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www.tminc.com

Ms Renee Jenkins, Commission Secretary Docking Division Public Utilities Commission of Ohio 180 East Broad Street, 13<sup>th</sup> Floor Columbus, Ohio 43215-3793

# RE: Inmate Calling Solutions, LLC Tariff Revision - Ohio Tariff No. 1

Dear Ms. Jenkins:

Enclosed for filing please find one (1) original and ten (10) copies of a tariff revision submitted on behalf of Inmate Calling Solutions, LLC. The purpose of this filing is to revise the service descriptions for Prepaid Institutional Calling Services. There is no customer impact as a result of this revision. The Company respectfully requests an effective date of August 9, 2008 for this revision.

This filing includes the following pages:

3 <sup>rd</sup> Rev. Page 2	Updates Check Sheet;
2 <sup>nd</sup> Rev. Page 27	Revises and relocates text;
Original Page 27.1	Revises and relocates text;
2 <sup>nd</sup> Rev. Page 29	Revises text;

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose. Any questions regarding this filing may be directed to my attention at (407) 740-3004 or rnorton@tminc.com.

Sincerely,

Value Nala

Robin Norton, Consultant to Inmate Calling Solutions, LLC

RN/lm Enclosure

cc: Suzanne Haffner, ICS cc: Goy Giminski, ICS file ICS - OH tms: OHn0801

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business Fechnician \_\_\_\_\_ Date Processed \_\_\_\_\_\_

### The Public Utilities Commission of Ohio TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS (Effective: 01/18/2008)

) In the Matter of the Application of Inmate Calling Solutions, LLC., ) tariff revision. ) )	TRF Docket No. 90- <u>(e</u> )[6][-C] Case NoTP NOTE: Unless you have reserv Contract, leave the "Case No"	ed a Case # or are filing a
Name of Registrant(s): Inmate Calling Solutions, LLC		
DBA(s) of Registrant(s)		
Address of Registrant(s): 5883 Rue Ferrari, San Jose, California 95138		
Company Web Address: www.inmatecallingsolutions.com		
Regulatory Contact Person(s): Suzanne Haffner	Phone 254-874-5197	Fax 254-874-5470
Regulatory Contact Person's Email Address: shaffner@inmatecallingsolutions	.com	
Contact Person for Annual Report: Suzanne Haffner		Phone: 254-874-5197
Address (if different from above)		
Consumer Contact Information: Brendan Philbin		Phone: 408-362-4000
Address (if different from above)		
Motion for protective order included with filing? $\Box$ Yes $\boxtimes$ No Motion for waiver(s) filed affecting this case? $\Box$ Yes $\boxtimes$ No [Note: Waive	rs may toll any automatic timefram	e.]

# Section I – Pursuant to Chapter <u>4901:11-6 OAC</u> – Part I – Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below. *CMRS providers: Please see the bottom of Section II.*

NOTES: (1) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.

(2) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at <u>www.puco.ohio.gov</u> under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

Carrier Type D Other (explain below)	L ILEC		CTS	AOS/IOS
Tier 1 Regulatory Treatment				
Change Rates within approved Range	TRF <u>1-6-04(B)</u> (0 day Notice)	TRF <u>1-6-04(B)</u> (0 day Notice)		
New Service, expanded local calling area, correction of textual error	ZTA <u>1-6-04(B)</u> (0 day Notice)	ZTA <u>1-6-04(B)</u> (0 day Notice)		
Change Terms and Conditions, Introduce non- recurring service charges	ATA <u>1-6-04(B)</u> (Auto 30 days)	ATA <u>1-6-04(B)</u> (Auto 30 days)		
Introduce or Increase Late Payment or Returned Check Charge	ATA <u>1-6-04(B)</u> (Auto 30 days)	ATA <u>1-6-04(B)</u> (Auto 30 days)		
Business Contract	CTR <u>1-6-17</u> (0 day Notice)	CTR <u>1-6-17</u> (0 day Notice)		
Withdrawal	ATW <u>1-6-12(A)</u> (Non-Auto)	ATW <u>1-6-12(A)</u> (Auto 30 days)		
Raise the Ceiling of a Rate	Not Applicable	□ SLF <u>1-6-04(B)</u> (Auto 30 days)		
Tier 2 Regulatory Treatment	······································	· · · · · · · · · · · · · · · · · · ·	<u> </u>	
Residential - Introduce non-recurring service charges	TRF <u>1-6-05(E)</u> (0 day Notice)	TRF <u>1-6-05(E)</u> (0 day Notice)		
Residential - Introduce New Tariffed Tier 2 Service(s)	TRF <u>1-6-05(C)</u> (0 day Notice)	TRF <u>1-6-05(C)</u> (0 day Notice)	TRF <u>1-6-05(C)</u> (0 day Notice)	
Residential - Change Rates, Terms and Conditions, Promotions, or Withdrawal	TRF <u>1-6-05(E)</u> (0 day Notice)	TRF <u>1-6-05(E)</u> (0 day Notice)	TRF <u>1-6-05(E)</u> (0 day Notice)	
Residential - Tier 2 Service Contracts	CTR <u>1-6-17</u> (0 day Notice)	CTR <u>1-6-17</u> (0 day Notice)	CTR <u>1-6-17</u> (0 day Notice)	
Commercial (Business) Contracts	Not Filed	Not Filed	Not Filed	
Business Services (see "Other" below)	Detariffed	Detariffed	Detariffed	
Residential & Business Toll Services (see "Other" below)	Detariffed	Detariffed	Detariffed	

# Section I - Part II - Certificate Status and Procedural

	2			
Certificate Status	ILEC	CLEC	CTS	AOS/IOS
Certification (See Supplemental ACE form)		□ ACE <u>1-6-10</u>	ACE <u>1-6-10</u>	☐ ACE <u>1-6-10</u>
		(Auto 30 days)	(Auto 30 days)	(Auto 30 days)
Add Exchanges to Certificate	🔲 ATA <u>1-6-09(C)</u>	□ AAC <u>1-6-10(F)</u>	CLECs must attach a c	current CLEC
Add Exchanges to Certificate	(Auto 30 days)	(0 day Notice)	Exchange Listing For	n
Abandon all Services - With Customers	🔲 ABN <u>1-6-11(A)</u>	ABN <u>1-6-11(A)</u>	ABN <u>1-6-11(B)</u>	☐ ABN <u>1-6-11(B)</u>
Abandon an Services - With Customers	(Non-Auto)	(Auto 90 day)	(Auto 14 day)	(Auto 14 day)
Abandon all Services - Without Customers		🔲 ABN <u>1-6-11(A)</u>	□ ABN <u>1-6-11(B)</u>	□ ABN <u>1-6-11(B)</u>
Addition an Bervices - Without Customers	- 2020	(Auto 30 days)	(Auto 14 day)	(Auto 14 day)
Change of Official Name (See below)	ACN <u>1-6-14(B)</u>	$\square$ ACN <u>1-6-14(B)</u>	CIO <u>1-6-14(A)</u>	CIO <u>1-6-14(A)</u>
	(Auto 30 days)	(Auto 30 days)	(0 day Notice)	(0 day Notice)
Change in Ownership (See below)	ACO <u>1-6-14(B)</u>	□ ACO <u>1-6-14(B)</u>	CIO <u>1-6-14(A)</u>	CIO <u>1-6-14(A)</u>
	(Auto 30 days)	(Auto 30 days)	(0 day Notice)	(0 day Notice) (
Merger (See below)	☐ AMT <u>1-6-14(B)</u>	☐ AMT <u>1-6-14(B)</u>	☐ CIO <u>1-6-14(A)</u>	□ CIO <u>1-6-14(A)</u>
	(Auto 30 days)	(Auto 30 days)	(0 day Notice)	(0 day Notice)
Transfer a Certificate (See below)	$\square$ ATC <u><i>I</i>-6-14(B)</u>	$\square$ ATC <u><i>1-6-14(B)</i></u>	CIO <u>1-6-14(A)</u>	□ CIO <u>1-6-14(A)</u>
· · · · · · · · · · · · · · · · · · ·	(Auto 30 days)	(Auto 30 days)	(0 day Notice)	(0 day Notice)
Transaction for transfer or lease of property, plant	$\square$ ATR <u>1-6-14(B)</u>	$\square$ ATR <u>1-6-14(B)</u>	CIO <u>1-6-14(A)</u>	☐ CIO <u>1-6-14(A)</u>
or business (See below)	(Auto 30 days)	(Auto 30 days)	(0 day Notice)	(0 day Notice)
Procedural				
Decignation of Brocess Agent(a)	TRF T	TRF		TRF
Designation of Process Agent(s)	(0 day Notice)	(0 day Notice)	(0 day Notice)	(0 day Notice)

# Section II - Carrier to Carrier (Pursuant to 4901:1-7), CMRS and Other

Carrier to Carrier	ILEC	CLEC		· · · · · · · · · · · · · · · · · · ·
Interconnection agreement, or amendment to an approved agreement	□ NAG <u>1-7-07</u> (Auto 90 day)	NAG <u>1-7-07</u> (Auto 90 day)		
Request for Arbitration	ARB <u>1-7-09</u> (Non-Auto)	□ ARB <u>1-7-09</u> (Non-Auto)		
Introduce or change c-t-c service tariffs,	ATA <u>1-7-14</u> (Auto 30 day)	ATA <u>1-7-14</u> (Auto 30 day)		
Introduce or change access service pursuant to 07-464-TP-COI	ATA (Auto 30 day)			
Request rural carrier exemption, rural carrier supension or modifiction	UNC <u>1-7-04</u> or (Non-Auto) <u>1-7-05</u>	UNC <u>1-7-04</u> or (Non-Auto) 1-7-05		
Pole attachment changes in terms and conditions and price changes.	UNC 1-7-23(B) (Non-Auto)	UNC <u>1-7-05</u> (Non-Auto)		
<u>CMRS Providers</u> See <u>4901:1-6-15</u>	RCC       NAG         [Registration & Change in Operations]       [Interconnection Agreement or Amendmed (Auto 90 days)		ement or Amendment]	

Other\* (explain): Tariff Revision to revise the company's service descriptions for Prepaid Institutional Calling Services.

\*NOTE: During the interim period between the effective date of the rules and an Applicant's Detariffing Filing, changes to existing business Tier 2 and all toll services, including the addition of new business Tier 2 and all new toll services, will be processed as 0-day TRF filings, and briefly described in the "Other" section above.

All Section I and II applications that result in a change to one or more tariff pages require, at a minimum, the following exhibits. Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see <u>the 4901:1-6-14 Filing</u> Requirements on the Commission's Web Page for a complete list of exhibits.

Exhibit	Description:
Α	The tariff pages subject to the proposed change(s) as they exist before the change(s)
В	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

# **AFFIDAVIT**

# Compliance with Commission Rules and Service Standards

I am an officer/agent of the applicant corporation, Inmate Calling Solutions, LLC and am authorized to make this statement on its behalf.

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on:	August 7, 2008	at 2600 Maitland Center Parkway Suite 300, Maitland FL, 32751		
	Date			
		Loopin Noton	Date	08/07/08
		<ul> <li>Robin Norton, Consultant for</li> </ul>		
		Inmate Calling Solutions, LLC		

This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

# **VERIFICATION**

I, Robin Norton, Consultant for Inmate Calling Solutions, LLC verify that I have utilized the Telecommunications Application Form for Routine Proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge

Robin Norton, Consultant for Inmate Calling Solutions, LLC

\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

Date: 8-7-08

# SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

#### 3.7 **Prepaid Institutional Calling Services**

#### 3.7.1 General

ICS Prepaid Institutional Calling Services provide alternative payment arrangements for inmates in Confinement Institutions. This service is designed for those whose credit history is inadequate to receive collect calls as well as for those who simply wish to budget their inmate calls.

Calls are made by dialing either a toll-free access number or other access dialing sequence. Depending on the facility, a Personal Account Code may also need to be entered.

Prepaid Institutional Calling Services are not subject to the Deposit and Advance Payment provisions found in Section 2.

Two options are available with Prepaid Institutional Calling Services. The first option, the **(T)** Debit Card/Debit Account, allows the inmate (via the Institution personnel) to set up his/her own account/card at the Confinement Institution ; the second option, Prepaid Collect Service, allows the Called Party who receives collect calls from inmates to set up his/her own prepaid account.

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(L)

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\* Certain material previously found on this page can now be found on Original Page 27.1

Issued:	August 8, 2008	Effectiv	e: August 9, 2008
By:		Brendan Philbin, Chief Operating Officer	
		5883 Rue Ferrari	
Case No.	: 07TP-ZTA	San Jose, California 95138	OHn0801

# SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.7 Prepaid Institutional Calling Services, (Cont'd.)

# 3.7.1 General, (Cont'd.)

### A. Option A: Debit Card or Debit Account

With a Debit Card or Debit Account, the each inmate has the option to transfer funds from his/her commissary account to purchase a debit card or have calls paid for directly out of the inmate's commissary account. This is accomplished by facility personnel or through a direct interface between the commissary system and the inmate phone system. This account is associated with the inmate's Personal Identification Number (PIN.) When the inmate places a call, he/she has the option of calling collect or debit. Once debit is selected, the inmate enters the PIN and called telephone number. All deposits to the account are paid to and handled by the Institution. The Company receives payment from the Institution; it does not engage in direct monetary transactions with the inmate. Debit cards or Debit accounts may be funded in any amount subject to the requirements or restrictions of the Confinement Institution.

The Company's system automatically informs the caller of the Available Usage Balance remaining in the Prepaid Account, and provides prompts to place the call by entering the destination telephone number. Network usage is deducted from the Available Usage Balance in the account on a real time basis as the call progresses.

Available balances in the Debit Card or Debit Account is refundable. Debit Account balances are refunded automatically when the Commissary account is closed. Refunds of debit card balances are refundable upon request, typically after release of the inmate from the Confinement Institution. The Available Usage Balance expires six months from the date the last call is made on the account or card. No refunds of unused balances will be issued after the expiration date.

(L)(T)

\* Material on this page previously appeared on 2<sup>nd</sup> Revised Page 27.

Issued:	August 8, 2008	Effective:	August 9, 2008
By:		Brendan Philbin, Chief Operating Officer 5883 Rue Ferrari	
Case No.:	: 07TP-ZTA	San Jose, California 95138	OHn0801

(L)(T)

**(T)** 

# SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

# 3.7 Prepaid Institutional Calling Services, (Cont'd.)

# 3.7.1 General, (Cont'd.)

Payments for Prepaid Collect Accounts and any Available Usage Balance are refundable upon<br/>request, typically after release of the inmate from the Confinement Institution. The Available<br/>Usage Balance expires six months from the date the last call is made on the Debit or Prepaid<br/>account. No refunds of unused balances will be issued after the expiration date.(T)

Initial or additional deposits to prepaid accounts may be made via selected retail outlets with which the Company may contract to receive Customer payments, or via Western Union, commercial credit card, debit card or e-checks. Payments may be made in any amount.

Prepaid Institutional Calling Services are available 24 hours a day, seven days per week. Access to telephone service by an inmate may be subject to time of day and usage restrictions imposed by individual Confinement Institutions. No minimum service period applies.

Network usage for Prepaid Institutional Calls is deducted from the Available Usage Balance in full minute increments. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment. Usage charges are computed and rounded up to the nearest penny on a per call basis.

# 3.7.2 Prepaid Institutional Calling Services - Rates and Charges

Rates and charges for Prepaid Institutional Calling Services are provided at a ten percent discount off standard institutional collect rates and charges.

Issued:	August 8, 2008		Effective:	August 9, 2008
By:		Brendan Philbin, Chief Operating Off	ficer	-
		5883 Rue Ferrari		
Case No .:	07TP-ZTA	San Jose, California 95138		OHn0801