



IDT America, Corp.  
520 Broad Street  
Newark, New Jersey 07102-3111

75  
RECEIVED-DOCKETING DIV  
2008 SEP 22 AM 9:24  
PUCO

September 19, 2008

**VIA OVERNIGHT MAIL**

Public Utilities Commission of Ohio  
Docketing Department  
180 E. Broad Street  
Columbus, Ohio 43215-3793

**Re: In the Matter of the Application of IDT America, Corp. to  
Detariff Certain Tier 2 Services and Make Other Changes  
Related to the Implementation of Case No. 06-1345-TP-ORD  
PUC Case No. 05-1103-TP-ATA**

To Whom It May Concern:

On behalf of IDT America, Corp., please find enclosed an original and three (3) copies of the above-referenced filing.

Please date-stamp the extra copy of this cover letter and return it in the self-addressed, stamped envelope provided. If you have any questions regarding this filing, please do not hesitate to contact me at (973) 438-4854 or [Carl.Billek@corp.idt.net](mailto:Carl.Billek@corp.idt.net).

Respectfully submitted,



Carl Wolf Billek  
IDT America, Corp.

Enclosures

This is to certify that the images appearing are an accurate and correct reproduction of the original document. *Ann* 9/22/08

Part III. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

**AFFIDAVIT**

***Compliance with Commission Rules and Service Standards***

I am an officer/agent of the applicant corporation, IDT America, Corp., and am authorized to make this statement on its behalf.  
(Name)

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) 9/19/08 at (Location) 520 Broad Street, Newark, NJ 07102

\*(Signature and Title) Carl Billek (Date) 9/19/08  
Senior Regulatory Counsel

- This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

**VERIFICATION**

I, Carl Billek

verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

\*(Signature and Title) Carl Billek (Date) 9/19/08  
Senior Regulatory Counsel

\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

***Send your completed Application Form, including all required attachments as well as the required number of copies, to:***

**Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street, Columbus, OH 43215-3793**

***Or***

***Make such filing electronically as directed in Case No 06-900-AU-WVR***

**The Public Utilities Commission of Ohio**  
**TELECOMMUNICATIONS APPLICATION FORM for**  
**DETARIFFING AND RELATED ACTIONS**

Per the Commission's 09/19/07 "Implementation Order" in Case No. 06-1345-TP-ORD  
(Effective: 10/01/2007 through 04/01/2008)

In the Matter of the Application of IDT America, Corp. )  
) )  
to Detariff Certain Tier 2 Services and make other changes )  
related to the Implementation of Case No. 06-1345-TP-ORD )

TRF Docket No. 90-5759

Case No. 08-1103-TP-ATA

NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.

Name of Registrant(s) IDT America, Corp.

DBA(s) of Registrant(s) N/A

Address of Registrant(s) 520 Broad Street, Newark, NJ 07102

Company Web Address None

Regulatory Contact Person(s) Carl Billek

Phone (973) 438-4854 Fax (973) 438-1455

Regulatory Contact Person's Email Address Carl.Billek@corp.idt.net

Contact Person for Annual Report Carl Billek

Phone (973) 438-4854

Address (if different from above) \_\_\_\_\_

Consumer Contact Information Anthony Acevedo

Phone (973) 438-4827

Address (if different from above) \_\_\_\_\_

**Part I – Tariffs**

**Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.**

*NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.*

Carrier Type	<input type="checkbox"/> ILEC	<input type="checkbox"/> CLEC	<input checked="" type="checkbox"/> CTS
Business Tier 2 Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Residential & Business Toll Services	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Other Changes required by Rule (Describe in detail in Exhibit C)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Part II – Exhibits**

**Note that the following exhibits are required for all filings using this form.**

Included	Identified As:	Description of Required Exhibit:
X	Exhibit A	The existing affected tariff pages.
X	Exhibit B	The proposed revised tariff pages.
X	Exhibit C	Matrix or narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
X	Exhibit D	Explanation of how the Applicant intends to comply with Rule 4901:1-6-05(G)(3) regarding disclosure of rates, terms, and conditions for detariffed services, including: <ul style="list-style-type: none"> <li>citation to the appropriate Web Page if any, in accordance with rule 4901:1-6-05(G)(4), and/or</li> <li>copy of other materials and publications to be used to comply with 4901:1-6-05(G)(3).</li> </ul>
X	Exhibit E	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-16(B), including where customers may find the information regarding such services as required by rule 4901:1-6-05(G)(3).
X	Exhibit F	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

## **Exhibits**

**Exhibit A – Existing Tariff**

**Exhibit B – Proposed Revised Tariff**

**Exhibit C – Application Summary**

**Exhibit D – Rule 4901:1-6-05(G)(3) Compliance**

**Exhibit E – Customer Notice**

**Exhibit F – Affidavit for Customer Notice**

## **Exhibit A – Existing Tariff**

PUBLIC UTILITIES COMMISSION OF OHIO TARIFF NO 1.

---

TITLE SHEET

OHIO TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service or facilities for Telecommunications Services furnished by IDT America, Corp. ("IDT America"), with principal offices at 520 Broad Street, Newark, NJ 07102. This tariff applies for services furnished within the State of Ohio. This tariff is on file with the Ohio Public Utilities Commission, and copies may be inspected, during normal business hours, at the company's principal place of business.

(T)

---

ISSUE DATE: August 30, 2004

EFFECTIVE DATE: August 30, 2004

Carl Wolf Billek, Associate General Counsel

520 Broad Street

Newark, NJ 07102

Issued under the Authority of the Public Utilities Commission of Ohio in Case No. 97-662-CT-ACE

PUBLIC UTILITIES COMMISSION OF OHIO TARIFF NO. 1

---

CONCURRING, CONNECTING OR  
OTHER PARTICIPATING CARRIERS AND  
BILLING AGENTS

1. Concurring Carriers - None
2. Connecting Carriers - None
3. Other Participating Carriers - None
4. Billing Agents - None

---

ISSUE DATE: March 24, 2000

EFFECTIVE DATE: April 7, 2000

Diane Clark, Associate General Counsel  
190 Main Street  
Hackensack, NJ 07601

Issued Under the Authority of the Public Utilities Commission of Ohio in Case No. 97-662-CT-ACE

---

PUBLIC UTILITIES COMMISSION OF OHIO TARIFF NO 1.

---

CHECK SHEET

Sheets 1 through 30 inclusive of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
1	First Revised	21	Original
2	Original	22	First Revised
3*	Third Revised	23	First Revised
4	Original	24	Original
5	Original	25	Original
6	Original	26	Original
7	Original	27	Original
8	Original	28	Original
9	Original	29*	Second Revised
10	Original	29.1*	Original
11	Original	30*	Second Revised
12	Original		
13	Original		
14	Original		
15	Original		
16	Original		
17	Original		
18	Original		
19	Original		
20	Original		

\* New or Revised Sheet

---

ISSUE DATE: April 8, 2008

EFFECTIVE DATE: April 8, 2008

Carl Wolf Billek, Senior Regulatory Counsel

520 Broad Street

Newark, NJ 07102

Issued under the Authority of the Public Utilities Commission of Ohio in Case No. 97-662-CT-ACE



## PUBLIC UTILITIES COMMISSION OF OHIO TARIFF NO 1.

TABLE OF CONTENTS

	<u>Page</u>
TITLE SHEET .....	1
CONCURRING, CONNECTING OR OTHER PARTICIPATING CARRIERS AND BILLING AGENTS .....	2
CHECK SHEET .....	3
TABLE OF CONTENTS .....	4
TARIFF FORMAT .....	5
TRACKING AND CONTACT INFORMATION .....	6
 SECTION 1. TECHNICAL TERMS AND ABBREVIATIONS .....	 7
SECTION 2. RULES AND REGULATIONS .....	9
2.1 <u>Undertaking of the Company</u> .....	9
2.2 <u>Use of Services</u> .....	10
2.3 <u>Liability of the Company</u> .....	12
2.4 <u>Responsibilities of the Customer</u> .....	14
2.5 <u>Cancellation or Interruption of Services</u> .....	16
2.6 <u>Credit Allowance</u> .....	18
2.7 <u>Restoration of Service</u> .....	19
2.8 <u>Deposit</u> .....	19
2.9 <u>Advance Payments</u> .....	19
2.10 <u>Payment and Billing</u> .....	19
2.11 <u>Reserved for Future Use</u> .....	21
2.12 <u>Taxes</u> .....	21
2.13 <u>Late Charge</u> .....	21
2.14 <u>Returned Check Charge</u> .....	21
2.15 <u>Paper Billing</u> .....	21.1
2.16 <u>EZPay Credit</u> .....	21.1
 SECTION 3. DESCRIPTION OF SERVICE .....	 22
3.1 <u>Computation of Charges</u> .....	22
3.2 <u>Customer Complaints and/or Billing Disputes</u> .....	23
3.3 <u>Level of Service</u> .....	24
3.4 <u>Billing Entity Conditions</u> .....	24
3.5 <u>Service Offerings</u> .....	24
 SECTION 4. RATES .....	 29

ISSUE DATE: March 5, 2007

EFFECTIVE DATE: March 5, 2007

Carl Billek, Senior Regulatory Counsel  
520 Broad Street  
Newark, NJ 07102

Issued under the Authority of the Public Utilities Commission of Ohio in Case No. 97-662-CT-ACE

---

PUBLIC UTILITIES COMMISSION OF OHIO TARIFF NO. 1

---

TABLE OF CONTENTS (Cont'd.)

	<u>PAGE</u>
SECTION 3 - DESCRIPTION OF SERVICE .....	22
3.1 <u>Computation of Charges</u> .....	22
3.2 <u>Customer Complaints and/or Billing Disputes</u> .....	23
3.3 <u>Level of Service</u> .....	24
3.4 <u>Billing Entity Conditions</u> .....	24
3.5 <u>Service Offerings</u> .....	25
SECTION 4 - RATES .....	30
4.1 <u>1 + Dialing</u> .....	30
4.2 <u>Travel Cards</u> .....	30
4.3 <u>800 Service</u> .....	30
4.4 <u>Prepaid Calling Cards</u> .....	30
4.5 <u>Rate Periods</u> .....	31
4.6 <u>Directory Assistance Charges</u> .....	31
4.7 <u>Returned Check Charge</u> .....	31

---

ISSUE DATE: March 24, 2000

EFFECTIVE DATE: April 7, 2000

Diane Clark, Associate General Counsel

190 Main Street

Hackensack, NJ 07601

Issued Under the Authority of the Public Utilities Commission of Ohio in Case No. 97-662-CT-ACE

---

PUBLIC UTILITIES COMMISSION OF OHIO TARIFF NO. 1

---

TARIFF FORMAT

A. Sheet Numbering: Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between pages 11 and 12 would be Page 11.1.

B. Sheet Revision Numbers: Revision numbers also appear in the upper right corner of each sheet where applicable. These numbers are used to indicate the most current page version on file with the Commission. For example, 4th Revised Sheet 13 cancels 3rd Revised Sheet 13. Consult the Check Sheet for the sheets currently in effect.

C. Paragraph Numbering Sequence: There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.  
2.1  
2.1.1  
2.1.1.A  
2.1.1.A.1  
2.1.1.A.1.(a)  
2.1.1.A.1.(a).I  
2.1.1.A.1.(a).I.(i)  
2.1.1.A.1.(a).I.(i)(1)

D. Check Sheets: When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current Revision Number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest Check Sheet to find out if a particular sheet is the most current on Commission file.

---

ISSUE DATE: March 24, 2000

EFFECTIVE DATE: April 7, 2000

Diane Clark, Associate General Counsel

190 Main Street

Hackensack, NJ 07601

Issued Under the Authority of the Public Utilities Commission of Ohio in Case No. 97-662-CT-ACE

---

PUBLIC UTILITIES COMMISSION OF OHIO TARIFF NO. 1

---

SYMBOLS

The following are the only symbols used for the purposes indicated below:

- (C) to signify change in regulation
- (D) to signify a deletion
- (I) to signify a rate increase
- (L) to signify material relocated in the tariff
- (N) to signify a new rate or regulation
- (R) to signify a rate reduction
- (T) to signify a change in text, but no change in rate or regulation

---

ISSUE DATE: March 24, 2000

EFFECTIVE DATE: April 7, 2000

Diane Clark, Associate General Counsel  
190 Main Street  
Hackensack, NJ 07601

Issued Under the Authority of the Public Utilities Commission of Ohio in Case No. 97-662-CT-ACE

---

PUBLIC UTILITIES COMMISSION OF OHIO TARIFF NO. 1

---

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a Customer's location to IDT America's location or switching center.

Authorization Code - A numerical code, one or more of which may be assigned to a Customer, to enable IDT America to identify the origin of the Customer so it may rate and bill the call. Automatic number identification (ANI) is used as the authorization code wherever possible.

Commission - Used throughout this tariff to mean the Ohio Public Utilities Commission.

Customer - The person, firm, corporation or other legal entity which orders the services of IDT America or purchases a IDT America Prepaid Calling Card and/or originates prepaid calls using such cards, and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

Company or IDT America - Used throughout this tariff to mean IDT America, Corp., a New Jersey corporation.

Prepaid Account - An inventory of Telecom Units purchased in advance by the Customer, and associated with one and only one Authorization Code as contained in a specific Prepaid Calling Card.

Prepaid Calling Card - A card issued by the Company, containing an Authorization Code which identifies a specific Prepaid Account of Telecom Units, which enables calls to be processed, account activity to be logged, and balances to be maintained, on a prepayment basis.

---

ISSUE DATE: March 24, 2000

EFFECTIVE DATE: April 7, 2000

Diane Clark, Associate General Counsel  
190 Main Street  
Hackensack, NJ 07601

Issued Under the Authority of the Public Utilities Commission of Ohio in Case No. 97-662-CT-ACE

---

PUBLIC UTILITIES COMMISSION OF OHIO TARIFF NO. 1

---

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (cont'd)

Telecom Unit - A measurement of telecommunications service equivalent to one minute of usage between any two points within the State of Ohio.

Telecommunications - The transmission of voice communications or, subject to the transmission capabilities of the services, the transmission of data, facsimile, signaling, metering, or other similar communications.

Underlying Carrier - The telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the transmission and reception of Customer telecommunications traffic.

---

ISSUE DATE: March 24, 2000

EFFECTIVE DATE: April 7, 2000

Diane Clark, Associate General Counsel

190 Main Street

Hackensack, NJ 07601

Issued Under the Authority of the Public Utilities Commission of Ohio in Case No. 97-662-CT-ACE

---

PUBLIC UTILITIES COMMISSION OF OHIO TARIFF NO. 1

---

SECTION 2 - ROLES AND REGULATIONS2.1 Undertaking of the Company

This tariff contains the regulations and rates applicable to intrastate resale telecommunications services provided by IDT America for telecommunications between points within the State of Ohio. Resale services are furnished subject to the availability of facilities and subject to the terms and conditions of this tariff in compliance with limitations set forth in the Commission's rules. The Company's services are provided on a statewide basis and are not intended to be limited geographically. The Company offers service to all those who desire to purchase service from the Company consistent with all of the provisions of this tariff. Customers interested in the Company's services shall file a service application with the Company which fully identifies the Customer, the services requested and other information requested by the Company. The Company reserves the right to examine the credit record and check the references of all applicants and Customers. The Company may examine the credit profile/record of any applicant prior to accepting the service order or a Customer's deposit, if required. The service application and the deposit shall not in themselves obligate the Company to provide services or to continue to provide service if a later check of applicant's credit record is, in the opinion of the Company, contrary to the best interest of the Company. If service is denied, Customer deposits, if required, will be returned immediately. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to a service provided by the Company. The Customer shall be responsible for all charges due for such service arrangement. The Company does not own any switching, transmission or other physical facilities in Ohio.

---

ISSUE DATE: March 24, 2000

EFFECTIVE DATE: April 7, 2000

Diane Clark, Associate General Counsel  
190 Main Street  
Hackensack, NJ 07601

Issued Under the Authority of the Public Utilities Commission of Ohio in Case No. 97-662-CT-ACE

---

PUBLIC UTILITIES COMMISSION OF OHIO TARIFF NO. 1

---

SECTION 2 - ROLES AND REGULATIONS (cont'd)

2.1 Undertaking of the Company (cont'd)

- 2.1.1 The services provided by IDT America are not part of a joint undertaking with any other entity providing telecommunications channels, facilities, or services, but may involve the resale of the Message Toll Services (MTS) and Wide Area Telecommunications Services (WATS) of underlying common carriers subject to the jurisdiction of this Commission.
- 2.1.2 The rates and regulations contained in this tariff apply only to the resale services furnished by IDT America and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carriers for use in accessing the services of IDT America.
- 2.1.3 The Company reserves the right to limit the length of communications, to discontinue furnishing services, or limit the use of service necessitated by conditions beyond its control, including, without limitation: lack of satellite or other transmission medium capacity; the revision, alteration or repricing of the Underlying Carrier's tariffed offerings; or when the use of service becomes or is in violation of the law or the provisions of this tariff.

2.2 Use of Services

- 2.2.1 IDT America's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services, subject to any limitations set forth in this Section 2.2.
- 2.2.2 The use of IDT America's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.

---

ISSUE DATE: March 24, 2000

EFFECTIVE DATE: April 7, 2000

Diane Clark, Associate General Counsel  
190 Main Street  
Hackensack, NJ 07601

Issued Under the Authority of the Public Utilities Commission of Ohio in Case No. 97-662-CT-ACE



---

PUBLIC UTILITIES COMMISSION OF OHIO TARIFF NO. 1

---

SECTION 2 - ROLES AND REGULATIONS (cont'd)2.2 Use of Services (cont'd)

- 2.2.3 The use of IDT America's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- 2.2.4 IDT America's services are available for use twenty four hours per day, seven days per week.
- 2.2.5 IDT America does not transmit messages, but the services may be used for that purpose.
- 2.2.6 IDT America's services may be denied for nonpayment of charges or for other violations of this tariff.
- 2.2.7 Customers shall not use the service provided under this tariff for any unlawful purpose.
- 2.2.8 The Customer is responsible for notifying the Company immediately of any unauthorized use of services.

2.3 Liability of the Company

- 2.3.1 The Company shall not be liable for any claim, loss, expense or damage for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by the Underlying Carrier, an act of God, fire, war, civil disturbance, act of government, or due to any other causes beyond the Company's control.
- 2.3.2 The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim, loss, expense, or damage for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data or information transmitted.

---

ISSUE DATE: March 24, 2000

EFFECTIVE DATE: April 7, 2000

Diane Clark, Associate General Counsel

190 Main Street

Hackensack, NJ 07601

Issued Under the Authority of the Public Utilities Commission of Ohio in Case No. 97-662-CT-ACE

---

PUBLIC UTILITIES COMMISSION OF OHIO TARIFF NO. 1

---

SECTION 2 - ROLES AND REGULATIONS (cont'd)2.3 Liability of the Company (cont'd)

- 2.3.3 No agent or employee of any other carrier or entity shall be deemed to be an agent or employee of the Company.
- 2.3.4 The Company's liability for damages, resulting in whole or in part from or arising in connection with the furnishing of service under this tariff, including but not limited to mistakes, omissions, interruptions, delays, errors, or other defects or misrepresentations shall not exceed an amount equal to the charges provided for under this tariff for the long distance call for the period during which the call was affected. No other liability in any event shall attach to the Company.
- 2.3.5 The Company shall not be liable for and shall be indemnified and saved harmless by any Customer or by any other entity from any and all loss, claims, demands, suits, or other action or any liability whatsoever, whether suffered, made, instituted, or asserted by any Customer or any other entity for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of any Customer or any other entity or any other property whether owned or controlled by the Customer or others.
- 2.3.6 The Company shall not be liable for any indirect, special, incidental, or consequential damages under this tariff including, but not limited to, loss of revenue or profits, for any reason whatsoever, including the breakdown of facilities associated with the service, or for any mistakes, omissions, delays, errors, or defects in transmission occurring during the course of furnishing service.

---

ISSUE DATE: March 24, 2000

EFFECTIVE DATE: April 7, 2000

Diane Clark, Associate General Counsel  
190 Main Street  
Hackensack, NJ 07601

Issued Under the Authority of the Public Utilities Commission of Ohio in Case No. 97-662-CT-ACE

---

PUBLIC UTILITIES COMMISSION OF OHIO TARIFF NO. 1

---

SECTION 2 - ROLES AND REGULATIONS (cont'd)

2.3 Liability of the Company (cont'd)

2.3.7 The remedies set forth herein are exclusive and in lieu of all other warranties and remedies, whether express, implied, or statutory, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

2.4 Responsibilities of the Customer

- 2.4.1 The Customer is responsible for placing any necessary orders and complying with tariff regulations. The Customer is also responsible for the payment of charges for services provided under this tariff.
- 2.4.2 The Customer is responsible for charges incurred for special construction and/or special facilities which the Customer requests and which are ordered by IDT America on the Customer's behalf.
- 2.4.3 If required for the provision of IDT America's services, the Customer must provide any equipment space, supporting structure, conduit and electrical power without charge to IDT America.
- 2.4.4 The Customer is responsible for arranging access to its premises at times mutually agreeable to IDT America and the Customer when required for IDT America personnel to install, repair, maintain, program, inspect or remove equipment associated with the provision of IDT America's services.
- 2.4.5 The Customer shall cause the temperature and relative humidity in the equipment space provided by Customer for the installation of IDT America's equipment to be maintained within the range normally provided for the operation of microcomputers.

---

ISSUE DATE: March 24, 2000

EFFECTIVE DATE: April 7, 2000

Diane Clark, Associate General Counsel  
190 Main Street  
Hackensack, NJ 07601

Issued Under the Authority of the Public Utilities Commission of Ohio in Case No. 97-662-CT-ACE

---

PUBLIC UTILITIES COMMISSION OF OHIO TARIFF NO. 1

---

SECTION 2 - ROLES AND REGULATIONS (cont'd)2.4 Responsibilities of the Customer (cont'd)

- 2.4.6 The Customer shall ensure that the equipment and/or system is properly interfaced with IDT America's facilities or services, that the signals emitted into IDT America's network are of the proper mode, bandwidth, power and signal level for the intended use of the subscriber and in compliance with criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel, or degrade service to other Customers. If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, IDT America will permit such equipment to be connected with its channels without the use of protective interface devices. If the Customer fails to maintain the equipment and/or the system properly, with resulting imminent harm to IDT America equipment, personnel or the quality of service to other Customers, IDT America may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, IDT America may, upon written notice, terminate the Customer's service.
- 2.4.7 The Customer must pay IDT America for replacement or repair of damage to the equipment or facilities of IDT America caused by negligence or willful act of the Customer or others, by improper use of the services, or by use of equipment provided by Customer or others.
- 2.4.8 The Customer must pay for the loss through theft of any IDT America equipment installed at Customer's premises.
- 2.4.9 If IDT America installs equipment at Customer's premises, the Customer shall be responsible for payment of any applicable installation charge.

---

ISSUE DATE: March 24, 2000

EFFECTIVE DATE: April 7, 2000

Diane Clark, Associate General Counsel

190 Main Street

Hackensack, NJ 07601

Issued Under the Authority of the Public Utilities Commission of Ohio in Case No. 97-662-CT-ACE

---

PUBLIC UTILITIES COMMISSION OF OHIO TARIFF NO. 1

---

SECTION 2 - ROLES AND REGULATIONS (cont'd)2.4 Responsibilities of the Customer (cont'd)

2.4.10 The Customer must use the services offered in this tariff in a manner consistent with the terms of this tariff and the policies and regulations of all state, federal and local authorities having jurisdiction over the service.

2.5 Cancellation or Interruption of Services

2.5.1 Without incurring liability, upon five (5) working days' (defined as any day on which the company's business office is open and the U.S. Mail is delivered) written notice to the Customer, IDT America may immediately discontinue services to a Customer or may withhold the provision of ordered or contracted services:

2.5.1.A For nonpayment of any sum due IDT America for more than thirty (30) days after issuance of the bill for the amount due,

2.5.1.B For violation of any of the provisions of this tariff,

2.5.1.C For violation of any law, rule, regulation, policy of any governing authority having jurisdiction over IDT America's services, or

2.5.1.D By reason of any order or decision of a court, public service commission or federal regulatory body or other governing authority prohibiting IDT America from furnishing its services.

---

ISSUE DATE: March 24, 2000

EFFECTIVE DATE: April 7, 2000

Diane Clark, Associate General Counsel

190 Main Street

Hackensack, NJ 07601

Issued Under the Authority of the Public Utilities Commission of Ohio in Case No. 97-662-CT-ACE

---

PUBLIC UTILITIES COMMISSION OF OHIO TARIFF NO. 1

---

SECTION 2 - ROLES AND REGULATIONS (cont'd)

2.5 Cancellation or Interruption of Services (cont'd)

2.5.2 Without incurring liability, IDT America may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of Customer and IDT America's equipment and facilities and may continue such interruption until any items of noncompliance or improper equipment operation so identified are rectified.

2.5.3 Service may be discontinued by IDT America without notice to the Customer, by blocking traffic to certain countries, cities or NXX exchanges, or by blocking calls using certain Customer authorization codes, when IDT America deems it necessary to take such action to prevent unlawful use of its service. IDT America will restore service as soon as it can be provided without undue risk, and will, upon request by the Customer affected, assign a new authorization code to replace the one that has been deactivated.

2.5.4 The Customer may terminate service upon thirty (30) days written notice for the Company's standard month to month contract. Customer will be liable for all usage on any of the Company's service offerings until the Customer actually leaves the service. Customers will continue to have Company usage until the Customer notifies its local exchange carrier and changes its long distance carrier. Until the Customer so notifies its local exchange carrier, it shall continue to generate and be responsible for long distance usage.

---

ISSUE DATE: March 24, 2000

EFFECTIVE DATE: April 7, 2000

Diane Clark, Associate General Counsel  
190 Main Street  
Hackensack, NJ 07601

Issued Under the Authority of the Public Utilities Commission of Ohio in Case No. 97-662-CT-ACE

---

PUBLIC UTILITIES COMMISSION OF OHIO TARIFF NO. 1

---

SECTION 2 - ROLES AND REGULATIONS (cont'd)

2.6 Credit Allowance

- 2.6.1 Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence of the Customer, or to the failure of channels or equipment provided by the Customer, are subject to the general liability provisions set forth in 2.3 herein. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission by the Customer within his control, or is not in wiring or equipment, if any, furnished by the Customer and connected to the Company's facilities.
- 2.6.2 No credit is allowed in the event that service must be interrupted in order to provide routine service quality or related investigations.
- 2.6.3 Credit for failure of service shall be allowed only when such failure is caused by or occurs due to causes within the control of the Company or in the event that the Company is entitled to a credit for the failure of the facilities of the Company's Underlying Carrier used to furnish service.
- 2.6.4 Credit for interruption shall commence after the Customer notifies the Company of the interruption or when the Company becomes aware thereof, and ceases when service has been restored.
- 2.6.5 For purposes of credit computation, every month shall be considered to have 720 hours.

---

ISSUE DATE: March 24, 2000

EFFECTIVE DATE: April 7, 2000

Diane Clark, Associate General Counsel  
190 Main Street  
Hackensack, NJ 07601

Issued Under the Authority of the Public Utilities Commission of Ohio in Case No. 97-662-CT-ACE

---

PUBLIC UTILITIES COMMISSION OF OHIO TARIFF NO. 1

---

SECTION 2 - ROLES AND REGULATIONS (cont'd)2.6 Credit Allowance (cont'd)

2.6.6 No credit shall be allowed for an interruption of a continuous duration of less than two hours.

2.6.7 The Customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit Formula:

$$\text{Credit} = \frac{A}{720} \times B$$

"A" - outage time in hours

"B" - monthly charge for affected activity

2.7 Restoration of Service

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

2.8 Deposit

The Company does not require deposits.

2.9 Advance Payments

The Company does not require advance payments.

---

ISSUE DATE: March 24, 2000

EFFECTIVE DATE: April 7, 2000

Diane Clark, Associate General Counsel

190 Main Street

Hackensack, NJ 07601

Issued Under the Authority of the Public Utilities Commission of Ohio in Case No. 97-662-CT-ACE



---

PUBLIC UTILITIES COMMISSION OF OHIO TARIFF NO. 1

---

SECTION 2 - ROLES AND REGULATIONS (cont'd)2.10 . Payment and Billing

- 2.10.1 Service is provided and billed on a billing cycle basis, beginning on the date that service becomes effective. Billing is payable upon receipt. Interest at the rate of 1.5% per billing cycle, or the amount otherwise authorized by law, whichever is lower, will accrue upon any unpaid amount commencing 30 days after rendition of bills.
- 2.10.2 The customer is responsible for payment of all charges for services furnished to the Customer, as well as to all persons using the Customer's codes, exchange lines, facilities, or equipment, with or without the knowledge or consent of the Customer. The security of the Customer's Authorization Codes, presubscribed exchange lines, and direct connect facilities is the responsibility of the Customer. All calls placed using direct connect facilities, presubscribed exchange lines, or Authorization Codes will be billed to and must be paid by the Customer. Recurring charges and non-recurring charges are billed in advance. The initial billing may, at Company's option, also include one month's estimated usage billed in advance. Thereafter, charges based on actual usage during a month and any accrued interest will be billed monthly in arrears.
- 2.10.3 All bills are presumed accurate, and shall be binding on the customer unless objection is received by the Company in writing within 30 days after such bills are rendered. No credits, refunds, or adjustments shall be granted if demand therefore is not received by the Company in writing within such 30 day period.

---

ISSUE DATE: March 24, 2000

EFFECTIVE DATE: April 7, 2000

Diane Clark, Associate General Counsel  
190 Main Street  
Hackensack, NJ 07601

Issued Under the Authority of the Public Utilities Commission of Ohio in Case No. 97-662-CT-ACE

---

PUBLIC UTILITIES COMMISSION OF OHIO TARIFF NO. 1

---

SECTION 2 - ROLES AND REGULATIONS (cont'd)2.11 Collection Costs

In the event Company is required to initiate legal proceedings to collect any amounts due to Company for regulated or nonregulated services, equipment or facilities, or to enforce any judgment obtained against a Customer, or for the enforcement of any other provision of this tariff or applicable law, Customer shall, in addition to all amounts due, be liable to Company for all reasonable costs incurred by Company in such proceedings and enforcement actions, including reasonable attorneys' fees, collection agency fees or payments, and court costs. In any such proceeding, the amount of collection costs, including attorneys' fees, due to the Company, will be determined by the court.

2.12 Taxes

All federal, state and local taxes, assessments, surcharges, or fees, including sales taxes, use taxes, gross receipts taxes, and municipal utilities taxes, are billed as separate line items and are not included in the rates quoted herein, except as described for prepaid calling card service.

2.13 Late Charge

A late fee of 1.5% monthly or the amount otherwise authorized by law, whichever is lower, will be charged on any past due balances.

2.14 Returned Check Charge

A fee of \$15.00 will be charged whenever a check or draft presented for payment for service is not accepted by the institution on which it is written.

2.15 Reconnection Charge

A reconnection fee of \$25.00 per occurrence will be charged when service is re-established for Customers which have been disconnected due to non-payment.

---

ISSUE DATE: March 24, 2000

EFFECTIVE DATE: April 7, 2000

Diane Clark, Associate General Counsel

190 Main Street

Hackensack, NJ 07601

Issued Under the Authority of the Public Utilities Commission of Ohio in Case No. 97-662-CT-ACE

SECTION 2 - RULES AND REGULATIONS (cont'd)2.16 Paper Billing Charge

(N)

Subscribers that receive their monthly bill via regular mail shall be charged \$0.99 per month. The Paper Billing Charge shall be waived for subscribers that receive their monthly bill via email.

2.17 EZPay Credit

Subscribers that receive their monthly bill via email and remit payment of their monthly invoice automatically via debit or credit card or automatic withdrawal from a checking account shall not be billed a Paper Billing Charge and shall receive a credit of \$1.00 per month.

(N)

---

ISSUE DATE: March 5, 2007

EFFECTIVE DATE: March 5, 2007

Carl Billek, Senior Regulatory Counsel  
520 Broad Street  
Newark, NJ 07102

Issued under the Authority of the Public Utilities Commission of Ohio in Case No. 97-662-CT-ACE

## PUBLIC UTILITIES COMMISSION OF OHIO TARIFF NO 1.

---

SECTION 3. DESCRIPTION OF SERVICE

---

3.1 Computation of Charges

3.1.1 The total charge for each completed call may be a variable measured charge dependent on the duration, distance and time of day of the call. The total charge for each completed call may also be dependent only on the duration of the call, i.e. a statewide flat rate per minute charge. The variable measured charge is specified as a rate per minute which is applied to each minute. 1+ Dialing and 800 Service calls are measured in thirty-second increments. Travel Cards and Prepaid Calling Cards are measured in one minute increments. All calls are rounded up to the next whole increment. (C)

3.1.2 Where mileage bands appear in a rate table, rates for all calls are based upon the airline distance between the originating and terminating points of the call, as determined by the vertical and horizontal coordinates associated with the exchange (the area code and three digit central office code) associated with the originating and terminating telephone numbers. If the Customer obtains access to the Company's network by a dedicated access circuit, that circuit will be assigned an exchange for rating purposes based upon the Customer's main telephone number at the location where the dedicated access circuit terminates. The vertical and horizontal (V & H) coordinates for each exchange and the airline distance between them will be determined according to industry standards.

ISSUE DATE: April 13, 2007

EFFECTIVE DATE: April 13, 2007

Carl Billek, Senior Regulatory Counsel  
520 Broad Street  
Newark, NJ 07102

Issued under the Authority of the Public Utilities Commission of Ohio in Case No. 97-662-CT-ACE

---

PUBLIC UTILITIES COMMISSION OF OHIO TARIFF NO. 1

---

SECTION 3 - DESCRIPTION OF SERVICE3.1 Computation of Charges

- 3.1.1 The total charge for each completed call may be a variable measured charge dependent on the duration, distance and time of day of the call. The total charge for each completed call may also be dependent only on the duration of the call, i.e. a statewide flat rate per minute charge. The variable measured charge is specified as a rate per minute which is applied to each minute. 1+ Dialing and 800 Service calls are measured in six second increments. Travel Cards and Prepaid Calling Cards are measured in one minute increments. All calls are rounded up to the next whole increment.
- 3.1.2 Where mileage bands appear in a rate table, rates for all calls are based upon the airline distance between the originating and terminating points of the call, as determined by the vertical and horizontal coordinates associated with the exchange (the area code and three digit central office code) associated with the originating and terminating telephone numbers. If the Customer obtains access to the Company's network by a dedicated access circuit, that circuit will be assigned an exchange for rating purposes based upon the Customer's main telephone number at the location where the dedicated access circuit terminates. The vertical and horizontal (V & H) coordinates for each exchange and the airline distance between them will be determined according to industry standards.

---

ISSUE DATE: March 24, 2000

EFFECTIVE DATE: April 7, 2000

Diane Clark, Associate General Counsel

190 Main Street

Hackensack, NJ 07601

Issued Under the Authority of the Public Utilities Commission of Ohio in Case No. 97-662-CT-ACE

---

PUBLIC UTILITIES COMMISSION OF OHIO TARIFF NO 1.

---

SECTION 3. DESCRIPTION OF SERVICE (Cont'd)3.1 Computation of Charges (Cont'd)

3.1.3 Timing begins when the called station is answered and two way communication is possible, as determined by standard industry methods generally in use for ascertaining answer, including hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. Recognition of answer supervision is the responsibility of the Underlying Carrier. Timing for each call ends when either party hangs up. IDT America will not bill for uncompleted calls.

3.2 Customer Complaints and/or Billing Disputes

Customer inquiries or complaints regarding service or accounting may be made in writing or by telephone to the Company at:

520 Broad Street  
Newark, NJ 07102-3111  
1-800-889-9126

(T)  
|  
(T)

Any objection to billed charges should be reported promptly to IDT America. Adjustments to Customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate. Where overbilling of a subscriber occurs, due either to Company or subscriber error, no liability exists which will require the Company to pay any interest, dividend or other compensation on the amount overbilled. These procedures will not supersede the Commission's Telephone Customer Relations Rules, IDAPA Section 31.41.01, Rules 203 and 204.

If a Customer accumulates more than One Hundred Dollars (\$100.00) of undisputed delinquent IDT America 800 Service charges, the IDT America Resp. Org. reserves the right not to honor that Customer's request for a Resp. Org. change until such undisputed charges are paid in full.

---

ISSUE DATE: August 30, 2004

EFFECTIVE DATE: August 30, 2004

Carl Wolf Billek, Associate General Counsel

520 Broad Street

Newark, NJ 07102

Issued under the Authority of the Public Utilities Commission of Ohio in Case No 97-662-CT-ACE

---

PUBLIC UTILITIES COMMISSION OF OHIO TARIFF NO. 1

---

SECTION 3 - DESCRIPTION OF SERVICE (cont'd)3.2 Customer Complaints and/or Billing Disputes (cont'd)

The Company will respond within seventy two (72) hours of receipt of an inquiry. If the Customer is dissatisfied with the Company's response to a complaint or inquiry, the Customer may file the Commission for resolution of the conflict. The Ohio Public Utilities Commission can be reached at:

180 E. Broad Street  
Columbus, Ohio 43215  
Tel.: (614) 466-3016  
Fax: (614) 644-9546

If a Customer accumulates more than One Hundred Dollars (\$100.00) of undisputed delinquent IDT America 800 Service charges, the IDT America Resp. Org. reserves the right not to honor that Customer's request for a Resp. Org. change until such undisputed charges are paid in full.

3.3 Level of Service

A Customer can expect end to end network availability of not less than 99% at all times for all services.

3.4 Billing Entity Conditions

When billing functions on behalf of IDT America or its intermediary are performed by local exchange telephone companies or others, the payment of charge conditions and regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply. IDT America's name and toll-free telephone number will appear on the Customer's bill.

---

ISSUE DATE: March 24, 2000

EFFECTIVE DATE: April 7, 2000

Diane Clark, Associate General Counsel  
190 Main Street  
Hackensack, NJ 07601

Issued Under the Authority of the Public Utilities Commission of Ohio in Case No. 97-662-CT-ACE

---

PUBLIC UTILITIES COMMISSION OF OHIO TARIFF NO. 1

---

SECTION 3 - DESCRIPTION OF SERVICE (cont'd)3.5 Service Offerings3.5.1 1+ Dialing

The customer utilizes "1+" dialing, or "10XX" dialing followed by "1+ ten digits" for interLATA calls, or dials "10XXX" followed by "1+ 7 digits" or "1+ 10 digits" for intraLATA calls.

3.5.2 Travel Cards

The Customer utilizes an 11 digit "800" access number established by IDT America to access a terminal. Upon receiving a second dialtone, the Customer uses push button dialing to enter an identification code assigned by the Company, followed by the ten digit number of the called party.

3.5.3 800 Service (Toll free)

This service is a direct access, incoming only, usage sensitive WATS offering requiring a dedicated access line for use. This is a service whereby a Customer can be billed at reduced rates for calls to his premises.

---

ISSUE DATE: March 24, 2000

EFFECTIVE DATE: April 7, 2000

Diane Clark, Associate General Counsel  
190 Main Street  
Hackensack, NJ 07601

Issued Under the Authority of the Public Utilities Commission of Ohio in Case No. 97-662-CT-ACE



---

PUBLIC UTILITIES COMMISSION OF OHIO TARIFF NO. 1

---

SECTION 3 - DESCRIPTION OF SERVICE (cont'd)3.5 Service Offerings (cont'd)3.5.4 IDT America Prepaid Calling Cards

This service permits use of IDT America Prepaid Calling Cards for placing long distance calls. Customers may purchase IDT America Prepaid Calling Cards at a variety of retail outlets or through other distribution channels. IDT America Prepaid Calling Cards are available at a variety of face values ranging from five dollars (\$5.00), in one dollar (\$1.00) increments. IDT America Prepaid Calling Card service is accessed using the IDT America toll-free number printed on the card. The caller is prompted by an automated voice response system to enter his/her Authorization Code, and then to enter the terminating telephone number. IDT America's processor tracks the call duration on a real time basis to determine the number of Telecom Units consumed. The total consumed Telecom Units for each call, which includes applicable taxes, is deducted from the remaining Telecom Unit balance on the Customer's IDT America Prepaid Calling Card.

All calls must be charged against an IDT America Prepaid Calling Card that has a sufficient Telecom Unit balance. A Customer may purchase IDT America Prepaid Calling Cards with a credit card which are automatically recharged. The cards will be recharged at a Telecom Unit balance predesignated by the Customer. A Customer may also purchase IDT America Prepaid Calling Cards which are not automatically recharged, and calls will be interrupted when the balance on such cards reaches zero.

---

ISSUE DATE: March 24, 2000

EFFECTIVE DATE: April 7, 2000

Diane Clark, Associate General Counsel

190 Main Street

Hackensack, NJ 07601

Issued Under the Authority of the Public Utilities Commission of Ohio in Case No. 97-662-CT-ACE

---

PUBLIC UTILITIES COMMISSION OF OHIO TARIFF NO. 1

---

SECTION 3 - DESCRIPTION OF SERVICE (cont'd)3.5 Service Offerings (cont'd)3.5.4 IDT America Prepaid Calling Cards (cont'd)

For IDT America Prepaid Calling Cards which are not automatically recharged, in order to continue the call, the Customer can either call the toll-free number on the back of the IDT America Prepaid-Calling Card and "recharge" the balance on the card using a nationally recognized credit card, or the Customer can throw the card away and purchase a new one. Calls in progress will be terminated by the Company if the balance on the IDT America Prepaid Calling Card is insufficient to continue the call.

A card will expire 12 months from the date of purchase, or the date of last recharge, whichever is later.

A credit allowance for IDT America Prepaid Calling Card Service is applicable to calls that are interrupted due to poor transmission, one-way transmission, or involuntary disconnection of a call. A Customer may also be granted credit for reaching a wrong number. To receive the proper credit, the Customer must notify the Company at the designated toll-free customer service number printed on the IDT America Prepaid Calling Card and furnish the called number, the trouble experienced (e.g., cut-off, noisy circuit, reached wrong number, etc.), and the approximate time that the call was placed.

When a call charged to an IDT America Prepaid Calling Card is interrupted due to cut-off, one-way transmission, or poor transmission conditions, the Customer will receive a credit equivalent of one Telecom Unit.

---

ISSUE DATE: March 24, 2000

EFFECTIVE DATE: April 7, 2000

Diane Clark, Associate General Counsel  
190 Main Street  
Hackensack, NJ 07601

Issued Under the Authority of the Public Utilities Commission of Ohio in Case No. 97-662-CT-ACE

---

PUBLIC UTILITIES COMMISSION OF OHIO TARIFF NO. 1

---

SECTION 3 - DESCRIPTION OF SERVICE (cont'd)3.5 Service Offerings (cont'd)3.5.4 IDT America Prepaid Calling Cards (cont'd)

Credit allowances for calls pursuant to IDT America Prepaid Card Service do not apply for interruptions not reported promptly to the Company or interruptions that are due to the failure of power, equipment or systems not provided by the Company.

Credit for failure of service shall be allowed only when such failure is caused by or occurs due to causes within the control of the Company.

The Company will block all calls beginning with the NPA "900" and NXX "976" calls, therefore such calls cannot be completed.

3.5.5 Local Calls and Directory Assistance

Local calls will not be accepted or completed. IDT America does not provide local directory assistance. Access to long distance directory assistance is obtained by dialing 1+ 555-1212 for listings within the originating area code and 1+ (area code) + 555-1212 for other listings. When more than one number is requested in a single call, a charge may apply for each number requested. A charge will be applicable for each number requested, whether or not the number is listed or published.

---

ISSUE DATE: March 24, 2000

EFFECTIVE DATE: April 7, 2000

Diane Clark, Associate General Counsel

190 Main Street

Hackensack, NJ 07601

Issued Under the Authority of the Public Utilities Commission of Ohio in Case No. 97-662-CT-ACE

## PUBLIC UTILITIES COMMISSION OF OHIO TARIFF NO 1.

SECTION 4. RATES4.1 1+ Dialing

Rates for this service vary according to the Customer's presubscribed plan. IDT's Presubscribed Calling Plans and applicable rates are listed below. Not all plans are available in all areas. IDT does not automatically change a Customer's Plan if a Plan with better rates becomes available. However, IDT will change a Customer's Plan upon his or her request unless the terms of the Customer's existing Plan prevent switching to a new Plan.

<u>Plan</u>	<u>Intrastate Rate</u>
2500	\$0.05
2520*	\$0.05
2580^	\$0.05
2540†	\$0.069
2160	\$0.069
2581	\$0.05
2590	\$0.059
2591*	\$0.059
2592^	\$0.059
2300	\$0.05
2120	\$0.05
2320*	\$0.05
2120	\$0.05
2380^	\$0.05
2180^	\$0.05
2140□†	\$0.069
2181□‡	\$0.05
2390	\$0.059
2191*	\$0.059
2392^	\$0.059
2100+□	\$0.05
2600+□	\$0.05
2691+□	\$0.07

All Presubscribed Long Distance Service Plans are subject to a \$3.95 monthly fee unless otherwise noted.

\*Denotes a \$5.95 monthly fee. ^Denotes \$7.95 monthly fee. □Denotes No Monthly Fee. + Denotes full minute billing.

All Presubscribed Calling Plans have no Monthly Minimum Usage amounts unless otherwise noted.

†Denotes \$10.00 Monthly Minimum Usage Amount. ‡Available only for Multi-Location Businesses.

vvAvailable only for Business Customers with \$5,000.00 monthly usage.

Applicable taxes and surcharges required and/or permitted to be imposed on the rates listed in this section may be applied as separate line items on a Customer's IDT Presubscribed Long Distance Service bill.

ISSUE DATE: April 8, 2008

EFFECTIVE DATE: April 8, 2008

Carl Wolf Billek, Senior Regulatory Counsel

520 Broad Street

Newark, NJ 07102

Issued under the Authority of the Public Utilities Commission of Ohio in Case No. 97-662-CT-ACE

SECTION 4. RATES (Cont'd)4.2 Travel Cards

IDT America will charge a flat rate per minute with no time of day discounts and without regard to mileage for calls originating and terminating in Ohio as follows:

\$0.25

Travel Cards used from a payphone shall incur a \$0.75 per call surcharge.

4.3 800 Service

IDT America will charge a flat rate per minute with no time of day discounts and without regard to mileage for calls originating and terminating in Ohio as follows:

\$0.145

4.4 Prepaid Calling Cards

Prepaid Calling Cards are available in various Telecom Unit dollar denominations

<u>Denomination</u>	<u>Price Per Telecom Unit</u>
\$25 - \$99	\$0.25
\$100 - \$249	\$0.19
\$250 & over	\$0.17

Cards will be decremented by one Telecom Unit for each minute or fractional part of a minute for intrastate calls. These rates apply twenty-four hours per day, seven days per week.

Material on this page previously appeared on FIRST REVISED SHEET 29.

---

ISSUE DATE: April 8, 2008

EFFECTIVE DATE: April 8, 2008

Carl Wolf Billek, Senior Regulatory Counsel

520 Broad Street

Newark, NJ 07102

Issued under the Authority of the Public Utilities Commission of Ohio in Case No. 97-662-CT-ACE

PUBLIC UTILITIES COMMISSION OF OHIO TARIFF NO 1.

---

SECTION 4. RATES (Cont'd)

4.5 Rate Period

IDT's per minute rates do not vary and have no time of day discounts or penalties.

(C)

4.6 Directory Assistance Charges

A charge per number requested will be \$.95

4.7 Returned Check Charge

\$20.00

## PUBLIC UTILITIES COMMISSION OF OHIO TARIFF NO. 1

SECTION 4 - RATES4.5 Rate Periods

	Monday-Friday	Sat.	Sun.
8 a.m. to 5 p.m.*	Daytime Rate Period		Evening Rate Period
5 p.m. to 11 p.m.*	Evening Rate Period		
11 p.m. to 8: a.m.*	Night/Weekend Rate Period		

\* To, but not including

When a message spans more than one rate period, total charges for the minutes in each rate period are calculated and the results for each rate period are totaled to obtain the total message charge. If the calculation results in a fractional charge, the amount will be rounded down to the lower cent.

4.6 Directory Assistance Charges

A charge per number requested will be \$.75

4.7 Returned Check Charge

\$20.00

232285.1

ISSUE DATE: March 24, 2000

EFFECTIVE DATE: April 7, 2000

Diane Clark, Associate General Counsel

190 Main Street

Hackensack, NJ 07601

Issued Under the Authority of the Public Utilities Commission of Ohio in Case No. 97-662-CT-ACE

## **Exhibit B – Proposed Revised Tariff**



---

TITLE SHEETOHIO TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service or facilities for Telecommunications Services furnished by IDT America, Corp. ("IDT America"), with principal offices at 520 Broad Street, Newark, NJ 07102. This tariff applies for services furnished within the State of Ohio. This tariff is on file with the Ohio Public Utilities Commission, and copies may be inspected, during normal business hours, at the company's principal place of business. All Ohio intrastate IDT America services are detariffed. Rates and terms of service for IDT America prepaid calling cards may be found at: <http://www.uniontelecard.com>. Rates and terms of service for IDT America presubscribed long distance service may be found at: <http://www.idt.net>.

ISSUE DATE: September 22, 2008

EFFECTIVE DATE: September 22, 2008

Carl Wolf Billek, Senior Regulatory Counsel

520 Broad Street

Newark, NJ 07102

Issued under the Authority of the Public Utilities Commission of Ohio in Case No. 97-662-CT-ACE

## **Exhibit C – Application Summary**

Pursuant to the Ohio PUC's detariffing of intrastate interexchange service in Case No. 06-1345-TP-ORD, all services previously provided by IDT – a prepaid calling card provider are detariffed. Rates and terms and conditions for IDT's prepaid calling cards may be viewed when purchasing an individual card and/or on the website that sells prepaid calling cards for which IDT is the service provider. This website is: <http://www.uniontelecard.com>. Rates and terms of service for IDT's presubscribed long distance service may be found at: <http://www.idt.net>.

**Exhibit D – Rule 4901:1-6-05(G)(3) Compliance**

IDT offers two "types" of intrastate toll services in Ohio: prepaid calling cards and presubscribed long distance service.

Rates and terms and conditions for prepaid calling cards provided by IDT may be viewed at: <http://www.uniontelecard.com>. Consumers may go to this website and look for individual prepaid calling cards offered by IDT and then view the rates and terms and conditions associated with the particular card. Rates and terms and conditions may vary per card. Consumers should choose the card with the rates and terms and conditions that best suits their needs.

Rates and terms and conditions for presubscribed long distance service provided by IDT are located on the following pages and may be viewed at <http://www.idt.net>.

---

TITLE SHEET

OHIO TELECOMMUNICATIONS TERMS OF SERVICE

These Terms of Service contains the descriptions, regulations, and rates applicable to the furnishing of detariffed intrastate Telecommunications Services furnished by IDT America, Corp. ("IDT") within the State of Ohio. Rates and additional Terms and Conditions for IDT's prepaid calling cards are located at: <http://www.uniontelecard.com>.

---

CONCURRING, CONNECTING OR OTHER PARTICIPATING  
CARRIERS AND BILLING AGENTS

1. Concurring Carriers - None
2. Connecting Carriers - None
3. Other Participating Carriers - None
4. Billing Agents - None

---

CHECK SHEET

Sheets 1 through 30 inclusive of this Terms and Conditions are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original Terms and Conditions and are currently in effect as of the date on the bottom of this sheet.

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
1	Original	21	Original
2	Original	22	Original
3	Original	23	Original
4	Original	24	Original
5	Original	25	Original
6	Original	26	Original
7	Original	27	Original
8	Original	28	Original
9	Original	29	Original
10	Original	29.1	Original
11	Original	30	Original
12	Original		
13	Original		
14	Original		
15	Original		
16	Original		
17	Original		
18	Original		
19	Original		
20	Original		

\* New or Revised Sheet



---

## TABLE OF CONTENTS

	<u>Page</u>
TITLE SHEET .....	1
CONCURRING, CONNECTING OR OTHER PARTICIPATING CARRIERS AND BILLING AGENTS .....	2
CHECK SHEET.....	3
TABLE OF CONTENTS .....	4
TERMS AND CONDITIONS FORMAT .....	5
TRACKING AND CONTACT INFORMATION.....	6
 SECTION 1. TECHNICAL TERMS AND ABBREVIATIONS .....	 7
 SECTION 2. RULES AND REGULATIONS .....	 9
2.1 <u>Undertaking of the Company</u> .....	9
2.2 <u>Use of Services</u> .....	10
2.3 <u>Liability of the Company</u> .....	12
2.4 <u>Responsibilities of the Customer</u> .....	14
2.5 <u>Cancellation or Interruption of Services</u> .....	16
2.6 <u>Credit Allowance</u> .....	18
2.7 <u>Restoration of Service</u> .....	19
2.8 <u>Deposit</u> .....	19
2.9 <u>Advance Payments</u> .....	19
2.10 <u>Payment and Billing</u> .....	19
2.11 <u>Reserved for Future Use</u> .....	21
2.12 <u>Taxes</u> .....	21
2.13 <u>Reserved for Future Use</u> .....	21
2.14 <u>Returned Check Charge</u> .....	21
 SECTION 3. DESCRIPTION OF SERVICE.....	 22
3.1 <u>Computation of Charges</u> .....	22
3.2 <u>Customer Complaints and/or Billing Disputes</u> .....	23
3.3 <u>Level of Service</u> .....	24
3.4 <u>Billing Entity Conditions</u> .....	24
3.5 <u>Service Offerings</u> .....	24
 SECTION 4. RATES.....	 29

---

## TERMS AND CONDITIONS FORMAT

A.     Sheet Numbering: Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the Terms and Conditions. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between pages 11 and 12 would be page 11.1.

B.     Sheet Revision Numbers: Revision numbers also appear in the upper right corner of each sheet where applicable. These numbers are used to indicate the most current page version on file with the Commission. For example, 4th Revised Sheet 13 cancels 3rd Revised Sheet 13. Consult the Check Sheet for the sheets currently in effect.

C.     Paragraph Numbering Sequence: There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.  
2.1  
2.1.1  
2.1.1.A  
2.1.1.A.1  
2.1.1.A.1.(a)  
2.1.1.A.1.(a).I  
2.1.1.A.1.(a).I.(i)  
2.1.1.A.1.(a).I.(i).(1)

D.     Check Sheets: When a Terms and Conditions filing is made with the Commission, an updated Check Sheet accompanies the Terms and Conditions filing. The Check Sheet lists the sheets contained in the Terms and Conditions, with a cross reference to the current Revision Number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some sheets). The Terms and Conditions user should refer to the latest Check Sheet to find out if a particular sheet is the most current on Commission file.

---

## TRACKING

The following are the only symbols used for the purposes indicated below:

- (C) to signify change in regulation
- (D) to signify a deletion
- (I) to signify a rate increase
- (L) to signify material relocated in the Terms and Conditions
- (N) to signify a new rate or regulation
- (R) to signify a rate reduction
- (T) to signify a change in text, but no change in rate or regulation

## CONTACT INFORMATION

Customer complaints, bill inquiry, new service or disconnect requests:

IDT Customer Service  
520 Broad Street  
Newark, NJ 07102  
(800) 888-9162

Commission contact - Terms and Conditions information:

Carl Billek  
520 Broad Street  
Newark, NJ 07102  
(973) 438-4854

Commission contact - complaints:

Anthony Acevedo  
520 Broad Street  
Newark, NJ 07102  
(973) 438-4854

---

## SECTION 1. TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a Customer's location to IDT's location or switching center.

Authorization Code - A numerical code, one or more of which may be assigned to a Customer, to enable IDT to identify the origin of the Customer so it may rate and bill the call. Automatic number identification (ANI) is used as the authorization code wherever possible.

Commission - Used throughout this Terms and Conditions to mean the Ohio Public Utilities Commission.

Customer - The person, firm, corporation or other legal entity which orders the services of IDT or purchases an IDT Prepaid Calling Card and/or originates prepaid calls using such cards, and is responsible for the payment of charges and for compliance with the Company's Terms and Conditions regulations.

Company or IDT - Used throughout this Terms and Conditions to mean IDT, Corp., a New Jersey corporation.

Holiday - New Year's Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day. Holidays shall be billed at the evening rate from 8 a.m. to 11 p.m. After 11 p.m., the lower night rate shall go into effect.

Prepaid Account - An inventory of Telecom Units purchased in advance by the Customer, and associated with one and only one Authorization Code as contained in a specific Prepaid Calling Card.

Prepaid Calling Card - A card issued by the Company, containing an Authorization Code which identifies a specific Prepaid Account of Telecom Units, which enables calls to be processed, account activity to be logged, and balances to be maintained, on a prepayment basis.

---

## SECTION 1. TECHNICAL TERMS AND ABBREVIATIONS (Cont'd)

Telecom Unit - A measurement of telecommunications service equivalent to one minute of usage between any two points within the State of Ohio.

Telecommunications - The transmission of voice communications or, subject to the transmission capabilities of the services, the transmission of data, facsimile, signaling, metering, or other similar communications.

Underlying Carrier - The telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the transmission and reception of Customer telecommunications traffic.

---

## SECTION 2. RULES AND REGULATIONS

### 2.1 Undertaking of the Company

This Terms and Conditions contains the regulations and rates applicable to intrastate resale telecommunications services provided by IDT for telecommunications between points within the State of Ohio. Resale services are furnished subject to the availability of facilities and subject to the terms and conditions of this Terms and Conditions in compliance with limitations set forth in the Commission's rules. The Company's services are provided on a statewide basis and are not intended to be limited geographically. The Company offers service to all those who desire to purchase service from the Company consistent with all of the provisions of this Terms and Conditions. Customers interested in the Company's services shall file a service application with the Company which fully identifies the Customer, the services requested and other information requested by the Company. The Company reserves the right to examine the credit record and check the references of all applicants and Customers prior to accepting the service order. The service application shall not in itself obligate the Company to provide services or to continue to provide service if a later check of applicant's credit record is, in the opinion of the Company, contrary to the best interest of the Company. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to a service provided by the Company. The Customer shall be responsible for all charges due for such service arrangement. The Company does not own any switching, transmission or other physical facilities in Ohio.

---

## SECTION 2. RULES AND REGULATIONS (Cont'd)

### 2.1 Undertaking of the Company (Cont'd)

- 2.1.1 The services provided by IDT are not part of a joint undertaking with any other entity providing telecommunications channels, facilities, or services, but may involve the resale of the Message Toll Services (MTS) and Wide Area Telecommunications Services (WATS) of underlying common carriers subject to the jurisdiction of this Commission.
- 2.1.2 The rates and regulations contained in this Terms and Conditions apply only to the resale services furnished by IDT and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carriers for use in accessing the services of IDT.
- 2.1.3 The Company reserves the right to limit the length of communications, to discontinue furnishing services, or limit the use of service necessitated by conditions beyond its control, including, without limitation: lack of satellite or other transmission medium capacity; the revision, alteration or repricing of the Underlying Carrier's Terms and Conditioned offerings; or when the use of service becomes or is in violation of the law or the provisions of this Terms and Conditions.

### 2.2 Use of Services

- 2.2.1 IDT's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services, subject to any limitations set forth in this Section 2.2.
- 2.2.2 The use of IDT's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.

---

## SECTION 2. RULES AND REGULATIONS (Cont'd)

### 2.4 Responsibilities of the Customer (Cont'd)

- 2.4.8 The Customer must pay for the loss through theft of any IDT's equipment installed at Customer's premises.
- 2.4.9 If IDT installs equipment at Customer's premises, the Customer shall be responsible for payment of any applicable installation charge.
- 2.10 The Customer must use the services offered in this Terms and Conditions in a manner consistent with the terms of this Terms and Conditions and the policies and regulations of all state, federal and local authorities having jurisdiction over the service.

### 2.5 Cancellation or Interruption of Services

- 2.5.1 Without incurring liability, upon five (5) working days' (defined as any day on which the Company's business office is open and the U.S. Mail is delivered) written notice to the Customer, IDT may immediately discontinue services to a Customer or may withhold the provision of ordered or contracted services:
  - 2.5.1.A For nonpayment of any sum due IDT for more than thirty (30) days after issuance of the bill for the amount due,
  - 2.5.1.B For violation of any of the provisions of this Terms and Conditions,
  - 2.5.1.C For violation of any law, rule, regulation, policy of any governing authority having jurisdiction over IDT's services, or
  - 2.5.1.D By reason of any order or decision of a court, public service commission or federal regulatory body or other governing authority prohibiting IDT from furnishing its services.



---

## SECTION 2. RULES AND REGULATIONS (Cont'd)

### 2.5 Cancellation or Interruption of Services (Cont'd)

- 2.5.2 Without incurring liability, IDT may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with Terms and Conditions regulations and the proper installation and operation of Customer and IDT's equipment and facilities and may continue such interruption until any items of noncompliance or improper equipment operation so identified are rectified.
- 2.5.3 Service may be discontinued by IDT without notice to the Customer, by blocking traffic to certain countries, cities or NXX exchanges, or by blocking calls using certain Customer authorization codes, when IDT deems it necessary to take such action to prevent unlawful use of its service. IDT will restore service as soon as it can be provided without undue risk, and will, upon request by the Customer affected, assign a new authorization code to replace the one that has been deactivated.
- 2.5.4 The Customer may terminate service upon thirty (30) days written notice for the Company's standard month to month contract. Customer will be liable for all usage on any of the Company's service offerings until the Customer actually leaves the service. Customers will continue to have Company usage until the Customer notifies its local exchange carrier and changes its long distance carrier. Until the Customer so notifies its local exchange carrier, it shall continue to generate and be responsible for long distance usage.

---

## SECTION 2. RULES AND REGULATIONS (Cont'd)

### 2.6 Credit Allowance

- 2.6.1 Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence of the Customer, or to the failure of channels or equipment provided by the Customer, are subject to the general liability provisions set forth in 2.3 herein. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission by the Customer within his control, or is not in wiring or equipment, if any, furnished by the Customer and connected to the Company's facilities.
- 2.6.2 No credit is allowed in the event that service must be interrupted in order to provide routine service quality or related investigations.
- 2.6.3 Credit for failure of service shall be allowed only when such failure is caused by or occurs due to causes within the control of the Company or in the event that the Company is entitled to a credit for the failure of the facilities of the Company's Underlying Carrier used to furnish service.
- 2.6.4 Credit for interruption shall commence after the Customer notifies the Company of the interruption or when the Company becomes aware thereof, and ceases when service has been restored.
- 2.6.5 For purposes of credit computation, every month shall be considered to have 720 hours.

---

## SECTION 2. RULES AND REGULATIONS (Cont'd)

### 2.6 Credit Allowance (Cont'd)

2.6.6 No credit shall be allowed for an interruption of a continuous duration of less than two hours.

2.6.7 The Customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit Formula:

$$\text{Credit} = \frac{A}{720} \times B$$

"A" - outage time in hours

"B" - monthly charge for affected activity

### 2.7 Restoration of Service

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

### 2.8 Deposit

The Company does not require deposits.

### 2.9 Advance Payments

The Company does not require advance payments.

---

## SECTION 2. RULES AND REGULATIONS (Cont'd)

### 2.10 Payment and Billing

- 2.10.1 Service is provided and billed on a billing cycle basis, beginning on the date that service becomes effective. Billing is payable upon receipt.
- 2.10.2 The Customer is responsible for payment of all charges for services furnished to the Customer, as well as to all persons using the Customer's codes, exchange lines, facilities, or equipment, with or without the knowledge or consent of the Customer. The security of the Customer's Authorization Codes, presubscribed exchange lines, and direct connect facilities is the responsibility of the Customer. All calls placed using direct connect facilities, presubscribed exchange lines, or Authorization Codes will be billed to and must be paid by the Customer. Recurring charges and non-recurring charges are billed in advance. Charges based on actual usage during a month and accrued interest will be billed monthly in arrears.
- 2.10.3 All bills are presumed accurate, and shall be binding on the Customer unless objection is received by the Company in writing within thirty (30) days after such bills are rendered.

---

## SECTION 2. RULES AND REGULATIONS (Cont'd)

### 2.11 Reserved for Future Use

### 2.12 Taxes

All federal, state and local taxes, assessments, surcharges, or fees, including sales taxes, use taxes, gross receipts taxes, and municipal utilities taxes, are billed as separate line items and are not included in the rates quoted herein, except as described for prepaid calling card service.

### 2.13 Reserved for Future Use

### 2.14 Returned Check Charge

A fee will be charged whenever a check or draft presented for payment for service is not accepted by the institution on which it is written.

---

## SECTION 3. DESCRIPTION OF SERVICE

### 3.1 Computation of Charges

- 3.1.1 The total charge for each completed call may be a variable measured charge dependent on the duration, distance and time of day of the call. The total charge for each completed call may also be dependent only on the duration of the call, i.e. a statewide flat rate per minute charge. The variable measured charge is specified as a rate per minute which is applied to each minute. 1+ Dialing and 800 Service calls are measured in thirty-second increments. Travel Cards are measured in one minute increments. All calls are rounded up to the next whole increment.
- 3.1.2 Where mileage bands appear in a rate table, rates for all calls are based upon the airline distance between the originating and terminating points of the call, as determined by the vertical and horizontal coordinates associated with the exchange (the area code and three digit central office code) associated with the originating and terminating telephone numbers. If the Customer obtains access to the Company's network by a dedicated access circuit, that circuit will be assigned an exchange for rating purposes based upon the Customer's main telephone number at the location where the dedicated access circuit terminates. The vertical and horizontal (V & H) coordinates for each exchange and the airline distance between them will be determined according to industry standards.

---

### SECTION 3. DESCRIPTION OF SERVICE (Cont'd)

#### 3.1 Computation of Charges (Cont'd)

- 3.1.3 Timing begins when the called station is answered and two way communication is possible, as determined by standard industry methods generally in use for ascertaining answer, including hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. Recognition of answer supervision is the responsibility of the Underlying Carrier. Timing for each call ends when either party hangs up. IDT will not bill for uncompleted calls.

#### 3.2 Customer Complaints and/or Billing Disputes

Customer inquiries or complaints regarding service or accounting may be made in writing or by telephone to the Company at:

520 Broad Street  
Newark, NJ 07102-3111  
1-800-889-9126

Any objection to billed charges should be reported promptly to IDT. Adjustments to Customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate. Where overbilling of a subscriber occurs, due either to Company or subscriber error, no liability exists which will require the Company to pay any interest, dividend or other compensation on the amount overbilled. These procedures will not supersede the Commission's Telephone Customer Relations Rules, IDAPA Section 31.41.01, Rules 203 and 204.

If a Customer accumulates more than One Hundred Dollars (\$100.00) of undisputed delinquent IDT 800 Service charges, the IDT Resp. Org. reserves the right not to honor that Customer's request for a Resp. Org. change until such undisputed charges are paid in full.

---

### SECTION 3. DESCRIPTION OF SERVICE (Cont'd)

#### 3.3 Level of Service

A Customer can expect end-to-end network availability of not less than 99% at all times for all services.

#### 3.4 Billing Entity Conditions

When billing functions on behalf of IDT or its intermediary are performed by local exchange telephone companies or others, the payment of charge conditions and regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply. IDT's name and toll-free telephone number will appear on the Customer's bill.

#### 3.5 Service Offerings

##### 3.5.1 1+ Dialing

The Customer utilizes "1+" dialing, or "10XXX" dialing followed by "1 + ten digits" for interLATA calls, or dials "10XXX" followed by "1 + 7 digits" or "1 + 10 digits" for intraLATA calls.

##### 3.5.2 Travel Cards

The Customer utilizes an 10 digit "800" access number established by IDT to access a terminal. Upon receiving a second dialtone, the Customer uses push button dialing to enter an identification code assigned by the Company, followed by the ten digit number of the called party.

##### 3.5.3 800 Service (Toll free)

This service is a direct access, incoming only, usage sensitive WATS offering. This is a service whereby a Customer can be billed at reduced rates for calls to his premises.



---

## SECTION 3. DESCRIPTION OF SERVICE (Cont'd)

### 3.5 Service Offerings

#### 3.5.4 IDT Prepaid Calling Cards

This service permits use of IDT Prepaid Calling Cards for placing long distance calls. Customers may purchase IDT Prepaid Calling Cards at a variety of retail outlets or through other distribution channels. IDT Prepaid Calling Cards are available at a variety of face values ranging from five dollars (\$5.00), in one dollar (\$1.00) increments. IDT Prepaid Calling Card service is accessed using the IDT toll-free number printed on the card. The caller is prompted by an automated voice response system to enter his/her Authorization Code, and then to enter the terminating telephone number. IDT's processor tracks the call duration on a real-time basis to determine the number of Telecom Units consumed. The total consumed Telecom Units for each call, which includes applicable taxes, is deducted from the remaining Telecom Unit balance on the Customer's IDT Prepaid Calling Card.

All calls must be charged against an IDT Prepaid Calling Card that has a sufficient Telecom Unit balance. A Customer may purchase IDT Prepaid Calling Cards with a credit card which are automatically recharged. The cards will be recharged at a Telecom Unit balance predesignated by the Customer. A Customer may also purchase IDT Prepaid Calling Cards which are not automatically recharged, and calls will be interrupted when the balance on such cards reaches zero.

---

### SECTION 3. DESCRIPTION OF SERVICE (Cont'd)

#### 3.5 Service Offerings (Cont'd)

##### 3.5.4 IDT Prepaid Calling Cards (Cont'd)

For IDT Prepaid Calling Cards which are not automatically recharged, in order to continue the call, the Customer can either call the toll-free number on the back of the IDT Prepaid Calling Card and "recharge" the balance on the card using a nationally recognized credit card, or the Customer can throw the card away and purchase a new one. Calls in progress will be terminated by the Company if the balance on the IDT Prepaid Calling Card is insufficient to continue the call.

A card will expire 12 months from the date of purchase, or the date of last recharge, whichever is later.

A credit allowance for IDT Prepaid Calling Card Service is applicable to calls that are interrupted due to poor transmission, one-way transmission, or involuntary disconnection of a call. A Customer may also be granted credit for reaching a wrong number. To receive the proper credit, the Customer must notify the Company at the designated toll-free customer service number printed on the IDT Prepaid Calling Card and furnish the called number, the trouble experienced (e.g. cut-off, noisy circuit, reached wrong number, etc.), and the approximate time that the call was placed.

When a call charged to an IDT Prepaid Calling Card is interrupted due to cut-off, one-way transmission, or poor transmission conditions, the Customer will receive a credit equivalent of one Telecom Unit.

---

### SECTION 3. DESCRIPTION OF SERVICE (Cont'd)

#### 3.5 Service Offerings (Cont'd)

##### 3.5.4 IDT Prepaid Calling Cards (Cont'd)

Credit allowances for calls pursuant to IDT Prepaid Card Service do not apply for interruptions not reported promptly to the Company or interruptions that are due to the failure of power, equipment or systems not provided by the Company.

Credit for failure of service shall be allowed only when such failure is caused by or occurs due to causes within the control of the Company.

The Company will block all calls beginning with the NPA "900" and NXX "976" calls, therefore such calls can not be completed.

##### 3.5.5 Local Calls and Directory Assistance

Local calls will not be accepted or completed. IDT does not provide local directory assistance. Access to long distance directory assistance is obtained by dialing 1 + 555-1212 for listings within the originating area code and 1 + (area code) + 555-1212 for other listings. When more than one number is requested in a single call, a charge may apply for each number requested. A charge will be applicable for each number requested, whether or not the number is listed or published.

---

### SECTION 3. DESCRIPTION OF SERVICE (Cont'd)

#### 3.5 Service Offerings (Cont'd)

##### 3.5.6 Specialized Pricing Arrangements

Customized service packages and competitive pricing packages at negotiated rates may be furnished on a case-by-case basis in response to requests by Customers to the Company for proposals or for competitive bids. Service offered under this Terms and Conditions provision will be provided to Customers pursuant to contract. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of the Terms and Conditions. Specialized rates or charges will be made available to similarly situated Customers on a non-discriminatory basis. The Company will file Specialized Pricing Agreements with the Commission.

##### 3.5.7 Emergency Call Handling Procedures

Emergency "911" calls are not routed to company, but are completed through the local network at no charge.

##### 3.5.8 Promotional Offerings

The Company may, from time to time, make promotional offerings to enhance the marketing of its services. These offerings may be limited to certain dates, times and locations. The Company will notify the Commission of such offerings as required by Commission rules and regulations.

---

## SECTION 4. RATES

### 4.1 1 + Dialing

Rates for this service vary according to the Customer's presubscribed plan. IDT's Presubscribed Calling Plans and applicable rates are listed below. Not all plans are available in all areas. IDT does not automatically change a Customer's Plan if a Plan with better rates becomes available. However, IDT will change a Customer's Plan upon his or her request unless the terms of the Customer's existing Plan prevent switching to a new Plan.

<u>Plan</u>	<u>Intrastate Rate</u>
2500	\$0.05
2520*	\$0.05
2580^	\$0.05
2540†	\$0.069
2160	\$0.069
2581	\$0.05
2590	\$0.059
2591*	\$0.059
2592^	\$0.059
2300	\$0.05
2120	\$0.05
2320*	\$0.05
2120	\$0.05
2380^	\$0.05
2180^	\$0.05
2140□†	\$0.069
2181□‡	\$0.05
2390	\$0.059
2191*	\$0.059
2392^	\$0.059
2100+□	\$0.05
2600+□	\$0.05
2691+□	\$0.07

All Presubscribed Long Distance Service Plans are subject to a \$3.95 monthly fee unless otherwise noted.  
\*Denotes a \$5.95 monthly fee. ^Denotes \$7.95 monthly fee. □Denotes No Monthly Fee. + Denotes full minute billing.

All Presubscribed Calling Plans have no Monthly Minimum Usage amounts unless otherwise noted.  
†Denotes \$10.00 Monthly Minimum Usage Amount. ‡Available only for Multi-Location Businesses.  
vvAvailable only for Business Customers with \$5,000.00 monthly usage.

Applicable taxes and surcharges required and/or permitted to be imposed on the rates listed in this section may be applied as separate line items on a Customer's IDT Presubscribed Long Distance Service bill.

---

## SECTION 4. RATES (Cont'd)

### 4.2 Travel Cards

IDT will charge a flat rate per minute with no time of day discounts and without regard to mileage for calls originating and terminating in Ohio as follows:

\$0.10

Travel Cards used from a payphone shall incur a \$0.75 per call surcharge.

### 4.3 800 Service

IDT will charge a flat rate per minute with no time of day discounts and without regard to mileage for calls originating and terminating in Ohio as follows:

\$0.145

### 4.4 Prepaid Calling Cards

Rates for IDT Prepaid Calling Cards vary by card. To view card rates, please go to:  
<http://www.uniontelecard.com>.

---

SECTION 4. RATES (Cont'd)

4.5 Rate Period

IDT's per minute rates do not vary and have no time of day discounts or penalties.

4.6 Directory Assistance Charges

A charge per number requested will be \$1.00

4.7 Returned Check Charge

\$20.00

***Exhibit E – Customer Notice***



[Date varied based on customer bill date]

Dear IDT Customer:

Beginning on June 15, the prices, service descriptions, and the terms and conditions for long distance services that you are provided by IDT America, Corp. (IDT) will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. IDT must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the company's future service offerings online at [idt.net](http://idt.net) or you can request a copy of this information by contacting IDT at 520 Broad Street, Newark, NJ 07102 or (800) 889-9126.

Since long distance services will no longer be on file with the Commission, this means that the agreement reached between the customer and the company, instead of the document on file at the PUCO, will now control new services or changes in service. This agreement, whether it is verbal or written, will still be subject to consumer protections required and enforced by the PUCO.

For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call IDT at the toll free number (800) 889-9126 or visit us at [idt.net](http://idt.net). You may also visit the consumer information page on the PUCO's website at [puco.ohio.gov](http://puco.ohio.gov) for further information.

Sincerely,  
IDT America, Corp.

**Exhibit F – Affidavit for Customer Notice**

CUSTOMER NOTICE AFFIDAVIT

STATE OF: NEW JERSEY

SS:

COUNTY OF: ESSEX

AFFIDAVIT

I Carl Billek, am an authorized agent of the applicant corporation, IDT America, Corp., and am authorized to make this statement on its behalf. I attest that customer notices accompanying this affidavit were sent to affected customers through bill insert on customer bill cycle from 05/15/08 - 06/14/08, in accordance with Rule 4901:1-6-16, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on 9/19/08 Newark, NJ  
(Date) (Location)

/s/ Carl Billek 9/19/08  
(Signature and Title) (Date)

Subscribed and sworn to before me this 9/19/08  
(Date)

Wendy Moreano  
Notary Public  
My Commission Expires:

WENDY MOREANO  
A Notary Public of New Jersey  
My Commission Expires 9/21/08