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**Cordia Corporation**  
445 Hamilton Avenue - Suite # 408  
White Plains, New York 10601

Telephone: 914-948-5550  
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August 15, 2008

08-496-TP-ATA  
90-9259-TP-TRF

Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street  
Columbus, OH 43215-3793

RECEIVED-DOCKETING DIV  
2008 AUG 18 PM 4:46  
PUCO

Re: 08-496-TP-ATA

To whom it may concern:

This letter is to comply with additional commissions requirements regarding changes to our previously submitted de-tariffing of Business Tier 2 Services, along with Residential & Business Toll Services and Other Changes required by Rule.

Please see Exhibit C for enclosed pages.

If you have any questions about this filing, please direct them to me at the contact information listed below.

Sincerely,

Keith Applewhite  
Executive Escalations Analyst  
Cordia Communications  
445 Hamilton Ave. Suite 408  
White Plains, New York 10601  
(914) 948-5550 Ext. 1092  
[kapplewhite@cordiamail.com](mailto:kapplewhite@cordiamail.com)

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician TM Date Processed 8/18/2008



May 23, 2008

## **EXHIBIT C**

### **Cordia Communications PUCO No. 1 Interexchange Services**

The following pages are enclosed to satisfy Detariffing and Related Actions.  
All pages include Original, and 1<sup>st</sup> Revision copies.

<b><u>Sec. 2</u></b>	<b><u>Sec. 6</u></b>	<b><u>Sec. 8</u></b>
Page 1	Page 15	Page 2
Page 4	Page 16	Page 3
Page 6	Page 17	Page 4
Page 7	Page 18	Page 7
Page 8	Page 19	Page 8
Page 10	Page 20	
	Page 21	
	Page 22	
	Page 23	
	Page 25	

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**INTEREXCHANGE SERVICES**

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**SECTION 2 – RULES AND REGULATIONS**

**2.1 Undertaking of the Company**

The Company's Network Services are furnished for intrastate InterLATA and intrastate IntraLATA communications originating and terminating within the State of Ohio under terms of this Tariff. This Tariff governs the provision of switched message telephone services, travel card service, and directory assistance services within the State of Ohio by resale of the services of facilities based carriers. The territory is all counties in Ohio.

**2.2 Limitations**

- 2.2.1 Service is offered subject to the availability of facilities of the Underlying Carrier and the provisions of this tariff.
- 2.2.2 In compliance with 4901:1-17 O.A.C, the Company reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control; or when the Customer is using service in violation of the law or the provisions of this Tariff.
- 2.2.3 The Customer may not transfer or assign the use of service except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.4 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.
- 2.2.5 If Customer is unable to establish credit, pursuant to 4901:1-5-13 and 4901:1-5-14, O.A.C., Company reserves the right to refuse service to Customers without incurring liability.

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**ISSUED: August 8, 2003**

**EFFECTIVE: August 11, 2003**

**Issued under the authority of the Public Utilities Commission of Ohio,  
Dated July 21, 2003, in Case No. 03-1394-TP-ACE**

**Patrick Freeman, Chief Executive Officer & President  
54 Danbury Road, #370, Ridgefield, Connecticut 06877**

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**INTEREXCHANGE SERVICES**

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**SECTION 2 – RULES AND REGULATIONS**

- 2.1 All telephone companies are subject to the commission's rules for minimum telephone service standards (MTSS) found in chapter 4901:1-5 of the Administrative Code. Customers have certain rights and responsibilities under the Minimum Telephone Service Standards. These safeguards can be found in the Appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities." These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

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2.2.1

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**INTEREXCHANGE SERVICES**

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**SECTION 2 – RULES AND REGULATIONS**

**2.5 Obligations of the Customer (continued)**

- 2.5.2 If a Customer directly or indirectly authorizes third parties to use the service, the Customer will indemnify and hold the Company harmless against any and all claims, demands, suits, actions, losses, damages, assessments or payments which may be asserted or demanded by said parties.
- 2.5.3 If Dedicated Access is a required condition for subscribing to one of the Company's services, the Customer is responsible for obtaining the Dedicated Access.
- 2.5.4 The Customer is responsible for payment of all charges for Company service(s) regardless of whether the Customer's facilities were fraudulently used. Customer shall not be liable for fraudulent use provided Customer was not negligent in discovering the fraudulent use and Customer has a legitimate excuse.

**2.6 Obtaining Service**

**2.6.1 Application for Service**

To obtain service, the Customer may go to Company's website [www.cordia.us](http://www.cordia.us) and request services by completing an on-line request for services. The on-line request will be followed-up by a Letter of Agency. Customer may also obtain service by calling 1-800-916-9950.

**2.6.2 Establishment of Credit**

The Company reserves the right to examine the credit record and check the references of all applicants and Customers. The Company may examine the credit profile/record of any applicant prior to accepting the service order or Customer's deposit or in lieu of deposit allow for residential service guarantors. Company shall determine creditworthiness in accordance with Rules 4901:1-5-13 and 4901:1-5-14.

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**INTEREXCHANGE SERVICES**

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**SECTION 2 – RULES AND REGULATIONS**

2.5 Obligations of the Customer (continued)

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2.6 Obtaining Service

2.6.1

2.6.2

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**INTEREXCHANGE SERVICES**

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**SECTION 2 – RULES AND REGULATIONS**

2.7 [Deleted]

2.8 Customer Service

Customer Service may be contacted in writing at 54 Danbury Road, #370 Ridgefield, Connecticut 06877 or via an 800 number. Service representatives are available to assist with Customer inquiries from 8 AM to 5 PM eastern time. If a Customer calls Customer Service after hours, the call goes to an answering service. If the call is not an emergency, the answering service takes a message for a return call the next business day. If the call is an emergency, the Customer is referred to a pager. The Customer is called back within an hour.

2.9 Transfer of Assignment

The Company's intrastate services may not be transferred or assigned to a new Customer unless the new Customer's credit is approved. Paragraph 2.2.5 covers the additional conditions under which the Company reserves the right to refuse service to Customers.

2.10 Deferred Payments and Continuance of Service for Households With Elderly or Seriously Ill Members

No provision is made herein for households with elderly or seriously ill members. In no case will service be terminated in a manner inconsistent with the provisions set forth in Paragraph 2.12.

2.11 Rendering and Payment of Bills

The Company shall bill its subscribers in accordance with MTSS 4901:1-5-15.

2.11.1 Billing Period

The billing period is one calendar month.

2.11.2 Rendering Bills

Bills will be mailed no later than thirty (30) days following the close of the billing period. Bills are sent via U.S. mail or United Parcel Service to the current billing address.

2.11.3 Payment of Bills

The bill is due fourteen (14) from the date of the postmark on the bill.

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2.11 Rendering and Payment of Bills

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**INTEREXCHANGE SERVICES**

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**SECTION 2 – RULES AND REGULATIONS**

**2.11 Rendering and Payment of Bills (continued)**

**2.11.4 Late Charge**

If a Customer's bill is not paid within thirty (30) days from the invoice date, the Company imposes a late charge of 1.5% per month on the delinquent amount. The Customer shall pay costs and reasonable fees incurred by the Company in collecting past due balances.

**2.11.5 Billing Disputes**

Billing disputes may be addressed in writing to Cordia Communications Corp. 54 Danbury Road, #370, Ridgefield, Connecticut 06877. Billing disputes may also be referred 1-800-916-9950.

information regarding any dispute shall be provided by the Customer upon the Company's request.

In the event that Company and Customer are unable to resolve a billing dispute the dispute may be referred to the Commission by writing to 180 E. Broad Street, Columbus, Ohio 43215 or calling 1-800-686-7826.

**2.11.6 Responsibilities for Charges**

The Customer is responsible for all charges including all calls placed by use of Customer's assigned authorization or calling card code(s). Upon knowledge of facts which would alert a reasonable person to the possibility that an unauthorized person is using Customer's authorization or calling card code, the Customer shall alert and give notice to the Company of such facts.

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**INTEREXCHANGE SERVICES**

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**SECTION 2 – RULES AND REGULATIONS**

2.11

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**INTEREXCHANGE SERVICES**

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**SECTION 2 – RULES AND REGULATIONS**

**2.12 Cancellation of Service**

**2.12.1 By Customer**

**(A) General**

Customers may cancel service by giving a written or verbal notice to the Company. The Company places an order with the Underlying Carrier to cancel the Customer's service(s). The Underlying Carrier will block the service after the cancellation order is received. The Customer is liable for all usage prior to cancellation of service.

**2.12.2 By Company**

**(A) Notice of Service Termination**

In accordance with 4901:1-5-17, a Customer will be provided with seven (7) days notice, from postmark, of termination of service. However, in the event of emergency or threatened or actual disruption of service to other Customers, in accordance with 4901:1-5-17(G), the Company may terminate service without notice.

**(B) Non-Payment**

If payment is not received within forty five (45) days from the statement date, service will be terminated pursuant to 4901-1-5-17.

**2.13 Restoration of Service**

The use and restoration of service in emergencies shall be in accordance with the priority system specified in Part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

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**INTEREXCHANGE SERVICES**

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**SECTION 2 – RULES AND REGULATIONS**

2.12 Cancellation of Service

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2.13 Restoration of Service

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**INTEREXCHANGE SERVICES**

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**SECTION 2 – RULES AND REGULATIONS**

**2.16 Determining Rate In Effect**

**2.16.1 General**

For outbound services, the time-of-day at the calling station determines the rate in effect. For inbound services, the time-of-day at the central office associated with the called station determines the rate in effect.

**2.16.2 Calls Originating on Switched Access**

When a unit of time is split between two rate periods, each rate period applies to the portion of the call that occurred during that rate period.

**2.16.3 Calls Originating on Dedicated Access**

When a unit of time is split between two rate periods, the rate is based on the rate period in which it began.

**2.17 Application of Charges**

If the total charge includes a fraction of a cent, the fraction is rounded up to the next wholecent.

**2.18 Interruption of Service**

Credit allowances for the interruption of service are subject to the general liability provisions set forth in Paragraph 2.3.1 preceding. It shall be the obligation of both the Customer and Company to notify the other party immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission by the Customer within his control, or is not in wiring or equipment, if any, furnished by the Customer. Credit allowances for usage sensitive Services will be limited to the applicable initial period charge for the call interrupted.

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**INTEREXCHANGE SERVICES**

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**SECTION 2 - RULES AND REGULATIONS**

2.16 Determining Rate In Effect

2.17 Application of Charges

2.18 Interruption of Service

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**LOCAL EXCHANGE SERVICES**

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**SECTION 6 – RULES AND REGULATIONS**

6.13 Payment Arrangements

(C)

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**LOCAL EXCHANGE SERVICES**

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**SECTION 6 – RULES AND REGULATIONS**

**6.13 Payment Arrangements**

**6.13.1 Payment for Service**

The Customer is responsible for payment of all charges for service and facilities furnished by the Company to the Customer or its Joint or Authorized Users.

**6.13.2 [Deleted]**

**6.13.3 Billing and Collection of Charges**

The Company shall bill its subscribers in accordance with MTSS 4901:1-5-15.

- (A) All service, installation, monthly Recurring Charges and Non-Recurring Charges are due and payable upon receipt but no sooner than 14 days from the postmark on the bill.
- (B) The Company shall present bills for Recurring Charges monthly to the Customer, in advance of the month which service is provided. Usage charges will be billed in arrears.
- (C) For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.

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**LOCAL EXCHANGE SERVICES**

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**SECTION 6 – RULES AND REGULATIONS**

**6.13 Payment Arrangements (continued)**

**6.13.3 Billing and Collection of Charges (continued)**

(D) Amounts not paid within 30 days after the date of invoice, but no sooner than 14 days after the postmark on the bill, are considered past due. If the Company incurs any costs in collecting past due charges, Customer shall be responsible for all costs including, without limitation, reasonable attorney's fees, incurred by the Company in collecting past due charges.

(E) Late Payment Charge

If a Customer's bill is not paid within thirty (30) days from the due date, the Company may impose a late charge of 1.5% per month on the delinquent amount. The late payment charge will not be applied to previous late payment charges that have been assessed but not yet been paid for, but will apply to the accumulated Services for which the Customer is in arrears. Late payment charges will be applied without discrimination.

(F) Checks with insufficient funds or non-existing accounts will be assessed with a \$25.00 bad check charge except as may be waived under appropriate circumstances.

**6.13.4 Disputed Bills**

Billing disputes should be addressed in writing to Cordia Communications Corp., 54 Danbury Road #370, Ridgefield, Connecticut 06877. Billing disputes may also be referred 1-800-916-9950.

(A) The date of the dispute shall be the date Company receives sufficient documentation to commence an investigation. The resolution date shall be the date the Company notifies Customer of the disposition of the dispute following its investigation.

Detailed information regarding any dispute shall be provided by the Customer upon the Company's request.

If the Parties are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the PUCO at 180 E. Broad Street, Columbus, Ohio 43215 or calling 1-800-686-7826 in accordance with the Commission's rules of procedure.

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**LOCAL EXCHANGE SERVICES**

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**SECTION 6 – RULES AND REGULATIONS**

**6.13 Payment Arrangements (continued)**

**(C)**

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**SECTION 6 – RULES AND REGULATIONS**

**6.14 Deposits**

6.14.1 Applicants for service or existing Customer's whose financial condition is not acceptable to the Company, or is not a matter of general knowledge, may be required at any time to provide the Company a security deposit. All deposits will be handled in accordance with the provisions of the Rule 4901: 1-17 of the Ohio Administrative Code and Rules 4901:1-5-13 and 4901:1-5-14 of the PUCO's Minimum Telephone Service Standards. The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:

(A) The amount of any deposit shall not exceed the estimated charges for two months service.

6.14.2 When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded within 45 days from the date of termination. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.

6.14.3 Deposits held will accrue interest at a rate specified by the PUCO in Rule 4901: 1-17-05 of the Ohio Administrative Code and will be refunded to the customer after twelve consecutive months of payment..

**6.15 Discontinuance of Service**

**6.15.1 Disconnection for nonpayment of local service**

(A) For the purposes of this section, all regulated telephone services provided by the Company, except toll service, shall be defined as local service.

(B) The Company may disconnect its Customer's local service for nonpayment of charges incurred for local service. Such disconnection must be conducted pursuant to all applicable minimum telephone service standards, specifically MTSS 4901:1-5-17. All practices of the Company pertaining to either the provision of its own toll service, if any, or as a duly authorized agent for another toll service provider shall also conform to the minimum telephone service standards.

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(A) The amount of any deposit shall not exceed the estimated charges for two months service.

6.14.2 When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded within 45 days from the date of termination. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.

6.14.3 Deposits held will accrue interest at a rate specified by the PUCO in Rule 4901: 1-17-05 of the Ohio Administrative Code and will be refunded to the customer after twelve consecutive months of payment..

**6.15 Discontinuance of Service**

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**LOCAL EXCHANGE SERVICES**

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**SECTION 6 – RULES AND REGULATIONS**

**6.15 Discontinuance of Service (continued)**

**6.15.1 Disconnection for nonpayment of local service (continued)**

- (C) Disconnection notices issued by the Company pursuant to Rule 4901:1-5- 17(L), O.A.C., must inform the subscriber facing local service disconnection of the total amount which the subscriber would need to pay in order to avoid disconnection of local service. It must also inform the subscriber of the Company's legal obligation to provide "local only" service to customers whose local service charges are paid, even while their toll service is disconnected for nonpayment of outstanding toll debt.
- (D) The Company is prohibited from disconnecting any Customer's local service for nonpayment of charges incurred by the customer for toll service.
- (E) Partial payments by a customer to the Company will be apportioned by the Company to its regulated local service charges, then to any current local charges, before being applied by the Company to any toll charges and will be apportioned to regulated telephone service charges first before being applied to charges for non-regulated services.

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**SECTION 6 – RULES AND REGULATIONS**

6.15 Discontinuance of Service (continued)

(C)

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**SECTION 6 – RULES AND REGULATIONS**

**6.15 Discontinuance of Service (continued)**

**6.15.2 Disconnection for Nonpayment of Toll Service**

- (A) In addition to enforcing, on its own behalf, the Company's own billing, credit/deposit, and disconnection policies with respect to all regulated telephone services provided by the Company itself, the Company is not precluded from entering into formal contracts with other toll service providers which would authorize the Company as a formal contractual agent of such other toll service providers for purposes of enforcing the billing, credit/deposit, and disconnection policies of such other toll service providers. The Company's policies regarding disconnection of toll Service are set forth in Sections 2.20 (Selective Access Policy) and 6.25 (Selective Access Policy).
- (B) Unless and until it has entered into a formal contract specifically authorizing it to do so, the Company is not permitted to enforce the billing, credit/deposit, and disconnection policies of any toll service provider other than the Company.
- (C) When the Company disconnects toll service for nonpayment of toll debt, whether owed to the Company or to some other provider of toll service, the method of toll disconnection which the Company utilizes:
  - .1 Must not function as a vehicle by which the nonpaying toll subscriber is denied access, through Presubscription, to any other toll service provider besides the one whose provision of service has precipitated the toll disconnection.
  - .2 Must be available from the Company, by tariff, on a non-discriminatory basis to all toll service providers; and

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**SECTION 6 – RULES AND REGULATIONS**

6.15 Discontinuance of Service (continued)

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**SECTION 6 – RULES AND REGULATIONS**

**6.15 Discontinuance of Service (continued)**

**6.15.2 Disconnection for Nonpayment of Toll Service (continued)**

- (D) Neither purchase of the toll service provider's accounts receivable by the Company, nor a requirement that the Company shall be the billing and collection agent for the toll service provider, shall be established as a necessary precondition imposed by the Company in connection with its tariffed disconnection services offered on a non-discriminatory basis to all toll service providers.

**6.15.3 Disconnection for Reasons other than Nonpayment**

- (A) The Company shall disconnect or interrupt telecommunications services in accordance with MTSS 4901:1-5-17.
- (B) The Company in accordance with MTSS 4901:1-5-17 may discontinue the furnishings of any and/or all service(s) which a company is legally entitled to disconnect, to a Customer, without incurring any liability if the end user is engaging in fraudulent acts with respect to the service as described below:
  - .1 The Customer refuses to furnish information to the Company regarding the Customer's credit-worthiness, its past or current use of common carrier communications services or its planned use of service(s); or
  - .2 The Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past or current use of common carrier communications services, or its planned use of the Company's service(s); or
  - .3 the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or services; or
  - .4 The Customer uses, or attempts to use, service with the intent to avoid the payment, either in whole or in part, of the tariffed charges for the service by (1) using or attempting to use service by rearranging, tampering with, or making connections to the Company's service not authorized by this by this tariff; (2) Using tricks, schemes, false or invalid numbers, false credit devices, electronic devices; or (3) Any other fraudulent means or devices;

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**LOCAL EXCHANGE SERVICES**

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**SECTION 6 – RULES AND REGULATIONS**

6.15 Discontinuance of Service (continued)

(C)

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**LOCAL EXCHANGE SERVICES**

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**SECTION 6 – RULES AND REGULATIONS**

**6.15.3 Disconnection for Reasons other than Nonpayment (Cont'd).**

- .5 Use of service in such a manner as to interfere with the service of other users; or
  - .6 Use of service for unlawful purposes.
- (C) The suspension or discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished during the time of or up to suspension or discontinuance.
- (D) Upon the Company's discontinuance of service to the Customer under Section 6.15.1 or 6.15.2, all applicable charges, including termination and attorney's charges that may beset forth in the term contract or allowable under this tariff, shall become due. Absent an agreement, termination charges shall not be allowed. This is in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff.

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**LOCAL EXCHANGE SERVICES**

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**SECTION 6 – RULES AND REGULATIONS**

**6.15.3 Disconnection for Reasons other than Nonpayment (Cont'd).**

**(C)**

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**LOCAL EXCHANGE SERVICES**

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**SECTION 6 – RULES AND REGULATIONS**

**6.16 Allowances for Interruptions of Service**

**6.16.1 Credit for Interruptions**

When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the Customer, or the operation or failure of the facilities or equipment provided by the Customer, a pro rata adjustment of the monthly Recurring Charges subject to interruption will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption whenever said interruption continues for a period of 24 hours or more from the time the interruption is reported to or known to exist by the Company, except as otherwise specified in the Company's tariffs. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted. For calculating credit allowances, every month is considered to have 30 days. Only those facilities on the interrupted portion of the circuit will receive a credit. Credit allowances for service outages that exceed 24 hours in duration will be rounded up to the next whole 24 hours. At a minimum, credit allowances will be calculated consistent with MTSS Rule, 4901:1-5-16.

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**SECTION 6 – RULES AND REGULATIONS**

6.16 Allowances for Interruptions of Service

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**LOCAL EXCHANGE SERVICES**

---

**SECTION 6 – RULES AND REGULATIONS**

**6.16 Allowances for Interruptions of Service (continued)**

**6.16.2 Limitations on Allowances**

No credit allowance will be made for:

- (A) interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, Authorized User, or Joint-User;
- (B) interruptions due to the negligence of any person, including but not limited to the Customer, but not including the Company, its agent, or its underlying carrier in accordance with MTSS 4901:1-5-16;
  - .1 interruptions as a result of negligent or willful act on the part of the subscriber in accordance with MTSS 4901:1-5-16(A)(1);
  - .2 interruptions as a result of a malfunction of subscriber-owned telephone equipment or inside wire in accordance with MTSS 4901:1-5-16(A)(2);
  - .3 interruptions as a result of military action, war, insurrection, riot, or strike in accordance with MTSS 4901:1-5-16(A)(3); or
  - .4 interruptions that cannot be repaired as a result of the subscriber missing a repair appointment in accordance with MTSS 4901:1-5-16(A)(4).

**6.16.3 Use of Alternative Service Provided by the Company**

Where the Company bears no liability for the interruption and the Customer elects to use an alternative service provided by the Company during the period that a service is interrupted, the Customer must pay the applicable tariffed rates and charges.

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**LOCAL EXCHANGE SERVICES**

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**SECTION 6 – RULES AND REGULATIONS**

6.16 Allowances for Interruptions of Service (continued)

(C)

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**LOCAL EXCHANGE SERVICES**

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**SECTION 6 – RULES AND REGULATIONS**

**6.17 Cancellation of Service**

**6.17.1. Cancellation of Application for Service**

When a customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except where the Company has notified a customer or prospective Customer of the possibility that special expenses may be incurred in connection with provisioning their service, and then the Company does incur such expenses. Expenses could include special construction, or where special arrangements of facilities or equipment have begun before the Company received a cancellation notice. The charge will be equal to the costs actually incurred, less net salvage.

**6.17.2 [deleted]**

**6.17.3 By Company**

**(A) Notice of Service Termination**

In accordance with 4901:1-5-17, a Customer will be provided with seven (7) days notice of termination of service. However, in the event of emergency or threatened or actual disruption of service to other Customers, in accordance with 4901:1-5-17(G), the Company may terminate service without notice.

**(B) Non-Payment**

If payment is not received within thirty (30) days from the statement date, a termination notice is sent to the Customer in accordance with 4901:1-5-17 (B).

**6.18 Transfer and Assignments**

The Customer may not transfer or assign the use of service except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities. Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or

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**LOCAL EXCHANGE SERVICES**

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**SECTION 6 – RULES AND REGULATIONS**

6.17 Cancellation of Service

(C)

6.18 Transfer and Assignments

The Customer may not transfer or assign the use of service except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities. Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.

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**LOCAL EXCHANGE SERVICES**

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**SECTION 8 – SERVICE DESCRIPTIONS**

paid commercial, professional or institutional activity and the location to which service is provided is a business or commercial location or the service number is listed as the principal or only number for a business in any telecommunications directory.

**8.1 Local Exchange Service (continued)****8.1.3 Network Access Areas**

The Company's Local Exchange Service Offering is segmented into Network Access Areas generally reflecting each exchange area's relative density and the underlying price distinctions of the incumbent local exchange carrier's services which the Company is reselling. Network Access Area by exchange are shown in Section 7 preceding.

**8.1.4 Network Access Line Service**

The monthly rate for a Network Access Line is determined by class of Service and by Network Access Area. The Customer's normal serving Central Office determines the applicable Network Access Area.

Network Access Line includes a single telephone number, telephone line, and Central Office Termination. Central Office Termination provides dial tone along with a termination for the Network Access Line to the serving Central Office for the placing and receiving of calls. Touch Tone Service provides for the origination of calls by means of instrumentalities equipped for tone-type signaling. There is no charge associated with Touch Tone service.

**(A) Network Access Line Types**

- .1 Basic Line or Switched Network Access Channel provides the Customer with a single, voice-grade analog communications channel with a single telephone number.
- .2 Basic Trunk - Switched Network Access Channels - provides Customers with voice-grade communication channel(s) to the Customer's Private Branch Exchange (PBX) or hybrid key system. Trunks can be used to carry one-way outbound traffic, one-way inbound or two-way traffic.
- .3 Digital Trunk – Reserved for Future Use
- .4 PRI Trunk – Reserved for Future Use

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**LOCAL EXCHANGE SERVICES**

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**SECTION 8 – SERVICE DESCRIPTIONS**

paid commercial, professional or institutional activity and the location to which service is provided is a business or commercial location or the service number is listed as the principal or only number for a business in any telecommunications directory.

**8.1 Local Exchange Service (continued)**

**8.1.3 Network Access Areas**

The Company's Local Exchange Service Offering is segmented into Network Access Areas generally reflecting each exchange area's relative density and the underlying price distinctions of the incumbent local exchange carrier's services which the Company is reselling. Network Access Area by exchange are shown in Section 7 preceding.

**8.1.4 Network Access Line Service**

**(A) Network Access Line Types**

(C)

(C)

**LOCAL EXCHANGE SERVICES****SECTION 8 – SERVICE DESCRIPTIONS**

## 8.1 Local Exchange Service (continued)

## 8.1.4 Network Access Line (continued)

## (A) Network Access Line Types (continued)

- .5 Inward Dialing (DID): Provides the Customer with individual channels which can carry one-way inbound traffic. Local Trunks configured for DID service will output the dialed station number to the Customer's PBX or key equipment, thereby, permitting direct routing of the call without the aid of an attendant. The number of digits to be outputted must be specified by the Customer. Additional set-up charges and number charges apply for local trunks configured for DID service.

## (B) Rates and Charges

## .1 Residential

Number Of Lines	Monthly Rate Per Switched Network Access Line					
	Network Access Area					
	B		C		D	
	Min	Max	Min	Max	Min	Max
Per individual Basic Line with Touch Tone	\$5.00	\$64.00	\$5.00	\$64.00	\$5.00	\$64.00

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**LOCAL EXCHANGE SERVICES**


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**SECTION 8 – SERVICE DESCRIPTIONS**

## 8.1 Local Exchange Service (continued)

## 8.1.4 Network Access Line (continued)

(A)

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(B) Rates and Charges

.1 Residential

Number Of Lines	Monthly Rate Per Switched Network Access Line					
	Network Access Area					
	B		C		D	
	Min	Max	Min	Max	Min	Max
Per individual Basic Line with Touch Tone	\$5.00	\$64.00	\$5.00	\$64.00	\$5.00	\$64.00

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**LOCAL EXCHANGE SERVICES****SECTION 8 – SERVICE DESCRIPTIONS****8.1 Local Exchange Service (continued)****8.1.4 Network Access Line (continued)****(B) Rates and Charges****.2 Business**

Monthly Rate Per Network Access Line						
Number Of Lines	Network Access Area					
	B		C		D	
	Min	Max	Min	Max	Min	Max
Per Non Rotary Basic Line with Touch Tone	\$6.00	\$64.00	\$6.00	\$64.00	\$6.00	\$64.00
Per Basic Trunk (PBX) with Touch Tone	\$6.00	\$64.00	\$6.00	\$64.00	\$6.00	\$64.00
Multi-line Discount						
48 - 95	\$6.00	\$64.00	\$6.00	\$64.00	\$6.00	\$64.00
96 - 199	\$6.00	\$64.00	\$6.00	\$64.00	\$6.00	\$64.00
200 - 293	\$6.00	\$64.00	\$6.00	\$64.00	\$6.00	\$64.00
294 - 387	\$6.00	\$64.00	\$6.00	\$64.00	\$6.00	\$64.00
388 - 579	\$6.00	\$64.00	\$6.00	\$64.00	\$6.00	\$64.00
580 - above	\$6.00	\$64.00	\$6.00	\$64.00	\$6.00	\$64.00

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**LOCAL EXCHANGE SERVICES****SECTION 8 – SERVICE DESCRIPTIONS**

## 8.1 Local Exchange Service (continued)

## 8.1.4 Network Access Line (continued)

## (B) Rates and Charges

## .2 Business

Monthly Rate Per Network Access Line						
Number Of Lines	Network Access Area					
	B		C		D	
	Min	Max	Min	Max	Min	Max
Per Non Rotary Basic Line with Touch Tone	\$6.00	\$64.00	\$6.00	\$64.00	\$6.00	\$64.00

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**LOCAL EXCHANGE SERVICES****SECTION 8 – SERVICE DESCRIPTIONS****8.1 Local Exchange Service (continued)****8.1.5 Local Exchange Usage**

There are three types of local exchange usage available: measured, message, and flat.

**(A) Measured Rate Service**

Measured rate service is a distance sensitive pricing plan. All calls are subject to a minimum connect time of one minute and all calls are rounded up to the next highest minute. A local call is considered as starting at the time the communication is established between the calling and called telephone number. Chargeable time ends when the calling station disconnects thereby releasing the network connection. If the called station disconnects but the calling station does not, chargeable time ends when the network connection is released by the automatic timing equipment in the telephone network. Chargeable time does not include time lost because of faults or defects in the service.

**.1. Rates and Charges**

Mileage	Rate Per Minute or Fraction Thereof			
	Initial Period		Additional Period	
	Min	Max	Min	Max
0-10	\$0.01	\$0.10	\$0.005	\$0.10
11-22	\$0.01	\$0.10	\$0.01	\$0.10
23 and over	\$0.01	\$0.10	\$0.01	\$0.10

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**LOCAL EXCHANGE SERVICES****SECTION 8 – SERVICE DESCRIPTIONS****8.1 Local Exchange Service (continued)****8.1.6 Local Calling Plus**

Local Calling Plus is available when ordered by the Commission between specific exchanges as set forth in Section 7. Local Calling Plus is a distance sensitive pricing plan. All calls are subject to a minimum connect time of one minute and all calls are rounded up to the next highest minute. A local call is considered as starting at the time the communication is established between the calling and called telephone number. Chargeable time ends when the calling station disconnects thereby releasing the network connection. If the called station disconnects but the calling station does not, chargeable time ends when the network connection is released by the automatic timing equipment in the telephone network. Chargeable time does not include time lost because of faults or defects in the service.

**(A) Rates and Charges**

Mileage	Rate Per Minute or Fraction Thereof			
	Initial Period		Additional Period	
	Min	Max	Min	Max
0-10	\$0.01	\$0.15	\$0.005	\$0.10
11-22	\$0.01	\$0.15	\$0.009	\$0.10
23 and over	\$0.01	\$0.15	\$0.01	\$0.10

**8.1.7 DID Service**

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**LOCAL EXCHANGE SERVICES****SECTION 8 – SERVICE DESCRIPTIONS****(A) Rates and Charges**

Service Charges	Non-Recurring Charge		Monthly Recurring Charge	
	Min	Max	Min	Max
Each group of 20 DID numbers or fraction thereof, or	\$50.00	\$350.00	\$0.00	\$25.00
Each individual DID number	\$0.00	\$10.00	\$0.05	\$1.00
Each DID trunk termination in Central Office	\$50.00	\$350.00	\$0.00	\$60.00

**8.2 Service Charges**

Service Charges are non-recurring charges that apply for the establishing or modifying telephone services. Unless specifically exempted in this or other Sections of this Tariff, Service Charges apply to all Customer-initiated requests, and are in addition to all other scheduled rates and charges. One or more Service Charges may apply to each Customer order depending upon the work functions performed. The charges specified herein do not contemplate work being performed at a time when overtime wages apply due to the request of the Customer. All changes in the location of a Customer's service from one premise to another will be treated as a new installation. Service Charges do not apply when service is disconnected. All requests for restoral of service after disconnection by the Company will be treated as requests for new service. Service charges for the initial establishment of telephone service are payable within the first three months of service.

8.2.1 Service Order Charges apply for the establishment of Service, per location, per line, and or per occasion as appropriate.

8.2.2 Line Connection Charge applies for the connection of each Basic Line or any changes in the connection of each Basic Line in addition to the Service Order or Change Order Charges. There will be no fee for changes in connection of each Basic Line in addition to the Service Order or Charge Order Charges provided that the change occurs within sixty (60) days of connection.

8.2.3 Restoral of Service Charges apply to Service restoral after temporary interruption, suspension, or disconnection of service requested by the Customer.

8.2.4 Change in Service Charges apply to each change in Service more than sixty (60) days subsequent to the initial Service Order, per location, per line, and or per occasion as appropriate.

8.2.5 Return Check charge applies for any negotiable instrument returned by the bank, savings institution, or other eligible institutions which is returned by that institution with one of the following instructions: non sufficient funds, uncollected funds, account closed, account frozen, no account.

8.2.6 Presubscribed Carrier Change refers to an arrangement whereby a customer may select and designate an Interexchange Carrier to access, without an access code, for interLATA, intrastate calls and, where intraLATA

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**LOCAL EXCHANGE SERVICES****SECTION 8 – SERVICE DESCRIPTIONS****(A) Rates and Charges**





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**8.2 Service Charges**

Service Charges are non-recurring charges that apply for the establishing or modifying telephone services. Unless specifically exempted in this or other Sections of this Tariff, Service Charges apply to all Customer-initiated requests, and are in addition to all other scheduled rates and charges. One or more Service Charges may apply to each Customer order depending upon the work functions performed. The charges specified herein do not contemplate work being performed at a time when overtime wages apply due to the request of the Customer. All changes in the location of a Customer's service from one premise to another will be treated as a new installation. Service Charges do not apply when service is disconnected. All requests for restoral of service after disconnection by the Company will be treated as requests for new service. Service charges for the initial establishment of telephone service are payable within the first three months of service.

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