

08-72-61-AIR

10811 GREEN...
CLEVELAND, OH 44128
SEPT. 8, 2008

PUBLIC UTILITIES COMMISSION OF OHIO
80 EAST BROAD STREET
COLUMBUS, OHIO 43215

PUCO

RECEIVED-DOCKETING BR
2008 SEP 17 PM 12:04

GENTLEMEN,

I DO NOT DO A LOT OF BAKING, I DO NOT USE A LOT OF GAS AND MY GAS FURNACE HAS NOT BEEN COMING ON DUE TO THE WARM WEATHER, BUT TODAY I RECEIVED MY GAS BILL AND IT WAS INCREASED BY \$40.00. THIS I DO NOT UNDERSTAND,

I HESITATE ASKING YOU FOR INFORMATION REGARDING THE CHARGES ON THE GAS BILL BECAUSE YOU SEEM TO BE MORE FOR THE UTILITIES THAN THE CONSUMER, WHY IS THIS?

I DREAD TO THINK HOW HIGH MY GAS BILL WILL INCREASE DURING THE FALL AND WINTER MONTHS, WHY CAN'T THE CONSUMER GET HELP OR ADVICE AS WELL AS THE UTILITIES?

IT IS FRUSTRATING TO LIVE ON A FIXED INCOME AND HAVE TO PAY HIGH UTILITY BILLS,

DOES THAT CONSUMER PART IN YOUR P.U.C.O. TITLE MEAN NOTHING? WHEN DOES THE CONSUMER GET JUSTICE? OR CONSIDERATION?

THANK YOU

PAUL E. THOMAS

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