

FILE

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2008 SEP -8 AM 10: 07

PUCO

90-9212-TP-TRF

2600 Maitland Center Pkwy.

Suite 300

Maitland, FL 32751

P.O. Drawer 200

Winter Park, FL

WHITEST COM, I

32790-0200

Tel: 407-740-8575

Fax: 407-740-0613

www.tminc.com

Renee' Jenkins

September 5, 2008

Via Overnight Delivery

Secretary of Commission

Public Utilities Commission of Ohio

180 East Broad Street

Columbus, Ohio 43215-3793

RE: Local Tariff Revision for Sage Telecom, Inc.

Dear Ms. Jenkins:

Enclosed for filing are the original and three (3) copies of a local tariff revision filed on behalf of Sage Telecom, Inc. This filing makes textual changes. The Company respectfully requests an effective date of September 8, 2008.

Pages included with this filing are:

69th Revised Page 2
Updates check sheet
50th Revised Page 3
Updates check sheet
1st Revised Page 29.12
Makes text changes
4th Revised Page 32
Makes text changes
1st Revised Page 55.11
Makes text change

Please acknowledge receipt of this filing by returning file-stamped the extra copy of this cover letter in the self-addressed, stamped envelope enclosed for this purpose. Any question you may have regarding this filing may be directed to me at (407) 740-3006 or via email at croesel@tminc.com.

Sincerely,

Carey Roésel

Consultant to Sage Telecom, Inc.

CR/gs Enclosures

cc:

Andrew Karl – Sage Telecom

file;

Sage Telecom - OH Local

tms:

ohl0813

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business rechnician

Date Processed 7. 8. 08

The Public Utilities Commission of Ohio TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS (Effective: 01/18/2008)

In the Matter of the Application of Sage Teleco	m, Inc.	TRF Docket No. 90	-9212-TP-TR	F		
to Provide Local Exchange Services in Ohio)	Case No	TP -			
)	NOTE: Unless you have leave the "Case No" field		se#or are f	iling a	Contract,
Name of Registrant(s) Sage Telecom, Inc.						
DBA(s) of Registrant(s)						
Address of Registrant(s) 805 Central Expressy	vay South, Suite 100, A	Allen, Texas 75013-2789	9			
Company Web Address www.sagetelecom.net						
Regulatory Contact Person(s) Sherri Flatt	•	Phone 214-4	95-4847	Fax 214-4	195-4	795
Regulatory Contact Person's Email Address st	latt@sagetelecom.net					
Contact Person for Annual Report Sherri Flatt				Phone 21	4-495	-4847
Address (if different from above)				\		
Consumer Contact Information Jim Warren				Phone <u>972-747-4524</u>		
Address (if different from above)						
Motion for protective order included with filin	g? 🗌 Yes 🗵 No					
Motion for waiver(s) filed affecting this case?		e: Waivers may toll any	y automatic ti	meframe.]	
Section I – Pursuant to Chapter 4901:13						son for
submitting this form by checking the bo						
NOTES: (1) For requirements for various application	ons, see the identified sec	tion of Ohio Administration	ve Code Section	n 4901 and	for the	e supplemental
application form noted.						
(2) Information regarding the number of copies req	•	•				
under the docketing information system section, by	calling the docketing div	ision at 614-466-4095, or i	by visiting the	docketing (livisio	m at the offices
of the Commission.						
Carrier Type Other (explain below)	☐ ILEC	□ CLEC	C	TS		AOS/IOS
Tier 1 Regulatory Treatment						
Change Rates within approved Range	☐ TRF <u>1-6-04(B)</u>	☐ TRF <u>1-6-04(B)</u>				
New Service, expanded local calling	(0 day Notice) ZTA <u>1-6-04(B)</u>	(0 day Notice) ZTA <u>1-6-04(B)</u>				
area, correction of textual error	(0 day Notice)	(0 day Notice)				
Change Terms and Conditions,	ATA 1-6-04(B)	ATA 1-6-04(B)				
Introduce non-recurring service charges	(Auto 30 days)	(Auto 30 days)				
Introduce or Increase Late Payment or	☐ ATA <u>1-6-04(B)</u>	☐ ATA <u>1-6-04(B)</u>				
Returned Check Charge	(Auto 30 days)	(Auto 30 days)				
Business Contract	☐ CTR <u>1-6-17</u>	☐ CTR <u>1-6-17</u>				
	(0 day Notice) ATW <u>1-6-12(A)</u>	(0 day Notice) ATW <u>1-6-12(A)</u>	-			
Withdrawal	(Non-Auto)	(Auto 30 days)				
Raise the Ceiling of a Rate	Not Applicable	SLF 1-6-04(B)				
Traise are sening of a react	140t Applicable	(Auto 30 days)				
Tier 2 Regulatory Treatment						
Residential - Introduce non-recurring	☐ TRF <u>1-6-05(E)</u>	☐ TRF <u>1-6-05(E)</u>				
service charges	(0 day Notice)	(0 day Notice)				
Residential - Introduce New Tariffed Tier	☐ TRF <u>1-6-05(C)</u> (0 day Notice)	TRF <u>1-6-05(C)</u> (0 day Notice)	TRF <u>1-</u> (0 day Notice		1	
2 Service(s) Residential - Change Rates, Terms and	· · · · · · · · · · · · · · · · · · ·	☐ TRF <u>1-6-05(E)</u>	TRF 1-			
Conditions, Promotions, or Withdrawal	☐ TRF <u>1-6-05(E)</u> (0 day Notice)	(0 day Notice)	(0 day Notice			
	CTR 1-6-17	CTR 1-6-17				
Residential - Tier 2 Service Contracts	(0 day Notice)	(0 day Notice)	(0 day Notice			
Commercial (Business) Contracts	Not Filed	Not Filed	Not Filed			
Business Services (see "Other" below)	Detariffed	Detariffed	Detariffed			
Residential & Business Toll Services	Detariffed	Detariffed	Detariffed			
/see "Other" helow)		2				

Section I - Part II - Certificate Status and Procedural

Certificate Status	ILEC	CLEC	CTS	AOS/IOS	
Certification (See Supplemental ACE form)		☐ ACE <u>1-6-10</u> (Auto 30 days)	ACE <u>1-6-10</u> (Auto 30 days)	ACE <u>1-6-10</u> (Auto 30 days)	
Add Exchanges to Certificate	☐ ATA <u>1-6-09(C)</u> (Auto 30 days)	AAC <u>1-6-10(F)</u> (0 day Notice)	CLECs must attach a current CLEC Exchange Listing Form		
Abandon all Services - With Customers	☐ ABN <u>1-6-11(A)</u> (Non-Auto)	☐ ABN <u>1-6-11(A)</u> (Auto 90 day)	☐ ABN <u>1-6-11(B)</u> (Auto 14 day)	☐ ABN <u>1-6-11(B)</u> (Auto 14 day)	
Abandon all Services - Without Customers		ABN <u>1-5-11(A)</u> (Auto 30 days)	☐ ABN <u>1-6-11(8)</u> (Auto 14 day)	☐ ABN <u>1-6-11(B)</u> (Auto 14 day)	
Change of Official Name (See below)	ACN <u>1-6-14(B)</u> (Auto 30 days)	ACN <u>1-6-14(B)</u> (Auto 30 days)	CIO <u>1-6-14(A)</u> (0 day Notice)	CIO <u>1-6-14(A)</u> (0 day Notice)	
Change in Ownership (See below)	ACO <u>1-6-14(B)</u> (Auto 30 days)	ACO <u>1-6-14(B)</u> (Auto 30 days)	☐ CIO <u>1-6-14(A)</u> (0 day Notice)	☐ CIO <u>1-6-14(A)</u> (0 day Notice) (
Merger (See below)	☐ AMT <u>1-6-14(B)</u> (Auto 30 days)	☐ AMT <u>1-6-14(B)</u> (Auto 30 days)	☐ CIO <u>1-6-14(A)</u> (0 day Notice)	☐ CIO <u>1-6-14(A)</u> (0 day Notice)	
Transfer a Certificate (See below)	☐ ATC <u>1-6-14(B)</u> (Auto 30 days)	☐ ATC <u>1-6-14(B)</u> (Auto 30 days)	☐ CIO <u>1-6-14(A)</u> (0 day Notice)	☐ CIO <u>1-6-14(A)</u> (0 day Notice)	
Transaction for transfer or lease of property, plant or business (See below)	☐ ATR <u>1-6-14(B)</u> (Auto 30 days)	☐ ATR <u>1-6-14(B)</u> (Auto 30 days)	CIO <u>1-6-14(A)</u> (0 day Notice)	☐ CIO <u>1-6-14(A)</u> (0 day Notice)	
Procedural					
Designation of Process Agent(s)	TRF (0 day Notice)	TRF (0 day Notice)	☐ TRF (0 day Notice)	☐ TRF (0 day Notice)	
Section II – Carrier to Carrier (Pursua	nt to <u>4901:1-7</u>), CMR	S and Other			
Carrier to Carrier	ILEC	CLEC			
Interconnection agreement, or amendment to an approved agreement	☐ NAG <u>1-7-07</u> (Auto 90 day)	☐ NAG <u>1-7-07</u> (Auto 90 day)			
Request for Arbitration	☐ ARB <u>1-7-09</u> (Non-Auto)	☐ ARB <u>1-7-09</u> (Non-Auto)	-		
Introduce or change c-t-c service tariffs,	ATA <u>1-7-14</u> (Auto 30 day)	☐ ATA <u>1-7-14</u> (Auto 30 day)			
Introduce or change access service pursuant to 07-464-TP-COI	☐ ATA (Auto 30 day)				
Request rural carrier exemption, rural carrier supension or modifiction	UNC <u>1-7-04</u> or (Non-Auto) <u>1-7-05</u>	UNC <u>1-7-04</u> or (Non-Auto) 1-7-05			
Pole attachment changes in terms and conditions and price changes.	UNC 1-7-23(B) (Non-Auto)	UNC <u>1-7-05</u> (Non-Auto)			
<u>CMRS Providers</u> See <u>4901:1-6-15</u>	RCC [Registration & Change in (0 day)	n Operations]	NAG [Interconnection Agreement or Amendment] (Auto 90 days)		
Other* (explain)					

*NOTE: During the interim period between the effective date of the rules and an Applicant's Detariffing Filing, changes to existing business Tier 2 and all toll services, including the addition of new business Tier 2 and all new toll services, will be processed as 0-day TRF filings, and briefly described in the "Other" section above.

All Section I and II applications that result in a change to one or more tariff pages require, at a minimum, the following exhibits. Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-14 Filing Requirements on the

Commission's Web Page for a complete list of exhibits.

Exhibit	Description:
Α	The tariff pages subject to the proposed change(s) as they exist before the change(s)
В	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
С	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

AFFIDAVIT

Compliance with Commission Rules and Service Standards

I am an officer/agent of the applicant corporation, Sage Telecom, Inc., and am authorized to make this statement on its behalf.

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on September 5, 2008 at Maitland, FL 32751.

*Carey Roesel

Consultant to Sage Telecom, Inc.

September 5, 2008

Date

*This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

VERIFICATION

I, <u>Carey Roesel</u>, verify that I have utilized the Telecommunications Application Form for Routine Proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*Carey Roesel

Consultant to Sage Telecom, Inc.

September 5, 2008

Date

*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

Sage Telecom, Inc.

EXHIBIT A

Superseded Tariff Sheets

CHECK SHEET

Pages 1 through 61, inclusive of this Tariff are effective as of the date shown. Revised sheets as named below contain all changes from the original tariff that are in effect on the date thereof.

	Number of Revisions
Page	Except as Indicated
1	
1	Original
2 3	Sixty-Eighth*
<u> </u>	Forty-Ninth*
4	First First
4 5 6	
0	Original Firm
7 8	First
9	Original Original
10	Original Second
11	First
12	Original
13	First
14	Original
15	First
16	Sixth
16.1	Original
17	First
18	Third
19	Original
20	Original
21	Second
22	Original
23	Second
23.1	Third
24	First
25	Original
26	Original
27	Original
28	Seventh
29	Fifth
29.1	Fourth
29.2	Third
29.3	Fourth
29.4	Third
29.5	Fifth
29.6	Original
29.7	Second
29.8	Second
29.9	First
29.10	Second
29.11	First
29.12	Original
29.13	Second
30	Third

^{*}New or revised filing

	Cancers 40	ICCAINCE L OF
•	CHECK SHEET (cont'd)	
	NT1	of David-i
<u>Page</u>		of Revisions
31	Except a Tenth	s Indicated
32	Third	
33	Original	
34	Original	
35	First	
36	Second	
36.1	First	
37 38	Original	
36 39	Original Original	
40	Original	
41	First	
42	Original	
43	Original	
44	First	
45	First	
46	Original	
47	Second	
48	First	
49	Fourth	
50	Third	
51	Second	
52	Second	
53	First	
54	First	
55	Eighth	
55.1	Third	
55.2	Third	
55.3	Fourth	
55.4	Original	
55.5	Second	
55.6	Second	
55.7	Third	
55.8	First	
55.9	Second	
55.10	Second*	
55.11	Original	
55.12	First	
55.13	Original	
56	Fifteenth	ı
56.1	Third	
57	Eighth	
58	Second	
59	Third	
60	Fifth	
61	Fourth	
v.	1000	

*New or revised filing.

Issued: August 27, 2008 Effective: August 27, 2008

SECTION 3 - DESCRIPTION OF SERVICES (cont'd)

3.1. <u>Local Exchange Telecommunications Services</u> (cont'd)

(AT)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

15. Winback Credits

Residential Winback customers who return to Sage and subscribe to any currently available Simply Savings or Metropolitan plan, are eligible for a credit on their bundled service. To be eligible in a Winback situation, the customer must have previously had local service with Sage, switched their service to another local service provider, and is now returning to Sage as a customer. Customers must choose Sage as their intraLATA and interLATA carrier to qualify and have a zero balance on their previous Sage account. This credit may not be combined with any other Sage promotional offer or credit.

Customers who qualify receive notice of this offer through Sage marketing campaigns. This offer includes a one-time credit equal to the amount of their bundle price on their first bill from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services.

16. Win/Winback Bundle Credit

Residential Win/Winback customers who subscribe to any currently available Simply Savings Preferred plan, are eligible for a credit on their bundled service. To be eligible in a Winback situation, the customer must have previously had local service with Sage, switched their service to another local service provider, and is now returning to Sage as a customer. Winback customers must have a zero balance on their previous Sage account. All Win/Winback customers must choose Sage as their intraLATA and interLATA carrier to qualify and must be current with no past due amount at the time the credit is issued. This credit may not be combined with any other Sage promotional offer or credit.

Customers who qualify receive notice of this offer through Sage marketing campaigns. This offer includes a one-time credit equal to the amount of their bundle price on their fourth bill from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services.

(AT)

Issued: June 26, 2007 Effective: June 26, 2007

SECTION 3 - DESCRIPTION OF SERVICES (cont'd)

3.1. Local Exchange Telecommunications Services (cont'd)

- 3.1.5 <u>Non-Recurring Service Charges</u> Except as provided in Section 3.1.5.B below, service charges may apply to all residential and business customers who subscribe to any of Sage's local service plans or request a move and/or change of certain types of telecommunications services.
 - 3.1.5.A. The Installation Charge is a per order, nonrecurring charge that applies as follows:
 - 1. Installation of local exchange service to a customer's premises for the first time.
 - 2. Installation of additional local exchange access lines to a customer's premises.
 - A change in location of customer's equipment or service from one premise to another.
 - 4. A temporary suspension of service at the customer's request or to change the telephone number to which suspended service calls are referred.
 - 5. A request to change from one type of hunting arrangement to another, or rearrange central office hunting lines.
 - Restoration of service if service was disconnected for nonpayment of bill for telecommunications services.
 - 3.1.5.B. No installation charges will apply to customers converting their existing local phone service, as is, from the incumbent LEC to Sage. This also applies to existing Sage customers who change their local calling plans.
 - 3.1.5.C. An Order Processing Fee applies as follows, on a per order basis:
 - 1. A telephone number change made at the customer's request.
 - 2. The addition or deletion of any Custom Calling Feature listed in Section 3.1.8; Caller ID Service listed in Section 3.1.9; Multi-Line Hunting Service listed in Section 3.1.10; or Toll Restriction Service listed in Section 3.1.14.
 - 3. A change of bill cycle dates made at the customer's request.
 - 4. The splitting of single accounts into multiple bills at the customer's request.
 - Changes to customer service plan that have not been solicited by Sage Telecom, Inc.
 - 6. A name change, at the customer's request, to the account name, Caller ID, or the directory listing.
 - 3.1.5.D. A Reconnect Fee will be applied on a per line basis for service that is restored due to suspension from nonpayment of bill for telecommunications services. No installation charge will be applied in this instance.
 - 3.1.5.E. Copy of Call Records Fee applies when a Customer requests and is provided a copy of his or her Call Detail Records. Call Detail Records are not a copy of the Customer's invoice, but rather include numbers called, duration of calls, and timing of such calls for a period of time specified by the Customer when such records are available. The Company cannot assure that Call Detail Records will be available indefinitely.

3.1.6. Operator Assisted Services

- 3.1.6.A. Operator Handled Calling Operator Handled Calling Service is provided to Customers and Users of Sage's local exchange service. The Company will follow the standards set forth by the Commission, to include:
 - The Company will not bill for incomplete calls where answer supervision is available. The Company will remove any charges for incomplete calls upon customer notification or Company's knowledge.
 - 2. The caller and billed party, if different from the caller, will be advised of the name of the operator service provider at the time of the initial contact.

| | | (AT)

(AT)

Issued: December 11, 2007 Effective: January 10, 2008

Issued By:
Robert W. McCausland
Vice President and Secretary
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

SECTION 5 - PROMOTIONS AND DISCOUNTS

5.31 **\$10** Premium SAVE Offer

(AT)

Current Sage residential customers who contact Sage Telecom about discontinuing their service between May 22, 2008 and May 1, 2009 may be eligible for the \$10 Premium SAVE offer on their bundled service if they agree to keep their phone services with Sage Telecom. To be eligible, the customer must have local service with Sage for at least six (6) months, be in good standing with good payment history, and have a premium service plan, such as Simply Savings Preferred or Simply Savings Unlimited. This credit may not be combined with any Sage promotional offer. Customer is limited to one SAVE promotion per 12 month period.

Customers who qualify will receive a credit equal to \$10 off their service plan bundle rate on their first six invoices after the offer is applied. Credit amount does not include any additional charges for optional features, long distance, fees and surcharges, or other services. Customer must be in good standing at the time the credit is issued to receive the credit. Sage reserves the right to cancel this promotion at any time.

5.32 **\$5 SAVE Offer - 1 Year**

Current Sage residential customers who contact Sage Telecom about discontinuing their service between May 22, 2008 and May 1, 2009 may be eligible for the \$5 SAVE offer - 1 Year on their bundled service if they agree to keep their phone services with Sage Telecom. To be eligible, the customer must have local service with Sage for at least six (6) months, be in good standing with good payment history, and have a grandfathered service plan or one of the Simply Savings plans. This credit may not be combined with any Sage promotional offer. Customer is limited to one SAVE promotion per 12 month period.

Customers who qualify will receive a credit equal to \$5 off their service plan bundle rate on their first twelve invoices after the offer is applied. Credit amount does not include any additional charges for optional features, long distance, fees and surcharges, or other services. Customer must be in good standing at the time the credit is issued to receive the credit. Sage reserves the right to cancel this promotion at any time.

5.33 Sage Customer Anniversary Promotion

Current Sage customers who have been with Sage Telecom for at least 12 months can receive a \$20 credit off their Sage phone bill in the month of their sign up anniversary with Sage Telecom. To be eligible, the customer must be in good standing with good payment history for the 90 day period previous to the anniversary month, and have a grandfathered service plan, a business type of service, or a type of Simply Savings Plan.

Customers who qualify will receive a one-time credit equal to \$20 off their Sage phone bill. Credit amount does not include any additional charges for optional features, long distance, fees and surcharges, or other services. Customer must be in good standing at the time the credit is issued to receive the credit. Sage reserves the right to cancel this promotion at any time.

(AT)

Issued: May 28, 2008

Effective: May 28, 2008

Sage Telecom, Inc.

EXHIBIT B

Proposed Tariff Sheets

CHECK SHEET

Pages 1 through 61, inclusive of this Tariff are effective as of the date shown. Revised sheets as named below contain all changes from the original tariff that are in effect on the date thereof.

D	Number of Revisions
Page	Except as Indicated
1	Original
;	Sixty-Ninth*
3	Fiftieth*
2 3 4	First
\$	First
6	Original
5 6 7 8	First
v Q	Original
9	Original
10	Second
11	First
12	Original
13	First
14	
15	Original First
15 16	Sixth
16.1	
17	Original First
18	Third
19	
20	Original
20 21	Original
22	Second
23	Original
23.1	Second
	Third
24	First
25 26	Original
	Original
27 28	Original Seventh
28 29	
29 29.1	Fifth
29.2	Fourth
29.3	Third Fourth
29.3 29.4	
29.4	Third Fi ft h
29.6	
29.7	Original Second
29.8	
29.8 29.9	Second
29.90	First Second
29.11 29.12	First
	First*
29.13 30	Second Third
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^{*}New or revised filing

Issued: September 8, 2008

Effective: September 8, 2008

CHECK SHEET (cont'd)

	CHECK SHEET (cont'd)	
		Number of Revisions
<u>Page</u>		Except as Indicated
31		Tenth
32		Fourth*
33		Original
34		Original
35		First
36		Second
36.1		First
37 38		Original
39		Original Original
40		Original
41		First
42		Original
43		Original
44		First
45		First
46		Original
47		Second
48		First
49		Fourth
50		Third
51		Second
52		Second
53		First
54		First
55		Eighth
55.1		Third
55.2		Third
55.3		Fourth
55.4		Original
55.5		Second
55.6		Second
55.7		Third
55.8		First
55.9		Second
55.10		Second
55.11		First*
55.12		First
55.12		Original
55.15 56		Fifteenth
56.1		
50.1 57		Third
		Eighth Second
58 50		Second
59		Third
60		Fifth
61		Fourth

*New or revised filing.

Issued: September 8, 2008

Effective: September 8, 2008

SECTION 3 - DESCRIPTION OF SERVICES (cont'd)

3.1. <u>Local Exchange Telecommunications Services</u> (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

15. Winback Credits

Residential Winback customers who return to Sage and subscribe to any currently available Simply Savings, or international plan, are eligible for a credit on their bundled service. To be eligible in a Winback situation, the customer must have previously had local service with Sage, switched their service to another local service provider, and is now returning to Sage as a customer. Customers must choose Sage as their intraLATA and interLATA carrier to qualify and have a zero balance on their previous Sage account. This credit may not be combined with any other Sage promotional offer or credit.

Customers who qualify receive notice of this offer through Sage marketing campaigns. This offer includes a one-time credit equal to the amount of their bundle price on their first bill from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services.

16. Win/Winback Bundle Credit

Residential Win/Winback customers who subscribe to any currently available Simply Savings plan or international plan are eligible for a credit on their bundled service. To be eligible in a Winback situation, the customer must have previously had local service with Sage, switched their service to another local service provider, and is now returning to Sage as a customer. Winback customers must have a zero balance on their previous Sage account. All Win/Winback customers must choose Sage as their intraLATA and interLATA carrier to qualify and must be current with no past due amount at the time the credit is issued. This credit may not be combined with any other Sage promotional offer or credit.

Customers who qualify receive notice of this offer through Sage marketing campaigns. This offer includes a one-time credit equal to the amount of their bundle price on their fourth bill from Sage Telecom. Credit amount does not include any additional charges for optional features, long distance, or other services.

Issued: September 8, 2008 Effective: September 8, 2008

Issued By:
Robert W. McCausland
Vice President and Secretary
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

(CT)

(CT)

Cancels 3rd Revised Page No. 32

3.1. <u>Local Exchange Telecommunications Services</u> (cont'd)

- 3.1.5 <u>Non-Recurring Service Charges</u> Except as provided in Section 3.1.5.B below, service charges may apply to all residential and business customers who subscribe to any of Sage's local service plans or request a move and/or change of certain types of telecommunications services.
 - 3.1.5.A. The Installation Charge is a per order, nonrecurring charge that applies as follows:
 - 1. Installation of local exchange service to a customer's premises for the first time.
 - 2. Installation of additional local exchange access lines to a customer's premises.
 - A change in location of customer's equipment or service from one premise to another.



- A restoration of service due to suspension/disconnection from nonpayment of bill for telecommunications services.
- 3.1.5.B. No installation charges will apply to customers converting their existing local phone service, as is, from the incumbent LEC to Sage. This also applies to existing Sage customers who change their local calling plans.
- 3.1.5.C. An Order Processing Fee applies as follows, on a per order basis:
 - 1. A telephone number change made at the customer's request.
 - 2. The addition or deletion of any Custom Calling Feature listed in Section 3.1.8; Caller ID Service listed in Section 3.1.9; Multi-Line Hunting Service listed in Section 3.1.10; or Toll Restriction Service listed in Section 3.1.14.
 - 3. A change of bill cycle dates made at the customer's request.
 - 4. The splitting of single accounts into multiple bills at the customer's request.
 - Changes to customer service plan that have not been solicited by Sage Telecom, Inc.
 - 6. A name change, at the customer's request, to the account name, Caller ID, or the directory listing.
- 3.1.5.D. A Reconnect Fee will be applied on a per line basis for service that is restored due to suspension from nonpayment of bill for telecommunications services. No installation charge will be applied in this instance.
- 3.1.5.E. Copy of Call Records Fee applies when a Customer requests and is provided a copy of his or her Call Detail Records. Call Detail Records are not a copy of the Customer's invoice, but rather include numbers called, duration of calls, and timing of such calls for a period of time specified by the Customer when such records are available. The Company cannot assure that Call Detail Records will be available indefinitely.

3.1.6. Operator Assisted Services

- 3.1.6.A. Operator Handled Calling Operator Handled Calling Service is provided to Customers and Users of Sage's local exchange service. The Company will follow the standards set forth by the Commission, to include:
 - 1. The Company will not bill for incomplete calls where answer supervision is available. The Company will remove any charges for incomplete calls upon customer notification or Company's knowledge.
 - 2. The caller and billed party, if different from the caller, will be advised of the name of the operator service provider at the time of the initial contact.

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Issued By:
Robert W. McCausland
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SECTION 5 - PROMOTIONS AND DISCOUNTS

5.31 \$10 Premium SAVE Offer

Current Sage residential customers who contact Sage Telecom about discontinuing their service between May 22, 2008 and May 1, 2009 may be eligible for the \$10 Premium SAVE offer on their bundled service if they agree to keep their phone services with Sage Telecom. To be eligible, the customer must have local service with Sage for at least six (6) months, be in good standing with good payment history, and have a premium service plan, such as Simply Savings Preferred or Simply Savings Unlimited. This credit may not be combined with any Sage promotional offer. Customer is limited to one SAVE promotion per 12 month period.

Customers who qualify will receive a credit equal to \$10 off their service plan bundle rate on their first six invoices after the offer is applied. Credit amount does not include any additional charges for optional features, long distance, fees and surcharges, or other services. Customer must be in good standing at the time the credit is issued to receive the credit. Sage reserves the right to cancel this promotion at any time.

5.32 **\$5 SAVE Offer - 1 Year**

Current Sage residential customers who contact Sage Telecom about discontinuing their service between May 22, 2008 and May 1, 2009 may be eligible for the \$5 SAVE offer -1 Year on their bundled service if they agree to keep their phone services with Sage Telecom. To be eligible, the customer must have local service with Sage for at least six (6) months, be in good standing with good payment history, and have a grandfathered service plan or one of the Simply Savings plans. This credit may not be combined with any Sage promotional offer. Customer is limited to one SAVE promotion per 12 month period.

Customers who qualify will receive a credit equal to \$5 off their service plan bundle rate on their first twelve invoices after the offer is applied. Credit amount does not include any additional charges for optional features, long distance, fees and surcharges, or other services. Customer must be in good standing at the time the credit is issued to receive the credit. Sage reserves the right to cancel this promotion at any time.

5.33 Sage Customer Anniversary Promotion

Current Sage customers who have been with Sage Telecom for at least 12 months can receive a \$20 credit off their Sage phone bill in the month of their sign up anniversary with Sage Telecom. To be eligible, the customer must be in good standing with good payment history for the 90 day period previous to the anniversary month, and have a grandfathered service plan, a business type of service, international plan, or a type of Simply Savings Plan.

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Customers who qualify will receive a one-time credit equal to \$20 off their Sage phone bill. Credit amount does not include any additional charges for optional features, long distance, fees and surcharges, or other services. Customer must be in good standing at the time the credit is issued to receive the credit. Sage reserves the right to cancel this promotion at any time.

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Sage Telecom, Inc.

EXHIBIT C

Description of Tariff Change

This filing makes textual changes.