

FILE

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Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Thursday, August 21, 2008 8:18 AM
To: Docketing
Subject: Docketing

Public Utilities Commission of Ohio
 Investigation and Audit Division

Memorandum

Date: 8/21/2008

Re: Barbara Dunn
 5177 Benham Dr
 Columbus, OH 43232

Docketing Case No.: 07-1112-WS-AIR

Notes: From: "webmaster@puc.state.oh.us"
 To: "ContactThePUCO@puc.state.oh.us"
 Subject: 39273
 Sent: 8/19/2008 10:09:29 AM
 Message:
 WEB ID: 39273 AT:08-19-2008 at 10:09 AM
 TYPE: comment
 NAME: Mr. Travis Dunn
 CONTACT SENDER ? No
 MAILING ADDRESS:
 (NO CITY?) , (NO STATE??) (NO ZIP??)
 (NO COUNTRY??)
 PHONE INFORMATION:
 Home: (no home phone provided?)
 Alternative: (no alternative phone provided?)
 Fax: (no fax number provided?)
 E-MAIL: (no e-mail address provided)
 INDUSTRY: Water
 ACCOUNT INFORMATION:
 Company: American Water
 Name on account: Barbara Dunn
 Service address: 5177 Benham Drive
 Service phone: 6142826343
 Account Number: 2201315658
 COMMENT DESCRIPTION:

I sending my comments about American Water requesting increases for services. Frankly the water quality is poor. It needs to be softened, and cost me between \$85-\$95 a month for there service. My father in law who lives in Canal Winchester gets great water already softened for \$35-45 a month. The

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8/21/2008

Technician SM

Date Processed 8/21/08

RECEIVED-DOCKETING DIV
 2008 AUG 21 AM 8:31
 PUCO

taste difference is completely different. Please do not approve there increase. I feel there rates are already too high.

Email filed in rate case.

Customer did not want contacted.

Please docket the attached in the case number above.