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BEFORE  
THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Application of )  
Vectren Energy Delivery of Ohio, Inc. )  
Approval of Revised Bill Formats Pursuant to ) Case No. 08-026-GA-UNC  
Rule 4901:1-13-11, Ohio Administrative Code. )

In the Matter of the Application of )  
Vectren Energy Delivery of Ohio, Inc. )  
For Approval of a General Exemption of )  
Certain Natural Gas Commodity Sales )  
Services or Ancillary Services from ) Case No. 07-1285-GA-EXM  
Chapters 4905, 4909, and 4935 except )  
Sections 4905.10, 4935.01, and 4935.03, )  
And from specified sections of Chapter 4933 )  
Of the Revised Code. )

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APPLICATION

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**APPLICATION**

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Now comes the Applicant, Vectren Energy Delivery of Ohio, Inc. ("VEDO"), and requests approval of its bill format, pursuant to Rule 4901:1-13-11(D), Ohio Administrative Code. In support of its Application, VEDO states as follows:

1. VEDO is an Ohio corporation engaged in the business of supplying natural gas to consumers in Ohio, and, as such, is a public utility as defined by Sections 4905.02 and 4905.03 of the Ohio Revised Code and is subject to the jurisdiction of the Public Utilities Commission of Ohio ("Commission").
2. VEDO's current bill formats comply with the Commission's rules.
3. On February 4, 2008, the participants of VEDO's Merchant Function Exit Working Group ("Exit Working Group") including: VEDO, the Staff ("Staff") of the

Commission; the Ohio Gas Marketers Group<sup>1</sup>; SouthStar Energy Services LLC; Dominion Retail, Inc.; MXenergy Inc.; Industrial Energy Users-Ohio ("IEU-Ohio"); Stand Energy Corporation; Integrys Energy Services, Inc.; DTE Energy Trading, Inc.; Office of the Ohio Consumers' Counsel ("OCC"); and the Ohio Farm Bureau Federation (collectively, "Signatory Parties"); filed a Joint Stipulation and Recommendation ("Stipulation") in order to set forth the understanding of Signatory Parties with respect to the proposals made to achieve VEDO's exit from the commodity merchant function. The Commission adopted the Stipulation in its entirety on April 30, 2008.

4. On August 20, 2008, the Commission issued an Entry permitting VEDO to replace its gas cost recovery ("GCR") mechanism and implement its standard service offer ("SSO") on October 1, 2008, based on the \$2.35 Retail Price Adjustment auction results.

5. As a result of the foregoing, several references on the back of VEDO's bills have become obsolete. Specifically, VEDO will no longer have a GCR. Additionally, given the nature of the changes described above, VEDO will no longer use the term "Vectren Choice Advantage" to describe the choice program.

6. Accordingly, VEDO seeks Commission approval to modify the back of its bill formats as follows: 1) in the definition section, change the term from "Gas Cost Recovery Charge" to "Gas Cost Charge"; and 2) change the sentence that referenced the "Vectren Choice Advantage" so that it no longer references the now defunct label.

7. VEDO believes that the wording changes on the back of the bill formats reflect the changes as the result of VEDO's exit of the merchant function and will enable

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<sup>1</sup> The Ohio Gas Marketers Group members are Direct Energy Services LLC, Vectren Retail, LLC and Interstate Gas Supply, Inc.

customers to understand their billing information more easily. VEDO believes the proposed formats make bills as clear, straightforward and understandable as possible. Moreover, VEDO notes that the wording changes do not change any of the substantive information contained on the bills and do not otherwise affect the layout of the bills.

8. A sample of VEDO's proposed bill format is attached hereto and incorporated herein as Exhibit A.

9. This Application does not result in a rate increase.

10. Upon Commission approval, VEDO intends to begin utilization of its proposed bill format with bills rendered for the first billing cycle after VEDO has replaced its GCR with the SSO on October 1, 2008.

WHEREFORE, VEDO respectfully requests that the Commission approve this Application to revise the back of VEDO's bill in compliance with the requirements of Rule 4901:1-13-11(D), Ohio Administrative Code, and approve the billing format shown in Exhibit A.

Respectfully Submitted,



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**Attorneys for Vectren Energy Delivery  
of Ohio, Inc.**

## CERTIFICATE OF SERVICE

I hereby certify that a copy of the foregoing *Application of Vectren Energy Delivery of Ohio Inc.*, was served upon the following parties of record this 26th day of August 2008, via electronic transmission, hand-delivery or ordinary U.S. mail, postage prepaid.

  
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## **EXHIBIT A**

Name: Joe Customer  
Account Number: 01-999999999-9999999  
Service Address: 123 Vectren St.  
Hometown, OH 99999  
Billing Date: March 13, 2007



**VECTREN** Energy Delivery

www.vectren.com 1-800-227-1376

Due Date: Feb. 16, 2007  
Total Amount Due: \$xxx.xx  
Amount Due after 02/07/07: \$xxx.xx

#### Charges

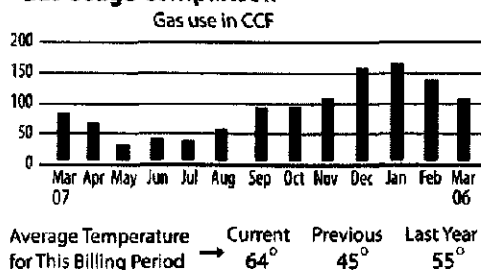
Previous Bill Amount \$xx.xx  
Payment(s) Received \$xx.xx  
Balance Carried Forward \$0.00  
Charges This Period \$xxx.xx  
Total Amount Due \$xxx.xx

Allow 5 business days for mailing

#### Gas Meter Information

Meter Number 50199999  
Service Beginning 02/17/07  
Service Ending 03/14/07  
Number of Days 29  
Meter Readings  
Beginning xxxx actual  
Ending xxxx actual  
Multiplier 1.000000  
Next Scheduled Read Date  
5/14/2007

#### Gas Usage Comparison



#### Gas Usage Detail

CCF Used This Period 98.000  
Distribution and Service Charges (includes  
a Customer Charge of \$x.00) \$xx.xx  
Gas Cost Charge  
@ \$0.00000 per CCF \$xx.xx  
Total Gas Charges - Residential  
Sales Service \$xxx.xx

#### Gas Usage History

Month/Yr	CCFs	Month/Yr	CCFs	Month/Yr	CCFs	Month/Yr	CCFs
Dec 06	43.448	Sep 06	25.794	Jun 06	24.692	Mar 06	62.069
Nov 06	70.345	Aug 06	23.744	May 06	29.375	Feb 06	65.286
Oct 06	44.069	Jul 06	23.533	Apr 06	39.931	Jan 06	74.314
Total CCFs: 526.600				Monthly Avg: 43.883			

#### Bill Message

For "Choice" program consumer tips and "apples to apples" comparisons for competitive supplier pricing, visit the Public Utilities Commission of Ohio's (PUCO) web site at [www.puco.ohio.gov](http://www.puco.ohio.gov) or call 1-800-299-7271.

Send to: P.O. Box 6263, Indianapolis, IN 46206-6263

Please return this portion with your payment made payable to Vectren.



**VECTREN** Energy Delivery

Account Number: 01-999999999-9999999 9

Joe Customer  
123 Vectren St.  
Hometown, OH 99999

Due Date: February 7, 2007  
Total Amount Due: \$xxx.xx  
Amount Enclosed: \_\_\_\_\_

Amount Due after 02/07/07: \$xxx.xx

Mail payments to:  
Vectren Energy Delivery  
P.O. Box 6262  
Indianapolis, IN 46206-6250

013898235918357019385610938561084735618347562839475137454

### Important Vectren Energy Delivery Numbers

Customer Service Number	1-800-227-1376
Call Before You Dig	1-800-362-2764
Ohio Relay Service:	1-800-750-0750

[www.vectren.com](http://www.vectren.com)

### General Information:

24 Hour Emergency Service: Call 1-800-227-1376 if you smell a gas odor or if all of your gas appliances are out.

**Customer Service Questions or Concerns:** To contact Vectren Energy Delivery (Vectren) about your bill or service, call 1-800-227-1376 between 7 a.m. and 7 p.m., Monday through Friday. Authorized pay sites are available in your neighborhood for your convenience. To locate an authorized pay site nearest you, visit [www.vectren.com](http://www.vectren.com) or call 1-800-227-1376. You can pay your bill through a checking or savings account for free at [www.vectren.com](http://www.vectren.com) or by calling 1-800-227-1376. If you would like to write to Vectren, please send correspondence to P.O. Box 209, Evansville, IN 47702-0209 or visit our web site at [www.vectren.com](http://www.vectren.com). If you have selected a third-party gas supplier through the natural gas Choice program and have questions regarding your gas supply charges, please refer to the gas supplier and toll free number listed on the front of your bill in the "Important Information" section. The nonpayment of charges for ancillary service unrelated to regulated distribution service shall not result in the disconnection of regulated gas distribution service.

Customers with billing or service issues or concerns regarding a disconnect notice should contact Vectren prior to contacting the Public Utilities Commission of Ohio (PUCO). If the complaint is not resolved after having contacted Vectren or for general utility information, residential and business customers may call the PUCO toll free at 1-800-686-7826 or for TDD/TYY at 1-800-686-1570 from 8:00 a.m. to 5:00 p.m. weekdays or at [www.puco.ohio.gov](http://www.puco.ohio.gov).

Residential customers may also contact the Ohio Consumers' Counsel (OCC) for assistance with complaints and utility issues at 1-877-742-5622 (toll-free) from 8:00 a.m. to 5:00 p.m. weekdays, or at [www.pickocc.org](http://www.pickocc.org).

### Terms & Definitions

**Distribution and Service Charges** - Charges billed each month for the delivery of gas consumed.

**Customer Charge** - Charges billed each month to recover a portion of the ongoing fixed costs of providing service to the customer. This includes metering, meter reading, service delivery facilities, billing and recordkeeping. The Customer Charge is a fixed charge and does not vary with gas consumption.

**Gas Cost Charge** - This is the average cost (per hundred cubic feet) of gas purchased by Vectren Energy Delivery for sale to its customers. This portion of the bill reflects the market cost of purchasing natural gas.

**Gas Supplier** (also referred to as a gas marketer) - A person or company who is certified by the Public Utilities Commission of Ohio (PUCO) to sell natural gas in a competitive retail market.

**CCF (100 Cubic Feet)** - Gas consumption is measured by your meter in hundreds of cubic feet.

**Gas Supply Charges** - Charges billed each month for the consumption of natural gas supplied by a retail gas supplier.

**Miscellaneous Charges** - Examples of miscellaneous charges may include but are not limited to reconnect fees, labor charges and returned check charges.

**Multiplier** - Factor used to calculate consumption on meters with higher than the standard delivery pressure. A multiplier greater than 1 indicates a delivery pressure that is greater than Vectren's standard delivery pressure.

**PIPP** - The Percentage of Income Payment Plan (PIPP) is available if your total income is at or below 150 percent of the Federal poverty level. This program does not reduce or waive energy costs; it only establishes a payment plan to allow you to maintain your utility service.