## The Public Utilities Commission of Ohio



Monitoring marketplaces and enforcing rules to assure safe, adequate, and reliable utility services.

Commissioners

Ronda Hartman Fergus Valerie A. Lemmie Paul A. Centolella Cheryl Roberto

August 20, 2008

Behrovz Aynafshar 3215 Westchester Road Toledo, OH 43615

Case No: 08-1004-GA-CSS

Dear Behrovz Aynafshar:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Columbia Gas of Ohio. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

UK Rem

Renee' J. Jenkins, Secretary Betty McCauley, Acting Secretary Mariruth Wright, Acting Secretary

Enclosure RJJ/pwk

This is to certify that the inages appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business. Date Processed Technician