

FILE**Hunter, Donielle**

From: ContactThePUCO@puc.state.oh.us
Sent: Friday, September 26, 2008 2:30 PM
To: Docketing
Subject: Docketing

Public Utilities Commission of Ohio
 Investigation and Audit Division

Memorandum

Date: 9/26/2008

Re: Korina Ianniello

Docketing Case No.: 07-1112-WS-AIR

Notes: From: "webmaster@puc.state.oh.us"
 To: "ContactThePUCO@puc.state.oh.us"
 Subject: 40149
 Sent: 9/24/2008 7:02:25 PM
 Message:
 WEB ID: 40149 AT:09-24-2008 at 07:02 PM
 TYPE: complaint
 NAME: Ms. KORINA IANNIELLO
 CONTACT SENDER ? No
 MAILING ADDRESS:
 (NO CITY?) , (NO STATE??) (NO ZIP??)
 (NO COUNTRY??)
 PHONE INFORMATION:
 Home: (no home phone provided?)
 Alternative: (no alternative phone provided?)
 Fax: (no fax number provided?)
 E-MAIL: (no e-mail address provided)
 INDUSTRY: Water
 ACCOUNT INFORMATION:
 Company: Ohio American Water
 Name on account: 07-1112-WS-AIR
 (no service address provided?)
 (no service phone number provided?)
 Account Number: 07-1112-WS-AIR
 COMPLAINT DESCRIPTION:

I and my fellow Franklin county residents are outraged that the Ohio American Water has asked for and may be granted a whopping 30% rate increase!!!! In these hard times we are facing rising costs in fuel, natural gas, electricity and food.. NOW this? I feel we are being unfairly charged for these so called "improvements" that the OAW claims they have done, well isn't that the cost of doing business? We feel this is akin to extortion and we are being held hostage to these utility companies who want larger and

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9/29/2008

larger profit margins! Enough is enough. We the consumers are at the mercy of these conglomerates as we can hardly do without water; one of the basic staples of life. I am hoping you will all do the right and fair thing and NOT grant OAW this outrageous rate increase and further cause the downward spiral of our already perilous economy. 30% is just too much for the already burdened consumers to bear! Maybe Ohio American should change their name because what they propose to do to us is highly UNAMERICAN. Thank you for your time and consideration.

Please docket the attached in the case number above.