

FILE



PUCO Case No. 07-1112-WS-AIR

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State of Ohio Environmental Protection Agency

STREET ADDRESS:

Lazarus Government Center
50 W. Town St., Suite 700
Columbus, Ohio 43215

MAILING ADDRESS:

P.O. Box 1049
Columbus, OH 43216-1049

2008 JUL 21 AM 10:27

PUCO

July 14, 2008

Re: Franklin County
Ohio American Huber Ridge
Community Water System
PWS ID NO: 2502512

The Cuprys Family
3605 Manila Drive
Westerville, OH 43081

Dear Mr. and Mrs. Cuprys:

I am writing in response to your letter addressed to Governor Strickland. Governor Strickland's office asked that I respond to you on his behalf.

You expressed concern with regard to two issues about the Ohio American Huber Ridge public water system; water quality (brown water) and water rates. You also stated that you are in opposition to any rate increase without improvement in water quality at Huber Ridge.

During 2006 and 2007, at the request of the Ohio Consumers Council (OCC) and the Public Utilities Commission of Ohio (PUCO), Ohio EPA assisted in an investigation of the water quality in the distribution system (discolored water) at Huber Ridge. Water quality analyses were performed at locations throughout the distribution system where discolored water had been reported. This was in addition to daily routine sampling that continued as required by Ohio EPA.

A hydrant flushing program was implemented as a result of the discoloration issues and this program continues to be performed twice yearly and on an as-needed basis. As a result of this program and other efforts, it was our understanding that discoloration issues had been resolved. Also, since June 2007, the system has met all water quality standards in accordance with Ohio EPA Drinking Water Rules and Regulations.

Ohio EPA was not aware that discolored water issues continue at Huber Ridge. If water discoloration issues are still occurring, then we would very much like to be informed as soon as possible. I ask that you contact Carolyn O'Neal (614-728-3864) at our Central District Office when you experience discolored water, so that we can investigate the probable cause. Also, please contact your water company, the Ohio American Water Company, when the discoloration occurs, so that they are immediately made aware of the problem. The contact telephone number for the water company is given below. Also, both OCC and PUCO have been highly involved with water discoloration problems in the Huber Ridge public water system. OCC and PUCO very much appreciate hearing about situations such as this one.

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Technician TM Date Processed 7/14/2008

Ted Strickland, Governor
Lee Fisher, Lieutenant Governor
Chris Korleski, Director



The Cuprys Family
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directly from the consumer. You may contact OCC and PUCO at the telephone numbers given below.

Ohio American Water Co. 1-800-673-5999 Leave your message. A local representative will contact you.

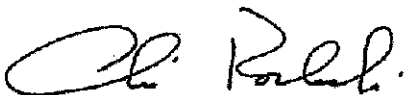
Ohio Consumers Council, Greg Polis, Legal Council 1-877-742-5622.

Public Utilities Commission of Ohio, Cliff Evans, Water Specialist 1-800-686-7826

I understand your concern regarding potential increases in your water rates. However, the PUCO has sole regulatory authority regarding water rates and the Ohio EPA is not involved in such decisions.

A copy of your letter is enclosed to the PUCO, OCC and the Ohio American Water Company. We hope this helps in addressing your concerns. If Ohio EPA can be of further assistance, please feel free to contact Carolyn O'Neal at 614/728-3864.

Sincerely,



Chris Korleski, Director
Ohio Environmental Agency

Enclosure: Cuprys letter

c: Franklin County Health Department
Greg Polis, Legal Council, OCC
Cliff Evans, Water Specialist, PUCO
Tom Schwing, Supt, Ohio American, Franklin County
Carolyn O'Neal, CDO, DDAGW