed on to the Customer.

- 2.5.1.1 Taxes: The Customer is responsible for the payment of any sales, use, excise, access or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income imposed on or based upon the provision of Local Exchange Service, all of which shall be separately designated on the Company's invoices. Any taxes imposed by a local jurisdiction (e.g, County and municipal taxes) will only be recovered from those Customers residing in the affected jurisdictions. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively.
- 2.5.1.2 A surcharge is imposed on all charges for service originating at addresses in states which levy, or assert a claim of right to levy, a gross receipts tax on the Company's operations in any such state, or a tax on interstate access charges incurred by the Company for originating access to telephone exchanges in that state.¹ This surcharge is based on the particular state's receipts tax and other state taxes imposed directly or indirectly upon the Company by virtue of, and measured by, the gross receipts or revenues of the Company in that state and/or payment of interstate access charges in that state. The surcharge will be shown as a separate line item on the Customer's monthly invoice.

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<sup>&</sup>lt;sup>1</sup> Pending the conclusion of any challenge to a jurisdiction's right to impose a gross receipts tax, the Company may elect to impose and collect a surcharge covering such taxes, unless otherwise constrained by court order or direction, or it may elect not to impose and collect the surcharge. If it has collected a surcharge and the challenged tax is found to have been invalid and unenforceable, the Company will credit or refund such amounts to affected Customers if the funds collected were retained by the Company or if they were delivered over to the taxing jurisdiction and returned to the Company.

### 2. Regulations (Cont'd)

- 2.5 Payment Arrangements (Cont'd)
  - 2.5.2 <u>Billing and Collection of Charges</u> Bills will be rendered monthly to Customer.
    - 2.5.2.1 All service, installation, monthly Recurring Charges and Non-Recurring Charges are due and payable upon receipt.
    - 2.5.2.2 The Company shall present bills for Recurring Charges monthly to the Customer, in advance of the month which service is provided.
    - 2.5.2.3 For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
    - 2.5.2.4 Amounts not paid within 30 days after the date of invoice are considered past due.
    - 2.5,2.5 A charge will be assessed for checks with insufficient funds or non-existing accounts.
    - 2.5.2.6 For Residential and Small Business customers, a late payment of 1.5% may be assessed on payments not received within 30 days from the invoice date, where capabilities exist. The late payment charge can be applied to the entire unpaid balance of the customer's monthly invoice, including taxes.

The late payment charge will not be applied to any disputed portion of the unpaid balance unless the dispute is resolved against the customer. The late payment charge of 1.5% is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late charges are to be applied without discrimination.

2.5.3 Disputed Bills

If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Public Utility Commission of Ohio in accordance with the Commission's rules of procedure.

2.5.3.1 The date of the dispute shall be the date the Companyreceives sufficient documentation to enable it to investigate the dispute.

The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

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- 2. Regulations (Cont'd)
  - 2.5 Payment Arrangements (Cont'd)
    - 2.5.6 <u>Discontinuance of Service (Cont'd)</u>
      - 2.5.6.5 Denial or disconnection of local service will comply with the rules set forth in the Minimum Telephone Service Standards as codified chapter 4901:1-5 of the Ohio Administrative Code (OAC).

- 2. Regulations (Cont'd)
  - 2.5 Payment Arrangements (Cont'd)

### 2. Regulations (Cont'd)

### 2.6 Allowances for Interruptions of Service

2.6.1 <u>Credit for Interruptions</u>
Credit for interruptions of service will be given in compliance with the Minimum Telephone Service Standards (MTSS) as codified chapter 4901:1-5 of the Ohio Administrative Code (OAC).

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### 2. Regulations (Cont'd)

### 2.10 Use of Service

- 2.10.1 Residential and Small Business Local Exchange Service
  - 2.10.1.1 Effective April 1, 2006, Residential and Small Business local exchange service as described in Section 11 and Section 12 herein will no longer be available to new customers residing in areas in which local exchange service is provided by any affiliate or subsidiary of Verizon not subject to this tariff. Existing customers will continue to be able to move, make additions to, or change their service.
  - 2.10.1.2 Effective May 1, 2007, Residential and Small Business local exchange service as described in Section 11 and Section 12 herein will no longer be available to new customers of local exchange service requiring the establishment of new telephone numbers/ANIs. Existing customers will continue to be able to move, make additions to, or change their service.

2.10.2 Bundled Services

Disconnection of bundled services will comply with the rules set forth in the Minimum Telephone Service Standards as codified chapter 4901:1-5 of the Ohio Administrative Code (OAC).

- A. <u>Application of Residence Service</u>: Residential service is defined as service that is furnished (1) in private homes or apartments, including all parts of the subscriber's domestic establishment, for domestic use and not for substantial occupational use; (2) in college fratemity or sorority houses, college domitories, convents and monasteries for domestic rather than occupational use in residential quarters; (3) used for purposes of study by a clergyman located in a church. The Company reserves the right to disconnect customer's residential service upon appropriate customer notification if it is determined that usage is not consistent with normal residential applications.
- B. Rates and Charges: Usage charges are based on local usage. Chargeable time for the customer shall begin when the called party answers and shall end upon disconnection by either party. Local calls are billed on a per call basis unless otherwise indicated. Calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. Per-call calls will be charged according to the rate period the call originates in.
- C. All residential service set forth in this Section 4 of this tariff is presently only available to those customers who presently have service on lines with SBC Ohio, or with MCImetro or another carrier who provisions service either via resale of SBC Ohio services or via UNE-Platform service provided by SBC Ohio.

Effective April 1, 2006, local exchange service as described in this section will no longer be available to new customers residing in areas in which local exchange service is provided by any affiliate or subsidiary of Verizon not subject to this tariff. Existing customers will continue to be able to move, make additions to, or change their service.

Effective May 1, 2007, local exchange service as described in this section will no longer be available to new customers of local exchange service requiring the establishment of new telephone numbers/ANIs. Existing customers will continue to be able to move, make additions to, or change their service.

- D. Records Order Charge: Applies to changes or additions made to Directory Listings.
- E. Disconnection of bundled services will comply with the rules set forth in the Minimum Telephone Service Standards as codified chapter 4901:1-5 of the Ohio Administrative Code (OAC).

### 4.1 Service Offerings (Cont'd)

4.1.3 Residential R2 Service<sup>1</sup>

Customers who subscribe to this service will receive one home phone line which includes touch tone service. Customers who qualify for Lifeline Service Programs are not eligible for this service. Unlimited local calling is included with this service. The following features are also included in the monthly line charge; customer may choose a minimum of 2, but no more than 3, of the following features: Call Forwarding, Call Forwarding-Busy w/Customer Control, Call Forwarding-No Answer w/Customer Control, Call Return, Call Screening, Call Waiting, Multi-Ring 3, Repeat Dialing, Speed Dial 30, Three-Way Calling, Call Waiting ID Name & Number, Caller ID Name & Number, Caller ID Number Only. Charges for the following services are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, blocking options, taxes, surcharges, additional custom calling features and per-call charges (i.e. 900/976, local, intraLATA and long distance). Usage from any other residential service offerings cannot be aggregated with this service.

IntraLATA calls are not included in the monthly R2 charge. Customers who have selected MCI Communications Services, Inc. as their primary IntraLATA exchange carrier will be charged the IntraLATA rates as specified in MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

<sup>&</sup>lt;sup>1</sup>Effective April 16, 2002, Residential R2 Service will no longer be available to new subscribers.

### 4.1 Service Offerings (Cont'd)

4.1.4 Residential R3 Service 1/2

In order to qualify for this service, customers must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services, Inc. as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in MCI Communications Services, Inc., Communications, Inc. F.C.C. Tariff No. 1 and must subscribe to this service as offered in MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

A monthly recurring charge will apply to each offering under this service. This charge is identical to and shall not be in addition to anymonthly recurring charge applicable to companion Federal Service or to companion State Service. Customers of Lifeline service as described in MCImetro Access Transmission Services LLC, P.U.C.O. No. 11 are not eligible for enrollment in this service.

Touchtone is included in the monthly fee. Charges for the following services are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features. MCI Communications Services, Inc., customers will be charged the intraLATA and long distance rates as specified in the companion residential intrastate long distance service as set forth in MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and in the companion residential interstate long distance service as set forth at http://www.mci.com/service/.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

For the purposes of this plan, the following definitions apply: new customers are customers who, at the time of subscription to this plan, are not receiving service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and http://www.mci.com/service/; and existing customers are customers, who, at the time of subscription to the plan are receiving service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and http://www.mci.com/service/.

This service is for use by residential customers. The Company reserves the right to convert a customer's service to a business plan upon appropriate customer notification if it is determined that usage is not consistent with residential applications.

<sup>&</sup>lt;sup>1</sup>Effective April 16, 2002, Residential R3 Service will no longer be available to new subscribers.

<sup>&</sup>lt;sup>2</sup>This service is only available with certain unregulated and/or detariffed services.

### 4.1 Service Offerings (Cont'd)

### 4.1.4 Residential R3 Service<sup>1</sup> (Cont'd)

<u>Termination</u>: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

1) For existing customers who disconnect only from Residential R3 service under this tariff, the companion residential long distance service under http://www.mci.com/service/ and companion intrastate service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and http://www.mci.com/service/ to which the customer was subscribed at the time of subscription to this plan.

2) For existing customers who disconnect from Residential R3 service under this tariff and intraLATA service under Integrated Calling Plan service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential long distance service under http://www.mci.com/service/ and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com/service/ and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to this plan.

3) For new customers who disconnect only from Residential R3 service under this tariff, companion interstate service under http://www.mci.com/service/ and companion intrastate service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan XX under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Basic Calling Plan Option 15 service under http://www.mci.com/service/.

4) For new customers who disconnect from Residential R3 service under this tariff and intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, companion interstate service under http://www.mci.com/service/ and companion intrastate service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 will terminate. Customers will then be automatically re-subscribed to the Basic Calling Plan Option 15 service under http://www.mci.com/service/ and International Savings Plan 7 under http://www.mci.com/service/, and Basic Calling Plan XX under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

<sup>&</sup>lt;sup>1</sup>Effective April 16, 2002, Residential R3 Service will no longer be available to new subscribers.

### 4.1 Service Offerings (Cont'd)

### 4.1.4 Residential R3 Service<sup>1</sup> (Cont'd)

### Termination (Cont'd):

5) For new customers who disconnect from Residential R3 service under this tariff and interLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com/service/ and companion residential offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan XX under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

6) For existing customers who disconnect from Residential R3 service under this tariff and interLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 will terminate. Customers will then be automatically resubscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was

subscribed at the time of subscription to this plan.

7) For existing customers who disconnect from interstate service under http://www.mci.com/service/ and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential R3 Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential R1 Service as described in this tariff.

- 8) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RD under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential R3 service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com/service/ and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan and to Residential R1 Service as described in this tariff.
- 9) For existing customers who disconnect only from interstate service under http://www.mci.com/service/, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential R3 service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential R1 Service under this tariff and to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan.

<sup>&</sup>lt;sup>1</sup>Effective April 16, 2002, Residential R3 Service will no longer be available to new subscribers.

### 4.1 Service Offerings (Cont'd)

### 4.1.4 Residential R3 Service<sup>1</sup> (Cont'd)

### Termination (Cont'd):

- 10) For new customers who disconnect from interstate service under http://www.mci.com/service/ and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential R3 Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential R1 Service under this tariff.
- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential R3 service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan XX under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, Basic Calling Plan Option 15 under http://www.mci.com/service/ and Residential R1 Service under this tariff.
- 12) For new customers who disconnect only from interstate service under http://www.mci.com/service/, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential R3 Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential R1 Service under this tariff and to the Basic Calling Plan XX under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

For a monthly recurring charge, customers will receive unlimited local calling under R3 and an allotment of 200 minutes that may be used for interstate and intrastate service as described in companion residential service in http://www.mci.com/service/ and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1. Customers are subject to the terms and conditions as outlined in http://www.mci.com/service/ and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1. Customers having interstate and intrastate usage in excess of 200 minutes will be charged a per minute rate as described in the Price List. Customers are subject to the terms and conditions as outlined in MCI Communications Services, Inc., Communications, http://www.mci.com/service/, and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

<sup>&</sup>lt;sup>1</sup>Effective April 16, 2002, Residential R3 Service will no longer be available to new subscribers.

### 4.1 Service Offerings (Cont'd)

4.1.5 Residential RB Service 1/2

Customers who subscribe to this service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services, Inc., as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service/ and must subscribe to this service as offered in MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. Customers of Lifeline service as described in this tariff are not eligible for enrollment in this service.

Touch tone is included in the monthly fee. Charges for the following services are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included below. WorldCom customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in http://www.mci.com/service/ and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

Customers may select a choice of 2, but no more than 3, of the following features that are also included in the monthly recurring charge: Call Forwarding, Call Forwarding-Busy w/ Customer Control Option, Call Forwarding-No Answer w/Customer Control Option, Call Return, Call Screening, Call Waiting, Multi-Ring 3, Repeat Dialing, Speed Dial 30, Three-Way Calling, Call Waiting ID Name & Number, Caller ID Name & Number, and Caller ID Number Only.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and http://www.mci.com/service/; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and http://www.mci.com/service/.

This service is for use by residential customers. The Company reserves the right to convert a customer's service to a business plan upon appropriate customer notification if it is determined that usage is not consistent with residential applications.

<sup>&</sup>lt;sup>1</sup>Effective April 16, 2002, Residential RB Service will no longer be available to new subscribers.

<sup>&</sup>lt;sup>2</sup>This service is only available with certain unregulated and/or detariffed services.

### 4.1 Service Offerings (Cont'd)

### 4.1.5 Residential RB Service<sup>1</sup> (Cont'd)

<u>Termination</u>: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

1) For existing customers who disconnect only from Residential RB service under this tariff, the companion residential long distance service under http://www.mci.com/service/, Integrated Calling Plan RB under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RB Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and http://www.mci.com/service/ to which the customer was subscribed at the time of subscription to this plan.

2) For existing customers who disconnect from Residential RB service under this tariff and intraLATA service under Integrated Calling Plan RB under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential long distance service under http://www.mci.com/service/, MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RB Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com/service/ and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to this plan.

3) For existing customers who disconnect from Residential RB service under this tariff and interstate service under http://www.mci.com/service/, the companion residential service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, http://www.mci.com/service/, and Residential RB Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to the plan.

4) For existing customers who disconnect from interstate service under http://www.mci.com/service/ and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RB under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential R2 Service under this tariff.

<sup>&</sup>lt;sup>1</sup>Effective April 16, 2002, Residential RB Service will no longer be available to new subscribers.

### 4.1 Service Offerings (Cont'd)

### 4.1.5 Residential RB Service<sup>1</sup> (Cont'd)

### Termination (Cont'd):

- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RB under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RB under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RB service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com/service/ and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan and Residential R2 Service under this tariff.
- 6) For existing customers who disconnect only from interstate service under http://www.mci.com/service/, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RB under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RB service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential R2 Service under this tariff and to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan.
- 7) For new customers who disconnect only from Residential RB service under this tariff, companion interstate service under http://www.mci.com/service/, Integrated Calling Plan RB under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RB Service under this tariff will terminate. Customers will then be automatically re-subscribed to the Basic Calling Plan XX under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Basic Calling Plan Option 15 service under http://www.mci.com/service/.
- 8) For new customers who disconnect from Residential RB service under this tariff and intraLATA service under Integrated Calling Plan RB under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, companion interstate service under http://www.mci.com/service/, Integrated Calling Plan RB under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RB Service under this tariff will terminate. Customers will then be automatically re-subscribed to the Basic Calling Plan Option 15 under http://www.mci.com/service/ and Basic Calling Plan XX under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

<sup>&</sup>lt;sup>1</sup>Effective April 16, 2002, Residential RB Service will no longer be available to new subscribers.

### 4.1 Service Offerings (Cont'd)

# 4.1.5 Residential RB Service<sup>1</sup> (Cont'd)

### Termination (Cont'd):

9) For new customers who disconnect from Residential RB service under this tariff and interstate service under http://www.mci.com/service/, the companion residential service offering under http://www.mci.com/service/, companion residential offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan XX under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

10) For new customers who disconnect from interstate service under http://www.mci.com/service/ and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RB under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RB Service under this tariff will terminate. Customers will then be automatically re-subscribed to

Residential R2 Service under this tariff.

11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RB under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RB service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan XX under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, Basic Calling Plan Option 15 under http://www.mci.com/service/ and Residential R2 Service under this tariff.

12) For new customers who disconnect only from interstate service under http://www.mci.com/service/, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RB under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential R2 Service under this tariff and to the Basic Calling Plan XX under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

For a monthly recurring charge, customers will receive unlimited local calling and a perminute rate for intrastate (interLATA and intraLATA) Dial 1 usage. Customers are subject to the terms and conditions as outlined in http://www.mci.com/service/ and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

<sup>&</sup>lt;sup>1</sup>Effective April 16, 2002, Residential RB Service will no longer be available to new subscribers.

### 4.1 Service Offerings (Cont'd)

4.1.6 Residential RC Service 1/2

Customers who subscribe to this service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services, Inc. as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service/ and must subscribe to this service as offered in MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

A monthly recurring charge will apply to each offering under this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. Customers of Lifeline service as described in this tariff are not eligible for enrollment in this service.

Touch-tone is included in the monthly fee. Charges for the following services are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in Feature Grouping. MCI Communications Services, Inc. customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in http://www.mci.com/service/ and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

Customers may select a minimum of 2, but no more than 3, from the following features that are also included in the monthly recurring charge: Call Forwarding, Call Forwarding-Busy w/ Customer Control Option, Call Forwarding-No Answer w/Customer Control Option, Call Return, Call Screening, Call Waiting, Multi-Ring 3, Repeat Dialing, Speed Dial 30, Three-Way Calling, Call Waiting ID Name & Number, Caller ID Name & Number, and Caller ID Number Only.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and http://www.mci.com/service/; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and http://www.mci.com/service/.

This service is for use by residential customers. The Company reserves the right to convert a customer's service to a business plan upon appropriate customer notification if it is determined that usage is not consistent with residential applications.

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<sup>&</sup>lt;sup>1</sup>Effective April 16, 2002, Residential RC Service will no longer be available to new subscribers.

<sup>&</sup>lt;sup>2</sup>This service is only available with certain unregulated and/or detariffed services.

### 4.1 Service Offerings (Cont'd)

### 4.1.6 Residential RC Service<sup>1</sup> (Cont'd)

<u>Termination</u>: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

1) For existing customers who disconnect only from Residential RC Service under this tariff, the companion residential long distance service under http://www.mci.com/service/, Integrated Calling Plan RC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RC Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and http://www.mci.com/service/ to which the customer was subscribed at the time of subscription to this plan.

2) For existing customers who disconnect from Residential RC Service under this tariff and intraLATA service under Integrated Calling Plan RC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential long distance service under http://www.mci.com/service/, MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RC Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com/service/ and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to this plan.

3) For existing customers who disconnect from Residential RC Service under this tariff and interstate service under http://www.mci.com/service/, the companion residential service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, http://www.mci.com/service/, and Residential RC Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to the plan.

4) For existing customers who disconnect from interstate service under http://www.mci.com/service/ and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RC Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential R2 Service under this tariff.

<sup>&</sup>lt;sup>1</sup>Effective April 16, 2002, Residential RC Service will no longer be available to new subscribers.

### 4.1 Service Offerings (Cont'd)

### 4.1.6 Residential RC Service<sup>1</sup> (Cont'd)

### Termination (Cont'd):

- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RC service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com/service/ and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan and Residential R2 Service under this tariff.
- 6) For existing customers who disconnect only from interstate service under http://www.mci.com/service/, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RC service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential R2 Service under this tariff and to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan.
- 7) For new customers who disconnect only from Residential RC service under this tariff, companion interstate service under http://www.mci.com/service/, Integrated Calling Plan RC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RC Service under this tariff will terminate. Customers will then be automatically re-subscribed to the Basic Calling Plan XX under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Basic Calling Plan Option 15 service under http://www.mci.com/service/.
- 8) For new customers who disconnect from Residential RC service under this tariff and intraLATA service under Integrated Calling Plan RC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, companion interstate service under http://www.mci.com/service/, Integrated Calling Plan RC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RC Service under this tariff will terminate. Customers will then be automatically re-subscribed to the Basic Calling Plan Option 15 under http://www.mci.com/service/ and Basic Calling Plan XX under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.
- 9) For new customers who disconnect from Residential RC Service under this tariff and interstate service under http://www.mci.com/service/, the companion residential service offering under http://www.mci.com/service/, companion residential offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RC Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan XX under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

<sup>&</sup>lt;sup>1</sup>Effective April 16, 2002, Residential RC Service will no longer be available to new subscribers.

### 4.1 Service Offerings (Cont'd)

### 4.1.6 Residential RC Service<sup>1</sup> (Cont'd)

### Termination (Cont'd):

- 10) For new customers who disconnect from interstate service under http://www.mci.com/service/ and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RC Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential R2 Service under this tariff.
- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RC service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan XX under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, Basic Calling Plan Option 15 under http://www.mci.com/service/ and Residential R2 Service under this tariff.
- 12) For new customers who disconnect only from interstate service under http://www.mci.com/service/, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RC Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential R2 Service under this tariff and to the Basic Calling Plan XX under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

For a monthly recurring charge, customers will receive unlimited local calling under Residential RC and an allotment of 200 minutes that may be used for interstate and intrastate (interLATA and intraLATA) service as described in companion residential service in http://www.mci.com/service/ and Integrated Calling Plan RC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1. Customers having interstate and intrastate usage in excess of 200 minutes will be charged a per minute rate. Customers are subject to the terms and conditions as outlined in http://www.mci.com/service/ and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

<sup>&</sup>lt;sup>1</sup>Effective April 16, 2002, Residential RC Service will no longer be available to new subscribers.

### 4.1 Service Offerings (Cont'd)

4.1.7

Residential RD Service<sup>1/2</sup>
In order to qualify for this service, customers must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services, Inc. as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service/ and must subscribe to this service as offered in MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

A monthly recurring charge will apply under this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. Customers of Lifeline service as described in this tariff are not eligible for enrollment in this service.

Touch tone is included in the monthly fee. Charges for the following services are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features that are not included with RD. MCI Communications Services, Inc. customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in http://www.mci.com/service/ and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and http://www.mci.com/service/; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 tariff for intraLATA charges.

This service is for use by residential customers. The Company reserves the right to convert a customer's service to a business plan upon appropriate customer notification if it is determined that usage is not consistent with residential applications.

<sup>&</sup>lt;sup>1</sup>Effective April 16, 2002, Residential RD Service will no longer be available to new subscribers.

<sup>&</sup>lt;sup>2</sup>This service is only available with certain unregulated and/or detariffed services.

### 4.1 Service Offerings (Cont'd)

### 4.1.7 Residential RD Service<sup>1</sup> (Cont'd)

<u>Termination</u>: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

1) For existing customers who disconnect only from Residential RD Service under this tariff, the companion residential long distance service under http://www.mci.com/service/, Integrated Calling Plan RD under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RD Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and http://www.mci.com/service/ to which the customer was subscribed at the time of subscription to this plan.

2) For existing customers who disconnect from Residential RD Service under this tariff and intraLATA service under Integrated Calling Plan RD under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential long distance service under http://www.mci.com/service/, MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RD Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com/service/ and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to this plan.

3) For existing customers who disconnect from Residential RD Service under this tariff and interstate service under http://www.mci.com/service/, the companion residential service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, http://www.mci.com/service/, and Residential RD Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to the plan.

4) For existing customers who disconnect from interstate service under http://www.mci.com/service/ and from intraLATA service under the MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RD under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RD Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential R1 Service and to the All Feature Grouping feature package as described in this tariff.

<sup>&</sup>lt;sup>1</sup>Effective April 16, 2002, Residential RD Service will no longer be available to new subscribers.

### 4.1 Service Offerings (Cont'd)

### 4.1.7 Residential RD Service<sup>1</sup> (Cont'd)

### Termination (Cont'd):

For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RD under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RD under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RD service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com/service/ and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan and to Residential R1 Service and to the All Feature Grouping feature package as described in this tariff.

6) For existing customers who disconnect only from interstate service under http://www.mci.com/service/, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RD under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RD service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential R1 Service under this tariff and to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan, and to the All Feature Grouping feature package

as described in this tariff.

7) For new customers who disconnect only from Residential RD service under this tariff, the companion interstate service under http://www.mci.com/service/, Integrated Calling Plan RD under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RD Service under this tariff will terminate. Customers will then be automatically re-subscribed to the Basic Calling Plan XX under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Basic Calling Plan Option 15 service under http://www.mci.com/service/.

- 8) For new customers who disconnect from Residential RD service under this tariff and intraLATA service under Integrated Calling Plan RD under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion interstate service under http://www.mci.com/service/, Integrated Calling Plan RD under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RD Service under this tariff will terminate. Customers will then be automatically re-subscribed to the Basic Calling Plan Option 15 under http://www.mci.com/service/ and Basic Calling Plan XX under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.
- 9) For new customers who disconnect from Residential RD service under this tariff and interstate service under http://www.mci.com/service/, the companion residential service offering under http://www.mci.com/service/, companion residential offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RD Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan XX under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

<sup>&</sup>lt;sup>1</sup>Effective April 16, 2002, Residential RD Service will no longer be available to new subscribers.

### 4.1 Service Offerings (Cont'd)

### 4.1.7 Residential RD Service<sup>1</sup> (Cont'd)

### Termination (Cont'd):

10) For new customers who disconnect from interstate service under http://www.mci.com/service/ and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RD under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RD Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential R1 Service under this tariff and to the All Feature Grouping feature package as described in this tariff.

11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RD under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RD under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RD service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan XX under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, Basic Calling Plan Option 15 under http://www.mci.com/service/ and Residential R1 Service and under this tariff and to the All Feature Grouping feature package as described in this tariff

12) For new customers who disconnect only from interstate service under http://www.mci.com/service/, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RD under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RD Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential R1 Service and under this tariff and to the Basic Calling Plan XX under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and to the All Feature Grouping feature package as described in this tariff.

For a monthly recurring charge, customers will receive unlimited local calling and a perminute rate for intrastate (interLATA and intraLATA) and interstate Dial 1 usage, and customers will receive a minimum of 4, but no more than 10, of their choice of the following features: Call Forwarding, Call Forwarding-Busy w/ Customer Control Option, Call Forwarding-No Answer w/Customer Control Option, Call Return, Call Screening, Call Waiting, Multi-Ring 3, Repeat Dialing, Speed Dial 30, Three-Way Calling, Call Waiting ID Name & Number, Caller ID Name & Number, and Caller ID Number Only. Customers are subject to the terms and conditions as outlined in http://www.mci.com/service/ and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

<sup>&</sup>lt;sup>1</sup>Effective April 16, 2002, Residential RD Service will no longer be available to new subscribers.

### 4.1 Service Offerings (Cont'd)

4.1.8 Residential RLA Service<sup>1</sup>

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services, Inc., as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service and must subscribe to this service as offered in MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. Customers of Lifeline service as described in this tariff are not eligible for enrollment in this service. Customers of Link Up Service as described in this tariff are eligible for enrollment in this service.

Touch tone calling is included in the monthlyfee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI Communications Services, Inc. customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in http://www.mci.com/service and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

Customers will receive unlimited local usage. Customers may elect to receive any or all of the following features, where facilities are available: Call Waiting, Caller ID, 3-Way Calling, Speed Dial 8 and Anonymous Call Rejection. The monthly recurring charge will not change regardless of the number of features selected. Customers may reselect at a later date any of the above features at no additional charge. Customers will receive Block 900 & 976 with this service at no additional charge.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and http://www.mci.com/service; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and http://www.mci.com/service.

<sup>&</sup>lt;sup>1</sup>Beginning June 1, 2005, Residential RLA Service will no longer be available to new subscribers.

#### 4.1 Service Offerings (Cont'd)

### 4.1.8 Residential RLA Service<sup>1</sup> (Cont'd)

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a monthly recurring data usage charge or disconnected.

Monthly Recurring Charge - SBC Ohio and Verizon: Monthly recurring charges will apply to customers having service on lines with SBC Ohio or Verizon, or with MCImetro or another carrier who provisions service either via resale of SBC Ohio or Verizon services or via UNE-Platform service provided by SBC Ohio or Verizon.

<u>Termination</u>: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect only from Residential RLA service under this tariff, the companion residential long distance service under http://www.mci.com/service/, Integrated Calling Plan RLA under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and http://www.mci.com/service/ to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential RLA service under this tariff and intraLATA service under Integrated Calling Plan RLA under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential long distance service under http://www.mci.com/service/, MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com/service/ and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential RLA service under this tariff and interstate service under http://www.mci.com/service/, the companion residential service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, http://www.mci.com/service/, and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to the plan.

<sup>&</sup>lt;sup>1</sup>Beginning June 1, 2005, Residential RLA Service will no longer be available to new subscribers.

### 4.1 Service Offerings (Cont'd)

## 4.1.8 Residential RLA Service<sup>1</sup> (Cont'd)

### Termination (Cont'd):

- 4) For existing customers who disconnect from interstate service under http://www.mci.com/service/ and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLA under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff if customer subscribes prior to January 15, 2003, and Residential RLD-1 Service under this tariff if customer subscribes to this service on or after January 15, 2003.
- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLA under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLA under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com/service/ and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan and Residential RLD Service under this tariff if customer subscribes to this service on or after January 15, 2003.
- 6) For existing customers who disconnect only from interstate service under http://www.mci.com/service/, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLA under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff if customer subscribes prior to January 15, 2003, and Residential RLD-1 Service under this tariff if customer subscribes to this service on or after January 15, 2003, and to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan.
- 7) For new customers who disconnect only from Residential RLA service under this tariff, companion interstate service under http://www.mci.com/service/, Integrated Calling Plan RLA under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to the Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and its companion interstate service under http://www.mci.com/service/.

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<sup>&</sup>lt;sup>1</sup>Beginning June 1, 2005, Residential RLA Service will no longer be available to new subscribers.

### 4.1 Service Offerings (Cont'd)

# 4.1.8 Residential RLA Service<sup>1</sup> (Cont'd)

## Termination (Cont'd):

- 8) For new customers who disconnect from Residential RLA service under this tariff and intraLATA service under Integrated Calling Plan RLA under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, companion interstate service under http://www.mci.com/service/, Integrated Calling Plan RLA under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and its companion interstate service under http://www.mci.com/service.
- 9) For new customers who disconnect from Residential RLA service under this tariff and interstate service under http://www.mci.com/service/, the companion residential service offering under http://www.mci.com/service/, companion residential offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.
- 10) For new customers who disconnect from interstate service under http://www.mci.com/service/ and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLA under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff if customer subscribes prior to January 15, 2003, and Residential RLD-1 Service under this tariff if customer subscribes to this service on or after January 15, 2003.
- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RLA under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLA under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLA service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and its companion interstate service under http://www.mci.com/service/, and Residential RLD Service under this tariff if customer subscribes prior to January 15, 2003, and Residential RLD-1 Service under this tariff if customer subscribes to this service on or after January 15, 2003.

<sup>&</sup>lt;sup>1</sup>Beginning June 1, 2005, Residential RLA Service will no longer be available to new subscribers.

- 4. Consumer Local Exchange Service-Facility Based (Cont'd)
  - 4.1 Service Offerings (Cont'd)
    - 4.1.8 Residential RLA Service<sup>1</sup> (Cont'd)

## Termination (Cont'd):

12) For new customers who disconnect only from interstate service under http://www.mci.com/service/, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLA under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff if customer subscribes prior to January 15, 2003, and Residential RLD-1 Service under this tariff if customer subscribes to this service on or after January 15, 2003, and to the Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

Residential RLA Affinity Savings Plan<sup>2</sup>

The Residential RLA Affinity Savings Plan is available to new and existing customers of Residential RLA Service who are also members of a qualified commercial affinity group or employees of a participating affinity of the Company.

Customers enrolled in this plan will receive the following benefits: A discount off the monthly recurring charge for Residential RLA Service in each month they remain subscribed to Residential RLA Service. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLA Service shall apply.

<sup>&</sup>lt;sup>1</sup>Beginning June 1, 2005, Residential RLA Service will no longer be available to new subscribers.

<sup>&</sup>lt;sup>2</sup>Effective January 5, 2004, Residential RLA Affinity Savings Plan will no longer be available to new subscribers.

# 4.1 Service Offerings (Cont'd)

#### 4.1.9 Residential RLB Service<sup>1</sup>

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services, Inc. as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service and must subscribe to this service as offered in MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. Customers of Lifeline service as described in this tariff are not eligible for enrollment in this service. Customers of Link Up Service as described in this tariff are eligible for enrollment in this service.

Touch tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI Communications Services, Inc. customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in http://www.mci.com/service and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

Customers will receive unlimited local usage. Customers may elect to receive any or all of the following features, where facilities are available: Call Waiting, Caller ID, 3-Way Calling, Speed Dial 8 and Anonymous Call Rejection. The monthly recurring charge will not change regardless of the number of features selected. Customers may reselect at a later date any of the above features at no additional charge. Customers will receive Block 900 & 976 with this service at no additional charge.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and http://www.mci.com/service; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and http://www.mci.com/service.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a monthly recurring data usage charge or disconnected.

<sup>&</sup>lt;sup>1</sup>Effective January 20, 2003, Residential RLB Service will no longer be available to new subscribers.

### 4.1 Service Offerings (Cont'd)

# 4.1.9 Residential RLB Service<sup>1</sup> (Cont'd)

<u>Termination</u>: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

1) For existing customers who disconnect only from Residential RLB service under this tariff, the companion residential long distance service under http://www.mci.com/service/, Integrated Calling Plan RLB under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLB Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and http://www.mci.com/service/ to which the customer was subscribed at the time of subscription to this plan.

2) For existing customers who disconnect from Residential RLB service under this tariff and intraLATA service under Integrated Calling Plan RLB under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential long distance service under http://www.mci.com/service/, MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLB Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com/service/ and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to this plan.

3) For existing customers who disconnect from Residential RLB service under this tariff and interstate service under http://www.mci.com/service/, the companion residential service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, http://www.mci.com/service/, and Residential RLB Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to the plan.

4) For existing customers who disconnect from interstate service under http://www.mci.com/service/ and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLB under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff if customer subscribes prior to January 15, 2003, and Residential RLD-2 Service under this tariff if customer subscribes to this service on or after January 15, 2003.

<sup>&</sup>lt;sup>1</sup>Effective January 20, 2003, Residential RLB Service will no longer be available to new subscribers.

#### 4.1 Service Offerings (Cont'd)

## 4.1.9 Residential RLB Service<sup>1</sup> (Cont'd)

## Termination (Cont'd):

- For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLB under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLB under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLB service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com/service/ and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan and Residential RLD Service under this tariff if customer subscribes prior to January 15, 2003, and Residential RLD-2 Service under this tariff if customer subscribes to this service on or after January 15, 2003.
- 6) For existing customers who disconnect only from interstate service under http://www.mci.com/service/, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLB under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLB service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff if customer subscribes prior to January 15, 2003, and Residential RLD-2 Service under this tariff if customer subscribes to this service on or after January 15, 2003, and to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan.
- 7) For new customers who disconnect only from Residential RLB service under this tariff, companion interstate service under http://www.mci.com/service/, Integrated Calling Plan RLB under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLB Service under this tariff will terminate. Customers will then be automatically re-subscribed to the Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and its companion interstate service under http://www.mci.com/service/.
- 8) For new customers who disconnect from Residential RLB service under this tariff and intraLATA service under Integrated Calling Plan RLB under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, companion interstate service under http://www.mci.com/service/, Integrated Calling Plan RLB under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and its companion interstate service under http://www.mci.com/service.

<sup>&</sup>lt;sup>1</sup>Effective January 20, 2003, Residential RLB Service will no longer be available to new subscribers.

## 4.1 Service Offerings (Cont'd)

# 4.1.9 Residential RLB Service<sup>1</sup> (Cont'd)

### Termination (Cont'd):

9) For new customers who disconnect from Residential RLB service under this tariff and interstate service under http://www.mci.com/service/, the companion residential service offering under http://www.mci.com/service/, companion residential offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

10) For new customers who disconnect from interstate service under http://www.mci.com/service/ and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLB under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff if customer subscribes prior to January 15, 2003, and Residential RLD-2 Service under this tariff if customer subscribes to

this service on or after January 15, 2003.

11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RLB under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLB under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLB service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and its companion interstate service under http://www.mci.com/service/, and Residential RLD Service under this tariff if customer subscribes prior to January 15, 2003, and Residential RLD-2 Service under this tariff if customer subscribes to this service on or after January 15, 2003.

12) For new customers who disconnect only from interstate service under http://www.mci.com/service/, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLB under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff if customer subscribes prior to January 15, 2003, and Residential RLD-2 Service under this tariff if customer subscribes to this service on or after January 15, 2003, and to the Basic Calling Plan P under MCI Communications Services, Inc., Ohio

Long Distance Service Catalog Schedule No. 1.

<sup>&</sup>lt;sup>1</sup>Effective January 20, 2003, Residential RLB Service will no longer be available to new subscribers.

#### 4.1 Service Offerings (Cont'd)

4.1.10 Residential RLC Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services, Inc., as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to Residential RLC Service as described in this tariff, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service and in MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. Customers of Lifeline service as described in this tariff are eligible for enrollment in this service. Customers of Link Up Service as described in this tariff are eligible for enrollment in this service.

Touch tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI Communications Services, Inc. customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in http://www.mci.com/service and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

Customer will receive unlimited local service usage. The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and http://www.mci.com/service; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and http://www.mci.com/service.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a monthly recurring data usage charge or disconnected.

### 4.1 Service Offerings (Cont'd)

## 4.1.10 Residential RLC Service (Cont'd)

<u>Termination</u>: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect only from Residential RLC service under this tariff, the companion residential long distance service under http://www.mci.com/service/, Integrated Calling Plan RLC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and http://www.mci.com/service/ to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential RLC service under this tariff and intraLATA service under Integrated Calling Plan RLC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential long distance service under http://www.mci.com/service/, MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com/service/ and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential RLC service under this tariff and interstate service under http://www.mci.com/service/, the companion residential service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, http://www.mci.com/service/, and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to the plan.
- 4) For existing customers who disconnect from interstate service under http://www.mci.com/service/ and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff.
- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLC service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com/service/ and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan and Residential RLD Service under this tariff.

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### 4.1 Service Offerings (Cont'd)

#### 4.1.10 Residential RLC Service (Cont'd)

#### Termination (Cont'd):

6) For existing customers who disconnect only from interstate service under http://www.mci.com/service/, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLC service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff and to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan.

7) For new customers who disconnect only from Residential RLC service under this tariff, companion interstate service under http://www.mci.com/service/, Integrated Calling Plan RLC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to the Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and its companion interstate service under

http://www.mci.com/service/.

8) For new customers who disconnect from Residential RLC service under this tariff and intraLATA service under Integrated Calling Plan RLC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, companion interstate service under http://www.mci.com/service/, Integrated Calling Plan RLC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and its companion interstate service under http://www.mci.com/service.

9) For new customers who disconnect from Residential RLC service under this tariff and interstate service under http://www.mci.com/service/, the companion residential service offering under http://www.mci.com/service/, companion residential offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service

Catalog Schedule No. 1.

10) For new customers who disconnect from interstate service under http://www.mci.com/service/ and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff.

- 4. Consumer Local Exchange Service-Facility Based (Cont'd)
  - 4.1 Service Offerings (Cont'd)
    - 4.1.10 Residential RLC Service (Cont'd)

### Termination (Cont'd):

- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RLC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLC service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and its companion interstate service under http://www.mci.com/service/, and Residential RLD Service under this tariff.
- 12) For new customers who disconnect only from interstate service under http://www.mci.com/service/, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLC under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff and to the Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

## 4.1 Service Offerings (Cont'd)

#### 4.1.11 Residential RLC-1 Service

Residential RLC-1 Service is available to Customers who enroll in Residential RLA Service, Residential RLB Service, or Residential RLC Service on their primary line as described in this tariff who have two or more lines on their account.

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services, Inc. as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to in Residential RLA Service, Residential RLB Service, or Residential RLC Service as described in this tariff, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service and in MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. Customers of Lifeline service as described in this tariff are not eligible for enrollment in this service. Customers of Link Up Service as described in this tariff are eligible for enrollment in this service.

Touch tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI Communications Services, Inc. customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in http://www.mci.com/service and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

Customer will receive unlimited local service usage. The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential voice customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that non-voice usage applications (including, but not limited to, dial-up internet service or facsimile service) exceed reasonable limits, the Company may use its discretion either to disconnect the customer's residential service upon appropriate customer notification or to charge a monthly recurring data/internet usage charge in addition to all charges set forth in customer's residential service.

Monthly Recurring Charge - SBC Ohio or Verizon: Monthly recurring charges will apply to customers having service on lines with SBC Ohio or Verizon, or with MCImetro or another carrier who provisions service either via resale of SBC Ohio or Verizon services or via UNE-Platform service provided by SBC Ohio or Verizon.

### 4.1 Service Offerings (Cont'd)

## 4.1.11 Residential RLC-1 Service (Cont'd)

<u>Termination</u>: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- For customers who disconnect from Residential RLA Service, Residential RLB Service, or Residential RLC Service under this tariff: the companion residential service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and http://www.mci.com/service/, as well as Residential RLA Service, Residential RLB Service, or Residential RLC Service and Residential RLC-1 service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and its companion residential service under http://www.mci.com/service.
- For customers who disconnect either from I) interstate service under http://www.mci.com/service/ and interLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 or ii) intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1: the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLC-1 under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLC-1 Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 (if customer has disconnected from interstate service) or its companion residential service under http://www.mci.com/service (if customer has disconnected from intrastate service). Customer will also be automatically re-subscribed to Residential RLD service under this tariff.
- For customers who disconnect both from interstate service under http://www.mci.com/service/ and from intrastate (interLATA and intraLATA) service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1: the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLC-1 under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLC-1 Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff.
- For customers who disconnect their primary line either from interstate service under http://www.mci.com/service/, intrastate service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, or Residential RLA Service, Residential RLB Service, or Residential RLC Service under this tariff, and customer's additional line or lines remain on the account: The companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLC-1 under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLC-1 Service under this tariff will terminate. Customer's additional line or lines will then be automatically resubscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 (if customer has disconnected from interstate service) or its companion residential service under http://www.mci.com/service (if customer has disconnected from intrastate service), and the additional line or lines will also be automatically re-subscribed to Residential RLD Service under this tariff.

#### 4.1 Service Offerings (Cont'd)

## 4.1.12 Residential RLD-1 Service<sup>1</sup>

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Residential RLA Service under this tariff who disconnect their long distance and intraLATA service under http://www.mci.com/service and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1. Unlimited local calling is included with this service. Customers of Lifeline service as described in this tariff are not eligible for enrollment in this service. Customers will receive the following features, where facilities are available: Call Waiting, Call Waiting ID w/Name & Number, Caller ID w/Name & Number, Speed Dial 8, Three-Way Calling.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD-1 charge. Customers who have selected MCI Communications Services, Inc., as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that non-voice usage applications (including, but not limited to, dial-up internet service or facsimile service) exceed reasonable limits, the Company may use its discretion either to disconnect the customer's residential service upon appropriate customer notification or to charge a monthly recurring data/internet usage charge in addition to all charges set forth in customer's residential service.

Monthly Recurring Charge - SBC Ohio or Verizon: Monthly recurring charges will apply to customers having service on lines with SBC Ohio or Verizon, or with MCImetro or another carrier who provisions service either via resale of SBC Ohio or Verizon services or via UNE-Platform service provided by SBC Ohio or Verizon.

<sup>&</sup>lt;sup>1</sup>Beginning June 1, 2005, Residential RLD-1 Service will no longer be available to new subscribers.

#### 4.1 Service Offerings (Cont'd)

## 4.1.13 Residential RLD-2 Service<sup>1</sup>

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Residential RLB Service under this tariff who disconnect their long distance and intraLATA service under http://www.mci.com/service and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1. Customers of Lifeline service as described in this tariff are not eligible for enrollment in this service. Unlimited local calling is included with this service. Customers will receive the following features, where facilities are available: Call Waiting, Caller ID w/Name & Number, Call Waiting ID w/Name, Speed Dial 8, Three-Way Calling.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD-2 charge. Customers who have selected MCI Communications Services, Inc., as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that non-voice usage applications (including, but not limited to, dial-up internet service or facsimile service) exceed reasonable limits, the Company may use its discretion either to disconnect the customer's residential service upon appropriate customer notification or to charge a monthly recurring data/internet usage charge in addition to all charges set forth in customer's residential service.

<sup>&</sup>lt;sup>1</sup>Effective January 20, 2003, Residential RLD-2 Service will no longer be available to new subscribers.

## 4.1 Service Offerings (Cont'd)

## 4.1.14 Residential RLE Service<sup>1</sup>

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services, Inc. as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service and must subscribe to this service as offered in this tariff and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1. Customers of Linkup service as described in this tariff are eligible for this product.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. Lifeline is not eligible with this product.

Touch tone calling is included in the monthlyfee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below.

MCI Communications Services, Inc. customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in http://www.mci.com/service and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Call Waiting ID Name & Number, Caller ID, Caller ID Name & Number, 3-Way Calling. Customers will receive Block 900 & 976 with this service at no additional charge.

The Company reserves the right to discontinue offering the service and grandfather existing customers, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a monthly recurring data/internet usage charge or disconnected.

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<sup>&</sup>lt;sup>1</sup>Effective August 6, 2003, Residential RLE Service will no longer be available to new subscribers.

## 4.1 Service Offerings (Cont'd)

# 4.1.14 Residential RLE Service (Cont'd)

<u>Termination</u>: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under this tariff, MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and http://www.mci.com/service; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under this tariff, MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and http://www.mci.com/service:

1) For existing customers who disconnect only from Residential RLE Service under this tariff, the companion residential long distance service under http://www.mci.com/service/, Integrated Calling Plan RLE under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and http://www.mci.com/service/ to which the customer was subscribed at the time of subscription to this plan.

2) For existing customers who disconnect from Residential RLE Service under this tariff and intraLATA service under Integrated Calling Plan RLE under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential long distance service under http://www.mci.com/service/, MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com/service/ and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to this plan.

3) For existing customers who disconnect from Residential RLE Service under this tariff and interstate service under http://www.mci.com/service/, the companion residential service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, http://www.mci.com/service/, and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to the plan.

4) For existing customers who disconnect from interstate service under http://www.mci.com/service/ and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLE under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff.

<sup>&</sup>lt;sup>1</sup>Effective August 6, 2003, Residential RLE Service will no longer be available to new subscribers.

## 4.1 Service Offerings (Cont'd)

# 4.1.14 Residential RLE Service<sup>1</sup> (Cont'd)

#### Termination (Cont'd)

- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLE under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLE under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com/service/ and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan and Residential RLD-3 Service under this tariff.
- 6) For existing customers who disconnect only from interstate service under http://www.mci.com/service/, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLE under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff and to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan.
- 7) For new customers who disconnect only from Residential RLE Service under this tariff, companion interstate service under http://www.mci.com/service/, Integrated Calling Plan RLE under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and its companion interstate service under http://www.mci.com/service/.
- 8) For new customers who disconnect from Residential RLE Service under this tariff and intraLATA service under Integrated Calling Plan RLE under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, companion interstate service under http://www.mci.com/service/, Integrated Calling Plan RLE under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and its companion interstate service under http://www.mci.com/service.
- 9) For new customers who disconnect from Residential RLE Service under this tariff and interstate service under http://www.mci.com/service/, the companion residential service offering under http://www.mci.com/service/, companion residential offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

<sup>&</sup>lt;sup>1</sup>Effective August 6, 2003, Residential RLE Service will no longer be available to new subscribers.

- 4. Consumer Local Exchange Service-Facility Based (Cont'd)
  - 4.1 Service Offerings (Cont'd)
    - 4.1.14 Residential RLE Service<sup>1</sup> (Cont'd)

### Termination (Cont'd)

- 10) For new customers who disconnect from interstate service under http://www.mci.com/service/ and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLE under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff.
- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RLE under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLE under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLE service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and its companion interstate service under http://www.mci.com/service/, and Residential RLD-3 Service under this tariff.
- 12) For new customers who disconnect only from interstate service under http://www.mci.com/service/, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLE under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff and to the Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

<sup>&</sup>lt;sup>1</sup>Effective August 6, 2003, Residential RLE Service will no longer be available to new subscribers.

## 4.1 Service Offerings (Cont'd)

4.1.15 Residential RLF Service<sup>1</sup>

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services, Inc. as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service and must subscribe to this service as offered in this tariff and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. Lifeline is not available with this product. Customers of Linkup service as described in this tariff are eligible for this product.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI Communications Services, Inc. customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in http://www.mci.com/service and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Call Waiting ID Name & Number, Caller ID, Caller ID Name & Number, and 3-Way Calling. Customers will receive Block 900 & 976 with this service at no additional charge.

The Company reserves the right to discontinue offering the service and grandfather existing customers, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a monthly recurring data/internet usage charge or disconnected.

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<sup>&</sup>lt;sup>1</sup>Effective August 6, 2003, Residential RLF Service will no longer be available to new subscribers.

#### 4.1 Service Offerings (Cont'd)

# 4.1.15 Residential RLF Service<sup>1</sup> (Cont'd)

<u>Termination</u>: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under this tariff, MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and http://www.mci.com/service; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under this tariff, MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and http://www.mci.com/service.

- 1) For existing customers who disconnect only from Residential RLF Service under this tariff, the companion residential long distance service under http://www.mci.com/service/, Integrated Calling Plan RLF under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLF Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and http://www.mci.com/service/ to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential RLF service under this tariff and intraLATA service under Integrated Calling Plan RLF under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential long distance service under http://www.mci.com/service/, MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLF Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com/service/ and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential RLF Service under this tariff and interstate service under http://www.mci.com/service/, the companion residential service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, http://www.mci.com/service/, and Residential RLF Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to the plan.
- 4) For existing customers who disconnect from interstate service under http://www.mci.com/service/ and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLF under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLF Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff.

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<sup>&</sup>lt;sup>1</sup>Effective August 6, 2003, Residential RLF Service will no longer be available to new subscribers.

#### 4.1 Service Offerings (Cont'd)

# 4.1.15 Residential RLF Service<sup>1</sup> (Cont'd)

### Termination (Cont'd):

- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLF under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLF under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLF Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com/service/ and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan and Residential RLD-3 Service under this tariff.
- 6) For existing customers who disconnect only from interstate service under http://www.mci.com/service/, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLF under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLF Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff and to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan.
- 7) For new customers who disconnect only from Residential RLF Service under this tariff, companion interstate service under http://www.mci.com/service/, Integrated Calling Plan RLF under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLF Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and its companion interstate service under http://www.mci.com/service/.
- 8) For new customers who disconnect from Residential RLF Service under this tariff and intraLATA service under Integrated Calling Plan RLF under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, companion interstate service under http://www.mci.com/service/, Integrated Calling Plan RLF under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLF Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and its companion interstate service under http://www.mci.com/service.
- 9) For new customers who disconnect from Residential RLF Service under this tariff and interstate service under http://www.mci.com/service/, the companion residential service offering under http://www.mci.com/service/, companion residential offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLF Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

<sup>&</sup>lt;sup>1</sup>Effective August 6, 2003, Residential RLF Service will no longer be available to new subscribers.

#### 4.1 Service Offerings (Cont'd)

# 4.1.15 Residential RLF Service<sup>1</sup> (Cont'd)

### Termination (Cont'd):

- 10) For new customers who disconnect from interstate service under http://www.mci.com/service/ and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLF under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLF Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff.
- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RLF under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLF under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLF service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and its companion interstate service under http://www.mci.com/service/, and Residential RLD-3 Service under this tariff.
- 12) For new customers who disconnect only from interstate service under http://www.mci.com/service/, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLF under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLF Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff and to the Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

<sup>&</sup>lt;sup>1</sup>Effective August 6, 2003, Residential RLF Service will no longer be available to new subscribers.

### 4.1 Service Offerings (Cont'd)

4.1.16 Residential RLG Service<sup>1</sup>

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services, Inc. as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service and must subscribe to this service as offered in this tariff and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. Lifeline is not eligible with this product. Customers of Linkup service as described in this tariff are eligible for this product.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI Communications Services, Inc. customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in http://www.mci.com/service and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Call Waiting ID Name & Number, Caller ID, Caller ID Name & Number, and 3-Way Calling. Customers will receive Block 900 & 976 with this service at no additional charge.

The Company reserves the right to discontinue offering the service and grandfather existing customers, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a monthly recurring data/internet usage charge or disconnected.

<sup>&</sup>lt;sup>1</sup>Beginning June 1, 2005, Residential RLG Service will no longer be available to new subscribers.

#### 4.1 Service Offerings (Cont'd)

# 4.1.16 Residential RLG Service<sup>1</sup> (Cont'd)

<u>Termination</u>: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under this tariff, MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and http://www.mci.com/service; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under this tariff, MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and http://www.mci.com/service.

- 1) For existing customers who disconnect only from Residential RLG Service under this tariff, the companion residential long distance service under http://www.mci.com/service/, Integrated Calling Plan RLG under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and http://www.mci.com/service/ to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential RLG Service under this tariff and intraLATA service under Integrated Calling Plan RLG under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential long distance service under http://www.mci.com/service/, MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com/service/ and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential RLG Service under this tariff and interstate service under http://www.mci.com/service/, the companion residential service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, http://www.mci.com/service/, and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed at the time of subscription to the plan.
- 4) For existing customers who disconnect from interstate service under http://www.mci.com/service/ and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLG under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff.

<sup>&</sup>lt;sup>1</sup>Beginning June 1, 2005, Residential RLG Service will no longer be available to new subscribers.

#### 4.1 Service Offerings (Cont'd)

# 4.1.16 Residential RLG Service<sup>1</sup> (Cont'd)

### Termination (Cont'd):

- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLG under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLG under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under http://www.mci.com/service/ and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan and Residential RLD-3 Service under this tariff.
- 6) For existing customers who disconnect only from interstate service under http://www.mci.com/service/, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLG under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff and to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 to which the customer was subscribed to at the time of subscription to this plan.
- 7) For new customers who disconnect only from Residential RLG Service under this tariff, companion interstate service under http://www.mci.com/service/, Integrated Calling Plan RLG under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and its companion interstate service under http://www.mci.com/service/.
- 8) For new customers who disconnect from Residential RLG Service under this tariff and intraLATA service under Integrated Calling Plan RLG under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, companion interstate service under http://www.mci.com/service/, Integrated Calling Plan RLG under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and its companion interstate service under http://www.mci.com/service.
- 9) For new customers who disconnect from Residential RLG Service under this tariff and interstate service under http://www.mci.com/service/, the companion residential service offering under http://www.mci.com/service/, companion residential offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

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<sup>&</sup>lt;sup>1</sup>Beginning June 1, 2005, Residential RLG Service will no longer be available to new subscribers.

### 4.1 Service Offerings (Cont'd)

# 4.1.16 Residential RLG Service<sup>1</sup> (Cont'd)

### Termination (Cont'd):

- 10) For new customers who disconnect from interstate service under http://www.mci.com/service/ and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLG under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff.
- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RLG under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLG under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 and its companion interstate service under http://www.mci.com/service/, and Residential RLD-3 Service under this tariff.
- 12) For new customers who disconnect only from interstate service under http://www.mci.com/service/, the companion residential service offering under http://www.mci.com/service/, Integrated Calling Plan RLG under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff and to the Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

<sup>&</sup>lt;sup>1</sup>Beginning June 1, 2005, Residential RLG Service will no longer be available to new subscribers.

#### 4.1 Service Offerings (Cont'd)

# 4.1.17 Residential RLD-3 Service<sup>1</sup>

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Call Waiting ID Name & Number, Caller ID, Caller ID Name & Number, and 3-Way Calling. Customers will receive Block 900 & 976 with this service at no additional charge. Customers of Linkup service as described in this tariff are eligible for this product.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD-3 charge. Customers who have selected MCI Communications Services, Inc. as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a monthly recurring data/internet usage charge or disconnected.

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<sup>&</sup>lt;sup>1</sup>Beginning June 1, 2005, Residential RLD-3 Service will no longer be available to new subscribers.

# 4.1 Service Offerings (Cont'd)

4.1.18 Residential RLH Service<sup>1</sup>

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services, Inc. as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service and must subscribe to this service as offered in MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1. Customers who subscribe to this service may only subscribe to Residential RLC-1 or RLH Service as described in this tariff on another line on their account.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the companion long distance service. MCI Communications Services, Inc. customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in http://www.mci.com/service and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Call Waiting ID Name & Number, Caller ID Name & Number, 3-Way Calling, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a monthly recurring data usage charge or disconnected.

<sup>&</sup>lt;sup>1</sup>Beginning June 1, 2005, Residential RLH Service will no longer be available to new subscribers.

# 4.1 Service Offerings (Cont'd)

# 4.1.18 Residential RLH Service<sup>1</sup> (Cont'd)

<u>Termination</u>: The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, or c) residential service under this tariff and interstate service under http://www.mci.com/service/: The companion residential long distance service under http://www.mci.com/service/, and intraLATA and/or interLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or the service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

2) For existing customers who disconnect from either a) interstate service under http://www.mci.com/service/ and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, b) intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 only, or c) from interstate service under http://www.mci.com/service/: The companion residential service offering under http://www.mci.com/service/ and under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff for local exchange service and to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or the service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

3) For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, or c) residential service under this tariff and interstate service under http://www.mci.com/service/: The companion residential long distance service under http://www.mci.com/service/, and intraLATA and/or interLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under http://www.mci.com/service/for interstate service (if customer retains interstate service).

<sup>&</sup>lt;sup>1</sup>Beginning June 1, 2005, Residential RLH Service will no longer be available to new subscribers.

- 4. Consumer Local Exchange Service-Facility Based (Cont'd)
  - 4.1 Service Offerings (Cont'd)
    - 4.1.18 Residential RLH Service<sup>1</sup> (Cont'd)

#### Termination (Cont'd):

4) For new customers who disconnect from either a) interstate service under http://www.mci.com/service/ and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, b) intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 only, or c) from interstate service under http://www.mci.com/service/: The companion residential service offering under http://www.mci.com/service/ and under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff for local exchange service and to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service).

<sup>&</sup>lt;sup>1</sup>Beginning June 1, 2005, Residential RLH Service will no longer be available to new subscribers.

### 4.1 Service Offerings (Cont'd)

#### 4.1.19 Residential RLI Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services, Inc. as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service and must subscribe to this service as offered in MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLG, or RLH Service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge. Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a monthly recurring data/internet usage charge or disconnected.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI Communications Services, Inc. customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in http://www.mci.com/service and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1

<u>Termination</u>: The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, or c) residential service under this tariff and interstate service under http://www.mci.com/service/: The companion residential long distance service under http://www.mci.com/service/, and intraLATA and/or interLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or the service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

### 4.1 Service Offerings (Cont'd)

#### 4.1.19 Residential RLI Service (Cont'd)

- For existing customers who disconnect from either a) interstate service under http://www.mci.com/service/ and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, b) intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 only, or c) from interstate service under http://www.mci.com/service/: The companion residential service offering under http://www.mci.com/service/ and under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or the service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 3) For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, or c) residential service under this tariff and interstate service under http://www.mci.com/service/: The companion residential long distance service under http://www.mci.com/service/, and intraLATA and/or interLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under http://www.mci.com/service/for interstate service (if customer retains interstate service).
- 4) For new customers who disconnect from either a) interstate service under http://www.mci.com/service/ and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, b) intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 only, or c) from interstate service under http://www.mci.com/service/: The companion residential service offering under http://www.mci.com/service/ and under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service).

#### 4.1 Service Offerings (Cont'd)

#### 4.1.20 Residential RLD-4 Service

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection. Customers will receive Block 900 & 976 with this service at no additional charge. Customers of Lifeline service are not eligible to receive this product.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD-4 charge. Customers who have selected MCI Communications Services, Inc. as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

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#### 4.1 Service Offerings (Cont'd)

4.1.21 Residential RLK Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services, Inc. as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service and must subscribe to this service as offered in MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLG, or RLH Service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge. Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI Communications Services, Inc. customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in http://www.mci.com/service and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a monthly recurring data/internet usage charge or disconnected.

<u>Termination</u>: The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, or c) residential service under this tariff and interstate service under http://www.mci.com/service/: The companion residential long distance service under http://www.mci.com/service/, and intraLATA and/or interLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or the service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

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### 4.1 Service Offerings (Cont'd)

#### 4.1.21 Residential RLK Service (Cont'd)

### Termination (Cont'd):

- 2) For existing customers who disconnect from either a) interstate service under http://www.mci.com/service/ and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, b) intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 only, or c) from interstate service under http://www.mci.com/service/: The companion residential service offering under http://www.mci.com/service/ and under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or the service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 3) For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, or c) residential service under this tariff and interstate service under http://www.mci.com/service/: The companion residential long distance service under http://www.mci.com/service/, and intraLATA and/or interLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under http://www.mci.com/service/for interstate service (if customer retains interstate service).
- 4) For new customers who disconnect from either a) interstate service under http://www.mci.com/service/ and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, b) intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 only, or c) from interstate service under http://www.mci.com/service/: The companion residential service offering under http://www.mci.com/service/ and under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service).

#### 4.1 Service Offerings (Cont'd)

## 4.1.22 Residential RLL Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services, Inc. as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service and must subscribe to this service as offered in MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLD-1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge. Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI Communications Services, Inc. customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in http://www.mci.com/service and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a monthly recurring data/internet usage charge or disconnected.

<u>Termination</u>: The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, or c) residential service under this tariff and interstate service under http://www.mci.com/service/: The companion residential long distance service under http://www.mci.com/service/, and intraLATA and/or interLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or the service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

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- 4. Consumer Local Exchange Service-Facility Based (Cont'd)
  - 4.1 Service Offerings (Cont'd)
    - 4.1.22 Residential RLL Service (Cont'd)

# Termination (Cont'd):

- For existing customers who disconnect from either a) interstate service under http://www.mci.com/service/ and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, b) intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 only, or c) from interstate service under http://www.mci.com/service/: The companion residential service offering under http://www.mci.com/service/ and under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or the service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. or c) residential service under this tariff and interstate service under http://www.mci.com/service/: The companion residential long distance service under http://www.mci.com/service/, and intraLATA and/or interLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan II under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service).

 For new customers who disconnect from either a) interstate service under http://www.mci.com/service/ and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, b) intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 only, or c) from interstate service under http://www.mci.com/service/: The companion residential service offering under http://www.mci.com/service/ and under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to Basic Calling Plan II under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service).

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# 4.1 Service Offerings (Cont'd)

#### 4.1.23 Residential RLJ Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services, Inc. as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service and must subscribe to this service as offered in MCI Communications Services, Inc b., Ohio Long Distance Service Catalog Schedule No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLF, RLG, or RLH Service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI Communications Services, Inc. customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in http://www.mci.com/service and MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection. Customers will also receive an allotment of three (3) Directory Assistance calls at no additional charge per monthly period (this allotment is identical to and shall not be in addition to any Directory Assistance allotment applicable to companion interstate or intrastate service; customers may not carry over any unused Directory Assistance calls from one monthly period to the next).

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a monthly recurring data/internet usage charge or disconnected.

## 4.1 Service Offerings (Cont'd)

#### 4.1.23 Residential RLJ Service (Cont'd)

<u>Termination</u>: The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, or c) residential service under this tariff and interstate service under http://www.mci.com/service/: The companion residential long distance service under http://www.mci.com/service/, and intraLATA and/or interLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or the service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

2) For existing customers who disconnect from either a) interstate service under http://www.mci.com/service/ and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, b) intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 only, or c) from interstate service under http://www.mci.com/service/: The companion residential service offering under http://www.mci.com/service/ and under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to the service offering under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or the service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

3) For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, or c) residential service under this tariff and interstate service under http://www.mci.com/service/: The companion residential long distance service under http://www.mci.com/service/, and intraLATA and/or interLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under http://www.mci.com/service/for interstate service (if customer retains interstate service).

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- 4. Consumer Local Exchange Service-Facility Based (Cont'd)
  - 4.1 Service Offerings (Cont'd)
    - 4.1.23 Residential RLJ Service (Cont'd)

# Termination (Cont'd):

4) For new customers who disconnect from either a) interstate service under http://www.mci.com/service/ and from intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, b) intraLATA service under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 only, or c) from interstate service under http://www.mci.com/service/: The companion residential service offering under http://www.mci.com/service/ and under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to Basic Calling Plan P under MCI Communications Services, Inc., Ohio Long Distance Service Catalog Schedule No. 1 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under http://www.mci.com/service/ for interstate service (if customer retains interstate service).

A customer may obtain Directory Assistance Call Completion
A customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. One request may be made on each directory assistance call. The Directory Assistance charge applies to each call regardless of whether or not the Directory Assistance operator is able to furnish the requested telephone number. Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the Company Local Exchange Service to which the customer is presubscribed for completed calls.

Qualified customers who are unable to us a telephone directory because of physical disabilities will be exempt from the per call charge for Directory Assistance/Directory Assistance Call Completion.

### 4.7 <u>Traditional Operator Services</u>

Busy Line Verification: Operator verifies that a line is currently busy.

<u>Busy Line Interrupt</u>: Operator interrupts a conversation in progress to ascertain willingness to establish conversation with an alternate party.

<u>Person-to-Person Call</u>: A service where the person originating the call specifies to the operator a particular person to be reached. Person to person can be billed to a calling card, billed to a third number or billed as collect at no additional charge.

3<sup>rd</sup> Number Billing Call: A billing arrangement by which a message may be charged to an account associated with a number other than the originating or terminating numbers.

<u>Collect</u>: Provides the customer with the capability to charge a call to the called party. On the announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when gueried by the announcement.

<u>Station-to-Station</u>: Calls completed with the assistance of an operator to a particular station. The call may be billed to the called party.

Qualified customers who are unable to use a telephone directory because of physical disabilities will be exempt from charges for Operator Services.

# 4.8 Directory Listings Options and Types

<u>Listed</u>: The customer's telephone number is listed in the telephone directory and is available through directory assistance. One primary listing is provided per telephone number on an account. The Directory Listing option selected for the Main listing determines how the line is published.

<u>Non-Listed</u>: The customer's telephone number is not listed in the telephone directory, but is available through Directory Assistance.

Non-Published Listing: The customer's telephone number is not listed in the telephone directory and is not available to requesters through directory assistance. However, in an emergency situation an operator may contact the customer and either relay a message or ask if the caller may be connected. The telephone number will not be provided to the requester.

Main Listing: Applied as the first listing for the customer's primary line.

Additional Main Listing: Applied as the first listing for additional lines the customer may have.

Residential Additional Listing: This listing furnishes additional listings for a residential customer's telephone number, whether for the primary or additional lines.

<u>Multi Ring Listing</u>: This listing supports situations where there are multiple (2 or 3) phone numbers assigned to a single party line with distinctive ringing patterns. Customers who subscribe to either of the Multi-Ring features are entitled to a listing for each number in the arrangement at NO additional monthly charge.

#### 4.9 Features and Options

<u>Call Forwarding</u>: Automatically routes all incoming local or long distance calls to any number the customer specifies. The customer will hear a short ring on the forwarded line each time a call is forwarded as a reminder that this feature is activated. Call Forwarding may ring once before the call is forwarded but the call cannot be answered. The user has control of the activation and deactivation process, but only from the line on which the feature is provisioned. Toll charges will apply when forwarded-to-number is outside of the customer's local calling area, where facilities permit.

<u>Call Forwarding-Busy</u>: This feature provides for calls terminating to a subscriber's busy directory number to be forwarded to another telephone number on a premises other than the provisioned premises. The customer selects the forward-to-telephone number at the time service is established. Toll charges will apply when forwarded-to-number is outside of the customer's local calling area, where facilities permit.

<u>Call Forwarding-No Answer</u>: This feature provides for calls terminating to a subscriber's idle directory number to be forwarded, after a customer-preselected interval, to another telephone number. The customer selects the forward-to telephone number and specified interval at the time service is established. Toll charges will apply when forwarded-to-number is outside of the customer's local calling area, where facilities permit.

# 4.9 Features and Options (Cont'd)

<u>Call Forwarding Busy w/ Customer Control Option</u><sup>1</sup>: This feature provides a customer the Call Forwarding Busy feature and the capability to control from the affected line, the line on which the feature is provisioned, the activation and deactivation of the feature by using dialing codes. Toll charges will apply when forwarded to number is outside of the customer's local calling area, where facilities permit. This feature requires Call Forwarding-Busy.

Call Forwarding No Answer w/ Customer Control Option<sup>1</sup>: This feature provides a customer the Call Forwarding No Answer feature and the capability to control from the affected line, the line on which the feature is provisioned the activation and deactivation of the feature by using dialing codes. Toll charges will apply when forwarded-to-number is outside of the customer's local calling area, where facilities permit. This feature requires Call Forwarding-No Answer.

<u>Call Waiting</u>: When on a call, Call Waiting alerts the customer with a special tone that another call is waiting. It allows the waiting call to be answered without disconnecting from the existing call. Allows switching between the calls whenever desired. Allows either call to be ended at any time. The customer has the ability to disable and reactivate the feature at will. Includes Cancel Call Waiting, which allows the customer to temporarily disable the Call Waiting feature for uninterrupted talking.

<u>Call Screening</u>: This feature provides the customer the ability to block incoming calls from up to six different telephone numbers. A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive his call at this time. The screening list may be edited and revised at the customer's discretion.

<u>Call Return</u>: This feature enables the customer to dial back the number of the last incoming call whether the call was answered or not. If the line is busy call return will kept trying to complete the call for 30 minutes.

<u>Caller ID-Number Only</u>: This feature enables the customer to view on a display unit the Directory Number of incoming telephone calls. When Caller ID-Number Only is activated on a customer's line, the Directory Numbers of incoming calls are displayed on the called CPE during the first long silent interval of the ringing cycle with the exception of numbers where the caller is marked "private". The number information is only transmitted when the customer's receiver is on-hook. Calling party number information via Caller ID-Basic is not available on operator handled calls. Utilization of the full capabilities of Caller ID-Number Only requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation, repair and the technical capability of the ADSI-compatible CPE to function in conjunction with the features specified herein is the responsibility of the customer.

<sup>&</sup>lt;sup>1</sup>Beginning September 17, 2004, this feature option will no longer be available to new customers.

# 4.9 Features and Options (Cont'd)

<u>Caller ID-Name and Number</u>. This feature enables the customer to view on a display unit the Directory Name and Directory Number on incoming telephone calls. A maximum of 15 characters is allowed for transmission of the calling party name. When Caller ID-Name and Number is activated on a customer's line, the Directory Name and Directory Number on incoming calls will be displayed on the called CPE during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID-Name and Number customer. Caller ID-Name and Number is available only on a per-line basis; this feature includes Anonymous Call Rejection (ACR) and requires Caller ID Number Only. Utilization of the full capabilities of Caller ID-Name and Number requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation, repair and the technical capability of the ADSI-compatible CPE to function in conjunction with the features specified herein is the responsibility of the customer.

<u>Call Waiting ID-Name and Number</u>: When the customer is on the phone and receives another call, Call Waiting Id displays the name and number of the incoming caller. This feature requires Caller ID-Number Only, Caller ID-Name and Number, and Call Waiting. These required features are selected and charged; however, there is no additional charge for Call Waiting ID-Name and Number.

<u>Multi Ring-2</u>: Multi Ring 2 service will enable a subscriber to have two telephone numbers associated with a single line. Customers subscribing to this service will be able to receive calls dialed to two separate telephone numbers without having a second line. A distinctive ringing pattern will be provided for each of the telephone numbers to facilitate identification of incoming calls. A distinctive Call Waiting tone for each telephone number will be provided, where facilities permit, to customers subscribing to Call Waiting service.

<u>Multi Ring-3</u>: Multi Ring 3 service will enable a subscriber to have three telephone numbers associated with a single line. Customers subscribing to this service will be able to receive calls dialed to three separate telephone numbers without having a second or third line. A distinctive ringing pattern will be provided for each of the telephone numbers to facilitate identification of incoming calls. A distinctive Call Waiting tone for each telephone number will be provided, where facilities permit, to customers subscribing to Call Waiting service.

Repeat Dialing: Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard. The customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. In some locations, due to technological limitations Repeat Dialing must be purchased with Call Return.

<u>Speed Dial-8</u>: - This provides for the calling of pre-selected telephone numbers by dialing an abbreviated code for up to 8 phone numbers. When the designated code is entered, the telephone number assigned to the code will be dialed.

<u>Speed Dial-30</u>: This provides for the calling of pre-selected telephone numbers by dialing an abbreviated code for up to 30 phone numbers. When the designated code is entered, the telephone number assigned to the code will be dialed.

Three Way Calling: Allows another party to be added to a call already in progress. The added party may be local or long distance. Toll or local measured service charges will apply to each leg of a Three Way Call.

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## 4.9 <u>Features and Options (Cont'd)</u>

<u>Call Trace</u>: Provides a detailed record of last incoming call, including call-waiting calls. It automatically records the phone number, time, and date of the call. MCI security processes this information and provides it to the appropriate law enforcement agency should you decided to file a complaint. Cannot be selected with Block Call Trace.

<u>Selective Call Acceptance</u>: Allows a customer to select up to 12 telephone numbers from which calls are to be received. All other calls will be intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls.

Monthly recurring charges will apply for customers having service on lines with SBC Ohio, or with MCImetro or another carrier who provisions service either via resale of SBC Ohio services or via UNE-Platform service provided by SBC Ohio.

Monthly recurring charges will apply for customers having service on lines with Verizon, or with MCImetro or another carrier who provisions service either via resale of Verizon services or via UNE-Platform service provided by Verizon.

# 4.10 <u>Feature Packages<sup>1</sup></u>

Includes a minimum of 4 and a maximum of 10 of the following features:

Call Forwarding, Call Forwarding-Busy, Call Forwarding-No Answer, Call Forwarding-Busy w/ Customer Control Option, Call Forwarding-No Answer w/Customer Control Option, Call Return, Call Screening, Call Waiting, Multi-Ring 3, Repeat Dialing, Speed Dial 30, Three-Way Calling, Call Waiting ID Name & Number, Caller ID Name & Number, and Caller ID Number Only

# 4.11 Pay Per Use Features

Per-use charges will apply for customers having service on lines with SBC OH or Verizon, or with MCImetro or another carrier who provisions service either via resale of SBC OH or Verizon services or via UNE-Platform service provided by SBC OH or Verizon. See Price List.

<sup>&</sup>lt;sup>1</sup>Effective April 16, 2002, the All Feature Grouping feature package will no longer be available to new subscribers.

#### 4.12 Calling Plans

Plans filed under this section are available to customers who subscribe to the service offerings within Section 4-4.1, preceding.

#### 4.12.1 Employee Benefit Plan II

Effective February 1, 2006, this plan will no longer be available to new subscribers.

The Employee Benefit Plan II is available to new and existing customers who are also members of a qualified commercial affinity group or employees of a participating affinity of the Company.

Customers enrolled in this plan will receive the following benefits:

A 10% discount off the monthly recurring charge for Residential RLA Service in each month they remain subscribed to Residential RLA Service. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLA Service shall apply.

A 5% discount off the monthly recurring charge for Residential RLH Service in each month they remain subscribed to Residential RLH Service. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLH Service shall apply.

## 4.12.2 New Residential Free Month Plan

The Company will offer the following plan to eligible customers at its discretion and subject to billing availability.

New customers of Residential RLI, RLJ, and RLK Services who contact a Company representative will be mailed a certificate in the amount of the monthly service charge for Residential RLI, RLJ, and RLK Services. Upon receipt of the certificate, Customers must mail the certificate to the Company. Customer will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

#### 4.12.3 Anniversary Lifetime Plan

The Company will offer the following plan. Existing customers of Company residential long distance service as described in MCI Communications Services, Inc. Catalog Schedule No. 1; i) who newly subscribe to Residential RLI, RLJ, and RLK Services, ii) who either are contacted by a Company service representative or iii) who contact a company service representative are eligible to receive a certificate providing a discount of 100% against customer's monthly recurring charge for Residential RLI, RLJ, and RLK Service, to be applied to customer's first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, and RLK Service.

To participate in this plan, Customers will be mailed a certificate offering a 100% discount off of their monthly recurring charge for Residential RLI, RLJ, and RLK Services. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1<sup>st</sup> and 13<sup>th</sup> month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, and RLK Services.

#### 4.12 Calling Plans (Cont'd)

4.12.4 **RLL Certificate Plan 2** 

> Existing customers of Residential RLL Service who enroll in this plan by signing up online at the Company's website address at http://www.verizonbusiness.com are eligible to receive a certificate providing a 50% discount off the first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Integrated RLL Service.

> To participate in this plan, Customers will be mailed a certificate offering 50% off of their monthly recurring charge for Residential RLL Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1<sup>st</sup> and 13<sup>th</sup> month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLL Service.

4.12.5 \$20 Credit Plan

The Company will offer the following plan to existing customers of Residential RLE, RLH, RLI, RLK, RLL and RLG Service who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$20 on their first invoice after enrollment in this plan. This plan is not combinable with any other offering.

4,12.6

\$25 Credit Plan
The Company will offer the following plan to existing customers of Residential RLA and RLJ Services who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$25 on their first invoice after enrollment in this plan. This plan is not combinable with any other offering.

4.12.7 \$20 Credit Plan for 3 Invoices

The Company will offer the following plan to existing customers of Residential RLH, RLI, RLK, RLL and RLG Services ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$20 on each of their first three invoices after enrollment in this plan.

4,12.8 \$25 Credit Plan for 3 Invoices

> The Company will offer the following plan to existing customers of Residential RLA and RLJ Services ("Service") who i) have been subscribed to their service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$25 on each of their first three invoices after enrollment in this plan.

#### 4.12 Calling Plans (Cont'd)

4.12.9

<u>Certificate Plan</u>
The Company will offer the following plan to existing customers of Company residential service who I) are subscribed to Residential RLA, RLI, and RLH Services ("Service"), ii) have been subscribed to their Service for a minimum of three (3) months, and iii) request cancellation of their Service, are eligible to receive a certificate offering 100% off the service's monthly recurring charge for the first, seventh, and thirteenth full invoices for Residential RLA Service as described below.

To participate in this plan, Customers will be mailed a certificate offering 100% off the service's monthly recurring charge for Residential RLA, RLI, and RLH Services. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

- 4. Consumer Local Exchange Service-Facility Based (Cont'd)
  - 4.13 <u>Service Availability</u> Service is available in Zones 1, 2, and 3 as adopted by Public Utilities Commission of Ohio.
    - 4.13.1 Local Calling Areas
      For service provisioned via UNE-Platform (UNE-P) or its functional equivalent the service and calling areas will mirror the existing ILEC Exchange Service Tariff.
      See Section 6 for the Exchange Areas in Local Service Area.

## 5. Small Business Service

- A. <u>Application of Small Business Service</u>: Small Business service is defined as service that is furnished primarily or substantially of a business professional, institutional, or otherwise occupational nature. The Company reserves the right to disconnect customer's Small Business service upon appropriate customer notification if it is determined that usage is not consistent with normal business applications.
- B. Rates and Charges: Usage charges are based on local usage. Chargeable time for the customer shall begin when the called party answers and shall end upon disconnection by either party. Local calls are billed on a per call basis unless otherwise indicated. Calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. Per-call calls will be charged according to the rate period the call originates in.
- C. All Small Business service set forth in this Section of this tariff is presently only available to those customers who presently have service on lines with SBC Ohio or with MCImetro or another carrier who provisions service either via resale of SBC Ohio services or via UNE-Platform service provided by SBC Ohio.

Effective April 1, 2006, local exchange service as described in this section will no longer be available to new customers residing in areas in which local exchange service is provided by any affiliate or subsidiary of Verizon not subject to this tailff. Existing customers will continue to be able to move, make additions to, or change their service.

Effective May 1, 2007, local exchange service as described in this section will no longer be available to new customers of local exchange service requiring the establishment of new telephone numbers/ANIs. Existing customers will continue to be able to move, make additions to, or change their service.

D. Disconnection of bundled services will comply with the rules set forth in the Minimum Telephone Service Standards as codified chapter 4901:1-5 of the Ohio Administrative Code (OAC).

# 5. Small Business Service (Cont'd)

5.1 Other Small Business Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply. These charges will apply to customers having service on lines with SBC OH or Verizon, or with MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, or another carrier who provisions local exchange service either via resale of SBC OH or Verizon services or via UNE-Platform service provided by SBC OH or Verizon:

Non-Recurring Charges - See Price List

Line Connection Fee: SBC OH\*

Verizon\* - (Zone 1, Zone 2, Zone 3)

Service Restoral Charge:

Telephone Number Change Charge:

Returned Check Charge:

IntraLATA PIC Change Charge\*\*

manual:

electronic:

Service Order Charge:\*\*\*

Call Detail Report:\*\*\*\*
Installation Dispatch:

Blocking Setup Charge:\*\*\*\*\*

Facilities Move Charge:1

Existing customers of Small Business Service under this tariff will receive a waiver of this charge.
 One half of the intraLATA PIC Change charge will be waived when the intraLATA PIC is changed simultaneously with the interLATA PIC.

\*\*\* Customers of Small Business Service under this tariff will receive a waiver of this charge.

These non-recurring charges are not available to customers subscribing to Small Business Service on or after May 1, 2003.

\*\*\*\*\*\*

Applies only to customers selecting and Complete Placking for College ID offer initial.

Applies only to customers selecting Toll Blocking and Complete Blocking for Caller ID after initial installation.

<sup>&</sup>lt;sup>1</sup>This charge applies to a move or rearrangement, at the customer's request, of the point of interconnection between the Telephone Company communications facilities and terminal equipment, protective apparatus, or wiring at a subscriber's premises.

- 5. Small Business Service (Cont'd)
  - 5.2 Reserved for Future Use

# 5. Small Business Service (Cont'd)

5.3 <u>Service Availability</u> Service is available in Zones 1, 2, and 3 as adopted by Public Utilities Commission of Ohio.

5.3.1 Local Calling Areas
For service provisioned via UNE-Platform (UNE-P) or its functional equivalent the service and calling areas will mirror the existing ILEC Exchange Service Tariff. See Section 6 for the Exchange Areas in Local Service Area.

# Consumer Local Exchange Service-Facility Based

Effective April 1, 2006, local exchange service as described in this section will no longer be available to new customers residing in areas in which local exchange service is provided by any affiliate or subsidiary of Verizon not subject to this tariff. Existing customers will continue to be able to move, make additions to, or change their service.

Effective May 1, 2007, local exchange service as described in this section will no longer be available to new customers of local exchange service requiring the establishment of new telephone numbers/ANIs. Existing customers will continue to be able to move, make additions to, or change their service.

# Service Offerings

#### Residential R1 Service

Effective April 16, 2002, this service will no longer be available to new subscribers.

Monthly Recurring Charge:

\$33.99

#### Residential RLD Service

Monthly Recurring Charge - SBC Ohio or Verizon: Monthly recurring charges will apply to customers having service on lines with SBC Ohio or Verizon, or with MCImetro or another carrier who provisions service either via resale of SBC Ohio or Verizon services or via UNE-Platform service provided by SBC Ohio or Verizon:

	SBC Ohio	Verizon
Monthly Recurring Charge:	\$37.99	Zone 1 \$42.99
Monthly Recurring Data Usage Charge:	\$50.00	\$50.00

#### Residential R2 Service

Effective April 16, 2002, this service will no longer be available to new subscribers.

Monthly Recurring Charge:

\$43.99

# Consumer Local Exchange Service-Facility Based (Cont'd)

#### Residential RLA Service

Effective June 1, 2005, Residential RLA Service will no longer be available to new subscribers.

Monthly Recurring Charge - SBC Ohio or Verizon: Monthly recurring charges will apply to customers having service on lines with SBC Ohio or Verizon, or with MCImetro or another carrier who provisions service either via resale of SBC Ohio or Verizon services or via UNE-Platform service provided by SBC Ohio or Verizon:

	SBC Ohio	Verizon Zone 1
Monthly Recurring Charge:	\$66.99	\$65.99
Monthly Recurring Data Usage Charge:	\$50.00	\$50.00

#### Residential RLA Affinity Savings Plan

Effective January 5, 2004, Residential RLA Affinity Savings Plan will no longer be available to new subscribers.

Customers enrolled in this plan will receive the following benefit: A \$5.00 discount off the monthly recurring charge for Residential RLA Service in each month they remain subscribed to Residential RLA Service.

# Residential RLB Service

Effective January 20, 2003, Residential RLB Service will no longer be available to new subscribers.

Monthly Recurring Charge:	<b>\$46.99</b>
Monthly Recurring Data Usage Charge:	\$50.00

### Residential RLC Service

Monthly Recurring Charge:	<b>\$4</b> 1.99
Monthly Recurring Data Usage Charge:	\$50.00

### Residential RLC-1 Service

Monthly Recurring Charge - SBC Ohio or Verizon: Monthly recurring charges will apply to customers having service on lines with SBC Ohio or Verizon, or with MCImetro or another carrier who provisions service either via resale of SBC Ohio or Verizon services or via UNE-Platform service provided by SBC Ohio or Verizon:

	SBC Ohio	<u>Verizon</u>
Monthly Recurring Charge:	\$14.99	<u>Zone 1</u> \$33.99
Monthly Recurring Data Usage Charge:	\$50.00	\$50.00

# Consumer Local Exchange Service-Facility Based (Cont'd)

#### Residential RLD-1 Service

Effective June 1, 2005, Residential RLD-1 Service will no longer be available to new subscribers.

Monthly Recurring Charge - SBC Ohio or Verizon: Monthly recurring charges will apply to customers having service on lines with SBC Ohio or Verizon, or with MCImetro or another carrier who provisions service either via resale of SBC Ohio or Verizon services or via UNE-Platform service provided by SBC Ohio or Verizon:

	SBC Ohio	Verizon
Monthly Recurring Charge: Monthly Recurring Data Usage Charge:	\$46.99 \$50.00	<u>Zone 1</u> \$42.99 \$50.00

# Residential RLD-2 Service

Effective January 20, 2003, Residential RLD-2 Service will no longer be available to new subscribers.

Monthly Recurring Charge:	\$41.99
Monthly Recurring Data Usage Charge:	\$50.00

#### Residential RLE Service

Effective August 6, 2003, Residential RLE Service will no longer be available to new subscribers.

Monthly Recurring Charge:	\$44.99
Monthly Recurring Data Usage Charge:	\$50.00

#### Residential RLF Service

Effective August 6, 2003, Residential RLF Service will no longer be available to new subscribers.

Monthly Recurring Charge:	\$49.99
Monthly Recurring Data Usage Charge:	\$50.00

#### Residential RLG Service

Effective June 1, 2005, Residential RLG Service will no longer be available to new subscribers.

Monthly Recurring Charge:	\$42.99
Monthly Recurring Data Usage Charge:	\$50.00

#### Residential RLD-3 Service

Effective June 1, 2005, Residential RLD-3 Service will no longer be available to new subscribers.

Monthly Recurring	Charge:	\$42.99
	Data Usage Charge:	\$50.00

# Consumer Local Exchange Service-Facility Based (Cont'd)

# Residential RLH Service

Effective June 1, 2005, Residential RLH Service will no longer be available to new subscribers.

SBC Ohio	
Zones 1-3	

Monthly Recurring Charge:

Monthly Recurring Data Usage Charge:

\$50.99 \$50.00

# Residential RLI Service

	SBC Ohio	Verizon
	Zones 1-3	Zones 1
Monthly Recurring Charge:	\$51.99	\$54.99
Monthly Recurring Data Usage Charge:	\$50.00	\$50.00

# Residential RLD-4 Service

	SBC Ohio	Verizon
	Zones 1-3	Zones 1
Monthly Recurring Charge:	\$37.99	\$41.99
Monthly Recurring Data Usage Charge:	\$50.00	\$50.00

#### Residential RLK Service

	SBC Ohio	Verizon
	Zones 1-3	Zones 1
Monthly Recurring Charge:	\$43.99	\$49.99
Monthly Recurring Data Usage Charge:	\$50.00	\$50.00

# Residential RLL Service

	SBC Ohio
	Zones 1-3
Monthly Recurring Charge:	\$37.99
Monthly Recurring Data Usage Charge:	\$50.00

# Residential RLJ Service

	SBC Ohio	Verizon
	Zones 1-3	Zones 1
Monthly Recurring Charge:	\$59.99	<b>\$61.99</b>
Monthly Recurring Data Usage Charge:	\$50.00	\$50.00

# Consumer Local Exchange Service-Facility Based (Cont'd)

# **Directory Assistance/Directory Assistance Call Completion**

A customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. One request may be made on each directory assistance call. The Directory Assistance charge applies to each call regardless of whether or not the Directory Assistance operator is able to furnish the requested telephone number. Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the Company Local Exchange Service to which the customer is presubscribed for completed calls.

Directory Assistance/Directory Assistance
Call Completion Per Call Charge:

\$0.95

Qualified customers who are unable to us a telephone directory because of physical disabilities will be exempt from the per call charge for Directory Assistance/Directory Assistance Call Completion.

### Traditional Operator Services

Qualified customers who are unable to use a telephone directory because of physical disabilities will be exempt from charges for Operator Services.

<u>Service</u>	Charge Per Call
Busy Line Verification:	\$1.00
Busy Line Interrupt:	\$1.30
Person-to-Person:	\$3.00
3 <sup>rd</sup> Number Billing:	\$1.50
Collect:	\$2.75
Station-to-Station:	\$1.10

#### **Directory Listings Options and Types**

<u>Option</u>	Monthly Recurring Charge
Listed:	N/C
Non-Listed:	\$1.15
Non-Published:	\$1.15
Main:	N/C
Additional Main:	N/C
Residential Additional:	\$0.95
Multi-Ring Listing:	N/C

Issued: September 29, 2008 Effective: September 29, 2008

# Consumer Local Exchange Service-Facility Based (Cont'd)

# Features and Options

The below monthly recurring charges will apply for customers having service on lines with SBC Ohio, or with MCImetro or another carrier who provisions service either via resale of SBC Ohio services or via UNE-Platform service provided by SBC Ohio:

Call Forwarding-Busy	\$5.00 \$1.60
Call Forwarding-No Answer Call Forwarding Busy w/ Customer Control Option**	\$1.60 \$2.00
Call Forwarding No Answer w/ Customer Control Option** Call Waiting	\$2.00 \$5.15
Call Waiting ID Name and Number	\$0.00
Call Screening Caller ID-Number Only	\$5.00 \$7.00
Caller ID-Name and Number	\$2.95
Multi-Ring 2 Multi-Ring 3	\$5.00 \$3.00
Repeat Dialing Speed Dial 8	\$5.10
Speed Dial 30	\$5.00 \$5.00
Three Way Calling Call Return (*69 Automatic Callback)	\$5.00 \$5.10
Call Notatin ( 00 Automatic Callback)	ψυ. 10

<sup>\*\*</sup> Beginning September 17, 2004, this feature option will no longer be available to new customers.

The below monthly recurring charges will apply for customers having service on lines with Verizon, or with MCImetro or another carrier who provisions service either via resale of Verizon services or via UNE-Platform service provided by Verizon:

Touch Tone:	N/C
Anonymous Call Rejection:	N/C
Call Forwarding:	\$2.00
Call Forwarding - Busy:	\$2.00
Call Forwarding - No Answer:	\$2.00
Call Forwarding - Busy and No Answer:	\$4.00
Call Return (*69):	\$5.10
Call Screening: Call Trace:	\$5.00 \$6.00
Call Waiting: Call Waiting ID - Name and Number:	\$5.15 \$7.33
Cancel Call Waiting:	N/C
Caller ID - Name:	\$8.00
Caller ID - Number Only:** Caller ID - Name and Number:	\$8.00 \$8.95
Multi-Ring 2:	\$5.00
Priority Call Ringing:	\$4.00
Priority Call Ringing: Priority Call Forwarding: Repeat Dialing (*66):	\$4.00 \$5.10
Speed Calling - 8:	\$3.50 \$3.00
Speed Calling - 30:	\$5.00
Three-Way Calling:	\$5.00

<sup>\*\*</sup> Customers who have also selected this feature will receive the Anonymous Call Rejection feature at no additional charge.

Issued: September 29, 2008

# Consumer Local Exchange Service-Facility Based (Cont'd)

### Feature Packages

All Feature Grouping:

\$20.99

Includes a minimum of 4 and a maximum of 10 of the following features:

Call Forwarding, Call Forwarding-Busy, Call Forwarding-No Answer, Call Forwarding-Busy w/ Customer Control Option, Call Forwarding-No Answer w/Customer Control Option, Call Return, Call Screening, Call Waiting, Multi-Ring 3, Repeat Dialing, Speed Dial 30, Three-Way Calling, Call Waiting ID Name & Number, Caller ID Name & Number, and Caller ID Number Only

#### Pay Per Use Features

The below per-use charges will apply for customers having service on lines with SBC OH or Verizon, or with MCImetro or another carrier who provisions service either via resale of SBC OH or Verizon services or via UNE-Platform service provided by SBC OH or Verizon:

Per-Use Charge	
n	

### **Small Business Service**

Effective April 1, 2006, local exchange service as described in this section will no longer be available to new customers residing in areas in which local exchange service is provided by any affiliate or subsidiary of Verizon not subject to this tariff. Existing customers will continue to be able to move, make additions to, or change their service.

Effective May 1, 2007, local exchange service as described in this section will no longer be available to new customers of local exchange service requiring the establishment of new telephone numbers/ANIs. Existing customers will continue to be able to move, make additions to, or change their service.

# Other Small Business Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply. These charges will apply to customers having service on lines with SBC OH or Verizon, or with MCImetro Access Transmission Services LLC or another carrier who provisions local exchange service either via resale of SBC OH or Verizon services or via UNE-Platform service provided by SBC OH or Verizon:

Line Connection Fee: SBC OH*:		\$49.99*
Verizon*:	Zone 1:	\$10.00*
	Zone 2:	\$10.00*
	Zone 3:	
Service Restoral Charge:		\$30.00
Telephone Number Change Charg	e:	\$20.00
Returned Check Charge:		\$10.00
IntraLATA PIC Change**		
manual:		\$5.50
electronic:		\$1.25
Service Order Charge:***		\$12.00
Call Detail Report:****		\$10.00
Installation Dispatch:		\$50.00
Blocking Setup Charge:*****		\$ 9.30
Facilities Move Charge <sup>1</sup>		\$250.00

- \* Existing customers of Small Business Service under this tariff will receive a waiver of this charge.
- \*\* One half of the intraLATA PIC Change charge will be waived when the intraLATA PIC is changed simultaneously with the interLATA PIC.
- Customers of Small Business Service under this tariff will receive a waiver of this charge
- \*\*\*\* These non-recurring charges are not available to customers subscribing to Small Business Service on or after April 13, 2003.
- \*\*\*\*\* Applies only to customers selecting Toll Blocking and Complete Blocking for Caller ID after initial installation.

<sup>&</sup>lt;sup>1</sup>This charge applies to a move or rearrangement, at the customer's request, of the point of interconnection between the Telephone Company communications facilities and terminal equipment, protective apparatus, or wiring at a subscriber's premises.

P.U.C.O. No. 11 PRICE LIST Original Sheet No. 84

# **PRICE LIST**

Small Business Service (Cont'd)

Reserved for Future Use.