

FILE

From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"
Subject: 39053
Sent: 8/7/2008 4:20:39 PM
Message:
WEB ID: 39053 AT:08-07-2008 at 04:20 PM

TYPE: complaint

NAME: Ms. lisa boltz

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 798 summit st
- columbus , Ohio 43215
- USA

PHONE INFORMATION:

- Home: 614-291-3200
- Alternative: 614-579-3200
- Fax: *(no fax number provided?)*

E-MAIL: lboltz@aol.com

INDUSTRY:Gas

ACCOUNT INFORMATION:

- Company: Columbia Gas
- Name on account: Lisa Boltz
- Service address: 798 Summit st
- Service phone: 800-344-4077
- Account Number: 13340801 001 000 2

COMPLAINT DESCRIPTION:

How can it be justified that columbia gas has increased my monthly budget amount by 30% to \$149 per month? I didn't even use my entire budget amount from last year which was \$115 per month. I understand that costs go up every year but this is crazy and at this rate what will I be paying a year from now? I don't have the luxury of raising my salary 30% since I'm not in a position like CG to know that I have to have Nat Gas. I'm not terribly impressed with the alternate companies since the one time I tried it, the service charge made the monthly total more than CG. If PUCO is here to look after the consumer, then I think this type of increase needs to be looked into. Thanks for your time.

PLEASE
Docket in RATE
File CASE
08-0072-GA-AIR

RECEIVED-DOCKETING DIV
2008 AUG -8 PM 5:12
PUCO