

FILE

RDEN 082508 V4

Puco

August 18,, 2008

000022 AUG 19 8

PUCO

RECEIVED-DOCKETING DIV
2008 SEP -2 AM 8:33

Governor Ted Strickland
Rifle Center, 30th Floor
77 South High Street
Columbus, OH 43215-6108

Subject: Electrical Supplier/KWH Rate of AEP

[Signature]
08-917-EL-SSO

Dear Sir:

I am writing to you to complain about the above subject rather than to the PUCO who you appoint. I always thought or assumed that the PUCO was to have the consumer foremost in their actions in seeing that we were treated fairly by the supplier.

However, in this complaint I feel that the PUCO is the major reason we are subjected to the high rates we are being charged by AEP. Basically, our KWH rates have doubled ever since the PUCO forced Monongahela Power out of this area and forced us to be served by AEP.

At the time of the change, the PUCO allowed AEP to drastically raise our KWH rate. Also, since that time as demonstrated by my attached AEP first bill to the latest, see attachments, their KWH rate has gone from .075 per KWH to .105 per KWH. Beyond that a recent article in the Marietta Times newspaper indicated the PUCO was considering allowing AEP a rate increase of 17% to 20%. What gives?

AEP is a very profitable corporation today without being allowed to raise our rates even further.

Since you appoint the PUCO members, I think it only fair that you respond to my complaint and justify the PUCO's actions to me. Due to the PUCO's actions, we are left with a single source supplier for electricity in this area of the state.

Respectfully,

Ronald E. Dennis

Ronald E. Dennis
650 Ferncliff Drive
Marietta, OH 45750

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business
Technician Date Processed 9-2-08

SERVICE AT:

MRS RONALD DENNIS
650 FERNCLIFF DR
MARIETTA, OH 45750-5412

For Billing, Outage or
Service Inquiries, Call:
1-800-277-2177
Pay by Phone:
1-800-611-0964

Account Number
109-409-151-0-0

Bill Date 01/04/07
Page 1 of 2 010

PREVIOUS CHARGES:

	Account Balance	Amount Due
Total Amount Due at Last Billing	\$ 110.11	
Payment 12/19/06 - Thank You	110.11 CR	
Previous Balance	\$.00	\$.00

CURRENT AEP CHARGES (1-800-277-2177):

01/04/07 Tariff 013 - RESIDENTIAL SERVICE

Service Delivery Identifier Number: 0004-0621-0776-6568-0

Generation Service	\$ 53.83	
Transmission Service	8.78	
Distribution Service	48.87	
Customer Charge	4.75	
Transition Charge	4.87	
Current AEP Charges Due	\$ 121.10	\$ 121.10

Total Amount Due \$ 121.10
Do Not Pay This Bill. This Amount Will Be Deducted
From Your Bank Account On Jan 22.

\$3.56 is your average daily cost for current electric service

109-409-151-00

Price To Compare

For tariff 013, in order to save you money a new supplier must offer you a price lower than 4.1 cents per KWH for the same usage that appears on this bill. You may contact AEP at the phone number shown on this bill to receive additional information, including a written explanation, about this Price-To-Compare.

USAGE:

Meter Number	Service Period		Meter Reading		Multiplier	Metered Usage
	From	To	Prev CD	Pres CD		
45294086	12/01/06	01/04/07	53577 A	55208 A	1.0000	1631 KWH

CD - Read Code: A = Actual Reading 34 Billing Days Next Scheduled Read Date 02/02/07



A unit of American Electric Power

Due date does not
apply to the Previous
Balance Due

See other side for
important information

SERVICE AT:

For Billing, Outage or
Service Inquiries, Call:Account Number
109-409-151-0-0MRS RONALD DENNIS
650 FERNCLIFF DR
MARIETTA, OH 45750-64121-800-277-2177
Pay by Phone:
1-800-611-0964Bill Date 01/07/08
Page 1 of 2 010

PREVIOUS CHARGES:

	Account Balance	Amount Due
Total Amount Due at Last Billing	\$ 103.27	
Payment 12/21/07 - Thank You	103.27 CR	
Previous Balance	\$.00	\$.00

CURRENT AEP CHARGES (1-800-277-2177):

01/07/08 Tariff 013 - RESIDENTIAL SERVICE

Service Delivery Identifier Number: 0004-0621-0776-6368-0

Generation Service	\$ 59.58
Transmission Service	15.21
Distribution Service	54.32
Customer Charge	4.75
Transition Charge	5.63

Current AEP Charges Due	\$ 139.50	\$ 139.50
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Total Amount Due \$ 139.50

Do Not Pay This Bill. This Amount Will Be Deducted
From Your Bank Account On Jan. 23.

\$3.67 is your average daily cost for current electric service

109-409-151-00

Price To Compare

For tariff 013, in order to save you money a new supplier must offer you a price lower than 4.2 cents per KWH for the same usage that appears on this bill. You may contact AEP at the phone number shown on this bill to receive additional information, including a written explanation, about this Price-To-Compare.



A unit of American Electric Power

Due date does not
apply to the Previous
Balance DueSee other side for
important information

USAGE:

Meter Number	Service Period		Meter Reading		Multiplier	Metered Usage
	From	To	Prev. CD	Pres. CD		
45294086	11/30/07	12/04/07	72247 M	72422 S	1.0000	175 KWH
45294086	12/04/07	01/07/08	72422 S	74134 A	1.0000	1712 KWH

CD - Read Code: A = Actual Reading 38 Billing Days Next Scheduled Read Date 02/04/08
M = Estimated Reading
S = Actual Reading

Month	Usage	Month	Usage	Month	Usage	Month	Usage	Month	Usage	Month	Usage
Jan 07	1,031	Mar 07	1,055	May 07	1,323	Jul 07	1,730	Sep 07	2,050	Nov 07	1,088
Feb 07	1,600	Apr 07	1,473	Jun 07	1,523	Aug 07	1,796	Oct 07	1,464	Dec 07	1,293
Average Monthly Usage: 1555 KWH						Total Usage (Past 12 Months): 18670 KWH					

AEP MESSAGES:

In accordance with an application filed with the Public Utilities Commission of Ohio on October 31, 2007, AEP Ohio adjusted its transmission rates. This increase appeared on bills beginning with the first billing cycle of January 2008. A residential customer using 1,000 kWh of electricity will see an increase of \$2.68 per month.

Pursuant to state law, the Universal Service Fund rider rate has been adjusted effective with this bill.

Visit us at www.AEPOhio.com



AEP OHIO
A unit of American Electric Power

Due dates do not
apply to the Previous
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See other side for
important information

SERVICE AT:

MRS RONALD DENNIS
650 FERNCLIFF DR
MARIETTA, OH 45750-5412

For Billing, Outage or
Service Inquiries, Call:
1-800-277-2177
Pay by Phone:
1-800-611-0964

Account Number
109-409-151-0-0

Bill Date 08/01/08
Page 1 of 2 010

PREVIOUS CHARGES:

	<u>Account Balance</u>	<u>Amount Due</u>
Total Amount Due at Last Billing	\$ 196.81	
Payment 07/16/08 - Thank You	196.81 CR	
Previous Balance	\$.00	\$.00

CURRENT AEP CHARGES (1-800-277-2177):

08/01/08 Tariff 013 - RESIDENTIAL SERVICE

Service Delivery Identifier Number: 0004-0621-0776-6568-0

Generation Service	\$ 123.20
Transmission Service	20.93
Distribution Service	60.55
Customer Charge	4.75
Transition Charge	6.41

Current AEP Charges Due	\$ 224.84	\$ 224.84
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Total Amount Due \$ 224.84
Do Not Pay This Bill. This Amount Will Be Deducted
From Your Bank Account On Aug 19.

\$7.25 is your average daily cost for current electric service

109-409-151-00

Price To Compare

For tariff 013, in order to save you money a new supplier must offer you a price lower than 6.7 cents per KWH for the same usage that appears on this bill. You may contact AEP at the phone number shown on this bill to receive additional information, including a written explanation, about this Price-To-Compare.

USAGE:

Meter Number	Service Period		Meter Reading		Multiplier	Metered Usage
	From	To	Prev CD	Pres CD		
45294086	07/01/08	08/01/08	82672 A	84820 A	1.0000	2148 KWH

CD - Read Code: A = Actual Reading 31 Billing Days Next Scheduled Read Date 09/02/08



OHIO

A unit of American Electric Power

Due date does not
apply to the Previous
Balance Due

See other side for
important information