

FILE**Hunter, Donielle**

From: ContactThePUCO@puc.state.oh.us
Sent: Thursday, August 07, 2008 1:44 PM
To: Docketing
Subject: Docketing

Public Utilities Commission of Ohio
 Investigation and Audit Division

Memorandum

Date: 8/7/2008

Re: Mohamed Zahran
 5367 S Cherry Creek Pkwy

Columbus, OH 43228

Docketing Case No.:08-917 el-sso

Notes:

Please docket the attached in the case number above.From: "webmaster@puc.state.oh.us"
 To: "ContactThePUCO@puc.state.oh.us"
 Subject: 38926
 Sent: 8/1/2008 9:46:32 AM
 Message:
 WEB ID: 38926 AT:08-01-2008 at 09:46 AM

TYPE: comment

NAME: Mrs. Rosemary Hanning Zahran

CONTACT SENDER ? Yes

MAILING ADDRESS:

list of 3 items
 . 5367 South Cherry Creek Pkwy
 . Columbus , Ohio 43228
 . USA
 list end

PHONE INFORMATION:

This is to certify that the images appearing are an
 accurate and complete reproduction of a case file
 document delivered in the regular course of business
 Technician Date Processed 8-8-08

RECEIVED-DOCKETING DIV
 2008 AUG - 8 AM 9:22

PUCO

8/8/2008

list of 3 items

- . Home: (614)922-0575
 - . Alternative: (614)728-0363
 - . Fax: (no fax number provided?)
- list end

E-MAIL: mrsrosezahran@yahoo.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

list of 5 items

- . Company: AEP
 - . Name on account: Mohamed and Rosemary Zahran
 - . Service address: 5367 South Cherry Creek Pkwy, Columbus, OH
 - . Service phone: (614)922-0575
 - . (no account number provided?)
- list end

COMMENT DESCRIPTION:

I would like to place a complaint against AEP. I cannot believe they want to raise our rates so severely in this critical time of our economy. At a time where a high percentage of Ohioans are just making ends meet, including myself, we cannot afford AEP's luxury of increasing rates. I can understand a rate increase every few years, but to raise them so severely over such a short amount of time is totally ridiculous. PUCO has to stop this from happening, PLEASE!

Thank you so much for the opportunity to voice my complaint.