1 BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO 2 In the Matter of the Application of The East : 3 Ohio Gas Company d/b/a Dominion East Ohio for : 4 Authority to Increase : Rates for its Gas 5 Distribution Service. Approval of an Alternative: 6 Rate Plan for its Gas Distribution Service, 7 Approval to Change • Accounting Methods, 8 Approval of Tariffs to : Case Nos. 07-829-GA-AIR **Recover Certain Costs** 07-830-GA-ALT 9 Associated with a Pipeline: 07-831-GA-AAM Infrastructure Replacement: 08-169-GA-ALT 10 Program Through an 06-1453-GA-UNC Automatic Adjustment 11 Clause, and for Certain Accounting Treatment, and : 12 Approval of Tariffs to **Recover Certain Costs** 13 Associated with Automated : Meter Reading Deployment : 14 Through an Automatic Adjustment Clause, and for: 15 Certain Accounting : Treatment. 16 **VOLUME VI - PROCEEDINGS** 17 before Ms. Christine M.T. Pirik and Mr. Scott Farkas, 18 Hearing Examiners, at the Public Utilities Commission 19 of Ohio, 180 East Broad Street, Room 11-C, Columbus, 20

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Ohio, called at 11:30 a.m. on Tuesday, August 27,

2008.

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22			
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24			

PAGE

1	INDEX
2	
3	SURREBUTTAL WITNESSES PAG
4 5	Jeffrey A. MurphyDirect examination by Mr. Kutik66Cross-examination by Mr. Serio67
6 7	Stephen E. Puican Direct examination by Ms. Hammerstein 83
8 9 10	DEO EXHIBIT IDFD ADMTD 1.5 - Surrebuttal Testimony of 66 82 Jeffrey A. Murphy
11 12 13	OCC EXHIBIT IDFD ADMTD 22 - Rebuttal Testimony and Exhibits 63 63 of Roger D. Colton
14	
15	
16	
17	
18	

20			
21			
22			
23			
24			

1	Wednesday Morning Session,
2	August 27, 2008.
3	
4	EXAMINER FARKAS: Mr. Kutik.
5	MR. KUTIK: Your Honor, when we were off
6	the record yesterday we had discussed allowing us
7	some time after we had received Mr. Colton's rebuttal
8	testimony to determine what the company and staff
9	wanted to do, potentially to take a deposition of
10	Mr. Colton or to proceed with cross-examination.
11	It is our preference at this time, your
12	Honor, to make several motions to the Bench to strike
13	certain parts of Mr. Colton's testimony. We would
14	then propose that after the Bench rules on that, we
15	could then make a decision as to what would be the
16	most prudent course.
17	Our thinking on that is that if the Bench
18	grants most of our motions or all of our motions,
19	then the need to take Mr. Colton's deposition may be

- 20 obviated and the need to cross-examine him may be
- 21 obviated and we can move this case towards a quick
- 22 conclusion.
- 23 EXAMINER FARKAS: Okay. Why don't you
- 24 make your motions to strike.

2	MR.	SAUER:	Before	Mr.	Kutik :	starts	I'd
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3 like to get on the record that the attorney defending

4 Mr. Colton is not in the room and that these motions

- 5 are being made outside of his presence.
- 6 Second of all, I'd like to mention that

7 this is a witness who is rebutting staff witness's

8 testimony and not a company witness's testimony, and

9 I'm not -- it's not clear to me what the company's

10 interest in striking Mr. Colton's testimony is at

11 this point.

12 EXAMINER FARKAS: At this point we're

13 just hearing the motions and we're not ruling on them

14 right yet, so we're just going to listen to the

15 motions first.

16 MR. KUTIK: Okay. Your Honor, let me

17 start off by moving to strike the entire testimony on

18 the basis that it is entirely improper rebuttal

19 testimony.

- 20 We can start with the proposition that,
- 21 from Black's Law Dictionary, rebuttal testimony is
- 22 testimony that is tendered after a party closes its
- 23 case and after the opposing party closes its case.
- 24 OCC insisted that they go last in this case, so as a

8

matter of order there is -- this is not rebuttal 1 testimony. It is testimony that should have been 2 included as part of their direct case. That's number 3 4 one. 5 Number two, also kind of standard 6 hornbook law, the principle objective of rebuttal testimony is to permit a party to counter new or 7 unforeseen facts. So I think it's a fair inquiry for 8 the Bench to determine whether the issue that's posed 9 by Mr. Colton's testimony, namely the alleged adverse 10 effect of SFV on low-income customers, is an issue or 11 12 is a fact that is new or unforeseen. 13 I'd like to take the Bench through a short time line of this issue and where OCC -- and 14 OCC's knowledge with respect to that issue. If I may 15 approach the Bench with some attachments. 16 17 **EXAMINER FARKAS:** Yes. 18 MR. KUTIK: Your Honor, the issue of

19 straight fixed variable and its effect, good or bad,

- 20 on low-income customers has not been a new issue
- 21 before this commission. In fact, it started out or
- 22 the earliest that we could tell it was discussed was
- 23 in the testimony of Mr. Puican from the staff on
- 24 February 28th, 2008, in the Duke Energy case. We

1 have provided you a copy of that opinion or that

2 testimony.

- 3 Now, I have also given you a series of
- 4 press releases from OCC, and at the conclusion of
- 5 that case, of the Duke case, on May 28th, 2008, OCC
- 6 issued a press release which on page 2 of 2, third
- 7 paragraph down, the second sentence says, "However,
- 8 OCC said that the PUCO decision fails to balance
- 9 consumers' needs with the utility's or take into
- 10 account the current economic strains burdening
- 11 residential customers."
- 12 Now, in this case there was testimony
- 13 filed by Mr. Radigan, and I don't know if the Bench
- 14 has Mr. Radigan's testimony before it, but
- 15 Mr. Radigan at page 11, line 7, to page 12, line 6
- 16 discussed the issue or the alleged effect of SFV on
- 17 low-income customers, specifically citing a report or
- 18 data by the Energy Information Administration, data
- 19 also that Mr. Colton discusses.

- 20 So the issue of the alleged effect of SFV
- 21 on low-income customers was certainly something that
- 22 OCC saw fit on June 23rd to file testimony on.
- 23 Now, also on that day OCC issued a press
- 24 release in this case, and on the first page of that

10

1	press release, the fifth paragraph down, OCC said
2	"The level of the flat-rate customer charge is a
3	point of contention in the Dominion East Ohio rate
4	case as it has been in similar cases dealing with the
5	rates of Ohio's major natural gas utilities."
6	Skipping a paragraph, OCC then said, "The
7	OCC opposes raising the flat-rate customer charge
8	because such a change in the rate structure would
9	negatively impact customers who attempt to conserve
10	energy and results in low-use customers subsidizing
11	high-use customers."
12	Now, on June 10th, 2008, OCC issued
13	another press release in this case, and on the second
14	page the second-to-last paragraph before some
15	information about OCC the statements that I've just
16	read were repeated.
17	Now, Mr. Colton filed direct testimony in
18	the Vectren Energy case, and I've given you a copy of

19 that, he filed that testimony on July 23rd, 2008.

- 20 You can take that testimony and you can compare it to
- 21 the prefiled testimony, the prefiled alleged rebuttal
- 22 testimony that's been filed in this case, and but for
- 23 some references to Mr. Puican and but for some data
- 24 and discussions about Cuyahoga County as opposed to

1 Montgomery County, the testimony is word for word

2 identical.

3 On June 24th, the day after -- excuse me, July 24th, the day after Mr. Colton's testimony 4 was filed in Vectren, OCC issued a press release in 5 6 Vectren or about the Vectren case and in that press release, the fourth paragraph down, the OCC said, 7 "The OCC opposes raising the flat-rate customer 8 charge stating that this change will have an adverse 9 effect on lower-usage, lower income customers and 10 have a negative impact on energy efficiency efforts 11 by creating a disincentive to use less gas." 12 Skipping a paragraph there's a quote, 13 "'Increasing a flat-rate customer charge creates 14 undue hardship for people who can least afford it,' 15 said Janine Migden-Ostrander, Consumers' Counsel. 16 'Not only does this approach discourage residents 17 from conserving energy, but research supports the 18 19 conclusion that the low-income and elderly population

- 20 will be more at risk by adopting this approach."
- 21 On August 1st OCC issued yet another
- 22 press release, this one about this case, and in the
- 23 eighth paragraph down, the paragraph that begins "The
- 24 level of the flat-rate customer charge," the last

12

sentence says, "The OCC opposes raising the flat-rate 1 customer charge because such a change in the rate 2 structure would negatively impact customers who 3 attempt to conserve energy and result in low-income, 4 low-use customers subsidizing high-income, high-use 5 6 customers." A few days later on August 6th they 7 issued another press release, this one about the 8 Vectren case, making a similar statement. 9 10 I would also point the Bench to -- well, all of that indicates that OCC was well aware of the 11 issue of the alleged effect of SFV rates on 12 low-income customers, that they had the opportunity 13 and, in fact, took the opportunity with Mr. Radigan 14 to address that issue. The problem that OCC had was 15 apparently that wasn't good enough and so now they 16 want a second bite at the apple. 17 18 And, further, what they want to do is they want to do it by way of ambush. They clearly 19

- 20 knew that this was an issue and they clearly waited.
- 21 And why do we think they waited? Well, one, because
- 22 they knew about this issue before now.
- 23 Second, you can look at Mr. Colton's
- 24 testimony. Mr. Colton's testimony at the end

discusses his attempt to reserve his right to 1 supplement his testimony if the staff fails to 2 support the Staff Report. 3 So this was testimony that was apparently 4 being prepared after the Staff Report was filed. 5 What we have here is clear prejudice to the company, 6 to the staff. We got this testimony yesterday, we're 7 given the opportunity potentially today or 8 potentially tomorrow to take Mr. Colton's deposition, 9 but if you look at Mr. Colton's testimony, it has 10 data point upon data point that we have to review, go 11 find, analyze, and then think up what questions we 12 want to ask him about. 13 To do all that in a day, to do all that 14 in two days, puts the company and the staff at a 15 severe disadvantage and it's a severe disadvantage 16 that's created not because of anything that any other 17 party has done other than OCC. 18

19 For all those reasons we would -- we

- 20 object to the tendering of this testimony and we
- 21 would move that it be stricken in its entirety.
- 22 EXAMINER FARKAS: Do you have a copy of
- 23 Mr. Radigan's testimony handy?
- 24 MR. KUTIK: I believe we do. Hold on a

e.

2	Do you have Mr. Radigan's testimony?
3	MS. HAMMERSTEIN: Yeah. It's scribbled
4	in.
5	EXAMINER FARKAS: That's okay.
6	MR. KUTIK: The pages that I was
7	referring to for Mr. Radigan, page 11, line 7, to
8	page 12, line 6. That's our first motion, your
9	Honor.
10	EXAMINER FARKAS: Mr. Sauer, do you have
11	any response to the motion to strike?
12	MR. SAUER: Yes, your Honor. Again, I
13	want to emphasize that Mr. Serio is the attorney
14	defending Mr. Colton's testimony.
15	EXAMINER FARKAS: Well, I guess another
16	question, where is Mr. Serio? And I guess what did
17	you expect was going to happen this morning?
18	MR. SAUER: Well, my understanding was
19	the company was going to make a decision today

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- 20 whether they wanted to depose or go straight into
- 21 cross-examination of Mr. Colton; that was what was
- 22 going to happen at 11:30. And again, that was my
- 23 understanding of what the process was for this
- 24 afternoon.

1	And again, I want to emphasize that
2	Mr. Colton's testimony is rebutting a staff witness,
3	not a company witness, and that specifically he is
4	rebutting Mr. Puican and he identifies the three
5	areas in which he's rebutting Mr. Puican's testimony
6	on page 3.
7	So this is absolutely proper rebuttal
8	testimony. Mr. Puican's testimony wasn't filed until
9	I believe July 31st in this case.
10	The time line that Mr. Kutik has tried to
11	run through, you know, the Duke case was decided at
12	the end of May, testimony in this case was due on
13	June 23rd. It wasn't until we lost the issue on
14	straight fixed variable in the Duke case that we have
15	reason to start looking for a witness who might have
16	the expertise to rebut what was the staff's arguments
17	in Duke.
18	And we found Mr. Colton and got his
19	contract in place in time to file testimony in the

- 20 VEDO case which had a later time line than this case.
- 21 In fact, with a week extension Mr. Colton was indeed
- 22 able to file his testimony in the VEDO case on July
- 23 23rd, a month after the testimony in this case was
- 24 due.

16

1 The language that Mr. Kutik is speaking
2 to in terms of reserving his rights is probably a
3 carryover language that was in the VEDO testimony and
4 it isn't that it was being prepared at the time or we
5 were in a position to file this on June 23rd; we
6 weren't. We barely got it filed in the VEDO case
7 near the end of July.
8 Again, this isn't an attempt to ambush,
9 it's an attempt to refute specifically statements the
10 staff was relying on in their support of the SFV rate
11 design. This is proper rebuttal testimony, and if
12 the staff or the company feels some of these issues
13 that Mr. Colton if his facts and information are
14 improper, then surrebuttal testimony on their part
15 would be an appropriate recourse, but absolutely this
16 is proper rebuttal testimony and should be admitted
17 into the evidence in this case.
18 EXAMINER FARKAS: Just a second.

19 Mr. Radigan's testimony has the same

- 20 discussion about low-income customers being
- 21 disadvantaged by straight fixed variable rate design.
- 22 MR. SAUER: It was similar arguments we
- 23 made in the Duke case, your Honor. Wilson Gonzalez's
- 24 testimony had similar statements in the Duke case.

1	We just didn't have the supporting data of
2	Mr. Colton and his expertise in studying not only
3	Ohio, but midwest and the United States census data
4	that demonstrates that the impact on low-income
5	customers is there. I mean, it's using PIPP as a
6	surrogate is improper reliance on what is happening
7	to the low-income customers in these cases. It's
8	just improper.
9	EXAMINER FARKAS: But Mr. Radigan
10	discusses that issue; does he not?
11	MR. SAUER: He discusses the issue, but
12	nowhere near the depth and with the data to support
13	the arguments that he's making in Mr. Colton's
14	testimony.
15	EXAMINER FARKAS: Okay.
16	MR. SAUER: And again, as a carryover
17	kind of argument that we made in the Duke case, but
18	didn't have a witness who had the expertise and the
19	knowledge of the low-income customer usage issues

- 20 this Mr. Colton has.
- 21 EXAMINER FARKAS: Okay. Ms. Hammerstein.
- 22 MS. HAMMERSTEIN: Thank you, your Honor.
- 23 First of all, staff would join the company in its
- 24 motion to strike the entirety of Mr. Colton's

1 testimony.

2	Secondly, as Mr. Kutik pointed out and I
3	think as Mr. Sauer's remarks just pointed to the
4	Bench that Mr. Radigan's testimony, as you seem to
5	recognize, addresses this very issue and his
6	testimony was filed after the Staff Report was filed
7	in this case and it is clearly improper rebuttal to
8	have Mr. Colton's testimony introduced just to
9	bolster OCC's case. The fact that they may or may
10	not have been able to obtain a witness that had
11	allegedly better information to share with the
12	Commission doesn't go to whether or not it's proper
13	rebuttal.
14	EXAMINER FARKAS: Mr. Serio, Mr. Kutik
15	has made a motion to strike the entirety of
16	Mr. Colton's rebuttal testimony that was filed.
17	MR. SERIO: Yes, your Honor. I
18	apologize, I was in the Vectren hearing and got over
19	here as quick as I could.

- 20 EXAMINER FARKAS: That's okay.
- 21 MR. SERIO: Our response is that
- 22 Mr. Colton in his testimony specifically identifies
- 23 aspects of Mr. Puican's testimony that he's
- 24 rebutting. Rebuttal testimony is designed to rebut

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what another witness says. Mr. Puican made the 1 statement that he was using PIPP customers as a 2 surrogate for non-PIPP customers. 3 I specifically asked Mr. Murphy the same 4 question and the company indicated they were not 5 6 doing that. So our rebuttal testimony really goes to the heart of the staff position and not necessarily 7 the company position. 8 We could not have filed rebuttal 9 testimony to Mr. Puican's testimony until 10 Mr. Puican's testimony was filed, until Mr. Puican 11 12 took the stand. We didn't have that opportunity based on the timing of the proceeding. We identified 13 14 what we're rebutting and that's what was in Mr. Puican's direct testimony. That's what rebuttal 15 testimony is supposed to do, and that's exactly what 16 we did in this case. 17 18 EXAMINER FARKAS: Mr. Kutik.

19 MR. KUTIK: Your Honor, certainly the

- 20 company has an interest in this issue and certainly
- 21 the company has standing to bring this type of
- 22 motion. We have an interest in the record in this
- 23 case regardless of what company -- what party
- 24 supports what witness.

1	What I heard Mr. Sauer say is basically
2	that they didn't have the time to present their
3	direct case and so what they're trying to do at this
4	point is to then rebut Mr or use the rebuttal
5	technique to get this evidence in.
6	Mr. Sauer, neither Mr. Sauer nor
7	Mr. Serio, has given the Bench any indication that
8	this was a new or unforeseen issue which would be an
9	appropriate issue for rebuttal.
10	A fair and proper way to put this
11	evidence in if OCC wanted to would have been to
12	submit supplemental testimony in this case, and that
13	would have given us and the staff an opportunity
14	earlier in this case to consider the testimony, to
15	apply to the bench for an opportunity to take
16	depositions. We certainly had that opportunity. We
17	really don't have that opportunity at this point.
18	MR. SERIO: Your Honor, my understanding
19	was that the Bench was giving the company the

- 20 opportunity to take the deposition of Mr. Colton.
- 21 He's completed his testimony in Vectren. He's
- 22 available, he's here, if the company wants to take a
- 23 deposition. So it's not a question of having the
- 24 opportunity because they do have that opportunity by

1 the Bench's ruling.

2	MR. KUTIK: What Mr. Serio did not hear
3	me say, and I will repeat it for his benefit, is that
4	there is data point after data point cited in
5	Mr. Colton's testimony, there are a number of studies
6	cited in his testimony that we would have to get our
7	hands on that have not been made available to us as
8	required under the Rules of Evidence and under a data
9	request. So for him to say you can take discovery
10	and that would be adequate in a day and a half is
11	ludicrous.
12	EXAMINER FARKAS: We're going to have to
13	review that, the motion itself, but in the event that
14	that was not granted, what would be the other motions
15	to strike that you would have?
16	MR. KUTIK: Your Honor, our next motion
17	to strike would be to strike, and do you have
18	Mr. Colton's testimony?
19	EXAMINER FARKAS: Yes.

- 20 MR. KUTIK: Our motion would be to strike
- 21 section III, Roman numeral III of his testimony,
- 22 which would cover question and answer Nos. 9 through
- 23 and including 15 which would also include pages 4,
- 24 line 20 through page 10, line 16, and also would

1 include Schedules RDC-1, 2, and 3.

2 EXAMINER FARKAS: Okay. So your motion
3 would be to move to strike section III which would be
4 the Q and A 9 through 15 which is pages 4, line 20,
5 through page 10, line 16, and RDC-1, 2, and 3.
6 MR. KUTIK: Yes, that's correct. The
7 basis for the motion is that it is not proper
8 rebuttal testimony. As Mr. Serio said, Mr. Sauer has
9 said, in Mr. Colton's testimony he identifies three
10 statements made by Mr. Puican that they're attempting
11 to rebut. Those statements are that low-income
12 customers are not low-usage customers; that PIPP data
13 or data on PIPP customer usage is the best proxy on
14 low-income customer usage; and third, because
15 high-usage customers benefit from SFV and low-income
16 customers are high-usage customers, low-income
17 customers would benefit from SFV.
18 Section III deals with topics involving

19 things like the Home Energy Burden and the Home

- 20 Energy Affordability Gap, only a part of which
- 21 involves natural gas costs.
- 22 There is a discussion about, not just
- 23 low-income individuals, moderate-income levels,
- 24 question and answer 11 for example, and also the need

1	for affordable shelter and shelter costs, for example
2	question and answer 14, and those shelter costs
3	involve things like rent and mortgage payments and
4	the relationships of those things the relationship
5	of energy costs generally to fair market rents.
6	None of those things deals with whether
7	low-income people are high users or low users. None
8	of those things deals with PIPP and how PIPP
9	customers relate to other customers. And none of
10	those things deal with straight fixed variable and
11	how it relates and how it affects low-income
12	customers. For that reason, it doesn't rebut, even
13	under their theory of rebuttal, Mr. Puican's
14	testimony. Thank you.
15	EXAMINER FARKAS: Okay.
16	MR. SERIO: Your Honor, the testimony in
17	section III of Mr. Colton's testimony provides the
18	background and puts into context his conclusions and
19	analysis regarding the relationship between

- 20 low-income customers, gas usage, and the relationship
- 21 between low-income non-PIPP customers and PIPP
- 22 customers.
- 23 As has been practiced in administrative
- 24 proceedings, you don't force the witness to answer a

24

question with a specific without being given the 1 opportunity to put their answer into context. 2 Mr. Colton's testimony in section III provides the 3 context and background for the conclusions that he 4 reaches later in his testimony. 5 6 MR. KUTIK: If one looks at Mr. Colton's testimony, it's basically in four sections after his 7 qualifications. First is on this Home Energy 8 Affordability Gap; second discusses low-income 9 customer usage, and by "usage" I really mean 10 expenditure because that really doesn't talk about 11 usage at all, and income, house size, household size. 12 That also -- he also talks in the second section 13 about federal data on generally the same topic. 14 The third topic deals with whether PIPP 15 data or PIPP customers are a good proxy for 16 low-income customers. 17 And the fourth is a general description 18

19 and some calculations which are known I think only to

- 20 Mr. Colton that allegedly demonstrate what the effect
- 21 of SFV is on low-income customers. None of those
- 22 three sections, those latter three sections, rely on
- 23 the first section.
- 24 Certainly Mr. Serio in his comments cited

25

you to nothing where he said, you know, the Home 1 Energy Burden, Home Energy Affordability Gap is a 2 necessary predicate for his discussion of 3 Ohio-specific data, federal data, PIPP data, or his 4 supposed calculations. It's independent of the rest 5 6 of the testimony and, therefore, should be stricken. MR. SERIO: Your Honor, Mr. Colton takes 7 national data, compares it to regional data, compares 8 it to Ohio data. He puts things into context with 9 each other. He's trying to fill the gap with the 10 data that we don't have and which the staff relied on 11 PIPP customer usage for non-PIPP customer usage. 12 You can't take one piece of data and look 13 at it in a vacuum, they're all interrelated. What 14 Mr. Colton has tried to do in his testimony is 15 provide all the information that he looked at and 16 provide a basis for the analysis that he did. 17 18 The national data that he looked at does 19 have a correlation to the regional data, does have a

- 20 correlation to the state data. And he's making that
- 21 conclusion and explaining how three different
- 22 analyses by three different governmental agencies all
- 23 lead him to make the same conclusions. I think
- 24 that's absolutely pertinent and it gets to the heart

of the question in this proceeding as to how the 1 straight fixed variable rate design affects 2 customers. 3 We have on the record already that 4 low-usage customers are going to see a larger 5 increase from the move to straight fixed variable 6 7 than the average-use customer, so I think it's absolutely appropriate for the Commission to have 8 before it the data that shows just how low-usage 9 customers are going to be impacted. And to the 10 extent that low-usage customers are going to be 11 impacted, the Commission should have the opportunity 12 to have the data in front of them that correlates low 13 usage with low income. 14 It's testimony that we heard repeatedly 15 at the local public hearings from hundreds of 16 witnesses and it's information that the Commission 17 should have before it in an administrative proceeding 18 19 before they make an important policy decision like

- 20 this one in a situation where the company never even
- 21 asked for this when they filed their thousand-page
- 22 application almost a year ago.
- 23 MR. KUTIK: Mr. Serio has now had two
- 24 chances to tell you where in the subsequent parts of

1	his testimony the data that's referred to in the
2	first section is relied upon; he couldn't do that.
3	And in fact, what I also heard him say is that this
4	testimony is basically a repetition of testimony
5	that's been heard from hundreds of witnesses and,
6	therefore, it's cumulative.
7	EXAMINER FARKAS: Okay. Thank you.
8	Ms. Hammerstein, do you have anything to
9	add?
10	MS. HAMMERSTEIN: No, your Honor.
11	EXAMINER FARKAS: The parts of his
12	testimony that I repeated, that was it?
13	MR. KUTIK: That was our second motion.
14	We have several.
15	EXAMINER FARKAS: Oh, you have okay.
16	All right.
17	MR. KUTIK: Our next motion, your Honor,
18	would deal with question and answer No. 26 through
19	and including 29 which starts on page 19, line 13.

- 20 I'm sorry. That's down the road. Let me
- 21 go to my next motion. I apologize for the confusion.
- 22 EXAMINER FARKAS: Okay.
- 23 MR. KUTIK: Our next motion deals with
- 24 section IV of his testimony, question and answer 16

- 1 through 29. That includes pages 10, line 18, through
- 2 page 21, line 14.
- 3 EXAMINER FARKAS: Just so I get this
- 4 right, Q and A 16 through 29 including pages 10, line
- 5 18, through 21, line 14.
- 6 MR. KUTIK: Yes. It would also include
- 7 Schedules RDC-4 through 13.
- 8 EXAMINER FARKAS: Okay.
- 9 MR. KUTIK: We have a fairly short
- 10 argument on this, your Honor. This discusses, as I
- 11 mentioned earlier, data supposedly involving Ohio and
- 12 from the federal government; none of it is specific
- 13 to DEO's territory. Mr. Puican's statements that are
- 14 supposedly rebutted or to be rebutted are statements
- 15 involving DEO customer usage. None of this deals
- 16 with DEO customers.
- 17 They've had an opportunity again to raise
- 18 this very point in terms of what low-income customers
- 19 use and don't use in Mr. Radigan's testimony and it's

- 20 merely an ambush attempt to supplement Mr. Radigan's
- 21 testimony.
- 22 EXAMINER FARKAS: Okay.
- 23 MR. SERIO: Your Honor, Mr. Colton shows
- 24 the relationship in section IV between income and

natural gas usage which is a direct link between
 low-income customers and low-usage customers. He
 makes the analysis based on the data that he provides
 in his testimony.

5 You can't make the conclusion without 6 having the data. He has looked at the data here and 7 made the correlation between national data, state 8 data, and Ohio data. Ohio data does include data from the Dominion service territory as well as other 9 areas in Ohio, and he's made the conclusion that 10 11 there's nothing in the data -- in the national data that has a different correlation to the regional data 12 and there's nothing in the regional data that has him 13 draw a different conclusion to the state data and 14 15 then, to the extent that state data does include East Ohio, it does include East Ohio information. 16 17 What we don't have is information just for the East Ohio service territory and that would be 18 an area that the company could cross-examine 19

file:///A|/EastOhioGas-VolVI.txt (57 of 185) [8/28/2008 12:41:46 PM]

- 20 Mr. Colton on if it wanted to. But he's done the
- 21 analysis and reached the conclusion that there is no
- 22 difference in the analysis between national,
- 23 regional, and state, and the state data does include
- 24 Dominion East Ohio.

1	EXAMINER FARKAS: Okay.
2	MR. KUTIK: The statements that
3	Mr. Puican makes are regarding DEO's customers.
4	There's nothing in section IV relating to DEO's
5	customers.
6	In fact there's nothing in section IV by
7	Mr. Colton's own admission in answer to in answer
8	No. 17, line 11, it says that the data doesn't
9	contain the census data doesn't contain data on
10	usage.
11	MR. SERIO: Your Honor, the rest of the
12	sentence says, "While the data does not contain
13	usage data, per se, the data on expenditures will,
14	nonetheless, provide reasonable insight into the
15	relative use of natural gas by income level." That
16	specifically is rebutting Mr. Puican's claim that
17	low-income customers are on average high-usage
18	customers.
19	Mr. Colton then goes through the data

- 20 here to show that there is the relationship between
- 21 low income and low usage. So that's absolutely
- 22 rebutting Mr. Puican's testimony and absolutely is
- 23 appropriate rebuttal testimony.
- 24 MR. KUTIK: Nothing in here relates to

1 DEO. He's had three opportunities to mention it and

- 2 he has yet to demonstrate that.
- 3 EXAMINER FARKAS: Okay.
- 4 MR. KUTIK: Our next motion, your Honor.
- 5 EXAMINER FARKAS: Wait.

6 MR. SERIO: Your Honor, I think I said it

7 three times. I'll say it a fourth, and I'll say it

8 slower.

9 MR. KUTIK: You don't have to say it

10 slower.

11 EXAMINER FARKAS: All right.

12 MR. SERIO: National data relates to the

13 regional data, the regional data relates to the state

14 data, East Ohio data is included within the state

15 data.

- 16 MR. KUTIK: He never says that in his
- 17 testimony. Mr. Serio just made that up.
- 18 EXAMINER FARKAS: Okay.
- 19 MR. KUTIK: Our next motion, your Honor,

- 20 deals with question and answer 19 on page 13, lines 1
- 21 through 16.
- 22 EXAMINER FARKAS: Okay.
- 23 MR. KUTIK: Your Honor, we believe that
- 24 this portion of his testimony is improper hearsay,

1	and in discussing why it's improper hearsay I'd like
2	to direct the Bench's attention to an opinion by the
3	Commission in I think it was March of 2006 or '7, I
4	can't read the date, in the case In the Matter of
5	S.G. Foods, Inc. versus FirstEnergy Corp., and I'd
6	like to, if I can, approach to provide the Bench with
7	the opinion.
8	EXAMINER FARKAS: Yes.
9	MR. KUTIK: Your Honor, the reason why
10	this testimony is inadmissible is that it is improper
11	hearsay under Rule 803 of the Ohio Rules of Civil
12	Procedure. One of the unique features of the Ohio
13	Rules of Civil Procedure, excuse me, Ohio Rules of
14	Evidence is that it differs from the Federal Rules of
15	Evidence in that the Federal Rules of Evidence under
16	803(8) allow reports with opinions and conclusions
17	while the Ohio rule does not.
18	And the opinion in S.G. Foods
19	particularly, your Honor, discusses this point at

- 20 starting at page 27, and to give some context, the
- 21 Commission in S.G. Foods was considering a motion by
- 22 the respondents in that case relating to the blackout
- 23 of August 14th, 2003.
- 24 As part of an intergovernmental task

1	force there was a report that was prepared about the
2	blackout and the alleged causes of the blackout. The
3	complainants in that case wanted to introduce the
4	report and the respondents moved to strike that
5	report or any evidence about that report under
6	because it was hearsay.
7	And in that case the Commission
8	specifically discusses the context and the contours
9	of Rule 803(8) and, specifically, at the bottom of
10	page 27 after discussing or quoting the rule, it says
11	"Under the Model Rules of evidence and those adopted
12	in most other jurisdictions including the rules for
13	federal courts, also include one other subsection
14	which is not in place in Ohio. Under Rule 803(8)(c)
15	of those Model Rules admissible documents include
16	factual findings resulting from the investigation
17	made pursuant to authority granted by law. Such
18	investigative reports generally are not held to be
19	admissible in Ohio courts."

- 20 In other words, reports that state
- 21 conclusions are inadmissible.
- 22 Now, turning to Mr. Colton's testimony,
- 23 and particularly question and answer 19, they cite a
- 24 report from DOE and IEA and they specifically cite a

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conclusion from that report. It is not data. It is
 a conclusion. Because it's a conclusion, it does not
 properly fall within the public records exception to
 the hearsay rule, therefore, it's hearsay and
 inadmissible.
 MR. SERIO: Your Honor, if we're going to

apply the rules, then I think we need to go back and 7 8 look at some of the studies that the company put into the record where we didn't have the person that did 9 the study but we had the conclusions from the study 10 and we had a company witness testify regarding the 11 conclusions that that study reached and those were 12 admitted into the record. 13 It seems to me that if we're going to 14 apply that looser standard to the company documents, 15 that same standard should apply to documents that 16 other parties have in this proceeding. 17 18 MR. KUTIK: I only recall one objection

19 that Mr. Serio made and it was an objection that he

- 20 basically waived since he opened the door on that
- 21 particular piece of evidence.
- 22 MR. SERIO: Your Honor, I don't recall we
- 23 ever waived our objection to that. We raised the
- 24 objection, and I believe if you go back and look at

1	the transcript, we argued that point for a period of
2	time in the proceeding and I think your Honor finally
3	made the decision that you were going to allow that
4	into the record over OCC's objection. And OCC still
5	has the opportunity to argue that point in a brief
6	that we file with the Commission as to whether that
7	was a correct ruling or not.
8	However, to the extent that the Bench
9	allowed that, seems to me that the same standard
10	should apply here.
11	MR. KUTIK: Again, there's a difference
12	between then and here. We didn't open the door to
13	allow the DEO testimony in, DEO report in. The staff
14	didn't open the door to allow this record in.
15	Mr. Serio in his questioning allowed or opened the
16	door to allow the Black & Veatch report in.
17	EXAMINER FARKAS: Ms. Hammerstein, do you
18	have anything to add?
19	MS. HAMMERSTEIN: No, your Honor. The

20 staff would support this motion.

## 21 EXAMINER FARKAS: Okay. We're going to

- 22 take -- is that it?
- 23 MR. KUTIK: No, there are several others.
- 24 EXAMINER FARKAS: Okay.

1	MR. KUTIK: I can give you a number, but
2	there's at least about seven others.
3	EXAMINER FARKAS: Okay.
4	MR. KUTIK: Our next motion, your Honor,
5	relates to question and answers 26 through 29, that
6	relates to page 19, line 13, to page 20, line 14, and
7	RDC Schedule RDC-12 and 13.
8	This is a discussion of federal data, as
9	Mr. Colton admits in the answer to question No. 27,
10	page 20, line 8 to 11, this data is not specific to
11	Ohio. It is further attenuated from what's happening
12	in DEO's testimony than the supposed Ohio data. And
13	also the Department of Labor data is also not
14	specific to Ohio, it's only related to, quote, "the
15	midwest," end quote, in question and answer 28. So
16	for all those reasons we would respectfully move the
17	Commission to strike questions 26 through 29.
18	MR. SERIO: Your Honor, if you look on
19	question 26, the answer at line 17, the relationships

- 20 identified in the Ohio-specific data are the same
- 21 relationships identified by the U.S. Department of
- 22 Energy in its assessment. Again, what Mr. Colton's
- 23 doing is trying to draw the relationship between the
- 24 various levels of data to show that his analysis

1	isn't based on one piece of data or one governmental
2	agency, but it's based on the data and analysis of
3	three different governmental agencies and he's
4	showing the relationship between the federal, the
5	regional, and the state data.
6	EXAMINER FARKAS: Okay. Ms. Hammerstein.
7	MS. HAMMERSTEIN: Your Honor, I guess I
8	can just reiterate that the data that Mr. Colton uses
9	is nonspecific in terms of Dominion's territory and
10	isn't relevant to the Dominion specific territory
11	information that it's trying to rebut Mr. Puican's
12	testimony.
13	MR. KUTIK: We have nothing further to
14	add on that motion.
15	EXAMINER FARKAS: Okay.
16	MR. KUTIK: Our next motion, your Honor,
17	is question and answer 31 through 37, and that
18	includes page 22, line 1, to page 25, line 19. This
19	motion, your Honor, is based upon the fact that what

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- 20 we're talking about is Ohio PIPP data. Mr. Puican's
- 21 testimony is about Dominion customers and Dominion
- 22 PIPP data and, therefore, it's irrelevant and it does
- 23 not rebut Mr. Puican's statements.
- 24 EXAMINER FARKAS: Okay. Mr. Serio.

1	MR. SERIO: Mr. Puican relied on PIPP
2	customers to be a surrogate for non-PIPP customers.
3	Mr. Colton in his testimony is identifying why using
4	Ohio PIPP customers as a surrogate for other Ohio
5	for Ohio low-income non-PIPP customers isn't
6	appropriate.
7	There isn't any relationship that says
8	that using PIPP customer data for East Ohio customers
9	for non-PIPP customers is different than using Ohio
10	PIPP customer data for other Ohio non-PIPP customers.
11	It's a surrogate that the staff used in this case and
12	he's rebutting why it's not an appropriate surrogate
13	to use.
14	EXAMINER FARKAS: Okay. Ms. Hammerstein?
15	MS. HAMMERSTEIN: Thank you, your Honor.
16	I would join the motion, but as my argument's the
17	same I don't have anything to add.
18	EXAMINER FARKAS: Okay.
19	MR. KUTIK: I have nothing further on

- 20 that one.
- 21 EXAMINER FARKAS: Okay.
- 22 MR. KUTIK: Your Honor, our next motion
- 23 deals with question and answer 33, and also -- which
- 24 is on page 23, line 8, through page 24, line 7. It

would also include RDC-14. And the basis of that 1 motion, your Honor, is the Ohio Rules of Evidence 2 Rule 705. If I may approach. 3 4 EXAMINER FARKAS: Yes. 5 MR. KUTIK: Your Honor, this question and answer refers to a study that Mr. Colton supposedly 6 was involved in. This is a study that has not been 7 provided to us and is not otherwise in the record. 8 Rule 705 applies to expert testimony, and 9 Rule 705 says an expert may testify in terms of an 10 opinion or inference and give the expert's reason 11 therefor after disclosure of the underlying data, 12 facts, or data -- that's after disclosure of the 13 underlying facts or data. 14 The case that I provided to you, Waters 15 versus Allied Machine & Engineering Corp., and there 16

are many others in Ohio law, basically stands for the

18 proposition or at least had decided on page, I

19 believe it is 20 of 29, in that case a party

17

- 20 attempted to have an expert testify about a study.
- 21 The study was not disclosed, not provided in
- 22 discovery. The court excluded the testimony, and the
- 23 appellate court upheld the exclusion.
- 24 The same rule and same principle would

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1 :	apply here. He's talking about some study that he
2	did, we haven't seen it, it's not been disclosed to
3	us, it's too late in the day now for us to get it.
4	MR. SERIO: Your Honor, as far as it
5	being too late in the day, it seems to me that if the
6	company wants additional time to look at studies like
7	this one, OCC has no objection to that. My
8	understanding is that we were on an expedited
9	schedule to get Mr. Colton here, deposed, and on the
10	stand as quick as possible at the company's request.
11	Mr. Colton informed me the study's
12	available on the internet and can easily be
13	downloaded and had we had more time, rather than
14	filing this even a day earlier than your Honor
15	initially requested, we would have made every attempt
16	to provide additional information to the company as
17	wanted.
18	However, it's been my experience in

19 rebuttal testimony in proceedings before the

- 20 Commission that we rarely get the opportunity to do
- 21 separate discovery of witnesses before they take the
- 22 stand when they provide rebuttal testimony, and we're
- 23 generally required to take the witness with their
- 24 rebuttal testimony within a day or two of them

1 providing the testimony, and that's been the practice

2 of this Commission.

3 Now, if the company wants additional

4 time, we're willing to give them the time, we have no

5 objection to that. It's a question of whether the

6 company wants to take the time in order to do that or

- 7 if the company wants to rely on an artificial
- 8 deadline that the company's created. And to the
- 9 extent that the proceeding has gone long, it's

10 because the company chose to file the PIR filing six

- 11 months into the regular rate case proceeding that
- 12 there was the delay that we're faced with today.
- 13 EXAMINER FARKAS: Ms. Hammerstein.
- 14 MS. HAMMERSTEIN: Thank you, your Honor.
- 15 Staff also was not provided this study that's
- 16 referred to in the testimony and, obviously, we
- 17 haven't had an opportunity or time to find it
- 18 ourselves. Staff would join the motion to strike.
- 19 MR. KUTIK: Your Honor, the company

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- 20 should not be put to the Hobson's choice of further
- 21 delaying this case which will reach its one-year
- 22 anniversary Friday or dealing with improper rebuttal
- 23 testimony. That's all I have to say about that.
- 24 For our next motion, we would move to

1	strike question and answer 34, page 24, lines 9
2	through 13. This, again, refers to or this refers
3	to and is in fact the only reference to the materials
4	and the discussion in section III. For the reasons
5	which we stated with respect to section III this
6	question and answer should also be stricken.
7	EXAMINER FARKAS: Okay.
8	MR. SERIO: Your Honor, we believe that
9	it absolutely responds to Mr. Puican's reliance on
10	PIPP customers in lieu as a surrogate for
11	low-income customers.
12	EXAMINER FARKAS: Okay. Ms. Hammerstein.
13	MS. HAMMERSTEIN: Thank you, your Honor.
14	Nothing to add.
15	EXAMINER FARKAS: Okay.
16	MR. KUTIK: Your Honor, our next motion
17	relates to question and answer 35 and 36 which is on
18	page 24, line 15, through page 25, line 2. Excuse
19	me, line 12. Line 12. And the footnote on page 25 I

20 believe.

- 21 This refers to a third-party study. It
- 22 is not a study that was done by Mr. Colton. It was
- 23 not a study that was done by any governmental agency.
- 24 It does not qualify in any way, shape, or form as a

1 public record, it is hearsay and, therefore, should

2 be excluded as hearsay.

3 Further, it should be excluded because it

4 does not -- because OCC has not complied and

5 Mr. Colton has not complied with the requirements of

6 rule 705.

7 MR. SERIO: Your Honor, it's my

8 understanding that that's a study done by the state

9 of Ohio regarding Ohio weatherization, so it is a

10 known study and it's a governmental study.

11 It was done by a private consultant for

12 the state of Ohio.

13 MR. KUTIK: Yes, that is for the state of

14 Ohio, not by the state of Ohio.

15 EXAMINER FARKAS: Okay. Ms. Hammerstein?

16 MS. HAMMERSTEIN: Thank you, your Honor.

17 The staff agrees that this is hearsay and believes

18 that it should be stricken.

19 EXAMINER FARKAS: Okay.

- 20 MR. KUTIK: Your Honor, our next motion
- 21 deals with section VI, Roman numeral VI of
- 22 Mr. Colton's testimony, which includes page 27, line
- 23 1, through page 34, line 15. This deals with the
- 24 general issue of the alleged effect of SFV rates on

1	low-income persons. That is certainly a topic that
2	was discussed by Mr. Radigan, could have been
3	discussed by Mr. Radigan or any other witness as part
4	of OCC's direct case and, therefore, it is improper
5	rebuttal testimony.
6	MR. SERIO: Again, your Honor, we
7	identified sections of Mr. Puican's testimony that
8	this testimony specifically rebuts.
9	EXAMINER FARKAS: Okay. Ms. Hammerstein?
10	MS. HAMMERSTEIN: Thank you, your Honor,
11	but as is exemplified by Mr. Radigan's testimony, the
12	issue came up even before Mr. Puican's testimony was
13	filed and could have been addressed in additional
14	supplemental testimony by OCC.
15	EXAMINER FARKAS: Okay.
16	MR. KUTIK: Your Honor, our next motion
17	deals with question and answer 42. This is at page
18	28, lines 7 through 19. This refers to earlier
19	testimony, so to the extent that the Bench would

- 20 strike that earlier testimony, it should also strike
- 21 this testimony.
- 22 EXAMINER FARKAS: Mr. Serio.
- 23 MR. SERIO: Give me just a second, your
- 24 Honor.

1	MR. KUTIK: Your Honor, for our I'm
2	sorry, are you still waiting for Mr. Serio?
3	MR. SERIO: Your Honor, what Mr. Colton
4	is doing in this piece of testimony is he is
5	responding to the conclusions in Mr. Puican's
6	testimony that the straight fixed variable rate
7	design does not negatively impact low-usage customers
8	in a disproportionate manner. He's put that into
9	context and done an analysis and gone step by step
10	for how that additional harm is caused as a result of
11	the change to the straight fixed variable rate design
12	that's suggested in staff's testimony.
13	For example, in his question and answer
14	43, he's explaining how by
15	MR. KUTIK: I'm sorry. The motion deals
16	with question and answer 42.
17	MR. SERIO: I'm sorry, 42. I got it
18	confused with another one. I was going beyond it.
19	What he's done, Mr. Puican on the stand

- 20 actually indicated that the larger the gap between a
- 21 low-usage customer away from the average usage of a
- 22 hundred that was on his Exhibit, I think it was his
- 23 Exhibit 1 and 3, the further you got away from that,
- 24 the greater the impact on either the low-usage or the

1 high-usage customer.

The testimony in question and answer 42 2 3 directly relates to the conclusions reached by Mr. Puican in that chart and the testimony that he 4 gave yesterday. 5 6 MR. KUTIK: Your Honor, the testimony particularly starting at line 12 talks about "As I 7 described in detail above." So to the extent his 8 description of whatever he describes above is 9 stricken, this should be stricken as well. 10 Our next motion, your Honor --11 12 EXAMINER FARKAS: Ms. Hammerstein, do you have anything to add? 13 MS. HAMMERSTEIN: No, thank you, your 14 Honor. 15 16 EXAMINER FARKAS: All right. 17 MR. KUTIK: Our next motion, your Honor, deals with questions and answers 43 through 45. Your 18

19 Honor, this deals with an apparent analysis by

- 20 Mr. Colton, and I defy the Bench as the reviewer of
- 21 this testimony to be able to understand the basis of
- 22 this testimony.
- 23 It is certainly not provided in the
- 24 testimony. It has certainly not been provided to any

1 other party and, therefore, it's improper expert

	2	testimony	under	Rule	705
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MR. SERIO: Your Honor, Mr. Colton 3 describes his methodology item by item in explaining 4 what he did in his analysis. If the company doesn't 5 6 understand it, cross-examination is the opportunity to question why he did what he did, but what he's 7 done in his testimony is explaining it. 8 It's no different than what any other 9 witness does when they explain how they did their 10 analysis and then if you don't understand it, you 11 have the opportunity to ask the witness that when he 12 takes the stand. 13 MR. KUTIK: It is not up to the company 14 to discern the bases on the record for a study. It 15 is the proponent, OCC's burden to do that. They have 16 not done that. 17 18 MR. SERIO: Your Honor, I don't see how

19 that's any different than a cost-of-service study

- 20 that the company puts in the record and we have the
- 21 opportunity to ask them questions about it. If I
- 22 don't understand the cost-of-service study, I ask
- 23 them what the cost-of-service study did and how it
- 24 did it. The fact that I may not understand it

1	doesn't mean that it's an inadequate or improper
2	cost-of-service study. The same should apply here.
3	If the company doesn't understand what he
4	did in his analysis, they should ask him directly and
5	give him the opportunity to explain exactly what he
6	did and why he did it.
7	MR. KUTIK: Basic facts are disclosed,
8	the basic calculations are disclosed in a
9	cost-of-service study, they haven't been done here.
10	EXAMINER FARKAS: Okay.
11	MR. SERIO: Your Honor, I disagree. I
12	think he explains basic facts. He identifies the
13	different dollar amounts and those are the facts that
14	he uses in his analysis.
15	EXAMINER FARKAS: Okay.
16	MR. KUTIK: We'll leave it up to the
17	Bench to make that determination.
18	EXAMINER FARKAS: Ms. Hammerstein.
19	MS. HAMMERSTEIN: Thank you, your Honor,

- 20 I don't have anything to add at this time.
- 21 EXAMINER FARKAS: Okay.
- 22 MR. KUTIK: And for our last motion we
- 23 would move to strike question and answer 50, page 36,
- 24 line 1 through 11. This asks a question about a

49

pilot low-income tariff such as approved in the Duke 1 case. Well, we're not in the Duke case and nobody's 2 proposing a pilot program, and certainly Mr. Puican, 3 the alleged witness to be rebutted, said nothing 4 about a pilot program. 5 6 MR. SERIO: Your Honor, question and answer 50 was an attempt to provide the Commission 7 with an additional clarification regarding a program 8 that the Commission I believe expanded in the order 9 in the Duke proceeding. To the extent that the 10 Commission was going to consider doing something like 11 that on their own in this proceeding, it was an 12 attempt to provide the Commission with an explanation 13 and analysis as to whether that would rectify the 14 problems identified in Mr. Colton's testimony in 15 response to Mr. Puican's testimony. 16 17 EXAMINER FARKAS: Ms. Hammerstein. 18 MS. HAMMERSTEIN: Your Honor, this

19 clearly doesn't respond to anything in Mr. Puican's

- 20 testimony and it's just not relevant to this case.
- 21 EXAMINER FARKAS: Okay.
- 22 MR. KUTIK: What the Commission might do
- 23 and the response -- helpful suggestion as to what the
- 24 Commission might do is not a rebuttal to Mr. Puican's

1	testimony. But what this really shows is what the
2	game afoot really is, which is to supplement their
3	direct case.
4	EXAMINER FARKAS: Okay.
5	MR. SERIO: Your Honor, it's an attempt
6	to provide an explanation as to why in the context of
7	describing the reaction to Mr. Puican's testimony
8	even going to the extent of a pilot program wouldn't
9	cure the problems caused by the move to strike fixed
10	variable rate design.
11	EXAMINER FARKAS: Ms. Hammerstein?
12	MS. HAMMERSTEIN: I don't have anything
13	to add, thank you, your Honor.
14	MR. KUTIK: Mr. Serio's just repeated
15	himself, and I have nothing further to add.
16	EXAMINER FARKAS: Okay.
17	MR. KUTIK: That's all the motions that
18	we have at this time.
19	EXAMINER FARKAS: All right. Thank you.

- 20 MR. SERIO: Your Honor, to the extent
- 21 that the motions were as extensive as they were, we'd
- 22 like the opportunity to respond in writing. If the
- 23 Commission's going to --
- 24 EXAMINER FARKAS: We've heard the

1	responses to the motions.
2	Is there anything else?
3	MR. KUTIK: That's all we have at this
4	time.
5	EXAMINER FARKAS: Anything else?
6	MS. HAMMERSTEIN: Nothing further, your
7	Honor, thank you.
8	EXAMINER FARKAS: Anything else?
9	MR. SERIO: No, your Honor.
10	EXAMINER FARKAS: Then we'll stand in
11	recess until 2. Come back at 2 3 o'clock.
12	(At 12:45 p.m. a recess was taken until
13	3:00 p.m.)
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1	Wednesday Afternoon Session,
2	August 27, 2008.
3	
4	EXAMINER FARKAS: Why don't we go on the
5	record.
6	During the recess we reviewed the
7	company's motions to strike and we have the following
8	rulings: The first motion to strike was to strike
9	the entire testimony of Mr. Colton, we're denying
10	that. Let me say as a preface we reviewed these
11	we made these rulings based on the three purposes of
12	the rebuttal testimony as stated on page 4 which were
13	to rebut certain portions of Mr. Puican's testimony.
14	The first motion we're denying. The
15	second motion was to strike section III which was
16	question and answer 9 through 15, page 4, line 20,
17	through page 10, line 16, and including RDC-1, 2, and
18	3, and we are granting that motion.
19	Number three was to strike Section IV,

- 20 and we are denying that motion.
- 21 Number four was to strike question and
- 22 answer 19, and we're denying that motion.
- 23 Number five was to strike Q and A 26
- 24 through 29, and we are denying that motion.

1	Number six was Q and A 31 through 37, and						
2	we are denying that motion.						
3	Number seven was Q and A 33, and we are						
4	denying that motion.						
5	Number eight was to strike Q and A 34,						
6	which is page 24, line 9 through 13, we are granting						
7	that motion.						
8	Number nine was the motion to strike Q						
9	and A 35 and 36 which was page 24, line 15, through						
10	page 25, line 12 including the footnote on page 25,						
11	and we are granting that motion.						
12	Number six was to excuse me, strike						
13	section VI, and we are denying that motion.						
14	Number 11 was to strike Q and A 42, and						
15	we are denying that motion.						
16	Number 12 was to strike Q and A 43						
17	through 45, and we are denying that motion.						
18	And the last motion was to strike Q and						
19	A 50, which is page 36, line 6 through 11, and we are						

- 20 granting that motion.
- 21 MR. KUTIK: I believe, your Honor, I
- 22 think the last motion was lines 1 through 11.
- 23 EXAMINER FARKAS: I'm sorry, 1 through
- 24 11, that's correct. So we're granting that motion to

1	strike 1	through	11,	lines 1	through	11.
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2 MR. KUTIK: Your Honor, in light of your rulings, I wonder if we might be able to take maybe a 3 five-, ten-minute break just to see what we have and 4 then make our determination of how we'd like to 5 6 proceed. EXAMINER FARKAS: Okay. Let's go off the 7 record. 8 MR. SERIO: Your Honor, before we go off 9 the record, I didn't keep track of exactly where they 10 11 fall but there were two reports that there was a question as to whether OCC provided them in 12 discovery, and it's my understanding that before you 13 14 strike there should be a motion to compel, and before there's a motion to compel there should be a request. 15 We never got it. 16 17 We do have both of those reports here available. If you want us to distribute them to the 18

19 parties and yourself, I quite frankly didn't catch

- 20 where they fell and whether that was denied or
- 21 granted on the motion to strike. I just want it
- 22 noted for the record that we do have those two
- 23 reports here, it's the Ohio Home Weatherization
- 24 Assistance Program Impact Evaluation and the Ohio

1	State report that Mr. Colton participated in
2	preparing.
3	EXAMINER FARKAS: Okay.
4	MR. KUTIK: We're more than glad to look
5	at that information.
6	EXAMINER FARKAS: Okay. I would say why
7	don't you provide it to the parties.
8	MR. SERIO: Did your Honors want a copy?
9	EXAMINER FARKAS: Yes.
10	We're still on the record.
11	EXAMINER PIRIK: Before we go off the
12	record, I don't know that you wanted them to leave
13	the room on this, but before we go off the record so
14	that you can discuss the rulings that were just made
15	and Mr. Colton's testimony, the Bench also wanted to
16	bring up another issue that arose out of our review
17	of the stipulation itself.
18	After looking at the stipulation we noted
19	that there is a rate of return that was agreed to by

- 20 all of the parties in that stipulation, and in light
- 21 of the fact that we have the straight fixed variable
- 22 issue that is still out there that is the issue that
- 23 is being debated amongst the parties and that the
- 24 Commission will be deciding, we did have some

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questions with regard to that and, as you all know,

we literally had a very limited amount of time, as

you did, to actually look at this stipulation; "we" the Bench. But in looking at it we do have a question and the question has to do with whether or not the rate of return that is in the stipulation took into account the possibility that the straight fixed variable was being considered by the Commission or being proposed to be considered by the Commission, and the examiners are interested in having those questions answered on the record before we close the record. MR. KUTIK: Sure. Your Honor, it's the understanding of the company that the rate of return that's stipulated in the stipulation would be unaffected by the outcome of the rate design issue. EXAMINER PIRIK: Yes, I know that that is a stipulated rate of return that is in the file:///A|/EastOhioGas-VolVI.txt (111 of 185) [8/28/2008 12:41:46 PM]

- 20 stipulation, but our question goes more to the
- 21 question of -- our question goes more to the question
- 22 of with the straight fixed variable rate design,
- 23 whether or not that affects the rate of return.
- 24 MR. KUTIK: To our view, your Honors, it

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reflects the rate of return that's appropriate for 1 either outcome that's been proposed in this case. 2 3 EXAMINER PIRIK: And I do appreciate that comment on behalf of counsel for the company, but we 4 actually need evidence on the record that actually 5 states that. So at the time when we would actually 6 7 bring Mr. Colton back for rebuttal, that's why we're posing it to you now. When you take the break, we 8 will need, I don't know who, but someone from one 9 party, two parties, three parties, however many 10 parties want to testify to it, we would appreciate 11 having witnesses on the stand to actually clarify 12 that for us on the record. 13 MR. KUTIK: We will certainly make a 14 witness available for you. 15 16 EXAMINER PIRIK: So as we go off the record and you're determining how to handle this 17 rebuttal witness, if you could also discuss that, we 18 19 would appreciate it.

- 20 Mr. Reilly.
- 21 MR. REILLY: We will do that, your Honor,
- 22 we will be prepared to put a witness on the stand.
- 23 Depending on the length of time with Mr. Colton, we
- 24 would be prepared to put a witness on the stand yet

1 today with that question you just raised.

2 EXAMINER PIRIK: Really, I don't know,

3 OCC, would you have someone that would be responsive

4 to that?

MR. SERIO: Your Honor, when we're off 5 6 the record, I think once we talk to the staff and the company and make sure we understand the position that 7 the witness is taking, it may well be that OCC is 8 comfortable with the staff witness covering it from 9 our perspective also. We just need to make sure that 10 the language is clear and that whatever testimony the 11 witness is going to give does reflect our 12 understanding as well. 13 EXAMINER PIRIK: Okay. I just want to be 14 sure that whatever is put on the stand is in fact the 15 understanding of all the parties and how the straight 16 fixed variable effects the rate of return as set 17 forth in the stipulation. 18

19 MR. SERIO: I would add, your Honor, to

- 20 the extent that we rely on the staff witness, if your
- 21 Honor wanted when the witness was done, we'd be happy
- 22 to represent on the record that that did reflect our
- 23 understanding as well.
- 24 EXAMINER PIRIK: We would appreciate

1 that.

2	MR. SERIO: To the extent that it
3	requires us to bring a witness back into town, it's
4	really difficult for us to have our consultant come
5	back into town for that limited basis.
6	EXAMINER PIRIK: We appreciate that.
7	MR. SAUER: Before we go off the record,
8	your Honor, the matter of we had a motion to a
9	renewed motion yesterday to admit Roycroft's
10	Attachment 8 and the table of contents page as well
11	and I've given that to the parties earlier. I think
12	everyone is okay with that, and I'm not sure how you
13	want this marked. We reserved I think 14A maybe as
14	an exhibit for that, or we could put a renewed
15	exhibit number on it.
16	EXAMINER PIRIK: It has already been
17	marked and it's already been admitted into the
18	record, so you just need to provide a copy to the
19	court reporter.

20	MR. SAUER: Might I approach?
21	EXAMINER FARKAS: Yes.
22	We're off the record.
23	(Off the record.)

24 EXAMINER FARKAS: Let's go back on the

1 record. Mr. Kutik.

2	MR. KUTIK: Yes, your Honor. Subject to
3	the rulings that you've made on our motions to
4	strike, and of course subject to the objections we've
5	made in our motions to strike, we would be prepared
6	to stipulate to the admissibility of Mr. Colton's
7	testimony without any further cross-examination.
8	EXAMINER FARKAS: Do you have a response?
9	MR. SERIO: Obviously, your Honor, we're
10	not going to require the company to cross-examine
11	Mr. Colton; however, in order to preserve the
12	opportunity to make an argument in brief before the
13	Commission we would like to proffer questions 9
14	through 16 and 34, questions and answers, so that we
15	would have the opportunity to make argument to the
16	Commission. It's my understanding that questions 9
17	through 16 and 34 were stricken on the grounds that
18	it was not appropriate rebuttal testimony.
19	I believe I misstated, your Honor. It's

- 20 9 through 15 and question 34.
- 21 And in an attempt to fully disclose what
- 22 we would argue in brief, it would be our argument in
- 23 brief that to the extent that we're told that this
- 24 was not appropriate rebuttal testimony and should

1	have been done as supplemental testimony, it's my
2	understanding of reviewing the entries that were
3	issued in this proceeding there was never any
4	deadline provided by the Bench or the Commission as
5	to a deadline for supplemental testimony being
6	filed.
7	Therefore, inasmuch as the Commission
8	rules also don't provide a deadline for any
9	supplemental testimony, we would turn around and
10	take those portions of Mr. Colton's testimony and
11	resubmit them as supplemental and make the argument
12	that they should have been allowed into the record
13	accordingly. And, again, I understand your ruling.
14	We just want to preserve the argument so we can make
15	it in brief.
16	MR. KUTIK: I'm not really sure what the
17	purpose of the proffer is, especially when we're
18	talking about prefiled testimony.
19	If the witness was not going to be able

- 20 to testify about it orally, then a proffer would be
- 21 appropriate. The record stands as it is. The
- 22 document is what it is. We're saying the document
- 23 can certainly be offered and admitted subject to the
- 24 rulings on the stipulations -- on the motions to

1 strike.

2 With respect to Mr. Serio's comments 3 about it being appropriate supplemental testimony, it's a little too late in the day for supplemental 4 testimony with regard to something that they knew 5 6 about many, many months ago. MR. REILLY: Your Honor, we would just 7 join with the company in their response and we would 8 just note with regard to the question of whether it's 9 supplemental testimony or not, that everybody has 10 rested their case in chief, I mean that was clear 11 before we came back here today, and that this was 12 clearly the rebuttal phase we were in. I don't think 13 there was any doubt in anybody's mind and in the 14 Bench's discussion of that in previous hearings as to 15 the fact that the cases in chief, the direct cases, 16 had closed. 17 We were clearly in the rebuttal phase 18

19 today, so filing supplemental testimony at this point

- 20 in time would be improper.
- 21 EXAMINER FARKAS: Okay.
- 22 MR. REILLY: Thank you.
- 23 EXAMINER FARKAS: I think at this point
- 24 the first thing we need to do is mark the testimony

1 so why don't we do that first	1	so	why	don't	we	do	that	first
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- 2 MR. SERIO: We would mark that as OCC
- 3 Exhibit 21, your Honor. I stand corrected it's 22,

4 your Honor.

5 EXAMINER FARKAS: Okay.

6 (EXHIBIT MARKED FOR IDENTIFICATION.)

- 7 EXAMINER FARKAS: Is there any objection
- 8 to the admission of the testimony subject to the
- 9 Bench's rulings on the motions to strike?
- 10 MR. KUTIK: As long as, certainly, which
- 11 I think the record does reflect, that we did have
- 12 objections pursuant to our motions to strike and
- 13 those objections were overruled.
- 14 EXAMINER FARKAS: Okay.
- 15 MS. HAMMERSTEIN: No objections subject
- 16 to the Bench's rulings.
- 17 EXAMINER FARKAS: Then we will admit the
- 18 rebuttal testimony of Mr. Colton, OCC Exhibit 22,
- 19 subject to the Bench's rulings on the motions to

20 strike.

- 21 MR. KUTIK: Thank you, your Honor.
- 22 (EXHIBIT ADMITTED INTO EVIDENCE.)
- 23 MR. KUTIK: Your Honor, at this time we
- 24 would move for leave to file surrebuttal testimony,

1 and we are prepared to file that testimony right now

2 or to put Mr. Murphy on right now.

3 The prefiled testimony is in substance

4 less than three pages and we believe that we can

5 proceed expeditiously today to get Mr. Murphy on and

6 off the stand.

7 EXAMINER FARKAS: Okay. Prior to

8 addressing that I just want to address Mr. Serio's, I

9 don't know if it was a motion, but it was a request

10 to offer supplemental testimony and/or a proffer,

11 and we're going to deny that motion, both the motion

12 to provide supplemental testimony and to make a

13 proffer.

14 MR. SERIO: Thank you, your Honor.

15 EXAMINER FARKAS: Now, you want to do

16 surrebuttal testimony?

17 MR. KUTIK: Yes. And we can provide a

18 copy to the bench if the Bench would like to review

19 it before ruling on our motion.

- 20 EXAMINER FARKAS: Why don't you provide a
- 21 copy to all parties and we'll look at it.
- 22 MR. KUTIK: Okay.
- 23 EXAMINER FARKAS: Why don't we go off the
- 24 record when we get it.

1	MR.	KUTIK:	Sure.

2	(Off the reco	rd.)
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- 3 EXAMINER FARKAS: Why don't we go back on
- 4 the record. We are going to allow this testimony in,
- 5 and the only issue would be giving OCC and staff
- 6 appropriate time to review the testimony before
- 7 cross-examining the witness. His testimony is fairly
- 8 circumscribed, so I would say --
- 9 How much time do you believe you need?
- 10 And then I can make a ruling.
- 11 MR. SERIO: I'd like about half an hour.
- 12 EXAMINER FARKAS: Okay. We'll do that.
- 13 We'll adjourn till 25 after.
- 14 (Recess taken.)
- 15 EXAMINER FARKAS: We'll go back on the
- 16 record. Mr. Kutik.
- 17 MR. KUTIK: Yes, your Honor. Pursuant to
- 18 our motion to leave to file surrebuttal we at this
- 19 point in time call Jeff Murphy for surrebuttal.

20	EXAMINER FARKAS:	Okay.	I believe you've

- 21 been sworn in already, you're still under oath.
- 22 You can proceed.
- ---
- 24

1	JEFFREY A. MURPHY	
2	being previously duly sworn, as prescribed by law,	
3	was examined and testified as follows:	
4	DIRECT EXAMINATION	
5	By Mr. Kutik:	
6	Q. Mr. Murphy, do you have before you what's	
7	been marked for identification as DEO Exhibit 1.5?	
8	A. Yes, I do.	
9	Q. What is that, please?	
10	A. That is the surrebuttal testimony that I	
11	filed in this proceeding.	
12	Q. Do you have any additions or corrections	
13	to make to that testimony?	
14	A. Yes, I do. I have one minor correction.	
15	Q. What is that?	
16	A. On page 4 of my testimony, line 8, answer	
17	A9, I would like the first portion of that response	
18	to read "An analysis of a valid proxy for these	
19	low-income non-PIPP DEO customers," et cetera. I	

- 20 would like to insert the word "these" prior to
- 21 "low-income."
- 22 Q. Do you have any other additions or
- 23 corrections to make?
- A. No, I do not.

1	Q. If I asked you the questions that appear
2	in Exhibit 1.5, would your answers be as they appear
3	in Exhibit 1.5 with that correction?
4	A. Yes, they would.
5	MR. KUTIK: I have no further questions.
6	EXAMINER FARKAS: Okay. Staff have any
7	questions?
8	MS. HAMMERSTEIN: I'd like to but I think
9	Mr. Serio might object.
10	EXAMINER FARKAS: Okay.
11	MS. HAMMERSTEIN: Thank you.
12	EXAMINER FARKAS: Mr. Serio.
13	MR. SERIO: Thank you, your Honor.
14	
15	CROSS-EXAMINATION
16	By Mr. Serio:
17	Q. Good afternoon, Mr. Murphy.
18	A. Good afternoon.
19	Q. Can you tell me when you did the analysis

- 20 that's contained in your surrebuttal testimony?
- 21 A. This analysis was initiated yesterday and
- 22 completed very early this morning.
- 23 Q. And as I understand it, on page 2 of that
- 24 testimony you identified three criteria to identify

1 the accounts that you reference, correct?

2 A. Yes. These three criteria were used to

3 identify accounts that were eligible for the

4 residential moratorium disconnection that was

5 instituted last winter.

6 Q. Is it your position that all low-income

7 residential customers were eligible for the

8 moratorium last winter?

9 A. No, it was not. The moratorium applied

10 only to those customers at or below 175 percent of

11 the poverty level. Those customers can include both

12 PIPP customers as well as non-PIPP customers, but

13 this analysis is focused on those low-income non-PIPP

14 customers that were eligible for the residential

15 moratorium on disconnections.

16 Q. I think we just crossed each other. What

17 I wondered was is it your testimony that the 167,000

18 accounts that you've identified, does that make up

19 the entirety of low-income customers on the Dominion

20 system?

- A. No, it does not. It only makes up those
- 22 customers that we've identified as being in this
- 23 group.
- 24 Q. Do you know how many low-income

1 residential customers there are on the Dominion

2 system?

3 A. Could you identify what you mean by

4 "low-income"?

5 Q. Well, my previous question to you was did

6 the 167,000 constitute all low-income, and your

7 response to me was no. So I guess I'm -- what did

8 you mean by "low-income" in response to my question

9 when you said "no"?

10 A. The initial response that I provided

11 indicated that not all customers at or below

12 175 percent of the poverty level may in fact apply

13 for either PIPP or have been receiving HEAP benefits.

14 There may be some customers at or below 175 percent

15 of the poverty level that choose not to do either of

16 those actions.

17 Q. Okay. So it is possible -- scratch that.

18 The 167,000 accounts that you identify

19 are the accounts that are at or below 175 percent of

- 20 the poverty level that fall in the three criteria,
- 21 correct?
- A. That is correct, as identified in our
- 23 system. And I would note that that's approximately
- 24 15 percent of our entire customer base.

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1 Q. Yet you've indicated that there could be 2 other low-income customers that are at or below 175 percent of the poverty level that are not 3 included in that 167,007 correct? 4 5 A. That's correct. The company in 6 partnership with community action agencies and the Ohio Department of Development do our best to reach 7 out to those customers that may be in that income 8 category to make them aware of the benefits and to 9 encourage them to apply for and potentially receive 10 those benefits. So there's a significant amount of 11 outreach, but certainly there may be customers within 12 that category who nonetheless still choose not to 13 receive that sort of benefit. 14 Q. Do you have any kind of estimate as to 15 the number of customers that either don't get that 16 information or choose not to apply for any of the 17 assistance that's available? 18

19 A. No, we don't. And we don't know of any

- 20 studies that have been performed to assess that
- 21 particular amount.
- 22 Q. Now, your third criteria was the listing
- 23 of HEAP eligible accounts provided by the Ohio
- 24 Department of Development. Do you know how the

1 Department of Development determines HEAP

2 eligibility?

3 A. Yes. For the most part that HEAP

4 eligibility is established by virtue of an

5 application process done in what are called community

6 action agencies. Those agencies work in tandem with

7 the Ohio Department of Development in order to gather

8 up that information and then determine whether or not

9 the household is income eligible for certain

10 benefits.

11 Q. Now, you've indicated that you had

12 12-month usage data for the remaining 59,000

13 accounts.

14 A. That's correct, for the 59,000 accounts

15 that are at or below 175 percent of the poverty level

16 but not on the PIPP program. We looked at that

17 12-month billing period for the year ending July

18 2008.

19 Q. Did you have any low income, which would

- 20 be 175 percent or below of the poverty level, that
- 21 you didn't have a full 12 months worth of data on
- 22 that were not included here?
- A. No. It was all of those accounts that
- 24 are currently active accounts on the system that were

flagged, if you will, as one of those types of 1 accounts; again, that is the accounts that were in 2 that residential moratorium. 3 Some of those accounts may have had zero 4 consumption for some of those months, but they were 5 6 all of the active accounts that were evaluated and identified not just on an account basis, but on a 7 premise basis. Because there may be change of the 8 account holder, we wanted to make sure that we 9 tracked consumption at the premise as a whole, not 10 just with that particular account holder. 11 Q. Okay. I think you indicated previously 12 that the 167,000 low income constitutes about 13 50 percent of your customer base. 14 15 A. That's correct. 16 Q. Do you have any idea how that 15 percent compares to census data analysis as to what the 17 poverty level, 175 percent or below poverty level is 18 19 for the area served by Dominion East Ohio?

- 20 A. No, I don't. What I can state is this is
- 21 the information contained in our billing system for
- 22 our customers receiving service under our rate
- 23 schedules.
- 24 Q. Do you recall in your, I think it was

2	there was some testimony regarding the economic
3	conditions in Cleveland and Cuyahoga County? Do you
4	recall that?
5	A. Yes, I do.
6	Q. Do you recall that there have been
7	surveys or analysis done that indicate that Cleveland
8	may be the poorest large city in the United States?
9	MR. KUTIK: Objection; beyond the scope
10	of surrebuttal.
11	EXAMINER FARKAS: I'll sustain the
12	objection.
13	Q. You indicate that the test year average
14	residential customer usage was 99.1 Mcf. What was
15	the test year that was used?
16	A. It was calendar year 2007.

1 your very first testimony, your direct testimony,

- 17 Q. And I believe you indicated that the 12
- 18 months' data that you used to investigate low-income
- 19 customers was July 2008, 12 months ended July 2008.

- 20 A. Yes, that's correct. We wanted to use
- 21 the most readily available and recently available
- 22 data that we had and specifically be able to use that
- 23 information that was generated for the moratorium
- 24 that I spoke of earlier.

1 Q. So the test year and the year that you used for low-income customers are two separate 2 periods, correct? They're different. 3 4 A. Yes. That is correct. 5 Q. Do you know how the weather for the test 6 year was compared to normal weather? A. For test year we adjust the volumes to 7 reflect normal weather. 8 Q. Okay. The 99.1 Mcf that average 9 residential customers use, is that a normalized 10 11 number? 12 A. Yes, it is. Q. And the 95 Mcf for the 59,000 customers, 13 14 is that a normalized number? A. No; that is just actual data. Given the 15 time frame that we were working under we wanted to 16 get the actual billing information for the latest 17 available period. 18 Q. So if I want to compare two numbers, I'm 19

- 20 comparing a normalized number to a non-normalized
- 21 number, correct?
- A. You are. But the differences you would
- 23 have between the two is very minor because the number
- 24 of degree days over this period, again the 12-month

1	period ending July 2008, was only 2 percent colder
2	than normal, and so even if you were to attribute all
3	of the usage to weather related consumption, you
4	would only adjust the volumes by a scant 2 percent.
5	So the final conclusions would remain the same as
6	what are stated in the testimony.
7	Q. So you're saying that if I look at the
8	six months of data that's different between the two
9	years which would be the January through July of 2008
10	period
11	A. That would be seven months.
12	Q. Seven months. You're saying that at most
13	that was 2 percent colder than normal?
14	A. What I was specifically saying was for
15	the 12-month period of August 2007 through July 2008
16	that the weather over that entire 12-month period was
17	only 2 percent colder than normal meaning that,
18	again, that the volumes that are in this testimony
19	would be very close to the volumes you would get if

- 20 you were to normalize all of the data.
- 21 Q. You made a correction on page 4 of your
- 22 testimony, inserted the word "these." Explain to me
- 23 the intent behind adding that word.
- A. Certainly. I just wanted to make sure

that parties understood that the analysis of this 1 valid proxy is associated with these particular 2 low-income customers. We weren't trying to suggest 3 that it covered the entire universe. We would 4 suggest, however, that it's the vast majority of 5 those customers primarily because of the outreach 6 7 efforts that we have to make customers aware of those programs. 8 Q. Okay. Just so I'm clear on what you just 9 said, you think the analysis of a valid proxy for the 10 59,000 accounts is the low-income, non-PIPP DEO 11 customers, right? 12 13 A. Those low-income non-PIPP DEO customers at or below 175 percent of the poverty level. 14

15 Q. Which would be 59,000, correct, that

16 weren't PIPP customers?

17 A. That's correct. When you include the

18 PIPP customers, of course, you're at the 167,000

19 levels.

- 20 MR. KUTIK: Just to make sure, Mr. Serio,
- 21 you said "that weren't."
- 22 MR. SERIO: That were not.
- 23 MR. KUTIK: Your answer was right, but
- 24 I'm not sure I heard Mr. Serio's question, that's

1 all.

2 MR. SERIO: Let me clarify.

3 Q. There's 167,000 accounts that are at

4 175 percent of the poverty level or below, correct?

5 A. Yes. If you'll look at Exhibit JAM-1.8,

6 there's a summary there that might make the

7 discussion a little easier.

8 Q. Right. And 108,000 are PIPP accounts

9 which leaves 59,000 that are low-income non-PIPP, and

10 you're indicating that you don't know that that's all

11 of them but you believe that's the majority of

12 low-income non-PIPP.

13 A. Yes, I do. Once again, because we're

14 focusing on a group of customers that the company

15 community action agencies and the Ohio Department of

16 Development do a substantial amount of outreach to in

17 order to make them aware of these kind of benefits.

18 In fact, In our call center one of the winter

19 preparation training courses that are provided is a

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- 20 session wherein the agents are informed to provide
- 21 customers with that kind of information should they
- 22 call in seeking payment assistance.
- 23 Q. What was the number of residential
- 24 customers for the test year, if you recall? Total

1 residential customers.

A. I don't know the precise number, but it's
between 1.1 and 1.2 million customers, I believe, as
an order of magnitude.
Q. So if I divide the number of customers by

6 the number of residential customers, that gives me

7 the percentage, your belief of the percentage of

8 low-income customers in your service territory,

9 correct?

10 A. Certainly gives a reasonable measure of

11 that figure.

12 Q. Could you look at JAM-8 for a second?

13 A. Sorry, JAM-1.8?

14 Q. Yes, 1.8. I'm sorry.

15 A. Yes.

16 Q. Now, you indicate there the top three

17 lines of data is number of customers or number of

18 accounts --

19 A. Yes.

- 20 Q. -- and then your averages there are
- 21 average premise usage. So the premise usage is not
- 22 necessarily usage for each individual account,
- 23 correct?
- A. Yes. Let me explain the use of these

79

particular terms. What we did was we went into the 1 billing system and identified specific accounts and 2 then what we did was track the consumption at that 3 premise because, of course, you may have a change of 4 account holder. So what we wanted to do was use the 5 billing system to identify the number of accounts and 6 the specific accounts and then we simply tracked 7 usage at the entire premise, at that premise level I 8 should say, for the prior 12 months. 9 10 Q. So if you had an apartment and there was 11 a customer living in that apartment and they left and another customer came to that apartment and they were 12 both low-income, they would count as one under the 13 premise usage, correct? 14 A. That's right, because what we did is we 15 identified the premise through the account review. 16 17 Q. But in actuality you could have had two low-income customers there, so doesn't the premise 18

19 average understate the low-income customers?

- 20 A. No, I wouldn't say that it does because,
- 21 once again, we've identified the number of customers
- 22 on the system at this point in time. Those are, in
- 23 effect, all of the ones that we know of, if you will,
- 24 and so what we're saying in this analysis is simply

1 that that's a good proxy for the number and type of

2 low-income non-PIPP customers that we serve.

3 Q. Under your analysis, though, isn't it

4 possible that you could have had non-low-income

5 customers in the premise and then a low-income

6 customer in that same premise during that 12-month

7 period?

8 A. Yes, it is. And what we're doing here,

9 again, by using the premise-level information is

10 really picking up in part the type of housing stock

11 that low-income customers would occupy, and that's,

12 again, why we focused on the low-income segment in

13 this fashion.

14 Q. Okay. But by doing the premise and doing

15 it on active accounts, if you're a low-income

16 customer renting and didn't have an active account,

17 you wouldn't have been included in the customer count

18 at that time, correct?

19 A. That's correct, because we don't have

- 20 usage data. And the reason that we include this
- 21 asterisk saying it includes records with zero Mcf is
- 22 to indicate that some of these accounts may have been
- 23 off for a period of time. So what we tried to do is,
- 24 again, with the number of accounts that we currently

have active in the system, to even include those 1 accounts when they may have been disconnected for 2 nonpayment or through a disruption in service or some 3 other reason over the last 12 months. 4 5 Q. To the extent that you had zero Mcf for some months' usage, was that generally nonwinter 6 heating months? 7 A. I don't know. I didn't ask for that 8 particular analysis under the time constraints. I 9 would suggest, however, that many of these customers, 10 because they're eligible for emergency heat, would in 11 all likelihood be coming back onto the system in the 12 winter under the special Commission winter reconnect 13 14 rules. Q. Would you agree with me that low-income 15 customers are probably more transient than 16 higher-income customers when it comes to residence? 17 A. I haven't performed that analysis. 18 Q. Mr. Murphy, do you know what the poverty 19

- 20 level is in the city of Cleveland or in Cuyahoga
- 21 County?
- 22 A. No, I --
- 23 MR. KUTIK: Objection; beyond the scope.
- 24 EXAMINER FARKAS: Did he answer the

1	question?
2	THE WITNESS: No, I do not.
3	EXAMINER FARKAS: Well, he did now.
4	MR. SERIO: I think that's all I have,
5	your Honor.
6	Thank you, Mr. Murphy.
7	EXAMINER FARKAS: Any redirect?
8	MR. KUTIK: Your Honor, at this time we
9	move for the admission of DEO Exhibit 1.5.
10	EXAMINER FARKAS: Any objection?
11	MS. HAMMERSTEIN: No objection.
12	MR. SERIO: No objection, your Honor.
13	EXAMINER FARKAS: Okay. Then it will be
14	admitted.
15	(EXHIBIT ADMITTED INTO EVIDENCE.)
16	EXAMINER FARKAS: Thank you.
17	(Witness excused.)
18	MR. KUTIK: That's it.
19	EXAMINER FARKAS: Ms. Hammerstein.

- 20 MS. HAMMERSTEIN: Thank you, your Honor.
- 21 In response to the Bench's question regarding rate of
- 22 return, the staff calls Staff Witness Stephen E.
- 23 Puican.
- 24 EXAMINER FARKAS: Okay. And I believe

2	oath.
3	THE WITNESS: I understand.
4	EXAMINER FARKAS: Proceed.
5	MS. HAMMERSTEIN: Thank you, your Honor.
6	
7	STEPHEN E. PUICAN
8	being previously duly sworn, as prescribed by law,
9	was examined and testified as follows:
10	DIRECT EXAMINATION
11	By Ms. Hammerstein:
12	Q. Mr. Puican, can you please state and
13	spell your name for the record?
14	A. Yeah, Stephen E. Puican. First name
15	S-t-e-p-h-e-n. Last name P-u-i-c-a-n.
16	Q. And you are the same Steve E. Puican that
17	offered testimony through Staff Exhibits 3, 3A, and
18	3B in this proceeding?
19	A. Yes.

1 you were previously sworn in so you're still under

- 20 Q. And do you recall the question that the
- 21 Bench asked earlier regarding rate of return?
- 22 A. I frankly was not -- I missed the
- 23 beginning of the discussion so if it could be
- 24 re-asked.

1	MS. HAMMERSTEIN: Your Honor.
2	EXAMINER PIRIK: Essentially, the
3	question relates to the rate of return that is stated
4	in the stipulation and whether or not the straight
5	fixed variable rate design, if that is utilized,
6	whether or not that rate of return takes that rate
7	design into consideration.
8	THE WITNESS: The Staff Report, although
9	it recognized that there is reduced risk associated
10	with the SFV rate design, it did not make an explicit
11	recommendation in that regard. Subsequent to the
12	filing of the Staff Report staff recalculated the
13	return on equity range to reflect a 25 basis point
14	reduction in that range to attempt to account for
15	that reduced risk.
16	Even though the ultimate rate of return
17	that was recommended in the stipulation is a part of
18	an overall settlement package, nonetheless that rate
19	of return falls within that recalculated staff range.

- 20 EXAMINER FARKAS: Okay.
- 21 MS. HAMMERSTEIN: Staff has nothing
- 22 further to offer.
- 23 EXAMINER FARKAS: Is that also the
- 24 company's understanding?

1	MR. KUTIK: May I have a moment?
2	EXAMINER FARKAS: And OCC.
3	MR. KUTIK: Yes, it is, your Honor.
4	EXAMINER FARKAS: Okay.
5	Mr. Serio?
6	MR. SERIO: Yes, it is, your Honor.
7	EXAMINER FARKAS: Thank you.
8	Thank you.
9	THE WITNESS: Thank you.
10	(Witness excused.)
11	EXAMINER FARKAS: Why don't we go off the
12	record at this point.
13	(Discussion off the record.)
14	EXAMINER FARKAS: Let's go back on the
15	record.
16	We will have a briefing schedule and also
17	we will identify for the parties that there will be a
18	date set for oral arguments. So we would have
19	initial briefs would be due September 10th and

- 20 reply briefs would be due September 16th. Those
- 21 briefs would address the sole issue of rate design.
- 22 We would not need to have procedural history
- 23 discussed or the table of contents, simply that
- 24 issue.

1	And we would also have a 15-page limit on
2	this brief, normal 12 font and standard margins.
3	MR. WHITT: Single sided.
4	EXAMINER FARKAS: Next. The oral
5	argument would be September 24th following the
6	Commission meeting and the Commission and/or the
7	examiners will establish what the time limits will be
8	for that and also the format for the oral argument.
9	What I've just said will memorialize by
10	attorney-examiner entry so that you'll have it and
11	all the other parties will have it.
12	And the oral argument at this point would
13	be any party to the case would be allowed under
14	current, you know, the way it's framed would be
15	allowed to orally argue that issue because that's the
16	issue that the Commission has right now before it.
17	MR. SERIO: So that I'm clear, your
18	Honor, that means that to the extent that the city of
19	Cleveland or OPAE or Mr. Meissner care to

- 20 participate, they would be given the opportunity to
- 21 participate and it wouldn't necessarily limit the
- 22 time that OCC has.
- 23 EXAMINER FARKAS: Correct. Any party
- 24 would be allowed to, at the oral argument, to orally

1 argue the issue.

2 MR. KUTIK: So it's -- go ahead, Joe.

3 I'm sorry.

4 MR. SERIO: Are we going to get an

5 understanding of who all those parties are ahead of

6 time, and were you going to establish an order in

7 which the parties would present argument?

8 EXAMINER FARKAS: I think at this point

9 we're working the details out at this point, but

10 there will be advance notice to the parties as to

11 what those opportunities would be.

12 EXAMINER PIRIK: We anticipate that there

13 will be a time limit, but we also anticipate that

14 there will be questions because all five

15 commissioners will be present and they could

16 potentially ask questions.

17 MR. KUTIK: I might suggest, your Honor,

18 that that oral argument might be limited to those

19 parties that submit briefs, but that's certainly for

- 20 your consideration.
- 21 EXAMINER FARKAS: Okay.
- 22 EXAMINER PIRIK: We can take that under
- 23 consideration, actually put that in the entry that
- 24 memorializes the whole process.

1	MR. SERIO: So it's my understanding that
2	you're limiting both the initial and rely briefs to
3	15 pages?
4	EXAMINER FARKAS: Yes.
5	MR. SERIO: I understand you're still
6	working through some of the other matters, but
7	inasmuch as the company is a proponent of the rate
8	design, since I assume you didn't want to break this
9	into reserving time for rebuttal, can we presume that
10	the supporters of the straight fixed variable would
11	be arguing first and then the opponents would go
12	after?
13	EXAMINER FARKAS: I think that, as I
14	said, the details of who goes first we still are
15	working out, so I understand that there's a concern
16	or interest in who goes first.
17	MR. KUTIK: Right. Well, our preference,
18	your Honor, would be that the proponents'
19	stipulation, the mini stipulation, Joint Exhibit 1-A,

- 20 would go first and that we would have the opportunity
- 21 for rebuttal.
- 22 EXAMINER FARKAS: Okay.
- 23 And your preference is?
- 24 MR. SERIO: Well, I guess our preference

1	is to the extent the process in the proceeding is
2	those that bear the burden of proof go first and
3	those that are opposed go second, we'd propose that
4	the company, staff, and other supporters go first and
5	then parties that are opposed to it would go last.
6	I do need to state for the record I'm not
7	empowered to indicate at this point that OCC wouldn't
8	have an objection to the 15-page limit. Obviously,
9	if that's the Bench's ruling, we'll take that back,
10	but, you know, I may be overruled and they may decide
11	to
12	EXAMINER PIRIK: File an interlocutory
13	appeal?
14	MR. SERIO: Yes, your Honor. I'm just
15	not in the position to
16	EXAMINER PIRIK: I would hope in this
17	proceeding I believe we've had enough process issues
18	that I can't believe with both a written brief and an
19	oral argument, that there wouldn't be sufficient

- 20 opportunity, an oral argument that will be
- 21 transcribed, that there wouldn't be sufficient
- 22 opportunity. So I would hope we wouldn't have any
- 23 more procedural documents that would further burden
- 24 both your staff, other staffs that would reply, as

1 well as attorney-examiners that are likewise spread

2 very thin.

3 MR. SERIO: I understand, your Honor. I

4 just needed to point out I'm not empowered to make

5 that decision so I needed to put on the record that

6 that could be a concern.

7 MR. KUTIK: Just following up from the

8 first of Mr. Serio's comments, as the proponent I

9 think we should have the opportunity to open and

10 close. Thank you.

11 EXAMINER FARKAS: As I said, I appreciate

12 your positions. We don't know at this point how it's

13 going to be structured, so you'll be second to know

14 after we know.

15 MR. KUTIK: Thank you.

16 EXAMINER FARKAS: Okay. Is there

17 anything further?

18 MR. SERIO: I guess the only other

19 comment I'd have is that I think it was our thought

- 20 to try to coordinate our brief with the other parties
- 21 that were opposing the straight fixed variable rate
- 22 design and, obviously, under the schedule that you've
- 23 laid out trying to coordinate among four parties
- 24 becomes much more difficult rather than just letting

2	there's a trade-off there of number of briefs that
3	you might get versus how much quicker it's done under
4	this schedule.
5	If we had additional time to coordinate
6	the brief, we might be able to do that, but again, I
7	just want to point out to you that that's something
8	we had talked to some of the other parties about, but
9	with the schedule this tight it becomes almost
10	impossible to do that.
11	EXAMINER FARKAS: That's the schedule
12	we're going to work from.
13	Anything further?
14	MR. KUTIK: No, thank you, your Honor.
15	EXAMINER FARKAS: Anything further?
16	MS. HAMMERSTEIN: Thank you, your Honor,
17	no.
18	EXAMINER FARKAS: Okay. We're adjourned.
19	Thank you.

the four parties do separate briefs. So I guess

20	(The hearing adjourned at 5:00 a.m.)
21	
22	
23	
24	

1	CERTIFICATE
2	I do hereby certify that the foregoing is a
3	true and correct transcript of the proceedings taken
4	by me in this matter on Wednesday, August 27, 2008,
5	and carefully compared with my original stenographic
6	notes.
7	
8	Maria DiPaolo Jones, Registered Diplomate Reporter and CRR and
9	Notary Public in and for the State of Ohio.
10	My commission expires June 19, 2011.
11	(MDJ-3247)
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