BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of K. A. Florist, dba Segelin's Florist,)
Complainant,	<u> </u>
v.) Case No. 08-272-TP-CSS
Cavalier Business Communications,	
Respondent.)

<u>ENTRY</u>

The attorney examiner finds:

- (1) The above-referenced complaint was filed on March 17, 2008. In the complaint, K. A. Florist dba Segelin's Florist (complainant) stated that Cavalier Business Communications (Cavalier) has failed to issue a refund owed to the complainant.
- (2) On August 12, 2008, Cavalier filed an answer denying the allegation in the complaint.
- (3) Due to the Commission's stated goal of reducing the number of adversarial proceedings before it, this matter should be scheduled for a settlement conference on September 25, 2008, at 10:00 a.m., in hearing room 11-A, in the offices of the Commission, 180 East Broad Street, Columbus, Ohio 43215.
- (4) The purpose of the settlement conference is to determine whether this complaint can be informally resolved. The parties should bring with them all documents relevant to this matter.

It is, therefore,

ORDERED, That a settlement conference in Case No. 08-272-TP-CSS be scheduled in accordance with Finding (3). It is, further,

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician SM Date Processed 28/00

ORDERED, That a copy of this entry be served upon each party of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

By: Kerry K. Sheets

Attorney Examiner

OF Vrm

Entered in the Journal

AUB 2 8 2008

Reneé J. Jenkins

Secretary