

FILE

From: "webmaster@puc.state.oh.us"
 To: "ContactThePUCO@puc.state.oh.us"
 Subject: 39021
 Sent: 8/6/2008 11:08:41 AM
 Message:
 WEB ID: 39021 AT:08-06-2008 at 11:08 AM

07-1112-WS-AIR

TYPE: complaint

NAME: Mrs. Irene Fulton

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 1044 Richmond Ave
- Marion , OH 43302-1822
- USA

RECEIVED-DOCKETING DIV
 2008 AUG 11 PM 12:31
 PUCO

PHONE INFORMATION:

- Home: 740-244-9637
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: icfulton@roadrunner.com

INDUSTRY: Water

ACCOUNT INFORMATION:

- Company: Ohio American Water
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

CASE# 07-1112-WS-AIR - August 4, 2008 - we just had the public hearing PUCO hosted in Marion.
 RE: OAW 12% Rate Increase. A few years ago, we had a water main break across the street from me in front of my neighbor's house. It was not my neighbors' line, it was the main. It was gushing out and making a river down the street. It took OAW several days to come out and fix it. It broke down again the same day they fixed it, they had to come back out again. I know these lines in our neighborhood is over 30 years old, but it still shouldn't take that long to fix a major leak. I myself do not drink the water out of the tap, I drink bottled water. The tap has too much chemicals in it. I appose this rate increase of 12% within Marion County, and I'm quite sure the whole town feels the same way. Thank you. Irene Fulton

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