

CASE NO. 07-1112-WS-AIR

FILE

12

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ON MONDAY, AUGUST 4, 2005 BEFORE A.E. DICK BULGRIN. 1130 P.M.

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FILE

BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the :
Application of Ohio :
American Water Company :
to Increase its Rates : Case No. 071112-WS-AIR
for Water and Sewer :
Service to its Entire :
Service Area. :

PROCEEDINGS

Before Dick Bulgrin, Attorney Examiner, at the
Mansfield Richland County Library, 43 West 3rd
Street, Community Room 44902, Mansfield, Ohio,
on Monday, August 4, 2008, at 1:30 p.m.

8/25/08 Transcript filed electronically

PUBLIC STATEMENTS - MANSFIELD, OHIO

ARMSTRONG & OKEY, INC.
185 South Fifth Street, Suite 101
Columbus, Ohio 43215-5201
(614) 224-9481 - (800) 223-9481
Fax - (614) 224-5724

PUCO

2008 AUG 25 PM 12:13

RECEIVED-DOCKETING DIV



419-526-3737 (Phone) 419-525-7023 (Fax)

737 Park Avenue West
Mansfield, Ohio 44906

August 4, 2008

PUCO

Rate increase – Imperial Estates

Sirs:

I have lived in Imperial Estates – Mifflin Township since 1967. As a Realtor, I sold the first home in 1962. At present there are approximately 407 homes located in this allotment.

The original owner of the water system was H. Robert Gimble who later sold the system to American Water Co.

In the summer of 1982, I purchased along with Charles Parton the last 38 lots in this allotment and we put in a 100,000 gallon storage tank on Biscayne Drive for a reserve supply. The EPA then would not allow us to tie into the existing system so we then drilled individual wells.

The American Water Co. has provided good services furnishing water. My complaint is continual rate increases. Part of the water supply we use is under our homes.

I am attaching water bills from my personal residence as well as bills from my office located in Mansfield. The city oversees the utilities at my office. My office consists of the office downstairs as well as a rented apartment upstairs. As you can see there is no comparison of the rates.

We currently have meters on our homes for the County Sewer which are electronically read by radio. The County has informed American Water that they could use the same equipment. Why then would American Water need to install their own meters? This would obviously create more costs.

I hope that you will take into account the opinions of the people in this allotment before allowing any further rate increases.

Sincerely,

A handwritten signature in cursive script that reads 'Mervin Shaffner'.

Mervin Shaffner, President
Shaffner Realty, Inc.

Customer Account Information

For Service To: Mervin Shaffner
580 Dogwood Cir

Account Number: 22-0089396-0
Premise Number: 22-0046632

Billing Period & Meter Information

Billing Date: Apr 09, 2008
Billing Period: Feb 04 to Apr 02 (58 days)
Next reading on/about: Jun 03, 2008
Rate Type: Residential

Billing Summary

-----Prior Balance-----
Balance from last bill
Payments as of Apr 09, 2008. Thanks!
Total prior balance, Apr 09, 2008
-----Other Current Charges-----
Bi-Mon 02/04/2008 - 04/02/2008
Total other charges, Apr 09, 2008

TOTAL AMOUNT DUE

If paid after Apr 30, 2008
Add Late Charge
Total Due After Apr 30, 2008

\$70.77
-70.77
.00
70.77
70.77
\$70.77

\$3.54
\$74.31

PA 4/11/08
70.77
Check No 10121

Customer Account Information

For Service To: Mervin Shaffner
580 Dogwood Cir

Account Number: 22-0089396-0
Premise Number: 22-0046632

Billing Period & Meter Information

Billing Date: Jun 09, 2008
Billing Period: Apr 02 to Jun 03 (62 days)
Next reading on/about: Aug 04, 2008
Rate Type: Residential

Billing Summary

-----Prior Balance-----
Balance from last bill
Payments as of Jun 09, 2008. Thanks!
Total prior balance, Jun 09, 2008
-----Other Current Charges-----
Bi-Mon 04/02/2008 - 06/03/2008
Total other charges, Jun 09, 2008

TOTAL AMOUNT DUE

If paid after Jun 30, 2008
Add Late Charge
Total Due After Jun 30, 2008

\$70.77
-70.77
.00
70.77
70.77
\$70.77

\$3.54
\$74.31

CN 10183
6-21-08
\$70.77

410 RESIDENCE
IN IMPERIAL EST
MILFILLIN TWP

FROM: RICHLAND COUNTY WASTEWATER
1740 FLEMING FALLS RD.
MANSFIELD, OHIO 44903

SERVICE TO: 580 DOGWOOD CIR

| FROM | TO | |
|-----------|-----------------|-------------|
| 04/08/08 | 05/08/08 | |
| SERVICE * | PRESENT READING | CONSUMPTION |
| AF | 9250 | 210 |
| WW | | 10.73 |

PA 6/10/08
10125
11.65

BE RESPONSIBLE - CLEAN WATER IS EVERYONE'S BUSINESS!

ACCOUNT NUMBER

215-00545-00

GROSS DUE AFTER GROSS AMOUNT NET AMOUNT

6/17/08 12.81 11.65

FROM: RICHLAND COUNTY WASTEWATER
1740 FLEMING FALLS RD.
MANSFIELD, OHIO 44903

SERVICE TO: 580 DOGWOOD CIR

| FROM | TO | |
|-----------|-----------------|-------------|
| 05/08/08 | 06/09/08 | |
| SERVICE * | PRESENT READING | CONSUMPTION |
| AF | 9440 | 190 |
| WW | | 9.71 |

10.63
12.06
22.69

BE RESPONSIBLE - CLEAN WATER IS EVERYONE'S BUSINESS!

ACCOUNT NUMBER

215-00545-00

GROSS DUE AFTER GROSS AMOUNT NET AMOUNT

7/17/08 11.69 10.63

CUSTOMER ACCOUNT INFORMATION

For Service To: Mervin Shaffner
580 Dogwood Cir
Account Number: 22-0089396-0
Premise Number: 22-0046632

Billing Period & Meter Information

Billing Date: Apr 07, 2006
Billing Period: Feb 03 to Apr 04 (60 days)
Next reading on/about: Jun 02, 2006
Rate Type: Residential

Billing Summary

| | |
|--------------------------------------|----------------|
| Prior Balance | |
| Balance from last bill | \$63.16 |
| Payments as of Apr 07, 2006. Thanks! | -63.13 |
| Total prior balance, Apr 07, 2006 | .03 |
| Other Current Charges | |
| Bi-Mon 02/03/2006 - 04/04/2006 | 63.36 |
| Total other charges, Apr 07, 2006 | 63.36 |
| TOTAL AMOUNT DUE | \$63.39 |
| If paid after May 01, 2006 | |
| Add Late Charge | \$3.17 |
| Total Due After May 01, 2006 | \$66.56 |

Customer Account Information

For Service To: Mervin Shaffner
580 Dogwood Cir
Account Number: 22-0089396-0
Premise Number: 22-0046632

Billing Period & Meter Information

Billing Date: Jun 07, 2007
Billing Period: Apr 03 to Jun 04 (62 days)
Next reading on/about: Aug 02, 2007
Rate Type: Residential

Billing Summary

| | |
|--------------------------------------|----------------|
| Prior Balance | |
| Balance from last bill | \$66.76 |
| Payments as of Jun 07, 2007. Thanks! | -66.76 |
| Total prior balance, Jun 07, 2007 | .00 |
| Other Current Charges | |
| Bi-Mon 04/03/2007 - 06/04/2007 | 70.77 |
| Total other charges, Jun 07, 2007 | 70.77 |
| TOTAL AMOUNT DUE | \$70.77 |
| If paid after Jun 28, 2007 | |
| Add Late Charge | \$3.54 |
| Total Due After Jun 28, 2007 | \$74.31 |

Customer Account Information

For Service To: Mervin Shaffner
580 Dogwood Cir
Account Number: 22-0089396-0
Premise Number: 22-0046632

Billing Period & Meter Information

Billing Date: Oct 05, 2007
Billing Period: Aug 02 to Oct 02 (61 days)
Next reading on/about: Dec 03, 2007
Rate Type: Residential

Billing Summary

| | |
|--------------------------------------|----------------|
| Prior Balance | |
| Balance from last bill | \$74.31 |
| Payments as of Oct 05, 2007. Thanks! | -74.31 |
| Total prior balance, Oct 05, 2007 | .00 |
| Other Current Charges | |
| Bi-Mon 08/02/2007 - 10/02/2007 | 70.77 |
| Total other charges, Oct 05, 2007 | 70.77 |
| TOTAL AMOUNT DUE | \$70.77 |
| If paid after Oct 29, 2007 | |
| Add Late Charge | \$3.54 |
| Total Due After Oct 29, 2007 | \$74.31 |

RUSS REED

NO METER
70.77
10/11/07

CITY OF MANSFIELD - WATER / SEWER BILL

0006

DATE: 2-27-08
DATE: 3-14-08ACCOUNT NUMBER: 2-33-01-0737-00
SERVICE ADDRESS: 737 PARK AVE W

TOTAL AMOUNT DUE: 26.29

FOR SERVICE FROM: 1-09-08 TO: 2-06-08

REGULAR METER READINGS

PRESENT 216 PRIOR 212

#10555
3/5/08

REGULAR USAGE 4

| | WATER | SEWER | MISC | TOTAL |
|--------------|-------|-------|------|-------|
| CURRENT AMTS | 11.10 | 15.19 | | 26.29 |

PAST DUE AMTS

| | WATER | SEWER | MISC | TOTAL DUE |
|----------------|-------|-------|------|-----------|
| TOTAL OF ABOVE | 11.10 | 15.19 | | 26.29 |

*** TO STOP BILLING ON VACANT PROPERTIES ***
*** METERS MUST BE REMOVED BY THE CITY AT A COST OF \$10.00. ***

WRITE YOUR ACCOUNT NUMBER ON YOUR CHECK
AND MAKE CHECK PAYABLE TO:
CITY OF MANSFIELD

CUSTOMER SERVICE: 419-755-9787
WEEK DAYS: 7:30 AM TO 4:00 PM
RETAIN THIS PORTION FOR YOUR RECORDS

CITY OF MANSFIELD - WATER / SEWER BILL

0026

BILL DATE: 4-25-08
DUE DATE: 5-09-08

ACCOUNT NUMBER: 2-33-01-0737-00
SERVICE ADDRESS: 737 PARK AVE W

TOTAL AMOUNT DUE: 26.29

FOR SERVICE FROM 3-10-08 TO 4-08-08

REGULAR METER READINGS

PRESENT 225 PRIOR 221

REGULAR USAGE 4

| | WATER | SEWER | MISC | TOTAL |
|--------------|-------|-------|------|-------|
| CURRENT AMTS | 11.10 | 15.19 | | 26.29 |

PAST DUE AMTS

| | WATER | SEWER | MISC | TOTAL DUE |
|----------------|-------|-------|------|-----------|
| TOTAL OF ABOVE | 11.10 | 15.19 | | 26.29 |

*** TO STOP BILLING ON VACANT PROPERTIES ***
*** METERS MUST BE REMOVED BY THE CITY AT A COST OF \$10.00. ***

WRITE YOUR ACCOUNT NUMBER ON YOUR CHECK
AND MAKE CHECK PAYABLE TO:
CITY OF MANSFIELD

CUSTOMER SERVICE: 419-755-9787
WEEK DAYS: 7:30 AM TO 4:00 PM
RETAIN THIS PORTION FOR YOUR RECORDS

23301073700000011100000151900000000005

BILL DATE: 4-25-08
DUE DATE: 5-09-08

ACCOUNT NUMBER: 2-33-01-0737-00
SERVICE ADDRESS: 737 PARK AVE W

MAIL PAYMENT TO:
CITY OF MANSFIELD
UTILITY COLLECTIONS
99 PARK AVENUE EAST
MANSFIELD, OH 44902

| | |
|-------|-------|
| WATER | 11.10 |
| SEWER | 15.19 |
| MISC | |
| MISC | |

MERVIN R SHAFFNER
737 PARK AVE W
MANSFIELD OH 44906

| | |
|-------|-------|
| TOTAL | 26.29 |
|-------|-------|

RETURN THIS PORTION WITH YOUR PAYMENT

2-33-01-0737-00

CITY OF MANSFIELD - WATER / SEWER BILL

0026

BILL DATE: 4-25-08
DUE DATE: 5-09-08

ACCOUNT NUMBER: 2-33-01-0737-00
SERVICE ADDRESS: 737 PARK AVE W

TOTAL AMOUNT DUE: 26.29

FOR SERVICE FROM 3-10-08 TO 4-08-08

REGULAR METER READINGS

PRESENT 225 PRIOR 221

REGULAR USAGE 4

| | WATER | SEWER | MISC | |
|--------------|-------|-------|------|-------|
| CURRENT AMTS | 11.10 | 15.19 | | 26.29 |

PAST DUE AMTS:

| | WATER | SEWER | MISC | TOTAL DUE |
|----------------|-------|-------|------|-----------|
| TOTAL OF ABOVE | 11.10 | 15.19 | | 26.29 |

*** TO STOP BILLING ON VACANT PROPERTIES ***
*** METERS MUST BE REMOVED BY THE CITY AT A COST OF \$10.00. ***

WRITE YOUR ACCOUNT NUMBER ON YOUR CHECK
AND MAKE CHECK PAYABLE TO:
CITY OF MANSFIELD

CUSTOMER SERVICE: 419-755-9787
WEEK DAYS: 7:30 AM TO 4:00 PM
RETAIN THIS PORTION FOR YOUR RECORDS

2330107370000001110000015190000000005

BILL DATE: 4-25-08
DUE DATE: 5-09-08

ACCOUNT NUMBER: 2-33-01-0737-00
SERVICE ADDRESS: 737 PARK AVE W

MAIL PAYMENT TO:
CITY OF MANSFIELD
UTILITY COLLECTIONS
99 PARK AVENUE EAST
MANSFIELD, OH 44902

MERVIN R SHAFFNER
737 PARK AVE W
MANSFIELD OH 44906



11.10
15.19

TOTAL 26.29

RETURN THIS PORTION WITH YOUR PAYMENT

2-33-01-0737-00

CITY OF MANSFIELD - WATER / SEWER BILL

0026

BILL DATE: 3-23-08
DUE DATE: 4-11-08ACCOUNT NUMBER: 2-33-01-0737-00
SERVICE ADDRESS: 737 PARK AVE W

TOTAL AMOUNT DUE: 32.34

FOR SERVICE FROM: 2-06-08 TO: 3-10-08

REGULAR METER READINGS

PRESENT: 221 PRIOR: 216

REGULAR USAGE: 5

| | WATER | SEWER | MISC | TOTAL |
|---------------|-------|-------|------|-------|
| CURRENT AMTS: | 13.95 | 18.39 | | 32.34 |

PAST DUE AMTS:

#10608
4/2/08

| | WATER | SEWER | MISC | TOTAL DUE |
|-----------------|-------|-------|------|-----------|
| TOTAL OF ABOVE: | 13.95 | 18.39 | | 32.34 |

*** TO STOP BILLING ON VACANT PROPERTIES ***
*** METERS MUST BE REMOVED BY THE CITY AT A COST OF \$10.00. ***

WRITE YOUR ACCOUNT NUMBER ON YOUR CHECK
AND MAKE CHECK PAYABLE TO:
CITY OF MANSFIELD

CUSTOMER SERVICE: 419-755-9787
WEEK DAYS: 7:30 AM TO 4:00 PM
RETAIN THIS PORTION FOR YOUR RECORDS

CITY OF MANSFIELD - WATER / SEWER BILL

0026

BILL DATE: 2-27-08
DUE DATE: 3-14-08

ACCOUNT NUMBER: 2-33-01-0737-00
SERVICE ADDRESS: 737 PARK AVE W

TOTAL AMOUNT DUE: 26.29

FOR SERVICE FROM: 1-07-08 TO 2-06-08

REGULAR METER READINGS

PRESENT 216 PRIOR 212

#10555

3/5/08

REGULAR USAGE

4

| | WATER | SEWER | MISC | TOTAL |
|--------------|-------|-------|------|-------|
| CURRENT AMTS | 11.10 | 15.19 | | 26.29 |

PAST DUE AMTS

| | WATER | SEWER | MISC | TOTAL DUE |
|----------------|-------|-------|------|-----------|
| TOTAL OF ABOVE | 11.10 | 15.19 | | 26.29 |

*** TO STOP BILLING ON VACANT PROPERTIES ***
*** METERS MUST BE REMOVED BY THE CITY AT A COST OF \$10.00. ***

WRITE YOUR ACCOUNT NUMBER ON YOUR CHECK
AND MAKE CHECK PAYABLE TO:
CITY OF MANSFIELD

CUSTOMER SERVICE: 419-755-9787
WEEK DAYS: 7:30 AM TO 4:00 PM
RETAIN THIS PORTION FOR YOUR RECORDS

WUCO

ANYONE WANTING TO TESTIFY IN THE ABOVE CASE, PLEASE PRINT YOUR NAME AND ADDRESS BELOW:

- | NAME | ADDRESS AND ZIP CODE |
|--|--|
| ✓ JAMES COX | 1235 BONNIE DR, MANSF. |
| ✓ MERVIN SHAFFNER Mervin Shafter | 580 Dogwood Circle 44905 Mansfield, Ohio |
| DID NOT TESTIFY ✓ John "Jack" Crowell | 806 BRYCNAIR DR. MANS. 44903 |
| ✓ Neil + Ron Stark | 2804 Lutz Ave Mansfield 44903 |
| ✓ Joan Henry | 1459 D. A. L. Mansfield 44905 |
| ✓ Sylvia Zimmerman | 2353 Galaxie Dr Mansfield, Ohio 44903 |
| ✓ Mr & Mrs Donald Baumbach | 2708 Lutz Ave Mansfield Ohio |
| ✓ Richard Henry | 6865 N. Sotomayor Cir Mansfield, Ohio 44903 |
| ✓ Margaret Winterman | 1543 Penn Rd. Mansfield, OH 44905 |
| 10. ✓ Walter Wehft | 843 S. Ford Road Mansfield OH 44905 |
| 11. ✓ Tom McFadden | 312 VERNON RD MANSFIELD OH 44905 |
| 12. ✓ EUGENE OXENDER | 600 BISCAYNE MANSFIELD, OH 44903 |
| 13. ✓ RAY MARZETT | 486 IMPROV MANSFIELD, OH 44903 |
| 14. ✓ Homer Neithamer | 1373 Luce Rd Mansfield |

WACO

ANYONE WANTING TO TESTIFY IN THE ABOVE CASE, PLEASE **PRINT** YOUR NAME AND ADDRESS BELOW:

- | | NAME | ADDRESS AND ZIP CODE |
|-----|--|--|
| 1. | Frederick Wiff | 334 Esley Ln Mans. O. 44905 |
| 2. | Richard Bell | 340 Esley Ln Mans. 44905 |
| 3. | Samuel McCracken | 233 Esley Ln Mans. 44905 |
| 4. | Dave Pennell | 537 BISCAYNE DR. MANSFIELD, OH. 44903 |
| 5. | Russell Read - Mifflin Township Trustee | |
| 6. | Gary Hitt - Richland County | |
| 7. | Commissioner | |
| 8. | | |
| 9. | | |
| 10. | | |
| 11. | | |
| 12. | | |
| 13. | | |
| 14. | | |