

FILE

From: "webmaster@puc.state.oh.us"
 To: "ContactThePUCO@puc.state.oh.us"
 Subject: 39190
 Sent: 8/14/2008 1:37:30 PM
 Message:
 WEB ID: 39190 AT:08-14-2008 at 01:37 PM

08-72-GA-AIR

TYPE: complaint

NAME: Mr. Douglas Duvall

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 861 S.Waverly St.
- Columbus , Ohio 43227
- USA

PHONE INFORMATION:

- Home: 614-235-9677
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: dduvall1238@wowway.com

INDUSTRY:Gas

ACCOUNT INFORMATION:

- Company: Columbia Gas
- Name on account: Douglas E.Duvall
- Service address: 861 S.Waverly St.
- Service phone: 614-235-9677
- Account Number: 117499520020004

COMPLAINT DESCRIPTION:

Explain to me why when natural gas prices are dropping theres a rate increase in the cost to the user ?
 Theres only one word for this stealing!!!

This is to certify that the images appearing are an
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 Technician SM Date Processed 8/20/08

RECEIVED-DOCKETING DIV
 2008 AUG 20 AM 8:37
 PUCO