1 BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

2	
3	In the Matter of: :
	: Case No. 07-1080-GA-AIR
4	The Application of Vectren:
	Energy Delivery of Ohio, :
5	Inc., for Authority to :
	Amend its Filed Tariffs to:
6	Increase the Rates and :
	Charges for Gas Services:
7	and Related Matters. :
	:
8	In the Matter of: :
	: Case No. 07-1081-GA-ALT
9	The Application of Vectren:
	Energy Delivery of Ohio, :
10	Inc., for Approval of an:
	Alternative Rate Plan for :
11	a Distribution Replacement:
	Rider to Recover the Costs:
12	of a Program for the :
	Accelerated Replacement of:
13	Cast Iron Mains and Bare:
	Steel Mains and Service :
14	Lines, a Sales :
	Reconciliation Rider to :
15	Collect Difference Between:
	Actual and Approved :
16	Revenues, and Inclusion in:
	Operating Expense of the:
17	Costs of Certain :
	Reliability Programs. :
18	
19	PROCEEDINGS

20 before Ms. Cheryl Roberto, Commissioner, and

- 21 Mr. Gregory Price, Attorney Examiner, at the Fayette
- 22 County Commission on Aging, 1179 South Elm,
- 23 Washington Court House, Ohio, 6:00 p.m. on Monday,
- 24 September 8, 2008.

1	APPEARANCES:
2	McNees, Wallace & Nurick By Ms. Gretchen J. Hummel
3	Fifth Third Center, Suite 1700
4	21 East State Street Columbus, Ohio 43215
5	and
6	Vectren Energy Delivery of Ohio, Inc. By Mr. Larry K. Friedeman
7	One Vectren Square
,	Evansville, Indiana 47708
8	Evansvine, indiana 47706
O	On behalf of the Company
9	On behalf of the Company.
9	Janina I. Miadan Ostrondar
10	Janine L. Migden-Ostrander Ohio Consumers' Counsel
10	
11	By Mr. Michael E. Idzkowski
11	10 West Broad Street, Suite 1800
10	Columbus, Ohio 43215-3485
12	On hehalf of the Decidential
12	On behalf of the Residential
13	Consumers of the State of Ohio.
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1	Monday Evening Session,
2	September 8, 2008.
3	
4	EXAMINER PRICE: Let's go on the record.
5	Good evening. The Public Utilities Commission has
6	set for hearing at this time and this place Case No.
7	07-1080-GA-AIR, being in the Matter of the
8	Application of Vectren Energy Delivery of Ohio, Inc.,
9	for Authority to Amend its Filed Tariffs to Increase
10	the Rates and Charges for Gas Services and Related
11	Matters.
12	My name is Gregory Price. I am the
13	Attorney Examiner assigned to this case. Presiding
14	with me this morning is Commissioner Cheryl Roberto
15	Let's begin by taking appearances from the parties
16	beginning with the company.
17	MS. HUMMEL: Thank you, your Honor. On
18	behalf of Vectren Energy Delivery of Ohio, McNees,
19	Wallace & Nurick, and I am Gretchen J. Hummel, 21

- 20 East State Street, Columbus, Ohio 43215 and Lawrence
- 21 K. Friedeman, Vice President and Deputy General
- 22 Counsel, Vectren Energy Delivery of Ohio, P.O. Box
- 23 209, Evansville, Indiana 47709.
- And I would like to state for the record

- 1 that also with us tonight we have Carl Chapman who is
- 2 the President of the Vectren Corporation. We have
- 3 Dan Berry who is the President of Vectren Energy
- 4 Delivery of Ohio. In addition to Mr. Friedeman we
- 5 have two Corporate Vice Presidents with us, Vice
- 6 President Dan Bugher -- or did Dan not come? I beg
- 7 your pardon. Dan Bugher is not with us. We have
- 8 Vice President Doug Petitt, Vice President. He is
- 9 Vice President of Marketing and Conservation.
- We have several corporate directors with
- 11 us. We have Chase Kelley, Director of Corporate
- 12 Communications; Scott Albertson, Director of
- 13 Regulatory Affairs; Breck Sparks, Director of
- 14 Customer Relations; and we also have with us some of
- 15 our customer service folks so that for any of our
- 16 customers who have come here tonight because they
- 17 have questions about their service or concerns or
- 18 problems with their service or their bills that they
- 19 would like to talk to a company representative about,

- 20 we will stay as long after the hearing as needed to
- 21 address those and to talk with our customers about
- 22 any questions or concerns or problems they might
- 23 have.
- Thank you.

1	EXAMINER PRICE: Thank you.
2	Consumers' Counsel?
3	MR. IDZKOWSKI: Yes, thank you. Hearing
4	Officer Price, I'm sorry about my voice, I'm Mike
5	Idzkowski, an attorney with Ohio Consumers' Counsel.
6	Janine Migden-Ostrander is the state's Consumers'
7	Counsel. And we are representing residential
8	customers of Vectren Energy Delivery of Ohio.
9	I am here with other members of the Ohio
10	Consumers' Counsel, Anita Boling, she is in our
11	Analytical Services Division; Seiver Horn in our
12	Consumers Services Division; Ray Fuller in the
13	Communications Division; and Marty Berkowitz also in
14	the Communications Division.
15	I would like to thank several customers
16	of Vectren who showed up to come to this public
17	hearing, and if anyone has any questions, you can
18	address those after the hearing to Consumers' Counsel
19	representatives.

- Thank you.
- 21 EXAMINER PRICE: Thank you.
- The purpose of tonight's public hearing
- 23 is to receive comments from the public regarding
- 24 Vectren's proposed rate increase. I will take the

- 1 witnesses in the order they signed up on our witness
- 2 sheets. Before you begin your statement you will be
- 3 sworn in, and I will ask you to state your name and
- 4 address for the record. And the company or
- 5 Consumers' Counsel may ask you any questions while
- 6 you are under oath regarding your statement.
- 7 Tonight's hearing is being transcribed by
- 8 a court reporter so that I would ask that you speak
- 9 clearly and raise your voice so that everybody can
- 10 hear and so she can record it accurately. We
- 11 appreciate your participation in tonight's public
- 12 hearing, and we will now take our first witness.
- 13 Jeanne Swift.
- MS. SWIFT: I am here but I don't know --
- 15 EXAMINER PRICE: Would you like to
- 16 testify?
- 17 MS. SWIFT: I didn't know what I was
- 18 signing up for.
- 19 EXAMINER PRICE: Would you like to

- 20 testify?
- 21 MS. SWIFT: Would you like for me to
- 22 testify tonight? What is it you would like for me --
- 23 what am I supposed to testify for?
- 24 EXAMINER PRICE: Your thoughts on the

1	rate increase.
2	MS. SWIFT: About the rate increase?
3	EXAMINER PRICE: Yes. I have got to
4	swear you in first.
5	
6	JEANNE SWIFT
7	called as a public witness, being first duly sworn,
8	testified as follows:
9	DIRECT EXAMINATION
10	EXAMINER PRICE: Please state your name
11	and address for the record.
12	THE WITNESS: Well, I am Jeanne Swift,
13	and I live on 657 Willabar Cove Drive here in Court
14	House. I have been a resident here for six years. I
15	moved here from the south, Memphis, Tennessee, and I
16	have enjoyed very much the small town atmosphere.
17	I am glad to get out of the big city, but
18	since I have been here, of course, I am retired and I
19	am on a fixed income, very much of a fixed income.

- 20 and my goal has been to cut down on as much of the
- 21 overhead as I possibly can, and one of the things is
- 22 particularly the utilities. I was -- I am really --
- 23 I can understand the small increase, but I am not --
- 24 not the increase that has hit me which was \$32 a

- 1 month and that's sort of a big hunk out of what my
- 2 plans are, my budget. But what I was concerned about
- 3 is you made a statement that this increase was not
- 4 based on usage.
- 5 EXAMINER PRICE: One of the proposals is
- 6 to more of a flat charge for distribution costs
- 7 rather than based on usage.
- 8 THE WITNESS: Such as what? What is on
- 9 our bill now?
- 10 EXAMINER PRICE: Right now, you have a
- 11 mix of a flat charge and volume -- for the 20 percent
- 12 of your bill that's the distribution system, not the
- 13 80 percent that's the cost of the gas, for the 20
- 14 percent you have a mix of a flat charge and a
- 15 volumetric charge.
- 16 THE WITNESS: Well, what is it now? I
- 17 mean, does it fluctuate that 20 percent?
- 18 EXAMINER PRICE: It fluctuates based on
- 19 how much you use.

- THE WITNESS: On how much I use.
- 21 EXAMINER PRICE: Yes.
- THE WITNESS: Well, what is the purpose
- 23 of us being economical and cutting down?
- 24 EXAMINER PRICE: Those are the issues

- 1 that the Commission is -- that are before the
- 2 Commission now.
- THE WITNESS: Because I plan to cut down
- 4 and cut back even more than what I have. But I
- 5 don't -- I really -- I don't think -- I really think
- 6 that the usage -- I don't think that should be a flat
- 7 rate. Is that what you wanted to hear me say,
- 8 whether I wanted it or not?
- 9 EXAMINER PRICE: The Commission wants to
- 10 hear your thoughts.
- 11 THE WITNESS: Well, anyway I think we
- 12 need to encourage people to be economical, especially
- 13 in this day and age, but I was thinking that the
- 14 increase was on the gas, and I also when I came in
- 15 and saw a notice out there that said public hearing,
- 16 I had not heard anything at all about it except that
- 17 somebody in my exercise class, they told me that they
- 18 had gotten a letter. So I don't know how the word
- 19 was spread around. It evidently wasn't spread around

- 20 much, but I do think that based on usage is the best
- 21 approach. And as I said, I am trying to be as
- 22 economical. My income and since I retired doesn't go
- 23 up like you -- like yours does.
- I guess that's it. Do I need to do

1	anything else?
2	EXAMINER PRICE: Thank you very much.
3	Rita Sue Ladd. Would you like to testify
4	tonight?
5	MS. LADD: I just have one thing to say,
6	that flat rate is way out of line. We have we own
7	a small farm
8	EXAMINER PRICE: If you are going to
9	testify, I need
10	MS. LADD: Sue Ladd.
11	
12	RITA SUE LADD
13	called as a public witness, being first duly sworn,
14	testified as follows:
15	DIRECT EXAMINATION
16	THE WITNESS: We live at State Route 38,
17	Bloomingburg, Ohio. We own a small farm. We have
18	two Vectren gas meters in our yard because Vectren
19	insisted we have the farm on a separate meter so.

- 20 therefore, we have two flat rates to pay and I -- if
- 21 it goes up, what, \$20 -- during the winter, we use
- 22 the one meter strictly for a grain bin. If it goes
- 23 up, that's a lot of money to pay for an entire year
- 24 when you have no choice for a raise that they haven't

1	done anything out there to improve or upgrade or
2	anything as far as I can tell. They have never done
3	anything that we can see.
4	I'm sure they are doing stuff other
5	places. I know they are putting a big gas line
6	through. I don't know how they are involved, Vectren
7	is involved with that, but it's a lot of money for a
8	raise to go up a flat rate without using an ounce of
9	gas or a cubic feet or however they want to measure
10	it.
11	EXAMINER PRICE: Thank you.
12	Ron Ladd.
13	MR. LADD: How do you wish to be
14	addressed? Mr. Price?
15	EXAMINER PRICE: Your Honor. Come on up
16	
17	DONALD LADD
18	called as a public witness, being first duly sworn,
19	testified as follows:

- 20 DIRECT EXAMINATION
- 21 EXAMINER PRICE: Please state your name
- 22 and address for the record.
- THE WITNESS: My name is Donald Ladd,
- 24 4463 State Route 38, Bloomingburg, Ohio 43106.

1 EXAMINER PRICE: Please proceed. 2 THE WITNESS: I guess I can't add too much to what this young lady said and what my wife said. We pay a monthly rate for the meter. It kind of caught me by surprise. I was taking some notes. It seems like we are being penalized for being economic. We have to have gas. And DP&L, when they sold it to Vectren, it was a whole new ball game, different rules, different regulations. We've had one or two for instances -- one of -- this thing is for maintaining and upgrading facilities and conservation. Was that correct, conservation? 13 EXAMINER PRICE: Yes. THE WITNESS: That was part of the deal. 14 I am not sure I understand that part of it but conservation to me means, what, wetland and so on and so forth? 17 18 EXAMINER PRICE: I think it means to

19 promote efforts to use less gas.

- THE WITNESS: Promotes effort to use less
- 21 gas, conservation in that form, not conservation in
- 22 land management. Okay. I didn't understand.
- A simple thing like curb stops, we have
- 24 absolutely no way to shut off the gas if we have an

- 1 accident before it gets to the meter. There is no
- 2 curb stops. I had that happen. DP&L/Vectren came
- 3 around, you have got a little leak. You are going to
- 4 have to fix it. I said I will fix it or get somebody
- 5 to fix it, but they have got to be able to shut it
- 6 off. I don't want to fix a live meter. And they
- 7 looked at me and called in and said okay. We will
- 8 take care of it. They didn't want to put a curb stop
- 9 in. It would be handy to have curb stops.
- I understand everybody's costs in this
- 11 country is going up. I understand that. But our
- 12 costs go up too and we have to keep up with you and I
- 13 would like to see it kind of be a little more
- 14 flexible rather than across the board we got to have
- 15 this. I would like to be able to raise my rates on
- 16 what I sell across the board. I can't; maybe you
- 17 can.
- And I am not sure how the PUCO deals with
- 19 this. I read your literature. There's several

- 20 exclusions in there. I didn't know that you didn't
- 21 make a profit on gas. Didn't know that. Kind of
- 22 through me a curve ball. I thought like gas
- 23 companies, you know, they make a big profit. I
- 24 didn't know Vectren didn't.

1	Let's see, as I say, this feels like we
2	are being penalized for the conservation part of it.
3	It doesn't seem kosher. I will sit down and shut up.
4	Thank you.
5	EXAMINER PRICE: Thank you.
6	George Keiter, Keiter.
7	MR. KEITER: Keiter.
8	
9	GEORGE KEITER
10	called as a public witness, being first duly sworn,
11	testified as follows:
12	DIRECT EXAMINATION
13	EXAMINER PRICE: Mr. Keiter, would you
14	state your name and address for the record.
15	THE WITNESS: George Keiter, K-E-I-T-E-R,
16	596 Martin Drive, Xenia, Ohio.
17	EXAMINER PRICE: Thank you.
18	THE WITNESS: What I would like to know
19	is there a representative from the PUCO?

- 20 EXAMINER PRICE: Well, this is the
- 21 Commissioner from the PUCO. I am employed by the
- 22 Commision of the PUCO. I have some staff in the back
- 23 from our Service Monitor Department if you have any
- 24 questions outside the case.

1	THE WITNESS: But my question is what
2	justifies this significant change in a flat rate?
3	What justifies it from the PUCO's? How do you
4	understand it?
5	EXAMINER PRICE: Well, again, the
6	Commissioners have not made a decision. This is the
7	issue of the case, whether it should go to that or
8	continue.
9	THE WITNESS: Let me ask a question, do
10	you see a justification?
11	COMMISSIONER ROBERTO: Sir, if it's okay,
12	before you came in there was a Jill did a little
13	outline workshop on what the key issues in the case
14	were, and if it's okay, I would like to take 2
15	minutes and give that information to you.
16	Can we go off the record?
17	(Discussion off the record.)
18	COMMISSIONER ROBERTO: We are back on the
19	record then.

- THE WITNESS: I don't like the amount. I
- 21 don't think that's justified.
- 22 COMMISSIONER ROBERTO: Go ahead and
- 23 explain what your recommendation is.
- THE WITNESS: Somebody has to make an

- 1 adjustment. Somebody has to make PUCO's job as to
- 2 what is valid in 19 -- excuse me, 2009, what is valid
- 3 now in your business, and I haven't seen any
- 4 justification of that much of a change even though
- 5 it's only for the facility of delivering the gas, not
- 6 the gas. That's where I am at. Am I completely
- 7 clear?
- 8 EXAMINER PRICE: Yes.
- 9 COMMISSIONER ROBERTO: Thank you. Thank
- 10 you very much.
- 11 THE WITNESS: That's all.
- 12 EXAMINER PRICE: Penny Keiter.
- MS. KEITER: I am going to decline
- 14 because I thought I had a legitimate complaint. I
- 15 thought that our budget bill had gone way up like
- 16 40 percent up and had sent them the amount so that I
- 17 wouldn't get knocked off the budget. And, now, as I
- 18 look at this bill a little further, it looks like
- 19 it's the same amount so where I got that idea I am

- 20 not sure.
- 21 EXAMINER PRICE: I'm sure one of the
- 22 company's representatives will be happy to help
- 23 explain it.
- MS. KEITER: I will just swallow that

1	complaint.
2	EXAMINER PRICE: I am sure they will be
3	happy to help you at the end of the hearing.
4	Is there anyone who has not signed up who
5	would like to testify?
6	COMMISSIONER ROBERTO: All right. Just
7	before we go off the record I just wanted to thank
8	everybody who did come and we will stay around after
9	we close the hearing and talk with anybody who would
10	like to talk for a while, if you have more questions
11	or concerns or if you would feel more comfortable
12	speaking directly instead of in front of the room.
13	So thank you very much for coming this
14	evening. It's a very important part of the process,
15	and it's very meaningful as we struggle with making
16	these decisions so thank you.
17	EXAMINER PRICE: With that we are
18	adjourned.
19	(Thereupon, the hearing was adjourned at

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20	6:29 p.m.)						
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1	CERTIFICATE
2	I do hereby certify that the foregoing is
3	a true and correct transcript of the proceedings
4	taken by me in this matter on Monday, September 8
5	2008, and carefully compared with my original
6	stenographic notes.
7	
8	
9	Karen Sue Gibson, Registered Merit Reporter.
10	(KSG-4969)
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in

Case No(s). 07-1080-GA-AIR

Summary: Transcript Hearing from 9/8/08 electronically filed by Mrs. Jennifer D. Duffer on behalf of Armstrong & Okey, Inc.